



Human Performance Attachment – Interview with Next of Kin of Truck Driver

Big Spring, TX

HWY22FH001

(45 pages)

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

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Investigation of: *
FATAL MULTI-VEHICLE CRASH *
INVOLVING WRONGWAY DRIVER IN * Accident No.: HWY22FH001
HOWARD COUNTY, TEXAS ON *
NOVEMBER 19, 2021 *

* * * * *

Interview of: SHEILA HAILE, Wife

Midland, Texas

APPEARANCES:

DUSTIN HENDERSON, Investigator
Highway Patrol

RAFAEL MARSHALL, Investigator
National Transportation Safety Board

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MR. HENDERSON: Hello, Sheila.

MRS. HAILE: Yes, that's me.

MR. HENDERSON: My name is Dustin Henderson, Highway Patrol.
I'm the lead investigator.

MRS. HAILE: Hi.

MR. HENDERSON: This is Rafael with the National
Transportation Safety Board.

MRS. HAILE: Okay.

MR. MARSHALL: Good to meet you.

MRS. HAILE: You too, sir. Thank you.

MR. HENDERSON: Can I see if we could sit down and ask you
some questions and answer any that you may have for us?

MRS. HAILE: Okay. Is this mandatory that I answer these
questions without a lawyer being present or something? Because
that's what someone has already spoken to me about.

MR. HENDERSON: Okay, understandable. The questions that I'm
going to ask just pertain to what he was doing the previous 24
hours.

MRS. HAILE: Okay.

MR. HENDERSON: Just so we, maybe, can find out any kind of
medical information; anything like that.

MRS. HAILE: Okay. There's nothing on that.

MR. HENDERSON: Okay. Does he take any kind of medications
or anything?

1 MRS. HAILE: He takes -- yeah, a thyroid and a blood pressure
2 medicine.

3 MR. HENDERSON: Okay. Okay.

4 MRS. HAILE: And he does do that. Let me see if my son's
5 back there.

6 MR. HENDERSON: Okay. In fact, I'll show you the form of the
7 fatal (ph.) packet that I got to fill out and those are the
8 questions that I'm mainly interested in, just to kind of assist in
9 the investigation. And then answer any questions that you may
10 have about it.

11 MRS. HAILE: Okay.

12 MR. HENDERSON: I can --

13 MRS. HAILE: Then -- I'm sorry, go ahead.

14 MR. HENDERSON: I went to the autopsy yesterday and he tested
15 negative -- a preliminary investigation was negative for any kinds
16 of drugs or alcohols.

17 MRS. HAILE: I already knew that.

18 MS. J. HAILE: Yeah, we already knew that.

19 MR. HENDERSON: I know.

20 MRS. HAILE: He was a pastor of the church.

21 MR. HENDERSON: I know, and that's another think I was going
22 to ask you about is what kind of religion he was, what church --
23 just kind of to get to know a little bit more about him. I want
24 to really know what kind of person he was.

25 MRS. HAILE: Okay. That -- that's -- okay. That --

1 MR. HENDERSON: Is that okay?

2 MRS. HAILE: Yes, and if I don't feel comfortable answering
3 something I'm not going to answer it.

4 MR. HENDERSON: That -- no, that's perfectly fine.

5 MRS. HAILE: Okay.

6 MR. HENDERSON: Totally understandable.

7 MRS. HAILE: Then yes.

8 MR. HENDERSON: Let me grab that paper for you.

9 MRS. HAILE: Okay.

10 MR. HENDERSON: I'll show it to you.

11 MRS. HAILE: Then let me see if my son's in the back.

12 (Pause)

13 MS. J. HAILE: Y'all want to come in?

14 MR. HENDERSON: Sure.

15 MR. MARSHALL: Yes, please.

16 MS. J. HAILE: Y'all are more than welcome to come in.

17 MR. HENDERSON: Sure.

18 MS. J. HAILE: We have a table over there or the coffee
19 table.

20 MR. MARSHALL: Thank you.

21 MS. J. HAILE: How y'all doing today?

22 MR. HENDERSON: Good, how are you?

23 MS. J. HAILE: Good. Can I get y'all a water or a Coke?

24 MR. HENDERSON: I'm good, thank you.

25 And then I was going to give her this information that we

1 always give to everybody.

2 MS. J. HAILE: Okay.

3 MR. HENDERSON: So she can know the other two vehicles
4 involved.

5 MS. J. HAILE: Yeah, (indiscernible) when people you know,
6 posted oh, he had to, this man had to have been drinking because
7 you're like -- oh, nobody knows he was a pastor, you know?

8 MR. HENDERSON: Exactly, that's --

9 MS. J. HAILE: Yeah.

10 MR. HENDERSON: That's what everybody assumes and that's why
11 we are going to these depths because we really want to get to know
12 what kind of person he was, what his daily routine was, could he
13 have been tired? Could it have been some kind of medical? Could
14 they have been fighting? You know, there's different things, it's
15 not just always alcohol and drugs.

16 MS. J. HAILE: Oh no, no, no, no. No, they -- gosh, they --
17 I mean, maybe early on in their marriage, you know, like --

18 MR. HENDERSON: Typical stuff.

19 MS. J. HAILE: That I have with my boyfriend, but no. No, he
20 was -- yeah.

21 MR. HENDERSON: How are you doing?

22 MR. W. HAILE: Good, sir. How are you?

23 MR. HENDERSON: Good. Dustin Henderson.

24 MR. W. HAILE: William Haile. Good to meet you.

25 MR. MARSHALL: I'm Rafael Marshall.

1 MR. W. HAILE: William Haile. Good to meet you, sir.

2 MR. MARSHALL: Good to meet you.

3 MR. W. HAILE: We're not going to be real comfortable
4 answering any questions --

5 MR. HENDERSON: Okay.

6 MR. W. HAILE: Without our lawyer.

7 MR. HENDERSON: Okay.

8 MR. W. HAILE: So, I'm just going to throw that out right
9 now.

10 MR. HENDERSON: These are the only questions that I
11 particularly need to know; these are the previous 24 hours of what
12 he was doing. This is a typical packet that we fill out on every
13 person.

