

VEHICLE FACTORS GROUP CHAIRMAN'S FACTUAL REPORT

Vehicle Attachment 5 - Outside Vendor Maintenance Invoices

Baltimore, MD

HWY17MH007

(18 pages)

AA AFORDABLE TRANSPORTATION LLC

97494

WEST END SERVICE, INC.

ACCOUNTING

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 ELLICOTT CITY, MD 21041-0226 Phone: (410) 465-4455

46 S FRANK BALTIMORE,								DAGE 1			Phone: (410 Federal Id# 5			
HOME: 410-9				1.410	-945.	- 9001		PAGE 1		,				
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manufacturer or N.H.T.S. free.	.A. In addit	ion, certain	consumo	publications	or organiza	tions publish	this information	which may available	for a fee or	LABOR AM				
WARRANTY STATEMENT: OF CUNSUMEN GOODS AS NOT OURS, AND ONLY WARRANTIES ARE GIVEN DEALERSUP HERBY EXP AND FITMESS FOR A PAR CONNECTION WITH THE S SCHOOL SUBBLY CO	PURSUANT ND SERVICE	TO MARYL	AND LAW,	CONSUMER BY A MANUE	HAVE SPE	CIFIC IMPLIED	WARRANTY RIC	HTS IN CONNECTION	WITH THE SA	PARTS AN				
WARRANTIES ARE GIVEN	SUCH MAI	MUFACTURE DEALERSHII	ER OR SUI P. IF THIS	REPAIR IS	L BE LIABL	E FOR PERFO	RMANCE UNDE	R SUCH WARRANTIES	S. NO EXPRE	SS GAS, OIL,			·	
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WEST END SERVICE, INC.

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226

ELLICOTT CITY, MD 21041-0226 Phone: (410) 465-4455 Federal Id# 52-0899155

INVOICE

AA AFORDABLE TRANSPORTATION LLC 46 S FRANKLINTOWN ROAD

BALTIMORE, MD 21223

HOME:410-945-9001 CONT:410-945-9001

PAGE 1

BUS: 443-415-4942 CELL: SERVICE ADVISOR: 108 AUDREY YEAR COLOR MAKE/MODEL LICENSE MILEAGE IN / OUT TAG 15 | NAVISTAR CE S BUS 4DRBUAAP9FB029679 198891T 22524/22526 DEL. DATE PROD. DATE WARR, EXP. PROMISED PO NO. RATE PAYMENT INV. DATE 02SEP14 DD04DEC13 WAIT 22FEB16

CASH 112.00 R.O. OPENED READY OPTIONS: DLR: 843292 ENG: 3518196/MAXFORCEDT

TRN:6311243751 AXL:FOR02519610

09:46 22FEB16 11:47 22FEB16

LINE OPCODE TECH TYPE HOURS NET TOTAL B DRIVER STATES HORN KEEPS BLOWING OVERNIGHT.

CAUSE: SERVICE CONTRACT #P4151B SHORTED HORN PAD

A08-2001A WIRING REPAIR(S), PERFORM 6 WAR

GY08-8499A HORN PAD, REPLACE

6 WAR

(N/C)1 3586911C4 HORN , STEERING WHEEL HORN PAD (N/C)

FC: 08918

PART#: 3586911C4

COUNT: 499 CLAIM TYPE: AUTH CODE: 39

SERVICE CONTRACT #P4151B TROUBLE SHOOT REMOVED AND REPLACED HORN PAD :

