UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

Investigation of:

NATURAL GAS-FUELED EXPLOSION OF

RESIDENCE, DALLAS, TEXAS * Accident No.: PLD18FR002

FEBRUARY 23, 2018

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Interview of: JULIE KUMAR

Dallas Fire-Rescue Station 35 3839 Walnut Hill Lane Dallas, Texas

Monday, February 26, 2018

APPEARANCES:

STEPHEN JENNER, Ph.D., Human Performance Investigator National Transportation Safety Board

RACHAEL GUNARATNAM, Hazardous Materials Accident Investigator, Emergency Response Group National Transportation Safety Board

ALEX COLLETTI, Accident Investigator
Pipeline and Hazardous Materials Safety Administration
(PHMSA)

TED PADGETT, Chief of Staff Dallas Fire and Rescue

JIM COLLINS, Regional Manager Railroad Commission of Texas

PHILLIP MURDOCK, Director of Engineering and Compliance Atmos Energy

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1 INTERVIEW 2 (1:55 p.m.)3 DR. JENNER: Good morning. My name is Stephen Jenner. 4 an investigator with the National Transportation Safety Board in 5 Washington, D.C. Today is February 26, 2018. The time is 11:55 6 Central Time. We are currently at the Dallas Fire and Rescue 7 Station 35, and that's 3839 Walnut Hill Lane in Dallas. We are here in response to the house explosion on Espanola Drive in 8 9 Dallas that occurred on February 23, 2018. 10 We will now be talking to Ms. Julie Kumar, but before that, 11 I'd like to go around the room and have everyone introduce 12 themselves. So if you would, just state your name and spelling, 13 title and who're with? 14 Again, I'm Stephen Jenner, S-T-E-P-H-E-N, J-E-N-N-E-R, with 15 the NTSB. To my right --16 MS. GUNARATNAM: Rachael Gunaratnam, R-A-C-H-A-E-L, 17 G-U-N-A-R-A-T-N-A-M, hazmat investigator with the NTSB. 18 CHIEF PADGETT: Chief of Staff, Ted Padgett, Dallas Fire-19 Rescue, Papa-Alpha-Delta-Golf-Echo-Tango-Tango. 2.0 MR. COLLINS: Jim Collins, regional manager with the Texas 21 Railroad Commission; J-I-M, C-O-L-L-I-N-S. 22 MR. MURDOCK: Phillip Murdock, Director of Engineering and 23 Compliance, Atmos Energy; P-H-I-L-I-P, M-U-R-D-O-C-K. 24 MS. COLLETTI: Alex Colletti, A-L-E-X, C-O-L-L-E-T-T-I, 25 PHMSA, Accident Investigation.

- 1 MS. KUMAR: Julie Kumar, J-U-L-I-E, K-U-M-A-R, lieutenant
- 2 | with Dallas Fire-Rescue, Arson Investigations.
- 3 INTERVIEW OF JULIE KUMAR
- 4 BY DR. JENNER:
- 5 | Q. Thank you. Can we continue if I call you Julie?
- 6 A. Sure.
- 7 Q. Great. Thank you. If you would, just tell me a little bit
- 8 about your background, how you got started in the Fire and Rescue,
- 9 and you worked you way up to your current position.
- 10 A. Okay. I've been on for 17 years currently. And I started
- 11 out as a fire prevention officer with the Fire Inspections
- 12 Division of Dallas Fire-Rescue. I promoted up to senior fire
- 13 prevention officer a few years later, and then promoted to
- 14 lieutenant. After being in the Inspections Division for 12 years,
- 15 I then transferred to Fire Investigations, Arson Division, and
- 16 that entailed me going through the Dallas Police Academy and
- 17 getting a peace officer certification, and also attending Collin
- 18 College for my arson certification.
- I started on the job -- it was October 2014, I started on the
- 20 | job training, and by January 2015, I started as an arson
- 21 investigator.
- 22 Q. Have you been working in that capacity since January 2015?
- 23 A. Yes.
- 24 Q. Okay. And out of where? Out of what fire --
- 25 A. Dallas Fire-Rescue, the Investigations Division for Dallas

