Incident Detail

From 08/01/2019 To 02/15/2020 Total Incidents 9 Status Active Cleared In Service Closed Deferred Dispatched Escalated In Progress Informational Pending Resolved Resolved 1st Call Template Transferred Unassigned AssetType All RootAssetType All Department -C and S Prefix CMG Milepost 115 MilepostEnd 130 SupvPosition ENG00116

Status Closed Log# 9427084 Entered 02-14-2020 01:55:55 by Wong, Kevin Type Informational Supv Keelin, T Rea NE Div AP Sub KP **IRI** 0 Milepost CMG 118.7 **Block** 4238 Section 1470-BIG SANDY SD Asset CP WE MARROWBONE (Router) AssetNum KYFC00050B Maintainer by Kevin Wong **Dept** Communications Description 02/14/2020 01:55:55 IT+ Unknown

Updated 02/14/2020 01:58:33 **by** Kevin Wong **Dept** Communications **IT+** Informational Site in codefail with circuit up. Shut Serial0/0/0.100 and Serial0/0/0.200 Interface IP-Address OK? Method Status Protocol Embedded-Service-Engine0/0 unassigned YES NVRAM administratively down down GigabitEthernet0/0 unassigned YES NVRAM up up GigabitEthernet0/0.175 10.245.191.50 YES NVRAM up up GigabitEthernet0/0.275 10.52.254.98 YES NVRAM up up GigabitEthernet0/1 unassigned YES NVRAM administratively down down Serial0/0/0 unassigned YES NVRAM up up GigabitEthernet0/1 unassigned YES NVRAM administratively down down Serial0/0/0 unassigned YES NVRAM up up Serial0/0/0.100 152.161.24.122 YES NVRAM administratively down down Serial0/0/0.200 206.115.17.158 YES NVRAM administratively down down Serial0/1/0 unassigned YES NVRAM administratively down down Serial0/1/1 unassigned YES NVRAM administratively down down Serial0/1/2 Unassigned YES NVRAM administratively down down Serial0/2/2 YES NVRAM Up Up Loopback1 10.50.35.244 YES NVRAM up Up

Updated 02/14/2020 03:00:58 **by** Kevin Wong **Dept** Communications **IT+** Informational no shut Serial0/0/0.100 and Serial0/0/0.200 Interface IP-Address OK? Method Status Protocol Embedded-Service-Engine0/0 unassigned YES NVRAM administratively down down GigabitEthernet0/0 unassigned YES NVRAM up up GigabitEthernet0/0.175 10.245.191.50 YES NVRAM up up GigabitEthernet0/0.275 10.52.254.98 YES NVRAM up up GigabitEthernet0/1 unassigned YES NVRAM administratively down down Serial0/0/0 unassigned YES NVRAM up up Serial0/0/0.100 152.161.24.122 YES NVRAM up up Serial0/0/0.200 206.115.17.158 YES NVRAM up up Serial0/1/0 unassigned YES NVRAM administratively down down Serial0/1/1 unassigned YES NVRAM administratively down down Loopback0 10.247.131.244 YES NVRAM up up Loopback1 10.50.35.244 YES NVRAM up up

Closed 02/14/2020 03:46:33 by Kevin Wong Dept Communications IT+ Informational Incident Resolved: 02/14/2020 03:46:00 Equipment Type: N/A Action Taken: NTF - UTD isolated to trouble with WJAX Field Host 1 Operational Checks Performed

Log# 9425925 Status Transferred Entered 02-13-2020 07:12:08 by Price, David Туре **Derailment Main Track** Supv Keelin, T Reg NE Div AP Sub KP Milepost CMG 124.1 **IRI** 0 **Block** 4242 Section 2029-SHELBY Asset Road Creek 001 CKT AssetNum 4242 001 Maintainer Description 02/13/2020 07:12:08 by David Price **Dept** Signals IT+ Unknown

