



NATIONAL TRANSPORTATION SAFETY BOARD  
**Investigative Hearing**

Norfolk Southern Railway general merchandise freight train 32N  
derailment with subsequent hazardous material release and fires,  
in East Palestine, Ohio, on February 3, 2023

<b>GROUP</b>	<b>H</b>
<b>EXHIBIT</b>	
58	

Agency / Organization

**Norfolk Southern**

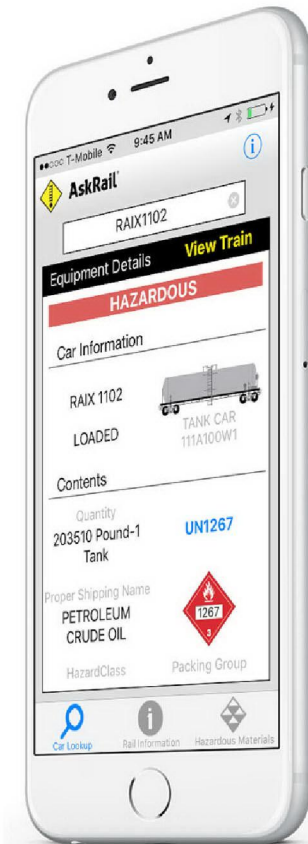
Title

**AskRail Content from RR101 Program**

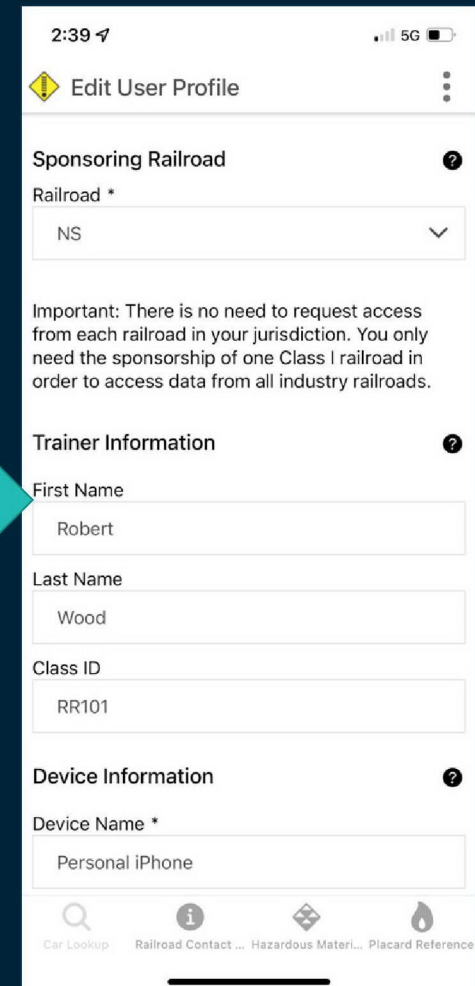
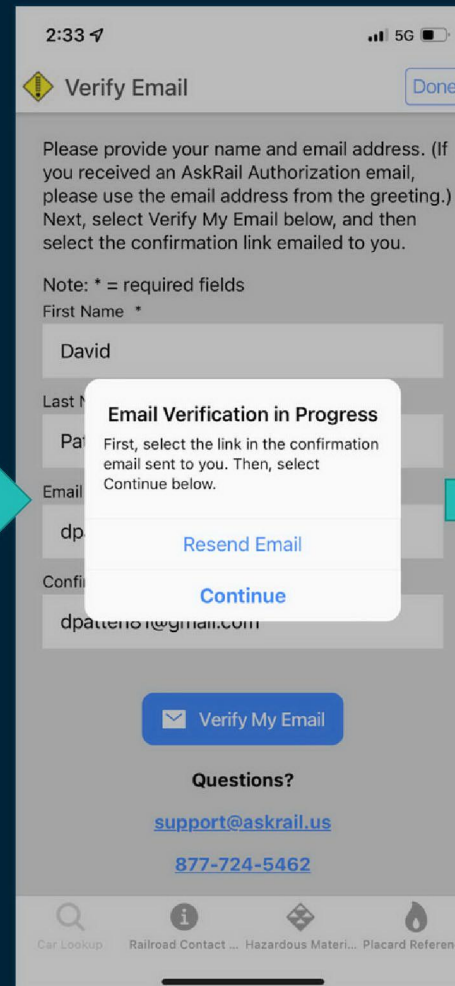
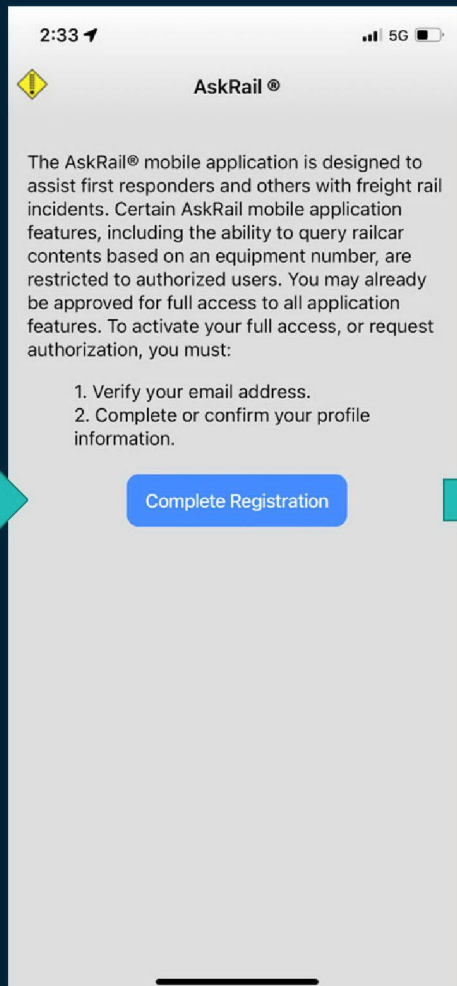
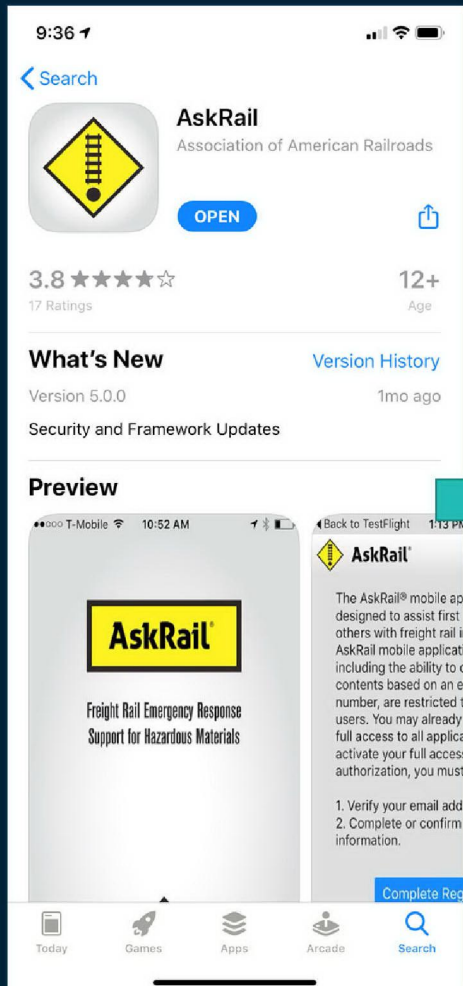
# Excerpt of AskRail Content from NS Responding to Railroad Emergencies Training

