



**VEHICLE FACTORS GROUP CHAIRMAN'S FACTUAL REPORT
ATTACHMENT**

2017 Freightliner Warranty Claim History

Bryce Canyon City, Utah

HWY19MH012

(48 pages)

EClaim 22 Sep 2019 15:56 - Claim EHXDZ0000049T

Claim EHXDZ0000049T

Submitting Location	: EHXD TRUCK CENTERS, INC.	Claim Type	: POLICY
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: PAID_IN_FULL
Claim Number	: Z0000049T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/16/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472P	Claim Date:	: 03/12/2017
DSM Name	: [REDACTED]	Accept Date	: 03/12/2017
WSC Ticket #	:	Created By:	: D70MAWIT
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		
Budget Code	: M - Vendor/Supplier		
Responsibility Code	: 15 - Field Service, Goodwill		
Top Fleets	: 00 - Non top 25 fleet		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	03/12/2017	D70MAWIT
S171	Y Component on rolldown table	READY_TO_SUBMIT	03/12/2017	D70MAWIT
S090	Y Claim is potential duplicate; review product history.	READY_TO_SUBMIT	03/12/2017	D70MAWIT
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	03/12/2017	D70MAWIT
00012	N Claim paid in full. Thank you.	ACCEPTED	03/13/2017	APLANT

Failure

Failure Date : 01/11/2017
 Repair Date : 01/16/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : ALU 883671 WHEEL POLISH OD / AS MACHINED ID
 Supplier : HA63
 Component : 018-003-037 (WHEEL ASSEMBLY - STEER AXLE)
 Position : 54-01 - Left&Right Front 1st/Single
 Cause : 36 - SCORED,SCRATCHED,SCUFFED
 Corrective Action : 24 - REPAIR
 Responsible Supplier : FLLC
 Parts Disposition : SCRAP
 Comments : ****POLICY PER ANDREW PLANT**** STEER WHEELS SCRATCHED NOTED ON DEL
 : RECEIPT.PULLED FRONT STEER WHEELS & SANDED OUT SCRATCHES & POLISH RIMS PUT
 BACK ON 1/13/17

Parts

Part #	Part Type	Qty		Part Description	System Price	Part Price		Handling		Paid	Total	Return	Core
		Claimed	Processed			Claimed	Processed %	Paid	Total				
					Total	0.00	0.00	0.00	0.00	0.00	0.00		

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System Processed	Processed	Claimed	Processed

GENERIC 018-3003A	WHEEL ASSEMBLY (RIM & WHEEL) - REPAIR	N	0.0	1.5	1.5	110.00	110.00	165.00	165.00
Service Model: F07 F07 FTL M2 106			Total	1.5	1.5			165.00	165.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
Total				0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable: return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	0.00	0.00	165.00	0.00	165.00	Accept Date : 03/12/2017
Processed	0.00	0.00	165.00	0.00	165.00	Process Date : 03/13/2017
Paid	0.00	0.00	165.00	0.00	165.00	Process # : 038497A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 03/18/2017
Net Paid	0.00	0.00	165.00	0.00	165.00	CR Memo # : A607813
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
045.JPG	2
042.JPG	1

Comments

Internal Comments

EClaim 22 Sep 2019 15:56 - Claim EHXD2017B950T

Claim EHXD2017B950T

Submitting Location	: EHXD TRUCK CENTERS, INC.	Claim Type	: TRANSPORTER
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: PAID_IN_FULL
Claim Number	: 2017B950T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/17/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 01/17/2017
DSM Name	:	Accept Date	: 01/18/2017
WSC Ticket #	:	Created By:	: D70DAKOH
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/18/2017	D70KAWIT
S228	Y Open claims exist for this product. Check claim history.	READY_TO_SUBMIT	01/18/2017	D70KAWIT
S171	Y Component on rolldown table	READY_TO_SUBMIT	01/18/2017	D70KAWIT
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	01/18/2017	D70KAWIT
00012	N Claim paid in full. Thank you.	ACCEPTED	02/07/2017	MIBARKE
00197	N Processor checking specifications	PAID_IN_FULL	02/07/2017	MIBARKE
00012	N Claim paid in full. Thank you.	PENDED	02/07/2017	MIBARKE

Failure

Failure Date : 01/11/2017
 Repair Date : 01/17/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : ALU 883672 WHEEL POLISH ID / AS MACHINED OD
 Supplier : HA63
 Component : 018-003-038 (WHEEL ASSEMBLY - DRIVE AXLE)
 Position : A9-01 - Left&Right Rear 1st/Single
 Cause : 36 - SCORED,SCRATCHED,SCUFFED
 Corrective Action : 24 - REPAIR
 Responsible Supplier : ALUA
 Parts Disposition : SCRAP
 Comments : DRIVE WHEELS SCRATCHED NOTED ON DEL RECEIPT.PULLED REAR DRIVE WHEELS &SANDED
 : OUT SCRATCH & POLISH RIMS PUT BACK ON 1/17/17

Parts

Part #	Part Type	Qty		Part Description	System Price	Part Price		Handling		Paid	Total	Return	Core
		Claimed	Processed			Claimed	Processed %	Paid	Total				
						Total	0.00	0.00	0.00	0.00			

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System Processed	Claimed	Processed	
GENERIC	018-3003A	WHEEL ASSEMBLY (RIM & WHEEL) - REPAIR	N	0.0	1.5	1.5	110.00	110.00	165.00	165.00

Service Model: F07 F07 FTL M2 106 Total 1.5 1.5 165.00 165.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
Total				0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
 Street Address : 2000 CASSOPOLIS STREET
 City : ELKHART ELKHART
 State/Province : IN IN
 Zip/Postal Code : 46514 46514
 Country : UNITED STATES UNITED STATES
 Phone # : (574)262-3441 (574)262-3441
 If part found Non-warrantable : return
 Select Carrier : UPSE
 Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	0.00	0.00	165.00	0.00	165.00	Accept Date : 01/18/2017
Processed	0.00	0.00	165.00	0.00	165.00	Process Date : 02/07/2017
Paid	0.00	0.00	165.00	0.00	165.00	Process # : 017824A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 02/11/2017
Net Paid	0.00	0.00	165.00	0.00	165.00	CR Memo # : A599156
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
034.JPG	2
030.JPG	1

Comments

Internal Comments

[Feb 7, 2017 12:06:51 PM:MIBARKE] Responsible Party manually changed by Processor.

EClaim 22 Sep 2019 15:56 - Claim EHXD2017B944T

Claim EHXD2017B944T

Submitting Location	: EHXD TRUCK CENTERS, INC.	Claim Type	: TRANSPORTER
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: DENIED
Claim Number	: 2017B944T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/16/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 01/16/2017
DSM Name	:	Accept Date	: 01/17/2017
WSC Ticket #	:	Created By:	: D70DAKOH
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S228	Y Open claims exist for this product. Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S171	Y Component on rolldown table	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
00144	N No warrantable work performed	ACCEPTED	02/07/2017	MIBARKE

Failure

Failure Date : 01/11/2017
 Repair Date : 01/16/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : ALU 883671 WHEEL POLISH OD / AS MACHINED ID
 Supplier : HA63
 Component : 018-003-037 (WHEEL ASSEMBLY - STEER AXLE)
 Position : 54-01 - Left&Right Front 1st/Single
 Cause : 36 - SCORED,SCRATCHED,SCUFFED
 Corrective Action : 24 - REPAIR
 Responsible Supplier : E773
 Parts Disposition : SCRAP
 Comments : STEER WHEELS SCRATCHED NOTED ON DEL RECEIPT.PULLED FRONT STEER WHEELS & SANDED OUT SCRATCHES & POLISH RIMS PUT BACK ON 1/13/17

Parts

Part #	Part Type	Qty		Part Description	System Price	Part Price		Handling		Paid	Total	Return	Core
		Claimed	Processed			Claimed	Processed %						
Total						0.00	0.00	0.00	0.00				

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System Processed	Claimed	Processed	
GENERIC	018-3003A	WHEEL ASSEMBLY (RIM & WHEEL) - REPAIR	N	0.0	1.5	0.0	110.00	0.00	165.00	0.00
Service Model: F07 F07 FTL M2 106					Total	1.5	0.0		165.00	0.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
Total				0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable: return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	0.00	0.00	165.00	0.00	165.00	Accept Date : 01/17/2017
Processed	0.00	0.00	0.00	0.00	0.00	Process Date : 02/07/2017
Paid	0.00	0.00	0.00	0.00	0.00	Process # : 016939A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 02/11/2017
Net Paid	0.00	0.00	0.00	0.00	0.00	CR Memo # : A599156
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID :

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
042.JPG	1
045.JPG	2

Comments

[Feb 7, 2017 11:49:29 AM:MIBARKE] Damages claimed are not visible in photos

Internal Comments

EClaim 22 Sep 2019 15:56 - Claim EHXD2017B943T

Claim EHXD2017B943T

Submitting Location	: EHXD TRUCK CENTERS, INC.	Claim Type	: TRANSPORTER
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: PAID_IN_FULL
Claim Number	: 2017B943T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/16/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 01/16/2017
DSM Name	:	Accept Date	: 01/17/2017
WSC Ticket #	:	Created By:	: D70DAKOH
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S228	Y Open claims exist for this product. Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
00248	N Transporter damage/shortage was noted	ACCEPTED	02/07/2017	MIBARKE

Failure

Failure Date : 01/11/2017
 Repair Date : 01/16/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : A22-51681-002 PANEL ASSY-TRIM PLATE,DASH,MD
 Supplier : T155
 Component : 002-008-001 (PANEL - DASH)
 Position : G5-00 - Center
 Cause : 36 - SCORED,SCRATCHED,SCUFFED
 Corrective Action : 03 - REPLACE WITH NEW
 Responsible Supplier : T155
 Parts Disposition : SCRAP
 Comments : DASH SURROUND SCRATCHED NOTED ON DEL RECEIPT.CHANGE OUT DASH SURROUND SCRATCH 1 1/4 IN. RIGHT SIDE 1/13/17

Parts

Part #	Part Type	Qty		Part Description	Part Price		Handling		Paid	Total	Return	Core
		Claimed	Processed		System Price	Claimed	Processed	%				
A22-51681-002	STANDARD	1	1 EACH	PANEL ASSY-TRIM PLATE,DASH,MD	72.61	72.61	72.61	33	23.96	96.57	No	No
Total					72.61	72.61	72.61		23.96	96.57		

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System Processed	Claimed	Processed	
STANDARD	680-6125A	PANEL, TOP COVER, DASH, R/R	N	0.4	0.4	0.4	110.00	110.00	44.00	44.00

STANDARD	939-6030A	DIGITAL PHOTO ADMINISTRATION	N	0.2	0.2	0.2	110.00	110.00	22.00	22.00
ADMIN	939-6010A	Admin SRT	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00
Service Model: F07 F07 FTL M2 106				Total	0.9	0.9			99.00	99.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
Total				0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable: return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	72.61	23.96	99.00	0.00	195.57	Accept Date : 01/17/2017
Processed	72.61	23.96	99.00	0.00	195.57	Process Date : 02/07/2017
Paid	72.61	23.96	99.00	0.00	195.57	Process # : 016629A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 02/11/2017
Net Paid	72.61	23.96	99.00	0.00	195.57	CR Memo # : A599156
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
021.JPG	2
020.JPG	1

Comments

Internal Comments

[Jan 17, 2017 10:31:34 AM:D70KAWIT] Please attach photo showing damage to interior component or frame rail paint per IWI 16-024
 [Feb 7, 2017 11:18:43 AM:MIBARKE] Responsible Party manually changed by Processor.

