

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

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Investigation of: *

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MARATHON PIPE LINE OIL *

RELEASE IN ~~EVANSVILLE~~ EDWARDSVILLE,* Accident No.: PLD22FR002

ILLINOIS ON MARCH 11, 2022 *

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Interview of: PAUL VAHALIK, Control Room Manager
Marathon Pipeline

Findlay, Ohio

Wednesday,
April 6, 2022

APPEARANCES:

KIM WEST, Investigator
National Transportation Safety Board

WESLEY MATTHEWS, Accident Investigator
Pipeline and Hazardous Materials Safety Administration

JOSHUA STUFFT, Operations and Logistics Manager
Marathon Pipeline

AARON MARTINEZ, Regulatory Compliance Manager
Marathon Pipeline

TONYA WITTENMYER
Counsel for Marathon Pipeline

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I N T E R V I E W

(8:25 a.m.)

1 MS. WEST: Good morning.

2 MR. VAHALIK: Good morning.

3 MS. WEST: Today is April 6th, 2022. It's now 8:25 Eastern
4 Daylight Time. My name is Kim West. And I'm the pipeline
5 investigator with the National Transportation Safety Board. We're
6 in the offices of Marathon located at -- they knew -- 539 South
7 Main Street, Finley, Ohio.

8 This interview is being conducted as part of an investigation
9 into the crude oil release on March 11, that occurred in
10 Evansville, Illinois. The NTSB case number for this accident is
11 PLD22FR002.

12 The purpose of the investigation is to increase safety, not
13 to assign fault, blame, or liability. This interview is being
14 recorded and may be transcribed at a later date. A copy of the
15 transcript will be provided to you prior to entering it in public
16 docket.

17 This is your opportunity to correct anything that you -- that
18 has been transcribed incorrectly but not to change your answers or
19 the content. Do you agree to have the interview recorded?

20 MR. VAHALIK: Yes, I do.

21 MS. WEST: Thank you. Please provide the spelling of your
22 name, the company you work for, and your job title.

23 MR. VAHALIK: My name is Paul Vahalik. Spelling is P-a-u-l.

1 Last name is spelled V-a-h-a-l-i-k. I work for Marathon Pipeline.
2 I am the pipeline operation center control manager.

3 MS. WEST: So you're permitted to have one other person
4 present during the interview. This person is of your choice. It
5 can be a supervisor, a union representative, your attorney, a
6 friend, a family member, or nobody at all. Please state for the
7 record who you have selected if you have.

8 MR. VAHALIK: I have selected Tonya (who is representing
9 Marathon Petroleum and myself.

10 MS. WEST: Can the interviewee's designated representative
11 please state for the record your name, spelling of your name, job
12 title and your affiliation.

13 MS. WITTENMYER: Sure. Tonya Wittenmyer. T-o-n-y-a.
14 Wittenmyer, W-i-t-t-e-n-m-y-e-r. Counsel for Marathon.

15 MS. WEST: Thank you. So we'll go around the room, have each
16 person introduce themselves for the record. Please state your
17 name, the spelling, job title, and your employer's name. I'll
18 start --

19 MR. MATHEWS: Wesley Mathews, W-e-s-l-e-y M-a-t-h-e-w-s.
20 Accident investigator, DOT PHMSA, P-H-M-S-A.

21 MR. MARTINEZ: Aaron Martinez for the Marathon Pipeline. A-
22 a-r-o-n M-a-r-t-i-n-e-z. I'm the regulatory compliance manager
23 and I'm also the party coordinator for the investigator for
24 Marathon.

25 MR. STUFFT: Joshua Stufft, J-o-s-h-u-a S-t-u-f-f-t. I am

1 the operations and logistics manager for Marathon Pipeline.

2 MS. WEST: Thank you. And my name is Kim West. K-i-m W-e-s-
3 t. I'm the pipeline investigator for the National Transportation
4 Safety Board. So we have the task of learning the truth as much
5 as we can. I know this can be stressful. I'll simply tell you,
6 tell us what you know.

7 And first of all, I'd like to thank you for participating
8 today. I know this can be a little difficult but we're here to
9 find facts. So we recognize and appreciate the job that you do.
10 I know it's tough being in the control room and your job in
11 general.

12 MR. VAHALIK: Thank you.

13 MS. WEST: Thank you again.

14 INTERVIEW OF PAUL VAHALIK

15 BY MS. WEST:

16 Q. Let me just start off with a couple general questions. Can
17 you tell us a little bit about your background. We heard about
18 your title but some of the history of the years you've been with
19 the company, previous positions, roughly how many years you've
20 been with the company. Just some background about yourself.

