

# **Aircraft Accident - Fuel Quality Assurance Review**

The goal is simple...deliver clean, dry, on spec fuel every time.

	FBO Informati	ion		Marketer QA Representative		
	ANSON C	OUNTY AIRPORT (AFP)		CAMPBELL OIL CO		
	2980 AIRP	ORT ROAD		TORI MARTIN - AVIATION SALES MANAGER		
	l .	ORO, NC 28170		OFFICE: (910) 247-6755 CELL: (910) 862-3750		
	Site ID Nb			torim@campbelloilcompany.com		
			1	torim sourippononompany.com		
		ection Contact	_			
	l .	ARDS - AIRPORT MANAGER				
	OFFICE: (	704) 694-2516 CELL: (704) 389-0633				
	redwards@	co.anson.nc.us				
	This "Fuel Quality Assurance Review" is for Phillips 66 internal use to confirm the existence of a safe level of compliance with industry standards. It does not constitute a full inspection of the customer's equipment for safety and other purposes, and only includes equipment and procedures directly related to fuel in question. It is intended to identify equipment and/or procedural deficiencies that, if not corrected could contribute to fuel quality issues. It is the customer's responsibility to assure full compliance with local, state, federal and industry standards/regulations.					
	0	Critical Deficiencies				
	2	Deficiencies				
	0	Core issues identified				
	0	Filtration information complete.				
1	0	Duckbill spouts on iet overwing fuelin	a nozz	les are a required component of a misfueling		
П	round		-	require the use of round spouts during fueling		
П				ractices must be in place to ensure the correct fuel		
П	spouts	type is delivered into aircraft.	una pi	added made so in place to official and correct faci		
	observed	type is delivered into different.				
	Aviation Fue	el Quality Assurance Requirements Recei	ived			
	08/20/21	Inspection Date (version 21.6)		Revision Date (if applicable)		
	08/20/21		X	revision bate (ii applicable)		
	08/20/21					
	00/20/21	Process date (P66 use only)				
	FBO Representa			Inspection Type		
	Airport Mana	ger		P66 Accident Review		
	FBO Representa	ative Name		Inspector Name		
	Rex Edwards			Charlie Schouweiler		

Initial

Critial deficiencies indicated by red cell color and hatch patterned box to left of cell.

Deficiencies indicated by yellow cell color and black box to left of cell.

#### Accident Report: ANSON COUNTY AIRPORT (AFP) CAMPBELL OIL CO (847922) **QA Inspection/Review Info Accident Description** This aircraft has not been flown in 15 years. Witness reports Yes Accident QA Review Complete aircraft engine was backfiring and running erratically before 02/07/19 Date of Most Recent QA Inspection takeoff. Aircraft took off and immediately banked to the left which 1 appeared to be an attempt to return to the airport then it crashed # of Deficiencies into a tree. Only parial tail number available. 0 # of Critical Deficiencies Yes Compliance Complete Days to Comply 06/17/19 **Date of Compliance** 130 Schouweiler **QCTS** Representative FBO Info Accident Reported to Phillips 66 By **Next Steps** No fuel related issues discovered. Report closed. 08/20/21 Date 11:00 ~Time Tori Martin Name Campbell Oil Company **Dealer Contact** Rex Edwards Name (704) 389-0633 Phone REDWARDS@ANSONCOUNTYNC.GOV Email **Accident Details** 8262 Tail# Piper Comanche Aircraft Type Date ~Time Location AFP 08/20/21 10:01 Departure 08/20/21 10:02 Just beyond AFP Accident 0 # Injuries 2 # Fatalities No **Property Damage** Fuel Details Refueler How was the aircraft fueled? Avgas Type of Fuel NA If Jet, does it contain SDA? Gallons Date ~Time 51.5 08/20/21 9:48 Fuel Uplifted No Were samples retained? 0 # aircraft fueled since aircraft in question? No Other fuel related problems reported? Yes Has fueling been stopped? 7,800 # gallons sold since last receipt? Approximately 380 aircraft fueled (7,800 gallons) since last No Sample Fuel? Other (explain) delivery. No After Hours Rush (\$300 additional fee) Sample Loc Sample Qty

