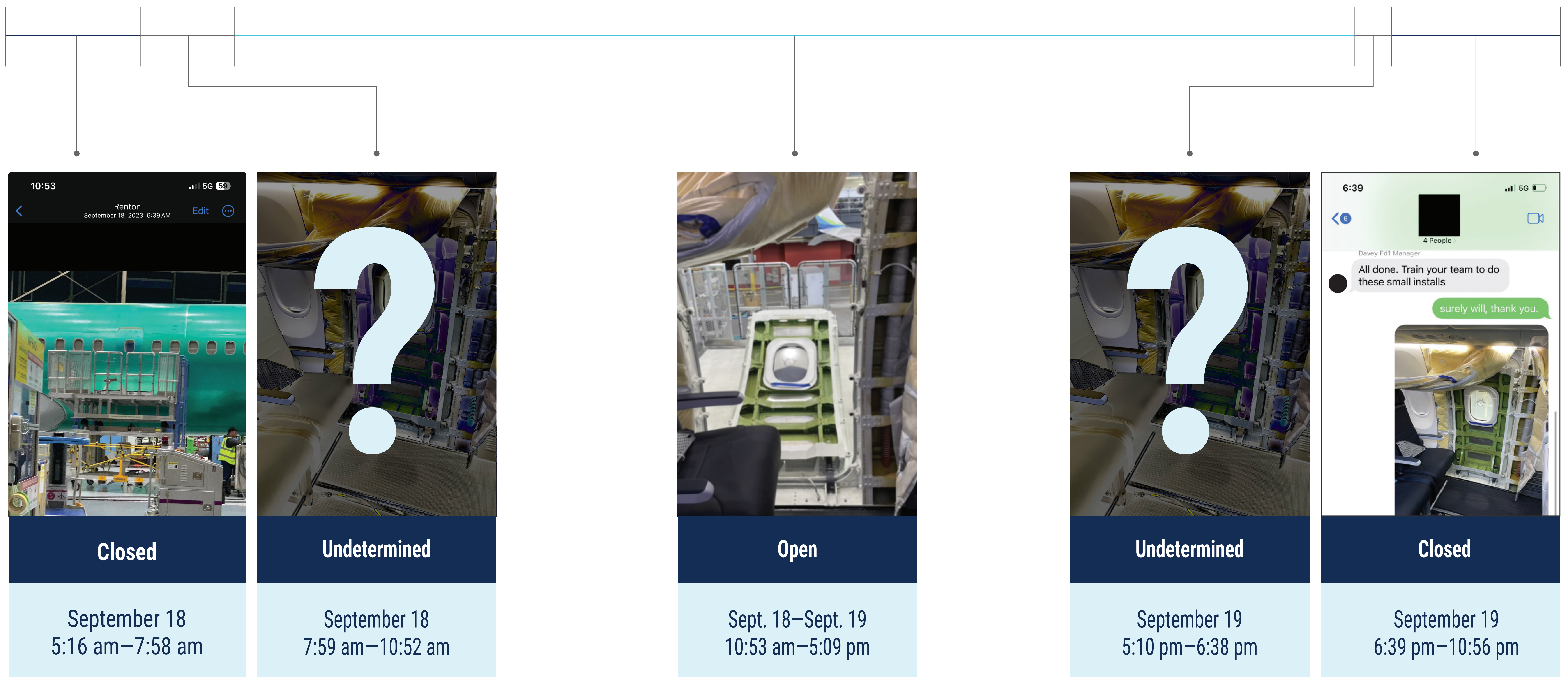


## Timeline of the Opening and Closing of the MED Plug

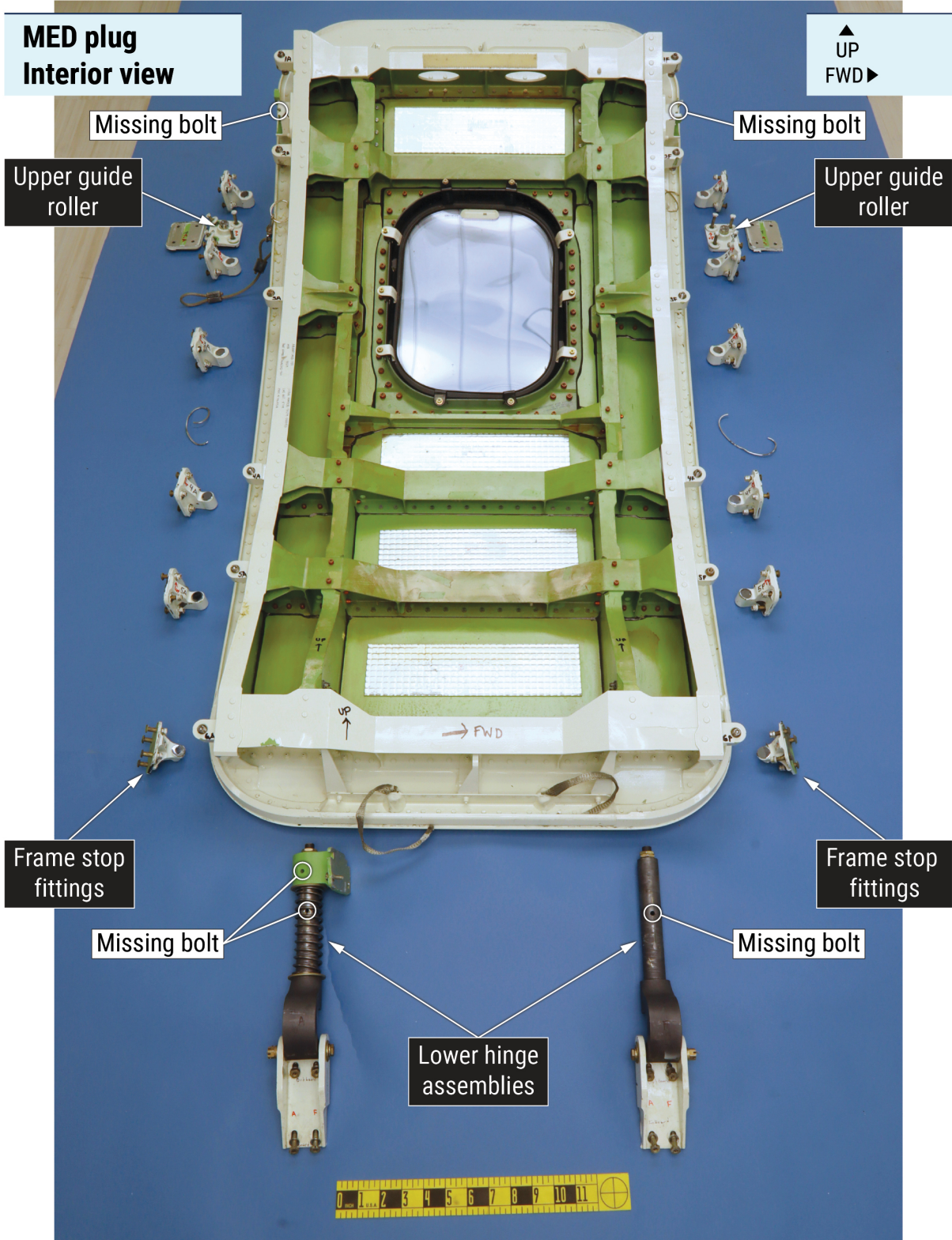
September 18, 2023 • 5:16 am —————> September 19, 2023 • 10:56 pm



### How did we get to this point?

**Documentation:** installation plans (IP) • nonconformance record/order (NCR/NCO) • shipside action tracker (SAT) • barge documents • quality signoffs • employee statements/interviews

**Digital tools:** messaging • pictures • email • employee timecards



**MED plug  
Exterior view**

▲ UP  
◀ FWD

Upper guide  
roller

Upper guide  
roller

Frame stop  
fittings

Frame stop  
fittings

Missing bolt

Missing bolt

Lower hinge  
assemblies

