

RECORD OF <input type="checkbox"/> VISIT <input type="checkbox"/> CONFERENCE OR <input checked="" type="checkbox"/> TELEPHONE CALL		TIME 1259 MST	DATE 02/09/21
NAME (S) OF PERSON (S) CONTACTED OR IN CONFERENCE AND LOCATION		ROUTING	
Victoria Luke		SYMBOL	INITIALS
[REDACTED]			
2nd ground crew member of 3			
SUBJECT Fatal Balloon Accident N477LB			
DIGEST			
<p>AST Joe Kluk with the Albuquerque FSDO attempted to contact Victoria Luke on 02/08/21 at 1528 MST. Hit voicemail, left detailed message, requested return call. Victoria returned the call the next day. Victoria stated that for takeoff, she was on the "Crown Line." She stated that the winds at liftoff were only a few knots, and that it "looked like a nice day for flying a balloon". She stated that balloons have a narrow operating window as far as winds, and that most people won't take off in winds exceeding 10 knots. She did state that later in the morning, the winds began picking up.</p> <p>She offered little to no information from takeoff until they actually arrived on Reservoir Road. She stated that they had been using two way radios to maintain contact with the balloon, but, since the balloon had landed in rough terrain, they weren't able to maintain line of sight with the radios. As a result, she stated that cellphones became the primary means of communications at that point. She stated Jane made multiple calls to the ground crew members. Jane did call "Victoria", "Rick" and "Gary". She made it sound like these were individual calls to each crewmember.</p> <p>Upon their arrival on Reservoir Road, she and Gary stayed with the truck. Rick left the area of the truck to try to find the balloon. When Rick made contact with Jane, he told her that they would need EMT's. EMT's were called and arrived. At that point, they hiked out to meet Jane and Mr. Lee. She and Gary stayed with the truck and watched the activity with the EMT's and subsequently the medevac. After the medevac was complete, she and Gary went to the area of the balloon to begin packing it up. She stated Jane was making calls to Rick and others to try to coordinate with ground crewmembers, and later with other personnel to get help to bring the balloon back to the truck.</p>			
CONCLUSION, ACTION TAKEN, OR REQUIRED			
AST Kluk still needs to make contact with the third crewmember, Rick.			
DATE 02/09/21		TITLE AST	SIGNATURE JOSEPH ROBERT KLUK
			Digitally signed by JOSEPH ROBERT KLUK Date: 2021.02.09 13:38:49 -07'00'