Hazard Communication Section

# AskRail App



# Android and iOS – Initial Registration

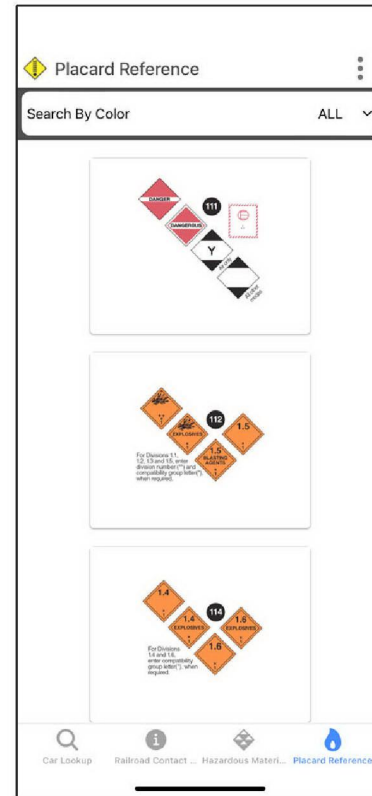
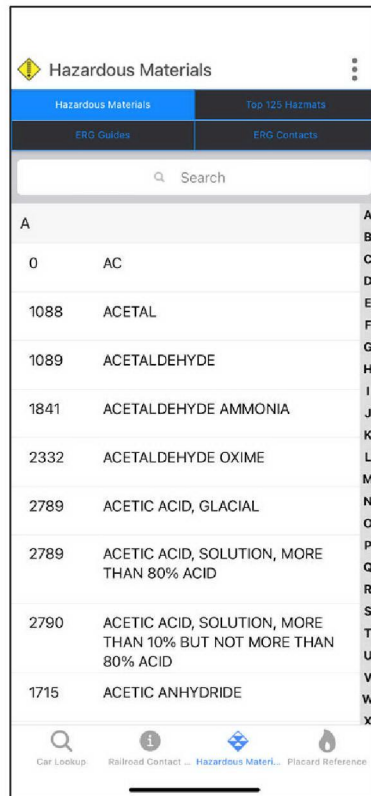
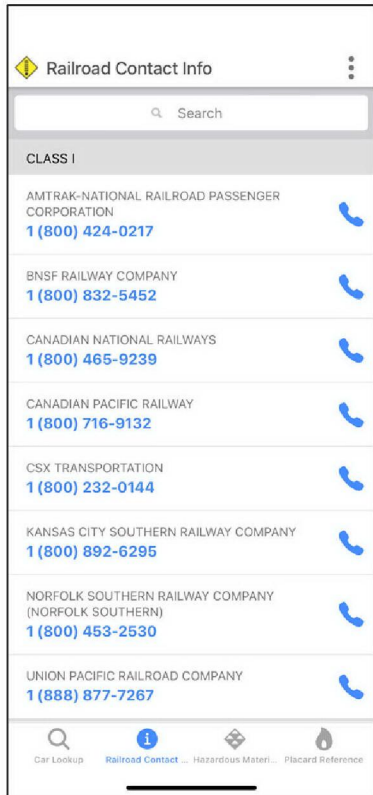


## **Speaker Notes for Slide 3**

You can download AskRail from either the Android or iOS App Store. Once in the app, you will enter some basic information about yourself including why you need access to this app. After submitting this information, it will be sent to the corresponding railroad's Hazardous Materials Manager **for approval before you can begin using it.**

