UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

Investigation of:

TRAIN CRASH IN CROZIER CANYON * Accident No.: RRD18FR009 NEAR KINGMAN, ARIZONA JUNE 5, 2018

Interview of: MATT THOMPSON

Via Telephone

Tuesday, July 17, 2018

APPEARANCES:

TOMAS TORRES, Rail Accident Investigator National Transportation Safety Board

TROY LLOYD, Rail Accident Investigator National Transportation Safety Board

DAVID CARR, Operations Safety Inspector Federal Railroad Administration

JOHN REMINGTON, Superintendent Operating Practices, Southwest Division
BNSF Railway

AARON RATLEDGE, General Director, Operating Practices BNSF Railway

SCOTT JONES, National Safety Team
International Association of Sheet Metal, Air, Rail and
Transportation Workers (SMART)

TREY ROWE, Director of Safety and Health Herzog Services, Inc. (On behalf of Mr. Thompson)

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1 INTERVIEW MR. TORRES: Okay, we're going to get started. 2 This is a 3 NTSB informal interview. It's a phone interview. My name is 4 Tomas Torres, T-O-M-A-S, T-O-R-R-E-S. Today's date is July 17th, 5 2018, and again this is a phone interview. And we're interviewing 6 the employee for Herzog in connection with an accident that 7 occurred at Crozier Canyon on June 5th, 2018. The NTSB accident number is RRD18FR009. 8 9 The purpose of the investigation is to increase safety, not 10 to assign fault, blame or liability. The NTSB cannot offer any 11 quarantee of confidentiality or immunity from legal or certificate 12 actions. A transcript or summary of the interview will go into 13 the public docket. 14 The interviewee can have one representative of the 15 interviewee's choice. Do you have a representative? 16 MR. THOMPSON: No, sir. 17 MR. TORRES: Do you wish to have one? It can be a co-worker 18 or maybe your supervisor. 19 MS. THOMPSON: I quess Trey Rowe. 2.0 MR. TORRES: Okay. Do you understand that this interview's 21 being recorded? 22 MR. THOMPSON: Yes, sir. 23 MR TORRES: Okay. Please state your name and spell it. 24 MR. THOMPSON: Matt Thompson, M-A-T-T, T-H-O-M-P-S-O-N. 25 MR. TORRES: And your representative?

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Representative is Trey Rowe, T-R-E-Y, R-O-W-E.
 1
         MR. THOMPSON:
 2
                     Okay, and we go with the NTSB.
         MR. TORRES:
 3
         MR. LLOYD: Good afternoon, everyone. My name is Troy Lloyd.
 4
    Last name spelled L-L-O-Y-D.
                                  I'm the track route chairman for
 5
    this investigation. I'm with the National Transportation Safety
 6
    Board.
 7
         MR. TORRES: Okay. Let's go with the FRA.
         MR. CARR: My name is David Carr. Last name C-A-R-R.
 8
                                                                 I'm
 9
    with the FRA, Operating Practices.
10
         MR. TORRES:
                     Okay, BNSF.
11
         MR. RATLEDGE: Good afternoon.
                                         You've got Aaron Ratledge,
12
    A-A-R-O-N, R-A-T-L-E-D-G-E, and I'm BNSF's General Director of
13
    Operating Practices and Rules, based out of Fort Worth, Texas.
14
         MR. TORRES:
                     Okay, thank you. Anybody else from BNSF?
15
         MR. REMINGTON:
                         John Remington, J-O-H-N, R-E-M-I-N-G-T-O-N,
16
    BNSF Railway, Superintendent of Safety and Operating Practices,
17
    based out of Belen, New Mexico.
18
         MR. TORRES:
                     Okay, how about the BLET? Anybody for the
19
    Locomotive Engineers? Okay. How about SMART?
2.0
                     Yeah. Scott Jones, S-C-O-T-T, J-O-N-E-S, SMART
         MR. JONES:
21
    National Safety Team based out of Phoenix, Arizona.
22
         MR. TORRES: Okay. How about the BNSF maintenance of way
23
    union? Anybody from them? I guess not.
24
         And for Herzog, is it only going to be you, Trey?
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         MR. ROWE: Yes, just myself and Matt.
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MR. TORRES: Okay, thank you.

