UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

Investigation of:

Interview of: RYAN O'LEARY, Dispatcher Union Pacific Railroad

Via Microsoft Teams

Thursday,

September 1, 2022

APPEARANCES:

MICHAEL BACHMEIER, Investigator National Transportation Safety Board

RICHARD HIPSKIND, Investigator in Charge National Transportation Safety Board

JIM MAYNARD, Safety Task Force Brotherhood of Locomotive Engineers and Trainmen

CAMERON SAUNDERS, National Safety Team SMART Transportation Division

ERIC CAMPBELL, Inspector of Operating Practices Federal Railroad Administration

CHRIS MARTINEZ, Operating Practices Inspector Federal Railroad Administration

DONALD GALLEGOS, Locomotive Engineer SMART Transportation Division

JASON JENKINS, General Director of Safety Union Pacific Railroad

LARRY VOGEL, Director of Safety Union Pacific Railroad

GREG THOMPSON, Superintendent Train Office Union Pacific Railroad

RYAN FRIGO, Operations and System Safety National Transportation Safety Board

TIFFANY RUSSELL, Senior Director of Operations Union Pacific Railroad

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INTERVIEW

(4:48 p.m.)

MR. BACHMEIER: Good afternoon. My name is Michael Bachmeier and I'll be -- I'm the NTSB ops group chairman for this accident. We are here today on September 1st, '22, at 1648 Mountain time in a Teams meeting to conduct an interview with Ryan O'Leary who works for Union Pacific.

This interview is in conjunction with the NTSB's investigation of an accident near El Paso, Texas. The NTSB accident reference number is RRD22FR013. Purpose of the investigation is to increase safety. Not to assign fault, blame, or liability.

Before we begin our interview and questions, let's go around the table and introduce ourselves. Please spell your last name, who you're representing, and your title. I'd like to remind everyone to speak clearly so we can get an accurate recording.

I'll start off and then pass it to my right.

Again, my name is Mike Bachmeier. The spelling of my last name is B-a-c-h-m-e-i-e-r. And I am the NTSB ops group chairman for this accident.

MR. SAUNDERS: My name is Cameron Saunders, S-a-u-n-d-e-r-s. I'm with SMART-TD and the national safety team.

MR. MAYNARD: I'm Jim Maynard, M-a-y-n-a-r-d. BLET safety task force.

MR. CAMPBELL: Eric Campbell, C-a-m-p-b-e-l-l. FRA operating

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MR. MARTINEZ: Chris Martinez, M-a-r-t-i-n-e-z. FRA operating practices.

MR. JENKINS: Jason Jenkins, Union Pacific Railroad. Jenkins is spelled J-e-n-k-i-n-s. General director of safety for the southern region.

MR. HIPSKIND: And I am Richard Hipskind. You spell my last name H-i-p-s-k-i-n-d. I work for NTSB and I'm the investigator in charge for this accident.

MR. GALLEGOS: I'm Donald Gallegos. G-a-l-l-e-g-o-s. SMART-TD posting.

MR. VOGEL: I'm Larry Vogel, V-o-g-e-l. Union Pacific Railroad, regional director of safety southern region. Posting.

UNIDENTIFIED SPEAKER: Posting.

MR. THOMPSON: I'm Greg Thompson, T-h-o-m-p-s-o-n.

Superintendent train ops El Paso.

Superintendent train ops El Paso.

MR. FRIGO: And here in Omaha, we've got myself, Ryan Frigo, F-r-i-g-o. NTSB operations and system safety.

MR. O'LEARY: Ryan O'Leary. O'-L-e-a-r-y. Union Pacific train dispatcher.

MS. RUSSELL: Tiffany Russell, R-u-s-s-e-l-l. Senior director of operations in support of the (indiscernible) for Union Pacific and representing Ryan.

MR. BACHMEIER: Thank you. Ryan, do we have permission to record our discussion with you today?

MR. O'LEARY: Yes.

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MR. BACHMEIER: Do you understand the transcriptions will be part of the public docket? As such, we cannot guarantee any confidentiality.

MR. O'LEARY: Yes.

MR. BACHMEIER: As we discussed, you have a representative with you today. Tiffany Russell. Is that correct?

MR. O'LEARY: Yes.

MR. BACHMEIER: I'd like everyone to -- I'd like to ask everyone to clearly announce your name and title before questioning. With that, let's proceed.

INTERVIEW OF RYAN O'LEARY

13 BY MR. BACHMEIER:

- Q. Ryan, can you give us a synopsis of your railroad career, work experience, taking us up to your present job?
- A. Yeah. All -- I've been a marked-up train dispatcher since June of 2011. So for the last 11 years that's been my only railroad experience is dispatching. The entire time.
- Q. Have you worked that El Paso job -- how long have you been working that desk?
- A. This current desk I've worked -- it'll be four years this
 December or November, I believe. Prior to that, I was on Omaha
 desk here in town. And then, various other jobs in the southern
 region prior to that.
- 25 | Q. Do you normally work -- is your shift normally the third

shift or are you on --

- A. No, I'm straight third shift. Other than maybe the first year. So my career when I was on extra board. All my regular desks have been third shift jobs.
- Q. Thank you. Can you walk me through from the time you got to work on the date of the accident? Just walk me when you got to work through the -- through your turnover with the second trick dispatcher and up to the accident. Just kind of give us --
- A. Sure. Yeah, I got to work. I usually get here a little bit

 -- seven, eight minutes before shift change. So just before 2200

 Central. You know, went through standard turnover as far as

 what's going on in El Paso and Alfalfa.

We had a discussion that the -- that Alfalfa, they had a yard track on the east end of the yard out of service. The ISIEP (ph.) was already in position on main one there holding out for that service track to be released in the yard to get in.

Did have a discussion with Matt that, obviously, that the yard was aware of the out-of-service track and that -- that they were the ones protecting it. He confirmed that they were. Then it was shortly after turnover that I was doing other things at the desk. Deleting -- there was flash flood warnings out there that just expired and had been inspected. I was deleting those. And can't remember. Just various other tasks.

Just after turnover, those five or ten minutes into the shift, the ISIEP (indiscernible) up on the El Paso tower.

