



Highway Attachment -TOC Documentation on DMS Boards

Phoenix, Arizona

HWY21MH008

(10 pages)

From:

Subject:
Date:

Fwd: NTSB Investigation
Monday, June 14, 2021 12:06:23 PM

[CAUTION] This email originated from outside of the organization. Do not click any links or open attachments unless you recognize the sender and know the content is safe.

Hi David,

Here are the initial responses to the TOC questions. I asked that they start sending me the data as soon as they get it.

Thanks.

Kerry Wilcoxon, P.E., PTOE

State Traffic Safety Engineer

TSMO Division

1615 W. Jackson St.

Mail Drop: 065R

Phoenix, AZ 85007



----- Forwarded message -----

From: Mark DeLugt

Date: Mon, Jun 14, 2021 at 9:50 AM

Subject: Re: NTSB Investigation

To: Kerry Wilcoxon < >, Derek Arnsen < >

Good morning. I have gathered the CAD and DMS documentation for both the crash and the initial traffic control event; I am awaiting supplements/statements from 3 remaining personnel. Please advise if you would like the information I have thus far or if you would to receive all information when obtained.

Apparently the initial lane closure was performed by a DPS unit investigating a gang related shooting on the freeway and the troopers closed some of the lanes to look for shell casings.

This was tracked with a CAD event and DMS activations are reflected in the archive.

In regards to this **initial lane closure** NTSB is specifically looking for:

Records of calls and actions for the initial lane closure including:

We have CAD and DMS archive documentation; the TOC's phone lines are not recorded.

Name of person who was responding at TOC

Did you mean who was responding from IRU or were you looking for the Supervisor on duty in the TOC when the initial request was received and/or when the crash occurred?

TOC/DPS Standard procedures for lane closures

This is all in our Operations Manual; I can provide you with a copy along with the other documentation.

What message was displayed

*The initial message displayed was - Jun 09 2021 21:06:45 DMS DMS Other User 'dot\5716' sent a message
Message text: LAW ENFORCEMENT[nl]AT PRIEST[nl]EXPECT TO STOP Message level: 4 Recipient signs:
'Phoenix - L202 EB @ 24th St - DMS050', 'Phoenix - L202 EB @ 52nd St - DMS051', 50 [DMS] Jun 09 2021
21:06:55 Auto acknowledged by system*

What time the message was displayed relative to the request and the closure

Our CAD call is showing the request was received at 2053, this is the first line of the CAD entry

When Reported: 20:53:23 06/09/2021	Complainant	Call ID: T21018472
Address: S-202 M6 EB; EB TEMPE	Name:	Type: I
:	Address:	Alarm #:
Directions:	Race:	
Occurred between: 20:53:21 06/09/2021 and 20:53:21 06/09/2021	Sex:	
Contact:	Phone:	
Phone:	Birth Date:	
Other Information: Other Information: Received via: TELEPHONE Received by: VENEGAS, L Hold Until: Priority: 2		
Comments: 21:04:33 06/09/2021 - VENEGAS, L Comments: 21:04:33 06/09/2021 - VENEGAS, L HPTOC ADVD DPS WILL BE SHUTTING DOWN THE EB TRAFFIC PRIOR TO PRIEST TO CHECK FOR SHELL CASING FOR A SHOTS FIRED CALL 22:08:38 06/09/2021 - IRWIN, V HPTOC: DONE FOR NOW. 22:08:44 06/09/2021 - IRWIN, V CCTV: ALL LANES OPEN, TRAFFIC MOVING.		

What lanes were closed

Based on the description, all lanes.

How far traffic was backed up

Unknown; perhaps pending statements can shed light.

Was the TOC DPS Liaison trooper on duty and involved

Yes.

David would also like to visit the TOC sometime this weekend or next week and talk to any of the operators involved in the Wednesday night incident. He wants to know what they remembered and would like them to write up their observations.

Certainly, I would suggest scheduling a date/time, as a 24-x-7 operation personnel have non-traditional days off.

Also, there was a Public Information Office - Kathleen Kline - on duty in the TOC when these incidents occurred, perhaps she could also provide some information; her Supervisor is Caroline Carpenter.

If there's anything else I can provide/answer, please feel free to let me know.

