



## **MEMORANDUM FOR RECORD**

Pilot Statement

**Peter Wentz**  
**Air Safety Investigator**  
**Eastern Region Aviation**

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NTSB Accident Number: ERA21LA101

Pilot statement (Randy Carpenter) provided to the NTSB by FAA Inspector Ganesh on January 27, 2021

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### **Narrative:**

Aircraft was in cruise flight when it encountered severe turbulence. Airplane gained about 700-800 feet in the initial encounter. SIC immediately declared and asked for a descent initially and I had advised him that I wanted to climb 27,000 to stay clear of clouds. As crew coordinated with ATC and gained control of the aircraft, SIC checked on the safety of the members. Crew continued the climb to 29,000 to remain on top and VMC. SIC continued his assessment of the members and reported an injury to PIC. Crew worked with Members to administer 1st aid and offer a diversion to nearest airport for medical attention. Crew sent a communication to urgent informing operations of the event, and the intent to continue to destination as coordinated with members. ATC asked if there was any damage to the aircraft or person on board. PIC informed ATC of the injury sustained by a passenger Crew utilized operations to arrange EMS to meet us plane side upon arrival. The flight continued and landed safely at ORF without any further incident. Passengers bleeding had stopped by the time we landed. Passenger was able to exit the plane on her own. PIC requested a wheelchair for the member from FBO staff. We escorted both EMS and members into the FBO for a more detailed assessment of the injury. Passenger declined any additional medical help, and departed the FBO with members in their personal vehicle. Member expressed some concern about back pain before EMS departed the FBO, but stated she had previous back trouble.