



## **NATIONAL TRANSPORTATION SAFETY BOARD**

Office of Aviation Safety  
Washington, D.C. 20594

December 18, 2019

**Attachment 17 – Boeing Flight Crew Training Manual [Excerpts]**

# **OPERATIONAL FACTORS/HUMAN PERFORMANCE**

**DCA19MA143**

Check that the marker beacon is selected on the audio panel, if needed. The course and glide slope signals are reliable only when their warning flags are not displayed, localizer and glide slope pointers are in view, and the ILS or GLS identifier is received. Confirm the published approach inbound course is set or displayed.

Do not use radio navigation aid facilities that are out of service even though flight deck indications appear normal. Radio navigation aids that are out of service may have erroneous transmissions that are not detected by airplane receivers and no flight deck warning is provided to the crew.

### Approach Briefing

Before the start of an instrument approach, the PF should brief the PM of his intentions in conducting the approach. Both pilots should review the approach procedure. All pertinent approach information, including minimums and missed approach procedures, should be reviewed and alternate courses of action considered.

As a guide, the approach briefing should include at least the following:

- weather and NOTAMS at destination and alternate, as applicable
- type of approach and the validity of the charts to be used
- navigation and communication frequencies to be used
- minimum safe sector altitudes for that airport
- approach procedure including courses and heading
- vertical profile including all minimum altitudes, crossing altitudes and approach minimums
- speed restrictions
- determination of the Missed Approach Point (MAP) and the missed approach procedure
- landing distance required for current conditions compared to landing distance available
- other related crew actions such as tuning of radios, setting of course information, or other special requirements
- taxi routing to parking
- any appropriate information related to a non-normal procedure, including non-normal configuration landing distance required versus landing distance available
- management of AFDS.



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### Minimum Brake Heating

Consider using the following technique if landing overweight or other factors exist that may lead to excessive brake temperatures. A normal landing, at weights up to maximum landing weight, does not require special landing techniques.

**Note:** Autolands are not recommended for overweight landings.

To minimize brake temperature build-up, use the following landing techniques:

- select the longest runway available, but avoid landing downwind
- use the largest available landing flap setting
- use an autobrake setting, consistent with reported runway conditions, that will result in the use of all available runway length. A stopping distance safety margin should be used in accordance with airline policy. Although the autobrakes initially increase brake temperature, the brake contribution is minimized after reverser deployment
- ensure all of the headwind additive is bled off before touchdown to avoid landing with excessive airspeed
- use a normal gear touchdown aim point
- do not allow the airplane to float
- ensure the spoilers deploy immediately after touchdown
- select maximum reverse thrust as soon as possible after main gear touchdown. Do not wait for nose wheel touchdown. The intention is to use reverse thrust as the major force that stops the airplane. The use of maximum reverse thrust further minimizes brake heating
- as soon as stopping is assured in the remaining runway, turn the autobrakes off and continue slowing the airplane with reverse thrust
- if stopping in the remaining runway is in doubt, continue use of autobrakes or take over manually and apply up to maximum braking as needed
- consider extending the landing gear early to provide maximum brake cooling as needed.

### Reverse Thrust Operation

Awareness of the position of the forward and reverse thrust levers must be maintained during the landing phase. Improper seat position as well as long sleeved apparel may cause inadvertent advancement of the forward thrust levers, preventing movement of the reverse thrust levers.

The position of the hand should be comfortable, permit easy access to the autothrottle disconnect switch, and allow control of all thrust levers, forward and reverse, through full range of motion.

**Note:** Reverse thrust is most effective at high speeds.

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After touchdown, with the thrust levers at idle, rapidly raise the reverse thrust levers up and aft to the interlock position, then to the number 2 reverse thrust detent. Conditions permitting, limit reverse thrust to the number 2 detent. The PM should monitor engine operating limits and call out any engine operational limits being approached or exceeded, any thrust reverser failure, or any other abnormalities.

