

**OPERATION AND MAINTENANCE**Reference: [191.5, 192.615](#)

OSHA Link: N/A

Chapter 27: Emergency Operating Procedures

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**27) EMERGENCY OPERATING PROCEDURES****I. Incident Response Procedures****27.1.1 Purpose and Definition**

The purpose of a gas emergency plan is to protect the general public and company employees from potential hazards. Each emergency creates its own set of circumstances and problems. Because of this, these procedures are written to be flexible enough to address anticipated emergencies utilizing various departments of Atmos Energy. When applicable the Incident Command System (ICS) will be recognized and implemented to liaison with local First Responders as needed. Atmos Energy Emergency responders are given guidance and instruction into the ICS process.

For the purpose of this procedure, an emergency is any situation or notice of an incident involving natural gas or Company facilities, which require immediate response by our employees. Notices of odor, fire, explosion, leakage, damage, carbon monoxide or loss of service may require a priority response but should not be considered an emergency until it is determined that a hazard exists.

Once it is determined that a hazard does exist, necessary personnel and resources will be directed to the location to take whatever actions are necessary to control and/or eliminate the emergency situation in the shortest possible time. Consideration will be given to the possibility of multiple leaks. Company supervision shall, as soon as practical, review the employees' activities during the emergency to determine whether the emergency procedures were effectively followed.

As soon after the end of the emergency as possible, a team shall be assigned to investigate the cause of the emergency as outlined in the Operations and Maintenance manual Section 26.

**II. General Responsibilities****27.2.1 General Responsibilities**

Local Supervision shall make available personnel, equipment, tools, and materials, as needed at the scene of an emergency. Actions will be directed toward protecting people first and then property. Emergency responders will practice H-E-L-P action steps.

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**Emergency Responder – HELP Steps**

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	Initial Steps	Things to Remember	Use Extreme Caution
Determine <u>H</u> azard	<ul style="list-style-type: none"> <li>• Park in a safe location away from the site and upwind if possible</li> <li>• If probable or existing hazard is determined / observed upon arrival, take <b>Continuing Actions</b></li> <li>• Confirm correct address or location</li> <li>• Visually determine hazard, e.g., nearby construction or vegetation damage</li> </ul>	<ul style="list-style-type: none"> <li>• Identify yourself and communicate with emergency officials if onsite</li> <li>• Wear company identification badge</li> <li>• Collect all pertinent information</li> <li>• If approached by the media or inquirer, identify yourself and direct them to the company spokesperson</li> <li>• If company spokesperson is not immediately available, let the media or inquirer know their approximate arrival time and excuse yourself</li> </ul>	<ul style="list-style-type: none"> <li>• Actions should be directed toward protecting people first</li> <li>• If a probable or existing hazard exists, take <b>Continuing Actions</b> including: <ul style="list-style-type: none"> <li>○ Evacuate occupants of affected structure(s) to a safe area</li> <li>○ From a safe location, call 911 if First Responders are not onsite</li> <li>○ Notify a supervisor and if needed, request assistance</li> </ul> </li> </ul>
Determine <u>E</u> xtent of Hazard	<ul style="list-style-type: none"> <li>• If a probable or existing hazard exists, take <b>Continuing Actions</b>.</li> <li>• Use calibrated gas detection equipment to determine concentration of gas and/or CO at address or location</li> <li>• Determine if there is a need for additional resources and notify a supervisor</li> <li>• If applicable, call 811 for emergency line locates</li> </ul>	<ul style="list-style-type: none"> <li>• Check available openings, e.g. sewer manholes, accessible sewer vents, storm drains, telephone manholes, catch basins, water meter boxes, etc.</li> <li>• Bar test to zero to identify migration pattern</li> <li>• Establish a safety perimeter</li> </ul>	<ul style="list-style-type: none"> <li>• Continue to monitor gas migration and extent of the safety perimeter</li> <li>• The hazardous condition should continue to be monitored until the condition has been made safe</li> </ul>
Protect <u>L</u> ife	<ul style="list-style-type: none"> <li>• If a probable or existing hazard exists, take <b>Continuing Actions</b> including <ul style="list-style-type: none"> <li>○ Evacuate occupants of affected structure(s) to a safe area</li> <li>○ From a safe location, call 911 if First Responders are not onsite</li> <li>○ Turn off gas at</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Restrict entry into safety perimeter and continue to monitor gas migration patterns and accessible openings.</li> <li>• Do not enter a hazardous atmosphere without proper PPE and approval in accordance with the HA decision matrix</li> <li>• Prior to entering an excavation, a competent person should evaluate</li> </ul>	<ul style="list-style-type: none"> <li>• Oxygen levels below 19.5% are hazardous</li> <li>• Gas concentration between 5% and 15% gas are explosive and hazardous</li> <li>• Gas concentration in open air readings at or above 1% at the doorway or inside a structure are hazardous...do NOT enter structure and turn gas off immediately</li> <li>• CO levels at 200 PPM are hazardous...do NOT enter structure and turn gas off immediately</li> </ul>

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	<p>affected structure(s)</p>		<ul style="list-style-type: none"> <li>CO levels above 9 PPM (residential) and 50 PPM (commercial) could present a hazard</li> </ul>
<p><b>Protect Property</b></p>	<ul style="list-style-type: none"> <li>Secure the area and establish and maintain a safety perimeter</li> <li>Continue to monitor</li> <li>Stay alert to how quickly changes may occur</li> </ul>	<ul style="list-style-type: none"> <li>Move equipment &amp; vehicles if it can be done safely</li> <li>Review mapping information for potential conflicts</li> </ul>	<ul style="list-style-type: none"> <li>In conjunction with First Responders, maintain control of evacuated area(s)</li> </ul>

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It may be necessary to take prompt actions to control, reduce or eliminate the flow of gas to the location or area that includes isolating or shutting down a portion of the gas operating system. These actions could include, but are not limited to, the use of system valve(s), valve(s) at regulator/metering station(s), the use of squeeze off tools or plugging & tapping equipment.

Emergency Responders have the authority to initiate a system shutdown. Secondary effects should be considered when making such decisions and, understandably, employees may need to contact a supervisor for guidance on valve locations or instructions related to a specific station. Only those employees holding requisite OQ's may operate:

- A. Valves
- B. Regulator or metering stations
- C. Squeeze tools
- D. Tapping and plugging equipment.

However, Emergency Responders do not need permission to initiate a system shutdown.

The primary responsibility of the responders' role is to make the area safe.

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### ***III. Telephone & Regulatory Reporting***

#### 27.3.1 General

Definition – Confirmed Discovery means when it can be reasonably determined, based on information available to the operator at the time a reportable event has occurred, even if only based on a preliminary evaluation.

- A. At the earliest practicable moment following discovery, but no later than one hour after confirmed discovery, each operator must give notice to the National Response Center at (800) 424-8802 or electronically at <http://www.nrc.uscg.mil> in an event that: involves a release of gas from a pipeline or a liquefied natural gas or gas from a CNG facility or underground natural gas storage facility resulting in:
  - 1. A death, or personal injury necessitating hospitalization, or
  - 2. Estimated property damage of \$122,000 or more, including loss to the operator or others, or both, but excluding cost of gas lost.
  - 3. Unintentional estimated gas loss of three million cubic feet or more
- B. An event that results in an emergency shut down of a LNG facility, or an underground natural gas storage facility. Activation of an emergency shutdown for reasons other than an actual emergency does not constitute an incident.
- C. An event that is significant, in the judgment of the operator, even though it did not meet the Criteria of A or B.

Underground natural gas storage facility means an underground natural gas storage facility as defined in 192.3.

When a telephonic report is made to a regulatory agency, the report shall include the following information:

- A. Names of operators and persons making report and their telephone number:
- B. Location of the incident:
- C. Time of the incident:
- D. The number of fatalities and personal injuries, if any; and
- E. All other significant facts that are known by the operator that are relevant to the cause of the incident or extent of the damages.

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Local supervision will utilize the calling mechanism established in Section 27.14 to communicate to appropriate management immediately upon becoming aware of significant pipeline failure.

Within 48 hours after the confirmed discovery of an incident, to the extent practicable, an operator must revise or confirm its initial telephonic notice with:

- An estimate of gas lost,
- An estimate of fatalities and injuries, and
- All other significant facts that are known by the operator that are relevant to the cause of the incident or extent of the damages.

If there are no changes or revisions to the initial report, the operator must confirm the estimates in its initial report.

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#### 27.3.8 State Specific - Texas

- (1) *Telephonic report. At the earliest practical moment or within one hour following confirmed discovery, a gas company shall notify the Commission by telephone of any event that involves a release of gas from its pipelines defined as an incident in 49 CFR Part 191.3.*
  
- (2) *The telephonic report shall be made to the Commission's 24-hour emergency line at (512) 463-6788 and shall include the following:*
  - (A) *the operator or gas company's name;*
  - (B) *the location of the leak or incident;*
  - (C) *the time of the incident or accident;*
  - (D) *the fatalities and/or personal injuries;*
  - (E) *the phone number of the operator;*
  - (F) *the telephone number of the operator's on-site person;*
  - (G) *estimated property damage, including the cost of gas lost, to the operator, others, or both; and*
  - (H) *any other significant facts relevant to the accident or incident. Ignition, explosion, rerouting of traffic, evacuation of any building, and media interest are included as significant facts.*

*The appropriate management personnel will notify the United States Department of Transportation by telephone at (800) 424-8802. The Texas Railroad Commission office shall also be notified by telephone at (512) 463-6788. Written reports will be filed with the Texas Railroad Commission and the Department of Transportation within 30 days from the day of the incident.*

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#### ***IV. Receiving & Recording Emergency Notifications***

##### **27.4.1 Receiving and Recording Emergency Notifications Information Gathering**

Atmos Energy provides a 24-hr, seven days a week emergency line to receive leak complaints or reports. The appropriate system(s) will be utilized to document the receipt of the complaint or report and the actions taken by the Company. Both will be maintained and available per Company retention policies. Actions taken are defined in O&M Chapter 9 Gas Leak Surveys and Service Procedures Chapter 2 Leakage Investigation.

Any employee receiving a report of, or discovering an emergency should attempt to gather and record the following information if available:

- A. Calling party, phone number and address.
- B. Exact time reported and location of emergency.
- C. Nature of emergency.

The emergency order will be dispatched immediately.

##### **27.4.2 Employee Response**

It is the responsibility of the employee at the scene to determine the nature of the emergency, take reasonable steps to make the area safe, and to provide information and assistance to emergency forces to protect people and/or property. The factual information should immediately be relayed to the Supervisor on duty or in his absence, to the appropriate management personnel.

Based on time zone of the emergency order, supervisory review of emergency orders must be completed and documented by 10:00 a.m. on the next business day for calls received by midnight on the previous day. For this procedure, business days are Monday through Friday, excluding weekends and Company holidays.



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## ***VI. Gas Detected in or Near a Building or Company Facility***

### **27.6.1 Gas Detected in or Near a Building or Near a Company Facility**

In the case of gas detected or suspected inside or near a building and an individual qualified in Emergency Response is not available to further investigate, immediately remove all persons from the building and surrounding area (including members of the public) to a safe distance upwind from the location and call the Atmos Energy emergency line 1-866-322-8667 and “911”. Remain at the location at a safe distance until a qualified Emergency Responder arrives.

If an individual qualified in Emergency Response is available, conduct leak investigation as outlined in the Leak Investigation Procedure found in the [Atmos Service Procedure Manual Chapter 2](#), with the primary objective of protecting life first and property second.

For underground natural gas storage facilities, if it is determined that a leak or accidental release of gas has resulted in an uncontrolled release of natural gas from a reservoir or a gas cavern, the facility specific Blowout Contingence Plan will be implemented as soon as practical.

If a customer owns the facilities causing the situation, then they should be contacted for performing the investigation and taking corrective action after the situation is under control. Company personnel should remain on site until customer's employees arrive.

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#### ***XIV. Liaison with Governmental Agencies***

##### 27.14.1 Liaison with Governmental Agencies

Liaison shall be established jointly between the Company, the fire department, police, and other governmental agencies to ensure proper communication and understanding of operating procedures during periods of emergency, civil disturbances and major gas interruptions. If applicable the ICS process structure consisting of the Incident Commanders from the various jurisdictions or agencies operating together to form a single command structure in the field will be recognized.

Liaison with Government Agency contacts should occur at intervals not to exceed 12 months and may be conducted using an outside service as long as the meeting date and attendees are documented. Entities that do not attend such a meeting will have the related information electronically transmitted or mailed to them.

##### *State Specific – Texas – TAC 8.235*

*(a) Liaison activities required. Each operator of a natural gas pipeline or natural gas pipeline facilities or the operator's designated representative shall communicate and conduct liaison activities at intervals not exceeding 15 months, but at least once each calendar year with fire, police, and other appropriate public emergency response officials. The liaison activities are those required by 49 CFR Part 192.615(c)(1) - (4). These liaison activities shall be conducted in person, except as provided by this section.*

*(b) Meetings in person. The operator or the operator's representative may conduct the required community liaison activities as provided by subsection (c) of this section only if the operator or the operator's representative has made an effort to conduct a community liaison meeting in person with the officials by one of the following methods:*

- (1) mailing a written request for a meeting in person to the appropriate officials by certified mail, return receipt requested;*
- (2) sending a request for a meeting in person to the appropriate officials by facsimile transmission; or*
- (3) making one or more telephone calls or e-mail message transmissions to the appropriate officials to request a meeting in person.*
- (4) If a scheduled meeting does not take place, the operator or operator's representative shall make an effort to re-schedule the community liaison meeting in person with the officials using one of the methods in paragraphs (1) - (3) of this subsection before proceeding to arrange a conference call pursuant to subsection (c) of this section.*

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*(c) Alternative methods. If the operator or operator's representative cannot arrange a meeting in person after complying with subsection (b) of this section, the operator or the operator's representative shall conduct community liaison activities by one of the following methods:*

- (1) holding a telephone conference with the appropriate officials; or*
- (2) delivering the community liaison information requested to be conveyed by certified mail, return receipt requested.*

*(d) Proximity to public school. Each owner or operator of a natural gas pipeline or natural gas pipeline facility any part of which is located within 1,000 feet of a public school building or public school recreational area shall maintain and upon request file with the Division the following information:*

- (1) the name of the school;*
- (2) the street address of the school; and*
- (3) the identification (system name) of the pipeline.*

*(e) Records. The operator shall maintain records documenting compliance with the liaison activities required by this section. Records of attendance and acknowledgment of receipt by the emergency response officials shall be retained for five years from the date of the event that is commemorated by the record. Records of certified mail and/or telephone transmissions undertaken in compliance with subsections (b) and (c) of this section satisfy the record-keeping requirements of this subsection.*

#### 27.14.2 Fire Departments

Liaison should be maintained with all fire departments serving an area in which the Company has gas facilities. Fire departments should be instructed not to operate any main line valves and regulator stations. In addition, they should be instructed not to turn off blowing relief valves on regulators. Emphasis shall be placed on the necessity to notify Company personnel regarding all fires where gas or gas facilities are involved, all gas leaks or suspected gas leaks or combustible vapors of unknown origin found in sewers or buildings.

#### 27.14.3 Police Departments

Liaison should be maintained with police departments serving an area in which the Company has gas facilities. These agencies should also be informed as to what steps to take when vandalism occurs, or accidents occur involving gas facilities.

#### 27.14.4 Other Governmental Agencies

Sufficient rapport shall be established with any other agencies as deemed necessary to insure as smooth an operation as possible during emergencies, civil disturbances and gas interruptions.

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27.14.5 Incident Command System

The ICS is a widely applicable management system designed to enable effective and efficient incident management by integrating facilities, equipment, personnel, procedures, and communications operating within a common organizational structure.

The Incident Commander’s (ICs) structural organization builds from the top down; responsibility and performance begins with the ICS element and the IC. The IC(s) is/are responsible for the overall management of the incident. On most incidents, the command activity is carried out by a single IC. The need for a Unified Command (UC) occurs when an incident affects the statutory responsibility of more than one agency or jurisdiction. It provides guidelines to enable agencies with different legal, geographic, and functional responsibilities to coordinate, plan, and interact effectively.