14 We go through the interior of the vehicle, all the tires,
15 left side of the vehicle, right side of the vehicle, and then
16 mainly, it's kind of what he was doing the previous 24 hours.
17 Could it have been he was sleepy? Could it have been he had some
18 kind of medical problem? Could it have been y'all were arguing?
19 Could it have been money issues? Could it have been he had
20 something else going on that we don't know about? That's all
21 these questions are for; to try and figure out the root cause of
22 the problem.

23 And then, I'll be more than glad to answer any questions that
24 you have, as far as I can, in the investigation. It's still early
25 on, but I'm willing to answer anything that I'm able to answer

1 truthfully for you.

2 MR. W. HAILE: Okay.

3 MR. HENDERSON: Okay?

4 INTERVIEW OF SHEILA HAILE

5 MR. HENDERSON: The first question I have, he doesn't have
6 any kind of missing limbs that I noticed. Any kind of vision
7 problems?

8 MRS. HAILE: No sir, no.

9 MR. HENDERSON: Heart condition?

10 MRS. HAILE: No.

11 MR. HENDERSON: Fainting spells? Diabetes?

12 MRS. HAILE: No.

13 MR. HENDERSON: Okay. You said he was taking what kind of
14 medication?

15 MRS. HAILE: He took a thyroid pill daily, and he takes blood
16 pressure.

17 MR. HENDERSON: Okay.

18 MRS. HAILE: We monitor his blood pressure, and he was taking
19 his pills because I checked his blood pressure.

20 MR. HENDERSON: Okay.

21 MRS. HAILE: And are you comfortable with answering these,
22 William?

23 MR. W. HAILE: Yes.

24 (Crosstalk)

25 MR. HENDERSON: If y'all want to discuss them before you

1 answer, I'm not --

2 MRS. HAILE: Okay.

3 MR. HENDERSON: That doesn't bother me one bit. I understand
4 where you're coming from, but I want y'all, at the same time, to
5 be comfortable with these -- understand the reason why I'm asking
6 these, and if you don't just say, hey, I don't want to answer
7 that.

8 MS. HAILE: Okay.

9 MR. HENDERSON: That's your constitutional right, okay? I'm
10 not going to hold that against you.

11 What -- did he see a doctor for these medications?

12 MRS. HAILE: Yes.

13 MR. HENDERSON: Was it here in Midland, or?

14 MRS. HAILE: Yes.

15 MR. HENDERSON: Can I get that doctor's name?

16 MRS. HAILE: What do you think?

17 MR. W. HAILE: We won't answer that question.

18 MR. HENDERSON: Okay, fair enough. Any kind of family
19 problems? Was he angry? Family fight, grief, hurt feelings,
20 elation, anticipation, fear; anything that he discussed that
21 morning?

22 MRS. HAILE: None of that.

23 MR. HENDERSON: Okay.

24 MRS. HAILE: That man was out doing God's work is what that
25 man was doing.

1 MR. HENDERSON: Okay.

2 MRS. HAILE: Anybody and everybody that knows him or meets
3 him can tell you that that's what they see when he talks to them.

4 MR. W. HAILE: We don't know what happened to him --

5 MRS. HAILE: We don't.

6 MR. W. HAILE: We'd like to have some answers ourself.

7 MRS. HAILE: Yes.

8 MR. HENDERSON: Exactly, and that's why I'm here; to try and
9 figure out -- figure that out.

10 MR. W. HAILE: Yes, sir.

11 MR. HENDERSON: We're all on the same page. That's exactly
12 what we want to find out -- is -- why did this happen?

13 MR. HENDERSON: I noticed at the scene he had a lot of, like,
14 little business cards spreading God's word.

15 MRS. HAILE: Traps (ph.) and pastor cards all in his truck.

16 MR. HENDERSON: I noticed he had a Bible with him.

17 MRS. HAILE: Oh, he had probably -- there could -- was
18 probably three bibles in that truck.

19 MR. HENDERSON: Okay.

20 MRS. HAILE: One of them was a black Bible that he carried
21 with him all the time.

22 MR. HENDERSON: Okay. What church was he a pastor of?

23 MRS. HAILE: Valley View (ph.) Baptist. It's over off the
24 12, 13, and 140 just right back over here.

25 MR. HENDERSON: How long had he been doing that?

1 MRS. HAILE: I mean, about, since -- probably been over, it's
2 been over a year. Let's see, May -- so probably going on a year
3 and a half where he was ordained to come in and take over when the
4 other pastor retired.

5 MR. HENDERSON: Has he always been really involved with the
6 church or did something happen within the last year and a half
7 that made that change?

8 MRS. HAILE: Last year and a half? No, he's been -- since
9 he's found God, I mean, we've been at that church and that's where
10 he's been.

11 MR. HENDERSON: Okay. Just a rough guesstimate, how long ago
12 did he find God?

13 MRS. HAILE: Probably was 2017.

14 MR. HENDERSON: Was there --

15 MRS. HAILE: And he's had God all along.

16 MR. HENDERSON: Definitely, definitely.

17 MRS. HAILE: He went to a different church to, like -- a
18 different church, kind of, he would come and go, but -- and then
19 he felt like God was calling him to go to that church, so.

20 MR. HENDERSON: Okay.

21 MRS. HAILE: He'd still go to --

22 MS. J. HAILE: He went back (indiscernible) when he was a
23 young boy.

24 MRS. HAILE: Yeah, nine years old.

25 MR. HENDERSON: Y'all been married for a long time?

1 MRS. HAILE: It would have been 42 years.

2 MR. HENDERSON: Wow, that's impressive.

3 MRS. HAILE: That's a long time.

4 MR. HENDERSON: That's longer than I am old. That's pretty
5 impressive. I'm serious, I'm not trying to make a joke.

6 (Crosstalk)

7 MR. W. HAILE: Would you guys like a water or anything?

8 MR. HENDERSON: I'm good, thank you. Do you know --

9 MS. J. HAILE: And (indiscernible) 40, so, it'd be like, more
10 to -- December the 5th would have been 41 years.

11 MRS. HAILE: 41, yes.

12 MR. HENDERSON: Do you know where he went in Big Springs that
13 day?

14 MRS. HAILE: I want to tell you he was out spreading the
15 word, he was, he would, I mean, he'd go into little filling
16 stations, the little DK's (ph.), I mean --

