

NATIONAL TRANSPORTATION SAFETY BOARD  
**Investigative Hearing**

Alaska Airlines Flight 1282

Boeing 737-9, N704AL

Left Mid Exit Door Plug Separation in Portland, OR

January 5, 2024

<b>Docket No.</b>	<b>SA-543</b>
<b>EXHIBIT</b>	
11D	

**Manufacturing Records and Human  
Performance - Attachment 3  
Shipside Action Tracker (SAT)  
4650723  
(6 Pages)**

DCA24MA063

**MANUFACTURING RECORDS AND HUMAN  
PERFORMANCE**

Group Chair's Factual Report  
Attachment 3 - Shipline Action Tracker (SAT) 4650723  
July 1, 2024



**Request Status History**

SAT#: <b>4650723</b> Tier 1	Initiated Date/Time: 9/1/2023 11:01:00 AM	Elapsed Time: 18d : 12h : 9m	SAT Entry By: Name: [REDACTED]	Phone: [REDACTED]
Program: 737	Control Code: 941	Position: 1UAA	MFG Need Date: 9/18/2023 11:00:00 AM	Shop#: [REDACTED]
Status: Closed	Cell/FlowDay: 1-Central	TeamArea: Customizers	Line#: 8789 (M9)	Chronic Issue: No

**Problem Description:**  
 NUMEROUS RIVETS ARE DAMAGED C/T THE [REDACTED] EDGE FRAME - MID EXIT DOOR. MARKED WITH ORANGE TAPE  
 [Action: SPIRIT REWORK]

Org: LSCC	Problem Type: Validation	Requester Name: [REDACTED] Phone: [REDACTED]
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**Attached SAT Images/Files**

C593C412.pdf

**ReferenceType / Number Responder's Information**

Type	Number
IP	[REDACTED]
IP	[REDACTED]
Part#	[REDACTED]
PickUp	[REDACTED]
PickUp	[REDACTED]
PickUp	[REDACTED]
PickUp	[REDACTED]
GRPCode	[REDACTED]
MPR	[REDACTED]
MPR	[REDACTED]
MPR	[REDACTED]
MPR	[REDACTED]
StationLoc	727H, WL-224-254, BL-L66
FO	APB

**ReferenceType / Number Requester's Information**

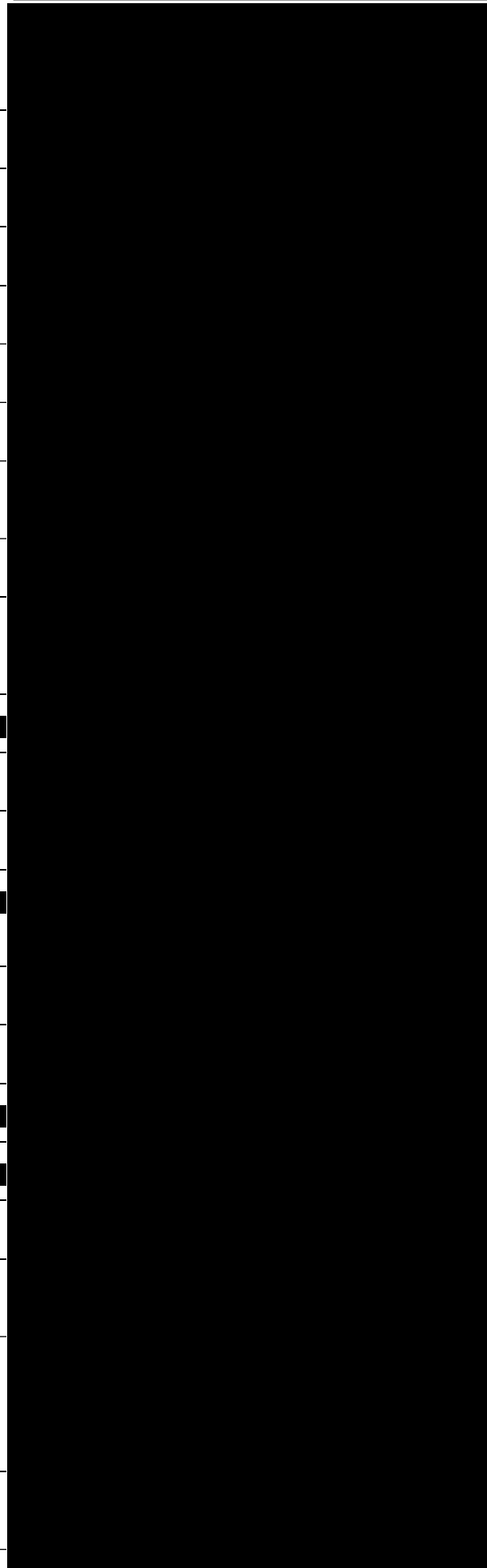
Type	Number
IP	[REDACTED]
PickUp	[REDACTED]
GRPCode	[REDACTED]
StationLoc	727h
Waterline	224-254
ButtockLN	L66