***************** D TRANS OIL FILTER MESSAGE

1300 CHECKED FOR ENGINE LIGHT ON FOUND LIGHT WAS FOR TRANSMISSION SERVICE DUE. CLEARED LIGHT AND RESET PARAMETERS

> CP 33.60 33.60

Manufacturer Special Policy Adjustment Programs: Foderal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with buildins describing any defects in their vehicles. You may obtain copies of those buildins from either the	DESCRIPTION	TOTAL
free.	LABOR AMOUNT	33.
WARRANTY STATEMENT: PURSUANT TO MARYLAND LAW, CONSUMERS HAVE SPECIFICINIPLIED WARRANTY RIGHTS IN CONNECTION WITH THE BALE OF CONSUMER GOODS AND SERVICES, ANY WARRANTIES BY A MANUFACTURER OR SUPPLIEROTHER THAN OUR DEALERSHIP NOWEVER, ARE THEIRS, NOT CHIES AND OUR SHAN LAWLES AT MOST OR REPORT OF THE PROPERTY OF THE PR	PARTS AMOUNT	0.
WARRANTIES ARE GIVEN BY OUR DEALERSHIP IF THIS REPAIR IS NOT REPROPOSED ON CONSISTING WARRANTIES, NO EXPRESS		0.
DEALERSHEPHEREBYEPPRESSLYDISCLAIDS ALL WARRANTIES, EXPRESSAND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NETHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR.	SUBLET AMOUNT	0.
* SHOP SUPPLY COSTS: We have added a charge equal to 5% of the total cost of labor and parts, not to exceed	MISC. CHARGES *	0.
\$100.00, to the Repair Order for shop supplies used in connection with this repair.	TOTAL CHARGES	33.
i hereby acknowledge that the Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond its control (please direct questions relating to the extent of the Dealership's responsibility or insurance coverage to a Dealership's representative, by signing below, you acknowledge that you were notified or and authorized the Bealership's the sorticostrepairs themized in this invoice and that you received (or had the opportunity to inspect) armepiaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Dust.	LESS INSURANCE	0.
responsibility of insurance coverage to a Dealership Representative), By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services repairs (terrized in this invoice and that you received for had the	SALES TAX	0.
opponding to inspect any replaced pans as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.	PLEASE PAY THIS AMOUNT	33

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

00 00

33.60

WEST END SERVICE, INC. INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226

AA AFORDABLE TRANSPORTATION LLC

50 S FRANKLINTOWN ROAD

BALTIMORE MD 21223

iNTERNATIONAL SA
8600 FREDERICK ROA
ELLICOTT CITY, ME
Phone: (410)

ELLICOTT CITY, MD 21041-0226 Phone: (410) 465-4455 Federal Id# 52-0899155

SERVICE ADVISOR PAT MCGEENEY

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION		CUST. NO.	TA	3 NO.	P.O. NO.	,	NVOICE PRINTED	INVOICE NO.
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LUMITED EXPRESS& IMPLIED WARRANTY. 80 cays or 4000 mines whichever occurs first and all educations must be performed by West End Service, Inc. NO ADJUSTMENTS AFTER 90 DAYS ON SHOP LABOR.







Parts and Service you can depend on. We Service what we Sell since 1928.





WEST END SERVICE, INC. INTERNATIONAL SALES & SERVICE

8600 FREDERICK ROAD * P.O. BOX 226 **ELLICOTT CITY, MD 21041-0226**

Phone: (410) 465-4455 Federal Id# 52-0899155

BALTIMORE, MD 21223

50 S FRANKLINTOWN ROAD

AA AFORDABLE TRANSPORTATION LLC

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICL	E IDENTIFICATION		CUST. NO.	TAG NO	D. F	P.O. NO.	INV PRI	OICE	INVOICE NO
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Collection costs in addition to any other relat stirrided to enforce collection.

LIMITED EXPRESSA IMPLIED WARRANTY: 80 days or 4000 miles whichever occurs first and all adjustments must be performed by West End Service, Inc. NO ADJUSTMENTS AFTER 90 CAYS ON SHOP LABOR.







Parts and Service you can depend on. We Service what we Sell since 1928.





WEST END SERVICE, INC.

AA AFORDABLE TRANSPORTATION LLC 50 S FRANKLINTOWN ROAD BALTIMORE, MD 21223

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 ELLICOTT CITY, MD 21041-0226 Phone: (410) 465-4455 Federal Id# 52-0899155

SERVICE ADVISOR PAT MCGEENEY

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	<u> </u>	EHICLE 1	DENTIFICATION		CUST. NO.	TAG N	0. 1	P.O. NO.	F	PRINTED	INVOICE NO
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case of free, theil, or any other cause beyond your control, or for any delays caused by unavailability of parts beyond your control.