Updated02/13/202007:12:28byDavidPriceDeptSignalsIT+DerailmentMainTrackIncidentType:TRKDispatchincidentNumber:46168IncidentDate:13-FEB-20Pri.TrainID:SubDivisionCode:KPLeftMilePost:CMG,0124.1000RightMilePost:CMG,0126.1000Asset:4242001,AssetName:MAINPTCFlag:NIncidentDescription:K42911ISDERAILEDATMPCMG123.0TRAINHITSLIDEENGSAREINWATERANDCARSAREONFIRE

Updated 02/13/2020 07:12:30 **by** David Price **Dept** Signals **IT+** Derailment Main Track Notification has been sent to the following: Michael Keelin Charles Griffith C Manager

Updated 02/13/2020 07:15:19 **by** David Price **Dept** Signals **IT+** Derailment Main Track Supervisor notified. No signals equipment in the area, He will follow up with RM to assist when needed.

Updated 02/13/2020 07:19:00 **by** David Price **Dept** Signals **IT+** Derailment Main Track NOC, Signal Supervisor, Director have been notified, Director will notify the Assistant Regional Engineer, Assistant Chief Engineer and Chief Engineer.

Updated 02/13/2020 07:36:04 **by** David Price **Dept** Signals **IT+** Derailment Main Track 1. Train ID – K42911 2. Direction of travel – South bound 3. Estimated speed – 25 4. CADS location – 4242 001 5. Milepost of Derailment – CMG 123.0 6. Timetable speed – 25 7. Number of occupants/injuries – no reports of injuries 8. Number of fatalities – no reports of fatalities

Updated 02/13/2020 07:49:26 **by** David Price **Dept** Signals **IT+** Derailment Main Track Last 2 detectors were Sutton CMG 114.9 and Tram CMG 89.7. No alarms. Logs attached.

Updated 02/13/2020 08:11:03 by David Price Dept Signals IT+ Derailment Main Track Derailment email sent.

Log# 9384875 Status Closed Entered 01-11-2020 09:31:21 by Haselden, Thomas Type Overrun Signal Supv Keelin, T Sub KP Reg NE Div AP **IRI** 0 Milepost CMG 118.7 **Block** 4238 Section 2029-SHELBY AssetNum 4238 001 Asset NE MARROWBONE SWITCH Maintainer Allen, K D - ETA: 11:06 Description 01/11/2020 09:31:21 by Thomas Haselden **Dept** Signals IT+ Unknown

Updated 01/11/2020 09:34:19 **by** Thomas Haselden **Dept** Signals **IT+** Overrun Signal K42809 unable to stop before going by red signal that dropped on them. Signal pumping due to reverse switch at NE Marrowbone flashing out of correspondence under K44709.

Updated 01/11/2020 09:36:35by Kevin AllenDept SignalsIT+ Overrun SignalStatus changed to Dispatched for Kevin Allen ETA of: 11:06

Updated 01/11/2020 11:10:00 **by** TCIS AUTOMATION **Dept** Signals **IT+** Overrun Signal ETA time reached Status changed to Active

Updated 01/11/2020 11:56:47 by George Foster Dept Signals IT+ Overrun Signal New Asset Added: 4238 001 - NE MARROWBONE SWITCH

Updated 01/11/2020 11:56:54 by George Foster Dept Signals IT+ Overrun Signal Primary Asset changed from: 4241 004 - SE MARROWBONE NAS To: 4238 001 - NE MARROWBONE SWITCH

Closed 01/11/2020 11:57:36by George FosterDept SignalsIT+ Overrun SignalIncident Resolved: 01/11/2020 11:57:00 Equipment Type: Power Switch Action Taken: Adjusted Due toRunning Rail ADJ REV WP LOCKROD AT THE NE MARROWBONE. COMPLETED 1-10 ON SW FAILURECHECK LIST. TESTED WITH DISP NO EXCEPTIONS TAKEN. Operational Checks Performed

