

#### NATIONAL TRANSPORTATION SAFETY BOARD

Office of Aviation Safety Washington, D.C. 20594

October 16, 2018

**Attachment 6 – Incident Dispatch Training (Excerpt)** 

# OPERATIONAL FACTORS

**DCA16IA215** 

Individual:				Group: S	system O	perations	Emp Nbr:	
Customer:	JetBlue Airways	S						
Curriculum: Equipment: Position:	DXLN-2016-02 (Non-AC Speci Aircraft Dispato	fic)	atch Learning No		Status: Date Complete: Approved By: Date Approved:	Complete 04/11/2016 04/22/2016		
Training E Dispatch L 2016-02 - 0	earning Notice	Gate	<b>Instructor</b> Self, Study	Regulatory (None)	Overlap From			
Dispatch L 2016-02 - I Check	earning Notice Knowledge		04/11/2016	Complete		Self, Study	(None)	
Curriculum: Equipment: Position:	SET-SPRING - (Non-AC Speci Aircraft Dispato	fic)	al Emphasis Trai		Status: Date Complete: Approved By: Date Approved:	Complete 04/04/2016 06/02/2016		
<b>Training E</b> Special Em - Spring	<b>vent</b> nphasis Training	Gate	<b>Completed</b> 04/04/2016	Instructor	Regulatory (None)	Overlap From		
Curriculum: Equipment: Position:	DXLN-2016-01 (Non-AC Speci Aircraft Dispato	fic)	atch Learning No	otice 2016-01 - ME	L CDL Fo	ormat Changes	Status: Date Complete: Approved By: Date Approved:	Complete 02/13/2016 02/15/2016
Training E Dispatch L 2016-01 - I Format Ch	earning Notice MEL CDL	Gate	<b>Completed</b> 02/11/2016	Rating Complete	Score	Instructor Self, Study	Regulatory (None)	Overlap From
	earning Notice Knowledge		02/13/2016	Complete		Self, Study	(None)	
Curriculum: Equipment: Position:	RFAM - Recurr E190 Aircraft Dispato		iht Deck Operat		Status: Date Complete: Approved By: Date Approved:	Complete 12/10/2015 12/14/2015		
RG/QG - F Operations	Fraining Event       Gate       Completed       Rating       Score       Instructor         RG/QG - Flight Deck       □       12/10/2015       Satisfactory       Captain, JetBlue         Operations Familiarization (RFAM/QFAM)       (RFAM/QFAM)       Captain, JetBlue							Overlap From

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Individual: Customer:	JetBlue Airways	<b>3</b>		Group: S	System O	perations	Emp Nbr:	
Curriculum: Equipment: Position:	RFAM - Recurr E190 Aircraft Dispatc		ght Deck Operati		Status: Date Complete: Approved By: Date Approved:	Complete 12/10/2015 12/16/2015		
<b>Training E</b> RG/QG - F Operations (RFAM/QF	light Deck Familiarization	Gate	<b>Completed</b> 12/10/2015	Instructor Captain, JetBlue	Regulatory (None)	Overlap From		
Curriculum: Equipment: Position:	RCC - Recurrer A320 Aircraft Dispatc		petency Check		Status: Date Complete: Approved By: Date Approved:	Complete 12/08/2015 12/14/2015		
Training E RG/QG - C Check (RC	competency	Gate ✓	Completed 12/08/2015	Rating Satisfactory	Score	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	RHAZ - Recurre (Non-AC Specif Aircraft Dispate	ic)	ngerous Goods/l		Status: Date Complete: Approved By: Date Approved:	Complete 12/03/2015 Administrator, System 12/04/2015		
	<b>vent</b> AZ - Recurrent : Goods/Hazmat	Gate	Completed 12/03/2015	Rating Complete	Score	Instructor Self, Study	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	RSEC - Recurr (Non-AC Specif Aircraft Dispatc	ic)	curity (RSEC)				Status: Date Complete: Approved By: Date Approved:	Complete 12/03/2015 Administrator, System 12/04/2015
Training E RSEC/QSE Security	<b>vent</b> EC - Recurrent	Gate	Completed 12/03/2015	Rating Complete	Score	<b>Instructor</b> Self, Study	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	RG - Recurrent (Non-AC Specif Aircraft Dispatc	ic)	d (RG)				Status: Date Complete: Approved By: Date Approved:	Complete 12/02/2015 12/07/2015
<b>Training E</b> RG/QG - G	<b>vent</b> Ground Training	Gate	<b>Completed</b> 12/02/2015	Rating Complete	Score	Instructor	Regulatory (None)	Overlap From

