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(3)



Public Awareness

- 1) Yes - know smell
- 2) Yes - wld call 911
- 3) No - no announcement;
- 4) Seen pamphlet but how to safe on gas, electric use
never seen "natural gas safety"
- 5) She is aware of Can Ed's number but don't know
on top of head

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(C)

- 6) News on website -- office is close so go to CE office if have issues
- 7) Get monthly bill & pay at CE physically at payment location
- 8) Reviews info focus on items of electricity since that affects bill
- 9) Don't remember if seen gas safety information
- 10) No - to odorant card
- 11) Don't notice if Natural Safety Gas is in CE office.
- 12) The bill in english sometimes brochure/inserts received are in english; sometimes in Spanish
- 13) ~~Don't~~ recall what info has been provided in Spanish
- 14) Community Board in church - tenants are members of Church -- post most recently in bill and so accessible to everyone
- 15) Emergency ^{safety} protocol such as gas, fire etc - None posted
- 16) If tenant report smell of gas? Would have investigated and find source and ~~he~~ would take care of calling 911.

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- 17) In the time he has been taking care of building no one has come to him, (but prior answer is what he would have done). No policy in place to contact supervisors first.
- 18) Would call 911 not CE
- 19) Difficult to remember CE #? No
- 20) If you see CE # can you remember it; w/o smart phone etc.) No.
- 21) No idea to make it easier; only number is 911
- 22) Wld it be easier if have 3-digit just for gas only?
Yes
- 23) How long in apt = 15 yrs
Supervisor/Caretaker = 6 years
Sweep/mop
rubbish removal
taking care of sanctuary
- 24) Weeks prior to explosion: no smell or anything that would indicate
- 25) Not aware of what going on in other building: - lives separate lives
- 26) May of 2013 - change ²⁰¹³ gas pipe in 1644 Park Avenue
June ~~only~~ problem resolved; Since then no problem

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FU Question: Is there a reason why a call was not made when Carver & Sirlan indicated smell of gas?

He did not smell it so

Suggestion: Educate public:-
Even if smell gas & odor goes away, call anyway.
Also, inform public to call as soon as smell it, even if feel is not an emergency.

Interviewees Only use gas for cooking

No oil or propane tanks