

**185 Bristol Boulevard, Jackson, MS - January 24, 2024**  
**Atmos Emergency Response Timeline**

<b>Time</b>	<b>Activity</b>
8:36 AM	Atmos Energy Emergency receives a call from Jackson Fire Department regarding house fire at “175 Bristol” (later determined to be “185 Bristol”).
8:52 AM	Keith Ferguson (Senior Service Technician) receives the emergency order.
9:06 AM	Keith Ferguson arrives on site and establishes contact with Jackson Fire Department. Fire Department has control of the scene.
9:30 AM	Houston Sherrod (Field Construction Coordinator) arrives on site.
9:45 AM	Andy Reynolds (Operations Supervisor) arrives on site.
10:06AM	Mike Johnson (Senior Utility Technician) arrives on site.
10:30AM	Jackson Fire Department allows Atmos Energy to begin investigation and response: bar holing, monitoring for evidence of gas migration, locating isolation valve, and surveying.
10:30AM	Atmos Energy technicians begin bar holing the yard of 185 Bristol.
10:32 AM	Parisus Applewhite (Senior Utility Technician) arrives on site.
11:07AM	Atmos Energy technicians are allowed to bar hole at the riser of 185 Bristol, then bar holed 175 Bristol.
~11:15	Atmos Energy technicians expand Safety Perimeter; evacuated 175 and 190 Bristol.
11:18AM	Roy Moss (VP Operations) gives instruction to Houston Sherrod to isolate the main.
11:19AM	Tucker Gentry (Crew Leader) and construction crew arrive on site to begin isolating the main.
11:43 AM	Notification to NRC.
11:55 AM	Notification to MPSC.
11:20 AM – 12:45 PM	Crew determines the isolation valve cannot be readily accessed because of depth and proximity to the road, so they identify a location to the north on Bristol to isolate the main and then begin working to squeeze off the main.
12:42 PM	Gas is shut off at the main (on Bristol, north of Raymond). See bates JXN-NTSB 000272 for map showing shut off location. Squeeze off is performed by Tucker Gentry.
1:00 PM – 7:15 AM (01/25)	On Site Response Continues, includes arrival of additional resources to assist, continuation of surveying and monitoring throughout the night, and extensive bar hole testing witnessed in part by the PSC.
3:45 PM	Odorant test performed at 1285 Raymond Rd. (odor was readily detectable).
7:41 PM	Vapor Extraction Unit (VEU) arrives on site.
	Ongoing coordination with the MPSC, then NTSB, for continued investigation, including pressure testing, excavation, and collection and removal of sections of main and service lines.