17 MR. W. HAILE: Yeah, he had a prayer line (ph.), you know, so
18 he might have been --

19 MRS. HAILE: Yeah. He has -- yeah. I mean, he --

20 MR. W. HAILE: People would call him that would need, you
21 know --

22 MR. HENDERSON: Help or prayer? Yeah.

23 MR. W. HAILE: Support, and he would go and help them and --

24 MRS. HAILE: And pray with them and read the bible to them
25 and --

1 MR. HENDERSON: Okay. Do you know of anybody that he talked
2 to in Big Springs that day?

3 MR. W. HAILE: I do not know that.

4 MRS. HAILE: No, I can't answer that.

5 MR. HENDERSON: Okay.

6 MRS. HAILE: Because when he -- I was here with him that
7 morning and we were talking and then we were looking for a meter
8 in his truck, which we found, and then he was going to take off
9 that day. So that's what --

10 MR. HENDERSON: Okay. Did he tell you he was going to Big
11 Springs that day, or he just said he was going to go --

12 MRS. HAILE: Well, he goes -- like, what, different places?
13 I mean, if he's talking to people and stuff or somebody needs him,
14 he, he'll just go, but he always checks in with me.

15 And that's why that Friday evening I -- he wasn't answer his
16 phones and at first I thought, okay, well he's probably talking to
17 someone and his phones are on the, you know, in the truck and he
18 didn't want to get disturbed. But then he didn't answer me back.

19 So I drove to the church because I thought he was in the back
20 where there's no internet and I thought, well, maybe he's back
21 there or somebody's with him. And I went to go see because then I
22 kind of was getting kind of worried.

23 And then I came back here and about 10 minutes later I see a
24 flashlight out over there by my gate, and then I didn't know it
25 was an officer. And then, he came over here and then I saw

1 somebody kind of pull in and then I looked out there and I saw
2 him. Then I opened the door.

3 MR. HENDERSON: Okay. We --

4 MRS. HAILE: And he's the officer that saw my husband on the
5 158 wreck with the six cars. He remembered my husband walking
6 around praying with people with his bible.

7 MR. HENDERSON: Really? I didn't -- I haven't gotten a
8 chance to talk to him yet, so I don't know.

9 MRS. HAILE: He said, was that -- he said, I think I saw your
10 husband. And I said, that was him. And he said, nobody was hurt
11 and all those people -- that's what he --

12 (Crosstalk)

13 MS. J. HAILE: It scared me because the officer that came, he
14 has an eyepatch that has a cross on it.

15 MR. W. HAILE: What do you guys know about this so far?

16 MR. HENDERSON: So we figured out where he came on the
17 interstate at; it was about a mile away from the crash.

18 MR. W. HAILE: Okay.

19 MR. HENDERSON: I went to the -- he and I both went to the
20 autopsy yesterday, tested -- the preliminary testing is negative
21 drugs and alcohol, nothing in his system.

22 MR. W. HAILE: We knew that. He didn't do anything like
23 that.

24 MR. HENDERSON: She, the medical examiner still has not ruled
25 on the cause of death yet. She doesn't know if he had passed away

1 prior to the crash or during the crash. That's still, she's still
2 got to send some stuff off to get tested.

3 MR. W. HAILE: So, what you're saying is he was headed the
4 wrong way?

5 MR. HENDERSON: Correct.

6 MR. W. HAILE: On the interstate?

7 MR. HENDERSON: Yes.

8 MR. W. HAILE: Not -- because every (indiscernible) says
9 something about he was headed the wrong way on the frontage
10 road --

11 MR. HENDERSON: No, it wasn't the frontage road.

12 MR. W. HAILE: But that frontage road is two-ways, so.

13 MR. HENDERSON: Yeah. Do you -- my phones are in the car, I
14 didn't bring one with me, if you have a phone, I'll show you on
15 the GPS, on Google Maps where it's at and which entrance ramp he
16 came off.

17 MS. J. HAILE: Oh, I think (indiscernible) we been out there
18 looking in it (indiscernible) DK right there, and then there's a
19 stop sign, right? And if you -- it almost looks like you get onto
20 come -- like you're headed back to Midland, right?

21 MR. HENDERSON: Where's Big Spring at?

22 MS. J. HAILE: Is -- am I right?

23 MR. W. HAILE: Yeah, that's how you get to it.

24 MS. J. HAILE: It's -- yeah.

25 MR. HENDERSON: Okay, so the crash happened --

1 MR. W. HAILE: On 179, right?

2 MR. HENDERSON: At the one seventy -- like, 174 feet west of
3 the 179, which is right here. The onramp that he came on was a
4 big clover leaf. We have him on video at the Super 8 going up the
5 clover leaf backwards.

6 MR. W. HAILE: Okay. And then --

7 MRS. HAILE: So it's that circle the guy was telling us,
8 right?

9 MR. W. HAILE: Yeah, a guy stopped --

10 MRS. HAILE: We saw a man out there.

11 MR. W. HAILE: And he told us that, I guess -- is that new
12 construction there that they finished?

13 MR. HENDERSON: I haven't gone down there and looked at it
14 yet.

15 MR. W. HAILE: Where it used to go all the way across?

16 MR. HENDERSON: I haven't gone down there and looked at that
17 yet.

18 MRS. HAILE: That's what we've been, we were being told.

19 MR. W. HAILE: Because that guy told me he's seen multiple
20 people go up that the wrong way.

21 MR. HENDERSON: Okay.

22 MR. W. HAILE: And he said since they've redone it, it's a
23 mess out there and I thought -- pretty sure that's what he was
24 telling me. They've redone all that over there.

25 MR. HENDERSON: Okay.

1 MR. W. HAILE: And, you know, he's known that area for a long
2 time.

3 MR. HENDERSON: Who's 'he'?

4 MR. W. HAILE: My dad.

5 MS. J. HAILE: Our dad.

6 MR. HENDERSON: Okay.

7 MR. W. HAILE: You know, he knows, he's been driving in the
8 field doing stuff like that forever.

9 MR. HENDERSON: Does he frequent Big Spring often?

10 MR. W. HAILE: Yeah, he's -- we've -- all around that area
11 we've done work, you know, so.

12 MR. HENDERSON: Okay.

13 MR. W. HAILE: And I don't know if that bridge there is new,
14 or they made it an onramp and it used to be a ramp that went all
15 the way over, you know, where you could get on the other side of
16 the interstate, but it's very confusing right there. If you go
17 right there --

18 MS. J. HAILE: Mm-hmm.

19 MR. W. HAILE: And you look, it's pretty confusing how all
20 that traffic goes right there.

21 MR. HENDERSON: Okay.

22 MR. W. HAILE: And even that guy was saying that, you know,
23 they need to change something over here. And we've -- we got --
24 we've still got that guy's number.