----- Forwarded message -----

From: **Kerry Wilcoxon** <[REDACTED]>
Date: Sat, Jun 12, 2021 at 9:34 AM
Subject: NTSB Investigation
To: Derek Arson <[REDACTED]>
Cc: Rayburn David S. <[REDACTED]>, George Williams <[REDACTED]>, Beckjord Michele <[REDACTED]>, David Blue <[REDACTED]>

Hi Derek,

Sorry for the Saturday morning email and call but I spoke with David Rayburn from NTSB again this morning. He and the team of investigators have begun their review of the crash and would like to see the records from the incident and the initial lane closure on Wednesday night.

Apparently the initial lane closure was performed by a DPS unit investigating a gang related shooting on the freeway and the troopers closed some of the lanes to look for shell casings.

In regards to this **initial lane closure** NTSB is specifically looking for:

Records of calls and actions for the initial lane closure including:

Name of person who was responding at TOC

TOC/DPS Standard procedures for lane closures

What message was displayed

What time the message was displayed relative to the request and the closure

What lanes were closed

How far traffic was backed up

Was the TOC DPS Liaison trooper on duty and involved

David would also like to visit the TOC sometime this weekend or next week and talk to any of the operators involved in the Wednesday night incident. He wants to know what they remembered and would like them to write up their observations.

Thanks.

Kerry Wilcoxon, P.E., PTOE

State Traffic Safety Engineer

TSMO Division

1615 W. Jackson St.

Mail Drop: 065R

Phoenix, AZ 85007

[REDACTED]

[REDACTED]



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Mark DeLugt

Dispatch Manager

Traffic Operations Center

2302 West Durango Street

Phoenix, AZ 85009

[REDACTED]

azdot.gov



24th Street

Jun 09 2021 22:13:46 DMS DMS Other User [REDACTED] sent a message Message text: [pt40o0]VEHICLE FIRE[nl]AT 52ND ST[nl]ROAD BLOCKED
Message level: 4 Recipient signs: 'Phoenix - L202 EB @ 24th St - DMS050', 50 [DMS] Jun 09 2021 22:14:06 Auto acknowledged by system

Jun 09 2021 22:08:18 DMS Event Message from sign 'Phoenix - L202 EB @ 24th St - DMS050': [pt40o0]6 MILLION DOSES[nl]AND COUNTING[nl]GET VACCINATED[np][pt30o0][j]3]MINUTES TO[nl][j]2]L-101 14[nl][j]2]L-101/US-60 17 50

Jun 09 2021 22:08:18 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 24th St - DMS050' 50

Jun 09 2021 22:08:16 DMS Event Message to sign 'Phoenix - L202 EB @ 24th St - DMS050: [pt40o0]6 MILLION DOSES[nl]AND COUNTING[nl]GET VACCINATED[np][pt30o0][j]3]MINUTES TO[nl][j]2]L-101 14[nl][j]2]L-101/US-60 17 50

Jun 09 2021 22:08:16 DMS Event User [REDACTED] setting message on sign Phoenix - L202 EB @ 24th St - DMS050 50

Jun 09 2021 22:08:12 DMS Event Message from sign 'Phoenix - L202 EB @ 24th St - DMS050': [pt40o0]6 MILLION DOSES[nl]AND COUNTING[nl]GET VACCINATED[np][pt30o0][j]3]MINUTES TO[nl][j]2]L-101 16[nl][j]2]L-101/US-60 19 50

Jun 09 2021 22:08:12 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 24th St - DMS050' 50

Jun 09 2021 22:08:10 DMS Event Message to sign 'Phoenix - L202 EB @ 24th St - DMS050: [pt40o0]6 MILLION DOSES[nl]AND COUNTING[nl]GET VACCINATED[np][pt30o0][j]3]MINUTES TO[nl][j]2]L-101 16[nl][j]2]L-101/US-60 19 50

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Jun 09 2021 21:58:19 DMS Event Message from sign 'Phoenix - L202 EB @ 24th St - DMS050': LAW ENFORCEMENT[nl]AT PRIEST[nl]EXPECT TO STOP[np][pt30o0][j]3]MINUTES TO[nl][j]2]L-101 16[nl][j]2]L-101/US-60 19 50