Additional QA	Questions Questions (1997)		
Yes	Have procedural requirements been reviewed with dealer?		
	Sumps		
	Before Fueling Aircraft		
N/A	Date: most recent sump   Refueler		
N/A	Sump Rating		
08/19/21	Date: most recent sump (most downstream vessel)		
1A	Sump Rating		
	After Fueling Aircraft		
N/A	Date: most recent sump		
N/A	Sump Rating Refueler		
8/20/2021	Date: most recent sump		
1A	Sump Rating (most downstream vessel)		
	Differential Pressure (DP)		
Green	(PSI) Observed Differential Pressure		
	GPM - Observed Flow Rate		
	GPM - 100% Flow Rate		
	PSI - Corrected Differential Pressure		
00/10/01	Before to Fueling Aircraft		
08/19/21	Date (most downstream vessel)		
GREEN	DP (corrected for GPM)		
	After Fueling Aircraft		
08/20/21	Date (most downstream vessel)		
GREEN	DP (corrected for GPM)		
No	Are DP results being recorded?		
No	Sudden increases or decreases in the last 30 days?		
	Nozzle Screen		
	Before Fueling Aircraft		
08/20/21	Date: most recent check		
Good	Condition		
Yes	Free of Debris		
	After Fueling Aircraft		
08/20/21	Date: most recent check		
Good	Condition		
Yes	Free of Debris		
No	Other  Does terminal need to be notified (potential		
INU	issues with gravity, shelf life, additive, color)?		
No	Does carrier need to be notified (gravity,		
	additive, color)?		

Version 07/01/20

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### **Training**

Line service technicians shall receive training prior to performing unsupervised line service operations. Initial and recurrent training shall cover facility policies and procedures and include, but not be limited to, the content listed below:

#### Misfueling Training -----

-- Annually

- NATA Safety 1st (www.PreventMisfueling.com)
  - > General Aviation Misfueling Prevention (Online Training)
  - Operational Best Practices
- Energy Institute (EI) 1597
  - Aviation Misfueling Prevention (video)
  - Procedures for Overwing Fueling to Ensure Delivery of the Correct Fuel Grade to an Aircraft

#### Review TrustedFuel.com -

----- Annually

- Aviation Fuel Handling Guide
- Quality Assurance Obligations and Inspection Program
- Phillips 66 Quality Assurance Training Videos
  - White Bucket Test
  - API Gravity Test
  - Nozzle Screen Inspection
  - Free Water Test
  - > Filter Membrane Test
  - > Fuel System Icing Inhibitor (FSII) Concentration Test

#### Online or Live Training (complete at least one) ----

24 Months

- National Air Transportation Association (NATA) Safety 1<sup>st</sup>
  - Online Training Center
  - > Certified QC Inspector Workshop or similar program
- Aviation Continuing Education (ACE) SafetyPro
  - Fuel Safety Supervisor (online)
  - Line Fuel Service (online)
- Fuel Safety Training meeting the FAA requirements (14 CFR Part 139.321)

### **Records & Documentation**

- Develop and maintain an operations manual covering facility policies and procedures
- Retain records to satisfy customers, suppliers, and applicable authority having jurisdiction; at a minimum, keep the following records at the FBO for at least 1 year or longer if noted below:
  - Training documentation
  - Receipt of Fuel:
    - Bill of Lading (BOL)
    - White bucket test results
    - Observed API gravity, observed temperature (°F), and corrected API gravity results (corrected API gravity must be within +/- 1° of the API gravity on the BOL)
    - Fuel System Icing Inhibitor (FSII) concentration results (must be within 0.10 to 0.15 volume %)
  - > Filtration information (previous 3 years):
    - Element model numbers, date elements changed and next due date (one year after change date)
       (if separator element was cleaned and inspected per manufacturer to extend life document procedure)
    - Differential pressure results
    - Similarity data sheets from filter manufacturer if elements have been updated from original elements installed in vessel
  - > Daily, weekly, monthly, quarterly, and annual quality assurance checks
  - Equipment maintenance