21 A. So I currently have just a little over 37 years with the
22 company. I started out in 1985 as a controller. I spent five-
23 and-a-half years as a controller. Transitioned out of that into
24 an inventory accounting position. Had some background and
25 experience being on some process improvement teams. Around the

1 20th year of my employment here, I became the pipeline operations
2 center supervisor. I was a supervisor in the control room for
3 approximately five years. From there, I transitioned to our
4 terminals group. I was there for approximately two years.
5 Transitioned back to the crude oil movement's supervisor. Was in
6 that position for about two-and-a-half years.

7 In early 2014, I transitioned to a temporary assignment in
8 which I was given the task of looking at reorganizing the
9 leadership of the control room. In November of that year, 2014, I
10 accepted the control room manager position. And that's my current
11 position today.

12 Q. Thank you. So can you tell us about your job, your current
13 job. Exactly what you do. As much detail as possible.

14 A. So as the control room management -- as the control room
15 manager, I think probably the biggest responsibility is ensuring
16 that we operate our pipelines in an efficient and safe manner
17 while following the guidelines set forth through PHMSA and the
18 control room management plan.

19 I'm also heavily involved with the staffing. So it's
20 important that we staff appropriately so that we can follow our
21 fatigue risk management system and ensure that our controllers
22 have proper rest between shifts.

23 I think that over the past five years, I've become very
24 involved with our audits from our regulatory agency, PHMSA. So
25 we, recently in 2020, went through a comprehensive control room

1 management audit. So I would say oversight in the control room,
2 this falls under the control room management plan. But obviously,
3 roles and responsibilities of the supervisors and also the
4 controllers and specialists, emphasis on training, ensuring that
5 everyone is properly trained prior to transitioning to a certified
6 controller on a specific console or consoles. And I would say the
7 last thing is that making sure that we are aligned with the
8 executive leadership team here at Marathon Pipeline and also our
9 operations and logistics manager, and also his direct reports.

10 Q. What does your typical day look like?

11 A. So the typical day is -- we normally start out every day with
12 an 8 a.m. operations meeting. And we review our shift report from
13 the previous 24 hours. And we talk about normal operations,
14 abnormal operations, anything that we see in AOCs. And then, that
15 usually takes about a half hour, 40 minutes.

16 Then I have some responsibilities for looking at staffing,
17 you know, coordinating, assessment of either personnel or other
18 issues that may pop up with our human resources department and
19 communicating with them. We normally will spend some time out on
20 the floor with the controllers just to ensure that things are
21 moving smoothly and then I normally have some meetings either each
22 week or every other week with my direct reports.

23 So we talk -- the way we're set up in the control room
24 currently is we have three -- I have three direct report
25 supervisors. And those -- each supervisor has the responsibility

1 of oversight of three consoles since we're a nine-console control
2 room. And we talk about upcoming projects. We talk about
3 anything that we need to perhaps work with our field personnel,
4 our field leadership, maybe our hydraulics group. We do spend
5 some time talking about OR management and some of the statistics.

6 So I look over a lot of statistical reports. I would say our
7 leak detection/CPM alarms, any alarms that -- we look at alarms on
8 a daily basis. And we also look at alarm summaries on a monthly
9 basis. So we discuss where we may have some arise perhaps on a
10 console or a system of alarming. And a lot of times it depends on
11 the operations. I mean, it may be -- you know, that increase in
12 alarms may be normal because the throughput is up and there's more
13 starting and stopping of pumps and changing connecting carriers
14 and things like that.

15 So I would say usually I've got some other meetings that I
16 attend. So I participate in a monthly meeting with our integrity
17 group when they talk about the IOI tools or tools that are used
18 to, I guess you would refer to them -- some refer to them as smart
19 tools that are run in the pipeline and we can talk about when that
20 is going to happen, when the results could come back. Because
21 when tools are run like that, those affect the control room.

22 Because we actually help to field, track those through the
23 system while they're running through in order to record the inner
24 piping wall and just see if there's any defects or anything. So
25 spend some time doing that, as well. Also communicate quite a bit

1 with the movements manager and the scheduling supervisors to
2 understand the demands and throughput of systems and where we need
3 -- when a system may increase drastically in throughput or when a
4 system may be reduced in throughput. So comprehensively, I think
5 that pretty well sums it up.

6 Q. It's quite a job.

7 A. It's a busy one.

8 Q. Goes along with a lot of that experience you just talked
9 about. One of the things I was going to ask you about. On the
10 day of the incident --

11 A. Yes.

12 Q. Did you -- what did you talk about at that morning meeting?
13 Was there anything unusual discussed at that meeting?