EClaim 22 Sep 2019 15:56 - Claim EHxD2017B942T

Claim EHxD2017B942T

Submitting Location :	EHXD TRUCK CENTERS, INC.	Claim Type :	TRANSPORTER
Product S/N :	3ALACWDT7HDJD9595	Product Type :	CHASSIS
Elite Support :	N	Status :	PAID_IN_FULL
Claim Number :	2017B942T	In Service Date :	
Make :	FTL	Build Date :	12/07/2016
Distance :	175 Units : MILES	Customer Name :	SVO GROUP
Model Year :	2017	Months In Service :	0
Repair Date :	01/16/2017	Failure Date :	01/11/2017
Repair Order :	R220001472	Claim Date: :	01/16/2017
DSM Name :		Accept Date :	01/17/2017
WSC Ticket # :		Created By: :	D70DAKOH
Incomplete: :			

Claim Summary

Request Type :	PAYMENT	Supplier Authorization # :	
Based On :		Supplier Additional Info :	
Authorization # :			

Claim Reason Codes

Code	Standard Reason	Status	Date	User
00248	Y Transporter damage/shortage was noted	RESPONSE_SENT	01/31/2017	BARNECH
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/31/2017	DMAYNAR
S228	Y Open claims exist for this product. Check claim history.	READY_TO_SUBMIT	01/31/2017	DMAYNAR
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	01/31/2017	DMAYNAR

Failure

Failure Date : 01/11/2017
Repair Date : 01/16/2017
Damage Code :

Failed Part Section

Primary Failed Part (PFP) : A18-44694-000 DOOR UPPER PULL HANDLE
Supplier : CM 5
Component : 002-048-040 (GRAB HANDLE - DOOR, INNER)
Position : D1-00 - Right
Cause : 36 - SCORED,SCRATCHED,SCUFFED
Corrective Action : 03 - REPLACE WITH NEW
Responsible Supplier : CM 5
Parts Disposition : SCRAP
Comments : RIGHT DOOR GRAB BAR SCRATCHED NOTED ON DEL RECEIPT.CHANGE OUT RIGHT DOOR GRAB BAR SCRATCH RIGHT SIDE CUT 1/13/17

Parts

Part #	Part Type	Qty		Part Description	Part Price		Handling		Paid	Total	Return	Core
		Claimed	Processed		System Price	Claimed	Processed	%				
A18-44694-000	STANDARD	1	1 EACH	DOOR UPPER PULL HANDLE	23.85	23.85	23.85	33	7.87	31.72	No	No
Total					23.85	23.85	23.85		7.87	31.72		

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System Processed	Claimed	Processed	
STANDARD	706-6045A	HANDLE, GRAB, DOOR, R/R	N	0.2	0.2	0.2	110.00	110.00	22.00	22.00

STANDARD	939-6030A	DIGITAL PHOTO ADMINISTRATION	N	0.2	0.2	0.2	110.00	110.00	22.00	22.00
ADMIN	939-6010A	Admin SRT	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00
Service Model: F07 F07 FTL M2 106				Total	0.7	0.7			77.00	77.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
				Total	0.00	0.00

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable: return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	23.85	7.87	77.00	0.00	108.72	Accept Date : 01/17/2017
Processed	23.85	7.87	77.00	0.00	108.72	Process Date : 01/31/2017
Paid	23.85	7.87	77.00	0.00	108.72	Process # : 071782A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 02/04/2017
Net Paid	23.85	7.87	77.00	0.00	108.72	CR Memo # : A597756
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
022.JPG	1
023.JPG	2

Comments

[Jan 31, 2017 3:24:03 PM: ██████████] resubmitted. no corrections needed per ██████████

Internal Comments

[Jan 17, 2017 10:30:11 AM: ██████████] Please attach photo showing damage to interior component or frame rail paint per IWI 16-024

[Jan 31, 2017 3:24:02 PM: ██████████] Please attach photo showing damage to interior component or frame rail paint per IWI 16-024

EClaim 22 Sep 2019 15:56 - Claim EHxD2017B936T

Claim EHxD2017B936T

Submitting Location	: EHXD TRUCK CENTERS, INC.	Claim Type	: TRANSPORTER
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: PAID_IN_FULL
Claim Number	: 2017B936T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/13/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 01/13/2017
DSM Name	:	Accept Date	: 01/17/2017
WSC Ticket #	:	Created By:	: D70DAKOH
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S228	Y Open claims exist for this product. Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
00012	N Claim paid in full. Thank you.	ACCEPTED	02/07/2017	MIBARKE
00197	N Processor checking specifications	PAID_IN_FULL	02/07/2017	MIBARKE
00012	N Claim paid in full. Thank you.	PENDED	02/07/2017	MIBARKE

Failure

Failure Date : 01/11/2017
 Repair Date : 01/13/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : 17-14787-001 PANEL-GRILLE CHR FTL M2 S2 B2 MT45 MT55
 Supplier : GO39
 Component : 002-001-003 (PANEL - GRILLE)
 Position : 00-00 - NA-NA
 Cause : 36 - SCORED,SCRATCHED,SCUFFED
 Corrective Action : 03 - REPLACE WITH NEW
 Responsible Supplier : KF34
 Parts Disposition : SCRAP
 Comments : GRILL SCRATCHED NOTED ON DEL RECEIPT.CHANGE OUT FRONT GRILL SCRATCH 2 1/2 IN. RIGHT SIDE 1/13/17

Parts

Part #	Part Type	Qty		U/M	Part Description	Part Price		Handling		Paid	Total	Return	Core
		Claimed	Processed			System Price	Claimed	Processed	%				
17-14787-001	STANDARD	1	1	EACH	PANEL-GRILLE CHR FTL M2 S2 B2 MT45 MT55	187.47	187.47	187.47	33	61.87	249.34	No	No
Total						187.47	187.47	187.47		61.87	249.34		

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System Processed	Claimed	Processed	

STANDARD	646-6012A	GRILLE, HOOD MTD, R/R	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00
ADMIN	939-6010A	Admin SRT	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00
Service Model: F07 F07 FTL M2 106				Total	0.6	0.6			66.00	66.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
Total				0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable: return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	187.47	61.87	66.00	0.00	315.34	Accept Date : 01/17/2017
Processed	187.47	61.87	66.00	0.00	315.34	Process Date : 02/07/2017
Paid	187.47	61.87	66.00	0.00	315.34	Process # : 016565A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 02/11/2017
Net Paid	187.47	61.87	66.00	0.00	315.34	CR Memo # : A599156
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
025.JPG	2
024.JPG	1

Comments

Internal Comments

[Feb 7, 2017 11:15:07 AM: [REDACTED]] Responsible Party manually changed by Processor.

EClaim 22 Sep 2019 15:56 - Claim EHxD2017B935T

Claim EHxD2017B935T

Submitting Location	: EHxD TRUCK CENTERS, INC.	Claim Type	: TRANSPORTER
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: DENIED
Claim Number	: 2017B935T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/13/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 01/13/2017
DSM Name	:	Accept Date	: 01/17/2017
WSC Ticket #	:	Created By:	: D70DAKOH
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S228	Y Open claims exist for this product. Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
00181	N Shortages or damages were not noted on a Transporter Delivery Receipt.	ACCEPTED	02/07/2017	MIBARKE

Failure

Failure Date : 01/11/2017
 Repair Date : 01/13/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : 22-54858-000 COVER-STEERING COLUMN,ADJ,CNTR,NO PRNDL
 Supplier : CM 5
 Component : 015-002-006 (COVER - STEERING COLUMN)
 Position : 00-00 - NA-NA
 Cause : 12 - BROKEN
 Corrective Action : 03 - REPLACE WITH NEW
 Responsible Supplier : E773
 Parts Disposition : PHOTO RETURN
 Comments : MIDDLE BOTTOM STEERING COLUMN COVER SCRATCHED NOTED ON DEL RECEIPT.CHANGE OUT MIDDLE BOTTOM STEERING COLUMN COVER SCRATCH 1 IN. MIDDLE CENTER 1/13/17

Parts

Part #	Part Type	Qty		Part Description	Part Price		Handling		Paid	Total	Return	Core
		Claimed	Processed		U/M	System Price	Claimed	Processed				
22-54858-000	STANDARD	1	0	EACH COVER-STEERING COLUMN,ADJ,CNTR,NO PRNDL	16.71	16.71	0.00	33	0.00	0.00	No	No
Total					16.71	16.71	0.00		0.00	0.00		

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System Processed	Claimed	Processed	
STANDARD	532-6050A	COVER, STEERING COLUMN, R/R	N	0.3	0.3	0.0	110.00	0.00	33.00	0.00

STANDARD	939-6030A	DIGITAL PHOTO ADMINISTRATION	N	0.2	0.2	0.0	110.00	0.00	22.00	0.00
ADMIN	939-6010A	Admin SRT	N	0.3	0.3	0.0	110.00	0.00	33.00	0.00
Service Model: F07 F07 FTL M2 106				Total	0.8	0.0			88.00	0.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
				Total	0.00	0.00

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable : return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	16.71	5.51	88.00	0.00	110.22	Accept Date : 01/17/2017
Processed	0.00	0.00	0.00	0.00	0.00	Process Date : 02/07/2017
Paid	0.00	0.00	0.00	0.00	0.00	Process # : 016523A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 02/11/2017
Net Paid	0.00	0.00	0.00	0.00	0.00	CR Memo # : A599156
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID :

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Comments

[Feb 7, 2017 11:11:30 AM:] Damages are not visible in photo

Internal Comments

[Jan 17, 2017 10:21:53 AM:] Please attach photo showing damage to interior component or frame rail paint per IWI 16-024

EClaim 22 Sep 2019 15:56 - Claim EHXD2017B935A

Claim EHXD2017B935A

Submitting Location	: EHXD TRUCK CENTERS, INC.	Claim Type	: TRANSPORTER
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: PAID_IN_FULL
Claim Number	: 2017B935A	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/13/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 02/17/2017
DSM Name	:	Accept Date	: 02/17/2017
WSC Ticket #	:	Created By:	: D70MAWIT
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	: Claim EHXD2017B935T	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S228	Y Open claims exist for this product. Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
00181	N Shortages or damages were not noted on a Transporter Delivery Receipt.	ACCEPTED	02/07/2017	MIBARKE
S177	Y Claim is based on previous denied claim	READY_TO_SUBMIT	02/17/2017	D70MAWIT
S091	Y Claim has been resubmitted for additional payment.	READY_TO_SUBMIT	02/17/2017	D70MAWIT
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	02/17/2017	D70MAWIT
00012	N Claim paid in full. Thank you.	ACCEPTED	03/08/2017	MIBARKE

Failure

Failure Date : 01/11/2017
 Repair Date : 01/13/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : 22-54858-000 COVER-STEERING COLUMN,ADJ,CNTR,NO PRNDL
 Supplier : CM 5
 Component : 015-002-006 (COVER - STEERING COLUMN)
 Position : 00-00 - NA-NA
 Cause : 12 - BROKEN
 Corrective Action : 03 - REPLACE WITH NEW
 Responsible Supplier : CM 5
 Parts Disposition : SCRAP
 Comments : MIDDLE BOTTOM STEERING COLUMN COVER SCRATCHED NOTED ON DEL RECEIPT.CHANGE OUT MIDDLE BOTTOM STEERING COLUMN COVER SCRATCH 1 IN. MIDDLE CENTER 1/13/17

Parts

Part #	Part Type	Qty Claimed	Qty Processed	U/M	Part Description	System Price	Part Price Claimed	Handling Processed %	Paid Total	Return Core
22-54858-000	STANDARD	1	1	EACH	COVER-STEERING COLUMN,ADJ,CNTR,NO PRNDL	16.71	16.71	16.71 33	5.51 22.22	No No
Total						16.71	16.71	5.51 22.22		

Labor

Hours Labor Rate Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Claimed	Processed	System	Processed	Claimed	Processed
STANDARD	532-6050A	COVER, STEERING COLUMN, R/R	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00
STANDARD	939-6030A	DIGITAL PHOTO ADMINISTRATION	N	0.2	0.2	0.2	110.00	110.00	22.00	22.00
ADMIN	939-6010A	Admin SRT	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00
Service Model: F07 F07 FTL M2 106				Total	0.8	0.8			88.00	88.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
Total				0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable: return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	16.71	5.51	88.00	0.00	110.22	Accept Date : 02/17/2017
Processed	16.71	5.51	88.00	0.00	110.22	Process Date : 03/08/2017
Paid	16.71	5.51	88.00	0.00	110.22	Process # : 005769A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 03/11/2017
Net Paid	16.71	5.51	88.00	0.00	110.22	CR Memo # : A605866
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
steering column cover 2 (002) R220001472.jpg	2
steering column cover 1 (002) R220001472.jpg	1

Comments

[Feb 7, 2017 11:11:30 AM:] Damages are not visible in photo
 [Feb 17, 2017 12:26:25 PM:] Resubmit with pictures showing damage

Internal Comments

[Jan 17, 2017 10:21:53 AM:] Please attach photo showing damage to interior component or frame rail paint per IWI 16-024
 [Feb 17, 2017 12:26:39 PM:] Please attach photo showing damage to interior component or frame rail paint per IWI 16-024
 [Mar 8, 2017 9:19:22 AM:] Responsible Party manually changed by Processor.

EClaim 22 Sep 2019 15:56 - Claim EHxD2017B934T

Claim EHxD2017B934T

Submitting Location	: EHXD TRUCK CENTERS, INC.	Claim Type	: TRANSPORTER
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: PAID_IN_FULL
Claim Number	: 2017B934T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/13/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 01/13/2017
DSM Name	:	Accept Date	: 01/17/2017
WSC Ticket #	:	Created By:	: D70DAKOH
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S228	Y Open claims exist for this product. Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
00248	Transporter damage/shortage was noted	ACCEPTED	02/06/2017	BARNECH

Failure

Failure Date : 01/11/2017
 Repair Date : 01/13/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : A22-54059-006 PANEL-DASH,RH,MD,LEVEL 2/3
 Supplier : T155
 Component : 002-008-001 (PANEL - DASH)
 Position : D1-00 - Right
 Cause : 36 - SCORED,SCRATCHED,SCUFFED
 Corrective Action : 03 - REPLACE WITH NEW
 Responsible Supplier : T155
 Parts Disposition : SCRAP
 Comments : RIGHT SIDE DASH SCRATCHED NOTED ON DEL RECEIPT.CHANGE OUT RIGHT SIDE DASH SCRATCH 1 1/2 IN. LEFT SIDE 1/13/17

Parts

Part #	Part Type	Qty		U/M	Part Description	Part Price		Handling		Total	Return	Core	
		Claimed	Processed			System Price	Claimed	Processed %	Paid				
A22-71573-001	STANDARD	1		1 EACH	PANEL-DASH,RH,MD,SERVICE	159.70	159.70	159.70	33.52	52.70	212.40	No	No
Total						159.70	159.70	159.70	52.70	212.40			

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System	Processed	Claimed	Processed
STANDARD	680-6120A	PANEL, DASH, RH, R/R	N	0.4	0.4	0.4	110.00	110.00	44.00	44.00

STANDARD	939-6030A	DIGITAL PHOTO ADMINISTRATION	N	0.2	0.2	0.2	110.00	110.00	22.00	22.00
ADMIN	939-6010A	Admin SRT	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00
Service Model: F07 F07 FTL M2 106				Total	0.9	0.9			99.00	99.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
			Total	0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable: return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	159.70	52.70	99.00	0.00	311.40	Accept Date : 01/17/2017
Processed	159.70	52.70	99.00	0.00	311.40	Process Date : 02/06/2017
Paid	159.70	52.70	99.00	0.00	311.40	Process # : 012868A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 02/11/2017
Net Paid	159.70	52.70	99.00	0.00	311.40	CR Memo # : A599156
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
021.JPG	2
020.JPG	1

Comments

Internal Comments

[Jan 17, 2017 10:19:35 AM: ██████████] Please attach photo showing damage to interior component or frame rail paint per IWI 16-024
 [Feb 6, 2017 8:05:51 PM: ██████████] Responsible Party manually changed by Processor.

EClaim 22 Sep 2019 15:56 - Claim EHxD2017B933T

Claim EHxD2017B933T

Submitting Location	: EHxD TRUCK CENTERS, INC.	Claim Type	: TRANSPORTER
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: PAID_IN_FULL
Claim Number	: 2017B933T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/13/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 01/13/2017
DSM Name	:	Accept Date	: 01/17/2017
WSC Ticket #	:	Created By:	: D70DAKOH
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S228	Y Open claims exist for this product. Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
00248	Transporter damage/shortage was noted	ACCEPTED	02/06/2017	BARNECH

Failure

Failure Date : 01/11/2017
 Repair Date : 01/13/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : A22-51677-000 PANEL-DASH, TOP COVER
 Supplier : T155
 Component : 002-008-001 (PANEL - DASH)
 Position : G5-00 - Center
 Cause : 36 - SCORED, SCRATCHED, SCUFFED
 Corrective Action : 03 - REPLACE WITH NEW
 Responsible Supplier : T155
 Parts Disposition : SCRAP
 Comments : TOP DASH PANEL SCRATCHED NOTED ON DEL RECEIPT. CHANGE OUT TOP DASH PANEL
 : SCRATCH 3/4 IN. LEFT SIDE 1/13/17

Parts

Part #	Part Type	Qty		Part Description	Part Price		Handling			Paid	Total	Return	Core
		Claimed	Processed		System Price	Claimed	Processed	%					
A22-51677-000	STANDARD	1	1 EACH	PANEL-DASH, TOP COVER	125.55	125.55	125.55	33	41.43	166.98	No	No	
Total					125.55	125.55	125.55	41.43	166.98				

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System Processed	Claimed	Processed	
STANDARD	680-6125A	PANEL, TOP COVER, DASH, R/R	N	0.4	0.4	0.4	110.00	110.00	44.00	44.00

STANDARD	939-6030A	DIGITAL PHOTO ADMINISTRATION	N	0.2	0.2	0.2	110.00	110.00	22.00	22.00
ADMIN	939-6010A	Admin SRT	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00
Service Model: F07 F07 FTL M2 106				Total	0.9	0.9			99.00	99.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
			Total	0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable: return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	125.55	41.43	99.00	0.00	265.98	Accept Date : 01/17/2017
Processed	125.55	41.43	99.00	0.00	265.98	Process Date : 02/06/2017
Paid	125.55	41.43	99.00	0.00	265.98	Process # : 012816A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 02/11/2017
Net Paid	125.55	41.43	99.00	0.00	265.98	CR Memo # : A599156
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
017.JPG	2
015.JPG	1

Comments

Internal Comments

[Jan 17, 2017 10:17:22 AM: ██████████] Please attach photo showing damage to interior component or frame rail paint per IWI 16-024
 [Feb 6, 2017 7:59:33 PM: ██████████] Responsible Party manually changed by Processor.