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Individual: Customer:	JetBlue Airways	8		Group: 🤇	System O	perations	Emp Nbr:	
Curriculum: Equipment: Position:	DRASP - Dispa (Non-AC Speci Aircraft Dispato	fic)	current - Aircraf		Status: Date Complete: Approved By: Date Approved:	Complete 12/02/2015 12/07/2015		
<b>Training E</b> A320 Fligh		Gate	Completed 12/02/2015	Rating Complete	Score	Instructor Self, Study	Regulatory (None)	Overlap From
A320 Hydr	aulic		12/02/2015	Complete		Self, Study	(None)	
E190 Fligh	t Control		12/02/2015	Complete		Self, Study	(None)	
E190 Hydr	aulic		12/02/2015	Complete		Self, Study	(None)	
E190 Powe	er Plant		12/02/2015	Complete		Self, Study	(None)	
A320 Powe	er Plant		12/02/2015	Complete		Self, Study	(None)	
Curriculum: Equipment: Position:  Training E 2015/16 S	(Non-AC Specif Systems Opera	fic)	-	Operations FRMP  Rating	Score	Instructor	Status: Date Complete: Approved By: Date Approved: Regulatory (None)	Complete 12/01/2015 12/02/2015 Overlap From
Operations			12/01/2015	Complete		Self, Study	(None)	
Curriculum: Equipment: Position:	SET-FALL - Sp (Non-AC Specif Aircraft Dispate	fic)	mphasis Trainin	g - Fall			Status: Date Complete: Approved By: Date Approved:	Complete 11/19/2015 11/29/2015
Training E 2015 Fall S Approache Guidance (	SET s with Vertical	Gate	<b>Completed</b> 11/19/2015	Rating Complete	Score	Instructor Self, Study	Regulatory (None)	Overlap From
2015 Fall S	SET ATC		11/19/2015	Complete		Self, Study	(None)	
2015 Fall S Flight Plan	SET Mexico City ning		11/19/2015	Complete		Self, Study	(None)	
2015 Fall S MEL Restr	SET Overwater ictions		11/19/2015	Complete		Self, Study	(None)	
2015 Fall S	SET Winter Ops		11/19/2015	Complete		Self, Study	(None)	

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Individual: Customer:	JetBlue Airways	<b>1</b>		<b>Group</b> : S	ystem Op	perations	Emp Nbr:	
Curriculum: Equipment: Position: Training E	(Non-AC Specific Aircraft Dispate	fic) her	mphasis Training	Instructor	Status: Date Complete: Approved By: Date Approved: Regulatory	Complete 11/19/2015 11/29/2015 Overlap From		
	ET Winter Ops		11/19/2015	Rating Complete	Score	Self, Study	(None)	
Curriculum: Equipment: Position:	FPM-Refresher (Non-AC Specif Aircraft Dispate	fic)	atch FPM Refres	sher			Status: Date Complete: Approved By: Date Approved:	Complete 10/01/2015 10/12/2015
<b>Training Ev</b> FPM Refre		Gate	<b>Completed</b> 10/01/2015	Rating Complete	Score	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position: Training E	(Non-AC Specific Aircraft Dispate	fic) her	Flight Plan Man	ager Classroom	Score	Instructor	Status: Date Complete: Approved By: Date Approved: Regulatory	Complete 09/29/2015 10/12/2015 Overlap From
Flight Plan Classroom			09/29/2015	Complete	Score	t	(None)	Overlap From
Curriculum: Equipment: Position:	DLN2015-02 - (Non-AC Specif Aircraft Dispate	fic)	h Learning Notio	ce 2015-02 - FPM I	Functiona	ality Changes	Status: Date Complete: Approved By: Date Approved:	Complete 09/24/2015 10/12/2015
2015-02 - F	earning Notice	Gate	<b>Completed</b> 09/24/2015	Rating Complete	Score	Instructor Self, Study	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	CoS_FPM_PG (Non-AC Specif Aircraft Dispate	fic)	patch Flight Plar	n Manager eLearnii	ng		Status: Date Complete: Approved By: Date Approved:	Complete 07/17/2015 08/21/2015
	<b>vent</b> riefing Package No CDR or	Gate	<b>Completed</b> 07/17/2015	Rating Complete	Score	<b>Instructor</b> Self, Study	Regulatory (None)	Overlap From
Position Re Reanalysis	eport and Send		07/17/2015	Complete		Self, Study	(None)	