Log# 9314700 Status Closed Entered 11-08-2019 05:48:51 by Todd, Lee Type Switch Failure Supv Keelin, T Reg NE Div AP Sub KP **IRI** 0 Milepost CMG 120.1 **Block** 4241 Section 2029-SHELBY Asset SE MARROWBONE SWITCH **AssetNum** 4241 001 Maintainer Allen, K D - ETA: 07:24 Description 11/08/2019 05:48:51 by Lee Todd **Dept** Signals IT+ Unknown

Updated 11/08/2019 05:49:06by Lee ToddDept SignalsIT+ Switch FailureIncident Type: SIG Dispatch incident Number: 16926 Incident Date: 08-NOV-19 Pri.Train ID: SubDivisionCode: KP Left Mile Post: CMG, 0120.1025 Right Mile Post: , Asset: 4241 001, Asset Name: SEMARROWBONE PTC Flag: N Incident Description: SWITCH SE MARROWBONE WILL NOT LOCK UP IN
POWER

Updated 11/08/2019 05:54:55by Lee ToddDept SignalsIT+ Switch FailureStatus changed to Dispatched for Kevin Allen ETA of: 07:2407:2407:24

Updated 11/08/2019 07:25:00 by TCIS AUTOMATION Dept Signals IT+ Switch Failure ETA time reached Status changed to Active

Updated11/08/201909:12:28byKevin AllenDeptSignalsIT+Incident Resolved:11/08/201909:12:00EquipmentType:PowerSwitchActionTaken:AdjustedDue toRunning Rail Maintainer adjusted due to running rail.Wedges also need attention on the reverse side.Seeattached pictures.MOW notified about wedgesOperationalChecksPerformed

Updated 11/08/2019 09:15:05 **by** Kevin Allen **Dept** Signals **IT+** Switch Failure Incident Resolved: 11/08/2019 09:12:00 Equipment Type: Power Switch Action Taken: Adjusted Due to Running Rail Maintainer completed 1-10 on switch failure checklist Operational Checks Performed

Closed 11/08/2019 09:17:19 by Matthew Kite Dept Signals IT+ Switch Failure Incident Resolved: 11/08/2019 09:12:00 Equipment Type: Power Switch Action Taken: Adjusted Due to Running Rail Operational Checks Performed

Log# 9301742 Status Closed Entered 10-29-2019 18:34:44 by Badeau, Nathan Type Switch Failure Supv VACANT, Reg NE Div AP Sub KP **IRI** 0 Milepost CMG 118.7 **Block** 4238 Section 2029-SHELBY AssetNum 4238 001 Asset NE MARROWBONE SWITCH Maintainer Gehringer, J B - ETA: 20:53 Description 10/29/2019 18:34:44 by Nathan Badeau **Dept** Signals IT+ Unknown

Updated 10/29/2019 18:34:54by Nathan BadeauDept SignalsIT+ Switch FailureIncident Type: SIG Dispatch incident Number: 13496 Incident Date: 29-OCT-19 Pri.Train ID: SubDivisionCode: KP Left Mile Post: CMG, 0118.6565 Right Mile Post: , Asset: 4238 001, Asset Name: NEMARROWBONE PTC Flag: N Incident Description: SWITCH NE MARROWBONE WILL NOT LOCK UPNORMAL

Updated 10/29/2019 18:53:16by Nathan BadeauDept SignalsIT+ Switch FailureStatus changed to Dispatched for John Gehringer ETA of: 20:53

Updated 10/29/2019 20:55:00 by TCIS AUTOMATION Dept Signals IT+ Switch Failure ETA time reached Status changed to Active

Closed 10/29/2019 22:29:21by David MahanDept SignalsIT+ Switch FailureIncident Resolved: 10/29/2019 22:29:00Equipment Type: Power Switch Action Taken: Adjusted Due toRunning Rail Switch was working upon arrival. Mntr adjusted WP due to running rail. Switch tested and isWAI. Operational Checks Performed

