

Survival Factors Emergency Response and Communications Attachment 7 : Interview with Deputy Director of JBLM's Directorate of Emergency Services

> DuPont, Washington RRD18MR001 (11 pages)

UNITED STATES OF AMERICA NATIONAL TRANSPORTATION SAFETY BOARD * * * * * * * * * * * * * * * * * * Investigation of: * * AMTRAK DERAILMENT IN DUPONT, * WASHINGTON ON DECEMBER 18, 2017 * Accident No.: RRD18MR001 * * * * * * * * * * * * * * * * * * Interview of: TED SOLONAR Deputy Director JBLM Services Via Telephone Thursday, April 5, 2018

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APPEARANCES:

SHERYL HARLEY, Survival Factors Investigator National Transportation Safety Board

ITEM

Interview of Ted Solonar:

By Ms. Harley

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PAGE

| 1 | INTERVIEW |
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| 2 | (1:02 p.m.) |
| 3 | MS. HARLEY: Today is Thursday, April the 5th 2018. It's |
| 4 | 1:02 p.m., and I'm returning the call of Director Solonar from the |
| 5 | Joint Base Lewis-McChord in Dupont, Washington in regards to the |
| 6 | incident involving the Amtrak train derailment in Dupont, |
| 7 | Washington on December the 18th of 2017. |
| 8 | The number I'm calling back will be |
| 9 | MR. SOLONAR: Director of Emergency Services, Ted Solonar. |
| 10 | MS. HARLEY: Yes, sir, how are you? This is Sheryl Harley |
| 11 | from the NTSB, sir. |
| 12 | MR. SOLONAR: Good morning, ma'am. How are you? |
| 13 | MS. HARLEY: I'm very, very sorry. I saw you called right on |
| 14 | time, and I, of course, was late. |
| 15 | MR. SOLONAR: You know, as a fellow government employee, I |
| 16 | firmly understand how that works. So what can I do for you, |
| 17 | ma'am? |
| 18 | INTERVIEW OF TED SOLONAR |
| 19 | BY MS. HARLEY: |
| 20 | Q. So, okay, let me explain why I'm calling and what I need. So |
| 21 | one of the things I was looking at was the arrangement that JBLM |
| 22 | personnel have with Pierce County as far as responding off-base |
| 23 | and being a part of the emergency response for Pierce County. |
| 24 | A. Sure. |
| 25 | Q. And one of the things I was looking at was how the agreement |
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1 was brought about and exactly how does it function?

2 A. Okay.

Q. Because one of the questions that I had was that the Pierce
County Fire Department, it can't actually communicate with JBLM
Fire Department on fire department channels.

6 A. Well, yes and no, but I can elaborate on what we're doing to7 solve that problem.

8 Q. Great, I tell you what, why don't you go ahead and I'll stop9 talking.

10 A. Okay, so let me kind of shape this whole thing just to kind 11 of frame it. The place where the accident occurred, that freeway 12 is actually joint jurisdiction between the state and the federal 13 government. So that kind of shapes that conversation. We have 14 actual authority to respond out there, whether it's law 15 enforcement or fire.

Now that said, we have a mutual aid agreement with multiple jurisdictions for fire response and support between the federal government, the state, and local entities where we can roll out to their areas, whether it's Dupont, rural Pierce County, parts of Thurston County, and they, in turn, can roll fire apparatus and rescue equipment onto the installation in kind of an exchange. So we do that rather routinely.

The communications aspect, you're correct at this specific moment in time. The DoD is capped where we can operate from a frequency standpoint under the FCC at 450 megahertz. The local

agencies all run 700 or 800 megahertz, and so the interoperability between the current radio system makes that problematic.

3 Now let's fast forward to today. What I'm doing to resolve 4 that issue, and we're not quite there yet but we're very, very 5 close. In the last 2 years we started bringing on board the 6 Motorola APX 8000 radio, which is what they call -- I don't know 7 how familiar you are with radios. I don't want to insult your 8 intelligence. But it's a tri-band radio that allows us to not 9 only have the 450 megahertz frequencies, which we are required to 10 have for operating as a DoD entity, but I can also put the 700, 11 800 megahertz frequencies on that radio. And we're working in a joint agreement with Pierce County currently to program those 12 13 radios. Once that's done -- and I expect that to be done 14 relatively quickly, within the next few months.