2 INTERVIEW OF MATT THOMPSON

3 BY MR. TORRES:

2.0

Q. Okay. Matt, this is Tomas Torres with the NTSB. Can you please tell us a little bit about the day of the incident, June 5th, you know, how your -- time you went on duty and everything, all the way up to the accident?

A. I don't remember the exact time we started. We were sitting in the -- the train was parked in a siding. I don't remember the exact name of the siding. But we had our job briefs. I want to say the job brief was roughly probably 7:30, 8:00, I believe.

And after the job brief, we all got up on the train and we had to make a reverse movement back where we were going to start our unloading. And then once we got back there, we had another job brief with the maintenance of way crew. And then after that job brief, we had all got back up on the train and we had started unloading.

When we got -- everything was going smooth, everybody, you know, was on the same page, when we got to where we had dropped our last stick of rail, at approximately probably 2:30, 3:00, I believe. And then once that last stick of rail had hit the ground, we had the track supervisor was on the train car that our machine was mounted to, and we had to make a reverse movement back to drop him off at his truck because he had to park back where -- a ways away from where the rail had to be unloaded due to he

- 1 couldn't drive in there. He had to help untie or break loose a 2 fish plate.
- 3 So we were driving, traveling backwards to drop him off and,
- 4 from what I can remember, I was sitting in the operator desk while
- 5 | -- and I was facing west as the train was making a reverse
- 6 movement going east. And, you know, I was sitting there and all
- 7 | the sudden I hear "Stop. Work train. Stop, stop. Plug it."
- 8 Well, when I heard "Plug it," I knew something was wrong because
- 9 I've never heard them say, you know, plug the air.
- 10 And when I heard that, I turned around and my feet -- and
- 11 | that's when I seen the other train on our track. And by that time
- 12 it was, you know, it was done too late. I -- when it hit that
- 13 other train and I had glass coming in my face. Then we had just
- 14 -- the trailer had just fell over on its side and slipped down the
- 15 | embankment, and I -- that's pretty much what I can remember as far
- 16 as the accident happening.
- 17 Q. Okay. You say, when you had your shop -- your first job
- 18 briefing, right, it was at a siding?
- 19 A. Yes.
- 20 Q. Do you recall --
- 21 A. We had briefed with the, we had briefed with the train crew.
- 22 Q. And do you recall what was said during that job briefing?
- 23 A. I'm sorry?
- 24 Q. Yeah. Do you recall what was -- the content of the job
- 25 briefing? Can you tell us, you know, what was said during the job

- 1 briefing?
- 2 A. With the train crew, we basically just go over the speeds
- 3 | with them, with our machine on the train. You know, like we tell
- 4 | them as we're going ahead, the train's at 15 ahead, and your
- 5 | reverse moves will be handed over to the brakeman; he will protect
- 6 the shove, and we're only allowed to travel at 10 mph in a reverse
- 7 move. And then while we're unloading rail, it's going to be
- 8 between walking speed and 4 mph. So that was the brief with the
- 9 train crew. And we told them, you know, once we get traveled back
- 10 to -- I want to -- pretty sure we had to travel back to Peach
- 11 Springs and then we had our second job brief with the maintenance
- 12 of way crew.
- 13 Q. Okay. And you said you were laying rail. Was there specific
- 14 locations where you were laying rail?
- 15 A. Yeah. We have -- on our paperwork we have mileposts that we
- 16 have to go off of. And between Peach Springs and where the
- 17 | accident happened, I believe we had to unload about 10 to 12
- 18 pieces of rail. I couldn't tell you the exact milepost that we
- 19 had to unload at, but most of the time it's at curves.
- 20 Q. Okay. When you said when you backed up from the siding, you
- 21 know, you were going to the location, to the first location you
- 22 | were going to drop rail, do you know what track you were in or did
- 23 you hear any conversations with a train dispatcher?
- 24 A. I know we were on main 1. The main 1, I believe -- I believe
- 25 | it was main 1. Whatever track that the train was still sitting

