

# Motor Carrier Attachment – AGL Compliance Review February 4, 2020

### Louisville, NY

### HWY23FH005

(13 pages)

## UNITED STATES DEPARTMENT OF TRANSPORTATION

0	U.S. DOT#: 2447319 MC/MX#: 844580	Legal: AERO GLOBAL Operating (DBA):	LOGISTICS	<b>Investigation Date:</b> 02/04/20
Investiga	tion Type: Onsite Comprehen	sive Investigation	Location of Investig (PPOB) Extent of Operation	<b>ation:</b> Company principal place of business <b>s:</b> Entire Operation
Physical <i>A</i>	Address		Mailing Address	
5 EMLEY R PITTSTOW United Sta	/N, NJ 08867		5 EMLEY RD PITTSTOWN, NJ 0886 United States	7
Contact I	nformation			
Contact N Email: s Phone:	lame: SHAWN SHARIFF Cell: ()- F	<b>ax:</b> (845)398-0940		
Business a	and Financial			
		Year Ending: 12/31/19		
Operation	n Classification and Type		Cargo	
<b>Type of C</b> Carrier	peration: Non-HM Interstate	Carrier, HM Interstate	Other (Auto Parts), Ge	eneral Freight
For-Hire M Proper Ha	<b>n Classification</b> Aotor Carrier rty Izardous Materials her Non-Hazardous Freight			
Hazardou	ıs Materials			
	the following hazardous mater es the company transport?	ials requiring a Safety	None	
	company have a satisfactory se n 49 CFR Part 385, Subpart E?	ecurity program in place as	N/A	
Is an HM F	Permit required by any State?		No	
Hazardous	s Materials		Class 9 Miscellaneous	s hazardous material = C, NB

Equipment	Equipment			Driver Information					
	Owned	Term Leased	Trip Lease	d	Drivers				
Straight Trucks		31			Intrastate Interstat				
Truck Tractors		22			< 100 Miles	18	7		
Trailers		44			>= 100 Miles	3	49		
Power units used in the U.S.: 53 Percentage of time used in the U.S.: 100.0%				Average trip leased driver/month: 0 Drivers with CDL: 14 Total Drivers: 77					
Person(s) Interv	viewed								
Name: TONY RA	MDASS				Title: Operation Manager				
Name: SHAWN	SHARIFF				Title: President				
Name: CHRIS M	ITCHELL				Title: Safety Director				
Questions					· ·				
Carrier Safety or Hazardous Materials regulations may PRINCETC pe addressed to the Federal Motor Carrier Safety Phone: (6			ICETC ne: (60	PENDENCE WAY SU DN, NJ 08540 D9) 275-2604 275-5107	ITE 250				
		This report	will be used	l to a	ssess your safety c	ompliance.			

### Violations

1. Primary: 382.215		tions overed	I	BASIC Impacted Controlled	Rating Factor 2: Driver = Part 382
Using a driver known to have tested positive for a controlled substance.		Fed State		Substances/Alcohol	
			1		
		tions ked			
		State	Total		
	1		1		
Example/Notes:				Drivers/Vehicles	
				In Violation	Checked
Driver Joey Stretton Trip date: 12/27/2019			1	1	
Date of positive test: 10/18/2019 Verified.					-
, , ,					

<b>2. Primary: 391.23(a)</b> ailing to investigate driver's background.	Violatio	Violations Discovered			
	Fed	State	Total		
	5		5		
	Violatio	ons Checked			
	Fed	State	Total		
	13		13		
Example/Notes:	Drivers	Drivers/Vehicles			
	In Viola	tion C	hecked		

 Driver Brian Tarwick
 11 Violation

 Trip date: 5/4/2019
 5

 Driver Qualification File does not contain State Abstract/Motor Vehicle Record.
 5

$\mathbf{Prim}_{\mathbf{r}} = 2 2 1 2 2 (\mathbf{c})$	<b>Violations Discovered</b>			
<b>3. Primary: 391.23(c)</b> Failing to investigate driver's background within 30 days of employment.	Fed	State	Total	
	5		5	
	Violatio	ns Checked		

13

	Fed	State	Total	
	13		13	
Example/Notes:	Drivers/Vehicles			
river James Soyars	In Violation	Chee	:ked	
Trip date 2/18/2019	5	13		
Driver Qualification File does not include a previous employer inquiry. Carrier must verify driver's previous employment activities within 30 days of hire.				