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#### **Procedures**

#### **Misfueling Prevention**

- Follow NATA Safety 1<sup>st</sup> Misfueling prevention guidelines and operational best practices at www.PreventMisfueling.com
- Follow EI 1597 "Procedures for Overwing Fueling to Ensure Delivery of the Correct Fuel Grade to an Aircraft"
- Implement "Save a Life Verify Fuel Type" heart decals on refuelers and fueling dispensers (send email to TrustedFuel@p66.com for free decals) +

#### Receipt of Fuel

Follow the Phillips 66 Aviation Fuel Handling Guide and use the Phillips 66 "Receipt of Fuel" or other industry
approved form on all fuel deliveries (at a minimum - document white bucket results, observed API Gravity,
observed temperature (°F), and corrected API gravity results must be within one degree of the API gravity on
BOL)

#### **Filtration**

- Verify with filter manufacturer that filters/elements are fit for purpose, correct for fuel type and latest edition
- Replace coalescer, particulate, and monitor elements if performance issues arise (e.g. differential pressure, free water test, filter membrane test); never exceed manufacturer's 12-month service life
- Separator element life can be extended to 36 months if cleaned and inspected per manufacturer's guidance, current edition, same category, and same manufacturer as the coalescer elements being installed (inspection records of separator need to be signed and retained with filtration records)
- Verify current filter element information (part numbers), date elements changed, and next due date is placarded on filter vessel or near filter vessel and is correct for fuel type and latest edition
- Fuel flow rate shall not exceed the rated capacity of the filtration system
- Filter element installation/commissioning shall follow filter manufacturer's or other industry guidance

#### **Fuel Storage**

- Manage fuel inventory so it does not exceed 6 months shelf life, or more than half of the product has been received during the previous 6-month period
- Defueled product shall not be sold as branded fuel and shall remain segregated

#### Sampling & Testing

<ul> <li>Perform white bucket test to confirm fuel is free of particulate and water, and check for unfa         <ul> <li>Storage tanks</li> <li>Refueler tanks</li> </ul> </li> <li>Filter vessels or Relaxation chambers</li> <li>Overwing nozzle samples</li> <li>Perform FSII additive test (Jet A w/ FSII)</li> </ul>	Daily Daily Daily Weekly
<ul> <li>Monitor differential pressure</li> <li>Confirm water defense system (float or probe) shuts down properly per manufacturer</li> <li>Perform Free Water Test (Jet A or Jet A w/ FSII)</li> <li>Perform Filter Membrane Test (Jet A or Jet A w/ FSII)</li> </ul>	Quarterly Monthly +
<ul> <li>Hoses &amp; Nozzles</li> <li>Check hose condition</li> <li>Flush hose line fill if in sporadic or occasional use</li> <li>Nozzle Screen: Inspect, clean, and replace per industry guidance:</li> <li>➤ Overwing</li> <li>➤ Single Point</li> </ul>	Weekly

<sup>+</sup> Recommended

<sup>\*\*</sup> If single point nozzle is used less than 8 times per month; inspection of nozzle screen can be extended to quarterly if nothing was found in the previous nozzle screen inspection

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### Equipment (Fixed & Mobile)

