

Rhodes Aviation, Inc. d/b/a Transair
Honolulu, HI
July 2, 2021
DCA21FA174

**NATIONAL TRANSPORTATION SAFETY BOARD
WASHINGTON, D.C.**

SURVIVAL FACTORS SPECIALIST'S FACTUAL REPORT

ATTACHMENT 3

Honolulu Control Facility control sheet "HNL Crash Phone" 04/22/2016

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CONTROL SHEET – HONOLULU CONTROL FACILITY

TITLE/SUBJECT: HNLCrash PhoneDATE/TIME ISSUED: 04/22/2016EFFECTIVE DATE: 04/22/2016TO: ALL TOWER PERSONNELINITIATED BY: SM/ZZ

PRE-DUTY		FIRST SHIFT	XX	3-WEEKS		INFO	XXX
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The SDOT upgraded their phone system which affected the HCF ATCT Crash Phone Circuit. We have had numerous issues with the Crash Phones being out of service, in service, only to be declared out of service again.

To assist with tracking the issues associated with the Crash Phone we are asking that the FLM/CIC be specific as to what the current issue is. The information will be included in the Equipment Outage Trendchaser.

Please include which Phone is affected, primary (located at the FLM area), secondary (located at the Local Assist position).

Whether we are unable to initiate a call, receive a call, or both (as determined by the twice daily line check).

Please conduct the line checks, out going, and in coming from each phone regardless of the current advertised status, this will help to further isolate the issue.

If for whatever reason both Crash Phone circuits are OUT OF SERVICE and we receive notification of an emergency notify the SDOT RAMP, they will then disseminate the information.