



MOTOR CARRIER ATTACHMENT

Greyhound DriveCam Memorandums

Highland, IL

HWY23MH015

(3 pages)



Inter-Office Memorandum

Date: September 25, 2013
To: All Coach Operators
All Drivers of Company Vehicles
From: Myron Watkins, VP, Customer Experience
Subject: DriveCam Camera

The Company has now installed DriveCam on greater than 70% of its coaches and all company vehicles. During the past year as we reviewed events captured by DriveCam, we have seen a marked improvement in many types of risky behaviors. We have also seen and rewarded heroic efforts by coach operators who avoided serious collisions through their driving skills.

An area of concern is the increasing number of employees obstructing the view of the DriveCam camera. In the unfortunate case of a collision, it is critical that the Company be able to review the events. In the majority of cases, those events will exonerate the driver and aide the Company in defending itself. The blocking of the DriveCam camera must cease immediately.

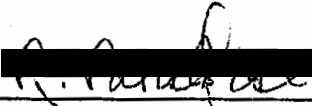
Effective October 1st, the company will utilize DriveCam to enforce its rules, policies and procedures. Many DriveCam events will continue to lead to further training to assist each of you in improving your driving skills. Some events, such as, tampering with or blocking the DriveCam camera or those that blatantly violate our rules and laws of the road; using your cell phone or not using your seat belt while driving, may result in disciplinary action.


As we move forward together, it is my belief that DriveCam will become an asset to ALL of us. I would like to take this opportunity to thank you for all of your hard work, dedication and commitment to enhancing the Greyhound Customer Experience through safe driving habits.

If you have questions regarding the operation of DriveCam, please contact your local manager.

RECEIPT

I acknowledge that I have received training for Drive Cam Policy.



Sign Name
RAYMOND PARADISE 

Print Name, Employee #
3/22/18

Date



MEMORANDUM

Date: February 16, 2022
To: All Field Operations Employees
From: Al Smith, Safety Director
Subject: Lytx System Upgrade

We are excited to be implementing the Lytx SF-300 technology this month.

The system provides Greyhound the latest technology for driver safety and performance. We expect it will reduce collisions, injuries, and lower claim costs. Over the past 7 years, Lytx/DriveCam successfully saved many of our professional drivers from fraudulent claims.

What is it:

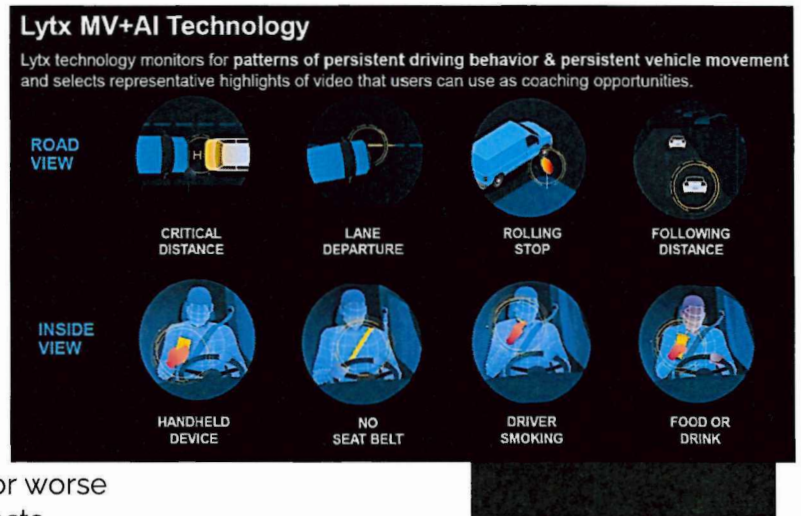
Lytx is the latest edition of the Drive Cam Event Recorder that uses Machine Vision (MV) and Artificial Intelligence (AI) to proactively identify risks and enables drivers to self-correct unsafe behaviors.

Risky (and illegal) behaviors we will monitor include:

- Rolling stops
- Following to close
- Unsafe lane departures
- **Talking on a cell phone** (distracted driving)
- No seat belt

Why are we doing this:

- Take our safety performance to the next level
- Improve driver safety
- Reduce the chance of injuries or worse
- Reduce insurance and claim costs
- Reduce risky behaviors with effective coaching.
- To continue our integration the latest and best technology



The goal of the Lytx technology is NOT to catch drivers doing something wrong but rather to improve driver safety and coach drivers to world class performance.

Thank you for your professionalism and hard work during these challenging times.

Al Smith,
Director, Safety