



**Survival Factors Factual Report Attachment-  
Cleveland Cliffs Ohio Security System Radio  
Communications**

**Cleveland, Ohio**

**RRD23LR007**

**(35 pages)**

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

\* \* \* \* \*

Investigation of: \*

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NORFOLK SOUTHERN CONDUCTOR FATALITY \* Accident No.: RRD23LR007  
AT THE CROSSING AT CLEVELAND CLIFFS, \*  
CLEVELAND, OHIO ON MARCH 7, 2023 \*

\*

\* \* \* \* \*

Recording Title: 0001\_2023-03-07\_12-11-34\_Lobby, Eggers Security

Via telephone

Friday,  
March 7, 2023

R E C O R D I N G

(12:11 a.m.)

1  
2  
3 RECORDING: Call one (ph.) on Tuesday, March 7th, 2023 at  
4 12:11 a.m. with a GMT offset of -360 minutes. Agent ID extension  
5 is 164,297,118.

6 DISPATCH: Dispatch. Hello? Hello?

7 MR. UEHLEIN: Can you hear me? Can you hear me?

8 DISPATCH: I can now.

9 MR. UEHLEIN: I need an ambulance, please.

10 DISPATCH: Uh-oh. All right.

11 MR. UEHLEIN: Right away. I think he's -- I mean, it's  
12 really bad.

13 DISPATCH: All right. What's wrong?

14 MR. UEHLEIN: There was a guy on a train for Norfolk Southern  
15 and he went across the crossing and the Euclid hit him and he's on  
16 the ground.

17 DISPATCH: A Euclid hit him, okay.

18 MR. UEHLEIN: Yes.

19 DISPATCH: All right. I need a call back number for you.  
20 Sir? I need a number I can reach you back to get more  
21 information.

22 MR. UEHLEIN: I'm trying to get the call back number. One  
23 second.

24 DISPATCH: Are they conscious and breathing?

25 MR. UEHLEIN: I haven't gone (ph.) yet. There's somebody

1 else that just walked up. I gotta run back to the truck for the  
2 phone. 6 -- (216) 308-6710.

3 DISPATCH: All right. EMS is gonna ask you if they're  
4 conscious or breathing.

5 MR. UEHLEIN: I better go out there. Hold on.

6 DISPATCH: I'm gonna need you to get (indiscernible)  
7 information. Go over there --

8 MR. UEHLEIN: I'm gonna tell trains (ph.) to stop, too.

9 DISPATCH: Yeah, I gotta call them.

10 MR. UEHLEIN: -- know. I'm actually with the railroad so  
11 I'll tell them the parts (ph.).

12 DISPATCH: All right. Well, I still have to call them myself  
13 as well, but I need to know if he's conscious or breathing.

14 MR. UEHLEIN: Is he conscious or breathing?

15 UNIDENTIFIED SPEAKER: He's breathing but he's --

16 MR. UEHLEIN: He's breathing but he's pretty badly mangled.

17 DISPATCH: Okay. All right. Stay on that (ph.) line where I  
18 can call you back, okay?

19 MR. UEHLEIN: Okay.

20 DISPATCH: Thank you.

21 (Whereupon, the recording was concluded.)

22

23

24

25

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CLEVELAND, OHIO ON MARCH 7, 2023

ACCIDENT NO.: RRD23LR007

PLACE: via telephone

DATE: 03/07/2023

was held according to the record, and that this is the original,  
complete, true and accurate transcript which has been transcribed  
to the best of my skill and ability.



\_\_\_\_\_  
Brandy Wainright  
Transcriber

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

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NORFOLK SOUTHERN CONDUCTOR FATALITY \* Accident No.: RRD23LR007  
AT THE CROSSING AT CLEVELAND CLIFFS, \*  
CLEVELAND, OHIO ON MARCH 7, 2023 \*

\* \* \* \* \*

Recording Title: 0001\_2023-03-07\_12-14-57\_Cleveland Security  
Emergency Ext 7101

Via telephone

Friday,  
March 7, 2023

R E C O R D I N G

(12:14 a.m.)

1  
2  
3 RECORDING: Call one (ph.) on Tuesday, March 7th, 2023 at  
4 12:14 a.m. with a GMT offset of -360 minutes. Agent ID extension  
5 is 164,297,101.

