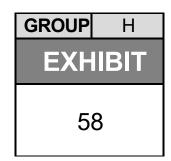


NATIONAL TRANSPORTATION SAFETY BOARD Investigative Hearing

Norfolk Southern Railway general merchandise freight train 32N derailment with subsequent hazardous material release and fires, in East Palestine, Ohio, on February 3, 2023



Agency / Organization

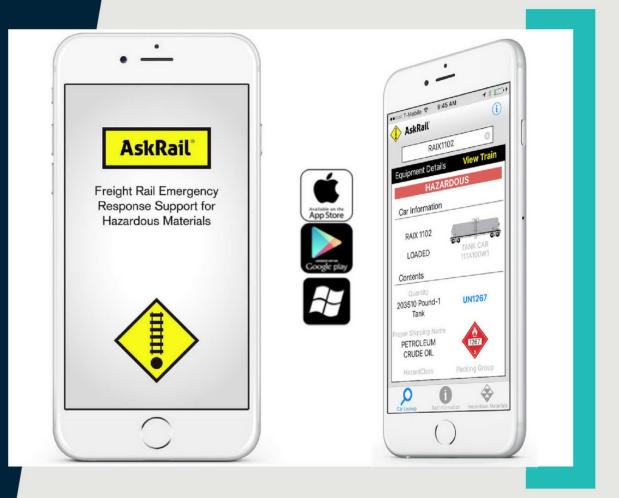
#### **Norfolk Southern**

Title

## AskRail Content from RR101 Program

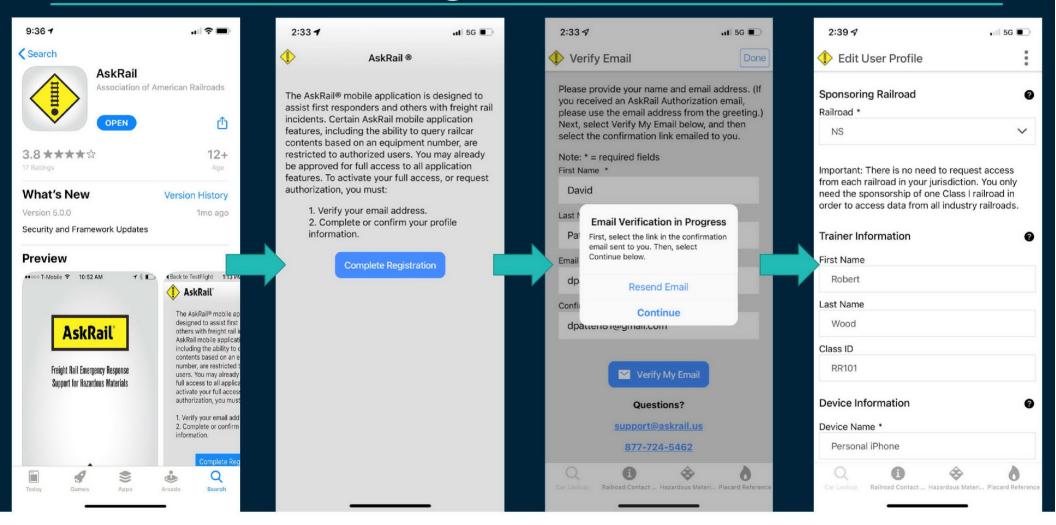
# Excerpt of AskRail Content from NS Responding to Railroad Emergencies Training

Hazard Communication Section





#### Android and iOS – Initial Registration



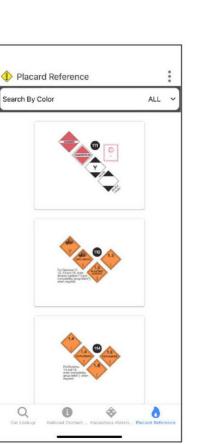
#### **Speaker Notes for Slide 3**

You can download AskRail from either the Android or iOS App Store. Once in the app, you will enter some basic information about yourself including why you need access to this app. After submitting this information, it will be sent to the corresponding railroad's Hazardous Materials Manager for approval before you can begin using it.