Log# 9288585 Status Closed Entered 10-19-2019 14:13:08 by Hixon, Jason Type Down Supv Keelin, T Reg NE Div AP Sub KP **IRI** 0 Milepost CMG 120.0 Block Section 1470-BIG SANDY SD Asset C204R & RAD041 MARROWBONE (PTC Digi) AssetNum KYFK00004A Maintainer Description 10/19/2019 14:13:08 **Dept** Communications IT+ Unknown **by** Jason Hixon Smarts alert notification for cmg-120-00-c204r-rad041-marrowbone.cell.vrdo.ptc.kp.co.csxr(IF-cmg-120-00c204r-rad041-marrowbone.cell.vrdo.ptc.kp.co.csxr/2). Fault detected - Down Indicates that a failure on a port or interface is the root cause. [Count: 2 on Thu Oct 17 21:57:16 2019]

Updated 10/19/2019 14:14:45by Jason HixonDept CommunicationsIT+ DownFound Digi up w/ no tunnels (PPP 1 Idle)KYFK00004-CL2->uptimeUptime 30 Hrs 52 Mins 8 SecondsKYFK00004-CL2->ppp 1 statusPPP 1 IdleAsset: C204R & RAD041 MARROWBONE (PTC Digi) StatusChanged To: Out Of Service

Updated10/21/201907:54:04byJason HixonDeptCommunicationsIT+DownReset Digi remotely.Radio band: Not available.KYFK00004-CL2->modemstat ? Outcome: Got modem statusOK: Time:21 Oct 201907:47:30 SIM status: Ready (PIN checking disabled) Signal strength: -128 dBm Radiotechnology:Unknown Radio band: Not available Channel: Not available Manufacturer: Sierra Wireless,Incorporated Model:MC7354 Firmware Carrier ID: ATT_005.010_002 GPRS Attachment Status: Not attachedGPRS Registration:Not registered, not searching Preferred system: Auto Temperature: 44C

Closed 10/21/2019 09:51:26 **by** Kristofer Knish **Dept** Communications IT+ Down Incident Resolved: 10/21/2019 09:51:00 Equipment Type: Digi Action Taken: Replaced Amplifier Mntr replaced amp to resolve. Closing incident. KYFK00004-CL1->modemstat ? Outcome: Got modem status OK: Time: 21 Oct 2019 09:48:59 SIM status: Ready (PIN checking disabled) Signal strength: -68 dBm Radio technology: LTE Signal quality (LTE): RSSI -68 dBm, RSRP -96 dBm, RSRQ -15 dB, SINR 11.0 dB Radio band: E-UTRA Operating Band 5 Channel: 2475 Manufacturer: Sierra Wireless, Incorporated Model: MC7354 Hardware version: 1.0 Firmware Carrier ID: ATT 005.010 002 APN in use: Context 1: NGD.CSX.COM GPRS Attachment Status: Attached GPRS Registration: Registered tac:2101 ci:02616A02 Network: AT&T, 310410 Preferred system: Auto Network Technology: LTE Temperature: 46C OK KYFK00004-CL1->ppp 1 status Name: Cell-IP Interface mode: NDIS Link Active With: USBHOST 0 IP Address: 10.243.101.13 Outgoing Call To: *98*3# Uptime: 96 Hrs 13 Mins 32 Seconds OK KYFK00004-CL1->uptime Uptime 96 Hrs 14 Mins 14 Seconds OK Operational Checks Performed Asset: C204R & RAD041 MARROWBONE (PTC Digi) Status Changed To: In Service

Log# 9285622 Status Closed Entered 10-17-2019 08:20:34 by Rembecki, John Type Down Supv Keelin, T Reg NE Div AP Sub KP **IRI** 0 Milepost CMG 120.0 Block Section 1470-BIG SANDY SD Asset C204R & RAD041 MARROWBONE (Switch) AssetNum KYFK00004A Maintainer Holbrook, J M - ETA: 09:54 Description 10/17/2019 08:20:34 by John Rembecki IT+ Unknown **Dept** Communications

Updated 10/17/2019 08:22:50by John RembeckiDept CommunicationsIT+ DownSite switch and DIGI's are down/unreachable via ping or telnet via the network or the site router. The site
router is up and working. Radio is showing as in error on the dispatchers screen. Need a Mtr to check the site.Asset: C204R & RAD041 MARROWBONE (Switch) Status Changed To: Out Of Service