25 MRS. HAILE: I do.

1 (Crosstalk)

2 MR. HENDERSON: Can I get that from you, please? Because
3 that would help me out tremendously.

4 MS. J. HAILE: Well, who knows how many had been (ph.) since
5 he'd been right there in that area, you know?

6 MR. W. HAILE: See, I don't know if that's new --

7 MS. J. HAILE: Yeah.

8 MR. W. HAILE: -- construction over there that was finished
9 because I know they were doing a bunch over there.

10 MR. MARSHALL: Okay, we'll check on that.

11 MS. J. HAILE: Because in the --

12 (Crosstalk)

13 MR. HENDERSON: And that's the reason why he's involved. The
14 NTSB is really concerned about the wrong way portion. Was it
15 confusion? Was it medical? That's the only reason why they're
16 involved.

17 MR. W. HAILE: So that's --

18 (Crosstalk)

19 MR. HENDERSON: So if it is an issue where there wasn't
20 enough signage, it's very confusing, his job is to take it back to
21 the federal government and say, hey, we need to do something
22 different with these signs so it's not confusing for drivers.
23 That is the main reason why he's here.

24 MR. W. HAILE: And this guy told me he's seen quite a few
25 people going up the wrong way. You know, if it was just an honest

1 mistake, we don't know.

2 MR. HENDERSON: West Wall Street?

3 MR. W. HAILE: If he had a medical issue, we don't know.

4 MRS. HAILE: And he's -- was that the one that said his son
5 was on one of the buses? Wasn't that --

6 MS. J. HAILE: No, no. His kids went to Andrew's School --

7 MRS. HAILE: Oh, school.

8 MS. J. HAILE: So they had already made it home right before
9 they, yeah.

10 MRS. HAILE: Oh okay.

11 MS. J. HAILE: His kids were already home.

12 MRS. HAILE: And his -- yeah, because he was -- that's -- he
13 stopped to talk to us.

14 MR. W. HAILE: I think he said he's from Big Springs. His
15 kids are from Big Springs.

16 MRS. HAILE: Oh, okay.

17 MR. HENDERSON: I'm sorry, what was your name again?

18 MR. W. HAILE: My name is William.

19 MR. HENDERSON: And he spoke to you?

20 MR. W. HAILE: Yes.

21 MR. HENDERSON: Yes? West Wall -- or west again (ph.)? And
22 were y'all there too when he --

23 MS. J. HAILE: Mm-hmm, yep. And who else was there?

24 MR. W. HAILE: He spoke to me on, by myself.

25 MRS. HAILE: Yes.

1 MR. HENDERSON: Okay.

2 MRS. HAILE: But then when we went over there, he was -- he
3 actually drove us up there because he wanted us to see what he was
4 talking about.

5 MR. HENDERSON: Okay.

6 MRS. HAILE: He made us follow him over there so he could
7 show us how you could get messed up or turn and think something
8 else, like you were going the right way. Didn't he tell us that?
9 He said, follow me and let me show you what I'm talking about.

10 MR. HENDERSON: Okay.

11 MS. J. HAILE: We was out there looking and he drove by and
12 saw us and had pulled off and talked to us.

13 MR. HENDERSON: Mm-hmm. Okay. What time did he leave home
14 that morning? Just a rough guesstimate, doesn't have to be
15 perfect.

16 MRS. HAILE: Let me --

17 MR. W. HAILE: We probably don't know.

18 MS. J. HAILE: But you saw him Friday. I was here Friday,
19 and he was --

20 MR. W. HAILE: He was here and I was here, and I was --

21 MS. J. HAILE: -- fine, normal day.

22 MR. W. HAILE: It was probably 10:00 when I -- or 10:30 when
23 I left.

24 MRS. HAILE: Okay. I'm thinking it -- I'm thinking maybe 10
25 or something.

1 MR. HENDERSON: In the morning?

2 MRS. HAILE: Mm-hmm.

3 MR. HENDERSON: Okay. What time does he normally go to bed
4 and wake up, just (indiscernible)?

5 MRS. HAILE: If he has to get and work really early, he will
6 actually go to bed around 8 or 9 because he gets up early in the
7 morning if they have jobs and stuff because a lot of times they
8 leave at 7 --

9 MR. W. HAILE: He gets up about 7.

10 MR. HENDERSON: Normal, what normal people do?

11 MRS. HAILE: Yeah, I mean he goes to sleep early then he's
12 got, like, plenty hours in there to sleep, so.

13 MR. HENDERSON: Okay. Did he go to bed early Thursday night?

14 MRS. HAILE: I was in there with him and we -- was around
15 probably right before 10:00.

16 MR. HENDERSON: Okay.

17 MRS. HAILE: Because I -- we were both in there at the same
18 because I just felt tired, so I went in there and laid down and we
19 were in there together, so.

20 MR. HENDERSON: Any -- just a rough guestimate, of what time
21 he woke up on Friday morning?

22 MRS. HAILE: I would have said maybe --

23 MR. W. HAILE: I'd say right about around 6 he usually --

24 MRS. HAILE: I'm -- well, yeah, I'm thinking 5:30 or
25 something, probably --

1 MR. HENDERSON: So somewhere between 5:30 and 6?

2 MRS. HAILE: And usually drinks -- gets his coffee going.

3 MR. HENDERSON: Did he have any machine work to do that -- I
4 mean, I've noticed he's a machinist.

5 MRS. HAILE: No. Yes.

6 MR. HENDERSON: So he was just out -- all he had to do Friday
7 was spread the word of God?

8 MRS. HAILE: Yeah.

9 (Crosstalk)

