National Transportation Safety Board Office of Railroad, Pipeline, and Hazardous Materials Investigations 490 L'Enfant Plaza East, S.W. Washington, D.C. 20594

Reference: NTSB Accident No. DCA-14-MP-002, East Harlem, NY.

Your Interview conducted on August 5, 2014.

I have reviewed my interview transcript from the above referenced accident and	:
(A) I have no comments to make.	
(B) My comments are submitted herewith.	
(C) My comments are marked on the attached copy.	

Rosario Carluzzo

12-5-2014

Rosario Cariuzzo

Date

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

Investigation of:

NATURAL GAS DISTRIBUTION PIPELINE *

LEAK AND MULTISTORY STRUCTURE * Docket No.: DCA-14-MP-002

EXPLOSION IN HARLEM, NEW YORK MARCH 12, 2014

* * * * * * * * * * * * * * * * * *

Interview of: ROSARIO CARLUZZO

Con Edison 4 Irving Place New York, New York

Tuesday, August 5, 2014

The above-captioned matter convened, pursuant to notice.

BEFORE: RAVI CHHATRE

Investigator-in-Charge

Page 19 Line 11 Mr. Panarese Did Not. Sit in at this Deposition.

APPEARANCES:

RAVI CHHATRE, Investigator-in-Charge National Transportation Safety Board Washington, D.C.

KALU KELLY EMEABA, Accident Investigator National Transportation Safety Board

MATTHEW NICHOLSON, Accident Investigator National Transportation Safety Board

FRANK McCARTON, Deputy Commissioner Office of Emergency Management New York, New York (Party Representative)

ANASTASIOS GEORGELIS, Director of Field Operations Bureau of Water and Sewer Operations Department of Environmental Protection New York, New York

LEONARD SINGH, Chief Engineer Gas Distribution Services Con Edison (Party Representative)

CHRIS STOLICKY, Utility Supervisor (Safety) New York State Department of Public Service (Party Representative)

BRIAN ZAPERT, Esq. (Representative on behalf of Mr. Carluzzo)

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1 INTERVIEW

- MR. CHHATRE: Good afternoon. Today is Tuesday, August
- 3 5th, 2014. We are currently in Con Edison's facility located at 4
- 4 Irving Place, New York. We are meeting regarding the
- 5 investigation of natural gas distribution pipeline leak and multi-
- 6 story structure explosion that occurred on March 12, 2014, in
- 7 Harlem, New York.
- 8 My name is Ravi Chhatre, I'm with the National
- 9 Transportation Safety Board located in Washington, D.C., and I'm
- 10 the Investigator in charge of this accident. The NTSB
- 11 Investigation Number for this accident is DCA-14-MP-002.
- 12 I would like to start by notifying everyone present in
- 13 this room that we are recording this interview and we may
- 14 transcribe it at a later date. Transcripts will be provided
- 15 directly to the interviewee for review and identifying any
- 16 typographical errors. This transcript may be posted in NTSB's
- 17 public docket.
- Also I'd like to inform Mr. Rosario Carluzzo that you
- 19 are permitted to have one other person present with you during the
- 20 interview. This is a person of your choice, your supervisor,
- 21 friend, family member or if you choose no one at all.
- 22 Please state for the record your full name, spelling of your
- 23 name, organization you work for, your title and business contact
- 24 information such as mailing address and whom you have chosen to be
- 25 present with you during your interview.

- 1 MR. CARLUZZO: My name is Rosario Carluzzo, spelling is
- 2 R-O-S-A-R-I-O, last name Carluzzo, C-A-R-L-U-Z-Z-O. I work for
- 3 the Department of Transportation. What else? What was it?
- 4 MR. CHHATRE: Your title.
- MR. CARLUZZO: I'm a Supervisor/Highway Repairer for 25
- 6 years.
- 7 MR. CHHATRE: And whom you have chosen to be with you?
- MR. CARLUZZO: And I requested a representative from DC
- 9 37, their Legal.
- 10 MR. CHHATRE: Okay. And the name?
- 11 MR. ZAPERT: My name is Brian Zapert.
- MR. CHHATRE: Okay, okay.
- MR. ZAPERT: I'll spell that, Brian, B-R-I-A-N, Zapert,
- 14 Z-A-P-E-R-T. I'm an Associate with the Law Offices of Fausto
- 15 Zappato.
- 16 MR. CHHATRE: Okay. Now, I'd like to go around the room
- 17 and have each person introduce themselves to you. Please state
- 18 your name, spelling of your name, your title and the organization
- 19 that you represent, and your business contact information. Let's
- 20 start from my right.
- 21 MR. NICHOLSON: Matthew Nicholson, spelled M-A-T-T-H-E-
- 22 W, N-I-C-H-O-L-S-O-N, I'm an Investigator with the NTSB. My
- 23 contact information is matthew mishelsenger by
- 24 MR. EMEABA: I'm Kalu Kelly Emeaba, spelled K-A-L-U, K-
- 25 E-L-L-Y, E-M-E-A-B-A, I'm an Investigator with NTSB. My e-mail

- 1 address is manufacture.
- 2 MR. GEORGELIS: Anastasios Georgelis, A-N-A-S-T-A-S-I-O-
- 3 S, G-E-O-R-G-E-L-I-S. I'm here accompanying Frank McCarton, the
- 4 New York City Party Rep. I work for the New York City Department
- 5 of Environmental Protection. My title is Director of Field
- 6 Operations. My e-mail is ______.
- 7 MR. SINGH: Leonard Singh, L-E-O-N-A-R-D, S-I-N-G-H,
- 8 Chief Engineer of Gas Distribution. The NTSB Party Rep on this
- 9 team,
- MR. STOLICKY: Chris Stolicky, S-T-O-L-I-C-K-Y. I am
- 11 the New York State Party Rep for this investigation. I work with
- 12 the New York State Department of Public Service. E-mail address
- 13 is c
- MR. MCCARTON: My name is Frank McCarton, I'm a Deputy
- 15 Commissioner for Operations here for the City of New York Office
- 16 of Emergency Management and I'm also a City Rep on the -- the New
- 17 York City Rep on the investigation,
- 18 UNIDENTIFIED SPEAKER: Just to clarify, Roy, you're with
- 19 the State DOT or City DOT?
- MR. CARLUZZO: City DOT.
- 21 UNIDENTIFIED SPEAKER: Okay.
- 22 INTERVIEW OF ROSARIO CARLUZZO
- BY MR. CHHATRE:
- Q. Mr. Carluzzo, for the record, please tell us your
- 25 formal, informal education, any training that you have received

- 1 over the years and your job description at DOT.
- 2 MR. ZAPERT: Pardon me, I'd just like to for our
- 3 purposes get in the record the nature of this interview. Is this
- 4 being conducted -- is this compulsory for Mr. Carluzzo or is it
- 5 voluntary?
- 6 MR. CHHATRE: Everything is voluntary.
- 7 MR. ZAPERT: All right.
- MR. CHHATRE: I mean, of course, if General Counsel
- 9 decides we can always subpoena.
- 10 MR. ZAPERT: All right, thanks.
- MR. CHHATRE: We prefer not to subpoena.
- MR. CARLUZZO: Okay.
- MR. CHHATRE: And let me clarify since --
- MR. CARLUZZO: Yeah, okay.
- MR. CHHATRE: -- there was a concern. This interview is
- 16 really related to this accident that happened on Park Avenue.
- 17 MR. CARLUZZO: Yes.
- MR. CHHATRE: And we are here to gather information.
- 19 Our objective at NTSB is to find out what caused the accident.
- 20 Our charter requires us to find a route cause by Congress. We are
- 21 not here to find fault, we are not here to -- we're not levying
- 22 anybody any fine in that sense. We are merely a fact finding
- 23 organization.
- MR. CARLUZZO: Okay.
- MR. CHHATRE: What we do in the end product will be a

- 1 short report, identify the probable cause and make safety
- 2 recommendations to various organizations to prevent something like
- 3 this happening again in the future. So that's our goal.
- 4 MR. CARLUZZO: True.
- 5 MR. CHHATRE: That's the reason for -- you are here
- 6 because we believe you have information that might help us
- 7 identify what happened. Okay. And you have my card if you
- 8 remember something else after the interview, let us know. If we
- 9 don't ask you the right questions but you have some information
- 10 that might help us, tell us that.
- 11 MR. CARLUZZO: Yes, sir.
- MR. CHHATRE: (Indiscernible.)
- MR. CARLUZZO: All right. I'm sorry.
- MR. CHHATRE: No, that's okay.
- 15 MR. CARLUZZO: The information you requested --
- BY MR. CHHATRE:
- 17 Q. Just give us some background information like your
- 18 training, your formal, informal education, what you do for the
- 19 City of New York.
- 20 A. Okay. Well, as far as training on the job, it's just
- 21 basic training in paving, pothole repairs, repairing road defects
- 22 as far as like wear and tears and depressions and trip hazards.
- 23 What else? I'm a supervisor for two years and eight months.
- 24 Q. Okay.
- 25 A. Prior to that I was a laborer, highway repairer from

- 1 1988 to January 2012.
- Q. And as supervisor you said for the last two years and
- 3 eight months. As a supervisor what do you do?
- 4 A. I oversee all roadway maintenance for the night
- 5 emergency crew that I'm with --
- 6 Q. Okay.
- 7 A. -- for the past 18 years.
- Q. Okay.
- 9 A. And just basic -- just repairing road hazards --
- 10 Q. Okay.
- 11 A. -- with trip conditions, anything like that.
- 12 Q. And you said you are the supervisor of the night crew?
- 13 A. Yeah, it's a night emergency crew.
- Q. Okay. So what are the typical duties -- start us out --
- 15 for a night crew, when you start work and when you finish work?
- 16 A. My shift begins at 3:00 in the afternoon --
- 17 Q. Okay.
- 18 A. -- and it ends at 12:00 midnight.
- 19 Q. Okay. And that's your routine schedule or do you rotate
- 20 during the day shift also?
- 21 A. No, no, that's my basic --
- 22 Q. That's permanent?
- 23 A. -- yeah.
- Q. And how many crew -- how many people do you have in your
- 25 crew?