# AskRail App

## Home Screen – Car Lookup

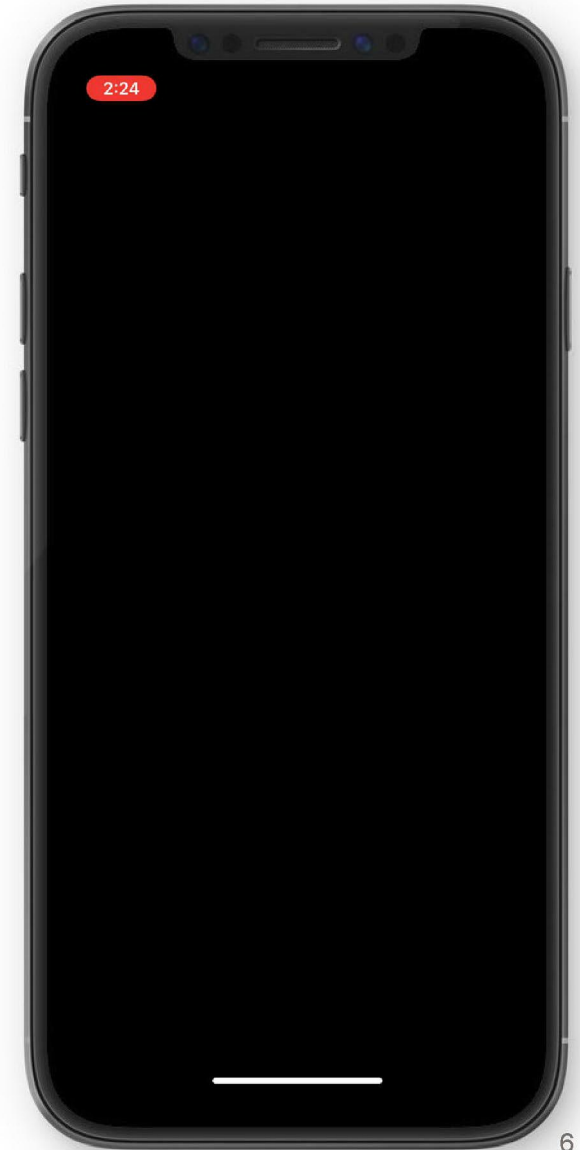


# AskRail App

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## Home Screen – Car Lookup

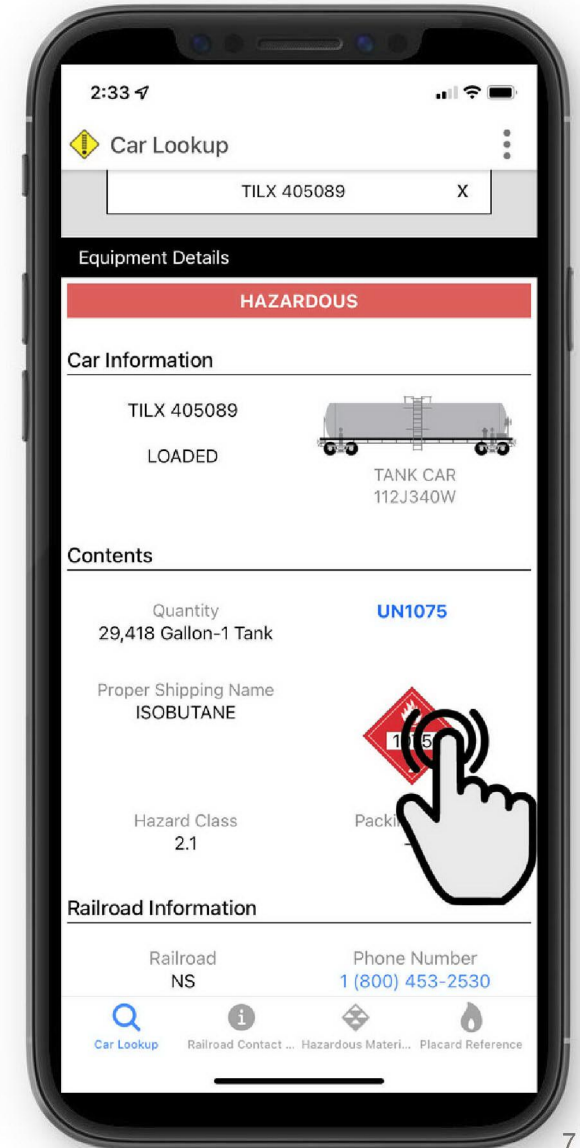
- Search Using Reporting Marks
- Accesses All Major Railroads



# AskRail App

## Equipment Details

- Car Information
- Contents (Basic Hazmat Description)
- Railroad Contact Information
  - Not Shipper Contact Information
- Tap Placard or UN Number