- 1 on, I don't believe that was main 1. We were -- we traveled that
- 2 one all the way back --
- 3 Q. And --
- 4 A. -- and then at -- go ahead.
- 5 Q. Yeah. When you mean back, you mean like eastward direction?
- 6 A. Reverse. Yes, traveling east.
- 7 Q. Traveling east, okay. And then --
- 8 A. We had the brakeman on the rear of the train.
- 9 Q. So at that time the brakeman was protecting the shove or he
- 10 was in control of the movement?
- 11 A. Yes, sir.
- 12 Q. Okay. So when you arrived at your location, what took place
- 13 there?
- 14 A. Once we got to where we dropped the -- the first drop
- 15 | location, we had another job brief with the maintenance of way
- 16 crew. Basically we had a new tie-down crew, so we had to tell
- 17 them -- we go through our whole job brief, as in the train will be
- 18 | 15 ahead, 10 on the shove, unload between walking speed and 4.
- 19 And once we get to each drop location, we'll get an in-between
- 20 | from the work train, and then once we get the in-between, we'll
- 21 | tell tie down which rail to untie it. Once they get that rail
- 22 untied, they'll say rail's untied, we're in the clear.
- Once they tell us that they're in the clear, we come back on
- 24 | the radio and say: "You're in the clear. Herzog's pulling rail,"
- 25 which just means we're present up on the scene, getting it loaded

up and ready to unload. Once we get it ready to unload, we come back on the radio and say: "Herzog to the work train, everybody's still in the clear, take her ahead at 4 mph." And the train will take it right up to 4 mph, and then that's when we start unloading. That's how our job briefs go.

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And then we cover radio channels. Like since that was such a busy subdivision, we worked off of a maintenance of way channel to kind of keep the chatter down so we're not disrupting the dispatch talking to the other trains. So we'll work off a maintenance channel, and then we tell the head end to monitor the main line channel and the channel that we're working off of, because they have two radios up there. As well as the brakeman, he'll monitor the main line channel and the work channel. So that way, you know, it just kind of keeps everybody -- keeps all the chatter down so that way we're not getting interrupted and no incidents occur with the train taking off before they're supposed to. Okay. So was the type of protection that you and the train crew were going to have, was that discussed or how'd that thing go about? We tell them that we are -- we're part of your train, We operate off of train coordination. Whatever the train crew gets from the dispatch, that's what we do, because we're -- we are now part of the train. So therefore we operate

whatever the train crew's got to do in that area, we tell them

off of train coordination, signal indications, track and time,

- 1 that's how we operate off of.
- 2 Q. So the train crew will establish some type of working limits
- 3 or establish protection, whatever is needed?
- 4 A. Yes, sir.
- 5 Q. Okay. So after you finish your first load, do you know what
- 6 track that was in, do you know what --
- 7 A. We stayed on main 1 the whole day.
- 8 Q. The whole day?
- 9 A. Yeah.
- 10 Q. So on the last move, can you explain that to us again, you
- 11 know, as you were going back east?
- 12 A. Well, there, we got into a location to where the track
- 13 supervisor, he had to be with us because there was some fish-
- 14 plated rail, and we needed help to break them two pieces of rail
- 15 | loose, because one piece went at one milepost and then the rest of
- 16 | it went further up the track. So we had to have help to break the
- 17 nuts and bolts loose.
- 18 So he parked his truck as far as he could along the tracks
- 19 and then he got up on the train, on the catwalk on the last car;
- 20 | he got up there. We unloaded the first piece that we needed to
- 21 unload, and then he traveled it out with us to finish unloading
- 22 | the rest, which was like a mile and a half further up, I believe,
- 23 2 miles. And then once we got back, unloaded, we stopped the
- 24 train and we told the train crew what we had to do. We had to
- 25 make the reverse movement to drop the track supervisor off back at