4. $Primary (201.22(a)(1))$	Violations Discovered			
<ul> <li>4. Primary: 391.23(e)(1)</li> <li>Failing to investigate the driver's alcohol and controlled substances history for the previous 3 years.</li> </ul>	Fed 7 Violatio Fed 10	State ns Checked State	Total7Total10	
Example/Notes:	Drivers	/Vehicles		
Driver Descott Fedee	In Violat	ion Cł	necked	
Trip date: 10/31/2019	7	10	)	

Carrier fails to conduct controlled substance and alcohol previous inquiry - previous three years.

$\mathbf{F}$ Drimony 201 $\mathbf{F1}(\mathbf{a})$	Violatio	ns Discovere	ed
5. Primary: 391.51(a)	Fed	State	Total
Failing to maintain driver qualification file on each driver employed.	1		1
	Violatio	ns Checked	
	Fed	State	Total
	14		14
		~ · · ·	
Example/Notes:	Drivers/	Vehicles	
Driver Constancio Jose Gonzalez	In Violat	ion Ch	ecked
Trip date: 2/15/2019	1	14	
Driver subject to inspection by MD State Police (Inspection Report #MD0279001610. Driver placed Out of Service *license suspended in VA. Driver's employment was terminated immediately following.			

6 $Drimony 201 E1(h)(2)$	Violatio	Violations Discovered			
6. Primary: 391.51(b)(3)	Fed	State	Total		
Failing to maintain road test certificate in driver's qualification file, or copy of license or certificate the motor carrier accepted as equivalent.	1		1		
	Violatio	ns Checked			
	Fed	State	Total		
	1		1		
Example/Notes:	Drivers	/Vehicles			
Driver James Soyars	In Violat	ion C	hecked		
Trip date 2/18/2019	1	1			
Non CDL Drivers must undergo a Road Test followed by a Road Test Certificate. Certificate is required to be placed in Driver File.					

Failing to maintain a note relating to the annual review of the driver's driving record as       5         required by 391.25(c)(2).       V         F       9         Example/Notes:       D	Violations Discovered			
In Internet in Int	5 Violations C	State Checked State	Total5Total9	
	Drivers/Veh	hicles		
Driver Joey Stretton Trip date: 12/20/2019 5	<b>In Violation</b>	Check	ked	

Carrier failed to prepare the Annual Review of driving record.

9. Drimon (201 $E1/h)/G$ )	Violations Discovered			
<b>8. Primary: 391.51(b)(6)</b> Failing to maintain a list or certificate relating to violations of motor vehicle laws and	Fed	State	Total	
ordinances required by 391.27.	5		5	
	Violations Checked			
	Fed	State	Total	
	9		9	
Example/Notes:	Drivers/Vehicles			

Driver Joey Stretton	In Violation	Checked
Trip date: 12/20/2019	5	9
Carrier failed to require driver to prepare a list of violations every year. The driver must list all moving violations in car or truck from previous year.		

<b>9. Primary: 395.3(a)(3)(ii)</b> Driving after more than 8 hours have passed since the end of the driver's last off duty or sleeper berth period of at least 30 minutes.	Violatio	Violations Discovered		
	Fed	State	Total	
	21		21	
	Violatio	Violations Checked		
	Fed	State	Total	
	180		180	
xample/Notes:	Drivers/	Vehicles		
Driver Christopher Gilles	In Violat	ion	Checked	
rip date: 12/27/2019			6	
Drivers MUST take a 30 minute break after 8 hours of on duty time.				

<b>10. Primary: 395.8(f)</b> Failing to require driver to prepare record of duty status in form and manner prescribed.	Violatio	Violations Discovered		
	Fed	State	Total	
	180		180	
	Violatio	Violations Checked		
	Fed	State	Total	
	180		180	
Example/Notes:	Drivers	Drivers/Vehicles		
Driver Maurice Willis	In Violat	In Violation Checked		
Trip date: 12/2/2019	6		6	

Local drivers meeting the 150 Air Mile Short Haul Exemption or 100 Air Mile Radius Exemption MUST include the Total Hours worked each day. Currently carrier only identifies the time the driver reported to work and time released from work.

### **Safety Fitness Rating**

Your proposed safety rating is: **SATISFACTORY** 0 UNSATISFACTORY rating factors and 2 or fewer CONDITIONAL rating factors. Corrective actions must be taken for any violations (deficiencies) identified in this report. See below for more information.