14 A. There wasn't anything that was really discussed unusual at
15 all. You know, that -- on the day of the incident and that
16 particular system, there wasn't anything that we did out of the
17 ordinary or any movement that we would -- that we conducted that
18 would not have -- would have raised a flag of like, hey, you know,
19 keep an eye on this.

20 Normally, when we have something like that on a system, that
21 would be -- come through as a management of change and that's
22 where the supervisors have the ability to look at that management
23 of change and they can determine and step through how that would
24 -- movement may operate. And from that, we would develop an
25 operating procedure. And then, we would train on that with a

1 console. And that happens several weeks or months prior to that
2 actually so that we can ensure that we have conducted the
3 training. And the training has been signed off on. And everyone
4 understands their role and responsibility.

5 So as far as that morning goes, there wasn't anything that I
6 would say that would indicate that that issue would come up during
7 that day.

8 Q. Notable or (indiscernible) or anything --

9 A. Correct, correct. I think on the day that it happened, I had
10 -- so early that morning, my supervisor who you met yesterday,
11 Travis Unverferth and I think I need to spell that out. So that's
12 Travis, T-r-a-v-i-s. Unverferth. So it's U-n-v-e-r-f-e-r-t-h.

13 So Travis had contacted me. He was my supervisor on call.
14 And he said, hey, I got to drop my kids off at school. I said
15 fine. And he said, I'll be in after that. So one of the other
16 supervisors on staff came in and indicated, hey, we shut down the
17 Woodpat. Not sure what happened. The controller went to the
18 specialist. The specialist contacted me because I was actually
19 out in the area where the specialist is at. And said that we had
20 shut down the Woodpat. Something was noticed that just didn't
21 seem right. Not sure yet what that is.

22 At that time, Travis arrived at the office. And he came in
23 and actually said, hey, we shut the Woodpat down. Normally, when
24 we have a system that's shut down and we're not sure at that time
25 what is happening, they communicate to me that we have opened a

1 stop, help, start. So that's what he was coming to communicate.
2 And I said, okay, do we know anything yet. And he said, I think
3 the controller was getting some readings on pressure that he just
4 did not like. And I said, okay, let me know. I think as soon as
5 the field confirmed for us, Travis communicated back to me and
6 IM'd Joshua Stuftt.

7 Q. What was the name of the supervisor that was on the floor at
8 the time?

9 A. So that was Kyle Brown. And that's K-y-l-e. Brown, B-r-o-w-
10 n.

11 Q. Does he oversee the controller at the time or -- because
12 Travis was coming -- incoming. But is he -- is Travis normally
13 his direct supervisor? I don't know if that makes sense.

14 A. It does make sense. I'm trying to think of the alignment. I
15 think the controller reports directly to Kyle Brown. But during
16 the time of the incident, all the controllers would kind of be a
17 dotted line to Travis. I mean, Travis has the oversight when
18 you're on call. So they are on call. We have three supervisors
19 and they are on call one week and they rotate. So Travis would be
20 on call, then Kyle, then my third supervisor. Then it would come
21 back to Travis.

22 Q. So is that how it's structured? You have one supervisor
23 overseeing the floor and then the next one is in (indiscernible).

24 A. No, normally not. Kyle was just out on the floor. I think
25 you may remember mentioning we interact with the controllers.

1 That was just a goodwill visit, so to speak, to the specialist.
2 Hey, how are things going, you know, how was your day, how is your
3 day going. Just something like that. Not as acting as the on-
4 call supervisor.

5 Q. So I'm not quite understanding. Do the supervisors sit on
6 the floor or do they sit in an office and then they coordinate or
7 communicate back to the control room.

8 A. Yes.

9 Q. That's what you mean by on call?

10 A. Yes, yes. And in the event that the specialist -- so we --
11 as we talked about yesterday in the training -- so the controllers
12 use the specialists as an SME. Then in the event that the
13 specialist needs some guidance or help, that goes -- those
14 questions go to the on-call supervisor. That's how it works. And
15 they are on call 24/7.

16 Q. As well. And there's three of them. And they --

17 A. Yes.

18 Q. -- rotate through on an on-call basis?

19 A. Yes, that is correct.

20 Q. I'm with you now.

21 A. Okay.

22 Q. Just a quick question. Are you currently qualified as a
23 controller?

24 A. I am not.

25 Q. We talked a little bit about the day of the accident but can

1 you walk us through from the time you were first notified and then
2 what were your actions after that?

3 A. So I think when I was notified that there's -- that the field
4 had identified a release -- so I talked with Travis -- okay, you
5 know, now we have a release. We have confirmed that from the
6 field investigation. So what we need to now do is to ensure that
7 we're following guidelines and our practices. Let's see if we can
8 find and -- find another certified controller for that console,
9 conduct a shift change -- and this is probably local time 10:00
10 maybe. That's an estimate. We need to pull the controller off
11 and we need to escort that individual for a DOT drug test.