- his truck because it was going to be a long walk back to the -- a long walk back to get his truck.
- So we told the train crew, you know, we're going to hand the reverse movement over to the brakeman, so that way we can drop him
- 5 off. And I -- we told the brakeman everybody's still in the
- 6 clear, we need to travel back to drop the track supervisor off at
- 7 his truck. That's when the brakeman started to talk to the train
- 8 crew and tell them what he's got to tell them as far as car counts
- 9 as far as he can see what was clear.
- 10 Q. And were you able to hear those radio conversations between
- 11 the brakeman and the engineer?
- 12 A. Yeah. We -- at that time we were still working off the
- 13 maintenance of way channel and the train crew was still monitoring
- 14 | the main line channel, so I could still hear them two talking back
- 15 and forth to each other.
- 16 Q. Do you recall, as they were going east making that shoving
- 17 move, do you recall what those conversations were on the radio?
- 18 A. Most of the time he would just give out like car counts, as
- 19 in, "Brakeman to the head end, 30 cars, good for 30 cars," as in,
- 20 you know, he could see for 30 cars and it was clear. So the train
- 21 crew head end would come back and tell him, "good for 30 cars," so
- 22 that he, you know, he would still keep traveling. And then once
- 23 he -- once the brakeman got to where he had to give another car
- 24 | count, he would tell them more cars.
- Now it wasn't very far after we dropped our last piece of

- 1 rail, it was not very far until we met with that other train. It
- 2 | was, I want to say it was probably within a quarter mile, we had
- 3 | already made contact with that other train.
- 4 Q. So from a stop to the time of collision, it was about a
- 5 quarter of a mile?
- 6 A. As -- from what I can remember, yes.
- 7 Q. Okay. So you didn't travel very far.
- 8 A. No.
- 9 Q. But you don't recall like the last transmissions between the
- 10 | brakeman and the engineer?
- 11 A. That I don't remember.
- 12 Q. Okay. Thank you.
- 13 A. I don't remember if it was -- the last thing I heard was:
- 14 "Plug it, work train. Stop. Plug it, plug it." And I don't
- 15 remember if that was the brakeman saying plug it, or if that was
- 16 | the track supervisor that was on the train car saying plug it.
- 17 Q. Okay. Your duties as a Herzog employee, what were you
- 18 supposed to be doing with a machine -- the Herzog machine, or can
- 19 you explain what those duties are?
- 20 A. With the Herzog machine, it is a rail unloading machine. We
- 21 just -- we are part of a train. Once we get our truck set on the
- 22 tracks, we go into the train, and I'm an operator to where I
- 23 unload new rail, ribbon rail, for locations that need rail
- 24 replaced. So I operate the piece of machinery. Me and one other
- 25 quy operate it. So it takes two operators most of the time to

operate the machine.

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MR. TORRES: Okay. Thank you. At this time I'm going to pass it on to NTSB Investigator Troy.

MR. LLOYD: Yeah, good morning. Can you hear me, Tomas?

MR. TORRES: Yes, I can hear you.

MR. LLOYD: Okay. Yeah, there was just -- we're just having trouble -- I'm having trouble hearing some conversation over the phone.

BY MR. LLOYD:

- Q. So I just want to get -- I want to get back to the day the accident occurred. I want to talk about the type of protection that you was working under. Did you receive -- I remember you mentioned a job safety briefing. Tell me about the type of job safety briefings, and please go into detail that you received that day.
- A. The foreman that I work with, he gives a job brief every day, but when we get to our job, jobsite, it'll be the Herzog guys, it'll be the train crew, which consists of an engineer, a brakeman and a conductor, and then it'll also consist of the maintenance of way crew, which consists of the employee in charge, then they'll have two guys that the operate tie-down car. And once we get -- once we all get there, we talk to the train crew and we give them our speeds with the machine connected to the train, which is 15 mile an hour ahead and on the shove, and we unload between walking speed and 4.

