



**Crashworthiness-Survival Factors Investigation Attachment
PTEPP Section 11.0 Passenger Safety Information**

Joplin, Montana

RRD21MR017

(3 pages)



Emergency equipment is located downstairs in Bi-level cars



One Automated External Defibrillator (AED) is located in the Foodservice Car of each train set. Oxygen is NOT used with the AED.

11.0 PASSENGER SAFETY INFORMATION

Passenger safety and comfort are the primary concern during Amtrak passenger train operations. This is especially important during and following any type of emergency situation. In an effort to prepare its passengers for the unlikely event of an emergency, Amtrak takes specific measures to properly and effectively communicate emergency

information using all practicable means available.

Legible, clear, and simple emergency instructions conspicuously posted throughout passenger cars on bulkheads or seatbacks. For Amtrak trains, more detailed printed emergency instructions may be provided as an insert to on-board magazines and other informative publications that are normally available free of charge to passengers.

Amtrak conducts frequent, brief, on-board announcements made so new and existing passengers are consistently informed of the actions required should an emergency situation occur. In some locations, Amtrak may employ the use of regularly scheduled, automated public service announcements at stations as well as signs and video monitor displays to consistently keep the traveling public informed and aware of things such as how to report an emergency or suspicious activity, recognizing potential hazards and use of available emergency equipment and safety or evacuation procedures.

12.0 PASSENGERS WITH DISABILITIES

Amtrak will ensure that the needs of individuals with disabilities be integrated into planning for all types of disasters and emergencies, and addresses the following procedures throughout the emergency preparedness plan: Amtrak train crews will include in their initial assessment the number of passengers with disabilities, the type of disability and inform BNSF dispatchers, emergency response agencies, and the Incident Commander of the location and condition of passengers with disabilities.

Amtrak train crews will provide BNSF Dispatchers and Amtrak emergency response personnel will request additional information to determine if special equipment or supplies are required to assist passengers with disabilities and relay the information to emergency response agencies.

In the event of a train evacuation, an alternate evacuation route will be designated by train crews if the original route cannot be used by passengers with disabilities.

Training for train crews, BNSF Dispatchers, and all Amtrak emergency response personnel will include and address characteristics of elderly and passengers with disabilities, methods of communicating with passengers who have visual, hearing, speech and mental impairments, and evacuation procedures and equipment to assist in the removal of passengers with disabilities.

Both full scale simulations and debriefs following all simulations and actual events will include the disable community. Responsibility for the content of and issuance of this plan, as well as, oversight of Amtrak's compliance efforts is with Amtrak Preparedness. Responsibility for the execution of the plan is with Amtrak Departments as detailed within the Plan.