12 That is what we talked about first. And then I think the
13 next action was, hey, let's go ahead and start looking at trends.
14 Let's look at from two hours prior to when it appears that
15 something may have happened. So we just did various trends on
16 pressures and flow rates. And we also took a look at the CPM or
17 leak detection model. Then I want to say we looked at the SCADA
18 events.

19 So that doesn't come five or ten minutes. That actually
20 takes hours. So we spent the better of the latter portion of the
21 morning into the early afternoon of looking at that.

22 Q. Who is we? I'm sorry.

23 A. It would have been Travis Unverferth, our specialist on duty,
24 Chase. It would have been myself. It was Kyle Brown, and then I
25 think it would have been our CPM or our leak detection support.

1 And I think that continued into the latter part of the afternoon
2 and even into the early evening. I think by that time, Joshua
3 Stufft was communicating to his direct -- directly to his manager.
4 I believe that they were working with Aaron Martinez.

5 And during that time then the requests were coming about,
6 hey, these are probably the things. And I'm -- now I'm not clear
7 on this, but these are probably going to be the things that we're
8 going to need to provide the regulator. Didn't name the NTSB.
9 Did not name PHMSA. Just used the term regulator. So we probably
10 -- Travis and I were here that evening until probably 9 p.m., 9:30
11 Eastern Time.

12 I will back track a little bit. Probably at about 11:30
13 a.m., the DOT drug test was conducted with the controller. And we
14 actually had him -- drove him home. So that was -- and we did not
15 bring the controller back, Trey Howard, until we got confirmation
16 that the drug test was clear. And at that time, we brought him
17 back to operate a console. I will add that Trey was pretty shook
18 up which you can imagine. And we did check on him throughout the
19 weekend just to ensure that he was doing okay.

20 But other than that, we felt like we followed our processes
21 and our procedures and the guidelines that are within the
22 regulatory documentation.

23 Q. I don't know if you can answer this question but when did you
24 become aware of the volume that was released?

25 A. I think --

1 Q. I apologize. I wasn't out in the field so --

2 A. Yeah, no, that's --

3 Q. Yeah, I don't really --

4 A. That's fine. No problem. So I would say that was probably
5 maybe sometime on Monday. So this incident happened on, I
6 believe, Friday, March 11th. Probably sometime on the 14th of
7 March. I think that was Monday.

8 Q. But did it come through the control room, the volume that was
9 released, or a potential?

10 A. I think it did. I'm pretty -- I think it did come through
11 the control room. What I mean by through the control room is, I
12 believe that perhaps someone in hydraulics provided an estimate.
13 I don't think it was the actual. I think it was just an estimate
14 at that time.

15 Q. Just a little more detail on when you were notified. What
16 were the actions after you were notified? Did you call up to the
17 field or --

18 A. I do not communicate with the field at that time. And it's
19 really -- I think it's more -- I do remember talking with Trey
20 prior to him going -- it was Trey, Travis, and I. And I remember
21 talking with Trey and he and Travis actually had mentioned that
22 Trey received a call. I believe it was from field personnel that
23 they were on their way and they were investigating.

24 I do not -- Kim, I do not -- I try to provide the time for
25 the field to investigate rather than trying to bother them at that

1 time. So I try to refrain from speculating and -- I shouldn't say
2 I try. I do. I refrain from speculating and what happened much
3 like your investigation. I'm looking for facts.

4 Q. Moving up the ladder.

5 A. Yes, yes. Exactly. So I did not contact the field. I think
6 normal protocols were followed with the operations -- the pipeline
7 operations center. Then once that was confirmed, then our
8 responsibility in communicating to the field would be to set up
9 that stop, help, start call that we reviewed yesterday. And the
10 sending out the notification for that.

11 Q. If I understood correctly from yesterday, that stop, help,
12 start meeting was ongoing throughout this incident.

13 A. Yes. There -- and sometimes we would be directly involved
14 and sometimes indirectly involved. So directly involved would be
15 if there was a request made from the field or regulatory or the
16 ONL (ph.) manager. But other than that, we tend to try to
17 document the -- any discussion that may be pertinent to the
18 incident.

19 And then obviously, we are a full participant when the
20 release site is fixed and we now get a review of the steps that
21 were taken to do that. And return it to normal operations. In
22 this case, it was normal operations with the D rate.

23 Q. So let me switch a little bit here. Talk about your leak
24 detection system.

25 A. Okay.

1 Q. Maybe if you can describe for us how your system works and
2 the limits of the system.

3 A. So I would -- first of all, I will start by saying that I
4 received documentation that was provided to PHMSA and to the NTSB.
5 And it was the formula that calculates the thresholds. I do not
6 have the background nor the skill set to explain in detail the CPM
7 system.

