

Amtrak Service Standard's Manual

Effective January 10th, 2022

Chapter 7, Part 14, item b) (page 7-5)

Station Dwell

- Where station dwell times and conditions permit, Conductors may use their discretion in allowing customers to use tobacco products or electronic nicotine smoking devices briefly on station platforms.
- Conductors must exercise care to ensure that their trains incur absolutely no delay as a result of permitting customers to smoke at stations.
- On-Train personnel must remind customers not to leave train-side, and be prepared to board the train immediately once a member of the train crew calls "All Aboard."
- Train Service and Onboard Service employees on duty and/or in uniform are not permitted to use tobacco products or electronic nicotine smoking devices on platforms during station dwell times.
- Train Service and Onboard Service employees, off-duty and not in uniform, are permitted to use tobacco products or electronic nicotine smoking devices on platforms during station dwell times, when allowed.