#### Home Screen – Car Lookup

Railroad Contact Info	0 0 0
Q Search	
CLASS I	
AMTRAK-NATIONAL RAILROAD PASSENGER CORPORATION 1 (800) 424-0217	6
BNSF RAILWAY COMPANY 1 (800) 832-5452	C
CANADIAN NATIONAL RAILWAYS 1 (800) 465-9239	6
CANADIAN PACIFIC RAILWAY 1 (800) 716-9132	6
CSX TRANSPORTATION 1 (800) 232-0144	6
KANSAS CITY SOUTHERN RAILWAY COMPANY 1 (800) 892-6295	6
NORFOLK SOUTHERN RAILWAY COMPANY (NORFOLK SOUTHERN) 1 (800) 453-2530	6
UNION PACIFIC RAILROAD COMPANY 1 (888) 877-7267	C
Gar Lookup Railtoad Contact Hazardous Materi Placard R	eference

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Hazardous Materials Top 1		Top 125 Hazmats	
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Home Screen – Car Lookup

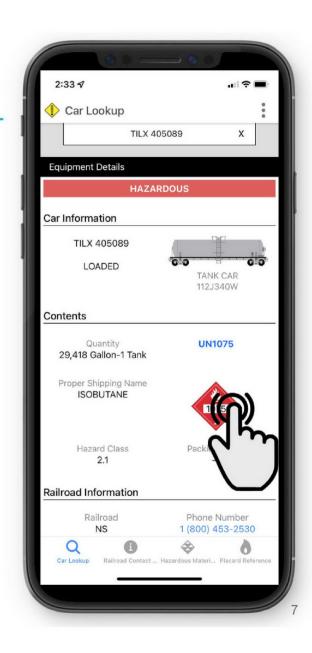
- Search Using Reporting Marks
- Accesses All Major Railroads





#### **Equipment Details**

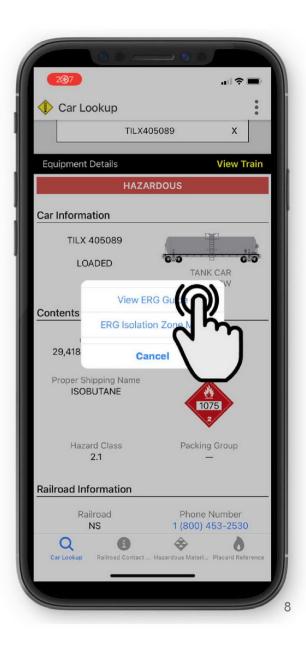
- Car Information
- Contents (Basic Hazmat Description)
- Railroad Contact Information
  - Not Shipper Contact Information
- Tap Placard or UN Number





#### **ERG Guide**

- Tap View ERG Guide
- Displays Guide Page for Commodity





#### **ERG Isolation Zone Map**

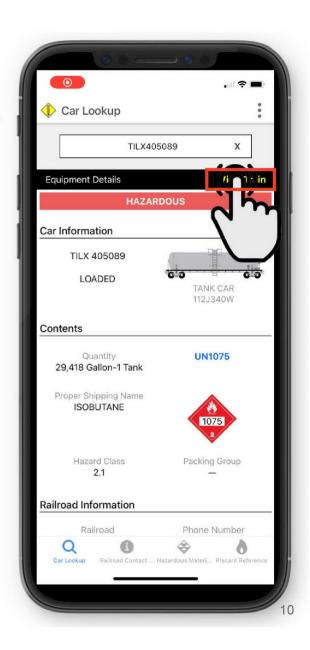
- Isolation Zone Options
- Points of Interest
- Other Map Features





#### **View Train**

- Searched Car is in a Train
- Option to View Entire Train
- Hazmat Cars Highlighted Red





## **Derailments - What's on the Train?**

- Unable to Locate Crew or RR personnel
- Use AskRail App and View Train Feature