CUSTOMER CHARGES & LIVEN, NET 10th of month following purchases. A charge of 2% per month (24% per annum) will be added to all past due amounts. An express Nechanic's Lien is hereby exhaundedged on subject vehicle to secure the amount of repairs hereby. I also agree to pay reasonable attorney's fees and collection costs in addition to any other rester forced to enforce collection.

LIMITED EXPRESIDS INPLIED WARRANTY: 90 days or 4000 mites whichever occurs first and ell adjustments must be performed by West End Service, Inc. NO ADUISTMENTS AFTER 90 DAYS ON SHOP LABOR.







Parts and Service you can depend on. We Service what we Sell since 1928.





94308

WEST END SERVICE, INC.

INVOICE

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 **ELLICOTT CITY, MD 21041-0226**

Phone: (410) 465-4455

AA AFORDABLE TRANSPORTATION LLC 50 S FRANKLINTOWN ROAD

BALTIMORE	, MD 212				PAGE 1	1	Federal Id# 52	2-0899155	
HOME: 410-	945-9001	CONT: 410-	-945-9001						
BUS: 443-4				SEF	RVICE ADVISOR:				T
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frog.	Difference on the Co	n consumer publications of	r organizations publish (his information,	which may available for a fee or fo	LABOR AMO	TNUC		
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CONNECTION WITH THE S	ALE OF PARTS OR P	NO NEITHER ASSUMES N RODUCTS OR THE REPAIR.	UR AUTHORIZES ANY O	THER PERSONT	O ASSUME FOR IT ANY LIABILITY II	SUBLET AN			
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					or articles left in the vehicle i	LESS INSU			
responsibility of insura	ance coverage to a	a Desiership Represent	icase unect question lative). By signing bei pairs itemized in this	is relating to low, you ackn I invoice and	or articles left in the vehicle in the extent of the Dealership owledge that you were notified that you received for had the do you in exchange for you	SALES TAX			
payment of the Amour	any replaced p	ans as requested by	you. The vehicle is	being returne	d to you in exchange for you	PLEASE P			
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DATE CL	JSTOMER SIGNAT	UNE	AUTHORIZED DEA	LERSHIP REP	RESENTATIVE SIGNATURE	All	DADTE AD	E NIEW LINI I	-ce

94308

WEST END SERVICE, INC.

INVOICE

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 ELLICOTT CITY, MD 21041-0226

Phone: (410) 465-4455 Federal Id# 52-0899155

AA AFORDABLE TRANSPORTATION LLC 50 S FRANKLINTOWN ROAD

BALTIMORE, MD 21223

HOME:410-945-9001 CONT:410-945-9001

PAGE 2

BUS: 443-	415-4	942	CELL:		SER	RVICE ADVISOR:	108 AUD	REY		
COLOR	COLOR YEAR MAKE/MODEL					VIN	LICENSE	MILEAGE	IN/OUT	TAG
	15	NAV	ISTAR CE	S BUS	4DRBI	JAAP9FB029679	198891T	6642	/6650	
DEL. DATE	PROD.	DATE	WARR. EXP.	PROMIS	ED	PO NO.	RATE	PAYMENT	INV. D	ATE
02SEP14 D	D04DE	C13		2:	JAN15		102.00	CASH	02FEB1	.5
R.O. OPE	NED		READY	OPTIONS	S: DLI	R:843292 ENG:	3518196/	MAXFORCE	DT	

TRN:6311243751 AXL:FOR02519610 16:44 12JAN15 10:39 02FEB15

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

GY12-6171T ELECTRONIC ENGINE CONTROL

SENSORS/REGULATORS (MAXXFORCE 9/10/DT),

REPLACE

5 WAR

(N/C)

1 1846481C92 SENSOR, SENSOR ASSY INTK MANFLD **AIRPRS**

(N/C)

