| UNITED STATES OF AMERICA                         |   |  |  |  |  |  |
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| NATIONAL TRANSPORTATION SAFETY BOARD             |   |  |  |  |  |  |
| <pre>* * * * * * * * * * * * * * * * * * *</pre> | *<br>ION *<br>*<br>* Accident No.: RRD20FR002<br>*<br>*           |  |  |  |  |  |
|  | CSX Train Dispatcher Recordings<br>Thursday,<br>February 13, 2020 |  |  |  |  |  |
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| 1  | RECORDING   |  |  |  |  |  |
|----|---|--|--|--|--|--|
| 2  | [Audio File: 02-13-2020_06.47.42.6a110019FG_(Voice)_TS.wav]   |  |  |  |  |  |
| 3  | DISPATCHER: CSX FT Jacksonville emergency radio call.         |  |  |  |  |  |
| 4  | CALLER: K429. We hit a (indiscernible) started in Big Sandy   |  |  |  |  |  |
| 5  | River. We've got a big fire.                                  |  |  |  |  |  |
| 6  | DISPATCHER: All right, K429. Can you give me a mile post on   |  |  |  |  |  |
| 7  | it?   |  |  |  |  |  |
| 8  | CALLER: Yeah, (indiscernible) it's 120 123, 124,              |  |  |  |  |  |
| 9  | somewhere in there. We got cars on fire. They were they       |  |  |  |  |  |
| 10 | loaded (ph.) in the river. But we got we're going to need,    |  |  |  |  |  |
| 11 | we're going to need help.                                     |  |  |  |  |  |
| 12 | DISPATCHER: Okay. I understand, K429. Go back to the road     |  |  |  |  |  |
| 13 | channel. Let me get some people called. I'll be right back to |  |  |  |  |  |
| 14 | you. Over.  |  |  |  |  |  |
| 15 | (End of call.)  |  |  |  |  |  |
| 16 | [Audio File: 02-13-2020_07.01.15.3a110019FG_(Voice)_TS.wav]   |  |  |  |  |  |
| 17 | DISPATCHER: CSX FT Jacksonville Dispatch to K42911. Over.     |  |  |  |  |  |
| 18 | (End of call.)  |  |  |  |  |  |
| 19 | [Audio File: 02-13-2020_07.01.31.6a110019FG_(Voice)_TS.wav]   |  |  |  |  |  |
| 20 | DISPATCHER: CSX FT Jacksonville Dispatch for K42911. Over.    |  |  |  |  |  |
| 21 | (End of call.)  |  |  |  |  |  |
| 22 | [Audio File: 02-13-2020_07.01.57.2a110019FG_(Voice)_TS.wav]   |  |  |  |  |  |
| 23 | DISPATCHER: CSX50 Jacksonville Dispatch for K42911. Over.     |  |  |  |  |  |
| 24 | (End of call.)  |  |  |  |  |  |
| 25 | [Audio File: 02-13-2020_07.02.34.9a110019FG_(Voice)_TS.wav]   |  |  |  |  |  |

1 DISPATCHER: CSX FT Jacksonville Dispatch for K42911. Over. 2 CALLER: Go ahead. Over. 3 DISPATCHER: All right. I've got some emergency personnel 4 I've got a -- or how close are you to that road crossing called. 5 at the 123.3? Over. 6 CALLER: We're going to need a helicopter to get us out of 7 this. There's fire all the way around us. We're on the nose of 8 the engine right now. Oh, god. We're in the river, and 9 everything's on fire. Over. DISPATCHER: Okay. I understand. I got that, I got that. 10 11 I'm not sure how far out they are. What's the -- what All right. 12 river -- what's the name of the river you're in? Do you know? (End of call.) 13 14 [Audio File: 02-13-2020 07.01.43.6a - 110019 - FG (Voice) TS.wav] 15 DISPATCHER: CSX FT Jacksonville Dispatch for K42911. Over. 16 (End of call.) 17 [Audio File: 02-13-2020\_07.10.57.4a\_-\_110019\_-\_FG\_(Voice)\_TS.wav] 18 CALLER: Go ahead. Over. 19 So there's no way you can get off those engines DISPATCHER: 20 without being kind of swept up in a river? Is that correct? 21 Over. 22 The locomotive is in the river. We're on fire on CALLER: 23 both sides. (Indiscernible) on fire and we're out here on the 24 nose. I mean, we hit the river to get to it, but it's swift 25 water.