- 1 A. It depends -- you know, on a daily basis -- you know,
- 2 sometimes you have call outs and it's not -- basically under me
- 3 there's anywhere from four to seven laborers.
- Q. Okay. And are they also city employees or are they on
- 5 contract?
- 6 A. Yes, yeah, city employees.
- 7 Q. City employees. And are all of them classified as
- 8 laborers or do they have some other titles between them?
- 9 A. Yeah, no, they're just general laborers, yeah.
- 10 Q. Laborers, okay. So on a typical day -- describe a
- 11 typical work day for me.
- 12 A. Well, we come in, like I said, for 3:00 in the
- 13 afternoon.
- 14 Q. Okay.
- 15 A. I prepare my trucks with whatever tools I need for the
- 16 assignments given to me by my superior.
- 17 Q. Okay.
- 18 A. We leave the yard by say 3:40 in the afternoon and we
- 19 proceed to our work locations, whatever is assigned to me, whether
- 20 it be Brooklyn, Manhattan, Queens, Staten Island, the Bronx. And
- 21 I complete my job assignments to the best of my ability.
- Q. Okay. So you cover the entire city of New York?
- A. Yes, all five boroughs.
- Q. Okay. All five boroughs?
- 25 A. Uh-huh.

- Q. And who gives the assignments?
- 2 A. My supervisor, Michael Panarese.
- 3 Q. How do you spell it?
- 4 A. Michael Panarese, P-A-N --
- Q. Okay.
- 6 A. -- P-A-N-E-R -- I can't even spell his name.
- 7 Q. E-S-E? Okay, that's fine.
- 8 A. P-A-N-A-R-E-S-E.
- 9 UNIDENTIFIED SPEAKER: A-R-E-S-E.
- MR. CHHATRE: Okay.
- 11 MR. CARLUZZO: Yes.
- BY MR. CHHATRE:
- Q. And how do you receive the assignments, the day before
- 14 or on the day of the work?
- 15 A. Yeah, when I arrive to the yard.
- 16 Q. Okay.
- 17 A. Yeah.
- 18 Q. And in what form are you given the assignments, verbal,
- 19 written?
- 20 A. Sometimes it's verbal; sometimes we pull it out -- pull
- 21 work out of the computer, which has assigned defect numbers and
- 22 the dates that they're called in.
- Q. Okay. So are they the 311 call printouts or --
- 24 A. I always thought they were 311 calls but there's some
- other things my supervisor told me that 311 is something different

- 1 from the assignments that we get.
- Q. Okay.
- A. It could be from Commissioner's Offices, could be from
- 4 other Borough Offices that requested we do the work, like it ran
- 5 too late they couldn't get to it.
- 6 Q. Okay.
- 7 A. So we just pickup other borough's slack.
- 8 Q. Okay. And so you take the work order and then proceed
- 9 with the assignments? Are you told which one to do first, which
- 10 one to do second or --
- 11 A. Well, I basically try and go to the furthest one first
- 12 and work my way back towards -- you know, my yard.
- Q. Okay. So you had a flexibility as to which one to do?
- 14 A. Yeah, yeah.
- 15 Q. Okay. And typically how many assignments do you do a
- 16 day in a typical day?
- 17 A. Anywhere between 12 and 16 assignments a day.
- 18 Q. Okay. And what do these assignments involve? There's
- 19 no typical -- tell me. Give me some examples of what you do.
- A. Well, basically on a daily basis it's usually just
- 21 potholes.
- 22 Q. Okay.
- 23 A. Or if I'm assigned like wear and tears or depressions,
- 24 whatever it may be.
- 25 Q. Okay.

- 1 A. Occasional cave-ins here and there.
- Q. Okay, cave-ins. Okay.
- 3 A. Yeah.
- Q. So how do you distinguish between a cave-in and a
- 5 pothole, what is the definition there?
- A. A pothole is just a hole that has developed in the
- 7 roadway just like maybe a couple inches deep.
- Q. Okay.
- 9 A. A cave-in is something that has broken through. You can
- 10 see the sub base and the dirt below that.
- 11 Q. Okay. So you said a size, it is what -- is it depth
- 12 that defines it?
- 13 A. Well, a cave-in, the roadway has to be broken through
- 14 where you can see undermining.
- 15 Q. Okay.
- 16 A. A pothole is just maybe a couple inches deep -- you
- 17 know, you just fill it with asphalt, whatever the procedures are
- 18 and --
- Q. And what is the procedure? Do you carry the procedure
- 20 with you in the truck or do you just kind of remember?
- 21 A. No, it's just through experience -- you know, you just -
- 22 it's standard SOP's -- you know.
- Q. Okay. Learned on-the-job kind of on-the-job training on
- 24 that?
- 25 A. Yes, yes, yes. Everybody receives the same training.

- 1 Q. Okay. And how do you repair a pothole and how do you
- 2 repair a depression, not a cave-in?
- 3 A. Well, there's all different -- a pothole we would arrive
- 4 onsite. If there's any debris in the hole we sweep it clean of
- 5 all debris. If we -- sometimes it's very scarce, we apply
- 6 asphaltic cement, AC-20 to the hole and then we apply asphalt.
- If it's really deep we do it in layers and we compact it
- 8 until we reach the top layer and it's compacted also, and then
- 9 sealed with the AC-20.
- 10 Q. Okay. And typically what would you consider a pothole
- 11 dimension wise, how long, how wide?
- 12 A. Well, there's all different. In the department we have
- 13 -- it's known as A's, B's and C's.
- 14 Q. Okay.
- A. A holes, B holes, C holes.
- 16 Q. Okay.
- 17 A. An A hole -- excuse me, no pun intended. An A hole is
- 18 anywhere from one to two feet in diameter.
- 19 Q. Okay.
- 20 A. Depth -- it's just the diameter that matters.
- 21 Q. Okay.
- 22 A. It could be anywhere from one, three, four inches deep,
- 23 depends.
- 24 Q. Okay.
- A. A B hole is anywhere from two to three feet in diameter.

- Q. Okay.
- 2 A. A C hole is three feet or more -- over three feet and
- 3 larger.
- Q. Okay. Okay.
- A. And depressions vary -- you know. I've seen depressions
- 6 like one foot by one foot. I've seen depressions 15x20.
- 7 Q. Wow.
- A. You know, yeah, I've seen everything in the city.
- 9 O. Okay.
- 10 A. Cave-ins vary also -- you know. They could be 2x2 in
- 11 diameter going down four feet -- you know. I've seen cave-ins
- 12 eight feet by eight feet down seven feet.
- 13 UNIDENTIFIED SPEAKER: Are they still classified under
- 14 the A,B,C holes?
- MR. CARLUZZO: No, the A,B,C's are just basically
- 16 potholes.
- 17 UNIDENTIFIED SPEAKER: Okay.
- MR. CARLUZZO: All right. And same thing with wear and
- 19 tears -- you know, all different various sizes and dimensions.
- MR. CHHATRE: Okay. What is a wear and tear?
- MR. CARLUZZO: Wear and tear is a section of the roadway
- 22 that's worn away, that's like rough -- you know, it's not smooth
- 23 like a regular roadway. Like I said, they vary in sizes.
- 24 Sometimes there's wear and tears and are -- we call them
- 25 skimmers. They're like really, really -- not that deep -- you

- 1 know, and it's just -- it's rough all around and everything. We
- 2 try and repair them to the best of our abilities.
- 3 UNIDENTIFIED SPEAKER: Do you see like the concrete
- 4 underneath when they lift from the street?
- MR. CARLUZZO: Yeah, yeah, they're wear outs, wear
- 6 and tears, yes.
- 7 UNIDENTIFIED SPEAKER: Okay. All right.
- 8 BY MR. CHHATRE:
- 9 Q. And how do you work at night? Do you carry with you --
- 10 do you have like floodlights with you or -- how do you work at
- 11 night?
- 12 A. Well, we just -- no, we just -- we depend on street
- 13 lighting hopefully. Sometimes we come up to a street and there's
- 14 no lights -- you know, we -- sometimes we trip in the holes to
- 15 find them -- you know. But we have -- we usually go out with two
- 16 trucks every day.
- 17 Q. Okay.
- 18 A. The lead truck and the backup truck. Sometimes the
- 19 backup truck we use their headlights to see the road underneath
- 20 us.
- Q. Okay. And with your experience do you feel the lighting
- 22 is enough to do the repair work?
- A. Yeah, yeah.
- Q. Now, do you recall working on Park Avenue where the
- 25 accident occurred?