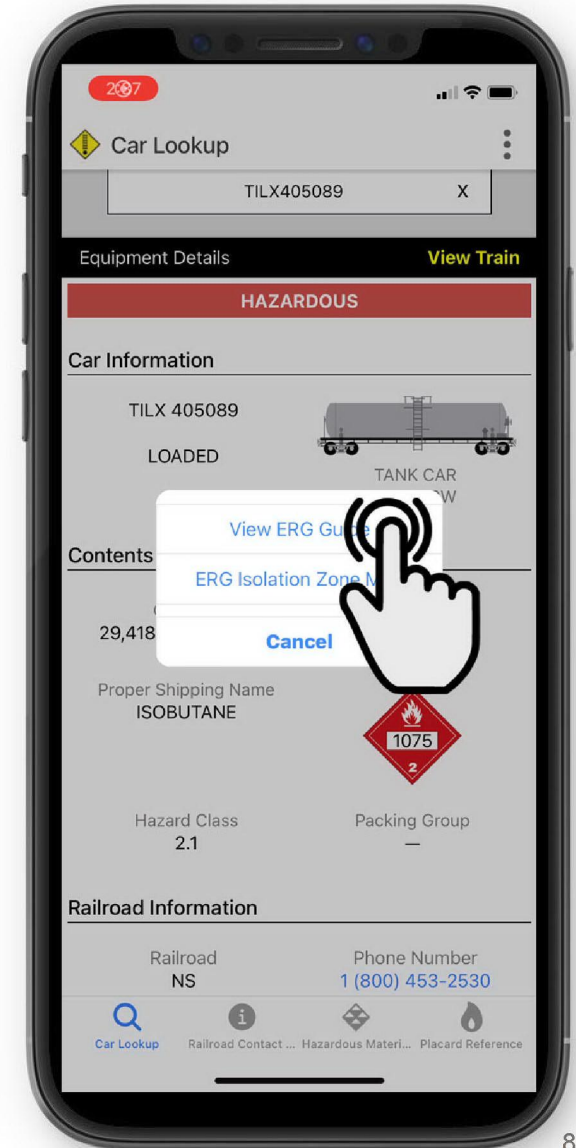




# AskRail App

## ERG Guide

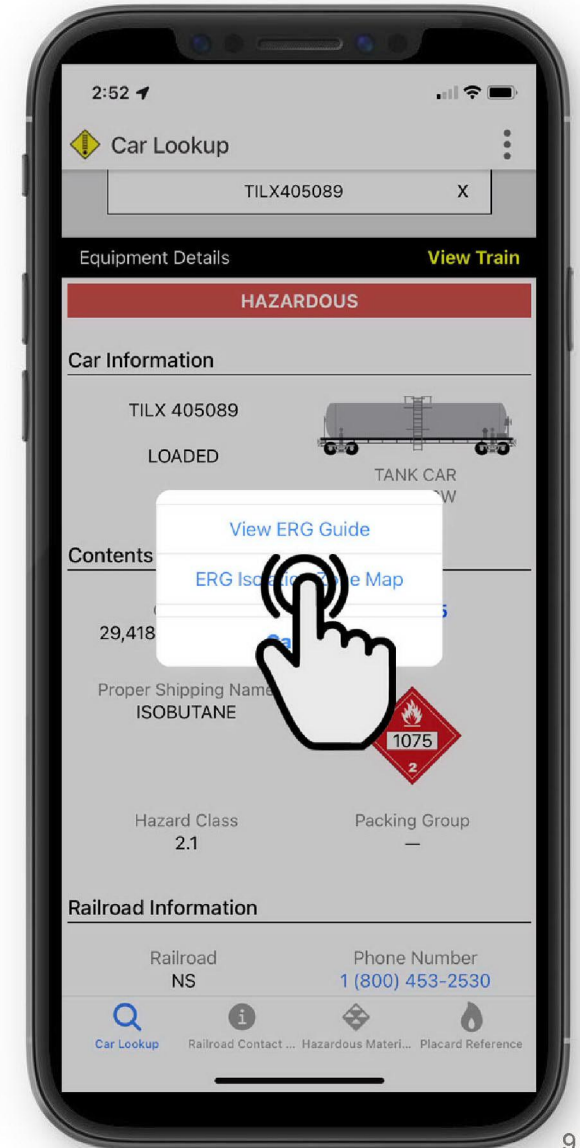
- Tap View ERG Guide
- Displays Guide Page for Commodity



# AskRail App

## ERG Isolation Zone Map

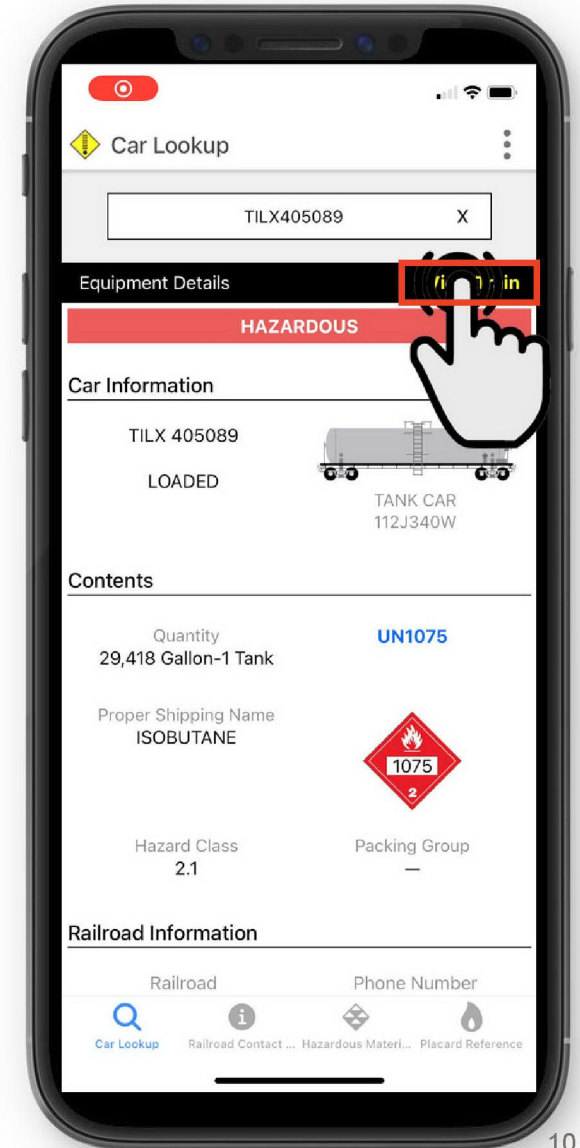
- Isolation Zone Options
- Points of Interest
- Other Map Features



# AskRail App

## View Train

- Searched Car is in a Train
- Option to View Entire Train
- Hazmat Cars Highlighted **Red**



## Derailments - What's on the Train?

- Unable to Locate Crew or RR personnel
- Use AskRail App and View Train Feature