#### Tanks and Piping

- Dedicated to a single type and grade of product
- Placarded properly per El 1542:
  - > Refueler: front, back, and both sides
  - Storage Tank: minimum two sides
- Fill points identified for grade of product:
  - > Avgas 100LL: Painted blue or red with a blue band and labeled with product name
  - > Jet A: Painted black and labeled with product name
  - Secure with different keyed padlock; label keys with Avgas 100LL or Jet A and store with appropriate test equipment (send email to TrustedFuel@p66.com for free Jet A and Avgas 100LL keychains) +
- Sump drain or sump pump required on tanks
- Copper or cadmium alloys, cadmium plating, galvanized steel or other zinc material coatings, and plastic materials are not permitted in fuel systems (stainless steel piping is recommended per El 1540)

#### **Filtration**

- Aviation approved particulate and water filtration required (latest edition):
  - Immediately upstream of the aircraft fueling dispenser (maximum 15' of 3" pipe or equivalent)
  - > Into mobile fueling equipment
  - > On mobile fueling equipment

Fuel Type	Coalescer/Separator (6th Edition) (Do not mix manufacturer's elements in the same vessel)	Monitor (7 <sup>th</sup> Edition)
Jet A with FSII	Category "M"	No
Jet A	Category "C" or "M"	Yes *
Avgas 100LL	Category "C" or "M"	Yes *

<sup>\*</sup> Note: Monitor filtration containing super absorbent polymer (SAP) material is being phased out by the aviation industry. Please refer to the filter manufacturers for additional details on alternative filtration.

- Placards on filter vessels or near filter vessel indicating:
  - > Current element model numbers installed in vessel and they are the latest edition
  - Date elements were changed, and next due date shall be displayed (one year from change date)
- Water defense system (float or probe) required on coalescer/separator filtration located immediately upstream of aircraft fueling hose
- Sump drain required on filter vessels and relaxation chambers
- Differential pressure gauge required on filter vessels (recommend direct read type with peak hold)

#### Dispensers, Hoses & Nozzles

- Dispensers properly placarded for grade per El 1542
- Implement "Save a Life Verify Fuel Type" heart decals on refuelers and fueling dispensers (send email to TrustedFuel@p66.com for free decals) +
- Aviation fueling hoses must be marked with El 1529 or El/API 1529 and in good condition; never exceed manufacturer's 10-year service life
- Overwing nozzle handles color coded per El 1542:
  - > Avgas 100 LL: Red Handle
  - Jet A: Black Handle
- Duckbill spouts required on jet overwing fueling nozzles per El 1597
- Nozzle Screens (100 mesh) required on fueling nozzles
- Dust covers or other protective devices required on fueling nozzles

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## **FSII Additive Injection at the FBO** (if applicable)

Develop and adhere to a Fuel System Icing Inhibitor (FSII) program that includes equipment, procedures, training and documentation specific to the injection and sale of Jet A with or without FSII including, but not limited to, the following:

- EI 1597 "Procedures for Overwing Fueling to Ensure Delivery of the Correct Fuel Grade to an Aircraft"
- NATA Safety 1st "General Aviation Misfueling Prevention"
- NATA Safety 1st "DEF Contamination Supplement"
- ASTM Manual 5 "Aviation Fuel Quality Control Procedures"

#### **Equipment & FSII Inventory**

- Ensure FSII meets ASTM D4171 "Standard Specification for Fuel System Icing Inhibitor" and is stored and handled in accordance with manufacturer's recommendations
- FSII containers (e.g. totes, drums, pails/tanks):
  - Prominently labeled to identify product
  - Charged desiccant filter on vent
- FSII additive injector system designed for aviation applications
- Graduated cylinder (minimum 500 ml) to test FSII injection rate using bypass test method
- FSII Additive Test Kit (B/2) to test jet fuel with FSII at storage tank or refueler
- Where FSII is not available, install and maintain "FSII not Available" decals on refuelers, fueling dispensers and fueling hoses to ensure proper identification of fuel type (send email to TrustedFuel@p66.com for free decals)

