



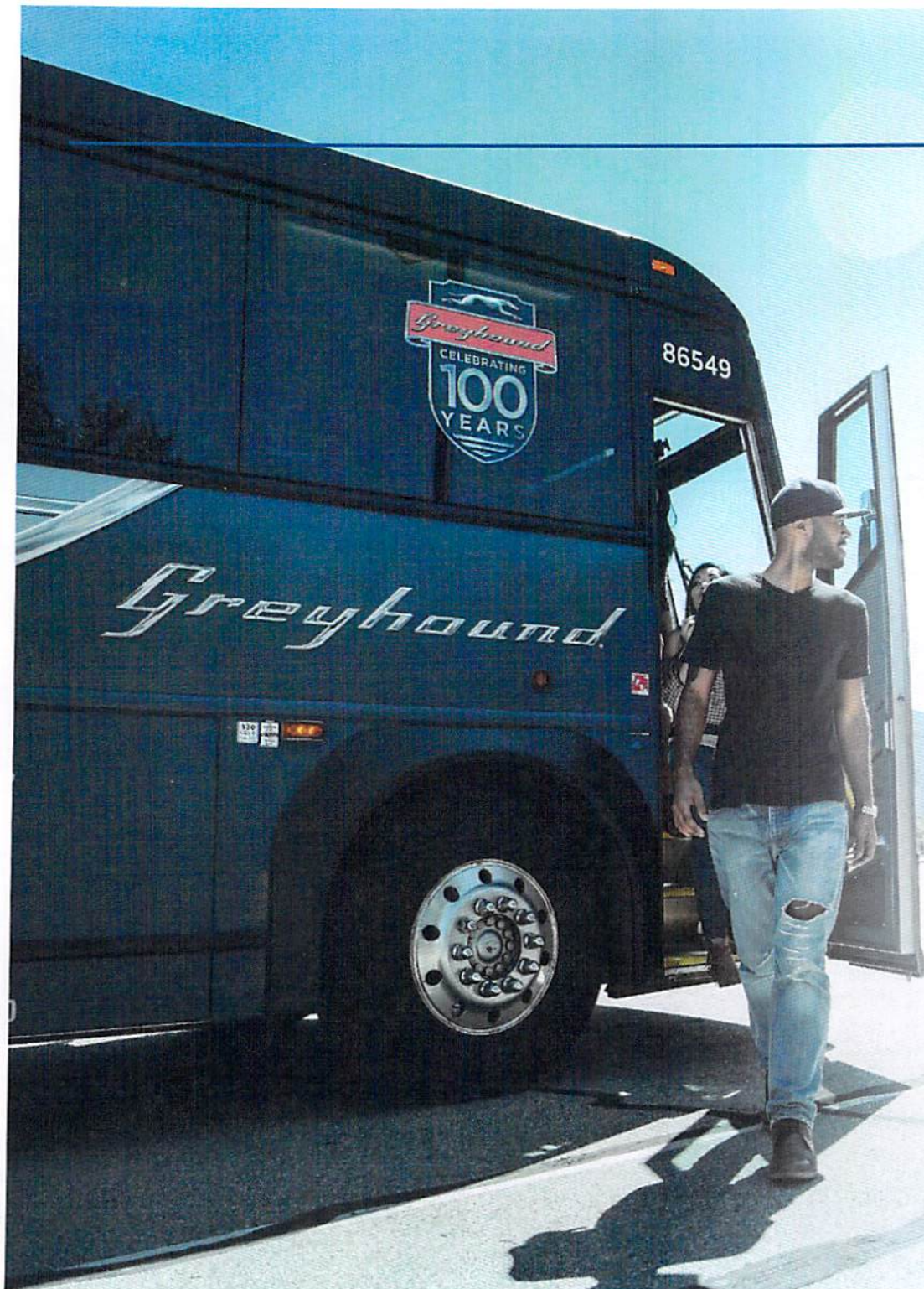
MOTOR CARRIER ATTACHMENT

Greyhound Safety Plan

Highland, IL

HWY23MH015

(9 pages)