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Individual: Customer:	JetBlue Airways	<b>1</b>		perations	Emp Nbr:			
Curriculum: Equipment: Position:	CoS_FPM_PGI (Non-AC Specif Aircraft Dispatcl	ic)	patch Flight Pla		Status: Date Complete: Approved By: Date Approved:	Complete 07/17/2015 08/21/2015		
<b>Training E</b> Position Re Send Rear	eport - Reroute -	Gate	<b>Completed</b> 07/17/2015	Rating Complete	Score	<b>Instructor</b> Self, Study	Regulatory (None)	Overlap From
Amend a R Remove M			07/17/2015	Complete		Self, Study	(None)	
Amend a R Change Ca			07/17/2015	Complete		Self, Study	(None)	
	Briefing Package rations Non		07/17/2015	Complete		Self, Study	(None)	
Standard E - Flag with	Briefing Package B043		07/17/2015	Complete		Self, Study	(None)	
Change Al Enroute Fli			07/17/2015	Complete		Self, Study	(None)	
	Briefing Package n Analysis -		07/17/2015	Complete		Self, Study	(None)	
Standard E with CDRs	Briefing Package		07/17/2015	Complete		Self, Study	(None)	
Curriculum: Equipment: Position:	SET-SPRING - (Non-AC Specif Aircraft Dispatcl	ic)	al Emphasis Trai	ning - Spring			Status: Date Complete: Approved By: Date Approved:	Complete 05/27/2015 07/29/2015
<b>Training E</b> Special Em - Spring	<b>vent</b> nphasis Training	Gate	<b>Completed</b> 05/27/2015	Rating Complete	Score	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	DLN2015-01 - [ (Non-AC Specif Aircraft Dispatch	ic)	ch Learning Noti	ce 2015-01 - Oper	ations Sp	ecification B045 Revi	Status: Date Complete: Approved By: Date Approved:	Complete 04/17/2015 05/06/2015
Training E Dispatch L 2015-01 - 0 Specification Revision	earning Notice Operations	Gate	<b>Completed</b> 04/17/2015	Rating Complete	Score	Instructor Self, Study	Regulatory (None)	Overlap From

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Individual: Customer:	JetBlue Airways			Group:	System Op	perations	Emp Nbr:	
Curriculum: Equipment: Position:	CoS_FPM_PGM (Non-AC Specifi Aircraft Dispatch	ic)	patch Flight Plai		Status: Date Complete: Approved By: Date Approved:	Complete 03/06/2015 05/28/2015		
	<b>vent</b> Briefing Package No CDR or	Gate	<b>Completed</b> 03/04/2015	Rating Complete	Score	<b>Instructor</b> Self, Study	Regulatory (None)	Overlap From
Position Re Reanalysis	eport and Send		03/04/2015	Complete		Self, Study	(None)	
Position Re Send Rear	eport - Reroute - nalysis		03/06/2015	Complete		Self, Study	(None)	
Amend a R Remove M			03/06/2015	Complete		Self, Study	(None)	
Amend a R Change Ca			03/06/2015	Complete		Self, Study	(None)	
	Briefing Package rations Non		03/06/2015	Complete		Self, Study	(None)	
Standard E - Flag with	Briefing Package B043		03/06/2015	Complete		Self, Study	(None)	
Change Alt Enroute Fli			03/06/2015	Complete		Self, Study	(None)	
	Briefing Package n Analysis -		03/06/2015	Complete		Self, Study	(None)	
Standard E with CDRs	Briefing Package		03/06/2015	Complete		Self, Study	(None)	
Curriculum: Equipment: Position:	RCC - Recurrer A320 Aircraft Dispatch		petency Check	(RCC)			Status: Date Complete: Approved By: Date Approved:	Complete 12/11/2014 12/12/2014
<b>Training E</b> RG/QG - C Check (RC	ompetency	Gate ✓	<b>Completed</b> 12/11/2014	Rating Satisfactory	Score	Instructor	Regulatory (None)	Overlap From