#### **Procedures**

- FSII injection systems and FSII containers:
  - ➤ Ensure FSII additive remains free from contaminants (e.g. water, dirt) and other products (e.g. Diesel Exhaust Fluid (DEF), TKS de-icing fluid)
  - Document all transfers of FSII additive to refuelers
  - > Daily inspection of the components (e.g. tanks, lines, valves, desiccant filters) and correct deficiencies
  - Calibrate additive injectors per manufacturer's guidance, at least monthly, to ensure a FSII additive concentration rate of 0.10 to 0.15 volume % (recommend 0.125)
- FSII additive injected into refueler or storage tank: confirm FSII additive concentration is within 0.10 to 0.15 volume % using a FSII Additive Test Kit (B/2)
- FSII additive injected at the aircraft wing: confirm fuel order with customers (Jet A with or without FSII) and document on fuel ticket
- FBO use of aerosol cans to dispense FSII additive into fuel is prohibited

FSII Not Available at the FBO (if applicable)	
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Develop and adhere to a quality assurance program that includes equipment, procedures, training and documentation specific to sale of Jet A without FSII including, but not limited to, the following:

- EI 1597 "Procedures for Overwing Fueling to Ensure Delivery of the Correct Fuel Grade to an Aircraft"
- NATA Safety 1st "General Aviation Misfueling Prevention"

#### Equipment

• Install and maintain "FSII not Available" decals on refuelers, fueling dispensers and fueling hoses to ensure proper identification of fuel type (send email to TrustedFuel@p66.com for free decals)

#### **Procedures**

- Confirm with customers that Jet A does not contain FSII additive and document on fuel ticket
- Communicate to the public that Jet A with FSII additive is not available (e.g. Ac-U-Kwik, AirNav, FBO website)
- FBO use of aerosol cans to dispense FSII additive into fuel is prohibited

ANSON COUNTY AIRPORT (CAMPBELL OIL CO) WADESBORO, NC Insp Date: 08/20/21



### **Phillips 66 Aviation Fuel Quality Assurance Program**

Quality assurance requires ongoing activity to monitor/manage aviation fuel from the time it is received at the airport until delivered into the aircraft.

Please acknowledge compliance of tl	he following by	checking the boxes at the right.	
Aviation Fuel Quality Assurance	Requirement	re	
I have reviewed and agree to adher			Requirements"
Corrective actions (2) on the	following pa	ge(s) have been resolved.	
FBO Contact Signature		Marketer/Account Rep Signature	
Print Name	 Date	Print Name	 Date
L L LII C IVAINC	Date	L L LII O IVUINC	Ducc

Insp Date: 08/20/21



### **Summary of Corrective Actions**

#### 1 Avgas - Receipt of Fuel (COA) - Bill of Lading & Certificate of Analysis

Ensure that each Bill of Lading (BOL) is accompanied by a COA (meets ASTM spec) from the source terminal and that the COA date is within six months of the BOL date. Contact Phillips 66 Aviation at 800-234-6603 (option 1) if you have questions.