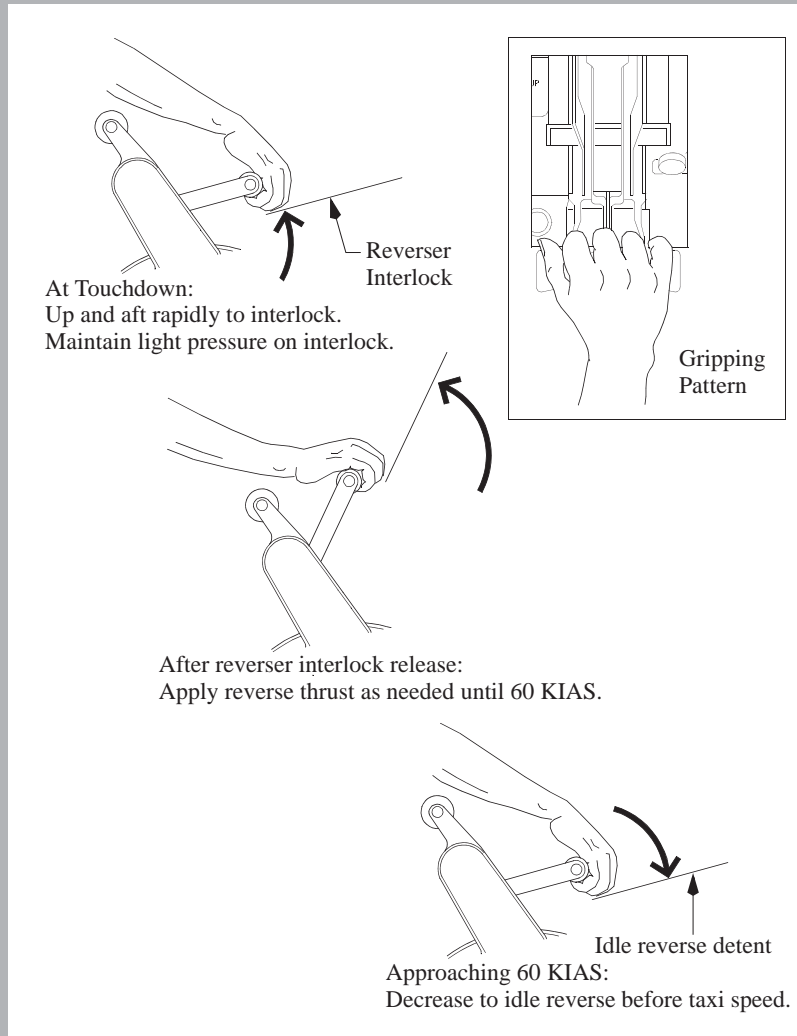
Maintain reverse thrust as required, up to maximum, until stopping on the remaining runway is assured.

When stopping is assured and the airspeed approaches 60 KIAS start reducing the reverse thrust so that the reverse thrust levers are moving down at a rate commensurate with the deceleration rate of the airplane. The reverse thrust levers should be positioned to reverse idle by taxi speed, then to full down after the engines have decelerated to idle. Reverse thrust is reduced to idle between 60 KIAS and taxi speed to prevent engine exhaust re-ingestion and to reduce the risk of FOD. It also helps the pilot maintain directional control in the event a reverser becomes inoperative.

