

Vehicle Maintenance and Service History Attachment 2- March 12 Service Visit Mountain View, CA

HWY18FH011

(5 pages)



TESLA MOTORS

750 East El Camino Real, Sunnyvale, CA 94087 Ph: 408-739-2034 Fax:



SERVICE DEPARTMENT HOURS Mon-Fri: 9:00 a.m. to 5:30 p.m.



Invoice Date	Reference Number
06-Mar-2018	
Date/Time Received	Date/Time Promised
06-Mar-2018 11:31 a.m.	
Odometer In	Odometer Out
5581 Miles	5595 Miles
Ready Date	
12-Mar-2018	
Service Advisor	

			Karin Nayler			
Bill To		Mobile Phone	Additional Phone	Vehicle Identification Number		
Walter Huang				5YJXCAE		
		Year	Model License Plate	Color		
er var eine James er verstegen var eine er eine segen ge		2017	Model X	Deep Blue Metallic Paint		
Job Number	Description Of Work			Amount (USD)		
	Concern: Passenger Falcon door opened and contacted overhead garage door on 3/2/2018					
	Corrections: Sensors General Diagnosis					
	Performed testing and found capacitive sensor to be failing, recommend to replace sensor and recheck.					
	Corrections: Cladding - Door - Rear - RH					
1	Replaced rear right side cladding with capacitive sensor and verified proper operation after repairs.					
	Parts Replaced or Added					
	Part	Quanti	ity			
	ASY, RHS CLADDING & CA SENSOR (1097664-00-B)	PACITIVE 1				
	Pay Type: Warranty					
	Concern: Customer stated an alert navigation needs service					
	Corrections: Navigation General Diagnosis					
	Unable to duplicate conce Advised customer to perfo		ccurs again.			
2	Pay Type: Goodwill			0.00		

Appt Ti	me	3/6	18 10:30 AM	V		
Custo	mer	Wa	ter Huang	X		
Market Company of the	ime		Aileage	9	5,55	7 j
Num	one		Varrant	y ©Yes		
	Loca		□ Text Message Service Plan	n No		
	LOCA	lion	Customer's Concern: 1- Passenger Falcon door opened and contacted overhead garage door	0/0/	2010	Initia
	LF	RF	{BCFALCP_w123_capacitiveMIA, replace passenger door capactive sen	on 3/2/2 sor}	2018	
TU	LR		Repair(s) needed: Replace passenge fallon dow capacitying cludling	Warranty \$	Customer Pay	
	LF	RF	Customer's Concern: 2- Issue with GPS/navigation. (ausity (ruse control to not function and afait "maps not lowled"			
a)	LR	RR	Advised to parton bus Report is issue occurs again Customer's Concern: Report Public Customer's Concern:	Warranty	/ Customer Pay	
	LF	RF	Customer's Concern: Repair Point on Possenger folion door	Conta	das(/	Tech
Silver	LR	RR	repair(s) needed: RePair Porbt	Warranty	/ Customer Pay	QC
	LF	RF	Customer's Concern: 0 42 psi 15 an	\$600	Mail 1	Tech
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	+		Customer's Concern: 0	\$		Tech
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Repair Order

SERVICE DEPARTMENT HOURS Mon-Fri: 9:00 a.m. to 5:30 p.m.

Repair Order Date

06-Mar-2018

Date/Time Received 06-Mar-2018 10:31 a.m.

Odometer In

5581 Miles

Ready Date

Reference Number

Date/Time Promised

Odometer Out

0 Miles

Service Advisor

Karin Nayler					
Mobile Phone Additional Phone		Vehicle Identification Numb			
		•	5YJXCAE:		
Year	Model	License Plate	Color		

Bill To Walter Huang		Mobile Phone	Additional Phone		Vehicle Identification Numbe		
Walter Floaring	,				5YJXCAE:		
		Year	Model Lic	ense Plate	Color		
	<u> </u>	2017	Model X		Deep Blue Metallic Paint		
Job Number	Description Of Work				Amount (USD)		
	Concern: Passenger Falcon door opened and contacted overhead garage door on 3/2/2018						
	Corrections: Sensors Ge	neral Diagnosis					
	Corrections: Cladding - D	loor - Rear - RH					
1	Confirmed customer cond Recommend replacing re	cern. ar right cladding sensor.			0.00		
	Pay Type: Warranty		·				

Concern: Customer stated an alert navigation needs service

Corrections: Navigation General Diagnosis

Unable to duplicate concern at this time. Advised customer to perform bug report if issue occurs again.

Pay Type: Goodwill

0.00

Warning: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

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