FC: 12000

PART#: 1846481C92

COUNT: 171

CLAIM TYPE: AUTH CODE: 01

TROUBLE SHOOT, CHECKED IMP SENSOR. REMOVED AND REPLACED SENSOR. ****************

Manufacturer Special Policy Adjustment Programs: Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with buildlins describing any defects in their vehicles. You may obtain copies of these buildins from either the	DESCRIPTION	TOTALS
free, and the second of the se	LABOR AMOUNT	510.00
varranty statement: pursuant to maryland law, consumers have specific implied warranty rights in connection with the sale If consumer goods and services, any warranties by a manupacturer or supplier other than our dealership however, are theirs,	PARTS AMOUNT	91.88
DI OORS, AND ONLY SUCH MANUFACTURE OR SUPPLIER SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTES. NO EXPRESS Arrantes are given by our dealership. If this repair is not preponenting convection with a considered transaction. The	GAS, UIL, LUBE I	0.00
alershpherebyeppesslydisclaims all warrantes, expressand implied. Including any implied warrantes of merchantability Of fitness for a particularpurpose, and methier assumes nor authorizes any other person to assume for it any liability in Darction with the sale of parts or products or the repair.	SUBLET AMOUNT	0.00
SHOP SUPPLY COSTS: We have added a charge equal to 5% of the total cost of labor and parts, not to exceed	MISC. CHARGES *	65.00
100.00, to the Repair Order for shop supplies used in connection with this repair.	TOTAL CHARGES	666.88
nereby acknowledge that the Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in ise of line, theft, or any other cause beyond its control (please direct questions relating to the extent of the Dealership's	LESS INSURANCE	0.00
hereby acknowledge that the Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in ase of time, theft, or any other cause beyond its control (please direct questions relating to the pealership sponsibility or insurance coverage to a pealership services repairs lightized in this invoice and final you received (or had the protunity to inspect) amireplaced parts as requested by you. The vehicle is being returned to you in exchange for your surgest of the amount of the protuct of the amount of the protuct of the amount of the amoun	SALES TAX	5.51
portunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your syment of the Amount Due.	PLEASE PAY	672.20

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

95294

WEST END SERVICE, INC.

INVOICE

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 **ELLICOTT CITY, MD 21041-0226**

Phone: (410) 465-4455 Federal Id# 52-0899155

(N/C)

(N/C)

AA AFORDABLE TRANSPORTATION LLC

46 S FRANKLINTOWN ROAD

BALTIMORE MD 21223

HOME:410-945-9001 CONT:410-945-9001

PAGE 1

BUS: 443-4	<u>415-4942</u>	CELL:		SEF	(VICE ADVISOR:	101 PAT	' MCGEENEY		
COLOR	YEAR	MAKE/MODEL			VIN	LICENSE	MILEAGE	IN / OUT	TAG
	15 NA	AVISTAR CE	S BUS	4DRBI	JAAP9FB029679	1988917	11021/	11023	
DEL. DATE	PROD. DAT	E WARR. EXP.	PROMIS	ED	PO NO.	RATE	PAYMENT	INV. DAT	Έ
02SEP14 DI	04DEC13		Lonzious			102.00		15MAY15	
		READY			R:843292 ENG: 751 AXL:FOR02	•	MAXFORCED	Т	
10:26 08MZ		3:32 15MAY1							
LINE OPCOL	DE TECH	TYPE HOURS				LIST	NET NET	TOTAL	L
A REPAIR (OTT. TEAR	CS AT FRONT	AXLE				_		

CAUSE: LEAKING FRONT HUB CAPS A02-340 FRONT WHEEL HUB CAP AND/OR GASKET,

REPLACE

6 WAR

A02-340 FRONT WHEEL HUB CAP AND/OR GASKET,

REPLACE 6 WAR

2 CR1612 CAP-HUB ASSY

2 LB GEAR LUB

(N/C) (N/C)