Once we -- then we tell them, once we get to our job location, we get an in-between. The tie-down will climb up on the train, and then we -- once they get up there, they'll get all their hoses hooked up and the impact gun to untie the rail. Once they get everything hooked up, they'll tell us: "Herzog, tie down, we're up on the train. What rail would like untied?"

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Then we tell them which pocket to untie. But they'll climb down, they'll untie that rail. Once they get it untied, they'll climb back up and say: "Herzog, tie-down to Herzog, rails are cut, we're in the clear."

At this time, no body is allowed to get near the trains. So therefore, we come back on the radio and say, "You're in the clear; Herzog's pulling rail."

Once we start pulling the rail, we get it headed up. Once we get the rail to where we need it, we come back on the radio and tell the work train: "Herzog to the work train, everybody's still in the clear; take it ahead at 4 mph." They'll take the train right up to 4.

Once it -- once we get to -- we tell tie-down let us know once the end of the rail gets through tie-down. And then once we get to the -- once we can start seeing the end of the rail, we give the work train 2 mph and 2 to stop; one car easy stop, once the rail hits the ground. And then we repeat that over if there's multiple rail going in that location.

And we also tell them in the job brief that the brakeman will

ride in the rear of the truck, and then we tell him that any reverse moves will be handed over to him.

2.0

Now, before everybody gets up on the train, we give the brakeman himself a brief of the cab of the truck so that he is familiar with what he needs to do as far as the air gauge that's back there, the air horn. For any reverse moves he's got an air horn to blow over the crossings, and then he's also got a red button back there that he can push if for some reason he needs to dynamite the train air.

And then we give that brief to him so that way, he can see it, see it hands on and he'll ride, ride back there in that cab by himself to protect any shoves. And then, once we -- once that rail hits the ground, we'll brief, or we'll tell them, you know, if there's another piece of rail going near, we'll repeat the exact same steps over the radio.

We also go over as far as in what channel we're going to operate off of. And now that, that always depends on it's the BNSF EIC, if he wants to work off of the main line channel or if he wants to work off of the maintenance of way channel. We discuss that. Most of the time we operate off of the maintenance of way channel to keep all the chatter down so that way it's easier for us to talk to each other, back and forth.

And then the head end, they'll have two radios up front, so we tell them, you monitor the main line channel in case of the dispatch need to get a hold of you for some reason. And then, we

- 1 | monitor the, -- or then they'll also monitor the maintenance of
- 2 | way channel, the channel that we're working off of. Same with the
- 3 brakeman. He monitors the main line channel and he monitors the
- 4 work channel. Up in my operator's cab, we only have one radio up
- 5 | there and we just worked off the maintenance of way channel.
- 6 Q. You done there? You done?
- 7 A. Yes, sir.
- 8 Q. Okay. So just go back for me, so how is the type of on track
- 9 protection that protects the train and the crew that's working up
- 10 | in the RUM truck and untying rail, so how is that determined and
- 11 | who determines that?
- 12 A. The -- maintenance of way guys see will determine that if we
- 13 work off of either train signal or train coordination, and once
- 14 our machine is knuckled to the train, we are part of the train so
- 15 | we operate off of train coordination. So whatever the train crew
- 16 gets from the dispatch, we do what the train crew gets from the
- dispatch, and the train crew and the maintenance of way guys
- 18 determine which -- what they want to operate off of, either track
- 19 and time or signal indication.
- 20 Q. So is the type of protection that's protecting the train,
- 21 protecting the work crew, all that stuff, is that the stuff in
- 22 some type of job safety briefing?
- 23 A. It's just, yes, it's discussed in the main briefing that we
- 24 | have first thing in the morning. We discuss what protection we're
- 25 going to have, and we always tell them it's going to be train,