15 Q. Great.

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When my firefighters roll out on a mutual aid call, they 16 Α. simply flip over to the local fire frequencies and they're talking 17 on the same radio system now. So it resolves the issue long-term. 18 Great. So that's actually pretty good, because I know 19 0. that -- first of all, let me explain. The operation really is no 20 issue, you got the stuff, you got it done, and that was amazing. 21 22 It was just one of the questions that several of the fire 23 departments had had --

24 A. Yes.

25 Q. -- about communications and being able to communicate. So

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- you're actually working on that right now?

A. We are, I have APX 8000 radios, not enough for the entire
organization, so the Army's -- we're doing what they call
lifecycle replacement. They're replacing them, you know, sections
at a time. So we're working on the radios now.

6 The other thing that we do because we know we have these 7 radio communications challenges, when we establish unified command 8 with another agency, which is what my battalion chief did when he 9 arrived on scene, we bring that primary leader from that agency, 10 and we basically climb in the same vehicle together.

So, and I do this on the law enforcement side of the house as well. So we're all sitting in the same vehicle together. I may not be able to call you on your radio, but you can call your people, and you and I are sitting face to face as a way to kind of bridge that, and that's what they were doing on the ground that day.

Q. Yes. And absolutely, and that was one of the things that the chiefs did say that they were actually face to face so they could see and talk to one another.

A. Yeah, that's fundamental in our incident management training with at least my leaders and I'm certain OPUS (ph.) does the same thing as -- you know, when you run an incident get the leaders in one place at one time and get them talking.

Q. Yeah, great. And one of the things that we had talked, thatI was talking to them about, and I know that they had at one

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| 1 | point, I guess during a drill a couple of weeks before this |
| 2 | incident, had tried to see if they could patch the radios, which a |
| 3 | lot of agencies do and have a |
| 4 | A. Yeah. |
| 5 | Q yeah, kind of varied success with that. |
| 6 | A. Yeah. Patching and you're right, and that's exactly a |
| 7 | true statement. You know, we have the ability, but the success |
| 8 | rate hasn't been stellar. And I don't know if it's a frequency |
| 9 | issue, but even the outpost agencies patching just doesn't seem to |
| 10 | be great. The whole South Sound 911 communications construct was |
| 11 | partially designed to eliminate the need to do that, and so we're |
| 12 | about to tie into that so that we don't have to play with it |
| 13 | either. |
| 14 | Q. Great. Awesome. Well, actually that was the question I |
| 15 | have, and clearly, you guys have got it all in hand and don't have |
| 16 | any issues. |
| 17 | A. I am blessed with some of the best professionals in the |
| 18 | business, and it makes my job pretty easy. |
| 19 | Q. Well, again, congratulations. You guys did a great job |
| 20 | A. Thank you. |
| 21 | Q and like I said, this was just one of the questions that |
| 22 | had come up |
| 23 | A. Sure. |
| 24 | Q from a couple of the fire chiefs from the various agencies |
| 25 | about trying to get communications. |
| | |

| 1 | A. | Right |
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| 2 | Q. The other question is that one of the fire guys from JBLM had |
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| 3 | brought up you guys don't have a repeater on this southern portion |
| 4 | of your base. Is that something that is ultimately is going to be |
| 5 | taken care of by basically having these radios? |
| 6 | A. So, yes, it will. So as I get further south, I cross county |
| 7 | lines. |
| 8 | Q. Yeah. |
| 9 | A. And so he is correct in the sense that I don't have a |
| 10 | repeater currently down there that will do that using being |
| 11 | able to use his radio system. Once we do a mutual aid response |
| 12 | call and we switch to the 700 megahertz, all that basically goes |
| 13 | away because we're all able to patch and communicate on the same |
| 14 | frequency. |
| 15 | Q. Great. Okay. All right. |
| 16 | A. Anything else I can do for you? |
| 17 | Q. You know what, sir, you absolutely did everything I needed. |
| 18 | A. Great. |
| 19 | Q. Thank you very much for contacting me. |
| 20 | A. Okay. |
| 21 | Q. And you have a wonderful day, sir. |
| 22 | A. You too. If you need anything else, give me a call. |
| 23 | Q. Thank you, sir. Bye-bye. |
| 24 | A. All right, bye-bye. |
| 25 | (Whereupon, at 1:11 p.m., the interview was concluded.) |
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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: AMTRAK DERAILMENT IN DUPONT, WASHINGTON ON DECEMBER 18, 2017 Interview of Ted Solonar

Via Telephone

ACCIDENT NO.: RRD18MR001

PLACE:

DATE: April 5, 2018

was held according to the record, and that this is the original, complete, true and accurate transcript which has been transcribed to the best of my skill and ability.

> Nancy Sackett Transcriber