Answered the radio. They had said -- I'm not sure who I was talking to. One of the crew members. I'm not sure which one. They just said, you know, hey, this is the ISIEP. We're ready to head into the east end of the yard. Obviously, after having a conversation with Matt that the yard was protected, the out of service, I still (indiscernible) even though I know when we request a light into the yard, they still have to talk to the yardmaster, to the MYO, to get permission to come in. But I still -- I can't remember verbatim what I had asked him.

But it was something along the lines of, you know, hey, just make sure you did get permission to come into the east end of the yard. Is that correct. They said yes. And then, that's when I had requested them to signal into the yard there on the east end.

- Q. So had you talked to the MTO or employee in charge?
- A. No. At that point, no, I had not. Did not talk to Ever.

16 You know, like I said, we didn't have any type of protective tag

17 information or anything like that of who was technically at the

18 track out of service or any of that, in the yard (indiscernible).

19 So I figured that they -- since they -- when I got there a little

bit before 10, I'm not sure how long they'd been sitting there.

21 | At least 15, 20 minutes since I was there. I'm not sure how long

22 | before that. But I figured that the yard had called them and

23 | said, hey, we're ready for you to come on in. And that's when

24 | they phoned me up requesting the signal.

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MR. BACHMEIER: I'm going to hand it off to you.

BY MR. SAUNDERS:

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- 2 Q. Ryan, thank you for being here. I have a couple questions.
- 3 Did you receive any calls to say that there was an accident or
- 4 | that couldn't get a hold of conductor or anything to that --
- 5 A. No, I did not. Actually, the way I found out about it was
- 6 somebody had called the corridor manager who sits kind of up
- 7 behind us on the mezzanine. And I'm not sure if that was Ever
- 8 that had called or if it was somebody else. But he got up and
- 9 said, hey, I think we're derailed there at 820 and somebody is
- 10 pinned. And yeah, then so I found out about. You know, I put
- 11 | track blocks up or whatever on all the tracks there to protect the
- 12 location. But yeah, I never received a -- personally --
- 13 | notification from anyone other than Cody. That's how I found out.
- 14 Q. Did you get any message post-accident of, hey, they shouldn't
- 15 have come in here or do we know -- letting you know that they
- 16 derailed and that there was a derail in the -- on the lead? That
- 17 | make sense?
- 18 A. No, I was aware of an out-of-service track. I was not aware
- 19 of a derail that was on the lead.
- 20 Q. Once everything was cleared up, did you finish the night at
- 21 your desk and finish your tour or were you relieved?
- 22 A. Yes. I finished the eight-hour shift.
- 23 MR. SAUNDERS: That's all I have for now. Thank you.
- 24 BY MR. MAYNARD:
- 25 Q. Jim Maynard. BLET safety task force. Ryan, thank you for

- coming in. First question I got is when you come in after you do your turnover with the previous dispatcher, second trick dispatcher, who do you talk to or who usually gets a hold -- do they get a hold of you or do you get a hold of the yard to find out what the plan is for what trains they got coming in or going out or --
- A. Yeah. I mean, it just kind of depends on the evening, depending on the scenario and how busy it is. Sometimes I'll communicate with Alfalfa. It's usually via Teams message system but we do have a direct phone line to their office if we need to talk to them. And then same thing goes for over at Santa Teresa. Usually Teams messages. But we have like -- it's not a phone line. More like a radio kind of to talk back and forth with the -- with Santa Teresa. So like I said, most of the discussions is over Teams but we do talk over the phone to discuss plans or stuff like that.
- Q. Also, is it -- how do I put this. Normally, if the train is pulled up to that control point in position, then it's not unusual for the next thing to be to ask for a light into the yard.
- | | A. I'm sorry. What was that again?

- Q. So once that train is in position there at SA 820, it's not 22 -- or what would be the next move generally for that?
 - A. Yeah. I think I understand the question. Yeah, it would be to request a signal. But like I said, I had gotten there. The train was already in that position since at least 2150, 52 is

about when I got there and saw that the train was there. And then it wasn't until about 10 minutes after my shift. So the train had been in position at least -- I'm going to say 20 minutes. I'm not sure how long they were in position prior to that.

The second shift had (indiscernible) conversation with them. They knew why they were holding out. But yeah, no, they were — just had pulled up. They were pulling up thinking, hey, we're ready to head into the yard. But like I said, that train — like I said, I'm not sure exactly how long it was staged there but at least until I got there so at least 20 minutes.

- Q. Because usually -- what do they do -- if the yard doesn't want a train in there or can't take the train, would you usually stage it out somewhere else or do you bring it right to that control point?
- A. I mean, if they weren't ready for it, I mean, there's different staging areas. But from what I had understood from second shift is they wanted it in the east end. I'm not sure what was going on in the west end. But that's why it was staged over there. But yeah, if they're not ready for it, sometimes we put -- hold it over at Dallas Street.

But yeah, from the communication that I had saw on the group
-- because there's also a group Teams chat that we have, that we - I looked at later on in the evening. That they wanted them in
the east end and they were -- so that's why they were in position
over there.

MR. SAUNDERS: That's all I got, Ryan. Thank you very much for coming in.

MR. O'LEARY: Yep, no problem.

BY MR. CAMPBELL:

- Q. Eric Campbell with the FRA. At the beginning of the shift after you got all your briefing stuff done, you're getting your day started. Did you ever speak with the EIC about the work they were doing or the protections they had?
- 9 A. As far as like the work going on in the yard or on the main or --
- 11 | Q. Anywhere.

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- A. I know that they had -- there was some track time on main one west of 820. But I -- again, I hadn't talked to any maintenance away folk, whether it was -- if they had work they were doing in the yard or on the main, I hadn't had any discussions with that.
- Q. The --
- A. At that point. Later on in the evening, three or four hours
 later, that -- whoever -- I can't remember the guy's name that had
 the tracking time on main one. He ended up getting some
 protection on main two for 30, 40 minutes or so. But that was
 probably the first time I had talked to maintenance away.
- Q. The crew involved in the accident, did they ask you for the signal into the yard or did they ask the second shift dispatcher?
- A. They had phoned me up. So yeah, it was like I said, five or ten minutes after I'd been there. Yeah, and they had phoned me up

and requested the signal to the yard.

