

Apt. 2 - **PII** - 30 yrs

Absolute
Piano

(5)

Apt 3 - **PII** - 16 yrs - since about 78

Apt 4 - **PII**

Apt 6 - **PII**

Tenants have been in building a long time.

No superintendent in building -- **PII** fixes simple stuff; bigger stuff get contractor

Awareness

Knew what smell like

Know to call 911

Have you seen ComEd ads -- see it in bills

Have seen gas safety brochure

Never seen scratch/smell (odorant) card

One bill - Automated bill - 25th month

Second bill - Pay so can keep track

Have not been on website to pay bills; browsing website did not notice anything on gas safety.

No bulletin board -- tenants get own bills