

**Factual Report – Attachment 21**  
**Flight Crew 72-hour History Documents**

**OPERATIONAL FACTORS**

DCA19MA086



**CROWNE PLAZA**  
MIAMI INTERNATIONAL AIRPORT

02-26-19

<b>Rick Blakely</b>	Folio No. :		Room No. :	<b>451</b>
[REDACTED]	A/R Number :		Arrival :	<b>02-22-19</b>
<b>United States</b>	Group Code :	<b>FAB</b>	Departure :	<b>02-23-19</b>
	Company :	<b>Atlas Air Crew</b>	Conf. No. :	<b>41117372</b>
	Membership No. :	<b>PC</b> [REDACTED]	Rate Code :	
	Invoice No. :		Page No. :	<b>1 of 1</b>

Date	Description	Charges	Credits
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**User Activity Log**

User	Time	Date	Station ID	Action Type	Action Description
JJIMENEZ	08:40	02-23-19	HNMIAAPDT190J79.AM	CHECK OUT	Blakely, Rick checking out on 02-23-19 having Arr = 02-22-19 Room = 451 Room Type = KNGN
VJONG	17:50	02-22-19	HNMIAAPDT190J79.AM	KEY DUPLICATE	1 keys created for room 451
JJIMENEZ	09:58	02-22-19	HNMIAAPDT190J79.AM	NEW ROUTING	Routing Instruction for 451 - Blakely, Rick to Room 9016 Atlas Air Crew RL for codes RT,5107,5113,7500,7550 Routing Instruction Per Day -> N was Inserted
JJIMENEZ	09:31	02-22-19	HNMIAAPDT190J79.AM	KEY CREATE	2 keys created for room 451
JJIMENEZ	09:31	02-22-19	HNMIAAPDT190J79.AM	KEY CREATE	2 keys created for room 451
*HOLIDEX*	09:31	02-22-19	HNMIAAPSVRAPS01	UPDATE RESERVATION	Updated by HOLIDEX ;EXTERNAL REFERENCE 41117372 -> 41117372;EXT SEG NO 1 -> 2
JJIMENEZ	09:31	02-22-19	HNMIAAPDT190J79.AM	UPDATE RESERVATION	RESERVATION TYPE GC -> CHECKED IN
JJIMENEZ	09:31	02-22-19	HNMIAAPDT190J79.AM	CHECK IN	Blakely, Rick has checked in Clean room 451 on 02-22-19
JJIMENEZ	09:31	02-22-19	HNMIAAPDT190J79.AM	UPDATE RESERVATION	ROOM TYPE CSTN -> KNGN;ROOM -> 451
JJIMENEZ	09:28	02-22-19	HNMIAAPDT190J79.AM	UPDATE RESERVATION	MEMBERSHIP NUMBER -> [REDACTED]
*HOLIDEX*	01:14	02-22-19	HNMIAAPDT190J84.AM	UPDATE RESERVATION	Updated by HOLIDEX ;EXTERNAL REFERENCE -> 41117372;EXT SEG NO -> 1
MGEDON	01:14	02-22-19	HNMIAAPDT190J84.AM	COMMENTS NEW	Comments New ;
MGEDON	01:14	02-22-19	HNMIAAPDT190J84.AM	COMMENTS NEW	Comments New ;
MGEDON	01:14	02-22-19	HNMIAAPDT190J84.AM	COMMENTS NEW	Comments New ;
MGEDON	01:14	02-22-19	HNMIAAPDT190J84.AM	COMMENTS NEW	Comments New ;
MGEDON	01:14	02-22-19	HNMIAAPDT190J84.AM	COMMENTS NEW	Comments New ;
MGEDON	01:14	02-22-19	HNMIAAPDT190J84.AM	NEW RESERVATION	[REDACTED]