- 1 | Fire-Rescue, located at 1551 Baylor Street, Suite 500, in Dallas
- 2 Texas.
- 3 Q. Great. Okay. We are looking to primarily a house explosion
- 4 on -- that occurred on February 23rd, but there are other
- 5 | incidents that previous week that we're also interested in.
- 6 A. Yes.
- 7 Q. I understand that you responded to one of those?
- 8 A. Yes.
- 9 Q. If you could talk about that, and just start us off how your
- 10 day started and tell us your story.
- 11 A. My day started on Tuesday, February the 20th, at 7:30 in the
- 12 morning. I honestly don't remember how many calls that we had
- 13 that day, but I know that this particular fire at 3527 Durango
- 14 Drive came in 5:49 the following morning, on February the 21st.
- 15 We were dispatched to that fire at that time, and we put ourselves
- 16 en route to the fire and arrived shortly after that.
- Once we arrived on scene, I bunked out. My partner actually
- 18 stayed on the outskirts and spoke to the residents of the home
- 19 while I began to take pictures of the house that was affected.
- 20 And I started off in the front of the house, went all the way
- 21 around starting on the delta side of the house, and took pictures
- 22 of the electrical meter outside, the gas meter, and basically went
- 23 all the way around the house, back to the front. Entered in
- 24 through the front door and started to take pictures of the least
- 25 | burned areas and then made my way to the most burned affected

area.

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Due to the fact that the back room was so badly damaged and the floor was unstable, I was not able to enter into that area. did take pictures from the doorway leading in from the inside of the house. There was also a door that led into that back room from the exterior of the house. So I was able to take pictures from both angles.

Initially upon taking pictures, it was very smoky still, so you could hardly see what was in the room. After a little bit of time passed, I was able to take a few pictures once the smoke cleared. Even still, it was so badly damaged that you couldn't really make much of the room. I could tell that there was a restroom in the very back portion on the back wall, but everything within that room was pretty well damaged. I also noticed remnants from inside of that room onto the roof, like it had blown up onto that roof, onto the exterior of the roof, and I did get pictures of that.

My primary assessment -- in my primary assessment of the fire, all I knew was that that back bedroom was severely damaged. It wasn't until I connected back with my partner that we were able to kind of exchange information of what I saw and who she talked to, that I was able to confirm that the owner of the house woke up that morning to a noise coming from the gas heater. He got up to investigate what the noise was, and as he approached the gas heater, from his statement, he stated that at that time it

1 exploded and he was thrown back a few feet from the explosion.

2 From that explosion, he suffered second degree burns to his face

and to his right knee, I believe. Let me just check that. Yes,

4 his right knee.

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I also know from my partner talking to the occupant's son, who was asleep in that back room, he woke up to debris that was on top of him. He suffered minor scratches and refused to be transported. I also know from my partner speaking with the homeowner -- no, the homeowner's son stated that there was a gas leak a few weeks prior to the fire and that the back bedroom was a

We then left the scene and went to Parkland Hospital where the father had been transported, to confirm that he had burns, second degree burns to his face and to his right knee.

Oh, and also just looking at my report, I'll state what the operations side, what their initial size-up was. It was Truck 43 who responded first up at the location. Once they got out, they reported smoke showing from the back of the house, and they began a quick attack of the fire at that point. And then soon after is when they requested us to the scene.

- 21 Q. Thank you for that. Now they requested you to the scene.
- Now do they always request you to a scene?

new addition that was built a few years ago.