**Greyhound
Safety Plan
2023**



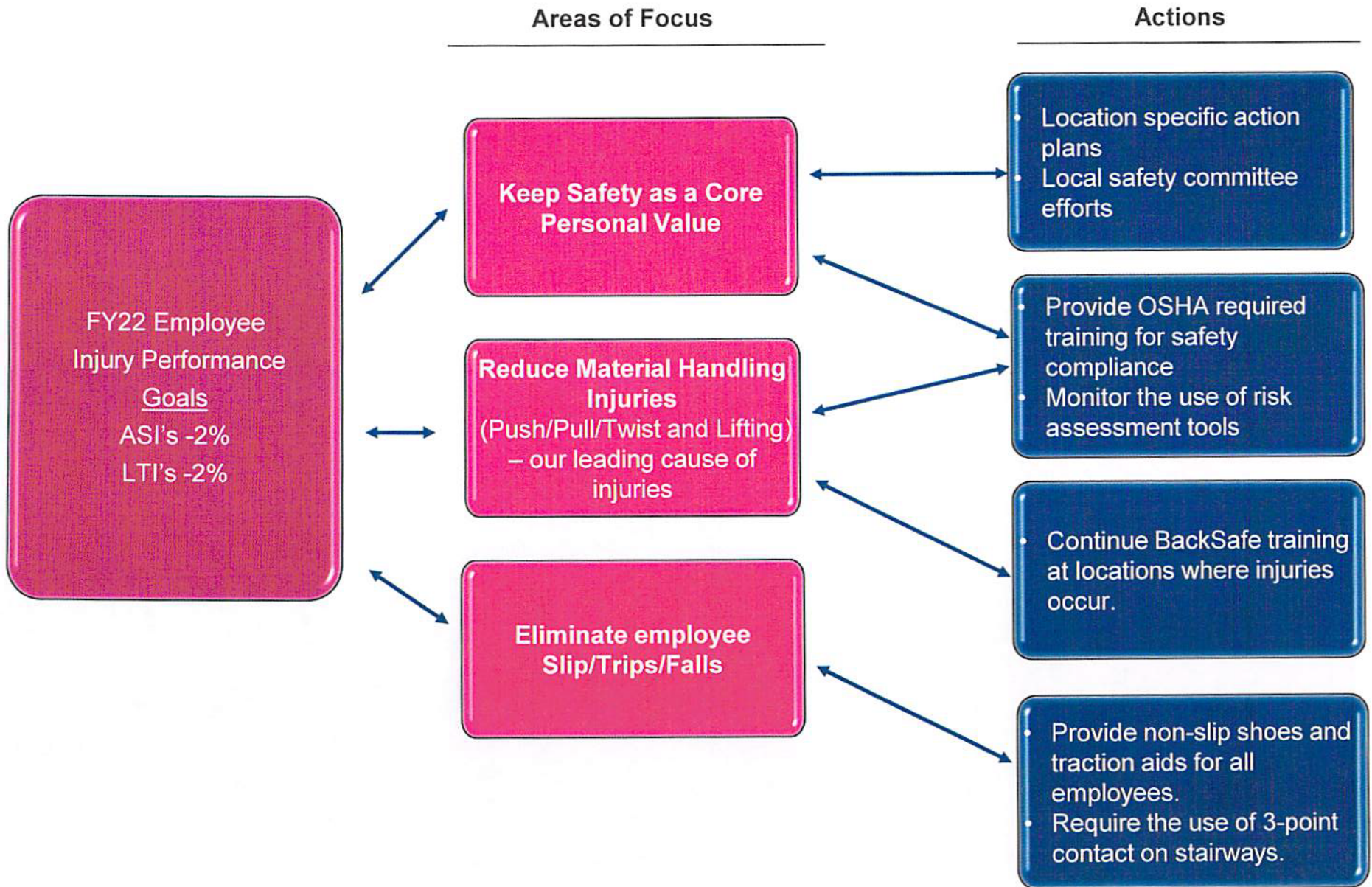
Greyhound Safety Plan for CY-2023 outlines our objectives and activities to lower risks and improve safety performance:

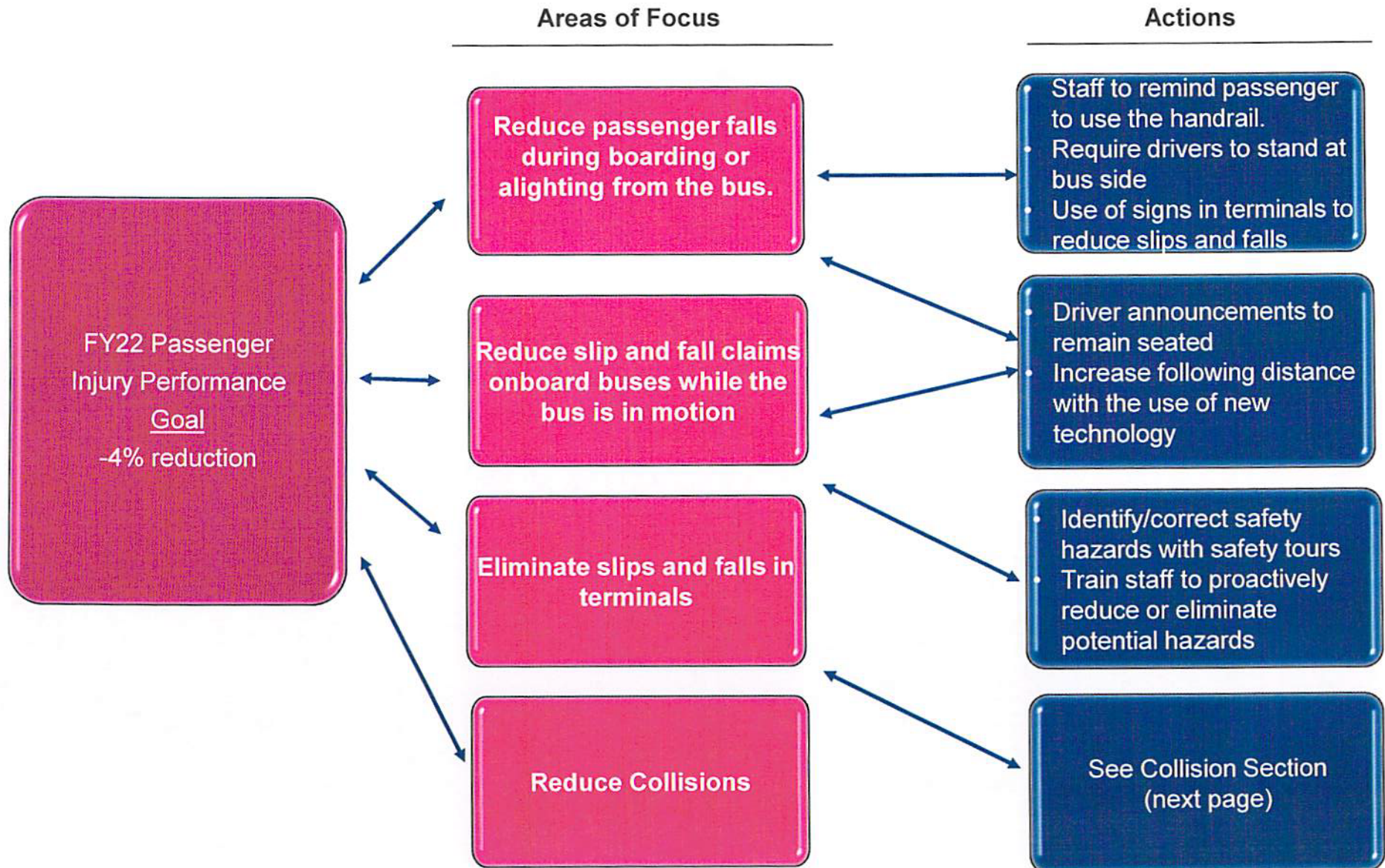
Key Objectives

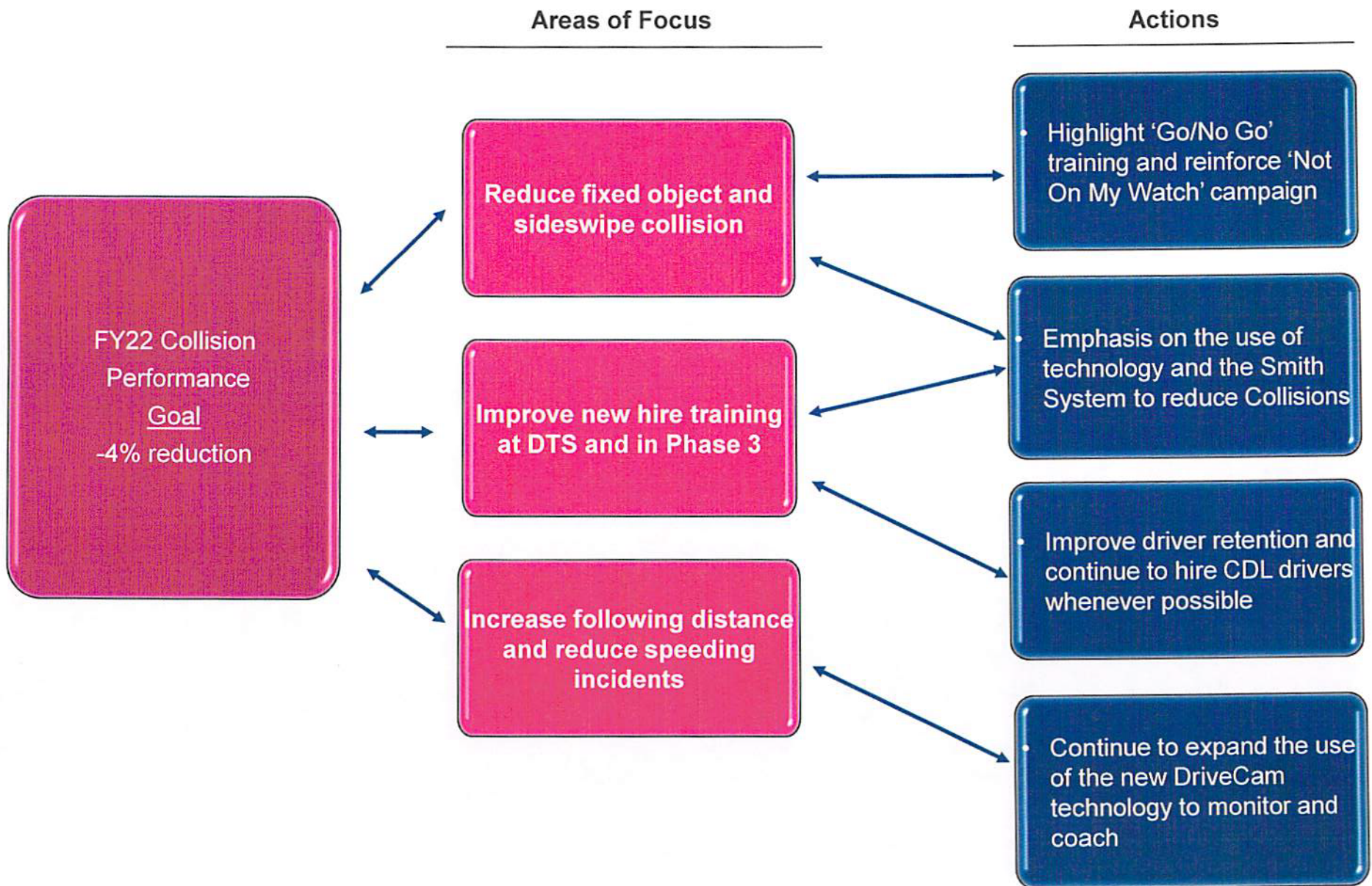
- Eliminate serious incidents and fatalities
- Improve and enhance the Be Safe program – providing all new managers with additional training in the program and hold all managers accountable
- Improve our overall safety performance – through better use of technology, safety review boards and enhancement of the Be Safe program

Key Areas of Focus and Activity

- Utilize advanced technology to identify and eliminate risky driving behaviours
- Continuously improve our driver training programs
- Maintain updates on the Business Continuity Plan with procedures to keep employees, customers and the public safe. Include annual OSHA training requirements for employees. Ensure the implementation of these procedures and monitor compliance.
- Local ownership/accountability of safety plans and committee meetings
- Continue positive 4:1 coaching and recognition to enhance Be Safe
- Continue BackSafe training program