**Symbol Explanation: - \$\$ - If the SAT item is resolved, the resolved date is marked with the symbol.**

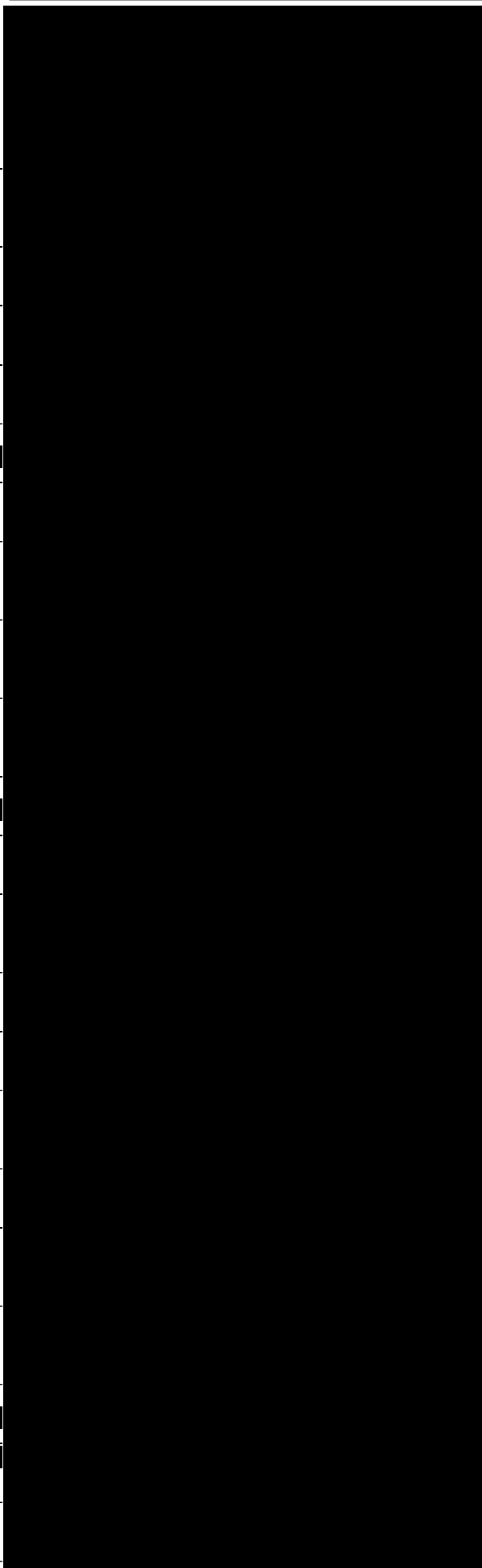
Cell Response(s)				
Date	Org -- ProblemType	ECD	Contact Name (Response By)	Action Taken Description
Sep 20 2023 8:58AM	Manufacturing -- Review for closure	9/20/2023 8:00:00 AM	[REDACTED]	[REDACTED]
9/19/2023 11:10 PM \$\$	Manufacturing -- Review for closure	9/20/2023 8:00:00 AM \$\$	[REDACTED]	[REDACTED]
9/19/2023 11:09:00 PM	Supplier Management -- Spirit Support	9/20/2023 8:00:00 AM	[REDACTED]	[REDACTED]