10 MR. W. HAILE: I do all his machine work.

11 MR. HENDERSON: Oh, you do?

12 MR. W. HAILE: Well, I don't work here, but I do his machine
13 work. I work for another company.

14 MR. HENDERSON: Okay. Okay. Is he still in the machine
15 business, or he's kind of let that go?

16 MR. W. HAILE: He is.

17 MRS. HAILE: He does.

18 MR. W. HAILE: But he mainly works (indiscernible) work.

19 MR. HENDERSON: Okay. What kind of machine work does he do?
20 Pipeline stuff? Compressor stuff?

21 MR. W. HAILE: Pump units.

22 MR. HENDERSON: Pump units?

23 MR. W. HAILE: So Mom, let me talk to you for a minute.

24 MRS. HAILE: Okay.

25 MR. MARSHALL: Sorry, I didn't catch your name.

1 MS. J. HAILE: Jolene.
2 MR. MARSHALL: Jolene?
3 MS. J. HAILE: Mm-hmm.
4 MR. MARSHALL: Are you a --
5 MS. J. HAILE: I was his daughter.
6 MR. MARSHALL: You're the daughter?
7 MS. J. HAILE: Yeah.
8 MR. HENDERSON: How do you spell 'Jolene'?
9 MS. J. HAILE: J-O-L-E-N-E.
10 MRS. HAILE: Jolene.
11 MS. J. HAILE: Yes?
12 MRS. HAILE: Can you come here please?
13 MS. J. HAILE: Yes.
14 (Pause)
15 MR. W. HAILE: You guys need anything else or?
16 MR. HENDERSON: No, I don't think I have anything.
17 He did have \$1,701 in his pocket.
18 MRS. HAILE: Okay, doesn't surprise me.
19 MR. HENDERSON: Okay, I'm just -- so y'all know there is
20 money in his possession. It should be coming back with him from
21 -- I watched them -- I've got pictures, I got --
22 MR. W. HAILE: Are there any of his phones, maybe?
23 MR. HENDERSON: No, there weren't any phones. There was a
24 knife in his right pocket.
25 MRS. HAILE: That pocket knife?

1 MR. HENDERSON: And a set of keys.

2 MR. W. HAILE: Did you guys pull him out of the truck? Was
3 he --

4 MR. HENDERSON: They had to extricate him, yes.

5 MR. W. HAILE: And he was severely burned?

6 MR. HENDERSON: Yes.

7 MRS. HAILE: Well, the officer told me, too, that that's --
8 there was no emergency contact in his phone and that's how they
9 couldn't contact me.

10 MR. HENDERSON: So the way that we do it is we run a driver's
11 license return and the emergency contact that's listed on the
12 driver's license return, there was not a number for you, no.

13 MR. W. HAILE: There's a license plate on the back of his
14 truck.

15 MR. HENDERSON: It's not linked to any phone numbers.

16 MR. W. HAILE: It's not linked to any --

17 MS. J. HAILE: But it has the address, right?

18 MR. HENDERSON: Mm-hmm. Yeah, it's registered to this
19 address and that's why the trooper came here because that's where
20 he had to start.

21 MRS. HAILE: So that's why I couldn't understand why it took
22 that long because he asked me had I been watching the news and I
23 said, no.

24 MR. HENDERSON: Okay. Yeah, that's -- and you know, it's a
25 chaotic situation trying to get everything stable and get enough

1 people there to divvy out where everybody's going and get next of
2 kin notified.

3 MR. W. HAILE: So he went over two bridges before he got hit
4 going the wrong way?

5 MR. HENDERSON: I'll have to look. I know for a fact he came
6 on that clover leaf backwards and I don't know if there was --

7 MR. W. HAILE: Because I was here at 4 or 5:00. I just find
8 that odd how he made it past --

9 MR. HENDERSON: That was my question too.

10 MR. W. HAILE: -- two bridges --

11 MRS. HAILE: Yeah, I don't understand that.

12 MR. W. HAILE: -- before he got down to that, and I just, I
13 know where his wreck was at on -- it was right there on that 179
14 marker just, like, maybe 10 feet in front of it.

15 MR. HENDERSON: It's 154 feet west of it.

16 MR. W. HAILE: And all -- I mean, when I went out there I
17 found a whole bunch of his tools and his sockets and his wrenches,
18 and they were about -- from where that 179 marker was, they were
19 about 40 yards back.

20 MR. HENDERSON: So --

21 MRS. HAILE: Yeah, I mean, we just found that was very odd.

22 MR. W. HAILE: I didn't think that if he was coming this way
23 and he got hit, I would think his tools would be eastbound and not
24 in the west direction.

25 MR. HENDERSON: It -- well, it pushed him backwards 202 feet,

1 something like that.

2 MR. W. HAILE: Oh, okay.

3 MR. HENDERSON: So I actually have aerial photographs. I'm
4 the one that flew the drone and got aerial photographs, and it
5 makes more sense, when you look at the picture, exactly what
6 happened. They struck in the outside lane, the bus went -- tried
7 to go to the center median to avoid him. There was no pre-impact
8 skids on his side and no evasive maneuver on his side either.
9 That's why my initial thought was either alcohol or drugs, or
10 medical. That's why I'm curious about his medical history and
11 trying to figure out, was he diabetic, was he something like that?
12 Because diabetic people will drive just like an intoxicated
13 person, I mean, identical --

14 MR. W. HAILE: Yeah, he wasn't a diabetic.

15 MR. HENDERSON: -- to an intoxicated person. So that was
16 where I was really focusing on the medical portion of it because
17 it very well could have been medical. It could have been he got
18 lost and he didn't know what to do once -- because of that signage
19 that you're talking about.

20 Did he have any kind of memory issues or anything like that?

21 MRS. HAILE: No.

22 MR. W. HAILE: That man could remember stuff --

23 MR. HENDERSON: It's pretty keen?

24 MR. W. HAILE: -- 10 years ago that he did on a job. There's
25 just no way.

1 MRS. HAILE: There's places we were -- we went when we were
2 first married. I couldn't took you back there to save --

3 MR. W. HAILE: So this is all very odd.

4 MR. HENDERSON: Right.

5 MRS. HAILE: That he knew. No, he --

6 MR. HENDERSON: Well, I know, like, with my father-in-law
7 he's the same way. He was a machinist and he can remember
8 certain, I mean, vivid things, but if you're getting to ask him,
9 you know, what did you have for breakfast? You know, well, I
10 don't know. Well, that was only a couple of hours ago, you know?
11 So I didn't know --

12 MRS. HAILE: That sounds like dementia stuff. I don't --

13 MR. HENDERSON: I didn't know if that's something that he had
14 experienced or anything like that.

15 MRS. HAILE: No, he didn't have anything like that. That man
16 didn't forget anything, knew where to go, I mean, no.

17 MR. HENDERSON: Okay. So good memory, no -- other than high
18 blood pressure and thyroid medication; that was it.

19 MRS. HAILE: And we monitored the blood pressure.

20 MR. HENDERSON: Okay.

21 MRS. HAILE: Because his doctor told him to just keep, you,
22 know, it's like I check mine.

23 MR. HENDERSON: Did he have high blood pressure or low blood
24 pressure?

25 MRS. HAILE: It -- well, it's -- it used to be -- she put him

1 on it because it was a little elevated, but that's been -- he's
2 been on the medicine forever. The same medicine forever.