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Individual:	JetBlue Airways			perations	Emp Nbr:			
Curriculum: Equipment: Position:	,	ent Dar	gerous Goods/l		Status: Date Complete: Approved By: Date Approved:	Complete 12/18/2013 Administrator, System 12/19/2013		
	<b>vent</b> AZ - Recurrent Goods/Hazmat		<b>Completed</b> 12/18/2013	Rating Complete	Score	Instructor Self, Study	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:  Training E  Dispatch R Aircraft Sys	(Non-AC Specification Aircraft Dispatch Vent Specification Control of the Control	fic) her	current - Aircraft  Completed 12/17/2013	Systems Program  Rating  Complete	Score	Instructor Self, Study	Status: Date Complete: Approved By: Date Approved: Regulatory (None)	Complete 12/17/2013 Administrator, System 12/18/2013 Overlap From
Curriculum: Equipment: Position:  Training E	RG - Recurrent (Non-AC Specification Aircraft Dispate)  went fround Training	fic) her	Completed 12/11/2013	Rating Complete	Score	Instructor	Status: Date Complete: Approved By: Date Approved:  Regulatory (None)	Complete 12/11/2013 12/30/2013 Overlap From
Curriculum: Equipment: Position: Training E	(Non-AC Specific Aircraft Dispate	fic) her	Risk Managem  Completed 11/02/2013	ent Plan  Rating  Complete	Score	Instructor Self, Study	Status: Date Complete: Approved By: Date Approved:  Regulatory (None)	Complete 11/02/2013 03/05/2014 Overlap From
Curriculum: Equipment: Position:	SET-FALL - Sp (Non-AC Specif Aircraft Dispato	fic)	nphasis Traininເ	g - Fall			Status: Date Complete: Approved By: Date Approved:	Complete 10/07/2013 Administrator, System 10/22/2013
·	vent WINS Initial nphasis Training	Gate	Completed 10/07/2013 10/07/2013	Rating Complete Complete	Score	Instructor	Regulatory (None) (None)	Overlap From

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Individual: Customer:	JetBlue Airways			Group: 5	System O	perations	Emp Nbr:	
Curriculum: Equipment: Position:	SET-SPRING - S (Non-AC Specific Aircraft Dispatch	c)	l Emphasis Trai		Status: Date Complete: Approved By: Date Approved:	Complete 05/17/2011 Administrator, System 05/19/2011		
<b>Training E</b> Special Er - Spring	<b>Event</b> (mphasis Training		<b>Completed</b> 05/17/2011	Rating Complete	Score	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	M101 - Meteorol (Non-AC Specific Aircraft Dispatch	c)	01				Status: Date Complete: Approved By: Date Approved:	Complete 03/14/2011 Administrator, System 03/22/2011
Training E Meteorolog		_	<b>Completed</b> 03/14/2011	Rating Complete	Score	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	RCC - Recurrent A320 Aircraft Dispatch		petency Check (	(RCC)			Status: Date Complete: Approved By: Date Approved:	Complete 12/28/2010 01/26/2011
Training E RG/QG - ( Check (RC	Competency		<b>Completed</b> 12/28/2010	Rating Satisfactory	Score	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	RHAZ - Recurre (Non-AC Specific Aircraft Dispatch	c)	gerous Goods/I	Hazmat (RHAZ)			Status: Date Complete: Approved By: Date Approved:	Complete 12/21/2010 Administrator, System 12/22/2010
	Event ( AZ - Recurrent s Goods/Hazmat		<b>Completed</b> 12/21/2010	Rating Complete	Score	Instructor Self, Study	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	RFAM - Recurre E190 Aircraft Dispatch	Ū	ht Deck Operati	ons Familiarizatio	n (RFAM)	)	Status: Date Complete: Approved By: Date Approved:	Complete 12/21/2010 01/23/2011
	Flight Deck s Familiarization		<b>Completed</b> 12/21/2010	Rating Satisfactory	Score	Instructor Captain, JetBlue	Regulatory (None)	Overlap From