9/19/2023 5:41:00 PM	Supplier Management -- Spirit Support	9/19/2023 9:00:00 PM	[REDACTED]
9/19/2023 2:15:00 PM	Supplier Management -- Spirit Support	9/19/2023 5:00:00 PM	[REDACTED]
9/19/2023 12:09:00 PM	Supplier Management -- Spirit Support	9/19/2023 5:00:00 PM	[REDACTED]
9/19/2023 10:32:00 AM	Supplier Management -- Spirit Support	9/19/2023 3:30:00 PM	[REDACTED]
9/19/2023 6:45:00 AM	Supplier Management -- Spirit Support	9/19/2023 11:00:00 AM	[REDACTED]
9/19/2023 6:43:00 AM	Supplier Management -- Spirit Support	9/19/2023 7:00:00 AM	[REDACTED]
9/19/2023 4:43:00 AM	Supplier Management -- Spirit Support	9/19/2023 7:00:00 AM	[REDACTED]
9/18/2023 9:04:00 PM	Supplier Management -- Spirit Support	9/19/2023 7:00:00 AM	[REDACTED]
9/18/2023 6:23:00 PM	Supplier Management -- Spirit Support	9/18/2023 9:00:00 PM	[REDACTED]
9/18/2023 2:30:00 PM	Supplier Management -- Spirit Support	9/18/2023 6:00:00 PM	[REDACTED]
9/18/2023 1:06:00 PM	Supplier Management -- Spirit Support	9/18/2023 4:30:00 PM	[REDACTED]
9/18/2023 12:08:00 PM	Supplier Management -- Spirit Support	9/18/2023 2:00:00 PM	[REDACTED]
9/18/2023 11:00:00 AM	Supplier Management -- Spirit Support	9/18/2023 1:00:00 PM	[REDACTED]
9/18/2023 10:05:00 AM	Supplier Management -- Spirit Support	9/18/2023 1:00:00 PM	[REDACTED]
9/18/2023 7:17:00 AM	Supplier Management -- Spirit Support	9/18/2023 11:00:00 AM	[REDACTED]
9/18/2023 7:00:00 AM	Supplier Management -- Spirit Support	9/18/2023 11:00:00 AM	[REDACTED]
9/17/2023 6:15:00 PM	Supplier Management -- Spirit Support	9/18/2023 9:00:00 AM	[REDACTED]
9/17/2023 4:44:00 PM	Supplier Management -- Spirit Support	9/18/2023 9:00:00 AM	[REDACTED]
9/17/2023 3:54:00 PM	Supplier Management -- Spirit Support	9/18/2023 9:00:00 AM	[REDACTED]
9/17/2023 3:00:00 PM	Supplier Management -- Spirit Support	9/18/2023 9:00:00 AM	[REDACTED]

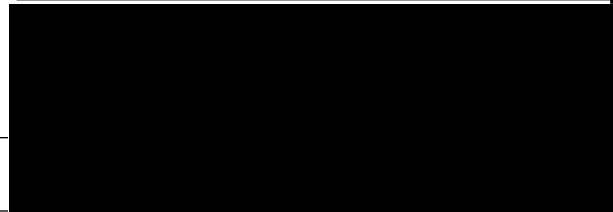
9/17/2023 8:41:00 AM	Supplier Management -- Spirit Support	9/18/2023 9:00:00 AM	[REDACTED]
9/17/2023 6:57:00 AM	Supplier Management -- Spirit Support	9/17/2023 10:00:00 AM	[REDACTED]
9/16/2023 4:14:00 PM	Supplier Management -- Spirit Support	9/17/2023 7:30:00 AM	[REDACTED]
9/16/2023 11:44:00 AM	Supplier Management -- Spirit Support	9/16/2023 5:00:00 PM	[REDACTED]
9/16/2023 10:33:00 AM	Supplier Management -- Spirit Support	9/16/2023 12:30:00 PM	[REDACTED]
9/16/2023 5:19:00 AM	Supplier Management -- Spirit Support	9/16/2023 10:30:00 AM	[REDACTED]
9/15/2023 1:39:00 PM	Supplier Management -- Spirit Support	9/16/2023 10:00:00 AM	[REDACTED]
9/15/2023 7:13:00 AM	Supplier Management -- Spirit Support	9/15/2023 3:00:00 PM	[REDACTED]
9/15/2023 5:19:00 AM	Supplier Management -- Spirit Support	9/15/2023 9:30:00 AM	[REDACTED]
9/14/2023 6:14:00 PM	Supplier Management -- Spirit Support	9/15/2023 6:30:00 AM	[REDACTED]
9/14/2023 2:52:00 PM	Supplier Management -- Spirit Support	9/14/2023 6:30:00 PM	[REDACTED]
9/14/2023 12:49:00 PM	Supplier Management -- Spirit Support	9/14/2023 4:30:00 PM	[REDACTED]
9/14/2023 8:32:00 AM	Supplier Management -- Spirit Support	9/14/2023 1:30:00 PM	[REDACTED]
9/13/2023 6:48:00 PM	Supplier Management -- Spirit Support	9/14/2023 9:00:00 AM	[REDACTED]
9/13/2023 12:52:00 PM	Supplier Management -- Spirit Support	9/13/2023 7:00:00 PM	[REDACTED]
9/13/2023 7:51:00 AM	Supplier Management -- Spirit Support	9/13/2023 1:30:00 PM	[REDACTED]
9/12/2023 8:07:00 PM	Supplier Management -- Spirit Support	9/13/2023 9:00:00 AM	[REDACTED]
9/12/2023 4:16:00 PM	Supplier Management -- Spirit Support	9/12/2023 8:30:00 PM	[REDACTED]
9/12/2023 11:48:00 AM	Supplier Management -- Spirit Support	9/12/2023 4:30:00 PM	[REDACTED]
9/12/2023 7:27:00 AM	Supplier Management -- Spirit Support	9/12/2023 12:30:00 PM	[REDACTED]
9/12/2023 6:31:00 AM	Supplier Management -- Spirit Support	9/12/2023 12:30:00 PM	[REDACTED]
9/11/2023 4:23:00 PM	Supplier Management -- Spirit Support	9/12/2023 7:30:00 AM	[REDACTED]