6 DISPATCH: Dispatch. I need to know where you're located.

7 MR. UEHLEIN: Nearby what's called the --

8 (Background communication)

9 UNIDENTIFIED SPEAKER: -- 216 --

10 MR. UEHLEIN: Road crossing --

11 DISPATCH: It's called what?

12 MR. UEHLEIN: Road crossing by the truck bridge (ph.). I'm  
13 trying to think of what you guys would call it.

14 DISPATCH: The river bridge?

15 MR. UEHLEIN: Go ahead.

16 (Background communication)

17 MR. UEHLEIN: Go ahead.

18 DISPATCH: Is it the river bridge?

19 MR. UEHLEIN: Yes.

20 DISPATCH: The river bridge?

21 MR. UEHLEIN: By the river bridge by the west slab yard  
22 (ph.). That area over there.

23 DISPATCH: West slab yard.

24 MR. UEHLEIN: You can't miss it. There's a lot of --

25 (Crosstalk)

1 DISPATCH: By what surgate (ph.)?

2 MR. UEHLEIN: No.

3 DISPATCH: What do you mean no?

4 MR. UEHLEIN: What else would be by this? I need a minute.  
5 Trying to -- I don't know what else is around here. I work for  
6 the railroad so we have different spots.

7 DISPATCH: Okay. You said Norfolk Southern. So is it at the  
8 end of Campbell (ph.) Road?

9 MR. UEHLEIN: If you go towards the end of Campbell Road, go  
10 across the bridge west and make an immediate right where the  
11 Euclids cross --

12 DISPATCH: Okay. I just needed --

13 MR. UEHLEIN: It's right there.

14 DISPATCH: -- to know what gate to bring them in. Okay,  
15 thank you. I'll call you back.

16 MR. UEHLEIN: All right, bye.

17 DISPATCH: Bye.

18 (Whereupon, the recording was concluded.)  
19  
20  
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CLEVELAND, OHIO ON MARCH 7, 2023 \*

\*

\* \* \* \* \*

Recording Title: 0001\_2023-03-07\_12-15-21\_CLW RR Tower 2164296572

Via telephone

Friday,  
March 7, 2023

R E C O R D I N G

(12:15 a.m.)

1  
2  
3 RECORDING: Call one (ph.) on Tuesday, March 7th, 2023 at  
4 12:15 a.m. with a GMT offset of -360 minutes. Agent ID extension  
5 is 164,296,572.

6 CLEVELAND CLIFFS RAILROAD: Railroad.

7 NORFOLK SOUTHERN RAILROAD: Hey, NS here.

8 CLEVELAND CLIFFS RAILROAD: Are you aware there was a -- you  
9 guys hit a truck or something over there?

10 NORFOLK SOUTHERN RAILROAD: Yeah, I was told I needed to get  
11 an ambulance. Do you have a -- I gotta call 9-1-1. You got a  
12 good location I can give them to send it to?

13 CLEVELAND CLIFFS RAILROAD: Yeah, hold on one second.

14 Clark Avenue (ph.) portable one.

15 UNIDENTIFIED SPEAKER: I need a minute.

16 CLEVELAND CLIFFS RAILROAD: You need a minute. How do I even  
17 tell an ambulance how to get there? [REDACTED] I'll have my boss call  
18 you and he'll give you good direction.

19 NORFOLK SOUTHERN RAILROAD: And I guess -- where should I  
20 just send (indiscernible) -- I guess there's an industry over  
21 there that somebody gave me 265 Jefferson Avenue. Is that  
22 cross --

23 CLEVELAND CLIFFS RAILROAD: Um. Hold on.

24 You --

25 NORFOLK SOUTHERN RAILROAD: Who's Tim Claypool?

1 CLEVELAND CLIFFS RAILROAD: Do you have a good address for  
2 the NS so he knows where they are?

3 (Phone ringing)

4 (Background communication)

5 CLEVELAND CLIFFS RAILROAD: I'll call you back when I have  
6 some more useful information.

7 NORFOLK SOUTHERN RAILROAD: All right. Sounds good, thanks.

8 (Whereupon, the interview was concluded.)

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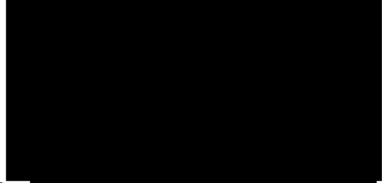
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Recording Title: 0001\_2023-03-07\_12-18-37\_Cleveland Security  
Emergency Ext 7101

Via telephone

Friday,  
March 7, 2023

R E C O R D I N G

(12:18 a.m.)

1  
2  
3       RECORDING: Call one (ph.) on Tuesday, March 7th, 2023 at  
4 12:18 a.m. with a GMT offset of -360 minutes. Agent ID extension  
5 is 164,297,101.

