



**Crashworthiness-Survival Factors Investigation Attachment  
BNSF Resource Operation Command Center**

**Joplin, Montana**

**RRD21MR017**

(3 pages)

## ROCC TICKET REPORT

Call - ID: 00000021151987

Call Status: Closed

Date: 2021/09/25 \_\_ 17:02:03.000000

Submitter:

Reported By Name: Havre West

Reported By Title:

Reported By Phone #: [REDACTED]

Synopsis: MP1014.8 - AMTK derailed - cars on the ground w/ pssgrs

Train ID: A 712 4 A

Affected Resource: MP 1014.7

Subdivision: Hi Line

LS and MP: 36 \_\_ 1014.7

Street / DOT#: .

City and State: Buelow \_\_ MT

RPST Office: 70601

Special Agent: .

Police Department: .

Police Dept. Phone #: .

Sheriffs Office: .

Sheriffs Office Phone#: .

Type: Derailment

Disposition:

Related ROCC TKT#: NONE

Related SIG TKT#: NONE

Related TEL TKT#: .

Related HPD TKT#: .

### -----EVENTS-----

9/26/2021 10:13:00 PM AR\_ESCALATOR () Aging Notification sent to Seymour, Peter J \*-21151987\*

ROC 9/25/2021 5:02:04 PM b040715 (Chavez, Esther) ROCC CALL SEQUENCE / STATUS Affected Resource: MP 1014.7 ROCC ID 70601 \*\*SPECIAL AGENT\*\* 1 7069906 Anderson, Thomas L - OFF\_CALL VACATION 10/4/2021 8:00:57 AM 1 7069909 Seymour, Peter J - ON CALL 10 7060601 Dryer, Alan S - ON CALL 11 7090000 Wells, Steven L - ON CALL 12 7010101 Johnson, Will D - ON CALL 13 7000000 Matthews, Charles R - ON CALL \*\*GENERAL CLAIMS AGENT\*\* 7980703 1 7981890 Knudson, Josh - ON CALL \*\*LARS\*\* 7990402 1 7999902 Zajac, Elliott - ON CALL 2 7990402 Yarger, Jason W - ON CALL ON DUTY 1/31/2036 12:00:33 AM \*-21151987\*

ROC 9/25/2021 5:03:00 PM b040715 (Chavez, Esther) Notified Liberty, MT Sheriffs Office \*-21151987\*

ROC 9/25/2021 5:03:43 PM b040715 (Chavez, Esther) On Hold to contact SID North Service Interruption Desk - ON HOLD \*-21151987\*

ROC 9/25/2021 5:03:55 PM b040715 (Chavez, Esther) Called SID North Service Interruption Desk - NO ANSWER \*-21151987\*

ROC 9/25/2021 5:04:49 PM b040715 (Chavez, Esther) NOTIFIED Special Agent Seymour, Peter J Via Personal \*-21151987\*

ROC 9/25/2021 5:05:14 PM b040715 (Chavez, Esther) SA enrt unkwn ETA due to distance \*-21151987\*

ROC 9/25/2021 5:05:21 PM b040715 (Chavez, Esther) NOTIFIED Seymour, Peter J Via Email Address \*-21151987\*

ROC 9/25/2021 5:05:44 PM b301810 (Griffith, Sandra) Unable to Contact: Passenger Operations Desk \*-21151987\*

ROC 9/25/2021 5:06:34 PM b040715 (Chavez, Esther) Called General Claims Knudson, Josh Cellular - LEFT MESSAGE \*-21151987\*

ROC 9/25/2021 5:06:42 PM b301810 (Griffith, Sandra) Called SID North Service Interruption Desk - NO ANSWER \*-21151987\*

ROC 9/25/2021 5:08:19 PM b301810 (Griffith, Sandra) NOTIFIED NOC Passenger Operations Desk \*-21151987\*

ROC 9/25/2021 5:08:37 PM b301810 (Griffith, Sandra) NOTIFIED Amtrak Police Communications \*-21151987\*

ROC 9/25/2021 5:13:34 PM b301810 (Griffith, Sandra) NOTIFIED SID North Service Interruption Desk \*-21151987\*

ROC 9/25/2021 5:13:49 PM b301810 (Griffith, Sandra) Passengers possibly injured \*-21151987\*

ROC 9/25/2021 5:15:03 PM b301810 (Griffith, Sandra) NOTIFIED General Claims Flatten, Daniel V [ Work#: [REDACTED], Cell#: [REDACTED] Via Personal \*-21151987\*

ROC 9/25/2021 5:15:06 PM b301810 (Griffith, Sandra) NOTIFIED General Claims Flatten, Daniel V Via Email Address \*-21151987\*

ROC 9/25/2021 5:15:37 PM b040715 (Chavez, Esther) Notified LARS: Rosas, Howard T Via Email Address \*-21151987\*  
ROC 9/25/2021 5:15:57 PM b040715 (Chavez, Esther) Notified LARS: Carter, Jeffrey D Via Email Address \*-21151987\*  
ROC 9/25/2021 5:17:41 PM b040715 (Chavez, Esther) NOTIFIED General Claims Knudson, Josh Via Personal \*-21151987\*  
ROC 9/25/2021 5:17:46 PM b301810 (Griffith, Sandra) MT Highway Patrol Notified \*-21151987\*  
ROC 9/25/2021 5:17:52 PM b040715 (Chavez, Esther) Claims enrt w/90 min eta \*-21151987\*  
ROC 9/25/2021 5:18:08 PM b040715 (Chavez, Esther) NOTIFIED General Claims Knudson, Josh Via Email Address \*-21151987\*  
ROC 9/25/2021 5:19:31 PM b301810 (Griffith, Sandra) NOTIFIED ROTC \*-21151987\*  
ROC 9/25/2021 5:20:58 PM b040715 (Chavez, Esther) email page - W.JOHNSON, J.BRIGGS, C.MATTHEWS, S. WELLS,A.DRYER \*-21151987\*