- Q. Did anyone inform you that maintenance away had released the protection that was on the lead?
- A. No, they did not.

MR. CAMPBELL: That's all I have. Thank you.

6 BY MR. MARTINEZ:

- Q. Chris Martinez, FRA. Can you walk me through the process of how you give the light to the crew that's going westbound into -- as far as -- how did you come to the conclusion of giving them the signal into the yard?
- 11 A. Yeah. Like I said, we didn't have any type of -- we're not
 12 required to protect yard tracks whether it's out of service or
 13 not. That's not something we're required to do. So there was
 14 obviously no blocking or protection up there.

Obviously, there could be -- I don't know the yard that well.

I know it a little bit just from aerial shots. But

(indiscernible) it could be multiple routes into and out of the yard. And at that time, I wasn't exactly for sure what exactly was out of service on the east end.

And so, when they called to request a signal, you know, like I said, I just figured that the yard had talked to them. And knowing that they have to still talk to the yard to come -- to get past SA 820, I figured that the yardmaster, MYO, had talked to them and told them to come in on and he gave them a line.

MR. MARTINEZ: That's all I've (indiscernible).

MR. JENKINS: Ryan, Jason Jenkins, Union Pacific. I don't have any questions right at this moment.

BY MR. HIPSKIND:

Q. Dick Hipskind, NTSB, IIC for the accident. So I'm going to ask you for your opinion. You got a train on one main track east of Rosedale and it's the ISIS. And what we've kind of found out so far is that if a train is coming over destined for Alfalfa yard and they're coming from Santa Teresa, there are only two options if you're going to go in Alfalfa yard. You can head in, pull in the west end of Alfalfa yard.

Or if, for whatever reason, it's plugged or there's trains in the way or it's occupied and that's just not the good choice, there's only one option left. And that is to go down east of Rosedale. And if you're on main track two, sorry, but you got to get over to main track one.

So when you come in and you see the ISIS over on main track two east of Rosedale, my question to you -- if I'm right about what I just laid out, you know that they're going to go in the yard from the east end. Right?

- A. They were on main track on eats of Rosedale.
- 21 Q. But --
- A. But yes, that was the expectation was that yeah, they were going to go into the east end.
- Q. I mean, whether the crew called you and told you, you surely anticipated that eventually you were going to talk to them about

- making that move. Right?
- A. Correct.

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- $3 \parallel Q$. So one of the things that we want to nail down with you,
- 4 Ryan, is was that subject matter -- ISIS main track one east of
- 5 | Rosedale wants to go into Alfalfa yard -- was that covered between
- 6 you and Matt?
- $7 \mid \mid A$. That they were going to go into the east end of the yard?
- 8 0. Correct.
- 9 A. Is that what you're asking?
- 10 0. Correct.
- 11 A. Yeah. Because yeah, I mean, he said that we -- because
- 12 | that's why they were over there. He had had the discussion with
- 13 | the yard. That's where they were going to have to go into and
- 14 they were anticipating to get the track back pretty quickly. And
- 15 | so that's why he had them staged over there east of Rosedale to be
- 16 in position to get into the yard.
- 17 | Q. Was it your understanding with whatever you and Matt talked
- 18 | about -- did you understand why Matt had not made the move prior
- 19 to you coming to work?
- 20 A. Yes, yeah. That they were holding out waiting for the yard
- 21 | to get the yard track back.
- 22 \ Q. And I've been handed a note so I want to clear something up.
- 23 | For all the times that I said ISIS as a train ID, is the correct
- 24 | train ID ISIEP? Is that the correct train ID?
- 25 A. Correct.

- Q. Hopefully, we can --
- 2 A. Correct.

- 3 | Q. -- correct that when we send out the thing and the errata
- 4 sheet and all that. All right. So the -- this whole business of
- 5 the ISIEP starting at Santa Teresa, departing Santa Teresa with
- 6 whatever number or cut of cars they've got pretty much we know
- 7 | that on a day-to-day basis, they're headed for Alfalfa. Correct?
- 8 A. Correct. Yep.
- 9 Q. And sometimes it happens on your shift and sometimes it's
- 10 | already happened before you get there. Have I got that part
- 11 | right?
- 12 | A. Correct.
- 13 | Q. And going back to my original thought. You're either going
- 14 to go in the west end or the east end. That's the only two
- 15 entrances. Right?
- 16 A. Correct.
- 17 0. There is no other route. Correct?
- 18 | A. Correct.
- 19 Q. So on this particular day, the ISIEP was on main track one
- 20 | east of Rosedale and -- yeah, sooner or later, either you or
- 21 | somebody was going to have a conversation with them about getting
- 22 off of main track one and going into the yard. Right?
- 23 A. Right.
- 24 Q. So whether we're talking about that particular train, the
- 25 | accident train on the day of the accident, or any other train --

whether they're shoving in or head-in move, but they're east of Rosedale and they're on main track one -- any other train and it's on your shift and they want to go into the yard, tell us how that's coordinated.

Tell us what governs your decision to talk to them, whether you want to get them out of the way and you call and talk to them, or they call you and they want to get off main track one and they want to go into the yard. Take us through -- Ryan, take us through how do you guys marry up -- what communication do you normally have to make that move?

A. Yeah. I mean, usually we -- whether it's (indiscernible) or a train that just works there, sometimes they work -- we usually get with Alfalfa and ask them where they want the train whether it's in the west. Sometimes they take trains in the west end like you said. Sometimes they'll work trains off the main, off main one, and they'll cut away and shove in the east end and set out and pick up and all that stuff.

So all that is usually done in coordination with the MYO and where they want the train, where they can get (indiscernible) at. And sometimes I'll ask, you know, they'll say, hey, we're ready for whatever train in the west end in the fence track. And just for prior knowledge (indiscernible) train pulls up to the light and they might sit there for 30, 45 minutes blocking the main because they might be doing a switching move or whatever.

