

1146 Shalimar Drive, Jackson MS - January 27, 2024
Atmos Emergency Response Timeline
(updated on 02/01//2024)

Time	Activity
4:53 AM	Jackson Fire Department contacts Atmos Energy Emergency Line to report an event at 1138 Shalimar.
4:56 AM	Call center notifies Daniel Ashley, Operations On-Call Supervisor.
5:00 AM	First responder, (Hayden Quick, Senior Service Technician) dispatched to respond.
5:35 AM	Hayden Quick arrives at address. Jackson Fire Department is on site with an active fire and has control of the scene.
5:35 AM	Unable to approach incident address, Mr. Quick begins safety checks and bar holing at adjacent structures, sewer, manhole, houses across the street etc.
5:57 AM	Mr. Quick calls in emergency locate to 811.
5:57AM	Mr. Ashley contacts Eddie Winters, (Crew Leader) to respond with a crew to the scene and instructs Mr. Winters to call in the rest of his crew.
6:35AM	Mr. Winters arrives at the scene. Doug Childress (Sr. Utility Technician) and Albert Proby (Senior Construction Operator) responded to the scene as part of his crew.
6:56AM	Stefan Lehererer, Operations Supervisor in charge, arrives on site. Spoke with Fire Department and was notified that both houses were unoccupied, and no initial cause was noted by FD.
7:45 AM	Notification to NRC.
7:59 AM	Notification made to MSPC Office of Public Safety.
8:10AM	Evacuated customer at 1130 Shalimar because found gas at foundation 1130 Shalimar. Evacuated 1131 for safety until power was off.
	Every 30 minutes performed bar holing 360 degrees around house at 1130 Shalimar and on service line.
8:28AM	Mr. Winters and his crew excavates two bell holes and uses hydraulic tool to squeeze off gas off at main. See bates JXN-NTSB 000273 for map showing shut off location.
8:30AM	Daniel Ashley, Operations Supervisor arrives on scene
8:45 AM	Notification to NRC.
9:14 AM	Donald Taylor, Distribution Operator, and Jonathan Franklin, Distribution Operator, arrive on scene.
9:14 AM	Leslie Woods, Operations Supervisor, arrives at scene to support securing West end of Shalimar Drive at the Castle Hill intersection.
9:14 AM	RMLD surveying begins.
9:25AM-10:45AM	Mr. Taylor and Mr. Franklin bar hole 1131 Anna Lisa Lane, 1139 Ana Lisa Lane, and 1147 Anna Lisa Lane, the three houses on street behind the incident houses.
9:40-10:15	Crew removes debris by hand to safely connect locator and locate both service lines to 1138 Shalimar and 1146 Shalimar.
10:16 AM	Gas line was cut and capped at both ends where previously squeezed off.
10:16 AM	Temporary staging area set up.
10:30 AM	Odorant test performed by Mr. Franklin and witnessed by Mr. Winters and Jackson PD at 1110 Shalimar to confirm readily detectable odorant.
11:07 AM	Odorant test performed by Mr. Franklin and witnessed by Mr. Nowell and Jackson PD at 2020 Castle Hill.
5:10 PM	Vapor Extraction Unit (VEU) arrives and begins work at 1130 Shalimar.
11:30AM-11:00PM	Mr. Quick continued monitoring and checking gas readings at 1130 Shalimar and surrounding houses. Left scene at 11:00p.m.
	Leak Survey activities continued throughout the response and included RMLD on Shalimar, and AMLD patrol. Two Atmos personnel continued monitoring, running VEU and surveying of gas readings all night. (John Nash, Distribution Operator, and Stephen Allen, Distribution Operator)
	Ongoing coordination with the MPSC and NTSB for continued investigation, including pressure testing, excavation, and collection and removal of sections of main and service lines.