1 Okay. All right. So there's -- you're kind of DISPATCHER: 2 surrounded by fire. You're out there on the, on the nose of the 3 engine. Is the, is the engine feel like it's, it's -- is it 4 It's not going to float away or anything, is it? Over. moving? CALLER: Don't know what I'd do, (indiscernible) it ain't 5 6 moving. 7 DISPATCHER: Okay. So trying to get in that river is kind of 8 out of the question? Over. 9 CALLER: Yeah. We need help bad; we need help bad. 10 Need help bad. I got you, I got you. DISPATCHER: Well I'm, 11 I'm trying to get something round up for you. Over. 12 CALLER: Okay. I was able to get a signal. I called 911 13 myself, so I don't know. Hopefully get something going. 14 DISPATCHER: Yeah. I'm, I'm notifying the authorities, and 15 I -- you know, I don't know what they've got available in that 16 area as far as helicopters and boats. But I've, I've notified 17 them of your situation. Over. 18 CALLER: Okay. Yeah. We're, we're not firing (ph.) too 19 They need to hurry. qood. 20 DISPATCHER: Okay. I understand, I understand. We'll --21 we're working on it soon as -- hard as we can. Over. 22 CALLER: Thank you. 23 (Phone dialing.) 24 DISPATCHER: Yeah. 25 FEMALE VOICE: Hi, is this Fred?

1 MIKE AUSTIN: Hey, good morning.

2 DISPATCHER: Yeah.

3 MIKE AUSTIN: Mike Austin, Director of Hazardous Materials.
4 This is who?

5 **DISPATCHER:** This is Fred Protner (ph.). MIKE AUSTIN: 6 Thank you, sir. All right. Do you have any 7 other information other than the quick information that we've been 8 given of the locomotive's (indiscernible) in the water and ethanol 9 cars are on fire? Is there any other information you got? 10 DISPATCHER: None, no. But yes, what you just said is That is, that is correct. The engines are in the river, 11 correct. 12 and the cars are on fire. 13 Okay. Now, did you get that from the crew MIKE AUSTIN: 14 itself? 15 DISPATCHER: Yes, I did. I just talked to them on the radio, 16 as a matter of fact. Yes. 17 MIKE AUSTIN: Okay. And they're definitely reporting the 18 locomotive's in the river and cars on fire? 19 They're in the Big Sandy River, Big Sandy River. **DISPATCHER:** 20 All right. Got it. Okay. That's what I need MIKE AUSTIN: 21 to know for now. Thank you, sir. 22 DISPATCHER: All right.

23 (End of call.)

24 [Audio File: 02-13-2020\_07.16.01.4a\_-\_110019\_-\_FG\_(Voice)\_TS.wav]
25 DISPATCHER: CSX FT Jacksonville Dispatch for K42911. Over.

| 1 | (         | End    | of | call. |
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## 2 [Audio File: 02-13-2020\_07.16.12.6a\_-\_110019\_-\_FG\_(Voice)\_TS.wav] 3 CALLER: Go ahead.

DISPATCHER: From where you're sitting, are there some houses kind of to your -- if you're looking to the south, are there some houses over to your right? Over.

7 CALLER: (Indiscernible) expect the fire trucks go by here
8 and make it through the flames. Yeah, we're -- we need, we need
9 help to (indiscernible).

10 DISPATCHER: All right. From where you're sitting, do you --11 are there some houses over to your right to the -- I guess that 12 would be the west side of the mainline? Over.

13 CALLER: Yeah, (indiscernible). Over.

)

14 DISPATCHER: All right. Okay. All right. We're trying to 15 get to you. Trying to get -- I'm trying to, trying to pinpoint 16 where you're at where I can get somebody to you there. Over. 17 CALLER: Okay. Yeah. Like I said, we're dealing

18 (indiscernible) tanks bottled (ph.) up to (indiscernible). I

19 don't know. We, we need help now.

20 DISPATCHER: Got it, got it, got it. Coming to you.

21 (End of call.)

23

24

25

22 (End of recordings.)

## CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: DERAILMENT OF CSX TRANSPORTATION TRAIN K42911 WITH SUBSEQUENT HAZARDOUS MATERIALS RELEASE IN DRAFFIN, KENTUCKY, ON FEBRUARY 13, 2020 CSX Train Dispatcher Recordings

DOCKET NUMBER: RRD20FR002

DATE: February 13, 2020

was held according to the record, and that this is the original, complete, true and accurate transcript which has been transcribed to the best of my skill and ability.



Jeffrey Johnson Transcriber