Command encompasses the IC and the Command Staff. Command Staff positions may be established to assign/delegate responsibility for command activities that the IC cannot perform due to the complexity of the incident or other situational demands. These positions may include the Public Information Officer, Safety Officer, and Liaison Officer, in addition to others as required and assigned by the IC.

Possible Unified Command Organization Structure



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## ***XV. Procedures for Local Operations***

### 27.15.1 Introduction/Purpose

The primary purpose of this section is to provide a clearly defined manner of operation should an emergency situation occur at any Atmos location. The section provides guidelines for the:

- A. Immediate investigation and reporting of emergencies;
- B. Immediate and appropriate action in order to protect the public, employees and Company facilities; to prevent or minimize property damage; to maintain continuity of supply and to reestablish gas supply should an interruption occur; and,
- C. A template that local operations can complete that will provide all the information needed to effectively handle a gas emergency.
- D. For investigation of failures, follow procedures from O&M [192.617](#).

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#### 27.15.2 Functional Areas for an Emergency

In order to respond promptly and efficiently to a natural gas emergency it is imperative that a clear understanding exists at each operations center about who is responsible for which tasks. Seven functional areas of responsibility need staffing and include:

- A. Person in Charge – typically the supervisor or manager at the local operation.
- B. Priority Customer Coordinator – staffed by a knowledgeable employee that knows who and where the priority customers are (i.e., hospitals, nursing homes, large industrial users).
- C. Local Employee Services Coordinator – usually a local employee that is knowledgeable of the food, rooms, service stations, medical facilities, etc. that employees working an emergency may need.
- D. Media Liaison – an employee that is knowledgeable and skilled in dealing with the media. Typically it will be local supervision until the Manager of Public Affairs arrives on site.
- E. Regulatory Reporting – the person responsible for preparing and submitting all required reports about the incident to the appropriate regulatory authorities. Employees that are responsible for engineering or compliance operations will usually fill this role.
- F. Construction Coordinator – filled by a local employee that knows how to investigate, take the necessary precautions, and correct the problem. Local supervision or very knowledgeable construction or service personnel will usually staff this position.
- G. Service Coordinator – usually staffed by local supervision or very knowledgeable and experienced service personnel.

The following tables list the duties and responsibilities for each of the aforesaid roles.

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<u>Functional Area</u>	<u>Duties and Responsibilities</u>
<u>Person in Charge</u>	<p>Analyze the Situation</p> <ol style="list-style-type: none"> <li>1. Determine the local operation’s ability to handle the emergency.</li> <li>2. Determining the absolute need to curtail partial or all service to the affected area.</li> <li>3. Determine if “Incident is reportable? Contact Regulatory Reporting to discuss and decide.</li> <li>4. If the incident is “<b>REPORTABLE</b>” <u>Regulatory Reporting</u> will make the call to the “State Regulator” and USDOT and report the incident.</li> <li>5. If Regulatory Reporting cannot be reached and the determination of the incident is “<b>REPORTABLE</b>”.</li> </ol> <p>Contact:</p> <ul style="list-style-type: none"> <li>• State Regulator</li> <li>• USDOT (Washington DC) 1 800 424-8802</li> </ul> <ol style="list-style-type: none"> <li>6. Notifying and filling the organizational chart with those people delegated to their respective functional area. Inform those people of the necessity of keeping safety foremost in all phases of the emergency operation. Observe organization and control of work</li> <li>7. Keeping local officials and the news media informed of the emergency operations progress.</li> <li>8. Reporting the incident to the Regulatory Reporting person as soon as possible.</li> <li>9. Act as liaison among Atmos, the respective gas suppliers, and gas control when necessary.</li> <li>10. Keep Divisional President, Ops VP, HR VP, &amp; Tech Services VP informed</li> <li>11. Secure outside assistance when required.</li> <li>12. Submits written details about the incident to the Compliance Manager.</li> </ol> <p>The above designations of duties are mandatory. There will be many variations of responsibilities that will be governed by the type of emergency and location.</p> <p>There will be no shifting of delegated duties between functional areas without authorization from the person in charge.</p>

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<u>Functional Area</u>	<u>Duties and Responsibilities</u>
<p><b><u>Priority Customer Coordinator</u></b></p>	<ol style="list-style-type: none"> <li>1. Contact the affected customers, explaining conditions and give expected time of correction.</li> <li>2. Determine customer priority for customer "turn-on" and advise the Service Coordinator.</li> <li>3. Consult with the Service Coordinator to determine which employee is most capable of restoring service to these customers when necessary repairs are completed. (The Service Coordinator will be responsible for making the assignments.)</li> </ol> <p><b><u>EMERGENCY NEEDS</u></b></p> <p>Complete list of Hospitals, Nursing Homes and Industrial Customers. This list should provide the names of persons to be contacted, complete with both their business and home telephone numbers.</p>
<p><b><u>Local Employee Services Coordinator</u></b></p>	<p>The season of the year and temperature forecast during an emergency shall be considered when preparing for all the following:</p> <ol style="list-style-type: none"> <li>1. Number of people working on the emergency and anticipated length of time.</li> <li>2. Locations of restaurants, availability of sufficient food; when restaurant is open – or arrange for it to be opened. Bottled gas or electric cooking equipment in Lodge Halls, Schools, VFW, American Legion, etc. Preparation by catering service or by our own people.</li> <li>3. Location of available sleeping quarters, if needed – Hotels, Motels, Lodge Halls, Schools, etc.</li> <li>4. Locations of service stations for gasoline and other automotive needs, if required.</li> <li>5. Be prepared to provide medical attention if needed.</li> <li>6. Secure names and location of all persons working the emergency.</li> <li>7. Provide telephone facilities where workmen may contact or be contacted by immediate family.</li> <li>8. Print the current outage report and give to the Service Coordinator.</li> <li>9. Staff and answer telephone during the emergency.</li> </ol>



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<b><u>Functional Area</u></b>	<b><u>Duties and Responsibilities</u></b>
<b><u>Media Liaison</u></b>	<p>The Media Liaison shall be handled by the Person-in-Charge, or one or more persons assigned by him until the Manager of Public Affairs arrives on scene.</p> <p>The Liaison shall ensure all pertinent data related to the emergency is available, such as:</p> <ol style="list-style-type: none"> <li>1. Cause of emergency and time it occurred.</li> <li>2. Area affected; number of customers involved.</li> <li>3. Number of employees involved in handling the emergency. Local employees, location of personnel from other areas.</li> <li>4. Estimated time to complete emergency operation (restoring service, if applicable).</li> <li>5. The above information shall be immediately released to the Radio Stations, TV, Press, Police and Fire Departments.</li> <li>6. The Liaison shall keep Radio, TV, Press, Police/Fire Departments, Sound Truck, etc. informed as to the progress being made in handling the emergency.</li> <li>7. The Liaison shall be responsible for sending letters to the Local Government officials (Mayor, Chief of Police, Fire Chief, etc.), thanking them for any assistance rendered during the emergency.</li> <li>8. A "Thank You" newspaper advertisement should also be inserted in the local newspaper, thanking the community for their understanding and cooperation during the emergency.</li> </ol>
<b><u>Regulatory Reporting</u></b>	<ol style="list-style-type: none"> <li>1. Provide assistance to Person in Charge in relation to Regulatory Reporting.</li> <li>2. If Incident is “<b>REPORTABLE</b>” contact: <ul style="list-style-type: none"> <li>• State Regulator</li> <li>• USDOT (Washington DC) 1 800 424-8802</li> </ul> </li> <li>3. Submits written details about incident to Regulatory Reporting.</li> <li>4. Final Analysis <ol style="list-style-type: none"> <li>(a) Review Operation Location’s response and reports.</li> <li>(b) Make written report to Corporate Office, PSC and DOT/ OPS if required.</li> </ol> </li> </ol> <p>Note any recommendation for changes in procedure, policies or practices for re-evaluation. Forward recommendations to senior management and compliance.</p>

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<b><u>Functional Area</u></b>	<b><u>Duties and Responsibilities</u></b>
<p><b><u>Construction Coordinator</u></b></p>	<ol style="list-style-type: none"> <li>1. Make certain work is being handled in the proper sequence to ensure the safety of employees, public and property.               <ol style="list-style-type: none"> <li>i. Investigates conditions and determines safety precautions that must be taken; i.e. evacuating people, ventilating buildings, detouring traffic, etc.</li> <li>ii. Make sure that safety operating practices are being adhered to during all phases of the emergency. When necessary advise or council in the proper operating practice.</li> </ol> </li> <li>2. Getting necessary manpower and equipment to the job site as quickly as possible.</li> <li>3. Over-sees all construction, ensuring that all safety precautions are taken.</li> <li>4. Keeps the person-in-charge informed of progress being made toward correcting the problem.</li> <li>5. See that a list of employees is being used for checking in and out of the emergency location.</li> <li>6. In instances where pressure is lost, the Construction Coordinator will be responsible for re-pressurizing the system after repairs are completed and all affected customers have been turned off. He will also be responsible for purging the system.</li> <li>7. Construction personnel not needed in making necessary repairs should report to the Service Coordinator to assist with meter turn-offs.</li> <li>8. Upon completion of his assigned responsibilities, the Construction Coordinator shall report to the person-in-charge and offer assistance with customer light-up service.</li> </ol>

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Chapter 27: Emergency Operating Procedures

<b><u>Functional Area</u></b>	<b><u>Duties and Responsibilities</u></b>
<p><b><u>Service Coordinator</u></b></p>	<ol style="list-style-type: none"> <li>1. Make certain work is being handled in the proper sequence to ensure the safety of employees, public and property.               <ol style="list-style-type: none"> <li>i. Investigates conditions and determines safety precautions that must be taken; i.e. evacuating people, ventilating buildings, detouring traffic, etc.</li> <li>ii. Make sure that safety operating practices are being adhered to during all phases of the emergency. When necessary advise or council in the proper operating practice.</li> </ol> </li> <li>2. Canvassing, turning-off and restoring the customers' gas service, or whatever action is required service-wise by the emergency.</li> <li>3. Advise the Person-in-Charge of his manpower, material and equipment needs. (Note: 25 customers per man are a good average.)</li> <li>4. See that a list of employees is being used for checking in and out of the emergency location.</li> <li>5. Obtain the current outage report from the Local Employee Services Coordinator.</li> <li>6. Obtain a customer priority list from the Priority Customer Coord.</li> <li>7. The Service Coordinator shall assign priority customers and outage listings to the personnel assigned to make the canvass.</li> <li>8. Each person's outage report will be a duplicate of a control sheet showing the customer's name, address, meter number, and meter location code. The control sheet shall remain with the Service Coordinator.</li> <li>9. Instruct the personnel who are canvassing on Meter Location Codes printed on the outage report: 29 different codes are used in Banner.</li> <li>10. Information to share with the customers:               <ol style="list-style-type: none"> <li>(a) Cause of emergency</li> <li>(b) Estimated time for service to be restored (if applicable)</li> </ol> </li> <li>11. How to use the meter listing. (Inform the employees that they may write boldly any place on the meter listing.)               <ol style="list-style-type: none"> <li>(a) Off at the meter</li> <li>(b) Off at the curb</li> </ol> </li> </ol> <p>Remarks - Can't turn gas off -- absent -- can't locate curb (Radio or call these in if possible.)</p>

**OPERATION AND MAINTENANCE**

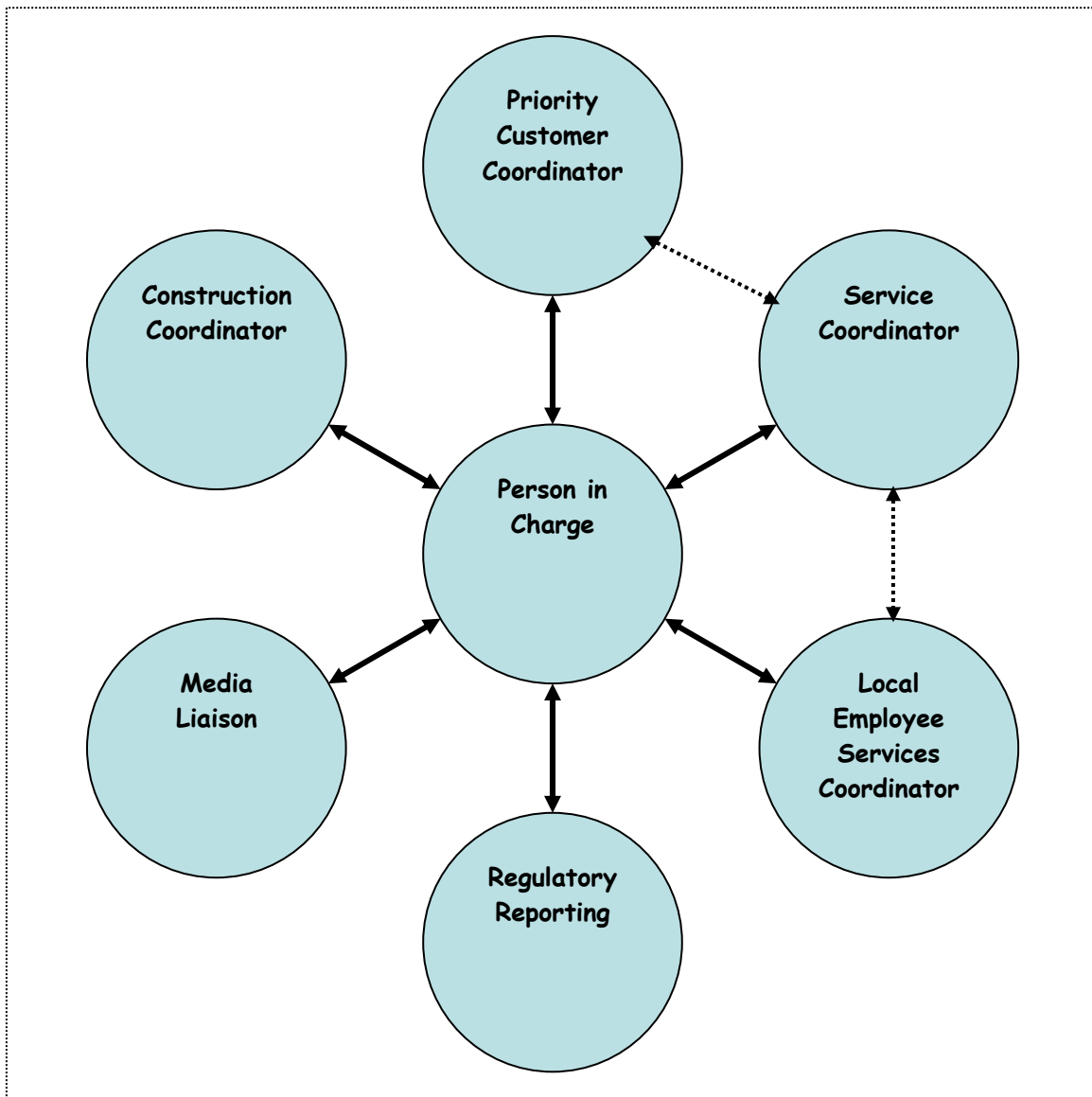
Reference: [192.12](#), [192.615](#), [KAR 82-22-4 \(z\)](#)

OSHA Link: N/A

**Chapter 27: Emergency Operating Procedures**

**27.15.3 Communication Diagram**

The following diagram indicates the relationships and channels of communication among the seven functional areas.



## OPERATION AND MAINTENANCE

Reference: [192.12](#), [192.615](#)

OSHA Link: N/A

### Chapter 27: Emergency Operating Procedures

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## ***XVI. Plan Dissemination and Training***

### 27.16.1 Plan Dissemination, Review and Training

- A. The latest edition of the emergency procedure established under 192.12 and section (a) of [192.615](#) will be provided to each supervisor who may be responsible for emergency action.
  