- 23 A. They're required to request us if there's structure damage.
- 24 If there's structure damage or if there appears to be a set fire
- or if they're not able to determine what the cause of the fire is,

- 1 they'll call for us.
- 2 Q. Okay. And why does structure damage prompt a call to you?
- 3 A. Mainly for a record of the fire, the fact that the fire did
- 4 happen, how much damage occurred as a result of the fire, and then
- 5 | it's a tool then that insurance companies can use whenever the
- 6 homeowner or commercial business were to file a claim --
- 7 Q. Right.
- 8 A. -- the insurance company can request that report to make a
- 9 decision of whether to file a claim or not.
- 10 Q. Okay. You had talked about your partner.
- 11 A. Um-hum.
- 12 Q. We didn't get a name.
- 13 A. Captain Westbrook. Captain Simmy Westbrook,
- 14 Q. Okay.
- 15 A. Simmeana Westbrook.
- 16 Q. That's who I thought it was. I just wanted to hear it from
- 17 you.
- 18 A. Okay.
- 19 Q. Okay, and just to clarify your story, or the story that you
- 20 understand is that the father heard a noise and approached --
- 21 A. The gas heater.
- 22 Q. -- the gas heater, but he never arrived to it?
- 23 A. I don't know whether he actually went up the heater and did
- 24 anything to it.
- 25 Q. Okay.

- 1 A. I just know that he approached it and there was an explosion.
- 2 | I don't know, I don't know the details --
- 3 Q. Okay.
- 4 A. -- of whether he actually touched it or not or did anything
- 5 to it.
- 6 Q. And the son, who I think your partner talked to, did -- just
- 7 | curious about his approximate age? Is -- a young adult or a young
- 8 person?
- 9 A. I believe he was 19.
- 10 O. Oh.
- 11 A. He is 19.
- 12 Q. And can you talk about any other people in the house and
- 13 their injuries?
- 14 A. There were three other people, three other occupants, ages
- 15 | 38, 16 and 15, in the house. They did not suffer any injuries.
- 16 Q. And they were the ones -- one of the family members told you
- 17 | that the house addition was from a few years ago?
- 18 A. Yes. I believe it was the 19-year-old.
- 19 Q. Okay.
- 20 A. Who my partner spoke with.
- 21 Q. Okay. For some reason I had in my mind it was a very recent
- 22 addition, but that's just me making up stories, but --
- 23 A. Yeah, they're -- right. They're saying a few years ago, so I
- 24 don't know. I don't have an approximate time.
- 25 Q. Okay. Did anyone of them talk about smelling -- did they

- 1 comment either way or asked about smelling any gas prior to?
- 2 A. No. I don't recall.
- 3 Q. So it was just hearing something, and it wasn't smelling or
- 4 | seeing or anything?
- 5 A. No. It was more so hearing something coming from the gas
- 6 heater.
- 7 Q. Okay.
- 8 A. And he woke up to that noise, I believe.
- 9 Q. All right.
- 10 A. Everyone else was still asleep.
- 11 Q. Okay. And this is only if you're comfortable answering this.
- 12 We're -- you know we, we walked around the house and we saw the --
- 13 from the outside --
- 14 A. Yes.
- 15 \mathbb{Q} . -- to an extent; we didn't go in ourselves. The extent of
- 16 the damage, have you, in your experience, could that be caused
- 17 | just by a gas heater exploding without the absence of a large
- 18 amount of gas, or do you think the presence of gas is necessary
- 19 for that amount of damage?
- 20 A. No. In my experience, I have seen damage of that nature from
- 21 other causes. I couldn't say specifically gas or not.
- 22 Q. Okay. So you've seen extensive damage where you -- it hasn't
- 23 been attributed to a gas leak?
- 24 A. Yes. We've seen damage of that nature, or even worse, with
- 25 an electrical short, where it was possibly electrical. The