- 1 A. Yes, yes.
- 2 Q. Do you recall when the date was?
- 3 A. I believe it was March 9th.
- 4 Q. March 8th?
- 5 A. March 9th.
- 6 Q. 9th?
- 7 A. No, no, I'm sorry. Yeah, yeah, it was March 9th.
- 8 Q. March 9th?
- 9 A. Yes.
- 10 Q. Okay. Okay. And can you tell me your day on March 9th?
- 11 If you remember, if not we can proceed further. Okay.
- 12 A. What the day consisted of?
- 13 Q. What, yeah.
- 14 A. I believe -- well, we had no work assignments that day
- 15 so my supervisor instructed me to patrol a certain area of
- 16 Manhattan and just do pickups. It's, we're driving down the
- 17 street and just find holes at random --
- 18 Q. Okay.
- 19 A. -- and just repair them and write down the time we got
- 20 there, the time we left, location.
- 21 Q. Okay.
- 22 A. And whatever potholes we did there -- you know.
- 23 Whatever work we did, everything's written down and documented.
- Q. Okay. So when do you believe -- on the Park Avenue, was
- 25 there a work order for Park Avenue?

- 1 A. No, no.
- 2 Q. You had no work order?
- 3 A. I picked it up at random.
- 4 Q. Okay. Can you describe what you did on Park Avenue and
- 5 what time, if you recall what time you arrived, how did you
- 6 proceed, how big the repair work was and that kind of -- you know,
- 7 the general --
- A. Yeah. As I recall, I remember looking at the crew sheet
- 9 for that day. It was later on in the evening and we repaired
- 10 three A size holes, I believe, at the corner of 117 and Park
- 11 Avenue. And then down further I remember I had seen earlier that
- 12 day a large depression and it had it all marked from like
- 13 undercarriages and oil pans and everything. So I figured I'm
- 14 doing some good -- you know, I've saved somebody's oil pan -- you
- 15 know.
- 16 UNIDENTIFIED SPEAKER: Can you use the map here and just
- 17 kind of locate for us where you saw it?
- MR. CARLUZZO: Yeah.
- 19 UNIDENTIFIED SPEAKER: North would be to your left.
- MR. CARLUZZO: Yes.
- BY MR. CHHATRE:
- 22 Q. The three A holes?
- 23 A. Yes, 117, 116, this is Park.
- Q. This is not, this is east.
- 25 A. Yeah. Yeah, it was -- yeah, it was approximately, yeah.

- 1 Q. This is the road.
- 2 A. It was, yeah.
- 3 Q. This is train track.
- 4 . A. Yeah.
- 5 O. Is the road on this side?
- A. It was just north of 116th Street maybe about 60 feet
- 7 from 116th Street corner, the northwest corner, approximately
- 8 right here.
- Q. Okay.
- 10 UNIDENTIFIED SPEAKER: You can use a pencil maybe and --
- 11 MR. PANARESE: Oh.
- MR. CHHATRE: Just 60 feet and just draw the --
- MR. CARLUZZO: Yeah, yeah.
- 14 UNIDENTIFIED SPEAKER: If you need to extend.
- MR. CHHATRE: See, this is the street right here.
- 16 MR. CARLUZZO: Yeah.
- 17 MR. CHHATRE: This is the street.
- MR. CARLUZZO: Yeah, okay. All right.
- 19 UNIDENTIFIED SPEAKER: He needs some light.
- 20 UNIDENTIFIED SPEAKER: He needs light on there.
- MR. CHHATRE: Here. (Indiscernible).
- 22 UNIDENTIFIED SPEAKER: (Indiscernible) to your pencil
- 23 there.
- MR. CARLUZZO: All right. So this is the roadway here.
- UNIDENTIFIED SPEAKER: Okay.

1	MR.	CARLUZZO:	Right.
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- 2 UNIDENTIFIED SPEAKER: Yeah.
- 3 UNIDENTIFIED SPEAKER: Road or a sidewalk?
- 4 MR. CALUZZO: Huh?
- 5 UNIDENTIFIED SPEAKER: Is that the sidewalk or the
- 6 roadway?
- 7 UNIDENTIFIED SPEAKER: Yeah, you're actually on the
- 8 sidewalk.
- 9 MR. CALUZZO: Oh.
- 10 MR. CHHATRE: Yeah, this is the road back here.
- MR. CALUZZO: Okay, all right. Sorry about that.
- MR. CHHATRE: Yeah. Again --
- MR. CALLUZZO: It's a little --
- MR. CHHATRE: That's okay.
- MR. EMEABA: Do you want to use mine?
- 16 UNIDENTIFIED SPEAKER: There we go.
- 17 UNIDENTIFIED SPEAKER: Little bit.
- 18 MR. CHHATRE: I think it's moving here. Try a different
- 19 pencil.
- MR. EMEABA: Take one, use mine.
- MR. CHHATRE: Here, try this one.
- MR. CARLUZZO: Okay.
- UNIDENTIFIED SPEAKER: NTSB better pencils.
- MR. CHHATRE: (Indiscernible).
- 25 UNIDENTIFIED SPEAKER: Little bit.

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- 1 UNIDENTIFIED SPEAKER: Federal pencils.
- 2 MR. EMEABA: Yes.
- 3 UNIDENTIFIED SPEAKER: Okay.
- 4 UNIDENTIFIED SPEAKER: And what was that, I'm sorry, a
- 5 pothole?
- 6 MR. CHHATRE: No, depression.
- 7 MR. CARLUZZO: A roadway depression.
- 8 UNIDENTIFIED SPEAKER: Depression, okay.
- 9 MR. CARLUZZO: Yes.
- 10 BY MR. CHHATRE:
- 11 Q. Do you recall how big was it?
- 12 A. I believe from -- on the paperwork it was 28 square
- 13 yards.
- Q. Can you estimate?
- 15 A. It was approximately -- it was like -- I think it would
- 16 be like something like 17x14.
- 17 O. 17×14 .
- 18 A. Somewhere in those dimensions approximately.
- 19 Q. Do you remember how deep was it?
- 20 A. It was anywhere from an inch to two inches.
- Q. And so you used your procedure just grooming, making
- 22 this area clean and that kind of stuff?
- 23 A. I believe the roadway was fairly cleaned.
- 24 Q. Okay.
- 25 A. So we just proceeded to apply the asphalt to the roadway

- 1 and compact it.
- Q. Okay. And did you see any holes in the roadway -- on
- 3 the road and asphalt, do you see any water?
- 4 A. No, no.
- 5 Q. No water on the road. And how do you compact? How do
- 6 you compact when you put the asphalt on?
- 7 A. I believe I had a hand roller.
- 8 Q. Okay. And how heavy the hand roller is?
- 9 A. It's -- well, the roller itself it's filled with cement
- 10 and the roller is steel and it's filled with cement and the handle
- 11 is also steel and it's approximately maybe four feet from the
- 12 handle to the roller.
- 13 Q. Okay.
- 14 A. Probably a four foot handle.
- 15 Q. And this person just walks over?
- 16 A. Yeah, yeah.
- 17 Q. Okay.
- 18 A. And we roll the edges first and then we cross roll it
- 19 back and forth -- you know, until we complete the job.
- MR. CHHATRE: Okay.
- BY UNIDENTIFIED SPEAKER:
- Q. Now, do you use hot asphalt or cold patch?
- 23 A. Yes, yes, hot asphalt.
- Q. Does the plant ever shut down in the winter in New York
- 25 City?

- 1 A. Excuse me?
- 2 Q. Do the asphalt plants ever shut down in the winter in
- 3 New York City?
- A. Yeah, yeah, from time to time for repairs and stuff,
- 5 sure.
- 6 O. But not because of cold weather?
- 7 A. Sometimes, yeah, because sometimes cold weather is a
- 8 factor.
- 9 UNIDENTIFIED SPEAKER: Okay.
- 10 BY MR. CHHATRE:
- 11 Q. The hot asphalt you pour it and you roll it, is that how
- 12 the process works?
- 13 A. Yes, yes. We shovel it out of the trailer that we carry
- 14 around and it's shoveled, it's raked, it's swept up, cleaned all
- 15 around the edges and compacted with a roller.
- 16 Q. And then that's done?
- 17 A. Uh-huh.
- 18 Q. You don't excavate anything?
- 19 A. No, no, no, no.
- Q. Okay. Okay. And do you recall how long the job took?
- 21 If you don't recall you don't recall.
- 22 A. I think I was there about 45 minutes.
- Q. Okay. Did you smell any gas when you were there?
- A. No, not at all.
- Q. With you pouring asphalt, can you still smell the gas?