EClaim 22 Sep 2019 15:56 - Claim EHxD2017B932T

Claim EHxD2017B932T

Submitting Location	: EHXD TRUCK CENTERS, INC.	Claim Type	: TRANSPORTER
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: PAID_IN_FULL
Claim Number	: 2017B932T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/13/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 01/13/2017
DSM Name	:	Accept Date	: 01/17/2017
WSC Ticket #	:	Created By:	: D70DAKOH
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
00248	Y Transporter damage/shortage was noted	RESPONSE_SENT	01/31/2017	BARNECH
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/31/2017	DMAYNAR
S228	Y Open claims exist for this product. Check claim history.	READY_TO_SUBMIT	01/31/2017	DMAYNAR
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	01/31/2017	DMAYNAR

Failure

Failure Date : 01/11/2017
 Repair Date : 01/13/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : A18-44694-000 DOOR UPPER PULL HANDLE
 Supplier : CM 5
 Component : 002-048-040 (GRAB HANDLE - DOOR, INNER)
 Position : B1-00 - Left
 Cause : 36 - SCORED, SCRATCHED, SCUFFED
 Corrective Action : 03 - REPLACE WITH NEW
 Responsible Supplier : CM 5
 Parts Disposition : SCRAP
 Comments : LEFT DOOR GRAB BAR SCRATCHED NOTED ON DEL RECEIPT.CHANGE OUT LEFT DOOR GRAB BAR SCRATCH 2 1/4 IN. LEFT SIDE 1/13/17

Parts

Part #	Part Type	Qty		Part Description	Part Price		Handling		Paid Total	Return	Core
		Claimed	Processed		System Price	Claimed	Processed	%			
A18-44694-000	STANDARD	1	1 EACH	DOOR UPPER PULL HANDLE	23.85	23.85	23.85	33	7.87	31.72	No No
Total					23.85	23.85	23.85		7.87	31.72	

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System Processed	Claimed	Processed	
STANDARD	706-6045A	HANDLE, GRAB, DOOR, R/R	N	0.2	0.2	0.2	110.00	110.00	22.00	22.00

STANDARD	939-6030A	DIGITAL PHOTO ADMINISTRATION	N	0.2	0.2	0.2	110.00	110.00	22.00	22.00
ADMIN	939-6010A	Admin SRT	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00
Service Model: F07 F07 FTL M2 106				Total	0.7	0.7			77.00	77.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
			Total	0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable: return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	23.85	7.87	77.00	0.00	108.72	Accept Date : 01/17/2017
Processed	23.85	7.87	77.00	0.00	108.72	Process Date : 01/31/2017
Paid	23.85	7.87	77.00	0.00	108.72	Process # : 071780A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 02/04/2017
Net Paid	23.85	7.87	77.00	0.00	108.72	CR Memo # : A597756
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
007.JPG	2
006.JPG	1

Comments

[Jan 31, 2017 3:25:12 PM:] resubmitted. no corrections needed per CBarnes

Internal Comments

[Jan 17, 2017 10:15:47 AM:] Please attach photo showing damage to interior component or frame rail paint per IWI 16-024
 [Jan 31, 2017 3:25:12 PM:] Please attach photo showing damage to interior component or frame rail paint per IWI 16-024

EClaim 22 Sep 2019 15:56 - Claim EHxD2017B930T

Claim EHxD2017B930T

Submitting Location	: EHxD TRUCK CENTERS, INC.	Claim Type	: TRANSPORTER
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: PAID_IN_FULL
Claim Number	: 2017B930T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/13/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 01/13/2017
DSM Name	:	Accept Date	: 01/17/2017
WSC Ticket #	:	Created By:	: D70DAKOH
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S228	Y Open claims exist for this product. Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
00248	Y Transporter damage/shortage was noted	ACCEPTED	02/03/2017	BARNECH

Failure

Failure Date : 01/11/2017
 Repair Date : 01/13/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : A22-57394-001 ASSY-CUPHOLDER,DASH,
 Supplier : T155
 Component : 002-048-150 (CUP/THERMOS HOLDER ASSEMBLY)
 Position : 00-00 - NA-NA
 Cause : 12 - BROKEN
 Corrective Action : 03 - REPLACE WITH NEW
 Responsible Supplier : T155
 Parts Disposition : SCRAP
 Comments : CUPHOLDER SCRATCHED NOTED ON DEL RECEIPT.CHANGE OUT CUPHOLDER SCRATCH 1 1/2 IN. LEFT CUP 1/13/17

Parts

Part #	Part Type	Qty		Part Description	Part Price		Handling		Paid	Total	Return	Core
		Claimed	Processed		System Price	Claimed	Processed	%				
A22-57394-001	STANDARD	1	1 EACH	ASSY-CUPHOLDER,DASH,	67.76	67.76	67.76	33	22.36	90.12	No	No
Total					67.76	67.76	67.76		22.36	90.12		

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System	Processed	Claimed	Processed
STANDARD	680-6015P	CUP HOLDER, DASH, R/R	N	0.4	0.4	0.4	110.00	110.00	44.00	44.00

STANDARD	939-6030A	DIGITAL PHOTO ADMINISTRATION	N	0.2	0.2	0.2	110.00	110.00	22.00	22.00
ADMIN	939-6010A	Admin SRT	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00
Service Model: F07 F07 FTL M2 106				Total	0.9	0.9			99.00	99.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
			Total	0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable: return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	67.76	22.36	99.00	0.00	189.12	Accept Date : 01/17/2017
Processed	67.76	22.36	99.00	0.00	189.12	Process Date : 02/03/2017
Paid	67.76	22.36	99.00	0.00	189.12	Process # : 000795A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 02/04/2017
Net Paid	67.76	22.36	99.00	0.00	189.12	CR Memo # : A597756
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
019.JPG	2
018.JPG	1

Comments

Internal Comments

[Jan 17, 2017 10:14:08 AM: D [REDACTED]] Please attach photo showing damage to interior component or frame rail paint per IWI 16-024

EClaim 22 Sep 2019 15:56 - Claim EHxD2017B929T

Claim EHxD2017B929T

Submitting Location	: EHxD TRUCK CENTERS, INC.	Claim Type	: TRANSPORTER
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: PAID_IN_FULL
Claim Number	: 2017B929T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/13/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 01/13/2017
DSM Name	:	Accept Date	: 01/17/2017
WSC Ticket #	:	Created By:	: D70DAKOH
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S228	Y Open claims exist for this product. Check claim history.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	01/17/2017	D70KAWIT
00248	Transporter damage/shortage was noted	ACCEPTED	02/06/2017	BARNECH

Failure

Failure Date : 01/11/2017
 Repair Date : 01/13/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : A18-68536-014 PANEL-DOOR,LH,POWER MIRROR
 Supplier : CM 5
 Component : 002-017-029 (PANEL - TRIM, DOOR, FRONT)
 Position : B1-00 - Left
 Cause : 36 - SCORED,SCRATCHED,SCUFFED
 Corrective Action : 03 - REPLACE WITH NEW
 Responsible Supplier : KF34
 Parts Disposition : SCRAP
 Comments : LEFT DOOR PANEL SCRATCHED NOTED ON DEL RECEIPT.CHANGE OUT LEFT DOOR PANEL
 : SCRATCH RIGHT CENTER 1 IN. 1/13/17

Parts

Part #	Part Type	Qty		Part Description	Part Price		Handling		Paid	Total	Return	Core
		Claimed	Processed		System Price	Claimed	Processed	%				
A18-68536-014	STANDARD	1	1	EACH DOOR,LH,POWER MIRROR	158.04	158.04	158.04	33	52.15	210.19	No	No
Total					158.04	158.04	158.04	52.15	210.19			

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System	Processed	Claimed	Processed
STANDARD	706-6005C	PANEL, TRIM, DOOR, MAIN, R/R	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00

STANDARD	939-6030A	DIGITAL PHOTO ADMINISTRATION	N	0.2	0.2	0.2	110.00	110.00	22.00	22.00
ADMIN	939-6010A	Admin SRT	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00
Service Model: F07 F07 FTL M2 106				Total	0.8	0.8			88.00	88.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
			Total	0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable: return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	158.04	52.15	88.00	0.00	298.19	Accept Date : 01/17/2017
Processed	158.04	52.15	88.00	0.00	298.19	Process Date : 02/06/2017
Paid	158.04	52.15	88.00	0.00	298.19	Process # : 012812A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 02/11/2017
Net Paid	158.04	52.15	88.00	0.00	298.19	CR Memo # : A599156
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
008.JPG	2
006.JPG	1

Comments

Internal Comments

[Jan 17, 2017 10:13:05 AM: ██████ Please attach photo showing damage to interior component or frame rail paint per IWI 16-024
 [Feb 6, 2017 7:57:14 PM: ██████ Responsible Party manually changed by Processor.

EClaim 22 Sep 2019 15:56 - Claim EHxD2017B926T

Claim EHxD2017B926T

Submitting Location	: EHXD TRUCK CENTERS, INC.	Claim Type	: TRANSPORTER
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: PAID_IN_FULL
Claim Number	: 2017B926T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/12/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 01/12/2017
DSM Name	:	Accept Date	: 01/12/2017
WSC Ticket #	:	Created By:	: D70DAKOH
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S227	Y Duplicate product and distance from previous claim(s). Check claim history.	READY_TO_SUBMIT	01/12/2017	D70KAWIT
S003	Y Claimed total for Claim Type requires manual review.	READY_TO_SUBMIT	01/12/2017	D70KAWIT
00248	N Transporter damage/shortage was noted	ACCEPTED	02/03/2017	ASHLEYS

Failure

Failure Date : 01/11/2017
 Repair Date : 01/12/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) : A22-62508-001 FRAME-UPPER DASH,M2 FLAT
 Supplier : T155
 Component : 002-008-030 (SUPPORT - INSTRUMENT PANEL)
 Position : 00-00 - NA-NA
 Cause : 12 - BROKEN
 Corrective Action : 03 - REPLACE WITH NEW
 Responsible Supplier : T155
 Parts Disposition : SCRAP
 Comments : MAIN DASH SUPPORT SCRATCHED NOTED ON DEL RECEIPT.CHANGE OUT MAIN DASH SUPPORT SCRATCH LEFT OF KEY HOLDER 1 1/4 IN. 1/12/17

Parts

Part #	Part Type	Qty		Part Description	System Price	Part Price		Handling		Paid	Total	Return	Core
		Claimed	Processed			Claimed	Processed	%					
A22-71574-000	STANDARD	1	1 EACH	FRAME-UPPER DASH,MD,SERVICE	130.61	130.61	130.61	33	43.10	173.71	No	No	
Total						130.61	130.61		43.10	173.71			

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System Processed	Claimed	Processed	
GENERIC	002-3008A	SUPPORT - INSTRUMENT PANEL REPLACE WITH NEW	N	0.0	0.8	0.8	110.00	110.00	88.00	88.00
STANDARD	939-6030A	DIGITAL PHOTO ADMINISTRATION	N	0.2	0.2	0.2	110.00	110.00	22.00	22.00

ADMIN	939-6010A	Admin SRT	N	0.3	0.3	0.3	110.00	110.00	33.00	33.00
Service Model: F07 F07 FTL M2 106				Total	1.3	1.3			143.00	143.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
Total				0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable: return
Select Carrier : UPSE
Carrier Account Number : 438-165

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	130.61	43.10	143.00	0.00	316.71	Accept Date : 01/12/2017
Processed	130.61	43.10	143.00	0.00	316.71	Process Date : 02/03/2017
Paid	130.61	43.10	143.00	0.00	316.71	Process # : 000699A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 02/04/2017
Net Paid	130.61	43.10	143.00	0.00	316.71	CR Memo # : A597756
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Attachments (2)

Attachments	Description
012.JPG	2
011.JPG	1

Comments

Internal Comments

[Jan 12, 2017 4:15:36 PM: D [REDACTED] T] Please attach photo showing damage to interior component or frame rail paint per IWI 16-024
 [Feb 3, 2017 3:43:37 PM: A [REDACTED]] Responsible Party manually changed by Processor.

