



NATIONAL TRANSPORTATION SAFETY BOARD  
**Investigative Hearing**

Norfolk Southern Railway general merchandise freight train 32N  
derailment with subsequent hazardous material release and fires,  
in East Palestine, Ohio, on February 3, 2023

GROUP	M
EXHIBIT	
11	

Agency / Organization

Norfolk Southern

Title

**Norfolk Southern Response to  
September 2022 letter from FRA  
Administrator Bose regarding mechanical  
and brake safety inspections**



Norfolk Southern Corporation  
650 West Peachtree Street NE, Box 13  
Atlanta, GA 30308

**Helen M. Hart**  
Assistant Vice President  
Safety & Environmental

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November 11, 2022

Amit Bose  
Administrator  
U.S. Department of Transportation  
Federal Railroad Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590  
*(via email)*

Administrator Bose:

Norfolk Southern Railway Company (NS) received your September 26, 2022 letter to Mr. Alan Shaw regarding mechanical and brake safety inspections. I am responding on Mr. Shaw's behalf.

Safety and compliance are critical components to NS's operations and safe operations are fundamental components of excellent service. NS shares the Federal Railroad Administration's concern about appropriate safety inspections. For that reason, NS has long standing processes and rules in place for mechanical and brake safety inspections that comply with applicable federal rules, and we employ the appropriate personnel to conduct those inspections. In this manner, we ensure that rail equipment receives proper attention and mechanical inspections are conducted appropriately.

If you have any questions, please feel free to contact the undersigned.

Sincerely,



Helen Hart  
AVP Safety & Environmental