- 1 A. Excuse me?
- Q. Can you smell the gas with asphalt being poured?
- 3 A. Yeah, yeah, sure, absolutely.
- 4 Q. Would that odor mask it?
- 5 A. Yeah.
- 6 Q. Okay. Okay.
- 7 A. Actually if I would have smelled gas that would have
- 8 been a notification to Con Edison.
- 9 Q. Okay.
- 10 A. Or if I felt the need for the fire department --
- 11 Q. You would have had them there?
- 12 A. -- I would have definitely made a notification to have
- 13 them come check it out.
- MR. CHHATRE: Okay.
- MR. SINGH: Ravi, can I ask a question this time?
- MR. CHHATRE: Sure.
- 17 BY MR. SINGH:
- 18 Q. What does natural gas smell like?
- 19 A. It has a distinctive odor. It's kind of like a stale
- 20 smell more or less, a very distinctive smell. You can't smell it
- 21 and say what is that? You'll know its gas right away.
- 22 Q. Okay.
- 23 A. I've smelt gas before. Actually about a month ago I
- 24 arrived on a location, I was doing pickups also. I believe it was
- 25 3rd Avenue and 112th Street. We arrived on location and we picked

- 1 up three holes, I believe it was. As soon as we got out of the
- 2 truck every single one of us smelt gas. We all smelt gas.
- I called my Communications Operators, I told them that I
- 4 was on that location and I was filled a few potholes, and I had
- 5 the -- we all smelt the odor of gas. And they called Con Edison.
- 6 Q. Okay.
- A. And we run around the block a couple of times. We can
- 8 back there and a Con Ed van was there.
- 9 UNIDENTIFIED SPEAKER: Thank you.
- 10 MR. CHHATRE: (Indiscernible) has a question then, can
- 11 you check and make sure there was a call made?
- MR. SINGH: What was that location?
- 13 UNIDENTIFIED SPEAKER: 3rd Avenue and --
- MR. CARLUZZO: And I approached them in the van and I
- 15 said, "Are you here for the gas smell?" They says, "Yeah." They
- 16 said, "It's been like that for a year. It's a Class 3 leak.
- 17 There's no need for repair."
- 18 MR. CHHATRE: Okay. Can you give the address again one
- 19 more time?
- MR. CARLUZZO: Excuse me?
- MR. CHHATRE: Can you repeat the address. Where were
- 22 you?
- ' MR. CARLUZZO: We were exactly at the southwest corner
- 24 of 3rd Avenue and 112th Street.
- MR. SINGH: And when was this?

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- MR. CARLUZZO: About a month ago.
- 2 MR. CHHATRE: Month ago today or month ago?
- MR. CARLUZZO: About a month ago, yeah, about a month
- 4 ago today.
- 5 MR. CHHATRE: Okay.
- 6 MR. SINGH: So you said you called it in or someone from
- 7 your office called it in?
- 8 MR. CARLUZZO: No, I called it in.
- 9 MR. SINGH: Okay.
- BY MR. CHHATRE:
- 11 Q. You called Con Edison? I thought you said you called --
- 12 A. I called our Communications Operators --
- 13 Q. Okay.
- 14 A. -- and they called Con Edison.
- Q. You got it.
- 16 A. Yeah.
- MR. SINGH: Yeah.
- MR. CHHATRE: Okay.
- MR. CARLUZZO: But like I said, gas is very distinctive.
- MR. CHHATRE: Okay.
- MR. CARLUZZO: Any one of us could notice the smell of
- 22 gas.
- MR. CHHATRE: And so you know that you had to call Con
- 24 Edison?
- MR. CARLUZZO: Yeah, absolutely, sure. It's part of my

- 1 job.
- 2 MR. CHHATRE: Okay.
- 3 MR. SINGH: All right, the date that we're talking about
- 4 this work was done, what's the date again on it? I'm sorry I
- 5 missed that.
- MR. CHHATRE: What's that, say that again?
- 7 MR. SINGH: The date that you're doing this work?
- 8 MR. CHHATRE: The Park Avenue work?
- 9 MR. SINGH: Yes.
- 10 MR. CHHATRE: The date I was given was March 9th.
- 11 MR. CARLUZZO: March 9th.
- MR. SINGH: Thank you.
- BY MR. CHHATRE:
- Q. And you said roughly around 7:00 or was it 8:00, what
- 15 time?
- 16 A. No, let's see --
- 17 ·Q. Only if you remember or you can say it's ballpark.
- 18 That's fine.
- 19 A. I got my second load after 8:30 so I was -- I got the
- 20 load at Harper Street in Queens at 8:30 and I was back in the city
- 21 by maybe 20 after 9:00. And the first location I went to after I
- 22 got my second load was at Park Avenue.
- 23 O. So around 9:30, 10:00?
- A. Yeah, but, yeah, about 9:30, yeah.
- Q. Okay. About, okay. And on that day did you have how

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- 1 many people in your crew?
- 2 A. Well, it was myself and I believe five laborers, five
- 3 HR's.
- 4 Q. In two cars or one car?
- 5 A. Two trucks we have.
- 6 Q. Two trucks?
- 7 A. Yeah.
- 8 Q. So you prepared --
- 9 A. And a heated trailer.
- 10 Q. So two trucks and a heated trailer for asphalt?
- 11 A. Yes.
- 12 Q. And so did you use the headlights of your other truck to
- 13 see what you're doing or --
- 14 A. Well, I believe there were street lights there that --
- 15 Q. Okay.
- 16 A. -- that were functioning so we had pretty good lighting.
- MR. CHHATRE: Okay. That's all I have. Thank you so
- 18 much. I appreciate it.
- MR. CARLUZZO: Okay.
- MR. CHHATRE: Kelly.
- BY MR. EMEABA:
- Q. The only thing I want to ask apart from this spot that
- 23 you made the patch, were there other things you observed in that
- 24 general area, previous patches?
- 25 A. I don't understand the question.

- 1 Q. Apart from the patch you made --
- 2 A. Okay.
- Q. -- which is 17x14 feet, is that correct?
- A. Yeah, the depression, yes. Okay.
- 0. 17x14 feet. Were there other patches within that same
- 6 area consistently?
- 7 A. It looks like somebody attempted prior to my being there
- 8 -- it looks like there was a patch made already.
- 9 Q. Okay.
- 10 A. But I don't know who would have done that.
- 11 Q. Okay. From experience, how old do you think the patch
- 12 could have been?
- 13 A. It didn't look that new. It looks like it's been down
- 14 for a while -- you know, like maybe over a year or so.
- 15 Q. So more or less from what you observed your patch that
- 16 was made not (indiscernible) the previous one that was already
- 17 made?
- 18 A. Yes, yes, because the patch that was there prior to me -
- 19 it was still low.
- Q. Okay, it was still low.
- 21 A. It was still low and the surrounding area was higher.
- Q. Okay, okay. Yeah. Was any of that adjacent patch other
- 23 than the one you repaved over?
- A. No, I just noticed a patch that I overlaid on top of --
- 25 just one patch that I noticed.

- 1 Q. One patch. Do you have an idea, a little bit, of the
- 2 size of it? (Indiscernible)?
- 3 A. I think it was smaller than what I put down.
- 4 Q. Okay.
- 5 A. Maybe could have been like a 12x12, 12 foot by 12 foot.
- Q. Okay. So more or less the 12x12 dropped in and you also
- 7 had (indiscernible)?
- 8 A. Yeah, it was still low. It was still low. You could
- 9 still see marks from like undercarriages and oil pans and stuff on
- 10 the -- just after the depression where cars came down and they
- 11 came back up and the undercarriage scraped the ground.
- 12 Q. Okay. So how -- after the patch has been made and you
- 13 rode over the roller, is there a means of testing the strength of
- 14 that patch that had been made in terms of being able to carry the
- 15 traffic and all that that goes through?
- 16 A. Testing the strength of --
- 17 Q. The patch?
- 18 A. -- of the patch that I laid down? Not really. No, not
- 19 that I would know how to strength of it.
- Q. Yeah, I know that roadway construction -- you know, when
- 21 they make gas company (indiscernible) when they do backfill and
- 22 you have the tamper or the roll over, then they have to actually
- 23 stick in, is it (indiscernible)?
- A. We don't carry any devices like that.
- 25 O. You don't do that?