EClaim 22 Sep 2019 15:56 - Claim EHXD2017B925T

Claim EHXD2017B925T

Submitting Location	: EHXD TRUCK CENTERS, INC.	Claim Type	: PDI
Product S/N	: 3ALACWDT7HDJD9595	Product Type	: CHASSIS
Elite Support	: N	Status	: PAID_IN_FULL
Claim Number	: 2017B925T	In Service Date	:
Make	: FTL	Build Date	: 12/07/2016
Distance	: 175 Units : MILES	Customer Name	: SVO GROUP
Model Year	: 2017	Months In Service	: 0
Repair Date	: 01/12/2017	Failure Date	: 01/11/2017
Repair Order	: R220001472	Claim Date:	: 01/12/2017
DSM Name	:	Accept Date	: 01/12/2017
WSC Ticket #	:	Created By:	: D70DAKOH
Incomplete:	:		

Claim Summary

Request Type	: PAYMENT	Supplier Authorization #	:
Based On	:	Supplier Additional Info	:
Authorization #	:		

Claim Reason Codes

Code	Standard Reason	Status	Date	User
S152	Y Claim paid in full.	READY_TO_SUBMIT	01/12/2017	D70KAWIT

Failure

Failure Date : 01/11/2017
 Repair Date : 01/12/2017
 Damage Code :

Failed Part Section

Primary Failed Part (PFP) :
 Supplier : UNKNW
 Component : F99-999-091 (PERFORMED PDI)
 Position : 00-00 - NA-NA
 Cause : 00 - NO FAILURE
 Corrective Action : 06 - INSPECT
 Responsible Supplier : FLLC
 Parts Disposition : SCRAP
 Comments : PERFORM PREDELIVERY INSPECTIONDID P.D.I. ON NEW TRUCK 1/12/17

Parts

Part #	Part Type	Qty		Part Description	System Price	Part Price		Handling		Total	Return	Core
		Claimed	Processed			Claimed	Processed %	Paid	Total			
						0.00	0.00	0.00	0.00			

Labor

Labor Type	SRT	SRT Description	Add Ops	SRT Hours	Hours		Labor Rate		Labor	
					Claimed	Processed	System	Processed	Claimed	Processed
STANDARD	958-6010A	PRE-DELIVERY, INSPECTION	N	2.5	2.5	2.5	110.00	110.00	275.00	275.00
	958-7001A	CNG Cabinet Torque	N	0.3	0.0	0.0	0.00	0.00	0.00	0.00
Service Model: F07 F07 FTL M2 106					Total	2.5	2.5		275.00	275.00

Other Charges

Expense Type	Description	Invoice #	Invoice Date	Charges		Supporting Documentation
				Claimed	Processed	
				0.00	0.00	

Dealer Part Return Location

Company Name : TRUCK CENTERS, INC. TRUCK CENTERS, INC.
Street Address : 2000 CASSOPOLIS STREET
City : ELKHART ELKHART
State/Province : IN IN
Zip/Postal Code : 46514 46514
Country : UNITED STATES UNITED STATES
Phone # : (574)262-3441 (574)262-3441
If part found Non-warrantable : scrap
Select Carrier :
Carrier Account Number :

Financial Summary

	Parts Handling	Labor	Other	Flat Amount	Total	Information
Claimed	0.00	0.00	275.00	0.00	275.00	Accept Date : 01/12/2017
Processed	0.00	0.00	275.00	0.00	275.00	Process Date : 01/12/2017
Paid	0.00	0.00	275.00	0.00	275.00	Process # : 044111A
Charge Back	0.00	0.00	0.00	0.00	0.00	CR Memo Date : 01/14/2017
Net Paid	0.00	0.00	275.00	0.00	275.00	CR Memo # : A592133
Paid Tax	0.00	0.00	0.00	0.00	0.00	Tax Rates : Not Applicable
Charged Back Tax	0.00	0.00	0.00	0.00	0.00	Tax Area ID : 150390430

Charge Back History

Process Date Charge Back Type Dealer Info Reference Parts Handling Labor Other Total Taxes Paid Credit Memo #

Comments

Internal Comments

Product

Submitting Location		Unit #	
Product S/N	3ALACWDT7HDJD9595	Base Model	M2106
Make	FTL	Model	MM106042S
In Service Distance	1900 MILES	Order Date	06/30/2016
In Service Date	04/26/2017	Offline Date	12/06/2016
Cab Start Date	12/06/2016	Customer Name	██████████
Build Date	12/07/2016	Special Conditions	
Refurbished	No	PDI Submitting Location	EHXD
PDI Date	01/12/2017		

Coverage Determination

Failure Date	09/22/2019	Component	
Distance	MILES	Cause	
PFP			

Product Campaigns

Campaign	Campaign Description	Active	Inactivate Date	Reactivate Date	End Date	Replaced With	Partner Apprvd?	Type	S/N Status	Claim Number
----------	----------------------	--------	-----------------	-----------------	----------	---------------	-----------------	------	------------	--------------

Chassis Coverages - 3ALACWDT7HDJD9595

Chassis - Warranty Coverage

Coverages	Time	Period	End Date	Distance	Unit #	Pay Rate				Expense Type	Deductible
						Parts	Labor	Handling	Other		
E BASIC VEHICLE X	P24	MONTHS	R 4/26/2019	E Unlimited	D MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
E BATTERIES X	P12	MONTHS	R 4/26/2018	E 100000	D MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
E BRIGHTWORK X	P6	MONTHS	R 10/26/2017	E Unlimited	D MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
CAB CORROSION	60	MONTHS	4/26/2022	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
CAB STRUCTURE	60	MONTHS	4/26/2022	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0

CHASSIS PAINT	X	P	6	MONTHS	R	10/26/2017	E	Unlimited	D	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
CORROSION	X	P	6	MONTHS	R	10/26/2017	E	Unlimited	D	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
FRAME RAILS AND CROSSMEMBERS			60	MONTHS		4/26/2022		Unlimited		MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
GHG14 TIRE (FILE DIRECT)	X	P	24	MONTHS	R	4/26/2019	E	24000	D	MILES	0.00%	0.00%	0.00%	0.00%	All	0.0
GHG14 WITHOUT A/C			60	MONTHS		4/26/2022		100000		MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
GO SEE DETROIT FRONT AXLE COVERAGE	X	P	1	DAYS	R	4/27/2017	E	0	D	MILES		0.00%				0.0
GO SEE DETROIT REAR AXLE COVERAGE	X	P	1	DAYS	R	4/27/2017	E	0	D	MILES		0.00%				0.0
PAINT	X	P	12	MONTHS	R	4/26/2018	E	100000	D	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TRANSFER CASE	X	P	24	MONTHS	R	4/26/2019	E	Unlimited	D	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TRANSMISSION	X	P	24	MONTHS	R	4/26/2019	E	Unlimited	D	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0

Chassis - Extended Coverage

Coverages	Time	Period	End Date	Distance	Unit #	Pay Rate				Expense Type	Deductible					
						Parts	Labor	Handling	Other							
EXT TOWING/ROADSIDE SERVICE	X	P	24	MONTHS	R	4/26/2019	E	Unlimited	D	MILES	100.00%	100.00%	100.00%	550.0	Road_Call	0.0
	X	P			R		E		D					550.0	Towing	0.0

Axle Coverages

Warranty Coverage - FRONT AXLE FORWARD OR SINGLE - 739912-A755566

Coverages	Time	Period	End Date	Distance	Unit #	Pay Rate				Expense Type	Deductible
						Parts	Labor	Handling	Other		
BASIC AXLE X	P24	MONTHS	R4/26/2019	EUnlimited	DMILES	100.00%	100.00%	100.00%	100.00%	All	0.0
E X	P	I	R	E	D					Unlimited Towing	0.0
E X	P	I	R	E	D					Unlimited Road_Call	0.0
TIE ROD ASSEMBLY X	P12	MONTHS	R4/26/2018	EUnlimited	DMILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TIE ROD BOOTS X	P12	MONTHS	R4/26/2018	EUnlimited	DMILES	100.00%	100.00%	100.00%	100.00%	All	0.0

Warranty Coverage - REAR AXLE FORWARD OR SINGLE - 742820-A221864

Coverages	Time	Period	End Date	Distance	Unit #	Pay Rate				Expense Type	Deductible
						Parts	Labor	Handling	Other		
BASIC AXLE X	P24	MONTHS	R4/26/2019	EUnlimited	DMILES	100.00%	100.00%	100.00%	100.00%	All	0.0
E X	P	I	R	E	D					Unlimited Towing	0.0
E X	P	I	R	E	D					Unlimited Road_Call	0.0
SEALS AND GASKETS X	P24	MONTHS	R4/26/2019	E300000	DMILES	100.00%	100.00%	100.00%	100.00%	All	0.0
YOKES ATTACHING HARDWARE X	P0	MONTHS	R3/8/2018	E0	DMILES	0.00%	0.00%	0.00%	0.00%	All	0.0

Detroit Connect Coverage

Coverages	Time	Period	Begin Date	End Date	Distance	Unit #
-----------	------	--------	------------	----------	----------	--------

Major Components

Component	MFG	Model	FTL Part #	Component S/N	Syn Lube	MCP Type	In Serv Date
ENGINE	CUM	ISB16	C01-00241-044	74061508		Original	4/26/2017
ATD			CUMA047R300	56328165017		Original	4/26/2017
MAIN TRANSMISSION	ALI	2200 PTS	C07-00028-206	6311499303	Y	Original	4/26/2017
FRONT AXLE FORWARD OR SINGLE	MBA	F100-3N	C10-00002-268	739912-A755566		Original	4/26/2017
REAR AXLE FORWARD OR SINGLE	MBA	R175-2N	C11-00002-030	742820-A221864	Y	Original	4/26/2017
STEERING GEAR				T9995S		Original	4/26/2017
ABS / WABCO				082044		Original	4/26/2017
CARB08 EMISSION CERTIFICATION				30702655		Original	4/26/2017
VEHICLE IGNITION KEY CODE				FT1413		Original	4/26/2017

BASIC VEHICLE

COVERAGE INCLUDES ALL FACTORY-INSTALLED COMPONENTS OF THE CHASSIS/VEHICLE THAT ARE NOT EXCLUDED ELSEWHERE IN THE NEW PRODUCT LIMITED WARRANTY (WARRANTY), OR DESCRIBED AS HAVING A DIFFERENT TIME, OR DISTANCE, OR HOURS, OR LISTED SEPARATELY ON EACH NEW VEHICLE COVERAGE TABLE. SEE THE WARRANTY MANUAL FOR A COMPLETE LIST OF EXCEPTIONS AND EXCLUSIONS. ALSO EXCLUDED ARE COMPONENTS WARRANTED DIRECTLY BY COMPONENT MANUFACTURER.