FC: 02000 PART#: CR1612 COUNT: 264 CLAIM TYPE: K AUTH CODE: 01

Ρ

REMOVED AND REPLACED FRONT HUB CAPS

Manufacturer Spacial Policy Adjustment Programs: Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with butletins describing any defects in their vehicles. You may obtain copies of these bulletins from either this manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may available for a teo or for	DESCRIPTION	TOTALS
manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may available for a fee or for free.	LABOR AMOUNT	0.00
varranty statement: pursuant to maryland law, consumers have specificimplied warranty rights in connection with the sale If cursumer goods and services any warranties by a manufacturer or supplierother than our dealership however, are theirs,	I AIGO AIRIGOITI	0.00
dt oris, and gnly such manufacturer or supplier shall be liable for performance under such warrantes. No express Arrantes are given by our dealersheif this repair is not performed in connection with a consimer transaction the	J GAG, OIL, LUBE	0.00
aleksmipperebyerpresslydisciaims all warramtes, expressand impled, including any impled warramtes of merchantabilyty No fitness for a particularpurpose, and neither assumes nor authorips any other personto assume for it any lyki		0.00
DENECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. SHOP SUPPLY COSTS: We have added a charge equal to 5% of the total cost of labor and parts, not to exceed	MISC. CHARGES *	0.00
100.00, to the Repair Order for shop supplies used in connection with this repair.	TOTAL CHARGES	0.00
hereby acknowledge that the Destership is not responsible for loss or damage to the vehicle or articles left in the vehicle in asset of life, their, or any other cause beyond its control (please direct questions relating to the extent of the Destership Representative), By slightly below, you acknowledge that you were notified an authorized the destership to perform the services repairs tierfulzed its that however had you were not the producing the destership to perform the services repairs tierfulzed its that however had you in exchange for your performing to impect) any replaced pairs as requested by you. The vehicle is being returned to you in exchange for your	LESS INSURANCE	0.00
sponsibility or insurance coverage to a Dealership Representative). By signing below, you acknowledge that you were notified and authorized the Dealership to perform the services repairs itemized in this invoice and that you received for had the	SALES TAX	0.00
pportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your ayment of the Amount Due.	PLEASE PAY THIS AMOUNT	0.00

DATE

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

95781

WEST END SERVICE, INC.

INVOICE

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 **ELLICOTT CITY, MD 21041-0226**

Phone: (410) 465-4455 Federal Id# 52-0899155

AA AFORDABLE TRANSPORTATION LLC 46 S FRANKLINTOWN ROAD BALTIMORE, MD 21223

PAGE 1

HOME:410-945-9001 CONT:410-945-9001 BUS: 443-415-4942 CELL: SERVICE ADVISOR: 101 PAT MCGEENEY COLOR YEAR MAKE/MODEL LICENSE MILEAGE IN / OUT 15 | NAVISTAR CE S BUS 4DRBUAAP9FB029679 198891T 13982/13986

DEL. DATE PROD. DATE WARR, EXP. PROMISED PO NO. RATE PAYMENT INV. DATE 02SEP14 DD04DEC13 102.00 CASH 06JUL15

R.O. OPENED READY OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT

TRN:6311243751 AXL:FOR02519610 <u> 10:14 25JUN15 | 11:10 06JUL15</u>

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A REPAIR FRONT A/C TO WORK

CAUSE: HARNESS FOR A/C CONTOL PLUG 1201 NOT CONNECTED

A08-2005A WIRING REPAIR(S), PERFORM

14 WAR

FC: 22000 PART#: COUNT: 479

CLAIM TYPE: G 01

AUTH CODE:

TROUBLE SHOOT. FOUND CONNECTOR FOR PLUG NOT CONNECTED AND HARNESS

IN DASH PULLED TOO TIGHT AND PULLING ON CONNECTOR. RE-PLUG AND REROUTE

HARNESS

B REPAIR HORN TO WORK

CAUSE: BROKEN CLOCK SPRING

A08-3470 CLOCK SPRING (STEERING WHEEL CONTROLS),

REPLACE

14 WAR (N/C)

1 2505657C91 SPRING CLOCK W/CANCEL CAM KIT

(N/C)

(N/C)

(N/C)