- B. Review of the Emergency Plan will occur annually and will be documented. Any updates to the plan will be communicated as soon as they are approved by the Plan Owner.

### 27.16.2 Training

- A. Local supervision shall be responsible for training the appropriate operating personnel to assure that they are knowledgeable of the emergency procedures and verify that the training is effective.
  
- B. Storage facility personnel and applicable staff shall receive training in the use of the Emergency Plan and the Blowout contingency Plan (Emergency Plans). The annual training can include:
  - 1) Mock drills and participation in table-top exercises at regular intervals.
    - (i) Mock drills and table-top exercises can include civil emergency responders to enhance understanding and successful incident response.
  
  - 2) The results of mock drills and table-top exercises will be used to determine the effectiveness of Emergency Plans.

## 2015 Outreach

AUDIENCE	FULLNAME	LINE1	LINE2	LINE3	ADDRESS	CITY	COUNTY	STATE	ZIPCODE	e
Emergency Officials		ALLEN (CITY OF)	CURRENT MARKETING		305 CENTURY PKWY	ALLEN	COLLIN	TX	8042	UK8I
Emergency Officials	BILL HAWLEY	ALLEN FIRE DEPT	CURRENT DIRECTOR	OR BILL HAWLEY	310 CENTURY PKWY	ALLEN	COLLIN	TX	8048	TKWK
Emergency Officials	BOBBY FLEENOR	ALLEN FIRE DEPT	CURRENT FIREFIGHTER	OR BOBBY FLEENOR	310 CENTURY PKWY	ALLEN	COLLIN	TX	8048	TLWK
Emergency Officials	BRAD FOWLER	ALLEN FIRE DEPT	CURRENT FIREFIGHTER	OR BRAD FOWLER	310 CENTURY PKWY	ALLEN	COLLIN	TX	8048	TMWK
Emergency Officials	JAMES CLOUGH	ALLEN FIRE DEPT	CURRENT FIREFIGHTER	OR JAMES CLOUGH	310 CENTURY PKWY	ALLEN	COLLIN	TX	8048	TNWK
Emergency Officials	JEFF LEVESQUE	ALLEN FIRE DEPT	CURRENT FIREFIGHTER	OR JEFF LEVESQUE	310 CENTURY PKWY	ALLEN	COLLIN	TX	8048	TPWK
Emergency Officials	SHELLY	ALLEN POLICE DEPARTMENT - PSAP	CURRENT 9-1-1 COORDINATOR	OR SHELLY	205 W MCDERMOTT DR	ALLEN	COLLIN	TX	2749	MVXP
Emergency Officials	BRIAN HARVEY	ALLEN POLICE DEPT	CURRENT POLICE CHIEF	OR BRIAN HARVEY	205 W MCDERMOTT DR	ALLEN	COLLIN	TX	2749	ZP8K
Emergency Officials		BLUE RIDGE (CITY OF) FIRE DEPT			200 S MAIN ST	BLUE RIDGE	COLLIN	TX	4463	U99I
Emergency Officials	RICK CANTRELL	BLUE RIDGE VFD	CURRENT FIRE CHIEF	OR RICK CANTRELL	203 W FM 545	BLUE RIDGE	COLLIN	TX	4402	TRWK
Emergency Officials	JIMMY KNIPP	BRANCH VFD	CURRENT FIRE CHIEF	OR JIMMY KNIPP	PO BOX 788	PRINCETON	COLLIN	TX	0788	B63M
Emergency Officials	MARK METDKER	CELINA POLICE DEPT	CURRENT POLICE CHIEF	OR MARK METDKER	501 E PECAN ST	CELINA	COLLIN	TX	6292	847K
Emergency Officials	CHIEF MILLS	CELINA VFD	CURRENT FIRE CHIEF	OR CHIEF MILLS	200	CELINA	COLLIN	TX	6536	8X8M
Emergency Officials	PAT MCAULIFF	COLLIN COUNTY COMMUNITY COLLEGE	CURRENT FIRE & EMS SCIENCE DIR	OR PAT MCAULIFF	2200 W UNIVERSITY DR	MCKINNEY	COLLIN	TX	2999	T385
Emergency Officials		COLLIN COUNTY EMA	CURRENT MANAGER		200	MCKINNEY	COLLIN	TX	2541	4V7I
Emergency Officials	KELLEY STONE	COLLIN COUNTY EMA	CURRENT DIRECTOR	OR KELLEY STONE	4300 COMMUNITY AVE	MCKINNEY	COLLIN	TX	2535	3E75
Emergency Officials	BROWNING	COLLIN COUNTY FIRE MARSHALL	CURRENT FIRE MARSHALL	OR BROWNING	200	MCKINNEY	COLLIN	TX	2541	4W7I
Emergency Officials		COLLIN COUNTY LEPC	CURRENT DIRECTOR		STE 140	MCKINNEY	COLLIN	TX	2178	QZ28-JT6E
Emergency Officials	TERRY BOX	COLLIN COUNTY SHERIFFS DEPT	CURRENT OFFICER IN CHARGE	OR TERRY BOX	4300 COMMUNITY AVE	MCKINNEY	COLLIN	TX	2535	3D7K
Emergency Officials	CHRISTY WILLIAMS	COLLIN COUNTY SHERIFFS OFFICE - PSAP	CURRENT 9-1-1 Coordinator	OR CHRISTY WILLIAMS	4300 COMMUNITY AVE	MCKINNEY	COLLIN	TX	2535	MXXP
Emergency Officials	LAWERENCE SMITH	DALLAS POLICE DEPT	CURRENT MANAGER	OR LAWERENCE SMITH	STE B	DALLAS	COLLIN	TX	5990	9N6I
Emergency Officials		DALLAS POLICE-INVESTIGATIVE	CURRENT MANAGER		STE B	DALLAS	COLLIN	TX	5990	QZ28-9P6I
Emergency Officials	JEFF BELL	FAIRVIEW FIRE STATION	CURRENT ASSISTANT CHIEF	OR JEFF BELL	1200 STACY RD	MCKINNEY	COLLIN	TX	1627	QYZZ-E79I
Emergency Officials	MIKE SULLIVAN	FARMERSVILLE POLICE DEPT	CURRENT POLICE CHIEF	OR MIKE SULLIVAN	134 N WASHINGTON ST	FARMERSVILLE	COLLIN	TX	2216	M29K
Emergency Officials	KIM MORRIS	FARMERSVILLE VFD	CURRENT FIRE CHIEF	OR KIM MORRIS	205 S MAIN ST	FARMERSVILLE	COLLIN	TX	2209	ZG8M
Emergency Officials		FIRE DEPARTMENT			# 6	MELISSA	COLLIN	TX	2218	MF6I
Emergency Officials	MARK PILAND	FRISCO FIRE STATION	CURRENT FIRE CHIEF	OR MARK PILAND	14300 ELDORADO PKWY	FRISCO	COLLIN	TX	5820	PU9I
Emergency Officials		FRISCO POLICE DEPT	CURRENT POLICE CHIEF		PKWY	FRISCO	COLLIN	TX	5713	DA6K
Emergency Officials	ROBERT BONILLA	HIGHWAY PATROL	CURRENT SRGT	OR ROBERT BONILLA	400 POWERHOUSE	MCKINNEY	COLLIN	TX	1814	9M7I
Emergency Officials		HIGHWAY PATROL			314 S CHESTNUT ST	MCKINNEY	COLLIN	TX	5608	WZ8I
Emergency Officials	CAMERON BROOKS	JOSEPHINE VFD	CURRENT FIRE CHIEF	OR CAMERON BROOKS	PO BOX 212	JOSEPHINE	COLLIN	TX	0212	QV4M
Emergency Officials	MIKE JONES	LAVON POLICE DEPT	CURRENT POLICE CHIEF	OR MIKE JONES	PO BOX 340	LAVON	COLLIN	TX	0340	6E4M
Emergency Officials	JOHN SCOTT	LAVON VFD	CURRENT FIRE CHIEF	OR JOHN SCOTT	PO BOX 306	NEVADA	COLLIN	TX	0306	ZX4M
Emergency Officials	PAUL WOOD	LOWRY CROSSING FIRE DEPT	CURRENT FIRE CHIEF	OR PAUL WOOD	RD	MCKINNEY	COLLIN	TX	1071	P79M
Emergency Officials	WILLIAM WILDMAN JR	LUCAS CERT	CURRENT CERT COORDINATOR	OR WILLIAM WILDMAN JR	151 COUNTRY CLUB RD	ALLEN	COLLIN	TX	7663	U89K
Emergency Officials	JIM KITCHENS	LUCAS FIRE DEPT	CURRENT CHIEF	OR JIM KITCHENS	665 COUNTRY CLUB RD	LUCAS	COLLIN	TX	7651	LU75
Emergency Officials	JIM KITCHENS	LUCAS VFD - FIRST RSPNDRS	CURRENT FIRE CHIEF	OR JIM KITCHENS	165 COUNTRY CLUB RD	LUCAS	COLLIN	TX	7663	J29M
Emergency Officials	DANNY KISTNER	MCKINNEY FIRE DEPT	CURRENT FIRE CHIEF	OR DANNY KISTNER	PO BOX 517	MCKINNEY	COLLIN	TX	8013	8E4M
Emergency Officials	JOE WILLIAMS	MCKINNEY POLICE DEPT	CURRENT POLICE CHIEF	OR JOE WILLIAMS	2200 TAYLOR BURK DR	MCKINNEY	COLLIN	TX	6651	T28M
Emergency Officials	CHRISTY WILLIAMS	MCKINNEY PUBLIC SAFETY - PSAP	CURRENT 9-1-1 Coordinator	OR CHRISTY WILLIAMS	2200 TAYLOR BURK DR	MCKINNEY	COLLIN	TX	6651	MYXP
Emergency Officials	PERRY ELLIOTT	MELISSA VFD	CURRENT DIRECTOR	OR PERRY ELLIOTT	PO BOX 240	MELISSA	COLLIN	TX	0240	TXWK
Emergency Officials	HAROLD WATKINS	MELISSA VFD	CURRENT FIRE CHIEF	OR HAROLD WATKINS	3411 BARKER AVE	MELISSA	COLLIN	TX	9569	3V7M
Emergency Officials	MARK LEE	MURPHY FIRE & RESCUE	CURRENT FIRE CHIEF	OR MARK LEE	206 N MURPHY RD	MURPHY	COLLIN	TX	3512	ZX8M
Emergency Officials	CHRISTY WILLIAMS	MURPHY POLICE DEPARTMENT - PSAP	CURRENT 9-1-1 Coordinator	OR CHRISTY WILLIAMS	206 N MURPHY RD	MURPHY	COLLIN	TX	3512	MZXP
Emergency Officials	G COX	MURPHY POLICE DEPT	CURRENT POLICE CHIEF	OR G COX	206 N MURPHY RD	MURPHY	COLLIN	TX	3512	ZW8M
Emergency Officials		PARKER POLICE DEPT	CURRENT POLICE CHIEF		5700 E PARKER RD	ALLEN	COLLIN	TX	6767	DD7K
Emergency Officials	MIKE SHEFF	PARKER VFD	CURRENT FIRE CHIEF	OR MIKE SHEFF	5700 E PARKER RD	ALLEN	COLLIN	TX	6767	TYWK
Emergency Officials	RON MOORE	PLANO (CITY OF) EMA CERT	CURRENT COORDINATOR	OR RON MOORE	4125 W PARKER RD # 16	PLANO	COLLIN	TX	3101	CM7K
Emergency Officials	JACKIE HARRIS	PLANO FIRE & RESCUE	CURRENT VOLUNTEER	OR JACKIE HARRIS	6200 OREGON CT	PLANO	COLLIN	TX	4312	U3WK
Emergency Officials	KEITH HARRIS	PLANO FIRE & RESCUE	CURRENT VOLUNTEER	OR KEITH HARRIS	6200 OREGON CT	PLANO	COLLIN	TX	4312	U4WK
Emergency Officials	DAN ROGERS	PLANO FIRE & RESCUE	CURRENT CAPTAIN	OR DAN ROGERS	3453 SHEFFIELD CIR	PLANO	COLLIN	TX	3437	U2WK
Emergency Officials	CHRIS JEFFERSON	PLANO FIRE & RESCUE	CURRENT FIREFIGHTER	OR CHRIS JEFFERSON	1901 K AVE	PLANO	COLLIN	TX	5939	TZWK
Emergency Officials	SHAWN PRICE	PLANO FIRE DEPT	CURRENT BATTALION CHIEF	OR SHAWN PRICE	1901 K AVE	PLANO	COLLIN	TX	5939	U6WK
Emergency Officials	BRIAN CRAWFORD	PLANO FIRE DEPT - STATION 10	CURRENT FIRE CHIEF	OR BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	0358	E83M
Emergency Officials		PLANO POLICE ACADEMY			4912 14TH ST	PLANO	COLLIN	TX	7311	6V7I