6       MR. CATALANO: Railroad.

7       DISPATCH: I'm assuming that you guys have already got the  
8 call?

9       MR. CATALANO: Yes, we're halting all rail traffic.

10       DISPATCH: Okay. And your name is?

11       MR. CATALANO: Peter.

12       DISPATCH: One second. Peter, last name?

13       MR. CATALANO: Catalano. C-a-t-a-l-a-n-o.

14       DISPATCH: All right, thank you.

15       MR. CATALANO: You're welcome.

16       DISPATCH: Bye.

17       MR. CATALANO: Bye.

18       (Whereupon, the recording was concluded.)  
19  
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DATE: 03/07/2023

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CLEVELAND, OHIO ON MARCH 7, 2023 \*

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Recording Title: 0001\_2023-03-07\_12-19-58\_Cleveland Security  
Emergency Ext 7101

Via telephone

Friday,  
March 7, 2023

R E C O R D I N G

(12:19 a.m.)

1  
2  
3 RECORDING: Call one (ph.) on Tuesday, March 7th, 2023 at  
4 12:19 a.m. with a GMT offset of -360 minutes. Agent ID extension  
5 is 164,297,101.

6 DISPATCH: (Indiscernible) in progress. There was a --

7 SAFETY OFFICER: Okay.

8 DISPATCH: -- gentleman that was hit by a Euclid over in the  
9 middle dock (ph.). I haven't got --

10 SAFETY OFFICER: Oh my god.

11 DISPATCH: I haven't got --

12 SAFETY OFFICER: Oh my god.

13 DISPATCH: -- or information yet because I wanted to call EMS  
14 and have them on their way. I do have a call back number. I'm  
15 gonna call and get some more information from the gentleman that  
16 called me, but I want --

17 SAFETY OFFICER: Where was that at?

18 DISPATCH: It's on the middle dock, so Westberg (ph.) --

19 SAFETY OFFICER: Thank you.

20 DISPATCH: You're welcome.

21 SAFETY OFFICER: Bye.

22 DISPATCH: Bye.

23 (Whereupon, the recording was concluded.)  
24  
25

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CLEVELAND, OHIO ON MARCH 7, 2023 \*

\* \* \* \* \*

Recording Title: 0001\_2023-03-07\_12-22-24\_Cleveland Security  
Emergency Ext 7101

Via telephone

Friday,  
March 7, 2023

R E C O R D I N G

(12:22 a.m.)

1  
2  
3 RECORDING: Call one (ph.) on Tuesday, March 7th, 2023 at  
4 12:22 a.m. with a GMT offset of -360 minutes. Agent ID extension  
5 is 164,297,101.

6 MR. UEHLEIN: Hello?

7 DISPATCH: Hi. This is Dispatcher Colon again.

8 MR. UEHLEIN: Yes.

9 DISPATCH: Okay. So I need to get some information.

10 MR. UEHLEIN: Sure.

11 DISPATCH: By chance, do you have the man's name that's dead  
12 (ph.)?

13 MR. UEHLEIN: Want me to go over there?

14 DISPATCH: Yeah, I have my mobile supervisor coming over to  
15 get information --

16 MR. UEHLEIN: He was -- he's over here. He parked -- he's  
17 trying to park near the road, trying to not get anybody to turn in  
18 here. Because the Euclids were trying to turn in here.

19 DISPATCH: Okay.

20 MR. UEHLEIN: So he's blocking the road over there, but he's  
21 a ways away.

22 DISPATCH: All right.

23 MR. UEHLEIN: You want me to flag him back over and have him  
24 get the information or?

25 DISPATCH: Well, no, I just -- I -- you gave me the call so I

1 need your first and last name.

2 MR. UEHLEIN: Sure. Brandon.

3 DISPATCH: Okay.

4 MR. UEHLEIN: Last name's Uehlein, U-e-h-l-e-i-n.

5 DISPATCH: U-e-h-l-e-i-n. All right. I have your call back  
6 number. And you're with the railroad, correct?

7 MR. UEHLEIN: Yeah, I'm a shift supervisor.

8 DISPATCH: At a dock (ph.). All right.

9 (Background conversation)

10 DISPATCH: All right. You guys called the railroad, I called  
11 safety, called medical clinic.

12 All right. So basically, I just --

13 MR. UEHLEIN: Let me see if I can get a name. I'm walking up  
14 there right now.

15 DISPATCH: Yeah, at least a name. If not -- a name and age  
16 but at least a name. That would be great.

17 MR. UEHLEIN: Anybody got a name on him? On this guy?

18 (Background conversation)

19 MR. UEHLEIN: (Indiscernible).

20 DISPATCH: All right. I'm gonna put you on hold for one  
21 minute. I'll be right back.

22 MR. UEHLEIN: Yeah, okay.

23 (Whereupon, the recording was concluded.)