CAFE 950  
CROWNE PLAZA HOTEL  
MIAMI INTERNATIONAL AIRPORT

CHK 27477 TBL 1/1  
GST 1

2/23/2019 11:28 AM

186 \*American Buffet @  
18.95 3524.70  
Coupon Tip Close \$528.71

FOOD \$3524.70  
15% Gratuity \$528.71  
Tax \$317.22  
Payment \$4370.63  
Change Due \$0.00

----- Check Closed -----  
2/23/2019 11:29 AM

**CROWNE PLAZA**  
MIAMI INTERNATIONAL AIRPORT

Guest Name: **Bakely**

Company / Group: **ATLAS**

Valid Date: \_\_\_\_\_ to **2/22**

Room Number: **451** Agent's Initials: **UH**

**CROWNE PLAZA**  
MIAMI INTERNATIONAL AIRPORT

Guest Name: **Atlas**

Company / Group: \_\_\_\_\_

Valid Date: \_\_\_\_\_ to \_\_\_\_\_

Room Number: **403** Agent's Initials: \_\_\_\_\_



Crowne Plaza  
Miami International Airport  
950 N.W. Lejeune Road  
Miami, FL 33126  
305-446-9000  
2/22/2019 7:02 PM

Check: CHK 1 [REDACTED]  
Table: 27/1  
Server: [REDACTED]  
Card Type: Mastercard  
Acct Num: [REDACTED]  
Auth Code: 071021  
Customer: RICK BLAKELY

Amount: \$17.36  
Balance: \$0.00

ADD'L GRAT\$ 2.00  
TOTAL \$ 19.36

[REDACTED]

SIGNATURE

Thank you for Dining with us.

BUENA VISTA  
CROWNE PLAZA HOTEL  
MIAMI INTERNATIONAL AIRPORT

[REDACTED] 1  
-----  
CHK [REDACTED] TBL 27/1  
GST 1  
2/22/2019 6:38 PM  
-----

1 Dft Funky Buddha Top Gun 7.00  
1 Dft Funky Buddha Top Gun 7.00

BEER \$14.00  
Other \$2.00  
15% Gratuity \$2.10  
Tax \$1.26

Payment \$19.36  
Change Due \$0.00

\$ Charge Tip \$2.00  
Mastercard \$19.36

\* [REDACTED]  
9305/PUS MAC

----- Check Closed -----  
2/22/2019 7:08 PM



**CROWNE PLAZA**  
MIAMI INTERNATIONAL AIRPORT

02-26-19

<b>Conrad Aska</b>	Folio No. :	Room No. : <b>403</b>
[REDACTED]	A/R Number :	Arrival : <b>02-22-19</b>
<b>United States</b>	Group Code : <b>FAB</b>	Departure : <b>02-23-19</b>
	Company : <b>Atlas Air Crew</b>	Conf. No. : <b>43656065</b>
	Membership No. : [REDACTED]	Rate Code :
	Invoice No. :	Page No. : <b>1 of 1</b>

Date	Description	Charges	Credits
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User Activity Log