- 1 A. No.
- Q. Okay. Prior to your patch over the existing one, do you
- 3 by any means have to push an instrument into the ground to see how
- 4 porous is it or how strong it is?
- 5 A. No, no. You mean -- I know what you mean -- you mean
- 6 like a core pouring test?
- 7 Q. Uh-huh.
- 8 A. Yeah, no, we don't do that.
- 9 O. You don't do that?
- 10 A. No.
- 11 Q. Is that part of the process or it's not part of the
- 12 process?
- 13 A. No, no, no part of the process.
- Q. Okay. Okay. You mentioned something which is good.
- 15 This is one of your pickups that (indiscernible)?
- 16 A. Yes.
- 17 Q. Normally how do your people receive your work requests,
- 18 your normal work requests other than the pickups?
- 19 A. Usually we pull work out of the computer. It's called
- 20 FITS, F-I-T-S. It's an abbreviation for Field Inspection Tracking
- 21 System. And we get the work from the computer. It has a defects
- 22 number assigned to them and the dates that the defects were called
- 23 in and that's it. It doesn't state -- it should state if it's a
- 24 pothole or a depression or a cave-in or whatnot.
- Q. Okay. How does agency receive such information about

- 1 which you know pull from your database? How does it originally
- 2 come into your system?
- 3 A. See, like I mentioned before, I always thought it was
- 4 from 311 calls but I was told it's a little more. It's, 311 is
- 5 something different. My supervisor said it was TSB or something.
- 6 I don't even know what that is. It's, I'm not sure actually. I'm
- 7 not sure. I always thought it was 311 but it's not.
- 8 Q. Okay. And when you do your patrol -- you know, driving
- 9 around to look which you see these pickups -- are all pickups are
- 10 repaired immediately or could they be scheduled for future repair?
- 11 A. Well, sometimes I pick up like a cave-in or something
- 12 and if I'm not prepared to repair cave-ins I'll just barricade it,
- 13 put some cones around it, make them visible to motorists and
- 14 pedestrians, and then maybe we'll get to it like maybe the
- 15 following day or whenever I'm assigned to do cave-ins.
- 16 But if it's a pothole already if I'm prepared to repair
- 17 potholes, yeah, I'll do it right then and there.
- 18 Q. Okay, okay. I mean, it interests -- you know, just to
- 19 see how most of your works are generated in the system -- you
- 20 know. So you don't have any other idea how it actually comes in?
- 21 A. No.
- 22 Q. They just assign them to you?
- A. Yeah, yeah.
- 24 MR. EMEABA: Okay. Thank you. That's it for me.
- MR. CHHATRE: Go ahead.

- 1 BY MR. STOLICKY:
- Q. Chris Stolicky, New York State. If I hit a big pothole
- 3 with my car, who would I call to get it fixed -- the pothole not
- 4 the car?
- 5 A. Through I would assume 311. You can call 311 then they
- 6 --
- 7 Q. So it's possible that someone could call 311 and it will
- 8 make it through that system into your -- the FITS System?
- 9 A. I believe it will. I believe, sure, definitely, because
- 10 I've called in. Like I hit a really big pothole one day and I
- 11 called 311 and they -- on the phone the operator gave me a repair
- 12 request number.
- I don't know, it didn't sound like any of like the
- 14 defect number, like -- the defects, if it's in Manhattan, the
- 15 defect number would start DM -- means defect Manhattan. Then 2014
- 16 meaning the year, and then it would have six digits after that.
- 17 It's all sequential -- you know, where as they called in they have
- 18 -- they just keep the numbers and they just --
- 19 Q. (Indiscernible)?
- 20 A. Yeah, yeah. Started from like 1,2,3,4 -- you know, like
- 21 that.
- 22 Q. And so if you repaired one of those, do you close the
- 23 loop going back or would your supervisor just say -- well, you do
- 24 report to your supervisor that the work's done --
- 25 A. Yeah.

- 1 Q. -- because you had created the record, in and out and
- 2 location? So would your supervisor or whoever else close that
- 3 loop or --
- 4 A. Yeah. Well, all my paperwork I put down. We have
- 5 abbreviations like if I repaired a defect on my paperwork we put
- 6 down XCO, that's defect closed. And then at the end of the
- 7 (indiscernible) I hand in my paperwork and my supervisor goes back
- 8 into the computer and he closes out the defect.
- 9 Q. Okay. When you come across a -- we'll call it a cave-in
- 10 situation -- can you walk us through how that repair is made? I
- 11 mean, do you finish breaking up what's there or do you fill
- 12 (indiscernible)?
- A. Well, usually we'll bring a compressor out with us with
- 14 jackhammers. We would square it off all around and if it's really
- 15 big we'll have a compressor and a backhoe with us. But prior to
- 16 our digging we would usually make a call to the utility companies
- 17 to see if there's anything crossing our path that we should know
- 18 about.
- 19 Q. So would you go ahead and do the work that night or
- 20 would you make the call and then wait a couple days, barricade it
- 21 off?
- 22 A. We would try to make the call the day before, let them -
- 23 let the utility companies know that we're going to be digging
- 24 there, preparing a cave-in. If you can come there with your
- 25 schematics and just let us know if there's any pipes crossing the

- 1 hole -- you know, that we should know about.
- 2 And then we would come there on the assigned date, cut
- 3 out square all around the defect or the cave-in, and then the
- 4 backhoe would remove all the broken debris and concrete and
- 5 whatnot that's in the hole and we would backfill it with
- 6 screening.
- 7 O. And what is that?
- A. It's a type of dry cement. It's like grain cement.
- 9 O. Like a flowable fill or a dry?
- 10 A. It's dry.
- 11 Q. Okay.
- 12 A. But if you add water to it it will just turn to
- 13 concrete.
- 14 Q. Okay.
- A. But we usually fill with the screening. We'll compact
- 16 it either with a compactor plate or sometimes even we'll roll it
- 17 with the truck, get maximum compaction. And then after that's all
- 18 done then we would top it with hot asphalt, seal it, and the job
- 19 is done.
- 20 Q. Okay. Have you run across cave-in situations where
- 21 you've seen underground utilities in the hole (indiscernible)?
- 22 A. Yeah, yeah.
- Q. Wires or (indiscernible)?
- A. Pipes, cable, yeah, yeah, sure.
- Q. Have you ever noticed anything leaking, whether it be a

- 1 gas or water or -- I guess when it's really shallow
- 2 (indiscernible)?
- 3 A. Sometimes, yeah, yeah. We've seen them and sometimes we
- 4 see water bubbling out of the hole. We call DEP right away.
- Okay. And then you guys just back off and let DEP come
- 6 in in that situation?
- 7 A. Yeah. Well, if -- yeah, if we see running water in the
- 8 holes, say, yeah, this is yours -- you know.
- 9 MR. STOLICKY: Okay. All right. I'm all set.
- MR. CHHATRE: Thanks. Frank.
- BY MR. McCARTON:
- 12 Q. Hi Roy.
- 13 A. Yeah.
- Q. So in terms of this depression that you came across on
- 15 the 9th of March, was anything different from that one than you
- 16 ever filled -- I mean, you must have had thousands of holes
- 17 throughout your career. Thank you, by the way, I caught that
- 18 (indiscernible). But I mean how many -- was this any different
- 19 than any other depression that you seen?
- 20 A. Nothing out of the ordinary just seemed like a normal
- 21 roadway depression.
- Q. Did anyone come out of their homes or come out to you
- 23 and tell you it's been there for months or this hasn't been fixed,
- 24 or anybody complain to you as far as people wise, come out when
- 25 you were there at 9:00?

- A. No, there were just a couple of females. They came up
- 2 to us and asked us how they could get this job.
- 3 O. Oh.
- A. But that's about it.
- Yeah.
- 6 A. Yeah. That's it.
- 7 Q. And does anybody do like quality assurance like after
- 8 you're done with it, when you go back to the garage, you hand in
- 9 your paperwork, does anybody come around, or do they figure that
- 10 you're the (indiscernible) of like -- the supervisor, you're the
- 11 boss on the truck and it is what it is, or does somebody go back
- 12 and check your work?
- 13 A. No, usually it's just closed and that's it, yeah.
- 14 There's no follow-ups or anything.
- 15 Q. Okay.
- A. Maybe sometime if I'm in the area later on I'll say,
- 17 let's see how that job held up -- you know.
- 18 Q. So go by again to check up on it?
- 19 A. Yeah, we'll check it out.
- Q. When do you -- you know, like something like you just
- 21 said there, if you go by it again and you see it dipping again,
- 22 would you think to yourself there's a problem here?
- 23 A. I would say, yeah, there's possibly maybe a water leak
- 24 or something, call DEP and let them run a die test, maybe check it
- 25 out -- you know.