- 1 occupants may have had numerous issues with electrical issues in
- 2 | the past days or weeks, and then they complain of maybe flickering
- 3 of lights prior to the fire.
- 4 Q. Right.
- 5 A. So that's just one instance where there's been extensive
- 6 damage from something else. This is actually my first time
- 7 investigating something to do with -- something gas related
- 8 possibly, if that's what it is.
- 9 Q. Okay. Did you examine the back of the house, the meters, or
- 10 any other things of that nature?
- 11 A. Yes. The extent that I did that was just taking pictures.
- 12 Q. Okay. Can you share your observations about what you saw?
- 13 A. It looked like a typical gas meter.
- 14 Q. Okay. Was it damaged at the time?
- 15 A. It did not appear damaged to me at the time.
- 16 Q. Was there anything in the back that you think could have --
- 17 | well, been an ignition source, or are you pretty confident from
- 18 your investigation that it was just the heater?
- 19 A. I'm confident to the extent that since the homeowner stated
- 20 that he heard the noise coming from that specific appliance, that
- 21 is why I classified it the way I did, from his statement.
- 22 Q. Right. Did the addition that we talked about that was build
- 23 a few years ago, when --
- 24 A. Right.
- 25 Q. In your, whatever level of inspection you did, was there

- 1 anything suspicious with that?
- 2 A. The only thing I noticed out of the ordinary was that the
- 3 | electric meter was not easily visible, as they usually are when I
- 4 typically do the outside examination. Because this addition had
- 5 been added on, it was in kind of a weird place.
- 6 Q. Okay.
- 7 A. It was higher up than it normally is and it was kind of
- 8 | hidden. That's the only observation that I had.
- 9 Q. Okay. Are you aware if any -- if the electric company or gas
- 10 company were called as a result of this?
- 11 A. Yes. I know that there was a representative from the gas
- 12 company on location that morning.
- 13 Q. Did you have any conversation with them?
- 14 A. Nothing specific to -- he actually showed me the gas meter
- 15 | because I initially couldn't find it. It was way far back, in the
- 16 back of the yard, and so I didn't find it initially. And so I did
- 17 ask him to show me.
- 18 Q. Right.
- 19 A. And so he showed me.
- 20 Q. Did -- were they doing any work on the meters or anything gas
- 21 related?
- 22 A. Not that I observed.
- 23 Q. Okay. So who had the most conversation with them when they
- 24 arrived scene?
- 25 A. I believe that my partner, Captain Westbrook, spoke to him.

- I'm not sure exactly what they spoke about, but I think that they
 spoke more extensive than I did.
- DR. JENNER: Okay. Very good. That's the questions I have.

 We'll pass it around the room for some follow-ups.
- 5 MS. KUMAR: Okay.
- 6 BY MS. GUNARATNAM:

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- Q. This is Rachael, NTSB. So can you walk us through when you started to take the photos of the damages, specifically regarding that to the -- you said you started with less damaged, least
- 10 damaged to the most damaged?
- 11 A. Right. I believe when I walked in through the front, I took
- 12 pictures of that initial room. And then I believe that there was
- 13 a hallway outside of that initial room that went to the left, that
- 14 had two bedrooms on either side of the hallway and a restroom,
- which I took pictures of, leading up to and into the rooms. I
- 16 then came back out. There was a room directly opposite from the
- 17 hallway; I believe it was a dining room. And so I entered that
- 18 room, took pictures of that room. Came back out and went down the
- 19 hallway leading into the most affected area, took pictures of that
- 20 immediate room, and then went back into the most affected area.
- 21 Q. So where is the fire damage as you were walking in?
- 22 Everything have fire damage, or --
- 23 A. As I walked in, the only place that had fire damage was that
- 24 back room.
- 25 Q. So those two bedrooms that -- when you said you walked in