User	Time	Date	Station ID	Action Type	Action Description
STRACHAN	10:02	02-23-19	HNMIAPDT190JPG.A	CHECK OUT	Aska, Conrad checking out on 02-23-19 having Arr = 02-22-19 Room = 403 Room Type = KNGN
JJIMENEZ	09:42	02-22-19	HNMIAPDT190J79.AM	UPDATE RESERVATION	Fixed charge added: Trm. Code 5113 - Parking 3rd Party; Begin Date 02-22-19; End Date 02-23-19; Amount 6.00; Supplement ;
JJIMENEZ	09:25	02-22-19	HNMIAPDT190J79.AM	KEY CREATE	2 Keys created for room 403
JJIMENEZ	09:24	02-22-19	HNMIAPDT190J79.AM	UPDATE RESERVATION	RESERVATION TYPE GC -> CHECKED IN
JJIMENEZ	09:24	02-22-19	HNMIAPDT190J79.AM	CHECK IN	Aska, Conrad has checked in Clean room 403 on 02-22-19
JJIMENEZ	09:24	02-22-19	HNMIAPDT190J79.AM	UPDATE RESERVATION	MEMBERSHIP NUMBER -> [REDACTED]
JJIMENEZ	09:24	02-22-19	HNMIAPDT190J79.AM	UPDATE RESERVATION	ROOM -> 403
MGALE	19:29	02-17-19	HNMIAPDT190J7P.AI	UPDATE RESERVATION	ARRIVAL TIME -> 10:22;CHECKOUT TIME -> 08:53
MGALE	19:10	02-17-19	HNMIAPDT190J7P.AI	NEW ROUTING	Routing Instruction for Aska, Conrad to Room 9016 Atlas Air Crew RL for codes 5107,5113,7500,7550,RT Routing Instruction Per Day -> N was inserted
*HOLIDEX*	17:56	02-17-19	HNMIAPDT190J7P.AI	UPDATE RESERVATION	Updated by HOLIDEX ;EXTERNAL REFERENCE -> 43656065;EXT SEG NO -> 1
MGALE	17:56	02-17-19	HNMIAPDT190J7P.AI	COMMENTS NEW	Comments New ;
MGALE	17:56	02-17-19	HNMIAPDT190J7P.AI	COMMENTS NEW	Comments New ;
MGALE	17:56	02-17-19	HNMIAPDT190J7P.AI	COMMENTS NEW	Comments New ;
MGALE	17:56	02-17-19	HNMIAPDT190J7P.AI	COMMENTS NEW	Comments New ;
MGALE	17:56	02-17-19	HNMIAPDT190J7P.AI	COMMENTS NEW	Comments New ;
MGALE	17:56	02-17-19	HNMIAPDT190J7P.AI	NEW RESERVATION	[REDACTED]

CAFE 950  
CROWNE PLAZA HOTEL  
MIAMI INTERNATIONAL AIRPORT

CHK 27477 TBL 1/1  
GST 1

2/23/2019 11:28 AM

186 *American Buffet #	
18.95	3524.70
Coupon Tip Close	\$528.71
FOOD	\$3524.70
15% Gratuity	\$528.71
Tax	\$317.22
Payment	\$4370.63
Change Due	\$0.00

----- Check Closed -----  
2/23/2019 11:29 AM

**CROWNE PLAZA**  
MIAMI INTERNATIONAL AIRPORT

Guest Name: **Bakely**

Company / Group: **ATLAS**

Valid Date: to **2/22**

Room Number: **451** Agent's Initials: [REDACTED]

**CROWNE PLAZA**  
MIAMI INTERNATIONAL AIRPORT

Guest Name: **Atlas**

Company / Group:

Valid Date: to [REDACTED]

Room Number: **403** Agent's Initials: [REDACTED]



Asira

Transactions of Doors

Print Date 02/27/2019 3:09:20 PM

User Name: JULIO FERNANDEZ

HT28 Smart

Page

1

<u>Date</u>	<u>Door</u>	<u>Card</u>	<u>Denied Because</u>
02/22/2019 5:13:00 AM	403	Caridad Salabarría SC (HSKS)	
02/22/2019 6:09:00 AM	403	Nathalie Del Torro SC (HSKS)	
02/22/2019 9:21:00 AM	403	403 Copy No. 1 [Code changed]	
02/22/2019 9:54:00 AM	403	Dariel Grandia SC (MMAM)	
02/22/2019 9:57:00 AM	403	Dariel Grandia SC (MMAM)	
02/22/2019 8:57:00 PM	403	403	
02/23/2019 6:49:00 AM	403	403	
02/23/2019 8:48:00 AM	403	Ana Duran SC (HKAM) [Handle not	
02/23/2019 8:48:00 AM	403	Ana Duran SC (HKAM)	
02/23/2019 8:56:00 AM	403	Ana Duran SC (HKAM)	
02/23/2019 2:55:00 PM	403	403 [Code changed]	