- 1 Q. But not in this case, this is the first time you went to
- 2 this one and you didn't see anything else?
- 3 A. Yeah, no, no.
- 4 MR. MCCARTON: All right. Thank you.
- 5 UNIDENTIFIED SPEAKER: (Indiscernible).
- 6 MR. CHHATRE: (Indiscernible).
- 7 UNIDENTIFIED SPEAKER: Go ahead.
- 8 MR. CHHATRE: Len.
- 9 BY MR. SINGH:
- 10 Q. Yeah. Leonard Singh, Con Ed, a couple questions. I
- 11 know Frank asked you about this location and you (indiscernible)
- 12 lots of hole in your career. Is a 28 square yarder typical in a
- 13 day's job?
- 14 A. Yeah, I've done bigger.
- Q. Well, I'm saying in a typical day, you do 20, 30 holes.
- 16 I mean, most of them are probably onesie, twosies, right?
- 17 A. Uh-huh.
- 18 Q. This particular -- do you have -- this particular
- 19 location, do you ever remember being there prior to the 9th?
- 20 A. No. In the area, yes, but not on that specific
- 21 location.
- 22 Q. That particular location?
- A. I can't remember, no. I don't think so.
- Q. September 2013, September 2013?
- 25 A. September 20 --

- 1 Q. `13?
- 2 A. Not that I know of. I don't -- I'm not sure.
- 3 O. 9/6/2013 was the -- I see your name on a route sheet
- 4 that said you were there. Your crew were there. I mean, you're
- 5 listed as part of the crew for that same location. And that one
- 6 seems to --
- 7 A. Really then that's -- (indiscernible).
- 8 Q. Yeah. And that same one goes back to as far back as --
- 9 not necessarily with you -- 2004. Is there anything in your
- 10 procedural process as the multiple calls to a same location would
- 11 take any further action, and it seems like progressively over from
- 12 2004 to 2014, the hole got progressively bigger, because of the
- 13 amount of asphalt you put down every time.
- So, I mean, from my prospective a 28 yarder doesn't seem
- 15 to be typical and would probably require some further action in
- 16 your procedural guidelines. Is that something that would require
- 17 attention?
- 18 A. I would think so but really there's another date there I
- 19 was there?
- 20 Q. Well, your name is on the route sheet.
- 21 A. Oh.
- 22 O. Yeah, or the close out from Mosaic.
- 23 A. Yeah.
- UNIDENTIFIED SPEAKER: Why don't you show it to him so
- 25 maybe he could educate us?

- 1 MR. EMEABA: Yeah.
- 2 UNIDENTIFIED SPEAKER: I'm not sure (indiscernible).
- 3 MR. CARLUZZO: Honestly I don't even recall this.
- 4 UNIDENTIFIED SPEAKER: What's the date on it?
- 5 MR. SINGH: 9/6/2013.
- 6 UNIDENTIFIED SPEAKER: Can you share that with
- 7 (indiscernible)?
- 8 MR. SINGH: It came from your folks.
- 9 UNIDENTIFIED SPEAKER: It came from our folks?
- 10 UNIDENTIFIED SPEAKER: Yeah, we have that. I know what
- 11 he's talking about.
- 12 UNIDENTIFIED SPEAKER: Yeah.
- 13 UNIDENTIFIED SPEAKER: But does it say what kind of work
- 14 was done on those dates?
- 15 MR. SINGH: I think it said wear and tear.
- MR. CARLUZZO: It says wear and tear.
- 17 UNIDENTIFIED SPEAKER: Okay, so --
- 18 MR. SINGH: It's very generic.
- 19 MR. CARLUZZO: Closed work order.
- 20 UNIDENTIFIED SPEAKER: So you really don't know if it's
- 21 in the same place as the depression?
- MR. SINGH: It refers to the same address, I believe,
- 23 1646?
- MR. CARLUZZO: I picked a bad day to forget my glasses.
- 25 UNIDENTIFIED SPEAKER: Here. Try these.

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- 1 MR. CARLUZZO: Wow. Right on cue.
- 2 UNIDENTIFIED SPEAKER: (Indiscernible).
- MR. CARLUZZO: Yeah, these are good.
- 4 UNIDENTIFIED SPEAKER: 99 cents.
- MR. CARLUZZO: CVS? Yes, yeah. Wow, I don't see. I
- 6 mean, it says -- my name is there but I just --
- 7 BY MR. SINGH:
- 8 Q. I think my point is, I guess, in your procedure with the
- 9 New York City DOT --
- 10 A. Yeah.
- 11 Q. -- if there's multiple cause, multiple responses to a
- 12 single location, which seems to be getting progressively worse, is
- 13 there any action for further follow-up would be necessary -- you
- 14 know, is there something going on under the street that requires
- 15 an excavation, rebuilding of the roadway --
- MR. CHHATRE: My question though, how do you know it's
- 17 progressively getting worse?
- 18 MR. SINGH: It seems like the amount of asphalt that's
- 19 being put down increasingly has gotten worse. That last time was
- 20 28 square yards.
- MR. CARLUZZO: I don't know.
- MR. SINGH: It was 9.7 before.
- 23 UNIDENTIFIED SPEAKER: So he's got a report here from
- 24 2004 and then another from 2013.
- 25 MR. SINGH: There's one here from -- there's one from

- 1 `04, says depression restored. There's one from June of 2013 that
- 2 says an XEL of 9.7 square yards.
- 3 UNIDENTIFIED SPEAKER: So 11 years later you revisited
- 4 it. And so the question is in 11 years --
- 5 MR. SINGH: Well, I (indiscernible).
- 6 UNIDENTIFIED SPEAKER: -- would they have a procedure
- 7 that would --
- 8 MR. SINGH: No, no. I'm saying if this is June of 2013
- 9 to March of 2014.
- 10 UNIDENTIFIED SPEAKER: Okay, so between 2013 --
- 11 MR. SINGH: Right, correct.
- 12 UNIDENTIFIED SPEAKER: -- then it --
- MR. SINGH: Went from 9 to 20 square yards.
- 14 UNIDENTIFIED SPEAKER: (Indiscernible).
- MR. CARLUZZO: Yeah.
- MR. SINGH: I'm just trying to frame it from -- you
- 17 know, many, many years, but --
- 18 UNIDENTIFIED SPEAKER: Sure.
- 19 MR. CARLUZZO: Yeah. I understand. I don't recall this
- 20 but I mean if it's in black and white it has to be.
- 21 UNIDENTIFIED SPEAKER: Yeah.
- MR. CHHATRE: Well, if you don't recall you don't
- 23 recall.
- 24 UNIDENTIFIED SPEAKER: (Indiscernible) generic wear and
- 25 tear take less material than say a pothole?

1	MR	CARLUZZO:	Should	we?
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- 2 UNIDENTIFIED SPEAKER: If it's classified as a wear and
- 3 tear, could that be a pothole or could that be what we talked
- 4 about before where it's going to scrap off (indiscernible)?
- 5 MR. CARLUZZO: Yeah, well, a pothole is usually -- it
- 6 would have depth (indiscernible) -- you know. Wear and tear --
- 7 you'll just feel like a little roughness -- you know, but it
- 8 wouldn't be like an impact.
- 9 UNIDENTIFIED SPEAKER: Sure.
- MR. SINGH: I guess my point in that is two things, that
- 11 one is over time we see multiple close of a location and it seems
- 12 to be getting --
- 13 UNIDENTIFIED SPEAKER: Gotcha understood the question.
- MR. SINGH: -- (indiscernible) what is the guidelines.
- MR. CARLUZZO: And this -- the `04 date is that --
- MR. SINGH: Way back, yeah.
- 17 MR. CARLUZZO: Yeah.
- MR. SINGH: It's way back. That's June of `04.
- MR. CARLUZZO: Yeah, okay.
- MR. SINGH: But there's also one in June of 2013.
- 21 MR. CARLUZZO: Do they have the address, the same
- 22 identity thing?
- MR. SINGH: Yeah.
- UNIDENTIFIED SPEAKER: Does it say how it came in?
- MR. SINGH: My next question. Getting to my next

- 1 question.
- 2 MR. CARLUZZO: Go ahead.
- 3 BY MR. SINGH:
- Q. So on the day in question you said you were doing
- 5 randoms?
- 6 A. Yes.
- 7 Q. You said -- then you mentioned a computer system called
- 8 FITS?
- 9 A. Yes.
- 10 Q. So do you -- when you find something do you cross-
- 11 reference to see if it was called in and close it out?
- 12 A. No, I would just -- no, I'd just pull the work out of
- 13 there and just go repair it. I don't --
- Q. But does someone go back in and cross reference it
- 15 (indiscernible)?
- 16 A. Yeah, my supervisor would close out the job in the
- 17 computer.
- 18 Q. Okay. Because one of the things we found was there was
- 19 a --
- 20 A. I pull the work out but my boss closes it out.
- 21 UNIDENTIFIED SPEAKER: Ticket already in the system for
- 22 that.
- MR. SINGH: It was already in the system.
- 24 UNIDENTIFIED SPEAKER: Yeah.
- MR. SINGH: So what would prompt you to do randoms

- versus something that's been in your backlog?
- 2 MR. CARLUZZO: Thank you, Frank.
- MR. MCCARTON: You're welcome.
- 4 MR. CARLUZZO: Sorry, sorry.
- 5 MR. MCCARTON: That's all right.
- BY MR. SINGH:
- . 7 Q. What would prompt random locations versus something
 - 8 that's in the backlog? What determines whether you do randoms
 - 9 versus -- we have -- you know, 50 potholes?
- 10 A. Well, it depends. Sometimes there's no work in the
- 11 system.
- 12 Q. Okay.
- 13 A. There's no work on the computer so we'll just go out and
- 14 just do pickups.
- Q. Okay. But there was work on the system, right? There
- 16 was a call at that location on 3/3/2013, which was a few days
- 17 before the night.
- 18 A. 3/3/2014.
- 19 Q. Again, I don't know if it's your system or it's the
- 20 city's system.
- 21 A. I, yeah, I don't know.
- UNIDENTIFIED SPEAKER: The 311?
- MR. SINGH: I don't know which system this comes from.
- 24 It might be 311.
- MR. EMEABA: (Indiscernible) might be able to help.