## 2016 Outreach

Meeting Date	# RSVP	# Attended	Audience	Company	Title	Full Name	Address	City	County	State	Zip	Ident Code
4/26/2016 11 00			Emergency Officials	FAIRVIEW FIRE RESCUE	COMPANY OFFICER	JEFF BELL	1200 STACY RD	MCKINNEY	COLLIN	TX	75069-1627	TWNH-487K
4/26/2016 11 00			Emergency Officials	FARMERSVILLE POLICE DEPT	POLICE CHIEF	MIKE SULLIVAN	ST	FARMERSVILLE	COLLIN	TX	75442-2216	TWNH-A97K
4/26/2016 11 00			Emergency Officials	LOWRY CROSSING FIRE DEPT	FIRE CHIEF	PAUL WOOD	RD	MCKINNEY	COLLIN	TX	75069-1071	TWNH-C27M
4/26/2016 11 00			Emergency Officials	FRISCO FIRE DEPT STATION 5	FIRE CHIEF	MARK PILAND	PKWY	FRISCO	COLLIN	TX	75035-5820	TWNH-CU7K
4/26/2016 11 00			Emergency Officials	PROSPER CERT	CERT COORDINATOR	WILLIAM STROHMEYER	1500 E 1ST ST	PROSPER	COLLIN	TX	75078-8971	TWNH-DL7J
4/26/2016 11 00			Emergency Officials	COMMUNICATIONS - PSAP	OPERATIONS MANAGER	MICHELLE HAGGERTY	1520 K AVE	PLANO	COLLIN	TX	75074-6232	TWNH-GV6K
4/26/2016 11 00			Emergency Officials	WYLIE FIRE DEPT	FIRE CHIEF	RANDY CORBIN	204	WYLIE	COLLIN	TX	75098	TWNH-T26I
4/26/2016 11 00			Emergency Officials	WYLIE EMA	COORDINATOR	DEBBIE BUCCINO	2000 N HIGHWAY 78	WYLIE	COLLIN	TX	75098-6043	TWNH-U26K
4/26/2016 11 00			Emergency Officials	WYLIE POLICE DEPT	CHIEF OF POLICE	ANTHONY HENDERSON	2000 N HIGHWAY 78	WYLIE	COLLIN	TX	75098-6043	TWNH-U36M
4/26/2016 11 00			Emergency Officials	WYLIE FIRE DEPT - STATION 1	FIRE CHIEF	BRENT PARKER	2000 N HIGHWAY 78	WYLIE	COLLIN	TX	75098-6043	TWNH-U66M
4/26/2016 11 00			Emergency Officials	WYLIE FIRE DEPT - STATION 2	FIRE CHIEF	BRENT PARKER	2000 N HIGHWAY 78	WYLIE	COLLIN	TX	75098-6043	TWNH-U76M
4/26/2016 11 00			Emergency Officials	WYLIE FIRE DEPT - STATION 3	FIRE CHIEF	BRENT PARKER	2000 N HIGHWAY 78	WYLIE	COLLIN	TX	75098-6043	TWNH-U86M
4/26/2016 11 00			Emergency Officials	5	FIRE CHIEF	ALAN PALOMBA	2001 E RENNEN RD	RICHARDSON	COLLIN	TX	75082-2207	TWNH-U66K
4/26/2016 11 00			Emergency Officials	BLUE RIDGE VFD	FIRE CHIEF	JOHN BOWERS	203 W FM 545	BLUE RIDGE	COLLIN	TX	75424-4402	TWNH-WX6K
4/26/2016 11 00			Emergency Officials	FARMERSVILLE VFD	FIRE CHIEF	KIM MORRIS	205 S MAIN ST	FARMERSVILLE	COLLIN	TX	75442-2209	TWNH-XH6M
4/26/2016 11 00			Emergency Officials	ALLEN POLICE DEPT	POLICE CHIEF	BRIAN HARVEY	DR	ALLEN	COLLIN	TX	75013-2749	TWNH-XP6K
4/26/2016 11 00			Emergency Officials	MURPHY FIRE & RESCUE	FIRE CHIEF	MARK LEE	206 N MURPHY RD	PLANO	COLLIN	TX	75094-3512	TWNH-XX6M
4/26/2016 11 00			Emergency Officials	MURPHY POLICE DEPT	POLICE CHIEF	G COX	206 N MURPHY RD	PLANO	COLLIN	TX	75094-3512	TWNH-XY6M
4/26/2016 11 00			Emergency Officials	EASTTEX REGIONAL CERT	COORDINATOR	MICHAEL RAMBO	20609 FM 2755	ROYSE CITY	COLLIN	TX	75189-3444	TWNH-Y66J
4/26/2016 11 00			Emergency Officials	MCKINNEY POLICE DEPT	POLICE CHIEF	JOE WILLIAMS	2200 TAYLOR BURK DR	MCKINNEY	COLLIN	TX	75071-6651	TWNJ-4P6M
4/26/2016 11 00			Emergency Officials	MCKINNEY CERT	ASST EMC	RANDALL GURNEY	2200 TAYLOR BURK DR	MCKINNEY	COLLIN	TX	75071-6651	TWNJ-4Q6J
4/26/2016 11 00			Emergency Officials	MCKINNEY EMERGENCY SVCS	EMERGENCY SERVICES DIRECTOR	KAREN ADKINS	2200 TAYLOR BURK DR	MCKINNEY	COLLIN	TX	75071-6651	TWNJ-4R6M
4/26/2016 11 00			Emergency Officials	COLLEGE	FIRE & EMS SCIENCE DIR	PAT MCAULIFF	DR	MCKINNEY	COLLIN	TX	75071-2999	TWNJ-4T6S
4/26/2016 11 00			Emergency Officials	3	FIRE CHIEF	ALAN PALOMBA	2519 CUSTER PKWY	RICHARDSON	COLLIN	TX	75080-2121	TWNJ-AH6M
4/26/2016 11 00			Emergency Officials	CELINA VFD	FIRE CHIEF	CHIEF MILLS	200	CELINA	COLLIN	TX	75009-6536	TWNJ-GD6K
4/26/2016 11 00			Emergency Officials	ANNA FIRE	FIRE CHIEF	TIM GOTHARD	305 S POWELL PKWY	ANNA	COLLIN	TX	75409-3512	TWNJ-H66M
4/26/2016 11 00			Emergency Officials	PRINCETON POLICE DEPT	POLICE CHIEF	JAMES WATERS	306 N MAIN ST	PRINCETON	COLLIN	TX	75407-7449	TWNJ-H76M
4/26/2016 11 00			Emergency Officials	ALLEN CERT	CERT COORDINATOR	DAVID CAMPBELL	310 CENTURY PKWY	ALLEN	COLLIN	TX	75013-8048	TWNJ-HX6K
4/26/2016 11 00			Emergency Officials	ALLEN FIRE DEPT	FIRE CHIEF	BILL HAWLEY	310 CENTURY PKWY	ALLEN	COLLIN	TX	75013-8048	TWNJ-HY6K
4/26/2016 11 00			Emergency Officials	MELISSA VFD	FIRE CHIEF	HAROLD WATKINS	3411 BARKER AVE	MELISSA	COLLIN	TX	75454-9569	TWNJ-N26M
4/26/2016 11 00			Emergency Officials	MELISSA POLICE DEPT	CHIEF	DUANE SMITH	3411 BARKER AVE	MELISSA	COLLIN	TX	75454-9569	TWNJ-P26I
4/26/2016 11 00			Emergency Officials	6	FIRE CHIEF	ALAN PALOMBA	3591 PARK VISTA RD	RICHARDSON	COLLIN	TX	75082-2855	TWNJ-QA6M
4/26/2016 11 00			Emergency Officials	TEXAS HIGHWAY PATROL	SGT	ROBERT BONILLA	400 POWERHOUSE	MCKINNEY	COLLIN	TX	75071-1814	TWNJ-TZ6K
4/26/2016 11 00			Emergency Officials	PLANO EMA	SR.EMERGENCY SPECIALIST	NICHOLAS ROBISON	4125 W PARKER RD 16	PLANO	COLLIN	TX	75093	TWNJ-WF6K
4/26/2016 11 00			Emergency Officials	PLANO CERT	EMERGENCY OFFICIAL	JUDITH AUBREY	4125 W PARKER RD 6	PLANO	COLLIN	TX	75093	TWNJ-WG6J
4/26/2016 11 00			Emergency Officials	COLLIN COUNTY SHERIFFS DEPT	COM MANAGER	REGINA RAMON	AVE	MCKINNEY	COLLIN	TX	75071-2535	TWNK-276M
4/26/2016 11 00			Emergency Officials	COLLIN COUNTY EMA	DIRECTOR	JIM MCCRONE	AVE	MCKINNEY	COLLIN	TX	75071-2535	TWNK-286K
4/26/2016 11 00			Emergency Officials	OFFICE	FIRE MARSHAL	STEVEN M DEFFBAUGH	AVE # 200	MCKINNEY	COLLIN	TX	75071-2541	TWNK-3J6K
4/26/2016 11 00			Emergency Officials	CELINA POLICE DEPT	POLICE CHIEF	MARK METDKER	501 E PECAN ST	CELINA	COLLIN	TX	75009-6292	TWNK-6C6K
4/26/2016 11 00			Emergency Officials	PARKER POLICE DEPT	POLICE CHIEF	BILL RUSHING	5700 E PARKER RD	ALLEN	COLLIN	TX	75002-6767	TWNK-AH6K
4/26/2016 11 00			Emergency Officials	PARKER VFD	FIRE CHIEF	MIKE SHEFF	5700 E PARKER RD	ALLEN	COLLIN	TX	75002-6767	TWNK-AJ6K
4/26/2016 11 00			Emergency Officials	LUCAS FIRE DEPT	FIRE CHIEF	JIM KITCHENS	665 COUNTRY CLUB RD	ALLEN	COLLIN	TX	75002-7651	TWNK-HV6S
4/26/2016 11 00			Emergency Officials	LUCAS CERT	EMERGENCY OFFICIAL	BOBETTE MAUCK	665 COUNTRY CLUB RD	ALLEN	COLLIN	TX	75002-7651	TWNK-HW6J
4/26/2016 11 00			Emergency Officials	DALLAS POLICE DEPT	POLICE CHIEF	MICHAEL NONNENMACHER	6969 MCCALLUM BLVD	DALLAS	COLLIN	TX	75252	TWNK-ID6K
4/26/2016 11 00			Emergency Officials	GENERAL	MANAGER	RICARDO DESOUSA	PKWY	WYLIE	COLLIN	TX	75098-6081	TWNK-JR6R
4/26/2016 11 00			Emergency Officials	FRISCO POLICE DEPT	DEPUTY CHIEF	DAVID SHULSON	PKWY	FRISCO	COLLIN	TX	75034-5713	TWNK-M74K
4/26/2016 11 00			Emergency Officials	SHIPMAN FIRE DEPT	EMERGENCY OFFICIAL		2705	SACHSE	COLLIN	TX	75048-6681	TWNK-NV4I
4/26/2016 11 00			Emergency Officials	COLLIN COUNTY LEPC	DIRECTOR	ASHLEIGH FOY	STE 140	MCKINNEY	COLLIN	TX	75069-2178	TWNK-RK4E
4/26/2016 11 00			Emergency Officials	FRISCO FIRE DEPT	FIRE CHIEF	MARK PILAND	8601 GARY BURNS DR	FRISCO	COLLIN	TX	75034-2594	TWNK-TH4K
4/26/2016 11 00			Emergency Officials	FRISCO FIRE DEPARTMENT CERT	ASSISTANT FIRE CHIEF	PAUL SIEBERT	8601 GARY BURNS DR	FRISCO	COLLIN	TX	75034-2594	TWNK-TJ4J
4/26/2016 11 00			Emergency Officials	FRISCO FIRE DEPT STATION 2	FIRE CHIEF	MARK PILAND	8601 GARY BURNS DR	FRISCO	COLLIN	TX	75034-2594	TWNK-TK4M
4/26/2016 11 00			Emergency Officials	FRISCO FIRE DEPT STATION 3	FIRE CHIEF	MARK PILAND	8601 GARY BURNS DR	FRISCO	COLLIN	TX	75034-2594	TWNK-TL4M
4/26/2016 11 00			Emergency Officials	FRISCO FIRE DEPT STATION 4	FIRE CHIEF	MARK PILAND	8601 GARY BURNS DR	FRISCO	COLLIN	TX	75034-2594	TWNK-TM4M
4/26/2016 11 00			Emergency Officials	FRISCO FIRE DEPT STATION 6	FIRE CHIEF	MARK PILAND	8601 GARY BURNS DR	FRISCO	COLLIN	TX	75034-2594	TWNK-TN4M
4/26/2016 11 00			Emergency Officials	FRISCO FIRE DEPT STATION 7	FIRE CHIEF	MARK PILAND	8601 GARY BURNS DR	FRISCO	COLLIN	TX	75034-2594	TWNK-TP4M
4/26/2016 11 00			Emergency Officials	FRISCO FIRE DEPT STATION 8	FIRE CHIEF	MARK PILAND	8601 GARY BURNS DR	FRISCO	COLLIN	TX	75034-2594	TWNK-TQ4M
4/26/2016 11 00			Emergency Officials	JOSEPHINE VFD	FIRE CHIEF	CAMERON BROOKS	PO BOX 212	JOSEPHINE	COLLIN	TX	75164-0212	TWNL-T34M
4/26/2016 11 00			Emergency Officials	LAVON VFD	FIRE CHIEF	JON SCOTT	PO BOX 306	NEVADA	COLLIN	TX	75173-0306	TWNM-424M
4/26/2016 11 00			Emergency Officials	NEVADA VFD	FIRE CHIEF	JON SCOTT	PO BOX 306	NEVADA	COLLIN	TX	75173-0306	TWNM-434K
4/26/2016 11 00			Emergency Officials	PROSPER POLICE DEPT	POLICE CHIEF	DOUG KOWALSKI	PO BOX 307	PROSPER	COLLIN	TX	75078-0307	TWNM-4H4K
4/26/2016 11 00			Emergency Officials	WESTON VFD	FIRE CHIEF	TOM GRACY	PO BOX 32	WESTON	COLLIN	TX	75097-0032	TWNM-764M
4/26/2016 11 00			Emergency Officials	WESTON VFD	FIRE CHIEF	TOM GRACY	PO BOX 32	WESTON	COLLIN	TX	75097-0032	TWNM-764M
4/26/2016 11 00			Emergency Officials	LAVON POLICE DEPT	POLICE CHIEF	MIKE JONES	PO BOX 340	LAVON	COLLIN	TX	75166-0340	TWNM-8W4K
4/26/2016 11 00			Emergency Officials	ANNA FIRE DEPT	CHIEF	KEVIN KIDD	PO BOX 487	ANNA	COLLIN	TX	75409-0487	TWNM-LM4K
4/26/2016 11 00			Emergency Officials	MCKINNEY FIRE DEPT	TRAINING CHIEF	DON MCKINNEY	PO BOX 517	MCKINNEY	COLLIN	TX	75070-8013	TWNM-P24K
4/26/2016 11 00			Emergency Officials	MCKINNEY FIRE DEPT STAT 1	FIRE CHIEF	DANNY KISTNER	PO BOX 517	MCKINNEY	COLLIN	TX	75070-8013	TWNM-P34M
4/26/2016 11 00			Emergency Officials	MCKINNEY FIRE DEPT STAT 2	FIRE CHIEF	DANNY KISTNER	PO BOX 517	MCKINNEY	COLLIN	TX	75070-8013	TWNM-P44M