Updated 10/17/2019 08:24:32by John RembeckiDept CommunicationsIT+ DownStatus changed to Dispatched for Jonathan Holbrook ETA of: 09:54

Updated10/17/201909:43:41byJohn RembeckiDeptCommunicationsIT+DownMtrHolbrook reports that the sites batteries have been stolen.MtrHolbrook is assessing the site to ensurethat nothing else has been damaged or stolen.He is also going to contact his supervisor to have a report filedwith the PSCC.MtrHolbrook will call back once he has the site restored.

Updated 10/17/2019 09:55:00 by TCIS AUTOMATION Dept Communications IT+ Down ETA time reached Status changed to Active

Closed 10/17/2019 10:06:03 **by** John Rembecki **Dept** Communications **IT+** Down Incident Resolved: 10/17/2019 10:06:00 Equipment Type: Switch Action Taken: Repaired Wiring Mtr Holbrook reports that he has installed replacement batteries and that the site has been completely restored. NFT Closing Incident. Operational Checks Performed Asset: C204R & RAD041 MARROWBONE (Switch) Status Changed To: In Service

Log# 9259537 Status Closed Entered 09-27-2019 10:17:35 by Knotts, Patrick Type .False or partial activation reported Div AP Supv VACANT, Reg NE Sub KP **IRI** 0 Milepost CMG 123.4 Block 4242/4245 Section 2029-SHELBY Asset POND CRK RD. AssetNum 227268D Maintainer Blackburn, D B - ETA: 10:53 Description 09/27/2019 10:17:35by Patrick Knotts Dept SignalsIT+ Unknown

Updated 09/27/2019 10:22:39 **by** Patrick Knotts **Dept** Signals**IT+** .False or partial activation reported OSP REPORTED CROSSING ACTIVATED AND NO TRAIN AT POND CREEK RD. DISPATCHER PROTECTING. Asset: POND CRK RD. Status Changed To: Out Of Service PCC Notification Sent 09/27/2019 10:22:39

Updated 09/27/2019 10:23:48 **by** Patrick Knotts **Dept** Signals**IT+** .False or partial activation reported Status changed to Dispatched for Dennis Blackburn ETA of: 10:53

Updated 09/27/2019 10:23:49 **by** TCIS AUTOMATION**Dept** Signals**IT+** .False or partial activation reported Fax sent to KY State Police / Post 9-Pikeville at 09/27/2019 10:23:49

Updated 09/27/2019 10:24:58 by Patrick Knotts Dept SignalsIT+ .False or partial activation reported

Updated 09/27/2019 10:55:00 **by** TCIS AUTOMATION**Dept** Signals**IT+** .False or partial activation reported ETA time reached Status changed to Active

Closed 09/27/2019 14:08:12 **by** Joseph Williams **Dept** Signals**IT+**. False or partial activation reported Incident Resolved: 09/27/2019 12:08:00 Equipment Type: N/A Action Taken: NTF - UTD Maintainer reported clear on arrival and made op checks. Check list 1-8 completed. Crossing working as intended. Maintainer cleared with the dispatcher. Operational Checks Performed Asset: POND CRK RD. Status Changed To: In Service PCC Notification Sent 09/27/2019 14:08:12

Closed 09/27/2019 14:08:13 **by** TCIS AUTOMATION**Dept** Signals**IT+** .False or partial activation reported Fax sent on closure to KY State Police / Post 9-Pikeville at 09/27/2019 14:08:13

Log# 9258412 Status Closed Entered 09-26-2019 13:10:24 by Oglesby, Brad Type Miscellaneous Device Indication Supv VACANT, Reg NE Div AP Sub KP **IRI** 0 Milepost CMG 118.7 **Block** 4238 AssetNum 4238 Section 2029-SHELBY Asset NE MARROWBONE Maintainer Blackburn, D B - ETA: 14:46 **Description** 09/26/2019 13:10:24 **by** Brad Oglesby Dept Signals IT+ Unknown