8 I do know that the CPM system has four different time periods
9 where it's constantly gathering the data, the pressure data from
10 the field, the flow rates, the gravities of crude or product. And
11 it's bringing it into that model. Each CPM leak detection -- each
12 system has its own model. So when that is -- data is brought into
13 the SCADA system, it's continually looking for some type of
14 deviation.

15 And there -- so that in -- I guess, a high, high-level
16 summary. And those four is we have a two-hour, a 30-minute, a
17 five-minute, and a one-minute. So it has four different time
18 periods that it is doing its calculations with the information
19 available. I think that --

20 Q. Maybe -- let me clarify. You're saying that it takes a
21 sample, it does a calculation, and then sends back an answer or
22 not?

23 A. If you remember yesterday when we were at the console and
24 Travis showed you the four time periods that the CPM is
25 calculating, that's a real-time printout. It's really -- once it

1 gets the data, it does the compilation of the data and then it's
2 real time to you in those periods that you're looking at on the
3 screen.

4 So each one of those time periods has a threshold. So there
5 are -- I only know that those thresholds currently are based upon
6 API recommended standards and practices. One of the things that
7 with each model, they're -- obviously the hydraulics group
8 supports the maintenance of the models.

9 Part of our process of going through the reports whether it
10 be alarm management or the -- what we call the CPM leak detection
11 report -- is to look for consistencies where we need to make some
12 adjustments. So as an example, there could be a pipeline that is
13 in -- not flowing and is in, I'll say, a stagnant state. There
14 are times when a controller may be ready to start up and they
15 would open a valve on the delivery end and start to line up the
16 movement.

17 There are -- there can be times when, as that valve is opened
18 up, you're looking at normal flow that flows into the station with
19 an open flow path. And that's normal. You're going to see
20 pressure drop off the line. It's all part of the process to start
21 a system up. And it is also part of the procedure. There are
22 times when we, in the control room, may get a CPM alarm for that.
23 So that CPM alarm is legitimate but yet it may be caused by the
24 model needing to be adjusted. That's where the maintenance comes
25 in. So that's what we communicate back.

1 Now, our controllers, at times, will consider that -- oh, I
2 had got a false alarm. It's not a false alarm. And we've been
3 trying to work on that with them on the terminology. But the
4 process is that is considered an AOC. So it is documented into
5 our shift report. And there's an explanation given. Because any
6 time that you get an AOC and you're not sure why you got that or
7 even if you are confident why you received that, that is recorded
8 and then it is looked at on a monthly basis.

9 So we review that. It's in our shift report. That's what we
10 review every morning at 8:00 on Mondays. Obviously, it's for the
11 weekend. So when we review those, we look at that and say, hey,
12 didn't we see that alarm last week, or didn't we see it yesterday.
13 You know, we need to talk with hydraulics about making an
14 adjustment to the model. So that's where I would say -- high
15 level, that's kind of a summary of the CPM system.

16 Q. Thanks. That was a beautiful explanation of that.

17 A. Thank you.

18 Q. Wonderful. Let me shift over and talk about your change
19 management.

20 A. Okay.

21 Q. And how any changes are made to your SCADA system and how
22 it's communicated out to the controllers and how that process
23 works.

24 A. So when there is a change made to the SCADA system with what
25 we would call point -- so let's say that they installed a new

1 pressure transmitter in the field. So that pressure transmitter,
2 that was -- there was a management of change that was implemented,
3 I'll say, in the operations side. Once that gets installed and
4 prior to being included as a SCADA point, there is an MOC for
5 SCADA that is created and it gets passed through the system. So
6 my supervisors actually review that and they approve it once they
7 understand the point and what it's for.

8 Q. This is a document you're talking about?

9 A. This is a document. Yeah. And the document is approving the
10 installation. It's already been approved to be installed in the
11 field. Now it's coming back around to SCADA. SCADA creates their
12 own MOC from the current MOC.

13 Once that goes through and approved, then it gives them the
14 opportunity to bring that into SCADA and capture the values of
15 that point. At the same time, we also have a process in the
16 control room where we take that information from the same SCADA
17 MOC and that is put into what we call our MaCRoM system.

18 So our MaCRoM system is what we utilize for our control room
19 management. Within the application, there is an MOC or management
20 of change module. That information is sent to the console and
21 listed on that distribution list is every controller that is
22 certified to operate that console.

23 As they do the check-in on their next shift, that pops up.
24 And they go through and review it and they sign off on it that,
25 yes, they've added this pressure transmitter, as an example, and I

1 understand where it's located, I understand it's parameters and
2 what it is being used for. That then goes from design all the way
3 back around to the control room.