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4/26/2016 11 00		Emergency Officials	MCKINNEY FIRE DEPT STAT 3	FIRE CHIEF	DANNY KISTNER	PO BOX 517	MCKINNEY	COLLIN	TX	75070-8013	TWNN-P64M
4/26/2016 11 00		Emergency Officials	MCKINNEY FIRE DEPT STAT 4	FIRE CHIEF	DANNY KISTNER	PO BOX 517	MCKINNEY	COLLIN	TX	75070-8013	TWNN-P74M
4/26/2016 11 00		Emergency Officials	MCKINNEY FIRE DEPT STAT 5	FIRE CHIEF	DANNY KISTNER	PO BOX 517	MCKINNEY	COLLIN	TX	75070-8013	TWNN-P84M
4/26/2016 11 00		Emergency Officials	MCKINNEY FIRE DEPT STAT 6	FIRE CHIEF	DANNY KISTNER	PO BOX 517	MCKINNEY	COLLIN	TX	75070-8013	TWNN-P94M
4/26/2016 11 00		Emergency Officials	MCKINNEY FIRE DEPT STAT 7	FIRE CHIEF	DANNY KISTNER	PO BOX 517	MCKINNEY	COLLIN	TX	75070-8013	TWNN-P44M
4/26/2016 11 00		Emergency Officials	MCKINNEY FIRE DEPT STAT 8	FIRE CHIEF	DANNY KISTNER	PO BOX 517	MCKINNEY	COLLIN	TX	75070-8013	TWNN-P84M
4/26/2016 11 00		Emergency Officials	WESTMINSTER VFD	FIRE CHIEF	GARY ESTEP	PO BOX 691	WESTMINSTER	COLLIN	TX	75485-0691	TWNN-2T3M
4/26/2016 11 00		Emergency Officials	BRANCH VFD	FIRE CHIEF	JIMMY KNIPP	PO BOX 788	PRINCETON	COLLIN	TX	75407-0788	TWNN-8H3M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT - STATION 10	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-BV3M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT - STATION 11	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-BW3M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT - STATION 12	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-BX3M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT - STATION 2	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-BY3M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT - STATION 3	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-BZ3M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT - STATION 4	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-C23M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT - STATION 5	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-C33M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT - STATION 6	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-C43M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT - STATION 7	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-C63M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT - STATION 8	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-C73M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT - STATION 9	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-C83M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT STATION 1	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-C93M
4/26/2016 11 00		Emergency Officials	PLANO FIRE DEPT STATION 13	FIRE CHIEF	BRIAN CRAWFORD	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-CA3M
4/26/2016 11 00		Emergency Officials	PLANO POLICE DEPT	POLICE CHIEF	GREG RUSHIN	PO BOX 860358	PLANO	COLLIN	TX	75086-0358	TWNN-CB3K
4/26/2016 11 00		Emergency Officials	PRINCETON FIRE DEPT	CHIEF	TOM HARVEY	PO BOX 871	PRINCETON	COLLIN	TX	75407-0871	TWNN-CL3S
4/26/2016 11 00		Emergency Officials	ALLEN POLICE DEPT - PSAP	E9-1-1 COORDINATOR	CHRISTY WILLIAMS	DR	ALLEN	COLLIN	TX	75013-2749	TWNN-NG3P
4/26/2016 11 00		Emergency Officials	FRISCO POLICE DEPT - PSAP	E9-1-1 COORDINATOR	CHRISTY WILLIAMS	PKWY	FRISCO	COLLIN	TX	75034-5713	TWNN-NH3P
4/26/2016 11 00		Emergency Officials	PSAP	9-1-1 COORDINATOR	CHRISTY WILLIAMS	AVE	MCKINNEY	COLLIN	TX	75071-2535	TWNN-NJ3P
4/26/2016 11 00		Emergency Officials	MCKINNEY PUBLIC SAFETY - PSAP	E9-1-1 COORDINATOR	ANDREA KIRKCONNELL	2200 TAYLOR BURK DR	MCKINNEY	COLLIN	TX	75071-6651	TWNN-NK3P
4/26/2016 11 00		Emergency Officials	MURPHY POLICE DEPT - PSAP	E9-1-1 COORDINATOR	CHRISTY WILLIAMS	206 N MURPHY RD	PLANO	COLLIN	TX	75094-3512	TWNN-NL3P
4/26/2016 11 00		Emergency Officials	COMMUNICATIONS - PSAP	CITY	MELISSA TUTTON	1520 K AVE STE 010	PLANO	COLLIN	TX	75074	TWNN-NM3P
4/26/2016 11 00		Emergency Officials	- PSAP	E9-1-1 COORDINATOR	CHRISTY WILLIAMS	101 N MAIN ST	PROSPER	COLLIN	TX	75078-2307	TWNN-NN3P
4/26/2016 11 00		Emergency Officials	COMMUNICATIONS CENTER -	HOME RULE CITY	ALLYSON FREDERICK	2000 N HIGHWAY 78	WYLYE	COLLIN	TX	75098-6043	TWNN-NP3P
4/26/2016 11 00		Additional	PARKER FIRE DEPT	DIVISION CHIEF	KELLEY STADLER	5700 E PARKER RD	ALLEN	COLLIN	TX	75002-6767	TWBP-IJPK
4/26/2016 11 00		Additional	LUCAS FIRE DEPT	VOLUNTEER	MARCIA JOHNSON	665 COUNTRY CLUB RD	ALLEN	COLLIN	TX	75002-7651	TWBP-JVPK
4/26/2016 11 00		Additional	LUCAS FIRE DEPT	CAPTAIN	GARY JOHNSON	665 COUNTRY CLUB RD	ALLEN	COLLIN	TX	75002-7651	TWBP-JWPK
4/26/2016 11 00		Additional	LUCAS FIRE DEPT	ASSISTANT	BOBETTE MAUCK	665 COUNTRY CLUB RD	ALLEN	COLLIN	TX	75002-7651	TWBP-JXPK
4/26/2016 11 00		Additional	LUCAS FIRE DEPT	BATTALION CHIEF	JAMES TELLIER	665 COUNTRY CLUB RD	ALLEN	COLLIN	TX	75002-7651	TWBP-JYPK
4/26/2016 11 00		Additional	LUCAS CERT	CERT COORDINATOR	WILLIAM WILDMAN JR	151 COUNTRY CLUB RD	ALLEN	COLLIN	TX	75002-7663	TWBP-JZPK
4/26/2016 11 00		Additional	ALLEN FIRE DEPT	FIREFIGHTER/PARAMEDIC	BOBBY FLEENOR	DR	ALLEN	COLLIN	TX	75013-4712	TWBP-K8PK
4/26/2016 11 00		Additional	ALLEN FIRE DEPT	FIREFIGHTER	JAMES CLOUGH	310 CENTURY PKWY	ALLEN	COLLIN	TX	75013-8048	TWBP-K9PK
4/26/2016 11 00		Additional	ALLEN FIRE DEPT	FIREFIGHTER	JEFF LEVESQUE	310 CENTURY PKWY	ALLEN	COLLIN	TX	75013-8048	TWBP-KAPK
4/26/2016 11 00		Additional	ALLEN FIRE DEPT	FIREFIGHTER	BRAD FOWLER	310 CENTURY PKWY	ALLEN	COLLIN	TX	75013-8048	TWBP-KBPK
4/26/2016 11 00		Additional	ALLEN FIRE DEPT	FIREFIGHTER	BOBBY FLEENOR	310 CENTURY PKWY	ALLEN	COLLIN	TX	75013-8048	TWBP-KCPK
4/26/2016 11 00		Additional	ALLEN FIRE DEPT	BATTALION FIRE CHIEF	DON BAILEY	310 CENTURY PKWY	ALLEN	COLLIN	TX	75013-8048	TWBP-KDPK
4/26/2016 11 00		Additional	PLANO FIRE DEPT	VOLUNTEER	JACKIE HARRIS	6200 OREGON CT	PLANO	COLLIN	TX	75023-4312	TWBP-KGPK
4/26/2016 11 00		Additional	PLANO FIRE DEPT	VOLUNTEER	KEITH HARRIS	6200 OREGON CT	PLANO	COLLIN	TX	75023-4312	TWBP-KHPK
4/26/2016 11 00		Additional	PROSPER FIRE DEPT	TRAINING OFFICER	RON MOORE	3527 S ECHO TRL	PLANO	COLLIN	TX	75023-8127	TWBP-KJPK
4/26/2016 11 00		Additional	FRISCO FIRE DEPT	FIREFIGHTER	GORDON HOLBROOK	8601 GARY BURNS DR	FRISCO	COLLIN	TX	75034-2594	TWBP-KJPK
4/26/2016 11 00		Additional	FRISCO POLICE DEPT - PSAP	DEPUTY CHIEF	GREG WARD	PKWY	FRISCO	COLLIN	TX	75034-5713	TWBP-KVPK
4/26/2016 11 00		Additional	FRISCO POLICE DEPT - PSAP	DEPUTY CHIEF	DAVID SHILSON	PKWY	FRISCO	COLLIN	TX	75034-5713	TWBP-KWPK
4/26/2016 11 00		Additional	TEXAS HIGHWAY PATROL	OFFICER IN CHARGE		STE 180	MCKINNEY	COLLIN	TX	75069-2175	TWBP-M8PI
4/26/2016 11 00		Additional	TEXAS HIGHWAY PATROL	OFFICER IN CHARGE		314 S CHESTNUT ST	MCKINNEY	COLLIN	TX	75069	TWBP-M9PI
4/26/2016 11 00		Additional	MCKINNEY FIRE DEPT	BATTALION CHIEF	CHRIS LOWRY	PO BOX 517	MCKINNEY	COLLIN	TX	75070-8013	TWBP-MAPK
4/26/2016 11 00		Additional	MCKINNEY EMA	ASST EMC	RANDALL GURNEY	PO BOX 517	MCKINNEY	COLLIN	TX	75070-8013	TWBP-MBPK
4/26/2016 11 00		Additional	TEXAS HIGHWAY PATROL	OFFICER	KEVIN HUGGINS	400 POWERHOUSE	MCKINNEY	COLLIN	TX	75071-1814	TWBP-MCPK
4/26/2016 11 00		Additional	PSAP	MAJOR	PAM PALMISANO	AVE	MCKINNEY	COLLIN	TX	75071-2535	TWBP-MDPK
4/26/2016 11 00		Additional	COLLIN COUNTY SHERIFFS DEPT	ENVIRONMENTAL DEPUTY	LEE HOWE	AVE	MCKINNEY	COLLIN	TX	75071-2535	TWBP-MEPK
4/26/2016 11 00		Additional	OFFICE	DEPUTY FIRE MARSHAL	DAVID TOLER	AVE STE 200	MCKINNEY	COLLIN	TX	75071-2541	TWBP-MFPK
4/26/2016 11 00		Additional	OFFICE	FIRE MARSHAL	JASON BROWNING	AVE # 200	MCKINNEY	COLLIN	TX	75071-2541	TWBP-MGPK
4/26/2016 11 00		Additional	MCKINNEY FIRE DEPT	FIRE CHIEF	MARK WALLACE	2200 TAYLOR BURK DR	MCKINNEY	COLLIN	TX	75071-6651	TWBP-MHPK
4/26/2016 11 00		Additional	MCKINNEY POLICE DEPT	POLICE CHIEF	DOUG KOWALSKI	2200 TAYLOR BURK DR	MCKINNEY	COLLIN	TX	75071-6651	TWBP-MJPK
4/26/2016 11 00		Additional	PLANO FIRE DEPT STATION 1	DEPUTY CHIEF	MARTIN WADE	1901 K AVE	PLANO	COLLIN	TX	75074-5939	TWBP-MKPK
4/26/2016 11 00		Additional	PLANO FIRE DEPT STATION 1	FIREFIGHTER	CHRIS JEFFERSON	1901 K AVE	PLANO	COLLIN	TX	75074-5939	TWBP-MLPK
4/26/2016 11 00		Additional	PLANO FIRE DEPT STATION 1	LIEUTENANT	MATT HIGGINBOTTAM	1901 K AVE	PLANO	COLLIN	TX	75074-5939	TWBP-MMPK
4/26/2016 11 00		Additional	PLANO FIRE DEPT STATION 1	CAPTAIN	ERIC WAHLBERG	1901 K AVE	PLANO	COLLIN	TX	75074-5939	TWBP-MNPK
4/26/2016 11 00		Additional	PLANO FIRE DEPT STATION 1	LIEUTENANT	CHRIS VIKE	1901 K AVE	PLANO	COLLIN	TX	75074-5939	TWBP-MPPK
4/26/2016 11 00		Additional	PLANO POLICE ACADEMY	EMERGENCY OFFICIAL		4912 14TH ST	PLANO	COLLIN	TX	75074-7311	TWBP-MQPI
4/26/2016 11 00		Additional	PLANO FIRE DEPT	CAPTAIN	DAN ROGERS	3453 SHEFFIELD CIR	PLANO	COLLIN	TX	75075-3437	TWBP-MRPK
4/26/2016 11 00		Additional	PROSPER POLICE DEPT	COMMUNICATIONS SUPERVISOR	NATALEE WARREN	PO BOX 307	PROSPER	COLLIN	TX	75078-0307	TWBP-MVPK



