

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]; Norfolk Re Investigation Of Employee Fatality Cleveland Cliffs Property [REDACTED]  
**Subject:** RE: NTSB Document Request (RRD23L007) [follow up] [REDACTED]  
**Date:** Tuesday, August 8, 2023 9:28:03 AM  
**Attachments:** [image005.jpg](#)  
[image006.jpg](#)  
[image007.jpg](#)  
[image008.jpg](#)  
[image009.jpg](#)  
[image010.jpg](#)  
[image011.jpg](#)  
[image012.jpg](#)  
[Corporate Policy 400 - 2007-10-08 \(B0406484x9EB6D\).pdf](#)  
[Corporate Procedure 400.1 - 2008-01-25 \(B0049158x9EB6D\).pdf](#)  
[Corporate Procedure 400.2 - 2008-01-25 \(B0049157x9EB6D\).pdf](#)  
[Corporate Procedure 400.3 - 2008-01-25 \(B0049156x9EB6D\).pdf](#)

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[REDACTED] – I apologize for the delay, but here is Norfolk Southern’s response (with the attached documents) to the NTSB’s inquiry:

- **Is there a system policy that NS has about how Norfolk Southern manages, maintains, and upgrades grade crossings on private property like Cleveland Cliffs?**

Norfolk Southern Corporate Policy 400 is Norfolk Southern’s crossing policy. It is implemented by Corporate Procedures 400.1, 400.2, and 400.3. At the Cleveland Cliffs crossing where this incident occurred, Norfolk Southern maintains the track through the crossing and the surface of the crossing between the rails and for a short distance outside the rails. Cleveland Cliffs installed and maintains the traffic control devices at the crossing and is responsible for any changes in the traffic control devices. If Cleveland Cliffs decided to install active traffic control devices at the crossing, Cleveland Cliffs would be responsible to pay for the design, installation, and maintenance of the devices, though the design, installation, and maintenance of active traffic control devices would be done by Norfolk Southern employees or contractors with reimbursement from Cleveland Cliffs. Norfolk Southern would cooperate with Cleveland Cliffs should it decide to install active traffic control devices at the crossing.

Please let me know if you have any questions.

Thanks,

[REDACTED]