3 MR. HENDERSON: Okay.

4 MRS. HAILE: And it's always good, I mean --

5 MR. HENDERSON: Never had any issues with medication?

6 MRS. HAILE: Not unless you're sick or something you might be
7 a little elevated, but that's expected and normal, so.

8 MR. HENDERSON: Exactly.

9 MR. W. HAILE: We don't have to explain that, Mom.

10 MRS. HAILE: Okay.

11 MR. W. HAILE: Nobody here is a doctor.

12 MRS. HAILE: Okay.

13 MR. HENDERSON: Is there any questions y'all have for me
14 because that's pretty much all that I have.

15 MR. W. HAILE: How many -- there was two victims on the bus
16 that passed --

17 (Buzzing sound)

18 MR. HENDERSON: Correct.

19 MR. W. HAILE: And the kids, do you guys know if those kids
20 are all okay?

21 MR. HENDERSON: The two kids that were flown to Lubbock, I
22 have not found out -- I just found out their name last night, so I
23 need to call Lubbock and figure out how they're doing. I'm going
24 to leave here and go to Andrew's, interview the first bus driver
25 because what happened -- let me draw a picture of what happened.

1 MS. J. HAILE: What turned (indiscernible)?

2 MR. HENDERSON: We're looking at that as well.

3 MS. J. HAILE: (Indiscernible), wasn't it?

4 MR. HENDERSON: Mm-hmm. Yeah, and the first 911 call came in
5 at 16:02.

6 MS. J. HAILE: What time is that?

7 MR. HENDERSON: 4:02.

8 MS. J. HAILE: 4:02?

9 MR. HENDERSON: Mm-hmm. So here's the interstate, he was
10 coming like this. We've pulled the EDR data out of his vehicle,
11 so hopefully we can gather more information as to 5 seconds pre
12 the crash.

13 MR. W. HAILE: What's EDR?

14 MRS. HAILE: Don't know what that is.

15 MR. HENDERSON: It's called an electronic data recorder. It
16 doesn't record voice or anything like that, it just records,
17 depending on what kind of module it is in certain vehicles, they
18 do steering wheel input, speed, seat belt use. They offer
19 different parameters, just depending on what type of module it is.
20 So this should tell us whether or not he was just a straight shot
21 or maybe he was here and at the last minute they were -- both of
22 them were trying to figure out which way to go because we've also
23 pulled the bus as well, both buses, actually.

24 So the big motor coach was going this way. They try and go
25 left. They hit right here, he starts rotate -- Mr. Haile starts

1 rotating. The second bus comes on this side of him and at some
2 point this one strikes the side of the bus. I don't know if it's
3 once or twice, I'm going to have to go back and look at
4 everything.

5 MR. W. HAILE: So two buses are --

6 MRS. HAILE: You mean the bus struck him? The other bus?

7 MR. HENDERSON: While he was spinning, yes.

8 MRS. HAILE: Oh, okay. Okay.

9 MR. HENDERSON: Yes. It caused some little cosmetic damage
10 to the driver's side. As far as I know, nobody at all was injured
11 on that bus. I'm going to go interview that driver today. He's
12 having a difficult time with it because he saw it all going on and
13 he wants to debrief, because there's some gaps in his mind because
14 they're -- from what I was told, I haven't gotten to talk to him
15 yet, to try and figure out exactly what happened so he can explain
16 to me what happened.

17 So that's how it happened; the bus came to rest over here in
18 the center median against the guide wires and then he rotated and
19 was facing back this way. And then the second bus traveled, I
20 want to say it was, like, 1500 feet up the road and came to a stop
21 up here.

22 MR. W. HAILE: So two of the buses came to the right and when
23 our dad tried to go around them --

24 MR. HENDERSON: No, the one bus tried to go left to avoid
25 him. The second bus went right and caught the left side of this

1 bus, if that makes sense.

2 MR. W. HAILE: Okay.

3 MR. HENDERSON: We've got pretty good skid evidence from both
4 buses, so we know what they were doing. The problem is there's no
5 pre-impact skids for him, so we're hoping we can gather that
6 information from the EDR data coupled with the evidence at the
7 scene and figure out what happened.

8 MR. W. HAILE: Okay.

9 MR. HENDERSON: I think on Ford's -- while no steering wheel
10 input since it's a '16, I think it provides steering wheel input.
11 So we should know whether he was trying to avoid as well. And
12 maybe it was just, you know, which way do you go, which way do you
13 go?

14 MR. W. HAILE: Okay.

15 MR. HENDERSON: Do y'all have any questions for me? Anything
16 else? I'll be glad to answer what I can, what I know at this
17 point.

18 MRS. HAILE: I would like to know if you could let me know
19 how those -- about the other, you know --

20 MR. HENDERSON: The kids?

21 MRS. HAILE: The kid that went to the hospital.

22 MR. HENDERSON: As soon as I find out -- do you have a phone
23 number where I can get ahold of you and I'll call you back?

24 MRS. HAILE: Mm-hmm.

25 MS. J. HAILE: Do you guys have his bibles? You said they

1 found a bible?

2 MR. HENDERSON: They were with him at the autopsy, but it's
3 not full bibles. I mean, they're damaged pretty bad. I did get
4 some scriptures off of them.

5 MRS. HAILE: Well, I thank you for doing that.

6 MR. HENDERSON: Well, that's -- he had hand-written them.

7 MRS. HAILE: He had --

8 MR. HENDERSON: So I took --

9 MS. J. HAILE: Where were they at though? Does she get them,
10 or --

11 MR. HENDERSON: It should come back with his property.

12 MS. J. HAILE: Oh, okay.

13 MR. HENDERSON: I'm not sure that you're going to want that,
14 because it was burned.

15 MRS. HAILE: It's okay.

16 MR. W. HAILE: We'll want it.

17 MR. HENDERSON: That'll be up between y'all. Everything that
18 he had on his possession, I did not take anything. It's coming
19 back with him to the funeral home.