# 2017 Outreach

Audience	Keyword	Company_Name	Contact_Name	TITLE	Mail_Address	Mail_City	Mail_State	Mail_Zipcode	Phone	Fax
Emergency Officials	Police and Highway Patrol	ALLEN POLICE DEPARTMENT	OFCR WILLIAM ROBERTSON	SAFETY TRAINING OFFICER/COORDINATOR	205 W MCDERMOTT DR	ALLEN TX		75013		
Emergency Officials	Police and Highway Patrol	FRISCO POLICE DEPARTMENT	FRISCO JOHN BRUCE	POLICE CHIEF	7200 STONEBROOK PKWY	FRISCO TX		75034		
Emergency Officials	Police and Highway Patrol	PLANO POLICE DEPARTMENT	CHIEF GREG RUSHIN	POLICE CHIEF	PO BOX 860358	PLANO TX		75086		
Emergency Officials	Police and Highway Patrol	LAVON POLICE DEPARTMENT	CHIEF MIKE JONES	POLICE CHIEF	PO BOX 340	LAVON TX		75166		
Emergency Officials	Police and Highway Patrol	PRINCETON POLICE DEPARTMENT	LT JESUS RODRIGUEZ	SAFETY TRAINING OFFICER/COORDINATOR	306 N MAIN ST	PRINCETON TX		75407		
Emergency Officials	Fairview Fire & Rescue	Fairview Fire & Rescue	JEFF TOWN PI	FIRE CHIEF	373 Town Pl	McKinney TX		75069		
Emergency Officials	Fire and Ambulance	PHI AIR MEDICAL CORSICANA MED 6	MR GRAHAM PIERCE	FIRE CHIEF	9000 OLD NAVARRO RD BLDG 6	CORSICANA TX		75109		
Emergency Officials	Fire and Ambulance	LATEXO VOLUNTEER FIRE DEPARTMENT	CHIEF LARRY NELSON	FIRE CHIEF	PO BOX 942	LATEXO TX		75849		
Emergency Officials	Fire and Ambulance	CHICOTA VOLUNTEER FIRE DEPARTMENT	SHANE MCDOWRA	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 63	CHICOTA TX		75425		
Emergency Officials	Fire and Ambulance	WESTSIDE VOLUNTEER FIRE DEPARTMENT	LT STEPHEN HALL	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 1974	PALESTINE TX		75802		
Emergency Officials	Police and Highway Patrol	CELINA POLICE DEPARTMENT	CHIEF MARK METDKER	POLICE CHIEF	501 E PECAN ST	CELINA TX		75009		
Emergency Officials	Fire and Ambulance	ELMWOOD VOLUNTEER FIRE DEPARTMENT INC	MR CLYDE CUNNINGHAM	FIRE CHIEF	110 ACR # 4452	PALESTINE TX		75803		
Emergency Officials	Fire and Ambulance	CHICOTA VOLUNTEER FIRE DEPT-SUBSTATION	CHIEF W CALEB BREWER	FIRE CHIEF	PO BOX 63	CHICOTA TX		75425		
PSAP	PSAP	PLANO PUBLIC SAFETY COMMUNICATIONS - PSAP	SUSAN CARR	Safety Training Officer/Coordinator	1520 AVENUE K SUITE 010	PLANO TX		75074		
Emergency Officials	TX Law Enforc	Praetorian Group - Police One	Jon Hughes	Vice President	6865 Windcrest Dr Ste 400	Plano TX		75024		
Emergency Officials	Jails/Correctional Inst. & Sheriff	COLLIN CNTY DETENTION FACLTY-SHERIFF OFC	LT CHRIS HAVEY	SAFETY TRAINING OFFICER/COORDINATOR	4300 COMMUNITY AVE	MC KINNEY TX		75071		
Emergency Officials	Fire and Ambulance	PLANO FIRE DEPARTMENT STATION 1	CHIEF SAM GREIF	FIRE CHIEF	PO BOX 860358	PLANO TX		75086		
Emergency Officials	Fire and Ambulance	ALLEN FIRE DEPARTMENT	CHIEF BILL HAWLEY	FIRE CHIEF	310 CENTURY PKWY	ALLEN TX		75013		
Emergency Officials	Fire and Ambulance	MCKINNEY FIRE DEPARTMENT STATION 8	CHIEF DON MCKINNEY	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 517	MCKINNEY TX		75070		
Emergency Officials	Fire and Ambulance	BLUE RIDGE VOLUNTEER FIRE DEPARTMENT	CHIEF JOHN BOWERS	FIRE CHIEF	203 W FM 545	BLUE RIDG TX		75424		
Emergency Officials	Fire and Ambulance	LUCAS FIRE RESCUE	MR TED STEPHENS	SAFETY TRAINING OFFICER/COORDINATOR	165 COUNTRY CLUB RD	LUCAS TX		75002		
Emergency Officials	Fire and Ambulance	MURPHY FIRE RESCUE	CHIEF MARK LEE	SAFETY TRAINING OFFICER/COORDINATOR	206 N MURPHY RD	MURPHY TX		75094		
Emergency Officials	Fire and Ambulance	PROSPER FIRE DEPARTMENT	CHIEF RONNIE TUCKER	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 307	PROSPER TX		75078		
Emergency Officials	Fire and Ambulance	FRISCO FIRE DEPARTMENT STATION 2	CHIEF MARK PILAND	FIRE CHIEF	8601 GARY BURNS DR	FRISCO TX		75034		
Emergency Officials	Fire and Ambulance	FRISCO FIRE DEPARTMENT STATION 3	CHIEF MARK PILAND	FIRE CHIEF	8601 GARY BURNS DR	FRISCO TX		75034		
Emergency Officials	Fire and Ambulance	PLANO FIRE DEPARTMENT-STATION 5	CHIEF BRIAN CRAWFORD	FIRE CHIEF	PO BOX 860358	PLANO TX		75086		
Emergency Officials	Fire and Ambulance	PLANO FIRE DEPARTMENT-STATION 3	CHIEF BRIAN CRAWFORD	FIRE CHIEF	PO BOX 860358	PLANO TX		75086		
Emergency Officials	Fire and Ambulance	PLANO FIRE DEPARTMENT-STATION 4	CHIEF BRIAN CRAWFORD	FIRE CHIEF	PO BOX 860358	PLANO TX		75086		
Emergency Officials	Fire and Ambulance	PLANO FIRE DEPARTMENT-STATION 6	CHIEF BRIAN CRAWFORD	FIRE CHIEF	PO BOX 860358	PLANO TX		75086		
Emergency Officials	Fire and Ambulance	PLANO FIRE DEPARTMENT-STATION 8	CHIEF BRIAN CRAWFORD	FIRE CHIEF	PO BOX 860358	PLANO TX		75086		
Emergency Officials	Fire and Ambulance	CELINA VOLUNTEER FIRE DEPARTMENT	CHIEF MARK METDKER	FIRE CHIEF	302 W WALWALT ST STE 200	CELINA TX		75009		
Emergency Officials	Fire and Ambulance	FARMERSVILLE VOLUNTEER FIRE DEPARTMENT	CHIEF KIM MORRIS	FIRE CHIEF	205 S MAIN ST	FARMERSVTX		75442		
Emergency Officials	Fire and Ambulance	LOWRY CROSSING FIRE DEPARTMENT	CHIEF PAUL WOOD	FIRE CHIEF	1407 S BRIDGEFARMER RD	MCKINNEY TX		75069		
Emergency Officials	Fire and Ambulance	MELISSA VOLUNTEER FIRE DEPARTMENT	CHIEF HAROLD WATKINS	FIRE CHIEF	3411 BARKER AVE	MELISSA TX		75454		
Emergency Officials	Fire and Ambulance	PARKER VOLUNTEER FIRE DEPARTMENT	MIKE SHIFF	SAFETY TRAINING OFFICER/COORDINATOR	5700 E PARKER RD	PARKER TX		75002		
Emergency Officials	Fire and Ambulance	PRINCETON FIRE DEPARTMENT	MR SHAWN MOSLEY	SAFETY TRAINING OFFICER/COORDINATOR	510 WOODY ST	PRINCETON TX		75407		
Emergency Officials	Fire and Ambulance	CITY OF SACHSE FIRE RESCUE STATION 2	LT BRANDON SLONE	SAFETY TRAINING OFFICER/COORDINATOR	3815 SACHSE RD STE D	SACHSE TX		75048		
Emergency Officials	Fire and Ambulance	MCKINNEY FIRE DEPARTMENT STATION 2	CHIEF DON MCKINNEY	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 517	MCKINNEY TX		75070		
Emergency Officials	Fire and Ambulance	MCKINNEY FIRE DEPARTMENT STATION 7	CHIEF DON MCKINNEY	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 517	MCKINNEY TX		75070		
Emergency Officials	Fire and Ambulance	MCKINNEY FIRE DEPARTMENT STATION 6	CHIEF DON MCKINNEY	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 517	MCKINNEY TX		75070		
Emergency Officials	Fire and Ambulance	MCKINNEY FIRE DEPARTMENT STATION 5	CHIEF DON MCKINNEY	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 517	MCKINNEY TX		75070		
Emergency Officials	Fire and Ambulance	MCKINNEY FIRE DEPARTMENT STATION 3	CHIEF DON MCKINNEY	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 517	MCKINNEY TX		75070		
Emergency Officials	Fire and Ambulance	FRISCO FIRE DEPARTMENT	CHIEF MARK PILAND	FIRE CHIEF	8601 GARY BURNS DR	FRISCO TX		75034		
Emergency Officials	Fire and Ambulance	MCKINNEY FIRE DEPARTMENT	MR DON MCKINNEY	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 517	MCKINNEY TX		75070		
Emergency Officials	Fire and Ambulance	JOSEPHINE VOLUNTEER FIRE DEPARTMENT	MR CAMERON BROOKS	FIRE CHIEF	PO BOX 212	JOSEPHINE TX		75164		
Emergency Officials	Fire and Ambulance	WESTMINSTER VOLUNTEER FIRE DEPARTMENT	GARY ESTEP	FIRE CHIEF	PO BOX 691	WESTMINSTX		75485		
Emergency Officials	Fire and Ambulance	ANNA FIRE DEPARTMENT	CHIEF TIM GOTHARD	FIRE CHIEF	PO BOX 487	ANNA TX		75409		
Emergency Officials	Fire and Ambulance	WESTON VOLUNTEER FIRE DEPARTMENT	TOM GRACY	FIRE CHIEF	PO BOX 32	WESTON TX		75097		
Emergency Officials	Fire and Ambulance	LAVON VOLUNTEER FIRE DEPARTMENT	CHIEF JON SCOTT	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 306	NEVADA TX		75173		
Emergency Officials	Fire and Ambulance	PLANO FIRE DEPARTMENT-STATION 12	CHIEF SAM GREIF	FIRE CHIEF	PO BOX 860358	PLANO TX		75086		
Emergency Officials	Fire and Ambulance	PLANO FIRE DEPARTMENT-STATION 2	CHIEF SAM GREIF	FIRE CHIEF	PO BOX 860358	PLANO TX		75086		
Emergency Officials	Fire and Ambulance	PLANO FIRE DEPARTMENT-STATION 7	CHIEF SAM GREIF	FIRE CHIEF	PO BOX 860358	PLANO TX		75086		
Emergency Officials	Fire and Ambulance	PLANO FIRE DEPARTMENT-STATION 10	CHIEF SAM GREIF	FIRE CHIEF	PO BOX 860358	PLANO TX		75086		
Emergency Officials	Fire and Ambulance	DALLAS FIRE RESCUE DEPARTMENT STATION 10	MR FRANK MCKINLEY	SAFETY TRAINING OFFICER/COORDINATOR	1500 MARILLA ST RM 7A5	DALLAS TX		75201		
Emergency Officials	Fire and Ambulance	DALLAS FIRE RESCUE DEPARTMENT STATION 13	MR FRANK MCKINLEY	SAFETY TRAINING OFFICER/COORDINATOR	1500 MARILLA ST RM 7A5	DALLAS TX		75201		
Emergency Officials	Fire and Ambulance	AMERICAN MEDICAL RESPONSE-JOSEPHINE	DAVID JARRELL	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 212	JOSEPHINE TX		75164		
Emergency Officials	Fire and Ambulance	RICHARDSON FIRE DEPARTMENT-STATION 3	Robert Younger	SAFETY TRAINING OFFICER/COORDINATOR	2519 CLUSTER PKWY	RICHARDSCTX		75080		
Emergency Officials	Fire and Ambulance	RICHARDSON FIRE DEPARTMENT-STATION 5	Robert Younger	SAFETY TRAINING OFFICER/COORDINATOR	2001 E RENNER RD	RICHARDSCTX		75082		
Emergency Officials	Fire and Ambulance	RICHARDSON FIRE DEPARTMENT-STATION 6	Robert Younger	SAFETY TRAINING OFFICER/COORDINATOR	3591 PARK VISTA RD	RICHARDSCTX		75082		
Emergency Officials	Fire and Ambulance	FRISCO FIRE DEPARTMENT STATION 8	MR PAUL HENLEY	SAFETY TRAINING OFFICER/COORDINATOR	8601 GARY BURNS DR	FRISCO TX		75034		
Emergency Officials	Fire and Ambulance	WYLIE FIRE DEPARTMENT-STATION 1	CHIEF BRENT PARKER	FIRE CHIEF	300 COUNTRY CLUB DR	WYLIE TX		75098		
Emergency Officials	Fire and Ambulance	WYLIE FIRE DEPARTMENT-STATION 2	CHIEF BRENT PARKER	FIRE CHIEF	300 COUNTRY CLUB DR	WYLIE TX		75098		
PSAP	PSAP	TOWN OF PROSPER (POLICE DEPARTMENT) - PSAP	BARRETT MORRIS	Safety Training Officer/Coordinator	PO BOX 307	PROSPER TX		75078		
PSAP	PSAP	WYLIE POLICE AND FIRE COMMUNICATIONS CENTER	ROBERT BALLARD	Safety Training Officer/Coordinator	300 N COUNTRY CLUB STE 100	WYLIE TX		75098		
PSAP	PSAP	MCKINNEY PUBLIC SAFETY - PSAP	BARRY EAVES	Safety Training Officer/Coordinator	2200 TAYLOR BURK DR	MCKINNEY TX		75071		
PSAP	PSAP	MURPHY POLICE DEPARTMENT - PSAP	LT ADANA BARBER	Safety Training Officer/Coordinator	1903 K Ave	MURPHY TX		75094		
Emergency Officials	LEPC	COLLIN COUNTY TX LEPC	MS Ashleigh Fay		4300 COMMUNITY AVE	MCKINNEY TX		75071		
Emergency Officials	Fire	ALLEN FIRE DEPARTMENT STATION 4	Bill Hawley	FIRE CHIEF	615 N ALMA DR	ALLEN TX		75013		
Emergency Officials	Fire	ALLEN FIRE DEPARTMENT STATION 2	Bill Hawley	FIRE CHIEF	1100 E EXCHANGE PKWY	ALLEN TX		75002		
Emergency Officials	Fire	BRANCH FIRE DEPARTMENT		FIRE CHIEF	7777 FM 546	PRINCETON TX	75407-4946			
Emergency Officials	Fire	CELINA FIRE DEPARTMENT	Mark Metdker	FIRE CHIEF	1413 S Preston Rd	CELINA TX		75009		
Emergency Officials	Police and Highway Patrol	PARKER POLICE DEPARTMENT	SGT JOHN PAUL	SAFETY TRAINING OFFICER/COORDINATOR	5700 E PARKER RD	ALLEN TX		75002		
Emergency Officials	Fire	FRISCO FIRE DEPARTMENT STATION 1	Mark Piland	FIRE CHIEF	8601 Gary Burns Dr	FRISCO TX		75034		
Emergency Officials	Police and Highway Patrol	MCKINNEY POLICE DEPARTMENT	SGT BARRY EAVES	SAFETY TRAINING OFFICER/COORDINATOR	2200 TAYLOR BURK DR	MCKINNEY TX		75071		
Emergency Officials	Police and Highway Patrol	MURPHY POLICE DEPARTMENT	CHIEF TREY COTTEN	POLICE CHIEF	206 N MURPHY RD	MURPHY TX		75094		
Emergency Officials	Police and Highway Patrol	WYLIE POLICE DEPARTMENT	CHIEF ANTHONY HENDERSON	POLICE CHIEF	2000 N HIGHWAY 78	WYLIE TX		75098		
Emergency Officials	Police and Highway Patrol	FARMERSVILLE POLICE DEPARTMENT	CHIEF MIKE SULLIVAN	POLICE CHIEF	134 N WASHINGTON ST	FARMERSVTX		75442		
Emergency Officials	Fire and Ambulance	PHI AIR MEDICAL MCKINNEY MED 2	MR RICHARD GARRETT	SAFETY TRAINING OFFICER/COORDINATOR	1500 INDUSTRIAL BLVD	MCKINNEY TX		75069		
Emergency Officials	Fire	PLANO FIRE DEPARTMENT STATION 13	Sam Greif	FIRE CHIEF	1903 K Ave	PLANO TX		75074		
Emergency Officials	Fire	PRINCETON FIRE DEPARTMENT	Tom Harvey	FIRE CHIEF	510 Woody Dr	PRINCETON TX		75407		
Emergency Officials	Fire	WESTMINSTER VOLUNTEER FIRE DEPARTMENT	Sam Geer	FIRE CHIEF	PO Box 691	WESTMINSTX		75485		
Emergency Officials	Fire	WYLIE FIRE DEPARTMENT STATION 3	Brent Parker	FIRE CHIEF	300 Country Club Rd	WYLIE TX		75098		
Emergency Officials	Fire	DALLAS FIRE RESCUE DEPARTMENT-EMS-STA 10	MR FRANK MCKINLEY	SAFETY TRAINING OFFICER/COORDINATOR	1551 BAYLOR ST STE 300	DALLAS TX		75226		
Emergency Officials	Fire	AMR FAIRVIEW	MR DICK PRICE	SAFETY TRAINING OFFICER/COORDINATOR	4355 N BELTWOOD PKWY	FARMERS ETX		75244		
Emergency Officials	Fire	ALLEN FIRE DEPARTMENT STATION 3	Bill Hawley	FIRE CHIEF	1021 E BETHANY DR	ALLEN TX		75002		
Emergency Officials	Fire and Ambulance	MCKINNEY FIRE DEPARTMENT STATION 1	CHIEF DON MCKINNEY	SAFETY TRAINING OFFICER/COORDINATOR	PO BOX 517	MCKINNEY TX		75070		
Emergency Officials	Fire and Ambulance	WYLIE FIRE DEPARTMENT-ADMIN	CHIEF BRENT PARKER	SAFETY TRAINING OFFICER/COORDINATOR	300 COUNTRY CLUB DR	WYLIE TX		75098		
Emergency Officials	Fire and Ambulance	WYLIE FIRE DEPARTMENT-STATION 3	CHIEF BRENT PARKER	FIRE CHIEF	300 COUNTRY CLUB DR	WYLIE TX		75098		

# 2017 Outreach

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WYLIE POLICE AND FIRE COMMUNICATIONS CENTER-CHIEF ROBERT BALLARD  
FRISCO POLICE DEPARTMENT - PSAP SGT JEFFEREY INMON  
ALLEN POLICE DEPARTMENT - PSAP CHIEF BRIAN HARVEY  
COLLIN COUNTY SHERIFFS OFFICE - PSAP TERRY G BOX  
TOWN OF PROSPER (POLICE DEPARTMENT) - PSAP BARRETT MORRIS

Safety Training Officer/Coordinator  
SAFETY TRAINING OFFICER/COORDINATOR  
POLICE CHIEF  
Safety Training Officer/Coordinator  
Safety Training Officer/Coordinator

300 COUNTRY CLUB DR  
7200 STONEBROOK PKWY  
205 W MCDERMOTT DR  
4300 COMMUNITY AVE  
PO BOX 307

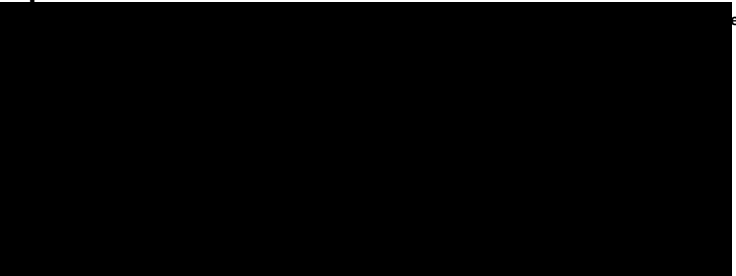
WYLIE TX  
FRISCO TX  
ALLEN TX  
MCKINNEY TX  
PROSPER TX



2018 Training Attendees - CCFCA

Registration Export

Enertech_ID	Event	Name	Company
1676	Texas - Collin County Fire Chief's Association - PR	Kevin Lisman	Farmersville Volunteer Fire Department
1676	Texas - Collin County Fire Chief's Association - PR	James Vaughn	Farmersville Volunteer Fire Department
n/a	Texas - Collin County Fire Chief's Association - PR	Steven M Deffibaugh	Princeton Emergency Management
1632	Texas - Collin County Fire Chief's Association - PR	Jimmy Knipp	Branch Volunteer Fire Department
1676	Texas - Collin County Fire Chief's Association - PR	Kim Roger Morris	Farmersville Volunteer Fire Department
1347	Texas - Collin County Fire Chief's Association - PR	Lee Glover	Frisco Fire Department
1632	Texas - Collin County Fire Chief's Association - PR	Mark Elliott	Branch Volunteer Fire Department
228453	Texas - Collin County Fire Chief's Association - PR	Gregorio Cortez	Nevada Volunteer Fire Department
228453	Texas - Collin County Fire Chief's Association - PR	Chuck Pulvino	Nevada Volunteer Fire Department
1286	Texas - Collin County Fire Chief's Association - PR	Gary Daryl Johnson	Lucas Fire Rescue
1286	Texas - Collin County Fire Chief's Association - PR	Ted Stephens	Lucas Fire Rescue
1286	Texas - Collin County Fire Chief's Association - PR	Craig Zale	Lucas Fire Rescue