FRAME RAILS AND CROSSMEMBERS

INCLUDES: FACTORY INSTALLED FRAME RAILS, FRAME RAIL LINERS, FRAME RAIL EXTENSIONS, ANY ITEM(S) FACTORY WELDED TO FRAME RAILS, CROSSMEMBERS, GUSSETS, AND HUCK-MOUNTING BOLTS THAT ATTACH GUSSETS TO CROSSMEMBERS AND GUSSETS/CROSSMEMBERS TO FRAME RAILS.
EXCLUDES: ALL BOLT-ON ITEMS ATTACHED WITH EITHER CONVENTIONAL OR HUCK BOLTS.

CAB STRUCTURE

COVERAGE INCLUDES CAB AND INTEGRAL SLEEPER STRUCTURAL COMPONENTS, STRUCTURAL COMPONENTS OF FACTORY INSTALLED SLEEPER BOXES, SHEET METAL PANELS, DOORS, AND HOODS. EXCLUDES ALL BOLT-ON COMPONENTS INCLUDING DOOR AND HOOD HINGES, LATCHES, GUIDES, AND OTHER MOUNTING HARDWARE.

TRANSFER CASE

COVERAGE INCLUDES HOUSING AND ALL INTERNALLY LUBRICATED PARTS. EXCLUDES BROKEN SYNCHRONIZER PINS, PTOS, AIRLINES, GAUGE, CLUTCH ASSEMBLIES, DRIVELINE(S), AND U-JOINTS.
(NAMCO CLAIMS ARE FILE DIRECT)

BATTERIES

STANDARD BATTERY COVERAGE INCLUDES ALLIANCE AND NORTHSTAR BRAND BATTERIES ONLY; CLAIMS FOR ALL OTHER BRANDS MUST BE SUBMITTED DIRECTLY TO THE SUPPLIER. INCLUDES STARTING BATTERY ASSEMBLIES AND FACTORY INSTALLED AUXILIARY POWER UNIT (APU) BATTERY ASSEMBLIES. EXCLUDES NON-ALLIANCE AND NON-NORTHSTAR BATTERIES, BATTERY CABLES, BATTERY MOUNTING BOX, AND HARDWARE.

CRANKING BATTERY ONLY COVERAGES INCLUDES ALLIANCE OR NORTHSTAR BRAND BATTERIES ONLY; CLAIMS FOR ALL OTHER BRANDS MUST BE SUBMITTED DIRECTLY TO THE SUPPLIER. CRANKING BATTERY WARRANTY INCLUDES FACTORY INSTALLED CRANKING (STARTER) BATTERY ASSEMBLIES ONLY. EXCLUDES APU BATTERY ASSEMBLIES, NON-ALLIANCE AND NON-NORTHSTAR BRAND BATTERIES, BATTERY CABLES, BATTERY MOUNTING BOX, AND HARDWARE.

AUXILIARY BATTERY ONLY COVERAGE INCLUDES ALLIANCE** OR NORTHSTAR BRAND BATTERIES ONLY; CLAIMS FOR ALL OTHER BRANDS MUST BE SUBMITTED DIRECTLY TO THE SUPPLIER. AUXILIARY BATTERY WARRANTY INCLUDES FACTORY INSTALLED APU BATTERY ASSEMBLIES ONLY. EXCLUDES CRANKING (STARTER) BATTERY ASSEMBLIES, NON-ALLIANCE AND NON-NORTHSTAR BRAND BATTERIES, BATTERY CABLES, BATTERY MOUNTING BOX, AND HARDWARE. **DETROIT BRAND BATTERIES OF THE SAME GROUP AND AMPERAGE ARE INTERCHANGEABLE WITH ALLIANCE BRAND BATTERIES AND CARRY THE SAME COVERAGE PERIOD.

TRANSMISSION

COVERAGE DOES NOT INCLUDE ALLISON TRANSMISSIONS OR EATON HYBRID TRANSMISSIONS (FILE DIRECT). COVERAGE INCLUDES HOUSING AND ALL INTERNALLY LUBRICATED PARTS, ELECTRIC/AIR SHIFT/CONTROL UNITS, VALVES, GASKETS, AND SEALS. EXCLUDES BROKEN SYNCHRONIZER PINS, PTOS, AIRLINES, GAUGE, CLUTCH ASSEMBLIES, DRIVELINE(S), AND U-JOINTS.

CAB CORROSION

COVERAGE IS LIMITED TO RUST-THROUGH OR PERFORATION OF THE CAB AND INTEGRAL SLEEPER STRUCTURE AND SLEEPER BOX DUE TO CORROSION FROM WITHIN. EXCLUDES ALL CONDITIONS OF RUST OR CORROSION THAT HAVE NOT RESULTED IN RUST-THROUGH OR PERFORATION AS WELL AS SURFACE RUST OR CORROSION CAUSED BY NON-ADHESION AND ANY DAMAGE TO PAINT SUCH AS CHIPS OR SCRATCHES.

CORROSION

INCLUDES: WARRANTY AGAINST CORROSION TO ANY METAL OR METAL ALLOY COVERAGE INCLUDES WARRANTY AGAINST CORROSION TO ANY METAL OR METAL ALLOY PART OF THE VEHICLE.

EXCLUDES:

- CORROSION CAUSED BY GENERAL RUST (E.G., RUST ON THE UNFINISHED BACKSIDE OF A BUMPER)
- SURFACE RUST CAUSED BY CHIPS OR SCRATCHES IN THE PAINT OR CHROME SURFACES
- CORROSION CAUSED BY SEVERE WASH SOLUTIONS, CLEANING SOLVENTS, DETERGENTS, COMPOUNDS
- CORROSION CAUSED BY SALINITY IN THE ENVIRONMENT OR CORROSIVE SALTS AND/OR CHEMICALS USED ON THE ROAD SURFACE
- CORROSION DUE TO IMPROPER USE, MISUSE, OR ABUSE, NEGLIGENCE, INCLUDING IMPROPER OR INSUFFICIENT MAINTENANCE
- CORROSION DUE TO OCEAN SPRAY
- CORROSION DUE TO ENVIRONMENTAL DAMAGE, INCLUDING AIRBORNE FALLOUT (INCLUDES CHEMICALS, TREE SAP, ETC.), OR OTHER ATMOSPHERIC CONDITIONS, OR OTHER ACTS OF NATURE
- CORROSION DUE TO DAMAGE CAUSED BY HIGH-PRESSURE WASHING
- CORROSION CAUSED BY ACID RAIN OR OTHER INDUSTRIAL FALLOUT
- CORROSION DUE TO IMPROPER PREVENTION MEASURES DURING STORAGE OR USE
- CORROSION OR RUST ON TONE RINGS, ROTORS, OR DRUMS

CHASSIS PAINT

COVERAGE INCLUDES ALL FACTORY-PAINTED SURFACES ON FRAME RAILS, CROSSMEMBERS/GUSSETS, FRONT AND REAR BUMPERS, SUSPENSION COMPONENTS, POWERTRAIN COMPONENTS, DRIVELINES, FUEL TANKS, AIR TANKS, WHEEL END EQUIPMENT, TOOL BOXES, BATTERY BOXES, ACCESS STEPS, ATTACHING BRACKETS AND HARDWARE, AND DEFECTS SUCH AS PEELING OR NON-ADHESION. EXCLUDES U-JOINTS AND ANY DAMAGES TO PAINT OR PAINTED SURFACE SUCH AS CHIPS AND SCRATCHES.

BRIGHTWORK

COVERAGE INCLUDES ALL FACTORY INSTALLED COMPONENTS WITH CHROME, POLISHED ALUMINUM, OR POLISHED STAINLESS STEEL SURFACES. EXCLUDES ANY DAMAGE TO BACKSIDE OF BUMPERS, AND CONCEALED OR INNER SURFACES.

PAINT

INCLUDES: ALL FACTORY-PAINTED EXTERIOR SURFACES (EXCEPT THOSE INCLUDED IN CHASSIS PAINT COVERAGE) AGAINST ORANGE PEEL, PEELING OR DELAMINATING, CRACKING OR CHECKING OR LOSS OF GLOSS DUE TO CRACKING, CHECKING OR HAZING.

EXCLUDES: LACK-OF-GLOSS ISSUES ON VEHICLES PAINTED WITH LOW GLOSS COLORS; THE UNDERSIDES OF HOODS AND ROOF AND SIDE MOUNTED AIR FAIRINGS; AND ANY DAMAGES TO THE PAINT OR PAINTED SURFACE SUCH AS CHIPS AND SCRATCHES.

GHG14 TIRE (FILE DIRECT)

Daimler Trucks North America LLC (DTNA) warrants that its vehicles are (1) designed, built and equipped with tires that conform, at the time of sale, with requirements of vehicle manufacturers whose vehicles are designed to meet applicable 2014 and later U.S. Environmental Protection Agency and National Highway Traffic and Safety Administration greenhouse gas and fuel efficiency standards, and (2) those tires are free from defects in material and workmanship which cause the vehicle to fail to conform with the vehicle manufacturer's requirements for a period of 2 years or 24,000 miles, whichever occurs first. Claims for failures under this coverage are filed directly to the tire manufacturer.

GHG14 WITHOUT A/C

Daimler Trucks North America LLC (DTNA) warrants that its vehicles are (1) designed, built and equipped so as to conform, at the time of sale, with requirements of vehicle manufacturers whose vehicles are designed to meet applicable 2014 and later U.S. Environmental Protection Agency and National Highway Traffic and Safety Administration Standards greenhouse gas and fuel efficiency standards, and (2) free from defects in material and workmanship which cause the vehicle to fail to conform with the vehicle manufacturer's requirements for all vehicle emission control items listed.

