

## **AQV Vendor, Supplier, Partner & Port Service Letter**

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Dear Valued AQV Business Partner,

I am reaching out with an update about American Queen Voyages (AQV).

Despite our best efforts, AQV has not recovered from effects of the pandemic and has become a financially unsustainable business. We therefore regret to inform you that our parent company, Hornblower Group, has made the difficult decision to sell or shut down AQV. All future AQV cruises have been cancelled, effective immediately.

To help ensure an orderly exit of AQV, Hornblower Group and AQV have initiated a court-supervised Chapter 11 process in the U.S. and ancillary proceedings in Canada.

**You have played an important role in enabling AQV to provide outstanding travel experiences and service to our guests, and we want to ensure you understand what this means for you:**

- As AQV is no longer operating, our goal is to facilitate an orderly wind-down of our relationship with you.
- If we require your services through the AQV sale or closure process, we will be in touch with you directly about next steps.
- If we require your services through the AQV sale or closure process, you should expect to be paid in full under normal terms for goods and services provided after the Chapter 11 filing. We have received a commitment for new financing which, following court approval, will support AQV during this transition process.
- Under U.S. bankruptcy law, unpaid debts for goods and services provided prior to the filing date cannot be paid without specific court approval. Any pre-petition claims for such goods and services will be addressed as part of the Chapter 11 process.
- We sincerely apologize for any inconvenience this may cause and appreciate your support.

Additional information is available at [www.AQVinfo.com](http://www.AQVinfo.com). Court filings and other information related to the proceedings are available on a separate website administrated by our claims agent, Omni Agent Solutions, at <https://omniagentsolutions.com/Hornblower>; by calling Omni representatives toll-free at (888) 504-8055, or (747) 263-0163 for calls originating outside of the U.S. or Canada; or by emailing [HornblowerInquiries@OmniAgnt.com](mailto:HornblowerInquiries@OmniAgnt.com).

Thank you for your partnership.

Sincerely,

Adam Peakes  
President  
Hornblower Group