# 2018 Outreach

Audience	Company_Name	Mail_Address	Mail_City	Mail_State	Mail_Zipcode	Phone	Alt_Phone	County	Pipename
Emergency Officials	ALLEN FIRE DEPARTMENT	310 CENTURY PKWY	ALLEN	TX	75013-8048				
Emergency Officials	ALLEN FIRE DEPARTMENT STATION 2	1100 E EXCHANGE PKWY	ALLEN	TX	75002-1951				
Emergency Officials	ALLEN FIRE DEPARTMENT STATION 4	615 N ALMA DR	ALLEN	TX	75013-2842				
Emergency Officials	ALLEN POLICE DEPARTMENT	205 W MCDERMOTT DR	ALLEN	TX	75013-2749				
PSAP	ALLEN POLICE DEPARTMENT - CALL CENTER	616 SIX FLAGS DR	ARLINGTON	TX	76011-6347				
Emergency Officials	AMERICAN MEDICAL RESPONSE-JOSEPHINE	PO BOX 212	JOSEPHINE	TX	75164-0212				
Emergency Officials	AMR FAIRVIEW	4355 N BELTWOOD PKWY	FARMERS BRANCH	TX	75244-3214				
Emergency Officials	ANNA EMERGENCY SERVICES DEPARTMENT	PO BOX 487	ANNA	TX	75409-0487				
Emergency Officials	ANNA FIRE DEPARTMENT	PO BOX 487	ANNA	TX	75409-0487				
Emergency Officials	BLUE RIDGE VOLUNTEER FIRE DEPARTMENT	203 W FM 545	BLUE RIDGE	TX	75424-4402				
Emergency Officials	BRANCH FIRE DEPARTMENT	7777 FM 546	PRINCETON	TX	75407-4946				
Emergency Officials	CELINA FIRE DEPARTMENT	311 N LOUISIANA DR	CELINA	TX	75009-6232				
Emergency Officials	CELINA POLICE DEPARTMENT	501 E PECAN ST	CELINA	TX	75009-6292				
Emergency Officials	CELINA VOLUNTEER FIRE DEPARTMENT	302 W WALNUT ST STE 200	CELINA	TX	75009-6536				
Emergency Officials	CITY OF SACHSE FIRE RESCUE STATION 2	3815 SACHSE RD STE D	SACHSE	TX	75048-3895				
Emergency Officials	COLLIN CNTY DETENTION FACILITY-SHERIFF OFC	4300 COMMUNITY AVE	MC KINNEY	TX	75071-2535				
Emergency Officials	COLLIN CNTY OFC OF EMER MGMT	4300 COMMUNITY AVE	MCKINNEY	TX	75071-2535				
Emergency Officials	COLLIN COUNTY TX- LEPC	825 N MCDONALD ST STE 140	MCKINNEY	TX	75069-2178				
PSAP	COLLIN COUNTY SHERIFF'S OFFICE - CALL CENTER	616 SIX FLAGS DR	ARLINGTON	TX	76011-6347				
Emergency Officials	DALLAS FIRE RESCUE DEPARTMENT STATION 13	1500 MARILLA ST RM 7AS	DALLAS	TX	75201-6318				
Emergency Officials	DALLAS FIRE RESCUE DEPARTMENT-EMS-STA 10	1551 BAYLOR ST STE 300	DALLAS	TX	75226-1956				
Emergency Officials	FARMERSVILLE POLICE DEPARTMENT	134 N WASHINGTON ST	FARMERSVILLE	TX	75442-2216				
Emergency Officials	FRISCO FIRE DEPARTMENT STATION 1	8860 TOMLIN DR	FRISCO	TX		75034			
Emergency Officials	FRISCO FIRE DEPARTMENT STATION 2	8601 GARY BURNS DR	FRISCO	TX	75034-2594				
Emergency Officials	FRISCO FIRE DEPARTMENT STATION 3	8601 GARY BURNS DR	FRISCO	TX	75034-2594				
Emergency Officials	FRISCO FIRE DEPARTMENT STATION 5	8601 GARY BURNS DR	FRISCO	TX	75034-2594				
Emergency Officials	FRISCO FIRE DEPARTMENT STATION 5	14300 ELDORADO PKWY	FRISCO	TX	75035-5820				
Emergency Officials	FRISCO POLICE DEPARTMENT	7200 STONEBROOK PKWY	FRISCO	TX	75034-5713				
PSAP	FRISCO POLICE DEPARTMENT - CALL CENTER	616 SIX FLAGS DR	ARLINGTON	TX	76011-6347				
Emergency Officials	JOSEPHINE VOLUNTEER FIRE DEPARTMENT	PO BOX 212	JOSEPHINE	TX	75164-0212				
Emergency Officials	LAVON POLICE DEPARTMENT	PO BOX 340	LAVON	TX	75166-0340				
Emergency Officials	LAVON VOLUNTEER FIRE DEPARTMENT	PO BOX 306	NEVADA	TX	75173-0306				
Emergency Officials	LOWRY CROSSING FIRE DEPARTMENT	1407 S BRIDGEFARMER RD	MCKINNEY	TX	75069-1071				
Emergency Officials	MCKINNEY FIRE DEPARTMENT STATION 1	PO BOX 517	MCKINNEY	TX	75070-8013				
Emergency Officials	MCKINNEY FIRE DEPARTMENT STATION 2	PO BOX 517	MCKINNEY	TX	75070-8013				
Emergency Officials	MCKINNEY FIRE DEPARTMENT STATION 4	PO BOX 517	MCKINNEY	TX	75070-8013				
Emergency Officials	MCKINNEY FIRE DEPARTMENT STATION 5	PO BOX 517	MCKINNEY	TX	75070-8013				
Emergency Officials	MCKINNEY FIRE DEPARTMENT STATION 6	PO BOX 517	MCKINNEY	TX	75070-8013				
Emergency Officials	MCKINNEY FIRE DEPARTMENT STATION 7	PO BOX 517	MCKINNEY	TX	75070-8013				
Emergency Officials	MCKINNEY FIRE DEPARTMENT STATION 8	PO BOX 517	MCKINNEY	TX	75070-8013				
Emergency Officials	MCKINNEY POLICE DEPARTMENT	2200 TAYLOR BURK DR	MCKINNEY	TX	75071-6651				
PSAP	MCKINNEY PUBLIC SAFETY - CALL CENTER	616 SIX FLAGS DR	ARLINGTON	TX	76011-6347				
Emergency Officials	MELISSA VOLUNTEER FIRE DEPARTMENT	3411 BARKER AVE	MELISSA	TX	75454-9569				
Emergency Officials	MURPHY FIRE RESCUE	206 N MURPHY RD	MURPHY	TX	75094-3512				
Emergency Officials	MURPHY POLICE DEPARTMENT	206 N MURPHY RD	MURPHY	TX	75094-3512				
PSAP	MURPHY POLICE DEPARTMENT - CALL CENTER	616 SIX FLAGS DR	ARLINGTON	TX	76011-6347				
Emergency Officials	PARKER POLICE DEPARTMENT	5700 E PARKER RD	ALLEN	TX	75002-6767				
Emergency Officials	PARKER VOLUNTEER FIRE DEPARTMENT	5700 E PARKER RD	PARKER	TX	75002-6767				
Emergency Officials	PHI AIR MEDICAL MCKINNEY MED 2	1500 INDUSTRIAL BLVD	MCKINNEY	TX	75069-7516				
Emergency Officials	PLANO FIRE DEPARTMENT STATION 13	6901 CORPORATE DR	PLANO	TX		75024			
Emergency Officials	PLANO FIRE DEPARTMENT STATION 13	PO BOX 860358	PLANO	TX	75086-0358				
Emergency Officials	PLANO FIRE DEPARTMENT-STATION 10	PO BOX 860358	PLANO	TX	75086-0358				
Emergency Officials	PLANO FIRE DEPARTMENT-STATION 11	PO BOX 860358	PLANO	TX	75086-0358				
Emergency Officials	PLANO FIRE DEPARTMENT-STATION 12	PO BOX 860358	PLANO	TX	75086-0358				
Emergency Officials	PLANO FIRE DEPARTMENT-STATION 2	PO BOX 860358	PLANO	TX	75086-0358				
Emergency Officials	PLANO FIRE DEPARTMENT-STATION 3	PO BOX 860358	PLANO	TX	75086-0358				
Emergency Officials	PLANO FIRE DEPARTMENT-STATION 4	PO BOX 860358	PLANO	TX	75086-0358				
Emergency Officials	PLANO FIRE DEPARTMENT-STATION 5	PO BOX 860358	PLANO	TX	75086-0358				
Emergency Officials	PLANO FIRE DEPARTMENT-STATION 6	PO BOX 860358	PLANO	TX	75086-0358				

# 2019 Outreach

Company_Name	Mail_Address	Mail_City	Mail_State	Mail_Zipco	Audience	Phone	Alt_Phone	COUNTY	Title	Email	Contact_Name
ANNA EMERGENCY SERVICES DEPARTMENT	PO BOX 487	ANNA	TX	75409-048	Emergency Officials			Collin	EMERGENCY SERVICES DIRECTOR		
ANNA FIRE DEPARTMENT	PO BOX 487	ANNA	TX	75409-048	Emergency Officials			Collin	FIRE CHIEF		
COLLIN CNTY DETENTION FACLTY-SHERIFF OFC	4300 COMMUNITY AVE	MC KINNEY	TX	75071-253	Emergency Officials			Collin	Sheriff		
COLLIN CNTY DETENTION FACLTY-SHERIFF OFC	4300 COMMUNITY AVE	MC KINNEY	TX	75071-253	Emergency Officials			Collin	Sheriff		
PLANO FIRE DEPARTMENT STATION 1	PO BOX 860358	PLANO	TX	75086-035	Emergency Officials			Collin	Fire Chief		
PROSPER FIRE DEPARTMENT	PO BOX 307	PROSPER	TX	75078-030	Emergency Officials			Collin	FIRE CHIEF		
WYLIE POLICE AND FIRE COMMUNICATIONS CENTER	2000 N HIGHWAY 78	WYLIE	TX	75098-604	PSAP			442-06 Collin	Chief Of Police		
PARKER POLICE DEPARTMENT	5700 E PARKER RD	ALLEN	TX	75002-676	Emergency Officials			Collin	POLICE CHIEF		
LOWRY CROSSING FIRE DEPARTMENT	1407 S BRIDGEFARMER RD	MCKINNEY	TX	75069-107	Emergency Officials			Collin	FIRE CHIEF		
FARMERSVILLE POLICE DEPARTMENT	134 N WASHINGTON ST	FARMERSVILLE	TX	75442-221	Emergency Officials			Collin	POLICE CHIEF		
PARKER VOLUNTEER FIRE DEPARTMENT	5700 E PARKER RD	PARKER	TX	75002-676	Emergency Officials			Collin	FIRE CHIEF		
LAVON POLICE DEPARTMENT	PO BOX 340	LAVON	TX	75166-034	Emergency Officials			Collin	POLICE CHIEF		
FRISCO FIRE DEPARTMENT	8601 GARY BURNS DR	FRISCO	TX	75034-259	Emergency Officials			Collin	FIRE CHIEF		
CELINA POLICE DEPARTMENT	501 E PECAN ST	CELINA	TX	75009-629	Emergency Officials			Collin	Chief Of Police		
CELINA VOLUNTEER FIRE DEPARTMENT	302 W WALNUT ST STE 200	CELINA	TX	75009-653	Emergency Officials			Collin	FIRE CHIEF		
MURPHY FIRE RESCUE	206 N MURPHY RD	MURPHY	TX	75094-351	Emergency Officials			Collin	FIRE CHIEF		
FARMERSVILLE VOLUNTEER FIRE DEPARTMENT	205 S MAIN ST	FARMERSVILLE	TX	75442-220	Emergency Officials			Collin	FIRE CHIEF		
COLLIN CNTY OFC OF EMER MGMT	4300 COMMUNITY AVE	MCKINNEY	TX	75071-253	Emergency Officials			Collin	DIRECTOR		
MCKINNEY EMERGENCY SERVICES DEPARTMENT	2200 TAYLOR BURK DR	MCKINNEY	TX	75071-665	Emergency Officials			Collin	EMERGENCY SERVICES DIRECTOR		
LAVON VOLUNTEER FIRE DEPARTMENT	PO BOX 306	NEVADA	TX	75173-030	Emergency Officials			Collin	FIRE CHIEF		
FRISCO POLICE DEPARTMENT	7200 STONEBROOK PKWY	FRISCO	TX	75034-571	Emergency Officials			Collin	Chief Of Police		
BLUE RIDGE VOLUNTEER FIRE DEPARTMENT	203 W FM 545	BLISUE RIDGE	TX	75424-440	Emergency Officials			Collin	FIRE CHIEF		
BRANCH VOLUNTEER FIRE DEPARTMENT	PO BOX 788	PRINCETON	TX	75407-078	Emergency Officials			Collin	FIRE CHIEF		
LUCAS FIRE RESCUE	165 COUNTRY CLUB RD	LUCAS	TX	75002-766	Emergency Officials			Collin	FIRE CHIEF		
PRINCETON POLICE DEPARTMENT	306 N MAIN ST	PRINCETON	TX	75407-744	Emergency Officials			Collin	Chief Of Police		
MELISSA VOLUNTEER FIRE DEPARTMENT	3411 BARKER AVE	MELISSA	TX	75454-956	Emergency Officials			Collin	Fire Chief		
PLANO POLICE DEPARTMENT	PO BOX 860358	PLANO	TX	75086-035	Emergency Officials			Collin	Chief		
MCKINNEY POLICE DEPARTMENT	2200 TAYLOR BURK DR	MCKINNEY	TX	75071-665	Emergency Officials			Collin	POLICE CHIEF		
PLANO PUBLIC SAFETY COMMUNICATIONS - CALL CENTER	1520 K AVE	PLANO	TX	75074-623	PSAP			42456 Collin	9-1-1 DIRECTOR		
WESTMINSTER VOLUNTEER FIRE DEPARTMENT	PO BOX 691	WESTMINSTER	TX	75485-069	Emergency Officials			Collin	Fire Chief		
AMR FAIRVIEW	4355 N BELTWOOD PKWY	FARMERS BRANCH	TX	75244-321	Emergency Officials			Collin	FIRE CHIEF		
AMERICAN MEDICAL RESPONSE-JOSEPHINE	PO BOX 212	JOSEPHINE	TX	75164-021	Emergency Officials			Collin	AMBULANCE DIRECTOR		
MCKINNEY FIRE DEPARTMENT	PO BOX 517	MCKINNEY	TX	75070-801	Emergency Officials			Collin	FIRE CHIEF		
TOWN OF PROSPER (POLICE DEPARTMENT) - CALL CENTER	110 W BROADWAY ST	PROSPER	TX	75078-273	PSAP			2E+09 Collin	9-1-1 DIRECTOR		
ALLEN POLICE DEPARTMENT	205 W MCDERMOTT DR	ALLEN	TX	75013-274	Emergency Officials			Collin	Chief		
ALLEN POLICE DEPARTMENT	205 W MCDERMOTT DR	ALLEN	TX	75013-274	Emergency Officials			Collin	Chief		
WYLIE FIRE DEPARTMENT-ADMIN	300 COUNTRY CLUB DR	WYLIE	TX	75098-300	Emergency Officials			Collin	FIRE CHIEF		
ALLEN FIRE DEPARTMENT	310 CENTURY PKWY	ALLEN	TX	75013-804	Emergency Officials			Collin	FIRE CHIEF		
WYLIE POLICE DEPARTMENT	2000 N HIGHWAY 78	WYLIE	TX	75098-604	Emergency Officials			Collin	POLICE CHIEF		
WEST MOUNTAIN VOLUNTEER FIRE DEPARTMENT	899 PHEASANT RD	GLADEWATER	TX	75647-340	Emergency Officials			Collin	FIRE CHIEF		
RICHARDSON FIRE DEPARTMENT-STATION 3	2519 CUSTER PKWY	RICHARDSON	TX	75080-212	Emergency Officials			Collin	FIRE CHIEF		
RICHARDSON FIRE DEPARTMENT-STATION 5	2001 E RENNER RD	RICHARDSON	TX	75082-220	Emergency Officials			Collin	FIRE CHIEF		
RICHARDSON FIRE DEPARTMENT-STATION 6	3591 PARK VISTA RD	RICHARDSON	TX	75082-285	Emergency Officials			Collin	FIRE CHIEF		
ALLEN FIRE DEPARTMENT STATION 2	1100 E EXCHANGE PKWY	ALLEN	TX	75002-195	Emergency Officials			Collin	FIRE CHIEF		
CELINA FIRE DEPARTMENT	311 N LOUISIANA DR	CELINA	TX	75009-623	Emergency Officials			Collin	Fire Chief		
ALLEN FIRE DEPARTMENT STATION 4	615 N ALMA DR	ALLEN	TX	75013-284	Emergency Officials			Collin	Assistant Chief		
FRISCO FIRE DEPARTMENT STATION 5	14300 ELDORADO PKWY	FRISCO	TX	75035-582	Emergency Officials			Collin	Assistant Fire Chief		
COLLIN COUNTY TX-LEPC	825 N MCDONALD ST STE 140	MCKINNEY	TX	75069-217	Emergency Officials			Collin			
BRANCH FIRE DEPARTMENT	7777 FM 546	PRINCETON	TX	75407-494	Emergency Officials			Collin	Fire Chief		
MURPHY POLICE DEPARTMENT	206 N MURPHY RD	MURPHY	TX	75094-351	Emergency Officials			Collin	Chief Of Police		
MURPHY POLICE DEPARTMENT	206 N MURPHY RD	MURPHY	TX	75094-351	Emergency Officials			Collin	Chief Of Police		
PRINCETON FIRE DEPARTMENT	510 WOODY DR	PRINCETON	TX	75407-913	Emergency Officials			Collin	Fire Chief		
WESTON VOLUNTEER FIRE DEPARTMENT	PO BOX 32	WESTON	TX	75097-003	Emergency Officials			Collin	FIRE CHIEF		