So usually, when they say they're ready for a train, I'll

- 1 say, well, are they going to come right in; you got to open a
- 2 track. Or are they going to hang out for a while. Just so I can
- 3 be prepared. Hey, if they're going to hang out, you know, I don't
- 4 want to lose that track for 30, 45 minutes when they yard the
- 5 | train. So yeah, that's typically how it's communicated with the
- 6 yard, where they want it. And where they're going to get the
- 7 | train at.
- 8 Q. And you kind of used the acronym MYO. So let's put the
- 9 wording to it. Is it manager yard operations?
- 10 A. Yes, I believe so.
- 11 | Q. Do you know -- do they currently have an MYO -- they meaning
- 12 Union Pacific. Does Union Pacific have an MYO assigned to Alfalfa
- 13 | yard?
- 14 A. I believe so. I believe that's what Ever's title is. I
- 15 could be wrong. I don't know. I know they've changed --
- 16 Q. If I --
- 17 | A. -- title names (indiscernible).
- 18 Q. Okay. If I told you that Ever revers to himself as an MTO,
- 19 is there any -- really any difference in whether we say MYO or
- 20 | MTO?
- 21 A. No, I guess not. No. (Indiscernible) used to be yardmasters
- 22 | but there's not -- not the yardmasters anymore so they have the
- 23 managers running the yard.
- $24 \parallel Q$. To be clear, MTO stands for manager terminal operations.
- 25 | Correct?

- A. Yeah, I believe so.
- 2 Q. So whether we're talking about terminal or yard, or a
- 3 yardmaster, or an MTO, those terms are, in your perception,
- 4 understanding, they're synonymous. Correct?
- 5 | A. Yeah. Yep. So yeah, that's my point of contact.
- 6 Q. On this date, you come to work. The ISIEP is on main track
- 7 one. I mean, they don't have to tell you. You know that they're
- 8 | going to be going in the east end of the yard. If they weren't
- 9 going to be going in the east end of the yard, they'd be sitting
- 10 | up on some main track sitting there wanting to go in the west end.
- 11 | But that --

- 12 | A. Right.
- 13 | Q. But that was already -- that decision was already made before
- 14 you got -- before you came on duty because Matt had moved them
- 15 eastbound on main track two, crossed them over, and put them on
- 16 | main track one. And I'm going to say it this way. That was the
- 17 | hand that you were dealt. Correct?
- 18 | A. Correct.
- 19 Q. Did you understand, from the transfer with Matt -- and
- 20 | remember, we just got done talking about the normal way of doing
- 21 stuff with a dispatcher entering -- the ISIEP or any other train,
- 22 | whether it's the west end of the yard or the east end of the yard
- 23 and they want to get into the yard -- I think what you're saying,
- 24 | Ryan, is there should be, could be, must be, must be some
- 25 | coordination, some communication between the dispatcher and the

MYO or the MTO about making that move before that move is made.

- Am I right about that?
- A. Yeah.

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- 4 Q. In your transfer with Matt, did he indicate to you in any way
- 5 | that that coordination between when he was on duty as a
- 6 dispatcher, that he had reached out and come to an agreement with
- 7 | the MTO that it was okay to continue and complete that move of the
- 8 ISIEP off of, from main track one through the Rosedale
- 9 interlocking switches onto the yard lead going westbound into the
- 10 yard? Did he convey any indication to you that he had completed
- 11 | that coordination with the yardmaster, the MTO?
- 12 A. He just said that they were to go on the east end. That's
- 13 why he had brought them down there. They were waiting to get the
- |14|| -- the yard was waiting to get the track back. And yeah, so
- 15 | that's what we had conveyed.
- 16 So when they called to request it to go into the east end,
- 17 | knowing that, like I said, before they can go past Rosedale, they
- 18 have to talk to the yardmaster on 20-20 or -- sorry, the MTO on
- 19 20-20 to get permission to come into the yard. And then I still
- 20 | had asked them, hey, did you guys -- just to confirm, did you guys
- 21 get permission to come into the east end of the yard. They had
- 22 | said they did. And then, that's why I had requested the signal.
- 23 0. That's the conversation I want to have. Let's slow down and
- 24 | let's revisit the sequence. In the transfer, Matt indicated they
- 25 | were there but Matt did not indicate to you to any degree that he

was knowledgeable that the train crew on the ISIEP had in fact reached out to anybody, maintenance away, or anybody that had authority for movement of trains into the yard, that it was okay to depart main track one, go through Rosedale and come in westbound, traveling westbound on the yard lead. He did not indicate that to you. But he did indicate to you that that was the plan. Was to bring ISIEP westbound off of main track one through Rosedale onto the yard lead. Am I --

A. Correct.

- Q. I'm not -- I know this is going to sound like a trick question but I just want -- honestly, I just want your opinion, your philosophy, how you look at this. Is it, in your mind, the responsibility of the train crew of the ISIEP, that they reach out, they secure the permission from whomever -- if it's maintenance away, if it's the MTO, if it's a yardmaster -- the point is, they're off of your territory and they're going onto non-controlled track. Is it their responsibility to make sure that the way is clear and that they have permission? Is that the way you think about it?
- A. It's not really the way I think about it. It's what the timetable of the Valentine Subdivision requires them to do when entering into the yard on the east end. I believe it's considered zone 1. And prior to, it's -- it says -- I don't have it in front of me. But it says prior to going past Rosedale crossing, which goes right through the control point at SA 820, it says prior to

going through that crossing, they must talk to the yardmaster is what it says in the timetable. They must talk to the yardmaster on 20-20 to get permission into zone 1.

- Q. Let's revisit an interpretation of that. In the way that you read that, it is not your responsibility. The timetable -- by the words in the timetable indicate it is a train crew's responsibility.
- 8 A. Correct, yep. (Indiscernible) on the specific channel. Yep.
- 9 Q. But from a dispatcher's perspective, do you have
 10 responsibility to question the train crew about whether they've
 11 completed their compliance with the timetable wording to go into
 12 zone 1?
 - A. No, I'm not required to. But that's not what was going on on the east end. That's why I did -- went and asked the question like, hey, you got -- you know, just to confirm, you guys did get permission here on the east end. And they said yes. But no, that's not required. I can give them a light and they can take the light and they're supposed to flip over to 20-20 and talk to the yardmaster and get the rest of their permission through the yard.
 - Q. So your part of it in problem solving getting the train off the main track and into the yard is talk to the crew and let them know they've got the light. And since it's a shove move, the engineer -- he's so far away, he can't see the light. But somebody, the conductor on the shove move, the end car, he's going

- to see it. He has to communicate it to the head end to begin the shove. Have I got that much right?
- **II**A. Correct.