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Individual:	JetBlue Airways	S		perations	Emp Nbr:			
Curriculum: Equipment: Position:		/inter C	perations Lear		Status: Date Complete: Approved By: Date Approved:	Complete 11/06/2008 Administrator, System 11/07/2008		
Training E Winter Op Learning N	erations	Gate	<b>Completed</b> 11/06/2008	Rating Complete	<b>Score</b> 94.00	Instructor Self, Study	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	RG - Recurrent (Non-AC Speci Aircraft Dispato	fic)	nd (RG)				Status: Date Complete: Approved By: Date Approved:	Complete 11/06/2008 11/14/2008
Training E RG/QG - 0	<b>event</b> Ground Training	Gate	<b>Completed</b> 11/06/2008	Rating Complete	<b>Score</b> 95.00	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	ICC - Initial Co A320 Aircraft Dispato	her					Status: Date Complete: Approved By: Date Approved:	Complete 12/30/2007 01/03/2008
Training E Initial Com (ICC)	ivent ipetancy Check	Gate ✓	Completed 12/30/2007	Rating Complete	Score	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	IOJT - Initial Or (Non-AC Speci Aircraft Dispato	fic)	ob Training (OJ	Τ)			Status: Date Complete: Approved By: Date Approved:	Complete 12/29/2007 01/03/2008
Training E Initial On t (OJT)	<b>Event</b> he Job Training	Gate	<b>Completed</b> 12/29/2007	Rating Complete	Score	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	Winter Ops - W (Non-AC Speci Aircraft Dispato	fic)	perations Refre	esher			Status: Date Complete: Approved By: Date Approved:	Complete 12/08/2007 01/17/2008
<b>Training E</b> Winter Op Refresher	erations	Gate	<b>Completed</b> 12/08/2007	Rating Complete	<b>Score</b> 94.00	<b>Instructor</b> Self, Study	Regulatory (None)	Overlap From

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Individual: Customer:	JetBlue Airways	8		perations	Emp Nbr:			
Curriculum: Equipment: Position:	IG - Initial Grou (Non-AC Speci Aircraft Dispato	fic)					Status: Date Complete: Approved By: Date Approved:	Complete 12/01/2007 01/03/2008
Training E	<b>vent</b> Ground (IG)	Gate	<b>Completed</b> 12/01/2007	Rating Complete	<b>Score</b> 100.00	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	IFAM - Initial FI E190 Aircraft Dispato		ck Operations F	amiliarization (IFAI	М)		Status: Date Complete: Approved By: Date Approved:	Complete 11/25/2007 01/03/2008
Training Endition Initial Flight Operations (IFAM)		Gate	<b>Completed</b> 11/25/2007	Rating Complete	Score	Instructor (None)	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	IHAZ - Initial Da (Non-AC Speci Aircraft Dispato	fic)	us Goods/Hazma	at (IHAZ)			Status: Date Complete: Approved By: Date Approved:	Complete 11/16/2007 01/03/2008
	vent al Dangerous zmat (IHAZ)	Gate	<b>Completed</b> 11/16/2007	Rating Complete	<b>Score</b> 100.00	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	ICRM - Initial C (Non-AC Speci Aircraft Dispate	fic)	y Resource Mar	nagement (ICRM)			Status: Date Complete: Approved By: Date Approved:	Complete 11/14/2007 01/03/2008
Training Endition   Initial Composition   Managment	pany Resource	Gate	<b>Completed</b> 11/14/2007	Rating Complete	Score	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	IBI - Initial Basi (Non-AC Speci Aircraft Dispate	fic)	trination (IBI)				Status: Date Complete: Approved By: Date Approved:	Complete 11/13/2007 01/03/2008
Training E	<b>vent</b> Basic Indoc	Gate	<b>Completed</b> 11/13/2007	Rating Complete	Score	Instructor	Regulatory (None)	Overlap From
IBI - Initial I Exam	Basic Indoc		11/13/2007	Complete	95.00		(None)	

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Individual: Customer:	JetBlue Airways	<b>3</b>		Group:	System O	perations	Emp Nbr:	
Curriculum: Equipment: Position:	ISEC - Initial So (Non-AC Speci Aircraft Dispato	fic)	(ISEC)		Status: Date Complete: Approved By: Date Approved:	Complete 11/13/2007 01/03/2008		
<b>Training E</b> Initial Secu		Gate	<b>Completed</b> 11/13/2007	Rating Complete	Score	Instructor	Regulatory (None)	Overlap From
Curriculum: Equipment: Position:	IOR - Initial Ori (Non-AC Speci Aircraft Dispato	fic)	n (IOR)				Status: Date Complete: Approved By: Date Approved:	Complete 11/08/2007 01/03/2008
Training E	<b>vent</b> I Orientation	Gate	<b>Completed</b> 11/08/2007	Rating Complete	Score	Instructor	Regulatory (None)	Overlap From

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