



NTSB MEMORANDUM FOR RECORD

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Date: 10/21/2021

Person Contacted: Alyssa Bailey (Dispatch Manager, Sierra West Airlines)
NTSB Accident Number: ERA22FA004

Narrative:

Ms. Alyssa Bailey was contacted via telephone, and she reported the following details regarding her communications with the flight crew and additional circumstances surrounding the accident to the best of her knowledge:



- She characterized the communications with the flight crew as “normal”.
- She called both pilots near 2350Z on October 4, and gave them their trip itinerary, which included the flight from El Paso to Lubbock, and then onto Thomson, Georgia.
- Her shift was from October 4 about 7:00AM local PDT to 11:00PM local. She explained that the dispatch office is short staffed and some of her shift can be performed at her residence.
- Her call with the first officer included standard information. She informed him of the aircraft to be flown, the trip details, and who the captain would be.
- Her call with the captain was also standard. She informed the captain of the aircraft and routes to be flown. She had further discussions with the captain that the weather in Thomson (HQU Airport) was possibly “wet”. She informed the captain to divert to Augusta if needed.
- She was specifically asked if they discussed NOTAMs for HQU airport. She stated, “I kind of do recall” a discussion where she informed the captain that he should “check weather and NOTAMs”.
- She reported that she explained to the captain that the runway was too short if it was “wet” at HQU, so if it was wet, then they were to go to Augusta Airport. They also discussed the weather enroute.
- She oversaw the position flight to Lubbock Airport (LBB), but her shift ended prior to the accident leg (LBB-HQU).



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- She stated that neither pilot mentioned anything about being tired nor fatigued to her.
- She reported that neither pilot called dispatch from 7:00AM PDT local through 11:00PM PDT, and the Dispatch Office did not contact the flight crew until the first trip assignment call. She was on duty for that entire time and no crewmember called her. They keep a log when a pilot calls as well and she reported that the log contained no calls.

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