9/11/2023 4:08:00 PM	Supplier Management -- Spirit Support	9/12/2023 11:00:00 AM	[REDACTED]
9/11/2023 3:32:00 PM	Quality -- Line Check	9/11/2023 4:30:00 PM	[REDACTED]
9/11/2023 11:15:00 AM	Quality -- Line Check	9/11/2023 4:30:00 PM	[REDACTED]
9/11/2023 4:22:00 AM	Supplier Management -- Spirit Support	9/11/2023 12:30:00 PM	[REDACTED]
9/9/2023 10:38:00 AM	Supplier Management -- Spirit Support	9/11/2023 11:00:00 AM	[REDACTED]
9/9/2023 10:30:00 AM	Supplier Management -- Spirit Support	9/9/2023 10:30:00 AM	[REDACTED]
9/8/2023 2:24:00 PM	Supplier Management -- Spirit Support	9/9/2023 10:30:00 AM	[REDACTED]
9/8/2023 7:49:00 AM	Supplier Management -- Spirit Support	9/8/2023 3:00:00 PM	[REDACTED]
9/7/2023 6:09:00 PM	Supplier Management -- Spirit Support	9/8/2023 9:00:00 AM	[REDACTED]
9/7/2023 6:00:00 PM	Supplier Management -- Spirit Support	9/7/2023 6:00:00 PM	[REDACTED]
9/7/2023 2:53:00 PM	Supplier Management -- Spirit Support	9/7/2023 6:00:00 PM	[REDACTED]
9/7/2023 9:46:00 AM	Supplier Management -- Spirit Support	9/7/2023 3:00:00 PM	[REDACTED]
9/7/2023 9:44:00 AM	Supplier Management -- Spirit Support	9/7/2023 3:00:00 PM	[REDACTED]
9/7/2023 6:26:00 AM	Supplier Management -- Spirit Support	9/7/2023 10:00:00 AM	[REDACTED]
9/6/2023 1:38:00 PM	Supplier Management -- Spirit Support	9/7/2023 7:00:00 AM	[REDACTED]
9/6/2023 12:13:00 PM	Supplier Management -- Spirit Support	9/6/2023 3:00:00 PM	[REDACTED]
9/6/2023 7:10:00 AM	Supplier Management -- Spirit Support	9/6/2023 12:30:00 PM	[REDACTED]
9/5/2023 5:24:00 PM	Supplier Management -- Spirit Support	9/6/2023 7:30:00 AM	[REDACTED]
9/5/2023 8:11:00 AM	Supplier Management -- Spirit Support	9/5/2023 5:30:00 PM	[REDACTED]
9/1/2023 7:40:00 PM	Supplier Management -- Spirit Support	9/5/2023 8:30:00 AM	[REDACTED]
9/1/2023 7:39:00 PM	Supplier Management -- Spirit Support	9/5/2023 8:30:00 AM	[REDACTED]
9/1/2023 11:54:00 AM	Manufacturing -- Review for closure	9/4/2023 8:30:00 AM	[REDACTED]



9/1/2023 11:38:00 AM	LSCC -- Validation	9/1/2023 1:00:00 PM
9/1/2023 11:16:00 AM	LSCC -- Validation	



Production

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