**Note:** If an engine surges during reverse thrust operation, quickly select reverse idle on both engines.

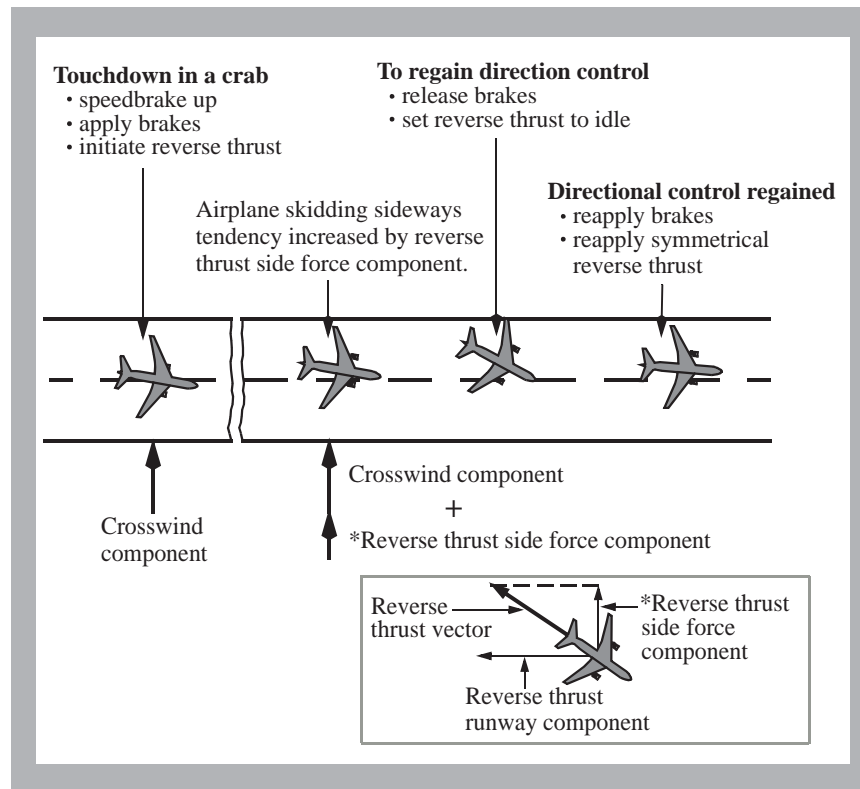
The PM should call out 60 knots to assist the PF in scheduling the reverse thrust. The PM should also call out any inadvertent selection of forward thrust as reverse thrust is canceled.

**Reverse Thrust Operations**



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## Reverse Thrust and Crosswind (All Engines)



This figure shows a directional control problem during a landing rollout on a slippery runway with a crosswind. As the airplane starts to weathervane into the wind, the reverse thrust side force component adds to the crosswind component and drifts the airplane to the downwind side of the runway. Also, high braking forces reduce the capability of the tires to corner.

To correct back to the centerline, release the brakes and reduce reverse thrust to reverse idle. Releasing the brakes increases the tire-cornering capability and contributes to maintaining or regaining directional control. Setting reverse idle reduces the reverse thrust side force component without the requirement to go through a full reverser actuation cycle. Use rudder pedal steering and differential braking as required, to prevent over correcting past the runway centerline. When directional control is regained and the airplane is correcting toward the runway centerline, apply maximum braking and symmetrical reverse thrust to stop the airplane.

**Note:** Use of this technique increases the required landing distance.

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**Reverse Thrust - EEC in the Alternate Mode**

Use normal reverse thrust techniques.

**Reverse Thrust - Engine Inoperative**

Asymmetrical reverse thrust may be used with one engine inoperative. Use normal reverse thrust procedures and techniques. One thrust lever (operating engine) or both thrust levers may be brought to the reverse idle position. If directional control becomes a problem during deceleration, return the thrust lever to the reverse idle detent.

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**Crosswind Landings**

The crosswind guidelines shown below were derived through flight test data, engineering analysis and flight simulator evaluations. These crosswind guidelines are based on steady wind (no gust) conditions and include all engines operating and engine inoperative. Gust effects were evaluated and tend to increase pilot workload without significantly affecting the recommended guidelines.

**Landing Crosswind Guidelines**[Appendix A.2.10](#)

Crosswind guidelines are not considered limitations. Crosswind guidelines are provided to assist operators in establishing their own crosswind policies.

On slippery runways, crosswind guidelines are a function of runway surface condition. These guidelines assume adverse airplane loading and proper pilot technique.

**Landing Crosswind Guidelines - Non-TALPA**

Runway Condition	Crosswind Component (knots) *
Dry	40 ***
Wet	40 ***
Standing Water/Slush	20 ***
Snow - No Melting **	35 ***
Ice - No Melting **	17