ROC 9/25/2021 5:21:42 PM b311024 (Courter, Leona K) no law enforcement notification required by ROTC \*-21151987\*  
ROC 9/25/2021 5:24:29 PM b311024 (Courter, Leona K) sent page email with remedy ticket to LARS DL PRT \*-21151987\*  
ROC 9/25/2021 5:25:03 PM b040715 (Chavez, Esther) UPDATE: DS ADV OF NEEDING MORE AMBO OUT INVERNEST \*-21151987\*  
ROC 9/25/2021 5:25:12 PM b301810 (Griffith, Sandra) On Hold to Contact Liberty, MT Sheriffs Office \*-21151987\*  
ROC 9/25/2021 5:25:34 PM b301810 (Griffith, Sandra) Notified Liberty, MT Sheriffs Office \*-21151987\*  
ROC 9/25/2021 5:26:14 PM b040715 (Chavez, Esther) DS adv of not knowing how many pssngers stated of mass casualty \*-21151987\*  
ROC 9/25/2021 5:26:39 PM b301810 (Griffith, Sandra) SO advised that they have 3 different Counties, border patrol, and Hwy patrol & buses in route to help \*-21151987\*  
ROC 9/25/2021 5:32:14 PM b040715 (Chavez, Esther) Entered Attachment #1 \*-21151987\*  
ROC 9/25/2021 5:41:02 PM b040715 (Chavez, Esther) Entered Attachment #2 \*-21151987\*  
ROC 9/25/2021 5:55:55 PM b031633 (Reames, Lisa M) MTHP called reqing to know how many passengers are injured and on the train \*-21151987\*  
ROC 9/25/2021 5:56:02 PM b031633 (Reames, Lisa M) NOTIFIED Havre West Trick Dispatcher \*-21151987\*  
ROC 9/25/2021 5:56:26 PM b031633 (Reames, Lisa M) DS adv that the crew has reported mass casualties with multiple deceased people \*-21151987\*  
ROC 9/25/2021 5:56:55 PM b031633 (Reames, Lisa M) DS does not know how many passengers are on the train but the train has 10 passenger cars \*-21151987\*  
ROC 9/25/2021 5:57:06 PM b031633 (Reames, Lisa M) NOTIFIED Amtrak Police Communications \*-21151987\*  
ROC 9/25/2021 5:57:24 PM b031633 (Reames, Lisa M) Amtrak adv there are 147 passengers and 13 crew members \*-21151987\*  
ROC 9/25/2021 6:00:55 PM b031633 (Reames, Lisa M) MTHP has 6 troopers, 3 fish & game officers, and 1 motor carrier services officer - 2 troops onscene, 1 Motor Carries Services officer onscene, 3rd trooped 5 mins out \*-21151987\*  
ROC 9/25/2021 6:02:11 PM b031633 (Reames, Lisa M) MTHP adv Liberty SO is onscene and they will be incident command center and they are requesting more body bags \*-21151987\*  
ROC 9/25/2021 6:04:27 PM b031633 (Reames, Lisa M) NOTIFIED Special Agent Seymour, Peter J Via Personal \*-21151987\*  
ROC 9/25/2021 6:08:44 PM b031633 (Reames, Lisa M) NOTIFIED General Claims Knudson, Josh Via Personal \*-21151987\*  
ROC 9/25/2021 6:30:11 PM b031633 (Reames, Lisa M) UPDATE: SID adv that 5 of the passengers are derailed with 3 on their side, 1 leaning, 1 upright - TM rpt'd at least 5 fatalities (all passengers) \*-21151987\*  
ROC 9/25/2021 6:50:00 PM b031633 (Reames, Lisa M) MTHP adv that they are taking people to the senior center in Joplin, MT \*-21151987\*  
ROC 9/25/2021 6:51:48 PM b031633 (Reames, Lisa M) Notified Liberty, MT Sheriffs Office \*-21151987\*  
ROC 9/25/2021 6:54:00 PM b031633 (Reames, Lisa M) SO adv there are at least 3 fatalities and but they do not numbers yet and people are trapped \*-21151987\*  
ROC 9/25/2021 8:08:01 PM b300011 (Mosqueda, Crystal A) Per SSA Seymour adv 3 confirmed fatality \*-21151987\*  
ROC 9/26/2021 3:58:34 PM b040715 (Chavez, Esther) Entered Attachment #4 \*-21151987\*  
ROC 9/26/2021 6:48:10 AM b040715 (Chavez, Esther) Entered Attachment #3 \*-21151987\*  
ROC 9/27/2021 8:08:27 AM b011427 (Seymour, Peter J) Via Mobile Device: Closing Information Set To Closing Code: Other (# 0) Summarized As: SSA?s and DC responded. We are still on scene \*-21151987\*  
ROC 9/27/2021 8:08:27 AM b011427 (Seymour, Peter J) Closing Information Set To Closing Code: Other (#0) Summarized As: Other - Summary: SSA?s and DC responded. We are still on scene \*-21151987\*