Updated 09/26/2019 13:10:31by Brad OglesbyDept Signals IT+ Miscellaneous Device IndicationLast Update 09-26-2019 13:09 By DRT Type General Business Impact 3 Priority 3 Incident Type: SIGDispatch incident Number: 01632 Incident Date: 26-SEP-19 Pri.Train ID: SubDivision Code: KP Left Mile Post:CMG, 0118.7000 Right Mile Post:Asset: 4238, Asset Name: NE MARROWBONE CP PTC Flag: N IncidentDescription: LAMP INDICATION

Updated 09/26/2019 13:16:10 **by** Brad Oglesby **Dept** Signals **IT+** Miscellaneous Device Indication Status changed to Dispatched for Dennis Blackburn ETA of: 14:46

Updated 09/26/2019 14:23:53 **by** Jesuito Mercado **Dept** Signals **IT+** Miscellaneous Device Indication MTR REPORT 2A RED ASPECT SB SIG AT NE MARROWBONE IS OUT UNABLE TO MAKE REPAIRS TILL BOOM TRUCK IS AVAILABLE... LADDER IS RED TAGGED AND OOS CHECKED ALL CONNECTIONS FROM THE SIG TO THE HOUSE AND ALL CHECKED GOOD

Updated 10/04/2019 10:19:16 **by** Brad Oglesby **Dept** Signals **IT+** Miscellaneous Device Indication ESS EMAILED THE SIGNAL MAINTAINER AND SIGNAL SUPERVISOR ABOUT THIS INCIDENT.

Updated 10/09/2019 13:44:30 **by** Paul Clairmont **Dept** Signals **IT+** Miscellaneous Device Indication New Event, Incident Type: TRK Dispatch incident Number: 06337 Incident Date: 09-OCT-19 Pri.Train ID: SubDivision Code: KP Left Mile Post: CMG, 0118.6466 Right Mile Post: CMG, 0118.7181 Asset: 4238 002, Asset Name: MAIN PTC Flag: N Incident Description: LAMP INDICATION AT NE MARROWBONE Maintainer reports, 002SAS Signal, A Head, Red is out, causing Lamp Indication. UNABLE TO MAKE REPAIRS TILL BOOM TRUCK IS AVAILABLE

Updated 10/09/2019 13:44:52 **by** Paul Clairmont **Dept** Signals **IT+** Miscellaneous Device Indication New Asset Added: 4238 002 - NE MARROWBONE SAS

Updated 10/16/2019 05:07:20 **by** Yolanda Mcewen **Dept** Signals **IT+** Miscellaneous Device Indication Incident Type: SIG Dispatch incident Number: 08666 Incident Date: 16-OCT-19 Pri.Train ID: SubDivision Code: KP Left Mile Post: CMG, 0118.7000 Right Mile Post: , Asset: 4238, Asset Name: NE MARROWBONE CP PTC Flag: N Incident Description: LAMP OUT INDICATION N/E MARROWBONE LOC: 4238, CREW REPORTED TOP ASPECT DARK WHEN LINED SOUTH INTO THE SDG Maintainer reports, 002SAS Signal, A Head, Red is out, causing Lamp Indication. UNABLE TO MAKE REPAIRS TILL BOOM TRUCK IS AVAILABLE

Updated 10/23/2019 10:25:55 **by** Sean Gaspar **Dept** Signals **IT+** Miscellaneous Device Indication lamp indication is clear at this time, local supvr is checking w/ mtr on repair and will update.

Closed 10/25/2019 12:32:38 **by** Patrick Knotts **Dept** Signals **IT+** Miscellaneous Device Indication Incident Resolved: 10/25/2019 12:31:00 Equipment Type: Signal - not bulbs Action Taken: SIGNAL DEPT. REPAIRED OR ADJUSTED MTR. REPORTED REPLACED THE 2A SIGNAL HEAD RED ASPECT. DID ALL CHECKS TO CLEAR. Operational Checks Performed Root Cause Asset 4238 002 NE MARROWBONE SAS Added