20 MRS. HAILE: Okay.

21 MR. HENDERSON: What is a good phone number to get a hold of
22 you?

23 MRS. HAILE: [REDACTED].

24 MR. HENDERSON: 432 area code?

25 MRS. HAILE: Mm-hmm.

1 MR. HENDERSON: If you've got a pen, I'll give you my phone
2 number. If something comes up, Henderson, Dustin's my first name.

3 [REDACTED]

4 MR. W. HAILE: Will you tell her that her family's in our
5 prayers and --

6 MR. HENDERSON: I will, I will. I haven't gotten to speak to
7 them yet --

8 (Crosstalk)

9 MR. W. HAILE: We're very sorry for this and what's happened.

10 MRS. HAILE: We just don't --

11 MR. HENDERSON: That's where I'm going --

12 (Crosstalk)

13 MR. W. HAILE: My dad is a good man and you could -- I
14 guarantee you there would be a very long line of men to back him
15 up on that one.

16 MR. HENDERSON: I'm not disagreeing with that. I have not
17 uncovered anything that says he wasn't.

18 MS. J. HAILE: And there is one girl he saw at the convenient
19 store and he had gave her like, 400 bucks when she closed down the
20 Store because --

21 MR. W. HAILE: She was struggling paying bills and --

22 MS. J. HAILE: -- she needed money help paying her bills.

23 MR. HENDERSON: There in Big Springs or --?

24 (Crosstalk)

25 MS. J. HAILE: Oh, I have no idea.

1 MRS. HAILE: It was in -- I think it was in Gardendale.

2 MR. HENDERSON: Gardendale.

3 Do you have anything for them, or did we pretty much answer
4 everything?

5 MR. MARSHALL: Yeah, I'm sorry for your loss.

6 MR. W. HAILE: Thank you.

7 MR. MARSHALL: As Sergeant Henderson mentioned, our role as
8 federal investigators is to look to see if we can make
9 improvements to the highway or maybe even a vehicle. We're
10 looking at whether there's any vehicle defects or anything like
11 that, that may have involved -- we're looking at highway design,
12 so we'll -- we're definitely interested in to see when this
13 highway, the interchange was put in. So we'll look at that.
14 We're looking at all aspects of this --

15 (Buzzing sound)

16 MR. MARSHALL: -- and once we're done with our investigation,
17 probably in about a year or so, we'll put out a report. I'm going
18 to give you my card.

19 MRS. HAILE: Okay.

20 MR. MARSHALL: I will, I can get you in touch with our family
21 assistance group and they can provide you with information on the
22 progress of our investigation.

23 MRS. HAILE: Okay.

24 MR. MARSHALL: So I will, I'll leave -- let's see. I'll have
25 to provide to you later, but I shall do that with this [REDACTED]

1 number?

2 MRS. HAILE: Yes. And tell me your name, sir. Oh, you gave
3 me your card.

4 MR. MARSHALL: It's Rafael Marshall.

5 MRS. HAILE: Okay.

6 MR. MARSHALL: Yeah, and you can reach out to me anytime as
7 well.

8 MRS. HAILE: Okay.

9 MR. MARSHALL: I guess I did have two questions: one is how
10 well does he sleep at night? Does he -- is he a deep sleeper?

11 MR. W. HAILE: You guys want a water?

12 MR. HENDERSON: Thank you.

13 MRS. HAILE: I mean, like a normal person. I don't know what
14 you want me to say to that.

15 MR. MARSHALL: Just wondering if he gets up in the middle of
16 the night to go to the bathroom or if he snores, or anything like
17 that.

18 MS. J. HAILE: I always get up in the middle of the night
19 about two times to go to the bathroom.

20 (Crosstalk)

21 MR. MARSHALL: I do too, but I'm just wondering. It's just
22 one of the questions.

23 MR. HENDERSON: Some people get up more often than not, so.

24 MRS. HAILE: Yeah.

25 MR. MARSHALL: Yeah.

1 MS. J. HAILE: It's getting worse the older I get.

2 MR. HENDERSON: Do you know -- one question that he just
3 brought to mind; did he do all the maintenance on his vehicle
4 himself, or did he take it to a dealership to get done? Was there
5 any maintenance done to the vehicle?

6 MR. W. HAILE: I'm not answering that question.

7 MR. HENDERSON: Okay. Fair enough. Just trying to look at
8 mechanical aspects that -- maybe he couldn't avoid the crash
9 because --

10 MR. W. HAILE: I honestly don't know that answer.

11 MR. HENDERSON: Okay. No that's fine. Even if you did, it's
12 your constitutional right.

13 MS. J. HAILE: I rode with him in the truck a couple days
14 before Friday we were (indiscernible) always before Sunday to get
15 -- for the Thanksgiving meal, and me and my son rode in the truck
16 and it drove fine.

17 MR. MARSHALL: Okay.

18 MR. HENDERSON: Okay.

19 MS. J. HAILE: Yeah.

20 MR. MARSHALL: You said the last time he interacted -- or,
21 called you on his phone was -- when did that happen?

22 MRS. HAILE: No, I talked to him here.

23 MR. MARSHALL: Oh, you talked to him -- and then he
24 (indiscernible). Okay, okay.

25 MRS. HAILE: And then -- well, because a lot of times he'll

1 be out, you know, spreading God's word and doing stuff like that
2 and then -- but usually he -- when I call him or he usually comes
3 in, you know? So when he didn't, then that's when I called a
4 couple of times and then I just texted him and told him I couldn't
5 reach him, and I think I said, call me back.

6 MR. MARSHALL: Yeah.

7 MRS. HAILE: You know, because he knew my -- that I was going
8 to be here by myself later that evening because my grandkids live
9 here, and you know, and he would have come back and picked me up
10 to go with him. So I just got kind of worried because I didn't
11 know.