- 1 MR. SINGH: Yeah. No, he wouldn't know it. I think
- 2 Frank might know.
- 3 UNIDENTIFIED SPEAKER: (Indiscernible).
- 4 MR. CHHATRE: (Indiscernible) I get to look at the
- 5 assigned to him, right?
- 6 MR. SINGH: Right. That's what I'm saying, right. What
- 7 I'm saying -- you know, my question was more around the randomness
- 8 of doing versus -- you know, a backlog of work and addressing
- 9 that, right?
- MR. CARLUZZO: Uh-huh.
- 11 UNIDENTIFIED SPEAKER: Can't tell if this is actually 3
- 12 -- well, the source came from the 311 system.
- UNIDENTIFIED SPEAKER: 311, uh-huh. And it was sent to
- 14 -- and it says "rough pit in cracked roads."
- 15 UNIDENTIFIED SPEAKER: Right.
- 16 UNIDENTIFIED SPEAKER: And this is 3/19.
- 17 UNIDENTIFIED SPEAKER: Not 3/3, 3/19 was closed.
- 18 UNIDENTIFIED SPEAKER: When it was closed.
- 19 UNIDENTIFIED SPEAKER: Yeah.
- MR. SINGH: So my question's again more around the
- 21 procedural process, right?
- UNIDENTIFIED SPEAKER: Well, again it's described as
- 23 what, a rough road?
- UNIDENTIFIED SPEAKER: It's a rough pit in a cracked
- 25 road. It doesn't say --

- 1 UNIDENTIFIED SPEAKER: Is that the same as what he
- 2 found?
- 3 MR. SINGH: It's the same location, right.
- 4 UNIDENTIFIED SPEAKER: Well, it's Park Avenue, East
- 5 116th Street, right. It doesn't give an actual street address.
- 6 MR. SINGH: Right.
- 7 MR. CARLUZZO: Yeah, it could be on 116th, it could be
- 8 in the intersection, yeah.
- 9 UNIDENTIFIED SPEAKER: It could be on (indiscernible).
- 10 Right. It might not be in front of 1642 or (indiscernible).
- MR. CARLUZZO: Yeah, because there's no specific.
- 12 MR. SINGH: I thought he referenced (indiscernible)
- 13 somewhere.
- 14 UNIDENTIFIED SPEAKER: It doesn't. It does not
- 15 reference that, 116 Park Avenue.
- 16 UNIDENTIFIED SPEAKER: Yeah.
- 17 UNIDENTIFIED SPEAKER: So that could be the middle of
- 18 that road. It's a pretty big intersection.
- 19 UNIDENTIFIED SPEAKER: Yeah.
- 20 UNIDENTIFIED SPEAKER: Right? And there was a lot of
- 21 work that was being done in those intersections. You guys were
- 22 just doing gas work over there too, right?
- 23 MR. SINGH: In 2014?
- 24 UNIDENTIFIED SPEAKER: Yeah, you did. Didn't you
- 25 replace the mains over there?

- MR. SINGH: No, that was 2011.
- 2 UNIDENTIFIED SPEAKER: That was 2011?
- MR. CHHATRE: Okay. Len, it's still your time.
- 4 MR. SINGH: That's it, I think.
- 5 MR. CHHATRE: Okay. Matt.
- BY MR. NICHOLSON:
- 7 Q. I've got a follow-up (indiscernible) just a few and
- 8 keeping in line with sort of what Lenny was getting at. I was
- 9 curious, if these were pickups what made you go to Park Avenue,
- 10 was that a -- why was that on that route?
- 11 A. Well, we had done two loads that day. We finished one
- 12 load, we emptied out the trailer and we were making our way back
- 13 to go back to Queens and get our second load and I saw it.
- Q. So it's just on the way --
- 15 A. It was on the way back to Queens to get my second load.
- 16 Q. Okay. I see.
- 17 A. I just passed by there and I saw it. I said, "Wow, look
- 18 at this -- you know."
- 19 Q. Okay, good. Is Park Avenue a two lane or is it a one?
- 20 Is it a one lane or --
- 21 A. It's, yeah, one lane in each direction north and south.
- 22 UNIDENTIFIED SPEAKER: North/south, three lanes.
- MR. NICHOLSON: So, just to be clear, which lane -- was
- 24 it the north or the south?
- MR. CARLUZZO: There was a parking lane too, yeah, yeah.

- 1 MR. NICHOLSON: Which lane was the defect in, was it in
- ·2 the northbound or --
- 3 MR. EMEABA: Going south.
- 4 MR. CARLUZZO: Southbound.
- 5 MR. NICHOLSON: Well, let's let him tell us, Kelly.
- 6 MR. EMEABA: I'm sorry.
- 7 MR. CARLUZZO: Southbound.
- 8 MR. NICHOLSON: It was in the southbound lane?
- 9 MR. CARLUZZO: Yeah, in the driving lane, yeah.
- 10 MR. NICHOLSON: Okay.
- 11 UNIDENTIFIED SPEAKER: Which one of those lanes? Which
- 12 one, which lane? You have a parking lane, curb lane and you have
- 13 two going south, right?
- MR. CARLUZZO: Well, it's actually in between both
- 15 lanes.
- 16 UNIDENTIFIED SPEAKER: In between both lanes?
- MR. CARLUZZO: Yeah.
- MR. NICHOLSON: So there's two southbound lanes, is that
- 19 what you're saying?
- MR. CARLUZZO: Yeah.
- 21 UNIDENTIFIED SPEAKER: There's an L, right, there's an L
- 22 train that goes --
- UNIDENTIFIED SPEAKER: Right, right, right.
- MR. CARLUZZO: Uh-huh.
- 25 UNIDENTIFIED SPEAKER: And then there's a parking lane

- 1 and then there's two southbound, two northbound on either side.
- 2 UNIDENTIFIED SPEAKER: Okay.
- 3 UNIDENTIFIED SPEAKER: Uh-huh.
- 4 UNIDENTIFIED SPEAKER: So my question to you is --
- 5 MR. CARLUZZO: Yeah, this dead center of both lanes.
- 6 UNIDENTIFIED SPEAKER: Right, dead center both lanes?
- 7 MR. CARLUZZO: Uh-huh.
- MR. NICHOLSON: Both lanes. Okay, terrific. I'm
- 9 actually looking at your --
- 10 MR. CARLUZZO: The parking lane was affected.
- MR. NICHOLSON: I'm looking at the driver's trip sheet
- 12 for that evening and I'm just curious, on the times on the driver
- 13 trip sheet, do you record those times as the work's being
- 14 performed?
- MR. CARLUZZO: Yeah, the time we arrived, the time we
- 16 left.
- MR. NICHOLSON: Okay. So it's not something you do
- 18 after your shift, you're doing it as you --
- MR. CARLUZZO: No, no, no, as we're there, yeah, I
- 20 document the times, arrival, departure, yes.
- MR. NICHOLSON: Okay. And on this same sheet would you
- 22 have noted the size of that depression on your worksheets here?
- MR. CARLUZZO: On my day sheet.
- MR. CHHATRE: Show it to him.
- MR. NICHOLSON: Yeah.