SPECIFIC COMPONENT DETAILS CAN BE FOUND IN WARRANTY COVERAGE DESCRIPTIONS SECTION OF THE WARRANTY MANUAL. DIESEL EMISSION 2010 COMPONENTS ARE INCLUDED IN THIS GHG14 COVERAGE.

THIS COVERAGE DOES NOT APPLY TO ENGINES OR EMISSIONS COMPONENTS SUPPLIED & WARRANTED DIRECTLY BY THE ENGINE MANUFACTURER.

BASIC AXLE

A REAR AXLE COULD BE A DRIVE, NON-DRIVE, OR TANDEM AXLE. COVERAGE INCLUDES ALL AXLE COMPONENTS SUPPLIED/MANUFACTURED BY DETROIT. WARRANTABLE COMPONENTS COULD INCLUDE, BUT NOT BE LIMITED TO, AXLE HOUSING, CARRIER ASSEMBLY, DIFFERENTIAL ASSEMBLY, POWER DIVIDER, AXLE SHAFTS, AND GASKETS AND SEALS. EXCLUDED COMPONENTS COULD INCLUDE, BUT NOT BE LIMITED TO, SUSPENSION AND TORQUE ROD BRACKETS, TIE ROD ENDS, WHEEL END EQUIPMENT, WIRING, YOKES, AND ATTACHING HARDWARE.

A FRONT/STEER AXLE CAN BE A FRONT POWERED OR NON-POWERED AXLE. COVERAGE INCLUDES ALL AXLE COMPONENTS SUPPLIED/MANUFACTURED BY DETROIT. WARRANTABLE COMPONENTS COULD INCLUDE, BUT NOT LIMITED TO I-BEAM, STEERING KNUCKLES, DIFFERENTIAL ON DRIVE STEER AXLES, SPINDLES, TIE ROD ENDS, KINGPINS, KINGPIN BEARINGS, AND STEERING ARMS. EXCLUDED COMPONENTS COULD INCLUDE, BUT NOT BE LIMITED TO, WHEEL END EQUIPMENT, AND STEERING LINKAGE COMPONENTS.

SEALS AND GASKETS

INCLUDES: INPUT/OUTPUT SEALS AND GEAR HOUSING GASKETS ONLY

TIE ROD ASSEMBLY

INCLUDES: TIE ROD ASSEMBLY ONLY

TIE ROD BOOTS

INCLUDES: TIE ROD BOOTS ONLY

YOKES ATTACHING HARDWARE

INCLUDES: YOKE ATTACHING HARDWARE ONLY

GO SEE DETROIT FRONT AXLE COVERAGE

GO SEE DETROIT FRONT AXLE PRODUCT AND VIEW ASSOCIATED COVERAGE.

GO SEE DETROIT REAR AXLE COVERAGE

GO SEE DETROIT REAR AXLE PRODUCT AND VIEW ASSOCIATED COVERAGE

EXT TOWING/ROADSIDE SERVICE

INCLUDES: MAX PAYMENT AS DISPLAYED, PER OCCURRENCE, FOR TOWING &/OR ROADSIDE ASSISTANCE FOR A DEFECT IN MATERIAL & WORKMANSHIP OF A COMPONENT THAT PREVENTS THE SAFE & LAWFUL OPERATION OF THE VEHICLE. MAX PAYMENT AS DISPLAYED NO MATTER THE CURRENCY. IF TOWING IS ASSOCIATED W/DTNA WARRANTABLE FAILURE, TOWING CHARGES MUST BE ON THE SAME CLAIM. IF THE TOW COMPANY REMOVED BUT DID NOT REINSTALL THE DRIVELINE OR AXLE SHAFTS, 0.5 HOUR (SRT 939-6020A) TO REINSTALL DRIVELINES OR AXLES SHAFTS WILL BE REIMBURSED. YOU MUST ENTER THE PFP WHEN AVAILABLE, OTHERWISE LEAVE THE PFP FIELD BLANK AND ENTER FAILED COMPONENT CODE F99-999-054.
EXCLUDES: DAMAGE TO THE VEHICLE FROM IMPROPER TOWING.

Claim #	Provider Id #	Submitting Dealer Name	Product Type	Product S/N	Component CodeDescription	Primary Failed Part	PFP Description	Claim Type	Claim Status	Campaign#	FS Code	Repair Date	Distance	Units	Repair Order
EHXDZ0000049T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	WHEEL ASSEMBLY - STEER AXLE	ALU 883671	WHEEL POLISH OD / AS MACHINED ID	POLICY	PAID_IN_FULL		EB	1/16/2017	175	MILES	R220001472P
EHXD2017B935A	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	COVER - STEERING COLUMN	22-54858-000	COVER-STEERING COLUMN,A DJ,CNTR.N O PRNDL	TRANSPORTER	PAID_IN_FULL			1/13/2017	175	MILES	R220001472
EHXD2017B950T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	WHEEL ASSEMBLY - DRIVE AXLE	ALU 883672	WHEEL POLISH ID / AS MACHINED OD	TRANSPORTER	PAID_IN_FULL			1/17/2017	175	MILES	R220001472
EHXD2017B944T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	WHEEL ASSEMBLY - STEER AXLE	ALU 883671	WHEEL POLISH OD / AS MACHINED ID	TRANSPORTER	DENIED			1/16/2017	175	MILES	R220001472
EHXD2017B943T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	PANEL - DASH	A22-51681-002	PANEL ASSY-TRIM PLATE,DASH,MD	TRANSPORTER	PAID_IN_FULL			1/16/2017	175	MILES	R220001472
EHXD2017B942T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	GRAB HANDLE - DOOR, INNER	A18-44694-000	DOOR UPPER PULL HANDLE	TRANSPORTER	PAID_IN_FULL			1/16/2017	175	MILES	R220001472
EHXD2017B936T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	PANEL - GRILLE	17-14787-001	PANEL-GRILLE CHR FTL M2 S2 B2 MT45 MT55	TRANSPORTER	PAID_IN_FULL			1/13/2017	175	MILES	R220001472
EHXD2017B935T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	COVER - STEERING COLUMN	22-54858-000	COVER-STEERING COLUMN,A DJ,CNTR.N O PRNDL	TRANSPORTER	DENIED			1/13/2017	175	MILES	R220001472
EHXD2017B934T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	PANEL - DASH	A22-54059-006	PANEL-DASH,RH,MD,LEVEL 2/3	TRANSPORTER	PAID_IN_FULL			1/13/2017	175	MILES	R220001472
EHXD2017B933T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	PANEL - DASH	A22-51677-000	PANEL-DASH, TOP COVER	TRANSPORTER	PAID_IN_FULL			1/13/2017	175	MILES	R220001472
EHXD2017B932T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	GRAB HANDLE - DOOR, INNER	A18-44694-000	DOOR UPPER PULL HANDLE	TRANSPORTER	PAID_IN_FULL			1/13/2017	175	MILES	R220001472
EHXD2017B930T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	CUP/THERMOS HOLDER ASSEMBLY	A22-57394-001	ASSY-CUPHOLDER,DASH,	TRANSPORTER	PAID_IN_FULL			1/13/2017	175	MILES	R220001472

Claim #	Provider Id #	Submitting Dealer Name	Product Type	Product S/N	Component CodeDescription	Primary Failed Part	PFP Description	Claim Type	Claim Status	Campaign#	FS Code	Repair Date	Distance	Units	Repair Order
EHXD2017B929T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	PANEL - TRIM, DOOR, FRONT	A18-68536-014	PANEL-DOOR,LH,POWER MIRROR	TRANSPORTER	PAID_IN_FULL			1/13/2017	175	MILES	R220001472
EHXD2017B926T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	SUPPORT - INSTRUMENT PANEL	A22-62508-001	FRAME-UPPER DASH,M2 FLAT	TRANSPORTER	PAID_IN_FULL			1/12/2017	175	MILES	R220001472
EHXD2017B925T	1	TRUCK CENTERS, INC.	CHASSIS	3ALACWDT7HDJD9595	PERFORMED PDI			PDI	PAID_IN_FULL			1/12/2017	175	MILES	R220001472

Product					
Product S/N	3ALACWDT7HDJD9595			Make	FREIGHTLINER
Base Model	M2106			Model	MM106042S

Chassis					
In Service Date	04/26/2017	Suspension	FA218000	Rail Length	480.0
Vocation	A85-036	Weight lb.Front	10000.0	Wheelbase	280.0
		Weight lb.Rear	17500.0	Paint Details	
		GVW	26000.0	Air Management Unit	
BODY		Axle Ratio	5.13	ElectronicComponent	

Major Components									
Component	MFG	Model	FTL Part #	Component S/N	Syn Lube	MCP Type	In Serv Date	In Serv Distance	Out of Sync
ENGINE	CUM	ISB16	C01-00241-044	74061508		Original	4/26/2017	0	
ATD			CUMA047R300	56328165017		Original	4/26/2017	0	
MAIN TRANSMISSION	ALI	2200 PTS	C07-00028-206	6311499303	Y	Original	4/26/2017	0	
FRONT AXLE FORWARD OR SINGLE	MBA	F100-3N	C10-00002-268	739912-A755566		Original	4/26/2017	1900	N
REAR AXLE FORWARD OR SINGLE	MBA	R175-2N	C11-00002-030	742820-A221864	Y	Original	4/26/2017	1900	N
STEERING GEAR				T9995S		Original	4/26/2017	0	
ABS / WABCO				082044		Original	4/26/2017	0	
CARB08 EMISSION CERTIFICATION				30702655		Original	4/26/2017	0	
VEHICLE IGNITION KEY CODE				FT1413		Original	4/26/2017	0	

Product

Product S/N	3ALACWDT7HDJD9595	Make	FTL
Customer Account		Base Model	M2106
Customer Name		Model	MM106042S

Related Serial Number

Product S/N	Make	Base Model	Model
739912-A755566	MBA	F3	D739912
742820-A221864	MBA	RS2	D742820

Product Campaigns

Campaign	Campaign Description	Active	End Date	Replaced With	Partner Apprvd?	Type	S/N Status	Claim Number
----------	----------------------	--------	----------	---------------	-----------------	------	------------	--------------