- 1 initially they were --
- 2 A. They were fine.
- 3 Q. Fine.
- 4 A. Yeah.
- 5 Q. Oh, okay. So can you describe, as you were approaching that
- 6 | back room, what kind of damage you were seeing?
- 7 A. Pretty much that whole room, the -- actually as I was taking
- 8 | the pictures, when you're walking into that most affected room,
- 9 there's a wall to the right. It actually collapsed. And the roof
- 10 was caving in. It had severe, severe burn damage in that back
- 11 room.
- 12 Q. And what was the -- that room you're saying is the bathroom?
- 13 A. No. It was actually an addition. It was a bedroom with a
- 14 bathroom on the outside of it.
- 15 Q. Bedroom with a bathroom attached?
- 16 A. Yes.
- 17 Q. Okay. And how was the bedroom, was it burned?
- 18 A. Yes.
- 19 O. Oh. That whole addition was burned?
- 20 A. That whole addition was burned. You could still see the
- 21 bathroom in the very back, you could see where it had soot damage,
- 22 but you could still see tiles that were on the floor and on the
- 23 | wall of the bathroom, and you could see the toilet. So it was
- 24 mainly that interior room that had the most damage. You could
- 25 still make out parts of the restroom. So that was kind of weird

- 1 to me, how it just stopped there and went -- you could still see
- 2 the restroom.
- 3 Q. Right. And when you started taking pictures of the bathroom,
- 4 did you see the heater?
- 5 A. I did not. I never saw the heater.
- 6 Q. Never saw the heater.
- 7 A. No.
- 8 Q. Oh, okay. What did the bathroom look like exactly?
- 9 A. It had white tiles and it was a fairly -- it was a, it was a
- 10 small bathroom, and it was long-ways. You walked in -- I don't
- 11 know if it has a shower. I could make out a sink; it was one of
- 12 those pedestal sinks. And then there was a toilet on this side.
- 13 Q. All right. Was the walls all intact or were they gone?
- 14 A. You could see -- actually that back wall, I believe, was
- 15 still intact. I'll have to go back and look at the pictures to
- 16 verify, but I believe that that back wall was still intact because
- 17 you could still see the tiles.
- 18 Q. Okay. So you guys concluded that there was an explosion, so
- 19 what -- could you tell from direction of where --
- 20 A. I could tell from the fact that there were remnants from that
- 21 | bedroom that flew up onto the roof outside, that it had to be an
- 22 explosion of some sort for the materials in the room to be up on
- 23 the roof.
- 24 Q. So there was a hole in the roof, right?
- 25 A. Yes.

- 1 Q. Yeah. Okay. Did you guys ever recover the heater?
- 2 A. No.
- 3 Q. And did you see the gas line entering into the house?
- 4 A. I believe it was underground, because it was so far back --
- 5 Q. Okay.
- 6 A. -- on the back of the property, it had to have been
- 7 underground.
- 8 Q. Right, the -- and then it would go into the house --
- 9 A. No, I didn't see that.
- 10 Q. -- with the riser? Oh, okay.
- 11 A. I didn't see that. And it could be in my pictures. I'll
- 12 just have to go back and look at my pictures.
- 13 Q. It would have looked like a pipe just going into that house.
- 14 A. Okay.
- MS. GUNARATNAM: Okay. Yeah, I think that's all for now.
- DR. JENNER: Okay. Chief?
- 17 BY MR. PADGETT:
- 18 Q. Yes. L-T, did -- I quess what I heard you say is no one
- 19 knows where the heater is. You didn't see it in top the -- or in
- 20 a photo on the roof or anything, where all the other stuff was?
- 21 A. No.
- MR. PADGETT: Okay. That's all I have.
- DR. JENNER: Jim?
- MR. COLLINS: No questions (indiscernible) --
- 25 MR. MURDOCK: Nothing.