4 Q. Did you say it's on a console or is it on their
5 administrative side? Did I misunderstand that? If you had two
6 systems, right, you have the control system and then you have your
7 corporate side, where does that change come in for MaCRoM?

8 A. The change would come to the SCADA supervisor or the SCADA
9 support representative. I believe that comes from the control and
10 analysis group that is within Marathon Pipeline.

11 Q. Oh, I'm sorry. That's not what I'm saying.

12 A. Okay, I'm sorry.

13 Q. So you have the two systems. Your administrative side and
14 then you have the control side. So when the controller sees that
15 change coming, the first time they log on, you said it pops up
16 (indiscernible).

17 A. Um-hum.

18 Q. Does it come in through their console or does it come in
19 through when they log into the corporate side?

20 A. Corporate side. It comes through the corporate side. Yes.

21 Q. So the first time they come on shift --

22 A. Yes.

23 Q. -- it comes up and --

24 A. That is correct. Normally, that is sent through at least a
25 week or two prior to that even going online. Because sometimes

1 our controllers may be on vacation, have an extended leave. And
2 we would not want them to come in and be blindsided with something
3 that -- so we normally try to get that out ahead of time so
4 everyone has a chance to take a look at it. If it is already
5 implemented and its active, that's why that pops up right away.
6 Because that's the first thing that we need to do after our shift
7 change is ensure that they understand the new piece of equipment.

8 Q. So there's two opportunities for them to get information.

9 A. Yes, yes.

10 Q. Both at the shift change, as well.

11 A. Yes, that is correct.

12 MS. WEST: (Indiscernible). That makes perfect sense.

13 UNIDENTIFIED SPEAKER: Kim, can we take -- can I take a quick
14 break?

15 MS. WEST: Yes, we'll go ahead and take a break.

16 (Off the record.)

17 (On the record.)

18 BY MS. WEST:

19 Q. I think I have the answer to this but for the controllers, do
20 they have different qualifications on the console that they sit on
21 or do they all have the basic qualifications and then knowledge of
22 that console?

23 A. They have -- all our -- all controllers certified on each
24 console have the same qualifications. Now, I will add that
25 experience of two years versus four years, three years versus five

1 years, there may be -- there is no additional qualifications
2 required but some may have more or less experience than their
3 counterpart.

4 Q. Let me talk about your shifts or your -- for the controllers.
5 Can you tell us more about how -- this is a unique -- I think you
6 said it was a Dupont (ph.) blend?

7 A. It's a modified Dupont schedule. Yes.

8 Q. So tell us about that.

9 A. So the controllers work 12-hour shifts. Shift normally
10 starts between 5:20 and 5:30 a.m. Goes to 5:20, 5:30 p.m. And
11 then a shift change is conducted. And then we call that the night
12 shift. So the night shift from 5:30 p.m. to 5:30 a.m.

13 They work a schedule of two on, two off, three on, two off,
14 two on, three off. So it's -- in a 14-day period, it's seven
15 days. And they'll work on an average of 14, maybe 15 days per
16 month.

17 We are -- we have our controllers work four weeks of days and
18 then transition to four weeks of nights. So we have -- that has
19 actually been in place. We have not deviated from that schedule
20 since 1980. It's been very consistent.

21 We have a robust fatigue management system plan that that
22 fits in nicely with our -- so guidance from -- we use regulatory
23 guidance from PHMSA on time off between shifts ensuring enough
24 sleep. Making sure that the change from days to nights or nights
25 to days, that there is sufficient rest time. And we educate on

1 the fatigue risk management system within the training that you
2 all had an opportunity to view yesterday with Matt Schwinnin
3 (ph.).

4 Q. How about off duty, are there any limits on, I guess -- maybe
5 not limits but recommendation on off-duty activity?

6 A. Yes, there --

7 Q. To prevent fatigue.

8 A. There is. If you notice -- and I don't know -- perhaps maybe
9 you missed it but when we went into the wellness room yesterday --
10 and I know we were only there briefly. We have a fairly big
11 flowchart in there on the wall of identifying fatigue. As part of
12 the specialist training, when you look at the recommended
13 practices by API and PHMSA, so we actually have our specialists,
14 especially on the night shift, make a walk at about 2 in the
15 morning. Because that is basically what statistics have proven is
16 where individuals may start to get fatigue.

17 And statistics tell us that that's when, I'll say, mishaps
18 have taken place across the industry. And that's not just in the
19 pipeline industry. I'm sure as an NTSB representative, you've
20 heard that about bus drivers and those who operate trains and
21 things like that. So I would say in general, you know, the shift
22 is -- and the way the rotation is set up, is widely accepted.