RATING FACTORS	RATING	ACUTE	CRITICAL
Factor 1: General = Parts 387 and 390	Satisfactory		
Factor 2: Driver = Parts 382, 383 and, 391	Conditional	1	
Factor 3: Operational = Parts 392 and 395	Satisfactory		
Factor 4: Vehicle = Parts 393 and 396 OOS Vehicles (CR): 0 Number of Vehicles Inspected (CR): 0 OOS Vehicles (MCMIS): 3 Number of Vehicles Inspected (MCMIS): 13 OOS Rate: 23.1%	Satisfactory		
Factor 5: Haz. Mat. = Parts 397, 171, 177 and, 180	Satisfactory		
Factor 6: Accident Factor = Recordable Rate Total Miles Operated: 5,125,000 Recordable Accidents: 4 Recordable Accidents/Million Miles: 0.78	Satisfactory	N/A	N/A

You must take corrective actions for any violations (deficiencies) identified in the Violations section of this report.

DataQs: If you dispute the violations recorded in the Violations section of this investigation report, and the violations were not used in the calculation of your safety rating, you may submit a Request for Data Review (RDR) through DataQs. The DataQs system is the method to remove violations that did not affect your safety rating. DataQs is an online system that allows a motor carrier or driver to request and track a review of Federal and State issued data that it believes to be incomplete or incorrect. To submit an RDR, go to https://dataqs.fmcsa.dot.gov.

# **BASIC:** Driver Fitness Process Breakdown: Policies and Procedures

Driver Qualification Files reviewed disclosed that some files did not include a copy of a motor vehicle record abstract/driver record. Aero Global Logistics must immediately establish policies and procedures to be shared with their Terminals in VA and MA to include the requirements of retaining abstracts within the driver file within 30 days of hire and each year there after.

#### **Specific Recommended Remedies**

# To implement Safety Improvement Practices, the following list are recommended practices related to Policies and Procedures:

1. Review all Driver Qualification Files to ensure the files are complete. Driver Abstracts are required to be placed in the Driver File within 30 days of hire and every year there after.

## **BASIC:** Hours-of-Service Compliance Process Breakdown: Training and Communication

Drivers are continuously failing to take the required 30 minute break following 8 hours of on duty time. Aero Global Logistics must train drivers on the 30 min. break requirement and monitor and track the driver's ELDs to ensure the drivers are compliant.

#### **Specific Recommended Remedies**

# To implement Safety Improvement Practices, the following list are recommended practices related to Training and Communication:

- 1. Communicate the carrier's HOS Compliance percentile to all staff, and explain to them individually what they can do to help the carrier improve the percentile.
- 2. Inform drivers that management will be monitoring and tracking Records of Duty Status (RODS).
- 3. Ensure that all staff (drivers, dispatchers, sales) involved in the Hours-of-Service (HOS) process receives training as required by regulations and/or company policies.
- 4. Train all staff who are required to monitor and track Hours of Service (HOS) on appropriate company policies, including those related to discipline and incentives.
- 5. Provide training/testing program to current drivers on proper log completion, how to achieve proper rest on trips by instructing them on the difference between on-duty not driving, for example a driver waits while trailer is loaded, and off-duty, and the importance of proper rest between shifts.

# **BASIC: Controlled Substances/Alcohol Process Breakdown: Policies and Procedures**

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In 2019 34 drivers were included in the random CST and Alcohol Pool. Aeor Global advised that there were only 14 drivers that hold CDLs and operate CDL required CMVs. Drivers that do not operate CDL required equipment should NOT be included in the random Pool.

#### **Specific Recommended Remedies**

# To implement Safety Improvement Practices, the following list are recommended practices related to Policies and Procedures:

1. Drivers that are not operating CDL required trucks should not be placed in the random pool

## BASIC: Driver Fitness Process Breakdown: Qualification and Hiring

Driver Constancio Jose Gonzalez was subject to a MD inspection on 2/15/2019 and placed OOS because his license was suspended by VA. Carrier could not supply a Driver Qualification File on this driver. Aero Global Logistics must ensure drivers are fully qualified to operate a Commercial Motor Vehicle prior to operating. Driver Qualification Files must be established to ensure qualifications.