- 1 BY MS. COLLETTI:
- 2 Q, Alex Colletti. I have just one for you. Have you ever done
- 3 any training with the gas company, Atmos, on what a gas fire might
- 4 look like or any specific training?
- 5 A. No, I haven't.
- 6 Q. Oh. I'm sorry. I have one more actually. You said you
- 7 didn't have a lot of contact with the Atmos employee that was on-
- 8 site aside from showing you the meter?
- 9 A. Um-hum.
- 10 Q. Does Atmos ever like request a fire -- you know, your report?
- 11 A. They do. Lately they've been asking for -- it's not our
- 12 incident number. I can't remember -- it's usually my partner that
- 13 talks to them. I don't remember what it is that they ask for, but
- 14 there is some information that they ask for, for their report.
- 15 And lately I've noticed that they do ask for that.
- 16 Q. Okay. But they haven't like formerly even, like, what's your
- 17 official -- you know, was this a gas fire or not and we'd like to
- 18 | see some official paperwork on that? Nothing, nothing like that?
- 19 A. No. They've never asked to see official paperwork.
- 20 | Sometimes they will tell us, you know, if the -- they'll tell us
- 21 if the gas was on.
- 22 Q. Okay.
- 23 A. And they'll verify for us that it has been shut off. And in
- 24 some occasions we've talked about what the cause might be.
- 25 Q. Okay.

- 1 A. But not every time.
- 2 Q. But not every time. Okay. Thank you.
- 3 DR. JENNER: Great. Thanks. I'll look around the room if
- 4 there are any follow-ups. Okay.
- 5 BY MS. GUNARATNAM:
- 6 Q. Do you know how to use the gas meter, a detector?
- 7 A. A gas detector?
- 8 Q. Um-hum.
- 9 A. I have been, I have been shown how to use it.
- 10 Q. Have you ever had to use it?
- 11 A. I've never had to use it.
- 12 Q. Is here a reason to ever use it? Like --
- 13 A. If there's -- if there could be a presence of carbon monoxide
- 14 or some sort of gas in that nature, we may have to use it. But
- 15 usually our firefighters will have that on their trucks and
- 16 they'll do that for us, if we need to.
- 17 Q. So when you and your partner are on scene, it's usually --
- 18 everything's contained by then?
- 19 A. Yes.
- 20 Q. Yeah. So it's safe for you to do your investigation.
- 21 A. Right.
- 22 Q. Okay.
- 23 A. And incident command will let us know whether it's safe or
- 24 not to enter, so we'll communicate with them.
- Q. Okay. Oh, I had one more question about the damages outside.

- 1 Did you notice, like, glass being blown out or do you know if that
- 2 | was --
- 3 A. I didn't notice any glass.
- 4 Q. Okay.
- 5 A. It was dark still at that time and there was a lot of foam.
- 6 The foam that the firefighters use, there was a lot of that on the
- 7 ground outside. So if there was glass, it would have been hard
- 8 to, it would have been hard to see.
- 9 MS. GUNARATNAM: Okay. I'm done.
- 10 DR. JENNER: Okay. Chief, anything else?
- 11 MR. PADGETT: No, sir.
- DR. JENNER: I'm looking around. Terrific.
- 13 Thank you very much. I'm going to ask you one question.
- 14 We've been asking all the questions of you. Is there anything we
- didn't ask that you would think would help us in our
- 16 investigation?
- MS. KUMAR: I can't think of anything.
- 18 DR. JENNER: Okay. I just throw it out there --
- 19 MS. KUMAR: Okay.
- DR. JENNER: Okay. Well, thank you very much for taking time
- 21 here.
- MS. KUMAR: Okay. Yeah, no problem.
- DR. JENNER: It's 12:20. We're all done.
- 24 (Whereupon, at 12:20 p.m., the interview was concluded.)

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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: NATURAL GAS-FUELED EXPLOSION OF

RESIDENCE, DALLAS, TEXAS

FEBRUARY 23, 2018

Interview of Julie Kumar

ACCIDENT NO.: PLD18FR002

PLACE: Dallas, Texas

DATE: February 26, 2018

was held according to the record, and that this is the original, complete, true and accurate transcript which has been transcribed to the best of my skill and ability.

Deborah D. Sweigart

Transcriber