- 1 MR. CHHATRE: Take a look.
- 2 BY MR. NICHOLSON:
- Q. Yeah, just tell me, is this -- because I see here 59
- 4 holes, one cut and it looks like depression right here.
- A. Yeah, that's my totals. On the back of that I would
- 6 have the dimensions and square yards.
- 7 O. On the back of that sheet?
- 8 A. On the back here.
- 9 Q. So the 33 -- well, it looks like 33 square yards next to
- 10 that. That's -- you might need your glasses -- Frank's glasses
- 11 again.
- 12 A. You know, it says one cut and one depression. I
- 13 probably did a cut sometime earlier that day.
- 14 O. Different location?
- 15 A. Yeah. And I just add the square yards together.
- 16 O. Okay. That's a total.
- 17 A. Total square yard, yes.
- 18 Q. So that's not the one depression?
- 19 A. No, no.
- 20 Q. Okay.
- 21 A. I believe that one depression was 28 square yards total.
- 22 O. Okay.
- 23 A. So that was -- mostly of the square yards was that
- 24 depression.
- Q. But if we really wanted to know, we would need the back

- 1 of that --
- 2 A. Yes.
- A. On the back it's itemized -- you know, locations and --
- Q. Okay.
- 6 A. -- work performed.
- 7 MR. CARLUZZO: Thanks again, Frank.
- 8 MR. MCCARTON: (Indiscernible).
- 9 MR. NICHOLSON: Okay. All right. That's all I've got.
- 10 Thanks. I'm done.
- BY MR. CHHATRE:
- 12 Q. I just have previous, several, I guess, team that
- 13 everybody's asking you, if you had to go to the same location, do
- 14 you -- the depression is really significant or do you see water,
- do you report to somebody that, hey, I've been here the last three
- 16 months twice?
- 17 A. Yeah. I would make a notification for HIQA.
- 18 O. And whom would you tell that?
- 19 A. I would call our operators of Central Communications.
- 20 Q. Okay. Telling them about it?
- 21 A. And I'd say, "Listen -- you know, I've been here quite a
- 22 few times. Notify DEP, HIQA -- you know, have somebody check this
- 23 out. How many times do you got to do the same job -- you know?"
- 24 Q. Okay.
- UNIDENTIFIED SPEAKER: Just for the record, just who

- 1 HIQA is so everybody knows.
- 2 UNIDENTIFIED SPEAKER: Yeah, thank you.
- 3 MR. CHHATRE: Yeah.
- 4 MR. CARLUZZO: Its Highway Inspection and Quality
- 5 Assurance.
- 6 MR. CHHATRE: Okay.
- 7 MR. CARLUZZO: They're inspectors. They OR check, they
- 8 go out to contractor sites to check their permits and everything -
- 9 you know, and make sure the jobs are done right -- you know.
- 10 MR. CHHATRE: Yeah. You would have told them.
- BY MR. CHHATRE:
- 12 Q. And following maybe Matt's or Kelly's question, the 17
- 13 feet by 14 feet that you did, was it on the old previous patch or
- 14 it was next to it or do you remember anything?
- 15 A. I believe I covered a previous patch that was there, I
- 16 believe, yes.
- Q. Partially or entirely or --
- 18 A. I think I covered most of it, yeah, like over three-
- 19 quarters of it.
- Q. Okay, over. Okay. And with your assignments you don't
- 21 worry as to what caused the depression or what caused the sinkhole
- 22 when you repair it?
- 23 A. No, I try and leave that up to HIQA and DEP.
- Q. Okay. So you just --
- 25 A. Yeah.

- 1 Q. -- do your job and --
- 2 A. I just repair the road and that's it. If I need to make
- 3 -- notify somebody I'll do it because, like I said, it's part of
- 4 my job.
- 5 MR. CHHATRE: All right. Thanks. Anybody have any?
- 6 MR. EMEABA: Yes.
- 7 MR. CHHATRE: Okay.
- 8 MR. EMEABA: One just. Before you applied the asphalt
- 9 what -- on this particular one over the existing patch -- what
- 10 preparations did you make or made before you apply your asphalt?
- MR. CARLUZZO: You mean like steps, what --
- MR. EMEABA: Yeah. Did you have to cut into the
- 13 existing one a little bit then pour your own to make it --
- MR. CARLUZZO: No, just overlay the new asphalt right
- 15 over top.
- MR. EMEABA: And then level it with the roadway?
- MR. CARLUZZO: Yeah, with the road. We'll rack it out -
- 18 you know, sweep it, all the crumbs on the side and roll it.
- MR. EMEABA: Thank you very much.
- MR. CHHATRE: Tasos.
- MR. GEORGELIS: Roy, so typically -- I'm with the DEP.
- 22 So the typical job you would call the DEP if you had a problem.
- 23 You'd come and lay a patch down and then you'd see it sticking
- 24 again within a week or two, a month?
- MR. CARLUZZO: Well, if I feel it's a condition that

- 1 needs attention from DEP or something, I'm not going to do
- 2 anything.
- 3 MR. GEORGELIS: Yeah.
- MR. CARLUZZO: Maybe I'll put a barricade on it so you
- 5 see -- you know, that there's a defect there or whatever.
- 6 MR. GEORGELIS: So if you patch something you would see
- 7 it keep sinking right away, you wouldn't six month later, if it
- 8 would sink six months later, would you think there was a problem
- 9 with the road sinking or --
- MR. CARLUZZO: Yeah, definitely, definitely.
- MR. GEORGELIS: Okay.
- MR. CHHATRE: Len.
- MR. SINGH: I'm going to try to use a visual so we can
- 14 understand.
- MR. CHHATRE: Map.
- MR. SINGH: You're estimating 60 foot. Just so the tape
- 17 recorder -- this is a Google map picture of -- go back -- of the
- 18 area in front of the buildings. So you can point to us where you
- 19 remember being, that's all. Let me get it to load. All right.
- I don't know when the picture was taken. I don't see
- 21 the information on there so I can't point to any particular patch.
- 22 But you see that this is the corner building then you have 1642,
- 23 1644, 1646.
- MR. CARLUZZO: Okay.
- MR. SINGH: Where do you remember being in that?

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- MR. CARLUZZO: Yeah. Yeah, I believe we were right by
- 2 the column, yeah.
- 3 MR. SINGH: Okay.
- 4 MR. CARLUZZO: We were right -- yeah, like right around
- 5 here.
- 6 MR. SINGH: Okay. So not -- I mean, this picture is a
- 7 couple years old that we know.
- 8 MR. CARLUZZO: Yeah.
- 9 MR. SINGH: And I know that you see evidence of a patch
- 10 over here and a patch over here.
- MR. CARLUZZO: Right.
- MR. SINGH: But you remember more being closer to that
- 13 column?
- MR. CARLUZZO: Yeah, I think we were closer to the
- 15 column. I remember being by the column.
- MR. SINGH: Okay.
- MR. CARLUZZO: Yeah.
- MR. CHHATRE: More toward the cylinder and the column?
- MR. CARLUZZO: Because two of my guys were over there
- 20 waiting for the guys to finish shoveling. We were leaning against
- 21 the column.
- MR. SINGH: Okay.
- MR. CHHATRE: So, let's go back here and see if you can
- 24 see the column here. Do you hear what I'm saying --
- MR. SINGH: Yeah.

- 1 MR. CHHATRE: -- there may be another column.
- 2 MR. SINGH: Get the exact spot on there.
- 3 UNIDENTIFIED SPEAKER: Chris, can I ask you a question?
- 4 Do you see the patch for 1642 where the water and sewer
- 5 (indiscernible)?
- 6 UNIDENTIFIED SPEAKER: Yes.
- 7 UNIDENTIFIED SPEAKER: And that --
- 8 UNIDENTIFIED SPEAKER: But that's there too.
- 9 UNIDENTIFIED SPEAKER: But this patch is further north
- 10 from that patch?
- 11 UNIDENTIFIED SPEAKER: Yes. There you go, you can see
- 12 it there.
- 13 UNIDENTIFIED SPEAKER: Adjacent to it or is it
- 14 significant --
- UNIDENTIFIED SPEAKER: Yeah, see it in the middle of the
- 16 street.
- 17 UNIDENTIFIED SPEAKER: The column, that column is near
- 18 the corner.
- MR. CHHATRE: (Indiscernible).
- 20 UNIDENTIFIED SPEAKER: Yeah.
- 21 UNIDENTIFIED SPEAKER: Or the intersection. See if I
- 22 can get it in here.
- UNIDENTIFIED SPEAKER: You're saying there's another
- 24 column closer to the --
- MR. CHHATRE: Another column --

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1
              UNIDENTIFIED SPEAKER: Column but it's over by the
 2
    intersection there.
 3
              UNIDENTIFIED SPEAKER: No, but --
              MR. CHHATRE: (Indiscernible). Good.
 4
 5
              UNIDENTIFIED SPEAKER: (Indiscernible).
 6
              UNIDENTIFIED SPEAKER: In this column.
 7
              MR. CHHATRE: Okay, good.
8
              UNIDENTIFIED SPEAKER:
                                     Okay.
              MR. CHHATRE: So for the record for the (indiscernible)
9
10
    it is the second column from the intersection?
11
              UNIDENTIFIED SPEAKER: Correct.
12
              MR. CARLUZZO: Yeah.
13
              UNIDENTIFIED SPEAKER: Okay.
                                            That helps. Thank you.
14
              UNIDENTIFIED SPEAKER: All right.
15
              MR. CHHATRE: Any other questions? If not, thank you
16
    very much for coming.
17
              MR. CARLUZZO: No problem.
18
              MR. CHHATRE: I appreciate your help. Off the record.
19
              MR. CARLUZZO: Any way I can be of assistance. It's a
20
    pleasure.
21
              (Whereupon, the interview was concluded.)
22
23
24
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CERTIFICATE

This is to certify that the attached proceeding before the ${\tt NATIONAL\ TRANSPORTATION\ SAFETY\ BOARD}$

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MARCH 12, 2014

Interview of Rosario Carluzzo

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was held according to the record, and that this is the original, complete, true and accurate transcript which has been transcribed to the best of my skill and ability.

Cheryl Farner Donovan Transcriber