23 We actually did a survey probably in 2020, early '21, about
24 the opportunity to look at other shift rotations. And there were
25 four or five that were developed and the controllers unanimously

1 voted on keeping the current work schedule.

2 We do educate on -- outside of the control room about your
3 activities. I think Rich St. Amour, who you met yesterday, and
4 Joshua may have mentioned that during COVID. I mean, we had a lot
5 of discussions and a lot of communication about being cognizant of
6 in the -- in and around the public. Especially when the numbers
7 were high with the number of COVID cases. And again, we had our
8 fair share. But the good news is that the transmission did not
9 happen within the control room.

10 Q. I'm sorry. Could you spell Rich's name?

11 A. Yes. It's Rich, R-i-c-h. St. Amour, S-t. A-m-o-u-r.

12 MS. WEST: Thank you. Actually, I have -- that's all the
13 questions I have.

14 BY MR. MATHEWS:

15 Q. This is Wesley Mathews. Would you say -- are you -- do you
16 feel like you are adequately staffed for such a big release event?

17 A. Yes, I do. I do. I think we had a full shift. We had two
18 specialists. We had all three of our supervisors here. We had
19 ample support from our other organizations. I would say even
20 including our compliance group and from the ONL manager.

21 Q. Thanks. So coming out of this, have you already started to
22 plan specific items to -- for lessons learned for your group?

23 A. We -- currently, we have assembled a short list of things
24 that we would like to review. I would say one of the examples
25 that we identified is in the past we have done some of our

1 tabletop drills where a system has multiple booster stations. As
2 you know, this one just had one pump station with three mainline
3 pumping units. So that is something that the supervisors and I
4 have already talked about is looking at opportunities for
5 improvements on our tabletop drills.

6 Q. Thanks. So my last question was going back to the CPM stuff,
7 so is it possible -- so you mentioned the fourth threshold times
8 for the calculations. Is it possible to delay or extend those
9 times? Like instead of it being a one-minute, it'll be four
10 minutes, or the five minutes becomes ten. Is it possible to do
11 that?

12 A. Wesley, I don't think I have the knowledge to answer that
13 question to be honest with you.

14 Q. That's fine.

15 A. I just -- I don't even want to speculate on whether --

16 Q. Sure.

17 A. -- that's possible or not.

18 MR. MATHEWS: Thanks. That's fine with me. That's all the
19 questions I had.

20 MS. WEST: We'll do another round, too. But do you have any
21 questions.

22 BY MR. STUFFT:

23 Q. Joshua Stufft. So Paul, you had talked through kind of the
24 events of that day with, I think, Travis, Chase, and Trey. From a
25 team perspective, you talked about them performing within

1 expectations. So do you feel that the training that led up to
2 their certifications in those roles was adequate for the
3 performance that you saw?

4 A. Joshua, I would say absolutely. I think when you had an
5 opportunity to look and view and review our training program, I
6 think the one thing that I will point to that not a lot of other
7 operators do -- and that's our panel discussion. You know,
8 there's not a better way to determine if a controller is ready for
9 certification than through that including the written testing.

10 And I think one of the things the panel does for you is it
11 gives you a clear picture on do they understand the concepts and
12 can they explain the concepts. And I would say that through that
13 process, that for me -- the entire string of training, it all goes
14 together. And when we are ready to certify a controller, we all
15 feel confident that they're going to perform well.

16 MR. STUFFT: That's all I have.

17 MS. WEST: Any questions? I have no more.

18 MR. MATHEWS: Yeah, I have nothing.

19 MR. STUFFT: Nothing additional.

20 MS. WEST: Thank you. You answered all our questions very
21 well. Thank you. I appreciate it.

22 MR. VAHALIK: Yeah, Kim and --

23 MS. WEST: With great detail.

24 MR. VAHALIK: -- and Wesley, thanks for your time. We
25 appreciate it. If you need me to leave my contact information, I

1 can do that. I did look yesterday. I apologize. I am out of
2 business cards. But I can provide that information and -- I don't
3 know how that works after this meeting. If you need to go through
4 Tonya for -- to reach me. But I'd be more than happy to answer
5 additional questions if you need to.

6 MS. WEST: So this concludes our interview. It's now 9:33
7 and we will end for the day. Thank you, again.

8 MR. VAHALIK: Thank you.

9 (Whereupon, the interview was concluded.)