Blatky

Transactions of Doors

Print Date 02/26/2019 1:20:42 PM

HT28 Smart

Page

1

User Name: JULIO FERNANDEZ

<u>Date</u>	<u>Door</u>	<u>Card</u>	<u>Denied Because</u>
02/22/2019 9:32:00 AM	451	451 Copy No. 1 [Code changed]	
02/22/2019 10:55:00 AM	451	451 Copy No. 1	
02/22/2019 7:02:00 PM	451	451 Copy No. 3	
02/23/2019 8:52:00 AM	451	Fedson Agenor SC (HSKS)	
02/23/2019 8:59:00 AM	451	Nathalie Del Torro SC (HSKS)	
02/23/2019 12:22:00 PM	451	Nathalie Del Torro SC (HSKS)	
02/23/2019 2:08:00 PM	451	Fedson Agenor SC (HSKS)	
02/23/2019 2:31:00 PM	451	Maritza Perez SC (HSKS)	
02/23/2019 3:46:00 PM	451	451 [Code changed]	
02/23/2019 6:11:00 PM	451	451	

Expenses for BLAKELY, RICKY N

TER #	Name	Employee ID	Type	Account #	Cost Center	Statement Date	Employee Status
219 - 0	BLAKELY, RICKY N		TE			1/28/2019 - 2/28/2019	Terminated

■ Indicates Missing Receipts  
■ Indicates Items in Dispute  
■ Indicates Items Dispute Resolved  
[Status Definitions](#)

Charge Date	Description	Hotel Folio Details Entered	Routing	Amount	Local Amount	Did Not Use	Missing Receipt Empl	Expense Description	Business Purpose/Additional Information	Attendees	VAT GST	No Show?	Receipt Not Required	Missing Receipt Admin
1/31/2019	<a href="#">AMERICAN AIRLINES (FORT WORTH, TX, USA)</a>		ONT-DFW-CVG			<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1/31/2019	<a href="#">DELTA (MIAMI BEACH, FL, USA)</a>		CVG-BWI			<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/1/2019	<a href="#">WYNDHAM SAN ANTONIO RIVE (SAN ANTONIO, TX, USA)</a>	Yes				<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/3/2019	<a href="#">AMERICAN AIRLINES (FORT WORTH, TX, USA)</a>		CVG-CLT-MIA			<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/3/2019	<a href="#">DOUBLETREE BWI AIRPORT (410-6946005, MD, USA)</a>	Yes				<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/7/2019	<a href="#">AMERICAN AIRLINES (FORT WORTH, TX, USA)</a>		MIA-DFW-ONT			<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/8/2019	<a href="#">AMERICAN AIRLINES (FORT WORTH, TX, USA)</a>		D-0			<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/10/2019	<a href="#">AMERICAN AIRLINES (FORT WORTH, TX, USA)</a>		D-0			<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/10/2019	<a href="#">SQ TAXI TRANSPORTATION (Rancho Cucamonga, CA, USA)</a>					<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/16/2019	<a href="#">HILTON GARDEN INN (815-2293322, IL, USA)</a>	Yes				<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/21/2019	<a href="#">UNITED AIRLINES (800-932-2732, TX, USA)</a>					<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/21/2019	<a href="#">UNITED AIRLINES (800-932-2732, TX, USA)</a>					<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/21/2019	<a href="#">UNITED AIRLINES (800-932-2732, TX, USA)</a>		ONT-DEN-CVG			<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/25/2019	<a href="#">UNITED AIRLINES (800-932-2732, TX, USA)</a>					<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2/25/2019	<a href="#">UNITED AIRLINES (800-932-2732, TX, USA)</a>					<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			Total	\$ 2,499.39									<input checked="" type="checkbox"/>	<input type="checkbox"/>

Envelope Received?	No Content	Date Received	Refund Due Company	Refund Received	Status	Comments
<input type="checkbox"/>	<input type="checkbox"/>	12 Jun 2019		None	Unsubmitted	

Save Updated TER