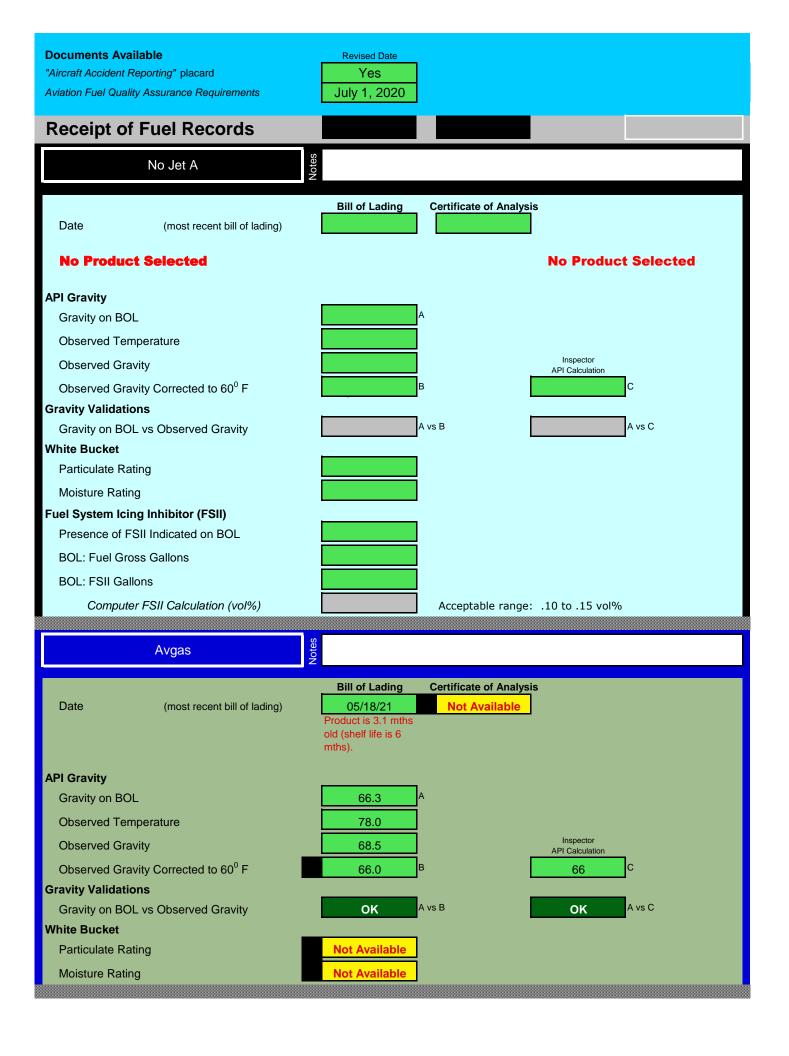
#### 2 Avgas - Receipt of Fuel (White Bucket) - Bill of Lading & Certificate of Analysis

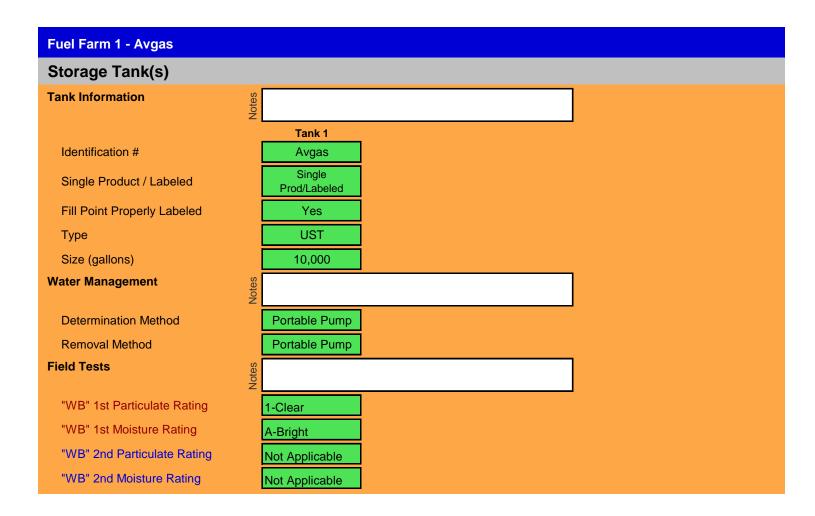
Ensure that fuel receipt documentation confirms the fuel received was free of any visible contamination by recording satisfactory results (1A Rating) on the bill of lading.