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- Q. But your obligation to make that move is to talk to the crew, give them the light. And their movement onto non-controlled track -- you don't control the yard lead. Correct?
- 7 A. Correct.
- Q. You're saying that's their responsibility. When -- if we have maintenance away out there and they have tracking time on main track one, you would normally talk to them about maintaining or changing or extending their tracking time. That's business -- because it's main track one -- that's business that you would handle with them. Correct?
- 14 A. Correct. Yep.
- Q. And the same thing applies to main track two. If they've got a form B out there, the guy in charge of the form B, he's keeping all these trains off your radio because he's kind of the mini dispatcher talking to the trains, letting them come by the red boards, blowing their whistle, sounding their bell as they go by his maintenance away activity. Is that the way you understand that?
- 22 | A. Yeah.
- Q. But for whatever maintenance away does on making the track inaccessible on the yard lead, you don't have a dog in that fight. You don't control that. Right?

A. Correct.

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- 2 Q. But on this particular night, you were -- what -- let me ask
- 3 | it to you this way. What were you aware of, Ryan? What were you
- $4 \mid$ aware of? Was there any restricting of tracking time form B on
- 5 main track two when you came to work?
- 6 A. No.
- 7 0. Main track two was --
- 8 A. No.
- $9 \parallel 0$. -- free and clear.
- 10 A. Correct.
- 11 | Q. Main track one, what do you recall -- what -- was it out of
- 12 service? Did they have tracking time? Do you recall?
- 13 A. No, there was tracking time on main one between 820 and 823.
- 14 \ 0. Did the authority for the tracking time for main track one --
- 15 was it still in effect?
- 16 | A. Yes.
- 17 Q. Had they gone past their time limit for their tracking time
- 18 or how should we understand that?
- 19 A. Yeah, I'm not -- from what I understood -- I mean, from later
- 20 on -- I guess they're kind of working out there all day. I
- 21 actually did note the time that they were actually working on main
- 22 one or they were working in the yard. Because last week, it was
- 23 -- they were working in the yard and they had tracking time on
- 24 | main one. So I didn't actually know at the time where exactly
- 25 | they were working.

- 1 Q. Couple more questions. Then I got to switch gears and we got
- 2 to cover some other stuff. I -- and forgive me if we're
- 3 reploughing some stuff here. From when you came on duty, Ryan,
- $4 \mid did$ you talk to anybody in maintenance away? So did you talk to
- 5 Joe? Did you talk to Leonard? Did you talk to anybody else in
- 6 maintenance away like the MTM?
- $7 \parallel A$. No, I did not.
- 8 Q. So transfer on duty. Matt has left. He's left the desk.
- 9 He's up there talking to Cody. And you haven't talked to anybody
- 10 | in maintenance away. Correct?
- 11 A. No. Correct.
- 12 | Q. And we can know that because we can go look at the recorded
- 13 conversations whether it was on the radio or the phone. And we
- 14 can validate that. Is that correct?
- 15 A. Correct.
- 16 Q. Any texting, Teams meeting type communication, between you
- 17 | and anybody in maintenance away during that same first 15 minutes
- 18 | that you're on duty from 10:00 to 10:15 Omaha time?
- 19 | A. No.
- 20 | Q. Let's take the same set of questions and apply them over to
- 21 | the MTO, Ever. Any communication with him about anything,
- 22 | anything, for the first 15 minutes that you're on duty?
- 23 A. Not that I recall. No.
- 24 | Q. I'm going to --
- 25 A. (Indiscernible) after the incident, kind of went radio silent

- 1 over there. So yeah, like I said, and even when whatever
- 2 | happened, they -- he had called Cody to report what had happened.
- 3 So yeah, I didn't have any communication with him that I recall.
- 4 Q. And just to make sure we're on the same page. I kind of made
- 5 | that -- did you reach out to the MTO. Did the MTO reach out to
- 6 you any time in your first 15 minutes on duty from 10:00 to 10:15?
- 7 A. No, not that I recall. Yeah, I don't remember actually
- 8 | talking to -- like I said (indiscernible) I don't know if I talked
- 9 to Ever all night.
- 10 | Q. Well, and then I'm sure you talked to a lot of people after
- 11 | the incident. And we'll get to that --
- 12 | A. Right.
- 13 | Q. We'll get to that in the next block or whatever. But in
- 14 | terms of you -- I'm going to say, after you were there four or
- 15 | five minutes so it's like four or five minutes after 10:00, you're
- 16 | officially on duty, the transfer had been completed between you
- 17 | and Matt. Have I got that part right?
- 18 | A. Um-hum.
- 19 | Q. Yes?
- 20 A. Correct.
- 21 Q. Did Matt come back and revisit with you and did you guys have
- 22 | a conversation about the ISIEP taking the light, taking the
- 23 | signal, and starting its move westbound from main track one
- 24 | through Rosedale and onto the non-controlled yard lead? Did you
- 25 guys have a conversation about that topic?

- 1 A. Yes. Yeah. He went up, I guess, to talk to Cody about --
- 2 I'm not sure about what. About something. And then
- 3 (indiscernible) him and Cody came down and -- I'm sorry. Matt
- 4 came back down and said something like, you know -- it was like,
- 5 hey, is it okay for ISIEP to go in there. And I just -- and
- 6 that's what I told him. I was like, yeah, they said they had
- 7 gotten permission to head in. So --
- 8 Q. And that was based on your radio conversation with -- but you
- 9 don't know who you talked to on the ISIEP? Do you know if it was
- 10 | the --
- 11 A. No, I do not.
- 12 | Q. You don't know if it was the locomotive engineer or the
- 13 | conductor?
- 14 A. No, I do not. I just know it was one of the crew members.
- 15 \ Q. After Matt had that conversation with you about -- I'm going
- 16 | to call it double checking about the move with you, about the
- 17 ISIEP coming into the yard lead, where did Matt go? Did he stay?
- 18 | Did he stick around or did he leave? What's your recollection?
- 19 A. No, he left after that.
- 20 0. What about --
- 21 A. And there was -- I mean -- he left my area. I'm guessing he
- 22 | left the building and went home. But yeah, I didn't see him the
- 23 | rest of the night.
- $24 \parallel Q$. What about Cody, did you have any conversation with him prior
- 25 to the transfer, during the transfer, or immediately after the

- transfer after Matt had talked to you? Did you have any conversation with him at any of those junctures?
- $3 \mid A$. No. No, I did not.
- Q. Did you have conversations with Cody post-incident, after you've been notified car is derailed and this thing, that thing?