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Jun 09 2021 21:47:15 DMS Event Message to sign 'Phoenix - L202 EB @ 24th St - DMS050: LAW ENFORCEMENT[nl]AT PRIEST[nl]EXPECT TO STOP[np][pt30o0][jl3]MINUTES TO[nl][jl2]L-101 15[nl][jl2]L-101/US-60 18 50

Jun 09 2021 21:47:15 DMS Event User [REDACTED]' setting message on sign Phoenix - L202 EB @ 24th St - DMS050 50

Jun 09 2021 21:40:19 DMS Event Message from sign 'Phoenix - L202 EB @ 24th St - DMS050': [pt40o0]6 MILLION DOSES[nl]AND COUNTING[nl]GET VACCINATED[np][pt30o0][jl3]MINUTES TO[nl][jl2]L-101 15[nl][jl2]L-101/US-60 18 50

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Jun 09 2021 21:35:16 DMS Event Message from sign 'Phoenix - L202 EB @ 24th St - DMS050': [pt40o0]6 MILLION DOSES[nl]AND COUNTING[nl]GET VACCINATED[np][pt30o0][jl3]MINUTES TO[nl][jl2]L-101 15[nl][jl2]L-101/US-60 18 50

Jun 09 2021 21:35:16 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 24th St - DMS050' 50

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Jun 09 2021 21:35:14 DMS Event User [REDACTED]' setting message on sign Phoenix - L202 EB @ 24th St - DMS050 50

Jun 09 2021 21:28:07 DMS Event Message from sign 'Phoenix - L202 EB @ 24th St - DMS050': LAW ENFORCEMENT[nl]AT PRIEST[nl][fl]EXPECT TO STOP[/fl][np][pt30o0][jl3]MINUTES TO[nl][jl2]L-101 15[nl][jl2]L-101/US-60 18 50

Jun 09 2021 21:28:06 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 24th St - DMS050' 50

Jun 09 2021 21:28:05 DMS Event Message to sign 'Phoenix - L202 EB @ 24th St - DMS050: LAW ENFORCEMENT[nl]AT PRIEST[nl][fl]EXPECT TO STOP[/fl][np][pt30o0][jl3]MINUTES TO[nl][jl2]L-101 15[nl][jl2]L-101/US-60 18 50

Jun 09 2021 21:28:05 DMS Event User [REDACTED]' setting message on sign Phoenix - L202 EB @ 24th St - DMS050 50

Jun 09 2021 21:18:06 DMS Event Message from sign 'Phoenix - L202 EB @ 24th St - DMS050': LAW ENFORCEMENT[nl]AT PRIEST[nl][fl]EXPECT TO STOP[/fl][np][pt30o0][jl3]MINUTES TO[nl][jl2]L-101 9[nl][jl2]L-101/US-60 21 50

Jun 09 2021 21:18:06 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 24th St - DMS050' 50

Jun 09 2021 21:18:04 DMS Event Message to sign 'Phoenix - L202 EB @ 24th St - DMS050: LAW ENFORCEMENT[nl]AT PRIEST[nl][fl]EXPECT TO STOP[/fl][np][pt30o0][j]3MINUTES TO[nl][j]2L-101 9[nl][j]2L-101/US-60 21 50

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Jun 09 2021 21:14:04 DMS Event User [REDACTED]' setting message on sign Phoenix - L202 EB @ 24th St - DMS050 50

Jun 09 2021 21:09:54 DMS Event Message from sign 'Phoenix - L202 EB @ 24th St - DMS050': LAW ENFORCEMENT[nl]AT PRIEST[nl][fl]EXPECT TO STOP[/fl][np][pt30o0][j]3MINUTES TO[nl][j]2L-101 9[nl][j]2L-101/US-60 12 50

Jun 09 2021 21:09:54 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 24th St - DMS050' 50

Jun 09 2021 21:09:52 DMS Event Message to sign 'Phoenix - L202 EB @ 24th St - DMS050: LAW ENFORCEMENT[nl]AT PRIEST[nl][fl]EXPECT TO STOP[/fl][np][pt30o0][j]3MINUTES TO[nl][j]2L-101 9[nl][j]2L-101/US-60 12 50