#### **Specific Recommended Remedies**

# To implement Safety Improvement Practices, the following list are recommended practices related to Qualification and Hiring:

- 1. Ensure that drivers are qualified by querying applicants, checking with previous employers and references, and obtaining necessary documents regarding driver fitness, such as those pertaining to previous violations, Commercial Driver's License (CDL), medical qualifications, operational qualifications from training, and relevant experience.
- 2. Ensure that the employment application captures all information required by the Federal Motor Carrier Safety Regulations (FMCSRs), such as whether the driver can handle the physical requirements of the job.
- 3. Check the Motor Vehicle Record (MVR) to ensure that drivers have the proper class of license and "P" or "S" endorsement, and to see if the applicable endorsement on the license has a specific restriction, such as an air-brake restriction.

## **BASIC:** Driver Fitness **Process Breakdown:** Monitoring and Tracking

Driver Joey Stretton tested positive for a Controlled Substance on 10/18/2019. Carrier was advised by a Substance Abuse Professional that the driver was evaluated. Driver was required by the SAP to attend 3 Twelve Step Meetings and undergo a Return to Duty Test. Driver Stretton did not undergo a Return to Duty Test prior to operating a Commercial Motor Vehicle.

### **Specific Recommended Remedies**

# To implement Safety Improvement Practices, the following list are recommended practices related to Monitoring and Tracking:

1. Evaluate personnel who are monitoring driver fitness performance by making sure they are reviewing driver-assignment and

qualification files; applying the performance standards fairly, consistently, and equitably; and documenting the evaluations.

#### 1. Notice of Claim Violations

PLEASE NOTE: The violations discovered during this compliance review may affect the civil penalty proposed in any subsequent Notice of Claim. In addition, your history of prior violations of the Federal Motor Carrier Safety Regulations, Federal Hazardous Material Regulations, or the Federal Motor Carrier Commercial Regulations may also affect the civil penalty proposed in any subsequent Notice of Claim. Receipt of this report acknowledges your understanding that the violations discovered by the FMCSA during this review may be used to calculate any civil penalty proposed as a result of this review. Attached to this report is Table 1, which identifies all the documented violations which were discovered during the course of this

Attached to this report is Table 1, which identifies all the documented violations which were discovered during the course review.

#### 2. Acute and Critical Violations

Acute and/or Critical violations were recorded on this investigation report. These violations will impact your safety record. NOTICE: A pattern and/or repeated violations of the same or related acute or critical regulations (violations of the same Part in Title 49, Code of Federal Regulations) will cause the maximum penalties allowed by law to be assessed under Section 222 of the Motor Carrier Safety Improvement Act of 1999 (MCSIA). A pattern of violations means two or more violations of acute and/or critical regulations in three or more Parts of Title 49, Code of Federal Regulations discovered during any eligible investigation. Repeated violations means violation(s) of an acute regulation of the same Part of Title 49, Code of Federal Regulations discovered in an investigation after one or more closed enforcement actions within a six-year period and/or violation(s) of a critical regulation in the same Part of Title 49, Code of Federal Regulations discovered in an investigation after two or more closed enforcement actions within a six-year period.

#### 3. Carrier Crashes

The Division Administrator/State Director will continue to consider preventability when a motor carrier contests a proposed safety fitness rating. The motor carrier may deem that the recordable accident rate is not a fair means of evaluating its accident factor (Factor 6) on the CR report. If so, the motor carrier must submit the compelling evidence within seven calendar days if the proposed rating is Unsatisfactory and 10 calendar days if the proposed rating is Conditional to:

Division Administrator/State Director Federal Motor Carrier Safety Administration Mailing Address FIVE INDEPENDENCE WAY SUITE 250 PRINCETON, NJ 08540

Compelling evidence must be limited to official police accident reports and official insurance accident investigation reports.

#### 4. Additional Information

Please visit the CSA outreach site for additional guidance: https://csa.fmcsa.dot.gov.

#### 5. Driver Qualification Files

Review Driver Qualification Files on a regular basis to ensure they are accurate and complete.

 If you have any questions concerning this report, contact FMCSA. If you have any questions concerning this report, please contact the Federal Motor Carrier Safety Administration, Five Independence Way, Suite 250, Princeton, NJ 08540 609-275-2604.

#### 7. Maintain a complete file documenting the qualification process.

Ensure that all drivers are fully and properly qualified before operating in interstate commerce. Maintain a complete file as required for each driver, documenting the qualification process.

# Table 1: Violations Discovered During Review/Inspection

Violation	Date	Identifying Information	Description		
382.215 - Using a driver who has tested positive for a drug (carrier)					
1	12/27/19	Driver: Joey Stretton			