 Did you have conversations with him?
- A. Yeah. I mean, I can't think of (indiscernible) or exactly -- 8 I know he came down a little bit after. But I mean, yeah, I mean,
- 9 I talked to him throughout the night like normal.
- Q. But those conversation that you have with him at your desk, none of that is recorded. Right?
- 12 | A. No.

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- Q. Once everybody became aware that there was a derailment, potential loss of life, employee fatality, how did things go?

 Kind of characterize for us, if you will, what happened in your world at your desk and talk to us a little bit about what you recall and how that unfolded.
- A. Yeah. I remember the -- I think his name is Tim, manager,
 MCTD, manager central train dispatcher dispatching.
- (Indiscernible) guy came down, asked a couple questions of kind of
 what had gone on. And I'm sure he went back and probably listened
 to tapes or watched the CAD. I'm not sure whatever he did to
 start their investigation. I talked with -- it was probably a
 couple hours into this shift.
- I talked with -- I think at that point I didn't -- nobody had

said or informed of a fatality. But I Kim Fosland (ph.) had (indiscernible) me and asked -- you know, we just went outside and chatted for a bit and she asked -- that's kind of when I found out that there was a fatality. And she asked, you know, kind of how I was doing. And if I needed relief or anything like that. Those were the two kind of conversations that I recall off the top of my head with people that I've had about it.

- Q. Do you recall any conversations with the MTO calling you and talking to you about the incident afterwards?
- 10 A. No.

- Q. Do you have any recollection of anybody from maintenance away calling and talking to you about the incident?
 - A. The maintenance away guy that was working main one, like I said, he called -- I got him some tracking time on main two. We really didn't, I mean, talk about the incident. No. Not in a specific fashion. He started to -- this was -- like I said, probably mid-shift maybe.

He kind of started to -- oh, just to let you know, I got -- I can't remember if he said switch is locked out on certain tracks or derail is up in the -- I can't remember what he started to go into about what he was doing in the yard and was like (indiscernible) I don't need that information of what you got going on in the yard. Just let the yardmaster, let the MTO know. But that was kind of the gist of that conversation. It was pretty short and nothing real specific about the incident.

- Q. While you were still on duty, did anybody approach you and indicate to you that you had to be drug and alcohol tested because of the incident? Anything like that?
- A. No, they did not.

Q. While you were on duty, after the incident, did anybody come by and say, we've got to retrieve or we got to capture or we got to secure any of your data, any of your voice files or -- did anybody have any kind of conversation with you along those lines?

A. The MCTD came by later on. I think it was about 5 a.m. at that point. And he was asking if there was any -- I think he had already pulled voice tapes. But he had asked if there was any group messages prior because he's like, you know, I know you probably weren't on any but I'm still like on the group messages with Teams. So you could still see what everybody had talked about throughout the day. So he had asked if there was any messages on there that were pertinent to the situation prior to me arriving.

And so, I went back and looked through and that's when there was, I don't know, maybe about a page of stuff. And that's when the yard had informed Matt, you know, told them to bring them down to the east end and -- that was kind of the gist of that conversation. So yeah, that was about a page worth of stuff that I had -- conversations prior to me being there that I had sent to Tim, the MCTD.

Q. And what you just described, should I think about -- did you

- 1 \parallel fill out like a witness statement or some kind of -- your version
- 2 of what you recall happened about the incident? Was there any
- 3 | exchange of a document or creation of a document like that?
- 4 A. As far as like (indiscernible) like Monday? Is that -- I
- 5 mean, is that what you're asking? I know I came in here on
- 6 Monday. I'm sorry, Tuesday. I'm not sure if that's what --
- $7 \parallel Q$. Well, your --
- 8 A. -- you're asking.
- 9 Q. -- shift began on a Monday.
- 10 A. Right.
- 11 | Q. The incident happened before midnight on Monday. And I know
- 12 | your --
- 13 A. Right.
- $14 \parallel Q$. -- shift extended over into the early hours of Tuesday. My
- 15 question is --
- 16 | A. Right.
- 17 Q. -- before you left your -- before you left your shift, did
- 18 | anybody approach you? Did you fill out like an incident witness
- 19 statement, anything like that?
- 20 | A. No, I did not. I mean, a couple people had said, like, hey,
- 21 | just for memory, might type up a paragraph or whatever you
- 22 | remember from those first 10 or 15 minutes. And just so you keep
- 23 | it on memory.
- 24 Q. And did you do that?
- 25 A. (Indiscernible) -- yeah, yep.

- Q. Is that something that you have or is that something that we can get if we ask UP for it?
- 3 A. I don't know if I saved it. It's printed in my desk. But
- 4 yeah, it's pretty short. I mean, it was -- and like I said,
- 5 whoever had asked it, it was like right at the end of the shift.
- 6 So (indiscernible) preparing for the turnover with first shift
- 7 and --

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- 8 Q. Well, on this point --
- 9 A. Like I say, it's probably not detailed but --
- 10 Q. On this point, please and thank you, don't throw it away. We
- 11 will ask for it or we'll ask for a copy of it or whatever. Okay?
- 12 In terms of post-accident, maybe not the day of the incident, the
- 13 Monday, and not the day, Tuesday and you went off your shift, but
- 14 | at any time since the incident, have you accessed any voice tapes,
- 15 voice files, any recorded conversations of anything when you were
- 16 on that shift that day?
- 17 A. No.
- 18 MR. HIPSKIND: Ryan, I think that's all I've got for right
- 19 now. But I do appreciate the dialogue we've had. And NTSB Ryan,
- 20 | I'll toss it over to you.
- 21 MR. FRIGO: Thanks, Dick.
- 22 BY MR. FRIGO:
- 23 Q. Ryan Frigo. NTSB. Ryan, I'm just going to ask you some
- 24 (indiscernible) questions.
- 25 | A. Sure.