Registration Details

Product Summary

Chassis	Front Axle Forward or Single	Rear Axle Forward or Single		
Product Serial Number:	3ALACWDT7HDJD9595		Unit No:	TBB Order: 0
Make:	FTL	Base Model/Series:	M2106	Model: MM106042S
Ordered Coverage:	J88	Registered Coverage:	723	
Ordered Vocation:	CHURCH/PRISON/ACTIVITY BUS,		Registered Vocation:	CHURCH/PRISON/ACTIVITY BUS,
Ordered Domicile Country:	UNITED STATES		Customer Domicile Country:	UNITED STATES
In Service Date/Distance:	04/26/2017 / 1900 MILES		Order Date:	06/30/2016
Build Date:	12/07/2016		Dealer Received Date:	01/11/2017
Offline Date:	12/06/2016		Certification Date:	
Cab Start Date:	12/06/2016		First ServiceDate:	
Demonstrator:			Auto Registered:	
Special Conditions:			Incomplete:	
Retail Sold:	Y		Glider:	
OMP Unit:			Maintenance Contract Vehicle:	
Lead Vehicle:				

Delivery

Registration Type: NEW	Action:	Unit Number:	
In Service Date: 04/26/2017	In Service Distance: 1900	Units:	MILES
Demonstrator:		Registered Vocation Same as Ordering:	Y
Registered Vocation:	CHURCH/PRISON/ACTIVITY BUS, Comments:		

PDI

PDI Date:	01/12/2017	PDI Responsibility:	Dealer: Y
PDI Location:	EHXD	PDI Credit Memo #:	A592133
PDI Repair Order #:	R220001472	PDI Credit Memo Date:	01/14/2017

Customer

Ordered Customer Account:	W96402	Register to Ordered Customer:	
Ordered Customer Name:	SVO GROUP	Registered Customer Account:	X39521
Physical Address:	2503 ADA DR	Registered Customer Name:	TJ DESTINATION
City:	ELKHART	Physical Address:	2644 SANTA ANITA AVE
Country Code:	UNITED STATES	City:	EL MONTE
State/Province:	IN	Country Code:	UNITED STATES
Zip/Postal Code:	46514	State/Province:	CA
Phone:	(123)456-7890	Zip/Postal Code:	91733
Email:		Phone:	(888)123-4567
		Email:	

Dealer

Ordering Location:	EIXD	Registering Location:	IVAR
--------------------	------	-----------------------	------

Ordering Dealer:	TRUCK CENTERS, INC.	Registering Dealer:	DAIMLER TRUCKS NORTH AMERICA WARRANTY OPERATIONS
Address 1:	1011 WEST SAMPLE STREET	Address 1:	6121 N. CUTTER CIRCLE
Address 2:		Address 2:	
City:	SOUTH BEND	City:	PORTLAND
State/Province:	IN	State/Province:	OR
Zip/Postal Code:	46619	Zip/Postal Code:	97217
Country Code:	UNITED STATES	Country Code:	UNITED STATES
Phone:	(574)289-4065	Phone:	(503)745-5998
Email:		Email:	

Coverage					
Coverage Name: M2 TRUCK GHG14/17 - 723			Customized Coverage: N Product Type: CHASSIS		
System Group	Time	Period	End Date	Distance	Units
BASIC VEHICLE	24	MONTHS	04/26/2019	Unlimited	MILES
BATTERIES	12	MONTHS	04/26/2018	100000	MILES
BRIGHTWORK	6	MONTHS	10/26/2017	Unlimited	MILES
CAB CORROSION	60	MONTHS	04/26/2022	Unlimited	MILES
CAB STRUCTURE	60	MONTHS	04/26/2022	Unlimited	MILES
CHASSIS PAINT	6	MONTHS	10/26/2017	Unlimited	MILES
CORROSION	6	MONTHS	10/26/2017	Unlimited	MILES
FRAME RAILS AND CROSSMEMBERS	60	MONTHS	04/26/2022	Unlimited	MILES
GHG14 TIRE (FILE DIRECT)	24	MONTHS	04/26/2019	24000	MILES
GHG14 WITHOUT A/C	60	MONTHS	04/26/2022	100000	MILES
GO SEE DETROIT FRONT AXLE COVERAGE	1	DAYS	04/27/2017	0	MILES
GO SEE DETROIT REAR AXLE COVERAGE	1	DAYS	04/27/2017	0	MILES
PAINT	12	MONTHS	04/26/2018	100000	MILES
TRANSFER CASE	24	MONTHS	04/26/2019	Unlimited	MILES
TRANSMISSION	24	MONTHS	04/26/2019	Unlimited	MILES

Attachments	
Attachments	Description
JD9595.pdf	WAR275

Record Date: 03/08/2018 **End Date:** 12/31/2099 **Is Active:** Y

Registration Details

Product Summary

Chassis	Front Axle Forward or Single	Rear Axle Forward or Single			
Product Serial Number:	739912-A755566		Alternate Serial Number:		
Make:	MBA	Base Model/Series:	F3	Model:	D739912
Ordered Coverage:	C12		Registered Coverage:		
Application Code:	31		Customer Domicile Country: UNITED STATES		
Replaced By S/N/Date:			Failed S/N:		
In Service Date/Distance:	04/26/2017 / 1900 MILES				
Build Date:	11/29/2016				
Ship Date:	11/30/2016				
Demonstrator:		Axle Ratio:		Sales Order Line:	10
Axle Fin Part Num:	C10-00002-268	Axle Wgt Rating:	F10-3N	Sales Order Plant:	2200
Axle Ship To Plant:	SAN	Axle Tandem Asm:		Sales Order No:	30016852
Reman:	N	Axle Carrier Asm:		Sales Order Sfx:	
Reman Part:		Axle Front Asm:		Ship To:	
		Axle Drop Date:	2016-11-29		

Delivery

Registration Type:	NEW	Action:		Unit Number:	
In Service Date:	04/26/2017	In Service Distance:	1900	Units:	MILES
Demonstrator:				Registered Vocation Same as Ordering:	
Registered Vocation:	CHURCH/PRISON/ACTIVITY BUS,				
	Comments:				

Customer

Ordered Customer Account:	21501	Registered Customer Account:	X39521
Ordered Customer Name:	UNDEFINED	Registered Customer Name:	TJ DESTINATION
Physical Address:		Physical Address:	2644 SANTA ANITA AVE
City:		City:	EL MONTE
Country Code:		Country Code:	UNITED STATES
State/Province:		State/Province:	CA
Zip/Postal Code:		Zip/Postal Code:	91733
Phone:		Phone:	(888)123-4567
Email:		Email:	

Dealer

Ordering Location:		Registering Location:	IVAR
Ordering Dealer:		Registering Dealer:	DAIMLER TRUCKS NORTH AMERICA WARRANTY OPERATIONS
Address 1:		Address 1:	6121 N. CUTTER CIRCLE
Address 2:		Address 2:	
City:		City:	PORTLAND
State/Province:		State/Province:	OR
Zip/Postal Code:		Zip/Postal Code:	97217
Country Code:		Country Code:	UNITED STATES
Phone:		Phone:	(503)745-5998

Email:

Email:

Coverage

Coverage Name: MWF-004 MEDIUM GENERAL SERVICE
24/9999999 - 1303 - C12

Customized Coverage: N Product Type: AXLE

System Group	Time	Period	End Date	Distance	Units
BASIC AXLE	24	MONTHS	04/26/2019	Unlimited	MILES
TIE ROD ASSEMBLY	12	MONTHS	04/26/2018	Unlimited	MILES
TIE ROD BOOTS	12	MONTHS	04/26/2018	Unlimited	MILES

Attachments

Attachments	Description
-------------	-------------

Record Date: 03/08/2018 End Date: 12/31/2099 Is Active: Y

Registration Details

Product Summary

Chassis	Front Axle Forward or Single	Rear Axle Forward or Single				
Product Serial Number:	742820-A221864		Alternate Serial Number:			
Make:	MBA	Base Model/Series:	RS2	Model:	D742820	
Ordered Coverage:	C14	Registered Coverage:				
Application Code:	31	Customer Domicile Country:		UNITED STATES		
Replaced By S/N/Date:			Failed S/N:			
In Service Date/Distance:	04/26/2017 / 1900 MILES					
Build Date:	11/11/2016					
Ship Date:	11/30/2016					
Demonstrator:		Axle Ratio:	41-8-5.13	Sales Order Line:	10	
Axle Fin Part Num:	C11-00002-030	Axle Wgt Rating:	R17.5-2N	Sales Order Plant:	2200	
Axle Ship To Plant:	SAN	Axle Tandem Asm:		Sales Order No:	30012246	
Reman:	N	Axle Carrier Asm:	CARRIER742820	Sales Order Sfx:		
Reman Part:		Axle Front Asm:		Ship To:		
		Axle Drop Date:	2016-11-11			

Delivery

Registration Type:	NEW	Action:		Unit Number:	
In Service Date:	04/26/2017	In Service Distance:	1900	Units:	MILES
Demonstrator:		Registered Vocation Same as Ordering:			
Registered Vocation:	CHURCH/PRISON/ACTIVITY BUS,				
Comments:					

Customer

Ordered Customer Account:	21501	Registered Customer Account:	X39521
Ordered Customer Name:	UNDEFINED	Registered Customer Name:	TJ DESTINATION
Physical Address:		Physical Address:	2644 SANTA ANITA AVE
City:		City:	EL MONTE
Country Code:		Country Code:	UNITED STATES
State/Province:		State/Province:	CA
Zip/Postal Code:		Zip/Postal Code:	91733
Phone:		Phone:	(888)123-4567
Email:		Email:	

Dealer

Ordering Location:		Registering Location:	IVAR
Ordering Dealer:		Registering Dealer:	DAIMLER TRUCKS NORTH AMERICA WARRANTY OPERATIONS
Address 1:		Address 1:	6121 N. CUTTER CIRCLE
Address 2:		Address 2:	
City:		City:	PORTLAND
State/Province:		State/Province:	OR
Zip/Postal Code:		Zip/Postal Code:	97217
Country Code:		Country Code:	UNITED STATES
Phone:		Phone:	(503)745-5998

Email:

Email:

Coverage

Coverage Name: MWD-004 MEDIUM SERVICE 24/9999999 - 1303 - Customized Coverage: N Product Type: AXLE C14

System Group	Time	Period	End Date	Distance	Units
BASIC AXLE	24	MONTHS	04/26/2019	Unlimited	MILES
SEALS AND GASKETS	24	MONTHS	04/26/2019	300000	MILES
YOKES ATTACHING HARDWARE	0	MONTHS	04/26/2017	0	MILES

Attachments

Attachments	Description
-------------	-------------

Record Date: 03/08/2018 End Date: 12/31/2099 Is Active: Y