Greyhound Initiatives



Source	Area	Requirements	Due date	R.A.G.	Comments
FMCSR on Bus Inspections	Compliance	<ul style="list-style-type: none"> Digitize bus inspection forms (M-7) and update the process to better comply with Federal Regulations 	July-2020		<ul style="list-style-type: none"> System fully implemented Monitoring compliance and re-training as needed
Group Safety	Fatigue, Speed & Behavior	<ul style="list-style-type: none"> Use of various technologies including updated features with DriveCam and pilot the use of Seeing Machines. These technologies are designed to improve driving behaviors. 	April 2021		<ul style="list-style-type: none"> Completed pilot tests for "seeing machine" technologies Planning to evaluate new DriveCam product this year
BeSafe	Continuous Improvement	<ul style="list-style-type: none"> Continue to embed Be Safe Principles with the use of Touchpoints and Debriefs. 	Ongoing		<ul style="list-style-type: none"> Tracking debriefs monthly Conducting on-line training refresher for existing managers New managers to receive extended training
Driver Training	Continuous Improvement	<ul style="list-style-type: none"> Ensure recurring training of our drivers through our fall training program and use of recurring training throughout the year. To include refresher training on Go/No-Go techniques. 	October-2020		<ul style="list-style-type: none"> Modernizing the driver training school Development of Fall training program is underway Continue best in class coaching effectiveness
High Interest Drivers	Management	<ul style="list-style-type: none"> Continue to coach, counsel and discipline to change behaviors with an emphasis on speeding and following distance. 	Ongoing		<ul style="list-style-type: none"> Individual coaching and monitoring for following distance incidents

Greyhound Initiatives



Source	Area	Requirements	Due date	R.A.G	Comments
Slip/Trip/Falls	Continuous Improvement	<ul style="list-style-type: none"> Daily facility walk around by Managers Local safety committees to identify, reduce and eliminate slip, trip & fall hazards in locations and on buses. Constant communication on good housekeeping and proper use of three-point contact 	Ongoing		<ul style="list-style-type: none"> Themed touchpoints on Slips and Falls planned for September Implementing Look, Hold and Land training
Collisions	Continuous Improvement	<ul style="list-style-type: none"> Reduce collision frequency by providing additional training on avoiding fixed objects and sideswipes. Field management to focus on ensuring drivers are using mirror stations and eliminating hazards that may exist on bus routes. 	Ongoing		<ul style="list-style-type: none"> Fall training program and refreshers for any preventable collision Mirror stations installed and re-painted at all locations last fall
Group Safety Standards and Best Practices	Management Checks	<ul style="list-style-type: none"> Improve consistency & quality of Safety Tours, Facility Inspections and Safety processes while maintaining safety standards and best practices. 	Ongoing		<ul style="list-style-type: none"> 2 inspections per year for major locations Local managers are conducting safety tours
Material Handling	Continuous Improvement	<ul style="list-style-type: none"> Recurring training on BackSafe principles with emphasis at locations with increases in lifting injuries. 	Ongoing		<ul style="list-style-type: none"> Training new BackSafe trainer this summer Monthly reporting of BackSafe training at BRM meetings Re-train all drivers during fall training

Greyhound Initiatives



Source	Area	Requirements	Due date	R.A.G	Comments
COVID-19	Employee and Passenger Safety	<ul style="list-style-type: none"> • Clean buses and terminals • Provide and monitor PPE use • Maintain social distancing • Meet all CDC requirements • Ensure safe work procedures and monitor compliance • Update Business Continuity Plan with proper safety procedures • Implement ZOONO process 	On-Going		<ul style="list-style-type: none"> • Bi-weekly Sr management meetings in place • Good process in place to monitor and procure PPE • Social distancing, cleaning in place at all terminals • Ozonating and enhanced bus cleaning process in place
Improve Near Miss and Hazard Reporting	Employee and Passenger Safety	<ul style="list-style-type: none"> • Expand our ability to track and report on near misses • Continue incident review process for near misses 	On-Going		<ul style="list-style-type: none"> • Evaluating new DriveCam technology with enhanced video recording • Review is included in Safety Committee process