## 2020 Outreach

Atmos Energy	Collin, Texas	Collin County Local Emergency Planning Committee	4/2/2020	Phone	Agency Point of Contact Validation	4/2/2020 Coordinator attempted to reach the LEPC Coordinator and spoke with Dawn Redwine. LEPC Coordinator was unavailable at the time. Ms. Redwine agreed to provide the email information to the Fire Marshal for his review. An email was sent with the program description, website link and password. 9/16/2020 Coordinator spoke with the LEPC Coordinator who was interested in the training program but could not commit to a timeframe to	Brooke Scullin	LEPC Coordinator
Atmos Energy	Collin, Texas	Collin County Office Of Emergency Management	3/5/2020	Email	Engagement Email	An Engagement Email was sent to the contact with a program description, website link, password and the Coordinator's contact information.	Kelley Stone	Emergency Management Coordinator
Atmos Energy	Collin, Texas	Collin County Office Of Emergency Management	4/2/2020	Other	Agency Point of Contact Validation	4/2/2020 Coordinator called the agency's main number and left a detailed voicemail. 6/25/2020 Coordinator called EMC Stone's main number and made contact with him. Stone stated that the agency has participated in pipeline safety training from time to time in the past. Stone requested the Coordinator email him the program information so that his agency could participate in this training. An email was sent to Stone with a program description, website link, password and the Coordinator's contact information.	Kelley Stone	Emergency Management Coordinator
Atmos Energy	Collin, Texas	Collin County Office Of Emergency Management	8/19/2020	Email	Reminder	Reminder call was made to the EMC to encourage participation and offer support. A detailed message was left on voicemail.		
Atmos Energy	Collin, Texas	Collin County Sheriff's Office	3/5/2020	Email	Engagement Email	An Engagement Email was sent to the contact with a program description, website link, password and the Coordinator's contact information.	Jim Skinner	Sheriff
Atmos Energy	Collin, Texas	Collin County Sheriff's Office	4/2/2020	Phone	Agency Point of Contact Validation	4/2/2020 Coordinator called the agency's main number and left a detailed voicemail for Ben Waldren. 6/25/2020 Coordinator called the agency's main number and was informed that Deputy Clopton handles training and was currently working remotely. Coordinator was provided with an email address for Clopton and instructed to email him the program information for consideration. An email was sent to Clopton with a program description, website link, password and the Coordinator's contact information. 9/16/2020 Coordinator called the agency's main number and left a detailed voicemail.	Casey Clopton	Deputy
Atmos Energy	Collin, Texas	Farmersville Fire Department	3/5/2020	Email	Engagement Email	An engagement email was sent to the contact with a program description, website link, password and the Coordinator's contact information.	Kim Morris	Fire Chief
Atmos Energy	Collin, Texas	Farmersville Fire Department	4/2/2020	Phone	Agency Point of Contact Validation	4/2/2020 Coordinator called the agency's main number and left a detailed voicemail. 6/25/2020 Coordinator called Chief Morris' mobile number and left a detailed voicemail. Coordinator called the agency's main number and was informed that Chief Morris was out of town all week. 9/16/2020 Coordinator called the agency's main number and left		
Atmos Energy	Collin, Texas	Farmersville Police Department	3/5/2020	Email	Engagement Email	An engagement email was sent to the contact with a program description, website link, password and the Coordinator's contact information.	Mike Sullivan	Fire Chief
Atmos Energy	Collin, Texas	Farmersville Police Department	4/2/2020	Phone	Agency Point of Contact Validation	4/2/2020 Coordinator called the agency's main number and left a detailed voicemail. 6/25/2020 Coordinator called the agency's main number and left a detailed voicemail for Sgt. Gonzalez. 9/16/2020 Coordinator called the agency's main number and left		
Atmos Energy	Collin, Texas	Frisco Fire Department	3/5/2020	Email	Engagement Email	An engagement email was sent to the contact with a program description, website link, password and the Coordinator's contact information.	Mark Piland	Fire Chief
Atmos Energy	Collin, Texas	Frisco Fire Department	4/2/2020	Other	Agency Point of Contact Validation	4/2/2020 Coordinator called the agency's main number and spoke to Amy Smith. Smith requested that the Coordinator email them the program information. An email was sent to [REDACTED] with a program description, website link, password and the Coordinator's contact information. 9/16/2020 Coordinator called the agency's main number and left a detailed voicemail. An email was sent with the program description, website link and password along with the Coordinator contact information.		

## 2021 Outreach

Atmos Energy	Collin Texas	Celina Fire Department	4/27/2021	Phone	Agency Point of Contact Validation	Coordinator attempted to reach the Assistant Fire Chief on the agency provided phone number and left a detailed message on voicemail. 7/21/21: Coordinator spoke with Fire Chief Medker who committed to the training program and will facilitate to his agency members this fall. An email was re-sent with the program description website link and password along with the coordinator contact information. 10/28/21: Coordinator spoke with Captain Beamis offering support and encouraging participation. Chief stated that he will try to facilitate the program to his agency members by the end of the year.	Shain Hunn	Assistant Fire Chief
Atmos Energy	Collin Texas	Celina Fire Department	10/19/2021		Capabilities Assessment Thank You email has been sent	A thank you email was sent to the participant with a copy of their capabilities assessment attached instructions on how to update the agency's capabilities assessment if needed and a reminder to fill out the "Report Training Completion" form after each group or individual training		
Atmos Energy	Collin Texas	Celina Fire Department	10/28/2021	Email	Reminder	A reminder email was sent to the Fire Captain offering support and encouraging participation. The training website link and password were included in the email along with the Coordinator contact		
Atmos Energy	Collin Texas	Celina Fire Department	10/31/2021		Training Completion and Roster Received Thank You Email Sent	An email was sent to participant thanking them for reporting a training completion for their agency and reminding participant that this is an ongoing resource that is annually updated for their continued use.		
Atmos Energy	Collin Texas	Celina Police Department	3/30/2021	Email	Engagement Email	An engagement email was sent to agency with program description website link password and county coordinator contact information	Alex Jones	Training Coordinator
Atmos Energy	Collin Texas	Celina Police Department	4/28/2021	Phone	Agency Point of Contact Validation	Coordinator updated new Point of Contact Alex Jones and left a message on agency's non-emergency line for with their contact information and reason for the call offering support and encouraging participation. 08/23/21: Coordinator left a message on agency's non-emergency line for Alex Jones with their contact information and reason for the call offering support and encouraging participation. 10/11/21: Coordinator left a message on agency's non-emergency line for Alex Jones with their contact information and reason for the call offering support and encouraging participation.	Alex Jones	Training Coordinator
Atmos Energy	Collin Texas	Collin County Community College Fire Department	3/30/2021	Email	Engagement Email	An engagement email was sent to agency with program description website link password and county coordinator contact information	Pat McAuliff	Fire & EMS Science Director
Atmos Energy	Collin Texas	Collin County Community College Fire Department	4/28/2021	Phone	Agency Point of Contact Validation	Coordinator attempted to reach the Director on the agency provided phone number and the number is not in service. Coordinator will research for a new number.	Pat McAuliff	Fire & EMS Science Director
Atmos Energy	Collin Texas	Collin County Community College Fire Department	7/30/2021	Email	Agency Point of Contact Validation	Coordinator attempted to reach the EMS director on the agency provided phone number. An email was sent with the website link and password along with the Coordinator contact information. 11/01/21: Coordinator attempted to reach the EMS director on the agency provided phone number. An email was sent with the website link and password along with the Coordinator contact information	Pat McAuliff	Fire & EMS Science Director
Atmos Energy	Collin Texas	Collin County Local Emergency Planning Committee	3/30/2021	Email	Engagement Email	An engagement email was sent to agency with program description website link password and county coordinator contact information	Brooke Scullin	LEPC Coordinator

## 2021 Outreach

Atmos Energy	Collin Texas	Collin County Local Emergency Planning Committee	4/27/2021	Phone	Agency Point of Contact Validation	Coordinator spoke to the LEPC Coordinator on the agency provided phone number who agreed to review the information. 08/23/21: Coordinator updated Point of Contact for the agency Randall Gurney. Coordinator left a message on agency's non-emergency line for the LEPC Coordinator with their contact information and reason for the call offering support and encouraging participation. 10/18/21: Coordinator left a message on agency's non-emergency line for the LEPC Coordinator with their contact information and reason for the call offering support and encouraging participation.	Brooke Scullin	LEPC Coordinator
Atmos Energy	Collin Texas	Collin County Office Of Emergency Management	3/10/2021	Email	Engagement Email	An engagement email was sent to agency with program description website link password and county coordinator contact information.	Kelley Stone	Emergency Management Coordinator
Atmos Energy	Collin Texas	Collin County Office Of Emergency Management	4/27/2021	Phone	Agency Point of Contact Validation	Coordinator attempted to reach the EMC on the agency provided phone number and left a detailed message on voicemail. 08/23/21: Coordinator left a message on agency's non-emergency line for EMC Gurney with their contact information and reason for the call offering support and encouraging participation. 10/18/21: Coordinator left a message on agency's non-emergency line with their contact information and reason for the call offering support and encouraging participation.	Kelley Stone	Emergency Management Coordinator
Atmos Energy	Collin Texas	Collin County Sheriff's Office	3/30/2021	Email	Engagement Email	An engagement email was sent to agency with program description website link password and county coordinator contact information.	Casey Clopton	Deputy
Atmos Energy	Collin Texas	Collin County Sheriff's Office	4/28/2021	Phone	Agency Point of Contact Validation	Coordinator attempted to reach the Deputy on the agency provided phone number and left a detailed message on voicemail. 08/23/21: Coordinator spoke with the Sheriff Deputy offering support and encouraging participation. He stated that he will try to facilitate the program to his agency members by the end of the year. 10/18/21: A reminder email was sent to the Sheriff Deputy offering support and encouraging participation. The training website link and password were included in the email along with the Coordinator contact information.	Casey Clopton	Deputy
Atmos Energy	Collin Texas	East Texas C.E.R.T	4/13/2021		Training Completion and Roster Received Thank You Email Sent	An email was sent to participant thanking them for reporting a training completion for their agency and reminding participant that this is an ongoing resource that is annually updated for their continued use.		
Atmos Energy	Collin Texas	East Texas C.E.R.T	7/21/2021		Training Completion and Roster Received Thank You Email Sent	An email was sent to participant thanking them for reporting a training completion for their agency and reminding participant that this is an ongoing resource that is annually updated for their continued use.		
Atmos Energy	Collin Texas	Farmersville Fire Department	3/30/2021	Email	Engagement Email	An engagement email was sent to agency with program description website link password and county coordinator contact information.	Kim Morris	Fire Chief



## 2021 Outreach

Atmos Energy	Collin Texas	Farmersville Fire Department	4/28/2021	Phone	Agency Point of Contact Validation	Coordinator attempted to reach the Fire Chief on the agency provided phone number and left a detailed message on voicemail. 7/21/21: Coordinator left a message on agency's non-emergency line for Fire Chief Morris with their contact information and reason for the call. 08/24/21: Coordinator left a message on agency's non-emergency line for Fire Chief Morris with their contact information and reason for the call. A reminder email was sent to the Fire Chief offering support and encouraging participation. The training website link and password were included in the email along with the Coordinator contact information. 08/25/21: Coordinator spoke with the Fire Chief offering support and encouraging participation. Chief stated that he will try to facilitate the program to his agency members by the end of the year.	Kim Morris	Fire Chief
Atmos Energy	Collin Texas	Farmersville Fire Department	10/18/2021	Email	Reminder	A reminder email was sent to the Fire Chief offering support and encouraging participation. The training website link and password were included in the email along with the Coordinator contact information.	Kim Morris	Fire Chief
Atmos Energy	Collin Texas	Farmersville Police Department	3/30/2021	Email	Engagement Email	An engagement email was sent to agency with program description website link password and county coordinator contact information.	Mike Sullivan	Fire Chief
Atmos Energy	Collin Texas	Farmersville Police Department	4/28/2021	Phone	Agency Point of Contact Validation	Coordinator attempted to reach the Police Chief on the agency provided phone number and left a detailed message on voicemail. 08/23/21: Coordinator attempted to reach the Police Chief on the agency provided phone number and left a detailed message on voicemail. 10/18/21: Coordinator attempted to reach the Police Chief on the agency provided phone number and left a detailed message on voicemail.	Mike Sullivan	Fire Chief
Atmos Energy	Collin Texas	Frisco Fire Department	3/30/2021	Email	Engagement Email	An engagement email was sent to agency with program description website link password and county coordinator contact information.	Mark Piland	Fire Chief
Atmos Energy	Collin Texas	Frisco Fire Department	4/28/2021	Phone	Agency Point of Contact Validation	Coordinator attempted to reach the Fire Chief on the agency provided phone number and left a detailed message on voicemail. 7/21/21: Coordinator left a message on agency's non-emergency line for Fire Chief Piland with their contact information and reason for the call.	Mark Piland	Fire Chief
Atmos Energy	Collin Texas	Frisco Fire Department	8/1/2021		Training Completion and Roster Received Thank You Email Sent	An email was sent to participant thanking them for reporting a training completion for their agency and reminding participant that this is an ongoing resource that is annually updated for their continued use.		
Atmos Energy	Collin Texas	Frisco Police Department	3/30/2021	Email	Engagement Email	An engagement email was sent to agency with program description website link password and county coordinator contact information.	Chris Cogan	Training Coordinator
Atmos Energy	Collin Texas	Frisco Police Department	4/27/2021	Phone	Agency Point of Contact Validation	Coordinator attempted to reach the Training Coordinator on the agency provided phone number and left a detailed message on voicemail. 07/21/21: Coordinator left a message on agency's non-emergency line for Training Coordinator Cogan with their contact information and reason for the call offering support and encouraging participation. 10/18/21: Coordinator left a message on agency's non-emergency line for Training Coordinator Cogan with their contact information and reason for the call offering support and encouraging participation.	Chris Cogan	Training Coordinator
Atmos Energy	Collin Texas	Josephine Volunteer Fire Department	3/10/2021	Email	Engagement Email	An engagement email was sent to agency with program description website link password and county coordinator contact information.	Kenny McCarty	Assistant Fire Chief