24

25

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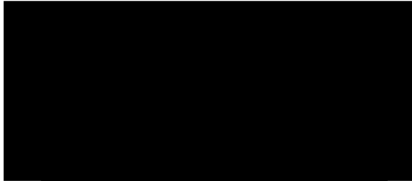
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AT THE CROSSING AT CLEVELAND CLIFFS, \*  
CLEVELAND, OHIO ON MARCH 7, 2023 \*

\*

\* \* \* \* \*

Recording Title: 0001\_2023-03-07\_12-23-03\_CLW RR Tower  
2164296572

Via telephone

Friday,  
March 7, 2023



R E C O R D I N G

(12:23 a.m.)

1  
2  
3 RECORDING: Call one (ph.) on Tuesday, March 7th, 2023 at  
4 12:23 a.m. with a GMT offset of -360 minutes. Agent ID extension  
5 is 164,296,572.

6 NORFOLK SOUTHERN RAILROAD: A good address would be 3455  
7 Campbell Road, Cleveland, Ohio.

8 CLEVELAND CLIFFS RAILROAD: 3455 Campbell.

9 NORFOLK SOUTHERN RAILROAD: Yup. And that's the -- that's  
10 (indiscernible) so that's where they do that backend switching  
11 out.

12 CLEVELAND CLIFFS RAILROAD: All right.

13 NORFOLK SOUTHERN RAILROAD: That's kinda -- it's kinda where  
14 it is, but on the other side of the water. They'll have to go  
15 over the bridge. I'm sure once they get on the property they'll  
16 know exactly where to go.

17 CLEVELAND CLIFFS RAILROAD: Yup.

18 NORFOLK SOUTHERN RAILROAD: Is your guy okay?

19 CLEVELAND CLIFFS RAILROAD: No, I guess he's not responsive.

20 NORFOLK SOUTHERN RAILROAD: Oh, fuck.

21 CLEVELAND CLIFFS RAILROAD: Yeah. And the engineer's in a  
22 really bad state.

23 NORFOLK SOUTHERN RAILROAD: Fuck yeah, I bet he is. Well,  
24 there's (indiscernible) guys down there.

25 (Background conversation)

1 UNIDENTIFIED SPEAKER: -- and I'll get you picked up.

2 NORFOLK SOUTHERN RAILROAD: Do we even know what happened?  
3 Did the train hit a car or the truck run a gate crossing? I don't  
4 know.

5 CLEVELAND CLIFFS RAILROAD: There is no gate crossing. It's  
6 just -- it's like a -- it has the stop signs.

7 NORFOLK SOUTHERN RAILROAD: Gotcha.

8 CLEVELAND CLIFFS RAILROAD: It looks like a truck definitely  
9 crossed the road as they were shoving in with the tanks (ph.).

10 NORFOLK SOUTHERN RAILROAD: Okay.

11 CLEVELAND CLIFFS RAILROAD: And I think -- he was riding on  
12 the left side, it looks like, and it looks like the truck was  
13 trying to cross at the exact same time as they was crossing and  
14 I'm figuring your guy was on the left side and he got -- probably  
15 got smushed.

16 NORFOLK SOUTHERN RAILROAD: All right. Appreciate -- train  
17 master's beeping in now. Bye.

18 CLEVELAND CLIFFS RAILROAD: All right, bye.

19 (Whereupon, the recording was concluded.)  
20  
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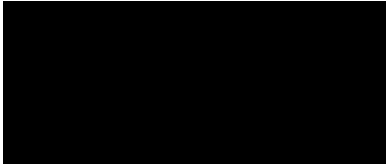
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CLEVELAND, OHIO ON MARCH 7, 2023 \*

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Recording Title: 0001\_2023-03-07\_12-24-21\_Cleveland Security  
Emergency Ext 7101

Via telephone

Friday,  
March 7, 2023

R E C O R D I N G

(12:24 a.m.)

1  
2  
3 RECORDING: Call one (ph.) on Tuesday, March 7th, 2023 at  
4 12:24 a.m. with a GMT offset of -360 minutes. Agent ID extension  
5 is 164,297,101.

