



Chairman
Pasquale T. Deon, Sr.

SEPTA Board Letter To Employees,

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**General Manager/
Chief Executive Officer**
Leslie S. Richards

As a Board, we want SEPTA's workforce to know that the safety of our customers and our employees is our top priority. We are extremely concerned and troubled by the series of recent accidents involving SEPTA buses and trolleys, and we have ordered our executive staff to conduct a thorough investigation to determine what went wrong.

We know that some accidents cannot be prevented, but incidents in which SEPTA vehicles collide or cause crashes are unacceptable. In just these five incidents since last Friday, dozens of people have been injured, and a 72-year-old woman died. We need everyone – from executive staff, to field supervisors, to frontline workers – to make sure they are adhering to all safety protocols and to stay on guard from complacency.

We have made senior management aware that we expect to see swift, thorough investigations into all these incidents, and that the findings should be shared with our employees and the public. Similar to serious crime, incidents like these shake the public's confidence in SEPTA and we find them unacceptable. SEPTA will be transparent about what happened and how these accidents are being addressed. The Board will work with our CEO on a plan on how we will address our policies moving forward.

Thank you all for your hard work and dedication to SEPTA and the customers that we serve.

[REDACTED]
Pasquale T. Deon, Sr.
Board Chairman

[REDACTED]
Leslie S. Richards
General Manager/
Chief Executive Officer