- Q. So your shift on Monday was 2200 to --
- A. 6:00 Central the next morning.
- $3 \parallel Q$. And then, did you work on Sunday?
- 4 | A. Yes.

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- 5 0. The same shift?
- 6 A. Yeah.
- 7 Q. What about Saturday?
- 8 A. Nope.
- 9 Q. So that was a day off.
- 10 A. Friday and Saturday are my off days.
- 11 Q. And what do you -- when you get home in the morning, what do
- 12 you usually do?
- 13 A. I usually help pack lunches for kids going to school. Kind
- 14 of prep them. I don't take them to school. My wife does. But
- 15 just come home, facilitate that process of getting the kids out
- 16 the door for school.
- 17 0. Then do you usually go to bed after that?
- 18 \mid A. Yeah. Then I usually go to bed and I'm hopefully asleep by
- 19 7:30, 8:00 in the morning and sleep until about 2, 2:30 in the
- 20 | afternoon.
- 21 | Q. Is that pretty typical of your routine?
- 22 A. Yeah, yeah. Pretty (indiscernible) depending on my wife's
- 23 work schedule, you know, I'll pick it up and sometimes I got to go
- 24 pick up a kid or two from school.
- 25 | Q. And I think you said earlier in the conversation that you've

- 1 been on this third shift for a while.
- 2 A. Yeah, yep.
- $3 \mid Q$. So you're used to that.
- 4 A. Yep. There are days off. But yeah, pretty -- like I said,
- 5 other than the first year, year-and-a-half, I've had a relief job.
- 6 So this is my (indiscernible) like job or desk that I've had.
- 7 | It's all been straight third shift.
- 8 Q. So you're used to it.
- 9 A. Yeah.
- 10 | Q. (Indiscernible). Maybe you prefer it?
- 11 A. Yeah. I mean, I don't dislike it. You know, yeah, if I
- 12 could have first shift with Saturday and Sunday off, just -- but I
- 13 get pretty decent days off and yeah, I don't mind working nights.
- 14 Actually driving today here to work during the day was kind of
- 15 weird. So wearing sunglasses and all that. Yeah.
- 16 \mathbb{Q} . And do you consider yourself to be in good health?
- 17 A. Yeah, I think so.
- 18 | Q. Any known health conditions or anything that you're aware of?
- 19 A. No, I've had asthma my whole life but other than that
- 20 (indiscernible) but other than that --
- 21 | Q. You see a physician regularly?
- 22 A. Yep, I go yearly for a physical.
- 23 \parallel Q. Do you use any alcohol at all? Just regularly?
- A. Yeah, socially but not -- maybe once or twice a month on the
- 25 weekend if we get together with family or friends. But

(indiscernible).

- Q. Are you on any medications right now?
- $3 \mid \mid A$. Just albuterol inhaler kind of as needed for the asthma.
- 4 | That's it.

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- 5 Q. Anything else going on at home that might take your attention
- 6 from work or anything like that? Anything you're juggling? Just
- 7 | the normal --
- 8 A. Just normal. Kids starting to pick up at school and oldest 9 starting high school. But yeah, nothing crazy.
- MR. FRIGO: Thank you, Ryan. I don't have any further questions.
- MR. BACHMEIER: Thank you. And Tiffany, did you have anything for -- to clarify?
 - MS. RUSSELL: I do not. I do not have anything. I do not have anything to clarify. No.
 - MR. BACHMEIER: Nothing to clarify from Tiffany. Thank you.

 And I don't have any other questions. I'm going to pass it off to

 Cameron.
- 19 BY MR. SAUNDERS:
- Q. Cameron Saunders. SMART-TD. So I have a question that may
 be a hypothetical and if you think it is, then we don't have to
 answer it. But knowing that that crew -- so that night, you knew
 that that train went by there but you knew there was some things
 going on in the yard and you may or may not be giving them -- they
 may or may not be getting into the yard. They may be stuck there.

On a normal night, no -- when you knew the yard was, let's say, clear. Not -- they still have to talk to the MTO. Would you give them that signal if you knew that they weren't going to take them or is there any rule to prohibit you from lining them up into the yard knowing that they still had to talk to the MTO before going in? That make sense?

- A. So is there anything that prohibits me from lining that signal? Is that kind of what you're --
- Q. Yeah, right.

- A. Yeah, nothing that -- like I said, not that I'm aware of. Solution I think if somebody else felt (indiscernible) people thought that I was -- I did something inappropriately, probably something different would have happened. But yeah, there's nothing that I know that prohibits me from lining the signal.
 - Q. Right. Well, that's the way I would take it, too. And I think that -- so is it normal for that -- for a crew to pull by, be clear of the conductors on the ground down there, to call you and say, hey -- would they normally talk to the MTO to know that they could come into the yard prior to you giving them that signal then or would you -- would they say, they're ready for us, we need to light into the yard? Or would they just say, hey, we're here, can you give us the light and then go talk to the MTO?
 - A. Yeah. I'm not sure exactly on their process. I've heard the yard on the road channel talk to them and kind of give them instructions on the 14-14 road channel. But then other times I've

heard them -- if I'm on the yard channel for whatever reason trying to find a crew or something, I've heard them give instructions to the crews on the yard channel, as well.

So in this (indiscernible) I'm sure, like I said, I wasn't monitoring the radio so I'm not sure if they had that conversation prior to or after the fact. I just know that I'd asked them, hey, did you get permission to head in here on the east end and they said yes.

- Q. So that leads into my next question. And it was, you don't normally monitor the yard channel. You actually have to move your radio from the road channel to the yard channel to go hear that.

 Right? Or to hear the yard channel?
- 13 A. Correct, yeah.

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- 14 Q. So then -- so normally --
- 15 A. Yeah. (Indiscernible).
- Q. If you were looking for somebody and they weren't answering on the road channel, you would get on there to go see if they were maybe on the yard channel to get a hold of them.
- 19 A. Correct.
- Q. But for the most part, you don't monitor the yard channel 20-21 20 or whatever it was.
- 22 | A. No, I do not.
- 23 MR. SAUNDERS: I think that's all I have. Thank you.
- MR. MAYNARD: Jim Maynard. BLET safety task force. Ryan,

what I wanted to ask you was, have you noticed a difference since

we've gone from yardmasters to MTOs as far as communication levels with you, I should say, in particular?