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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

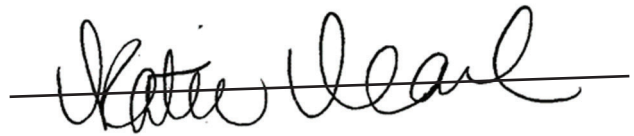
IN THE MATTER OF: MARATHON PIPE LINE OIL
 RELEASE IN EVANSVILLE, ILLINOIS
 ON MARCH 11, 2022
 Interview of Paul Vahalik

ACCIDENT NO.: PLD22FR002

PLACE: Findlay, Ohio

DATE: April 6, 2022

was held according to the record, and that this is the original,
complete, true and accurate transcript which has been transcribed
to the best of my skill and ability.



Katie Leach
Transcriber

From: [Vahalik, Paul A.](#)
To: [West Kim](#)
Subject: RE: [EXTERNAL] Marathon Control Room Employee Interview Transcripts
Date: Monday, May 16, 2022 10:23:45 AM
Attachments: [REDACTED]

[CAUTION] This email originated from outside of the organization. Do not click any links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon Kim. I hope my response finds you doing very well. Thank you for providing me with the opportunity to review the transcript. I have provided a few clarifications on the attached form. In general, very minor. Thank you again for your time. Have a good day

Paul Vahalik
Findlay Pipeline Operations Center Manager
[REDACTED]

From: West Kim [REDACTED]
Sent: Friday, April 29, 2022 10:14 AM
To: Stufft, Joshua B. [REDACTED]; Schroeder, Peyton J. [REDACTED]
[REDACTED] Howard, Trey D. [REDACTED]
Drewes, Chase L. [REDACTED]; Vahalik, Paul A. [REDACTED]
Cc: Colletti Alexandria [REDACTED] >
Subject: [EXTERNAL] Marathon Control Room Employee Interview Transcripts

Good Morning Joshua,

We request your assistance to ensure that the attached interview transcripts and errata sheets are distributed to Peyton Schroeder, Trey Howard, Chase Drewes, and Paul Vahalik for their review and comment, as appropriate. Please have them follow the attached instructions for completing the errata form and return it to me via email by May 13, 2022. When finished, please destroy all copies of the transcript until such time as these documents are reviewed and released by me and provided to all investigative parties.

Thank you.

Kindest regards



Kim L. West
Pipeline Accident Investigator, Office of Railroad,
Pipeline and Hazardous Materials Investigations
National Transportation Safety Board
32125 32nd Avenue South, Suite 140
Federal Way, WA 98001
[REDACTED]

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National Transportation Safety Board

Washington, D.C. 20594

Transcript Errata

Subj: Transcript Review Request for the pipeline rupture near Edwardsville, Illinois, at 8:15 a.m. on March 11, 2022

Accident No.: PLD22FR002

To: Mr. Paul Vahalik

Dear Mr. Vahalik,

The enclosed transcript of your interview on April 6, 2022, is provided for your review and comment to ensure its accuracy. It is not for public release.

The transcript is investigative information of the National Transportation Safety Board (NTSB) created as part of the NTSB's investigation into the pipeline rupture on March 11, 2022, at about 8:15 a.m. local time NTSB Accident No. PLD22FR002.

NTSB regulations prohibit the public release of investigative information prior to release by the NTSB without the permission of the NTSB Investigator in Charge (IIC). See 49 C.F.R. § 831.13(b). The IIC has not approved public release of this information at this time. Therefore, we request that you refrain from any further dissemination of this transcript.

Kindly review this transcript for accuracy and provide corrections, if any, in the attached table. Please print, sign, and return it to me via email by May 13, 2022. Please return or destroy the transcript after providing your comments.

Comments must be returned no later than May 13, 2022. Requests for an extension of this deadline must be in writing and received prior to the due date. If comments are not received by the due date, we will consider the transcript to be final without comment.

Thank you in advance for your attention to this matter. If you have any question regarding the process, please feel free to contact me.

Best Regards,

Kim West

Pipeline Investigator
Office of Railroad, Pipeline and Hazardous Materials Investigations
National Transportation Safety Board
32125 32nd Avenue South, Suite 140
Federal Way, WA 98001





National Transportation Safety Board

Washington, D.C. 20594

Transcript Errata

**TABLE OF CORRECTIONS FOR TRANSCRIPT INTERVIEW WITH: [NAME]
RECORDED ON [DATE]**

PAGE NUMBER	LINE NUMBER	CURRENT WORDING	CORRECTED WORDING
9	17	IOI	ILI
9	22	To	The
17	16	ONL	O&L (Operations & Logistics)
26	20	ONL	O&L (Operations & Logistics)

If, to the best of your knowledge, no corrections are needed kindly circle the statement “no corrections needed” and initial in the space provided.

NO CORRECTIONS NEEDED. _____
Initials

Printed Name of Person providing the above information

Signature of Person providing the above information

Date