18

- 1 train coordination.
- 2 Q. Okay. Then everybody understands that's in the work crew
- 3 | what train coordination protection means, and how it works?
- 4 A. Yes, sir.
- 5 MR. LLOYD: Okay. I have no more questions, Tomas. Thank
- 6 you.
- 7 MR. TORRES: Okay. At this time we'll pass it on to the FRA.
- 8 BY MR. CARR:
- 9 Q. All right. This is David Carr with the FRA. Good afternoon
- 10 Matt. Thank you for your time here.
- 11 A. Yep.
- 12 Q. Let me just ask you, have you worked under signal protection
- 13 previously?
- 14 A. Yes. I've worked out in that area for the last 2 years, so
- 15 | I'm familiar with the working under signal indication.
- 16 Q. Did anything stand out different on this day from other times
- 17 | you've worked under signal indication?
- 18 A. No, sir. Everything seemed like the normal, normal day at
- 19 work.
- 20 Q. Okay. And just one other question, just if -- what can you
- 21 | recall from the moment you guys started the reverse movement
- 22 heading east to drop off the track supervisor? Can you recall the
- 23 shoving communication between the brakeman and the engineer? How
- 24 many car counts or updates the brakeman gave prior to the incident
- 25 or roughly what, what can you recall?

- 1 A. I don't remember exactly how many, how many times he was able
- 2 to give an update. I just -- I know that from the time we dropped
- 3 our last piece of rail to the time we made contact with the other
- 4 train, it was a very short distance, within probably a quarter
- 5 mile. So he probably gives, I want to say, two or three car
- 6 counts before we made contact.
- 7 MR. CARR: Okay. Yeah. That's all the questions. I think
- 8 everything else has been answered or asked there to my
- 9 satisfaction right now, so thank you for your time Matt.
- 10 MR. THOMPSON: You're welcome.
- MR. TORRES: Okay. At this time we'll pass it on to the
- 12 BNSF.
- 13 BY MR. RATLEDGE:
- 14 Q. Yeah. This is Aaron Ratledge. Like Dave Carr just
- mentioned, all the questions that I was wanting to ask have been
- 16 asked. Matt, it just, it just, it just sounds like that, you
- 17 know, the job briefings were robust and it sounds like everything
- 18 was taken care of as really kind of just what you -- what your
- 19 expectations were showing up to work that day, and nothing was
- 20 | really short cut out of the briefings, or anything like that. Is
- 21 | that correct?
- 22 A. Correct.
- MR. RATLEDGE: That's all I have at this time, Mr. Tomas.
- 24 MR. TORRES: Okay. How about Mr. Remington?
- 25 MR. REMINGTON: Tomas, I agree with Aaron and Dave.

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1
    Everything that I was curious about has been answered. I pass.
 2
         MR. TORRES: Okay. Thank you.
                                          SMART?
 3
         MR. JONES: Yeah, Tomas. I agree with Duke and everybody.
 4
    It's -- the questions have been answered. I'm satisfied.
 5
         MR. TORRES: Okay. Troy, you have any follow-up questions?
 6
         MR. LLOYD: No, sir. Tomas, I have no additional questions.
 7
    Thank you.
8
         MR. TORRES: Okay. I don't have any myself. So, if there's
 9
    no more questions, I quess this would conclude the interview.
10
         (Off-the-record discussion.)
         MR. TORRES: But anyway, don't hang up. If everybody's done,
11
12
    I'll -- we'll conclude the interview. So this will be -- conclude
13
    the interview, and everybody sit tight.
14
         (Whereupon, the interview was concluded.)
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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: TRAIN CRASH IN CROZIER CANYON

NEAR KINGMAN, ARIZONA

JUNE 5, 2018

Interview of Matt Thompson

ACCIDENT NO.: RRD18FR009

PLACE: Telephone Interview

DATE: July 17, 2018

was held according to the record, and that this is the original, complete, true and accurate transcript which has been transcribed to the best of my skill and ability.

Transcriber