

Motor Carrier Attachment 9:

Walmart Transportations Philosophy

Cranbury, NJ; 06/07/2014 HWY14MH012

(2 pages)

CONFIDENTIAL & PROPRIETARY DOCUMENT

SUBJECT:

TRANSPORTATION PHILOSOPHY

SECTION:

DISPATCH OPERATIONS

EFFECTIVE DATE: JULY 29, 2003

POLICY

Transportation Management will ensure every store receives their delivery in accordance to the Custom Delivery Program.

PROCEDURE

1. **TRANSPORTATION OBJECTIVE**: Our first priority is delivering Distribution Center loads and direct from Supplier loads to Wal-Mart Stores and SAM'S Clubs. Each Wal-Mart Store will receive Distribution Center loads according to the delivery standards for their custom delivery type.

NOTE: Delivery of Store fixture loads has priority over normal store deliveries.

Another priority is to offset store delivery costs by backhauls and direct shipment loads that are cost effective for the company. We will do everything possible to pick up every backhaul that is cost effective and deliver it to the final destination or a designated relay point.

2. **MILEAGE CONSERVATION**: Mileage conservation is incorporated into each decision; traveling miles required to accomplish objectives and avoiding unnecessary miles.

• We should travel the safest and shortest route between two points.

3. **COMPLIANCE WITH D.O.T. RULES AND REGULATIONS**: Each Driver is required to travel at speeds that are equal to or less than posted speed limits (as dictated by weather and/or road conditions) and log each trip the way it was driven.

- Each Driver is required to adhere to all DOT Hours of service rules and regulations and take a mandatory break after meeting the maximum number of hours of driving and on duty time. If a break is interrupted, the Driver may begin the layover again.
- A Driver's daily log must be current and updated at each change of duty status.
- Driver's daily log status/activity must be logged to the nearest 1/4 hour (15 minutes) of the event.
- Drivers are scheduled for one hour of coffee/meal stop time for each five hours of consecutive driving time (not specifically required by D.O.T. rules and regulations; this is designed to ensure drivers get proper rest). Drivers will be allowed two hours at the Distribution Center between loads and ½ hour at a store when making a drop and hook delivery. During periods of peak volume, drivers may be asked to reduce the two hours at the Distribution Center.

4. **TRANSPORTATION FAIRNESS, HONESTY, AND INTEGRITY**: It is the responsibility of every Wal-Mart associate to ensure each dispatch load assignment is made without favoritism or partiality to any associate. Dishonesty and/or favoritism will not be tolerated!

Driver accuracy and integrity when reporting their status is critical. Upon departing the
Transportation Office with a load assignment, the Driver must provide an approximate ETA/ ETD and
available driving hours at the store delivery, the delivery location, or the final destination of the load.
Each Driver must transmit an update of their estimated ETA/ ETD and available driving hours
whenever empty (such as when at a store), when loaded (at a supplier), when delayed (traffic,
detour, weather, etc.), prior to a layover and when coming off a layover. The Driver must make every
effort to meet estimated times.

2