6 CLEVELAND EMS: -- I didn't say nothing about --

7 DISPATCH: Dispatch.

8 CLEVELAND EMS: Hey, this is Cleveland EMS.

9 DISPATCH: Yes.

10 CLEVELAND EMS: I was calling to confirm our call we got from  
11 you guys for the person that was struck by the large vehicle.

12 DISPATCH: It's a Euclid. It's called a Euclid.

13 CLEVELAND EMS: A Euclid?

14 DISPATCH: Yes.

15 CLEVELAND EMS: And he was not on the train or anything,  
16 correct?

17 DISPATCH: No.

18 CLEVELAND EMS: Okay, thank you.

19 DISPATCH: Uh-huh.

20 CLEVELAND EMS: All right, bye bye.

21 DISPATCH: Bye.

22 (Whereupon, the recording was concluded.)  
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CLEVELAND, OHIO ON MARCH 7, 2023 \*

\*

\* \* \* \* \*

Recording Title: 0001\_2023-03-07\_12-28-22\_Cleveland Security  
Emergency Ext 7101

Via telephone

Friday,  
March 7, 2023

R E C O R D I N G

(12:28 a.m.)

1  
2  
3 RECORDING: Call one (ph.) on Tuesday, March 7th, 2023 at  
4 12:28 a.m. with a GMT offset of -360 minutes. Agent ID extension  
5 is 164,297,101.

6 DISPATCH: Dispatch.

7 CLEVELAND POLICE: Hi, this is Cleveland Police, Dispatcher  
8 Pickett (ph.), calling about someone that was hit by a vehicle?

9 DISPATCH: Yes.

10 CLEVELAND POLICE: Okay. Were you the person that called it  
11 in?

12 DISPATCH: Yes.

13 CLEVELAND POLICE: Okay. What's your name?

14 DISPATCH: Rosalind, R-o-s-a-l-i-n-d.

15 CLEVELAND POLICE: Okay. Your last name?

16 (Background conversation)

17 DISPATCH: Dispatch copy.

18 C-o-l-o-n.

19 CLEVELAND POLICE: Okay. And there was a person that was  
20 hit. Do you have a description of the vehicle that person was hit  
21 by?

22 DISPATCH: It's called a Euclid.

23 CLEVELAND POLICE: It's called a Euclid?

24 DISPATCH: Yes. It's spelled just like the street. It is,  
25 how do I put it? Like a very large dump truck. The tires on it



1 stand probably twice as tall as a Ford Fusion. (Indiscernible)  
2 the height. They literally have to use a ladder to climb into  
3 them.

4 CLEVELAND POLICE: Wow. Okay. And do you know the condition  
5 of the person that was hit?

6 DISPATCH: The only thing I got, I didn't take too long to  
7 get too much info because I wanted to call you guys, was that he  
8 was on the ground, mangled, breathing. I don't believe that he  
9 was conscious. And what I was given for a name when I called back  
10 was Louis Shuster.

11 CLEVELAND POLICE: That's the -- possibly the victim's name?

12 DISPATCH: That -- yeah, that's what they gave me.

13 CLEVELAND POLICE: And I'm sorry, give me that name one more  
14 time.

15 DISPATCH: Louis, last name is Shuster. I spelled it the way  
16 it sounds.

17 CLEVELAND POLICE: Okay. Okay, all right. We have police  
18 heading that way. He's still on the ground out there?

19 DISPATCH: Yes. EMS and fire squads just arrived.

20 CLEVELAND POLICE: Okay. All right, the police should be  
21 getting there shortly.

22 DISPATCH: Okay, thank you.

23 CLEVELAND POLICE: All right. Thank you.

24 DISPATCH: Bye.

25 CLEVELAND POLICE: Bye bye.

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(Whereupon, the recording was concluded.)

CERTIFICATE

This is to certify that the attached proceeding before the  
NATIONAL TRANSPORTATION SAFETY BOARD

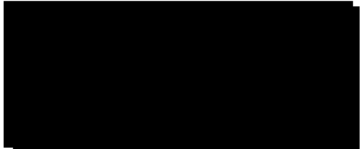
IN THE MATTER OF: NORFOLK SOUTHERN CONDUCTOR FATALITY  
AT THE CROSSING AT CLEVELAND CLIFFS,  
CLEVELAND, OHIO ON MARCH 7, 2023

ACCIDENT NO.: RRD23LR007

PLACE: via telephone

DATE: 03/07/2023

was held according to the record, and that this is the original,  
complete, true and accurate transcript which has been transcribed  
to the best of my skill and ability.



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Brandy Wainright  
Transcriber