MR. O'LEARY Yeah. I mean, I think that just depends on who the MTO is. But yeah, they seem a little less -- seem like when the yardmasters were there, you did have a little bit better responsiveness than with the MTOs.

MR. MAYNARD: Well, thank you, Ryan. That's all I've got.

UNIDENTIFIED SPEAKER: I don't have any questions. Thanks,

Ryan.

MR. MARTINEZ: Chris Martinez, FRA. No questions.

MR. JENKINS: Ryan, Jason Jenkins, Union Pacific. I don't want you to think this question is pointed in any direction. I'm just really looking for your opinion. Post-accident, you had thoughts of yourself as just to reflect back. Do you think that the crew told you one thing and you heard something and you all might have been talking about two separate things or it was just simply you expected the crew to get their permission to get in the yard?

MR. O'LEARY: Yeah. I mean, I can only go off of what they told me even though I knew they had to make the call. But yeah, I know -- asked them the question. Hey, did you get that permission even though I knew that's what they were supposed to do anyway. But yeah, that (indiscernible) asked them the question and then they said yes. Yeah, I'm not sure, you know, what else I could have done.

MR. JENKINS: Thank you. Appreciate your time today.

BY MR. HIPSKIND:

don't remember specifically.

- Q. Dick Hipskind, NTSB IIC. Ryan, how busy were you that night in that first 15 minutes?
- A. I don't know. It's hard to gauge. I mean, moderately busy, I guess. Like I said, I was deleting some of those flash flood warnings. I remember ordering a couple vans for some crews, I believe, in those first 10, 15 minutes. (Indiscernible) but I

But yeah, I don't remember being -- I don't think I was crazy swamped. I'd say moderately busy. You know, usually the first 30, 45 minutes to an hour really -- it seems like on that desk (indiscernible) really grasp everything and what's going on and so on and so forth.

- Q. Do you think -- and again, I guess we're just asking your opinion. Do you think this -- and I'm going to talk generically. I want to talk about a dispatcher's role. I want to talk about a train crew's role. Just this whole situation -- doesn't have anything to do with Alfa yard per se. You've got hundreds of yards across the Union Pacific system. You would agree with that. Right?
- 22 A. Yes.
- Q. So what I'm asking your opinion about is -- there are dozens of dispatchers. There's hundreds of yards. There's hundreds of trains. Trains a lot of times have to leave the main and go into

yards whether it's the west end, the east end, the north end, the south end. Trains often get to yard locations and they want to go in there. Set off cars, pick up cars, continue on to the next destination.

Do you think there's an area of improvement between that

communication piece where the dispatcher is talking to the train, the train wants a signal, and there's this other non-controlled track? You don't have a dog in the fight. Is there any way we can improve that? Do you have any thoughts along those lines?

A. Yeah. Nothing that I can think of off the top of my head here. Yeah. Unless they change something how we -- if we have to talk to the yardmaster prior to bringing a train in or something like that. I really don't know.

Q. Well, please keep that typed up thing that you've got and we will take a look. I noticed you did tell us about the timetable. We'll take a look at that. I think that was important that you provided that to us. We'll follow up on that. Do you have any questions for us on anything that we've talked about?

19 A. No.

MR. HIPSKIND: Ryan -- NTSB Rya, I'll toss it to you.

MR. FRIGO: I don't have any further questions. Thank you.

MR. HIPSKIND: Tiffany, can you and I do our piece. What -Tiffany, do you have any areas of concern of clarification about
all this that you've listened to?

MS. RUSSELL: The only clarification I had is that -- it

might get a little confusing on this question is Cameron, when you asked on the second round about the process on lining the signal before permission. That was more of a general question in terms of normal handling. Not just the night in question? Correct? I think there might have been some confusion on that part. I think Ryan might have answered (indiscernible) specifically to that night. But you were asking in general what the process is. Would we ever line a signal before a crew or the MTO sparks that conversation. Correct?

MR. SAUNDERS: Correct. Yes, that's correct.

MS. RUSSELL: Okay. I just want to make sure Ryan understood it was in general. And not that night (indiscernible) specific.

MR. BACHMEIER: Ryan, do you have anything --

MS. RUSSELL: I just --

MR. BACHMEIER: Go ahead, Tiffany.

MS. RUSSELL: I'm good otherwise that we've now answered that. I'm good.

MR. BACHMEIER: Ryan, do you have anything that you would like to add?

MR. O'LEARY: No, I do not.

MR. BACHMEIER: Is there anything that you think of that could have prevented this accident?

MR. O'LEARY: I'm sorry. It kind of cut out. What was that?

MR. BACHMEIER: Is there anything you think of that could have prevented this accident? Or how could we prevent this

1 accident from happening again? 2 MR. O'LEARY: I guess at this point, it would be hard to say 3 because -- I mean, obviously, the investigation is still going on. 4 I mean, you know, we know some of the details but I don't know 5 If the crew actually had the conversation with the everything. 6 MTO and got permission in. So I mean, it's -- from my 7 perspective, you know, I can't tell you what we can do to prevent 8 it when I really don't know exactly the leading cause of it. 9 MR. BACHMEIER: That's fair. If we have follow-up questions, 10 would you mind if we contacted you? 11 MR. O'LEARY: No. That's fine. 12 MR. BACHMEIER: On behalf of the NTSB and our working group 13 team here, thank you for your time and consideration. Appreciate 14 you coming in. 15 MR. O'LEARY: No problem. 16 (Whereupon, the interview was concluded.) 17 18 19 20 21 22 23 2.4

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This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: UNION PACIFIC EMPLOYEE FATALITY

IN EL PASO, TEXAS ON

AUGUST 29, 2022

Interview of Ryan O'Leary

ACCIDENT NO.: RRD22FR013

PLACE: Via Microsoft Teams

DATE: September 1, 2022

was held according to the record, and that this is the original, complete, true and accurate transcript which has been transcribed to the best of my skill and ability.

Katie Leach Transcriber