Jun 09 2021 21:09:52 DMS Event User [REDACTED] setting message on sign Phoenix - L202 EB @ 24th St - DMS050 50

Jun 09 2021 21:06:47 DMS Event Message from sign 'Phoenix - L202 EB @ 24th St - DMS050': LAW ENFORCEMENT[nl]AT PRIEST[nl]EXPECT TO STOP[np][pt30o0][j]3MINUTES TO[nl][j]2L-101 9[nl][j]2L-101/US-60 1250

Jun 09 2021 21:06:47 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 24th St - DMS050' 50

Jun 09 2021 21:06:45 DMS Event Message to sign 'Phoenix - L202 EB @ 24th St - DMS050: LAW ENFORCEMENT[nl]AT PRIEST[nl]EXPECT TO STOP[np][pt30o0][j]3MINUTES TO[nl][j]2L-101 9[nl][j]2L-101/US-60 1250

Jun 09 2021 21:06:45 DMS Event User [REDACTED] setting message on sign Phoenix - L202 EB @ 24th St - DMS050 50

Jun 09 2021 21:02:05 DMS Event Message from sign 'Phoenix - L202 EB @ 24th St - DMS050': [pt40o0]6 MILLION DOSES[nl]AND COUNTING[nl]GET VACCINATED[np][pt30o0][j]3MINUTES TO[nl][j]2L-101 9[nl][j]2L-101/US-60 12 50

Jun 09 2021 21:02:05 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 24th St - DMS050' 50

Jun 09 2021 21:02:04 DMS Event Message to sign 'Phoenix - L202 EB @ 24th St - DMS050: [pt40o0]6 MILLION DOSES[nl]AND COUNTING[nl]GET VACCINATED[np][pt30o0][j]3MINUTES TO[nl][j]2L-101 9[nl][j]2L-101/US-60 12 50

Jun 09 2021 21:02:04 DMS Event User [REDACTED]' setting message on sign Phoenix - L202 EB @ 24th St - DMS050 50

Jun 09 2021 21:00:06 DMS Event Message from sign 'Phoenix - L202 EB @ 24th St - DMS050': [pt40o0]6 MILLION DOSES[nl]AND COUNTING[nl]GET VACCINATED[np][pt30o0][j]3MINUTES TO[nl][j]2L-101 9[nl][j]2L-101/US-60 12 50

L202 / 52nd Street

Jun 09 2021 22:12:45 DMS DMS Other User [REDACTED] sent a message Message text: [pt40o0]VEHICLE FIRE[nl]AHEAD[nl]ROAD BLOCKED
Message level: 4 Recipient signs: 'Phoenix - L202 EB @ 52nd St - DMS051', 50 [DMS] Jun 09 2021 22:13:01 Auto acknowledged by system

Jun 09 2021 22:08:18 DMS Event Message from sign 'Phoenix - L202 EB @ 52nd St - DMS051': [pt40o0]6 MILLION DOSES[nl]AND COUNTING[nl]GET VACCINATED[np][pt30o0][j]3MINUTES TO[nl][j]2L-101 11[nl][j]2L-101/US-60 14 50

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Jun 09 2021 22:08:10 DMS Event Message to sign 'Phoenix - L202 EB @ 52nd St - DMS051': [pt40o0]6 MILLION DOSES[nl]AND COUNTING[nl]GET VACCINATED[np][pt30o0][j]3MINUTES TO[nl][j]2L-101 13[nl][j]2L-101/US-60 15 50

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Jun 09 2021 21:58:20 DMS Event Message from sign 'Phoenix - L202 EB @ 52nd St - DMS051': LAW ENFORCEMENT[nl]AT PRIEST[nl]EXPECT TO STOP[np][pt30o0][j]3MINUTES TO[nl][j]2L-101 13[nl][j]2L-101/US-60 15 50

Jun 09 2021 21:58:20 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 52nd St - DMS051' 50

Jun 09 2021 21:58:18 DMS Event Message to sign 'Phoenix - L202 EB @ 52nd St - DMS051': LAW ENFORCEMENT[nl]AT PRIEST[nl]EXPECT TO STOP[np][pt30o0][j]3MINUTES TO[nl][j]2L-101 13[nl][j]2L-101/US-60 15 50

