



**Survival Factors Attachment – Transcript of 9-1-1 calls**

**Big Spring, TX**

**HWY22FH001**

(9 pages)

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

\* \* \* \* \*  
\*  
Investigation of: \*  
FATAL MULTI-VEHICLE CRASH \*  
INVOLVING WRONG WAY DRIVER IN \*  
HOWARD COUNTY, TEXAS ON \*  
NOVEMBER 19, 2021 \*  
\* \* \* \* \*

Accident No.: HWY22FH001

911 Calls  
Howard County, Texas

Friday,  
November 19, 2022

R E C O R D I N G S

1  
2 [Date/Time Noted: November 19, 2021 at 16:01:22 to 16:02:51]

3 [Audio File: 8\_911\_~1.wav]

4 DISPATCHER: Howard County 911. What's your emergency?

5 CALLER: Yes, ma'am. We're on Highway 20 close to Exit 179,  
6 and we just saw a vehicle, like not semi, but a big like 1-ton  
7 truck going down the -- what's the lane, east? -- the east --

8 UNIDENTIFIED SPEAKER: Westbound on the eastbound lane.

9 CALLER: West -- they're going westbound on the eastbound  
10 lane. We just went around him and they were going fast.

11 DISPATCHER: Okay. Can you give me just one second, ma'am?

12 CALLER: Yes, ma'am.

13 DISPATCHER: Okay.

14 (Background conversation:)

15 CALLER: What kind of truck do you call that? Is it a  
16 1-ton --

17 UNIDENTIFIED SPEAKER: I just (indiscernible)

18 CALLER: Okay.

19 (Pause)

20 CALLER: I bet they're having more than one call on this.

21 UNIDENTIFIED SPEAKER: There's no vehicles coming this way on  
22 the road.

23 CALLER: Um-hum.

24 UNIDENTIFIED SPEAKER: They're just (indiscernible) when they  
25 stop traffic.

1 CALLER: He was going way too fast. I'm so glad you honked.  
2 I think he saw you, but he wasn't slowing down.

3 UNIDENTIFIED SPEAKER: (Indiscernible).

4 CALLER: I'm -- yeah, I'm just sleepy.

5 I guess we can still drive, I don't know. (Indiscernible) I  
6 am fine --

7 UNIDENTIFIED SPEAKER: I just didn't (indiscernible) get a  
8 signal.

9 CALLER: Well, I'm --

10 (Pause)

11 CALLER: There's not many cars coming (indiscernible).

12 UNIDENTIFIED SPEAKER: I guess we'll (indiscernible).

13 (End of call)

14 **[Audio File: 9\_911\_~1.wav]**

15 DISPATCHER: Howard County 911. What's your emergency?

16 CALLER: Yeah, there's a, there's a crazy dude going down --  
17 he's going east on the westbound lane. Or, no, he's going west in  
18 the eastbound lane here in Big Spring.

19 DISPATCHER: What mile marker, sir?

20 CALLER: I'm not sure.

21 What mile marker is that, do you know?

22 UNIDENTIFIED SPEAKER: Exit (indiscernible).

23 CALLER: It was right at Exit 182.

24 DISPATCHER: Eastbound in the westbound lane?

25 CALLER: Yeah. He's like on the wrong side of the highway

1 going the opposite direction. He's going towards traffic on the  
2 highway.

3 DISPATCHER: Okay. So he's in the westbound lane but he's  
4 headed eastbound?

5 CALLER: Yes.

6 DISPATCHER: Okay.

7 CALLER: Yes, ma'am.

8 DISPATCHER: All right. I've got it. Did you happen to see  
9 what kind of car it was or color?

10 CALLER: It was a -- he was -- it was a white truck.

11 DISPATCHER: A white truck?

12 CALLER: Like a white flatbed truck. Yeah.

13 DISPATCHER: Okay. All right. We'll get somebody on it,  
14 okay?

15 CALLER: Thank you.

16 DISPATCHER: Thank you.

17 (End of call)