	Master Data	Manual Input	Data Used for Cover Page			
Facility Information						
Ship To #	847922		·			
Ship To Name	ANSON COUNTY AIRPORT		ANSON COUNTY AIRPORT			
Sold To #	10002819		10002819			
Physical Address	2980 AIRPORT ROAD		2980 AIRPORT ROAD			
City	WADESBORO		WADESBORO			
State	NC		NC			
ZIP	28170		28170			
Airport ID	AFP		AFP			
Туре	AVMD		AVMD			
Marketer Name	CAMPBELL OIL CO		CAMPBELL OIL CO			
P66 Account Rep	Russ Boy		RUSS BOY			
P66 QA Rep	Charlie Schouweiler		CHARLIE SCHOUWEILER			
	FBO QA Inspection Contact	Same As				
Name	REX EDWARDS		REX EDWARDS			
Title	Airport Manager		AIRPORT MANAGER			
Office Phone	(704) 694-2516		(704) 694-2516			
Cell Phone	(704) 389-0633		(704) 389-0633			
Email	redwards@co.anson.nc.us		redwards@co.anson.nc.us			
Email		<u> </u>	l <u>L</u>			
	QA Compliance Contact	same as				
Name	Tori Martin		TORI MARTIN			
Title	Aviation Sales Manager		AVIATION SALES MANAGER			
Office Phone	(910) 247-6755		(910) 247-6755			
Cell Phone	(910) 862-3750		(910) 862-3750			
Email	torim@campbelloilcompany.com		torim@campbelloilcompany.com			
	TrustedFuel.com Website	Same As				
Name						
Title						
Office Phone						
Office Phone Cell Phone						
Cell Phone						
Cell Phone	NATA Safety 1st Contact	Same As				
Cell Phone	NATA Safety 1st Contact	Same As				
Cell Phone Email	NATA Safety 1st Contact	Same As				
Cell Phone Email Name	NATA Safety 1st Contact	Same As				
Cell Phone Email Name Title	NATA Safety 1st Contact	Same As				
Cell Phone Email  Name Title Office Phone	NATA Safety 1st Contact	Same As				

Tab/Section/Sub Section	Notes
<b>General Comments</b>	
Avgas Fuel Farm 1	
Storage to Aircraft	
Filtration	ACO-51201R

Equipment Inventory				
Fuel Farm 1				
	Jet	Avgas		
Product	Not Applicable	Avgas		
# Tanks		1	Note: Mobile storage tanks should be recorded	
Refuelers		No	as both tanks and refuelers.	
Aircraft Fueling Dispenser		1	If 1 Mobile Tank: Record as 1 tank and 1	
FSII Injection Equip			refueler on Farm 1.	
Filtration / Relaxation Vessels			If 2 Mobile Tanks: Record as 1 tank and 2	
Transport to Storage		No	refuelers on Farm 1 and 1 tank on Farm 2.	
Vessel Count		Not Applicable		
Storage to Refueler		Not Applicable		
Vessel Count		Not Applicable		
Storage to Aircraft		Yes	Note: Look for additional filtration inside	
Vessel Count		1	cabinet.	





#### Fuel Farm 1 - Avgas **Storage to Aircraft** ACO-51201R **Filtration Elements** Vessel 1 Vessel at Dispenser Yes ACO-51201R [M] Element Type 1 - Model # Not Applicable Element Type 2 - Model # Not Applicable Element Type 3 - Model # Yes **Compliant Filtration** Configuration NA Element Changed - Month **FEB** Element Changed - Year 2021 **Date/Elements Posted on Vessel** Yes **Appurtenances** Sump Drain Functional Yes Green/Red Zone **DP** Gauge Water Defense Equipment No **Field Tests** "WB" 1st Particulate Rating 1-Clear "WB" 1st Moisture Rating A-Bright

Fuel Farm 1 - Avgas					
Dispenser or Cabinet/Hoses	/Nozzles				
Dispenser g					
Z	Dispenser 1				
Properly Labeled for Product	Yes				
Self Serve	Yes				
Over Wing	Yes				
API/EI 1529 Hose	Yes				
Dust Cover/Protective Device	Yes				
Nozzle Screen Condition	Good				
Free of Debris	Yes				
"WB" 1st Particulate Rating	1-Clear				
"WB" 1st Moisture Rating	A-Bright A-Bright				