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Jun 09 2021 21:28:07 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 52nd St - DMS051' 50

Jun 09 2021 21:28:05 DMS Event Message to sign 'Phoenix - L202 EB @ 52nd St - DMS051: LAW ENFORCEMENT[nl]AT PRIEST[nl][fl]EXPECT TO STOP[fl][np][pt30o0][j]3MINUTES TO[nl][j]2L-101 12[nl][j]2L-101/US-60 15 50

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Jun 09 2021 21:18:06 DMS Event Message from sign 'Phoenix - L202 EB @ 52nd St - DMS051': LAW ENFORCEMENT[nl]AT PRIEST[nl][fl]EXPECT TO STOP[/fl][np][pt30o0][j]3MINUTES TO[nl][j]2L-101 6[nl][j]2L-101/US-60 18 50

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Jun 09 2021 21:18:04 DMS Event Message to sign 'Phoenix - L202 EB @ 52nd St - DMS051: LAW ENFORCEMENT[nl]AT PRIEST[nl][fl]EXPECT TO STOP[/fl][np][pt30o0][j]3MINUTES TO[nl][j]2L-101 6[nl][j]2L-101/US-60 18 50

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Jun 09 2021 21:14:04 DMS Event Message to sign 'Phoenix - L202 EB @ 52nd St - DMS051: LAW ENFORCEMENT[nl]AT PRIEST[nl][fl]EXPECT TO STOP[/fl][np][pt30o0][j]3MINUTES TO[nl][j]2L-101 6[nl][j]2L-101/US-60 9 50

Jun 09 2021 21:14:04 DMS Event User [REDACTED]' setting message on sign Phoenix - L202 EB @ 52nd St - DMS051 50

Jun 09 2021 21:09:54 DMS Event Message from sign 'Phoenix - L202 EB @ 52nd St - DMS051': LAW ENFORCEMENT[nl]AT PRIEST[nl][fl]EXPECT TO STOP[/fl][np][pt30o0][j]3MINUTES TO[nl][j]2L-101 6[nl][j]2L-101/US-60 9 50

Jun 09 2021 21:09:54 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 52nd St - DMS051' 50

Jun 09 2021 21:09:52 DMS Event Message to sign 'Phoenix - L202 EB @ 52nd St - DMS051: LAW ENFORCEMENT[nl]AT PRIEST[nl][fl]EXPECT TO STOP[/fl][np][pt30o0][j]3MINUTES TO[nl][j]2L-101 6[nl][j]2L-101/US-60 9 50

Jun 09 2021 21:09:52 DMS Event User [REDACTED]' setting message on sign Phoenix - L202 EB @ 52nd St - DMS051 50

Jun 09 2021 21:06:47 DMS Event Message from sign 'Phoenix - L202 EB @ 52nd St - DMS051': LAW ENFORCEMENT[nl]AT PRIEST[nl]EXPECT TO STOP[np][pt30o0][j]3MINUTES TO[nl][j]2L-101 6[nl][j]2L-101/US-60 9 50

Jun 09 2021 21:06:47 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 52nd St - DMS051' 50

Jun 09 2021 21:06:45 DMS Event Message to sign 'Phoenix - L202 EB @ 52nd St - DMS051: LAW ENFORCEMENT[nl]AT PRIEST[nl]EXPECT TO STOP[np][pt30o0][j]3MINUTES TO[nl][j]2L-101 6[nl][j]2L-101/US-60 9 50

Jun 09 2021 21:06:45 DMS Event User [REDACTED]' setting message on sign Phoenix - L202 EB @ 52nd St - DMS051 50

Jun 09 2021 21:02:06 DMS Event Message from sign 'Phoenix - L202 EB @ 52nd St - DMS051': [pt40o0]6 MILLION DOSES[nl]AND COUNTING[nl]GET VACCINATED[np][pt30o0][j]3MINUTES TO[nl][j]2L-101 6[nl][j]2L-101/US-60 9 50

Jun 09 2021 21:02:06 DMS Normal Poll request: sign 'Phoenix - L202 EB @ 52nd St - DMS051' 50