18 **[Audio File: 9\_911\_~2.wav]**

19 DISPATCHER: Howard County 911. What's your emergency?

20 CALLER: We are on the interstate and there's a man driving  
21 the wrong way down the street.

22 DISPATCHER: Okay. And where are you at?

23 CALLER: Exit 179 on Interstate 20.

24 DISPATCHER: 179?

25 CALLER: He's westbound in the eastbound lane.

1 DISPATCHER: He's going westbound in the eastbound?  
2 CALLER: Yes, ma'am. In a like a work-style truck, white,  
3 work-style --  
4 DISPATCHER: Okay. What kind of truck?  
5 CALLER: Do you know what --  
6 UNIDENTIFIED SPEAKER: Ford. It's a Ford.  
7 CALLER: A Ford.  
8 DISPATCHER: And it's a Ford -- is it a 1-ton?  
9 CALLER: Like a 1-ton?  
10 UNIDENTIFIED SPEAKER: (Indiscernible).  
11 CALLER: Yes. With a flatbed, like the back thing.  
12 DISPATCHER: With a flatbed?  
13 CALLER: Yeah.  
14 DISPATCHER: Okay.  
15 CALLER: Like he almost hit a car.  
16 DISPATCHER: All right. We will get this out, okay?  
17 CALLER: Okay. Thank you.  
18 DISPATCHER: All right. You're welcome.  
19 (End of call)  
20 DISPATCHER: Howard County 911. What's your emergency?  
21 CALLER: We got a major accident on Exit 178 on I-20.  
22 DISPATCHER: Exit 178, I-20.  
23 CALLER: It was a wrong-way driver on the --  
24 DISPATCHER: Okay.  
25 CALLER: -- (indiscernible) on I-20.

1 DISPATCHER: Okay. Thank you.

2 CALLER: Hit a bus.

3 DISPATCHER: Okay. Do you know if there's any injuries on  
4 that bus?

5 CALLER: There's probably a lot of injuries.

6 DISPATCHER: Okay. We're getting, we're getting all the  
7 units out there, okay?

8 CALLER: Okay.

9 DISPATCHER: Okay. Thank you.

10 (End of call)

11 DISPATCHER: Howard County 911. What's your emergency?

12 CALLER: Yes, ma'am. Have you all been notified of the  
13 pickup going eastbound -- I mean westbound on the eastbound side  
14 of Interstate 20?

15 DISPATCHER: Yes, a wrong-way driver. It's now an accident.

16 CALLER: Oh, it is now an accident? Well, ma'am --

17 DISPATCHER: Okay.

18 CALLER: -- I was trying to get him stopped. All right.  
19 Just letting you all know.

20 DISPATCHER: Uh-huh. Bye-bye.

21 (End of call)

22 **[Audio File: 10\_911~1]**

23 DISPATCHER: Howard County 911. What's your emergency?

24 CALLER: Yeah, there's an accident here on I-20 by Exit 178.

25 DISPATCHER: There's an exit?

1 CALLER: 178. Yeah, I'm between --

2 DISPATCHER: It's an accident now?

3 CALLER: Yes. It's a bus and a truck, a bus full of kids.

4 DISPATCHER: Huh?

5 CALLER: A bus full of kids.

6 DISPATCHER: A bus full of kids? Is it with a white truck?

7 CALLER: Yes.

8 DISPATCHER: Okay. We'll get -- what mile marker? It's 178?

9 CALLER: Yes, ma'am.

10 DISPATCHER: Okay. We're getting, we're getting them out  
11 there, okay?

12 CALLER: Okay.

13 DISPATCHER: Okay.

14 CALLER: Bye-bye.

15 (End of call)

16 (End of recordings)

17

18

19

20

21

22

23

24

25



CERTIFICATE

This is to certify that the attached proceeding before the  
NATIONAL TRANSPORTATION SAFETY BOARD

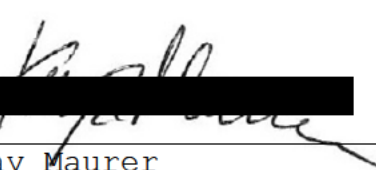

IN THE MATTER OF: FATAL MULTI-VEHICLE CRASH  
INVOLVING WRONG WAY DRIVER IN  
HOWARD COUNTY, TEXAS  
ON NOVEMBER 19, 2021  
911 Calls

ACCIDENT NO.: HWY22FH001

PLACE: Howard County, Texas

DATE: November 19, 2021

was held according to the record, and that this is the original,  
complete, true and accurate transcript which has been transcribed  
to the best of my skill and ability.

  
  
\_\_\_\_\_  
Kay Maurer  
Transcriber