



Employee: [REDACTED]

Occupation: **Metro Aviation Operational Control Center**

Date: **March 30, 2016**

ACCIDENT STATEMENT FOR N911GF MARCH 25,2016

On March 24, 2016, a flight request came through Metro OCC a little after 23:00CST for TRO (N911GF). The flight was acknowledged and weather was reviewed using information from approved FAA resources and through the Sneider Electric weather source as an alternate resource for a potential turn down of the flight. To the best of my knowledge, there was no reason at the time for a weather turn down in the area, no reports of thunderstorms and/or low ceilings on the route of flight when it was checked. The flight for N911GF was also in the local flying area that the pilot is familiar with, such as weather and other local phenomenon.

About an hour went by and the COMM center, N911GF Dispatch, called Metro OCC around 00:17-00:20CST to report that the helicopter was not in contact with COMM center past 00:16CST. Outerlink GPS services were not showing updates to the aircraft's location or status. After receiving information from the COMM center, [REDACTED] and I began making phone calls to local authorities: Coffee County Sheriff's Department, Jacksonville ARTCC, and Alabama State Police. The Coffee County Sheriff's department dispatch acknowledged departure of N911GF from the vehicle accident scene near Goodman, AL . The departure was verified by one of the deputies and information was backed up by the EMS ground crew at the scene of the vehicle accident that the patient originated.

Jacksonville ARTCC was in communication with us at OCC trying to contact local airfields, KATL tower, and other authorities. At approximately 01:00CST, the aircraft was considered missing and we started PAIP, notification of the appropriate staff at Metro Aviation, and filing a report with [REDACTED] of the FAA. Overall, there was trouble contacting controlling agencies such as Jacksonville Center, Atlanta Approach, and the local Law Enforcement Agencies considering it was midnight on Good Friday.

Information received during the procedures of the incident
Aircraft: N911GF

[REDACTED]
Base: TRO

Scene: 31.279350, -85.971285

Aircraft was at vehicle accident scene

Souls on board: 4 - pilot, 2 med crew, patient

[REDACTED]