12 MR. MARSHALL: Yeah.

13 MRS. HAILE: But I'm sorry.

14 MR. MARSHALL: I'm sorry.

15 MR. HENDERSON: Is there anything we can answer for y'all?

16 MS. J. HAILE: Have you guys been saved yet?

17 MR. W. HAILE: Jo --

18 MS. J. HAILE: Are you guys Christians?

19 MR. HENDERSON: Mm-hmm.

20 MS. J. HAILE: No, I'm just saying --

21 MR. W. HAILE: That's not --

22 MS. J. HAILE: You have a -- that's good. That's good. I
23 mean, that's just a question Dad would ask. He was asking
24 everyone, you know?

25 MR. MARSHALL: Yeah.

1 MR. W. HAILE: I think you've answered my questions.

2 MRS. HAILE: I do know, I just want y'all to know my husband
3 would not have done anything to harm anybody.

4 MR. W. HAILE: Anybody.

5 MR. HENDERSON: Okay.

6 MR. W. HAILE: He wanted to help people.

7 MRS. HAILE: And he helped a lot of people. He was the most
8 generous man you would ever meet in your life and you could ask
9 anybody that knew him.

10 MR. HENDERSON: So far, that's what I -- nothing's
11 contradicting what you've told me.

12 MR. W. HAILE: That's why we just -- we don't understand
13 this. We're lost, we just don't, we don't know what happened.
14 We're just, we're dumbfounded by it, you know?

15 MR. MARSHALL: Well, that's why we look into the highway
16 design and, you know, see if we have anything --

17 MS. J. HAILE: Yeah, that (indiscernible) was amazing.

18 MR. HENDERSON: And I -- up until last night, I didn't know
19 where he came on at. We found video of that, so now we can go
20 really study that area where he came on at to address that
21 situation. Maybe that's what it was.

22 MR. W. HAILE: (Indiscernible).

23 MR. HENDERSON: He was just confused and he didn't know where
24 to get off at. I don't know, but y'all assisting in this, y'all
25 have really helped me out tremendously as far as investigation

1 goes, especially with the medical aspect of it and answering a lot
2 of questions I had.

3 MR. W. HAILE: And we know that everybody's first thought
4 was, oh, he was a drunk driver, but we already knew that in our
5 minds that we --

6 MS. J. HAILE: Yeah, we knew that wasn't right.

7 MR. W. HAILE: That was not the case.

8 MR. HENDERSON: I know. And with this being --

9 MR. W. HAILE: I think my dad's ever even --

10 MR. HENDERSON: With this being a --

11 (Crosstalk)

12 MR. W. HAILE: -- his whole life, you know?

13 MR. HENDERSON: I'll be honest with you, the news is probably
14 going to keep up with it, and when they get my crash report and it
15 says alcohol was not involved, it's going to make the news. I
16 promise you.

17 MR. W. HAILE: Okay.

18 MR. HENDERSON: That will clear, that should clear his name
19 that is was not alcohol-induced or drug-induced for that matter,
20 because I will put that on the crash report that he tested
21 negative for drugs or alcohol so we know it wasn't that.

22 MR. W. HAILE: Okay.

23 MR. HENDERSON: So I'm here to discover the truth and figure
24 out exactly what happened, and I'm going to try my best to do
25 that.

1 MR. W. HAILE: Thank you, sir. We appreciate you.

2 MR. HENDERSON: She's got my phone number. If something
3 comes up, if it's late at night, text me before you call so I can
4 turn my ringer off so I don't wake my kids up.

5 MR. W. HAILE: Okay.

6 MR. HENDERSON: But if it's during the daytime, give me a
7 call any time. I may not answer because it might show up as
8 possible spam. Text me or leave me a voicemail and I'll call you
9 right back.

10 MR. W. HAILE: Okay.

11 MR. HENDERSON: At the first chance that I get.

12 MR. W. HAILE: Thank you.

13 MR. HENDERSON: I'm not here to hang anybody out to dry or
14 anything like that, I just want to get to the bottom of why this
15 happened and prevent it from happening again.

16 Okay, I thank you for y'all's time. Here is the vehicle
17 information. This is his truck, where it's at, the first bus, the
18 second bus, and who took possession of each bus, and then the
19 driver's name and address. To get a copy of the crash report,
20 wait 10 days. You can log on this website right here. I'm
21 stationed out of San Angelo; there's the phone number to get ahold
22 of me. I'm going to try and get the crash report done tomorrow,
23 the preliminary. It's just adding 65, 70 people on there, trying
24 to get names and dates of births, and get all the information
25 accurate the first time that I put it out. It's taking a little

1 bit of time.

2 MR. W. HAILE: Okay.

3 MR. HENDERSON: But I want it to be done right instead of
4 having to go back and redact and fix and everything else.

5 MR. W. HAILE: Okay.

6 MR. HENDERSON: Okay?

7 MR. W. HAILE: Thank you guys.

8 MR. HENDERSON: If there's something that comes up that you
9 think I need to know about, or something maybe, you know, you
10 recall something later on, give me a call. And I'll try and keep
11 you abreast throughout the investigation as far as I can.

12 MR. W. HAILE: Okay. Thank you for your times.

13 MR. HENDERSON: Thank you very much.

14 MS. J. HAILE: Is that -- that's a cross, right?

15 MR. HENDERSON: Which one?

16 MS. J. HAILE: On your --

17 MR. HENDERSON: This one? Yes, ma'am.

18 MS. J. HAILE: Yeah. Yes. I am so glad it was you gentleman
19 that came out. You're very nice.

20 MR. HENDERSON: Thank you for your time.

21 MS. J. HAILE: Thank you very much.

22 MR. HENDERSON: I'm sorry we --

23 MR. W. HAILE: It's all good, I'm going to go check on --

24 MR. HENDERSON: I really do apologize, but it has helped us
25 -- I know it's helped me tremendously on my side, her cooperating.

1 And I understand where you're coming from, I get it. I don't hold
2 that against you.

3 MR. W. HAILE: Thank you.

4 MR. HENDERSON: Okay? All right, y'all be careful.

5 (Whereupon, the interview was concluded.)
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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: FATAL MULTI-VEHICLE CRASH
INVOLVING WRONGWAY DRIVER IN
HOWARD COUNTY, TEXAS
ON NOVEMBER 19, 2021
Interview of Sheila Haile

ACCIDENT NO.: HWY22FH001

PLACE: Midland, Texas

was held according to the record, and that this is the original,
complete, true and accurate transcript which has been transcribed
to the best of my skill and ability.



Brandy Wainright
Transcriber