TAG

FC: 08918

PART#: 2505657C91

COUNT: 251

CLAIM TYPE: AUTH CODE: 01

REMOVED AND REPLACED BROKEN CLOCK SPRING HARNESS

C REPAIR FRONT WHEEL HUB CAPS LEAKING

CAUSE: LEAKING HUB CAPS

A02-340 FRONT WHEEL HUB CAP AND/OR GASKET,

REPLACE

11 BRKLICH, SAMUEL J LIC#: /

WAR

A02-340 FRONT WHEEL HUB CAP AND/OR GASKET,

REPLACE

Manufacturer Special Policy Adjustment Programs: Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may available for a fee or for free. DESCRIPTION TOTALS LABOR AMOUNT WARRANTY STATEMENT: PURSUANT TO MARYLAND LAW, CONSUMERS HAVE SPECIFIC IMPLIED WARRANTY RIGHTS IN CONNECTION WITH THE SALE OF CONSUMER GOODS AND SERVICES. ANY WARRANTIES BY A MANUFACTURER OR SUPPLIED THER THAN OUR DEALERSHIP MOWEVER, ARE THEIRS, NOT OURS, AND ONLY SUEW MANUFACTURER OR SUPPLIES SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES, NO EXPRESS WARRANTIES ARE GIVEN BY OUR DEALERSHIP; IT THIS REPAIRS NOT PERFORMENT CONNECTION WITH A CONSUMER TRANSACTION, THE DEALERSHIP LERBY EXPRESS YOUS CLAIMS ALL WARRANTIES, EXPRESSAND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NETHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. PARTS AMOUNT GAS, OIL, LUBE **SUBLET AMOUNT** SHOP SUPPLYCOSTS: We have added a charge equal to 5% of the total cost of labor and parts, not to exceed \$100.00, to the Repair Order for shop supplies used in connection with this repair. MISC. CHARGES * **TOTAL CHARGES** I hereby acknowledge that the Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, thelf, or any other cause beyond its control (please direct questions relating to the extent of the Dealership's responsibility or insurance coverage to a Dealership Representative). By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the service-prepara territized in this invoice and that you received (or had the opportunity to inspect) any replaced pants as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due. LESS INSURANCE SALES TAX **PLEASE PAY** THIS AMOUNT

DATE

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

97494

WEST END SERVICE, INC.

INVOICE

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 **ELLICOTT CITY, MD 21041-0226**

Phone: (410) 465-4455 Federal Id# 52-0899155

AA AFORDABLE TRANSPORTATION LLC 46 S FRANKLINTOWN ROAD BALTIMORE, MD 21223

PAGE 1

HOME 430				045 000		PAGE 1		•	Caciai ian	02-00	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
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Administration (N.H.T.S.A manufacturer or N.H.T.S.A	l.) with bu A. In additio	lletins desc n, cortain (oribing any defects in consumer publications o	their vehicles. You may repair to the results of th	y obtain copies	National Highway Traffic of these bulletins from eith which may available for a fee	her the		RIPTION	 	TOTALS	3
WARRANTY STATEMENT:	PURSUANT 1	O MARYLA	ND LAW. CONSUMERS	AVE SPECIFICIMELIES	WADDANTY DIG	ATRIN CONNECTION AND THE	(C 04) 5	LABOR AMO		-		
NOT OURS, AND ONLY	D SERVICES SUCH MAN	. ANY WAR	RANTIES BY A MANUFACE OR SUPPLIER SHALL	CTURER OR SUPPLIEROT BE LIABLE FOR PERFO	HER THAN OUR	DEALERSKIP HOWEVER, ARE I	THEIRS,	PARTS AMO		↓		
WARRANTIES ARE GIVEN DEALERSHIPHEREBYEXPE	BY OUR D	EALERSHIP LAIMS ALL	LIF THIS REPAIR IS NO WARRANTIES, EXPRESS	OT PERFORMED IN CONTAND IMPLIED, INCLUDIN	NECTION WITH	A CONSUMER TRANSACTION WARRANTIES OF MERCHANT	N, THE	GAS, OIL, LU		╀		
CONNECTION WITH THE SA	ALE OF PAR	IS OR PRO	DUCTS OR THE REPAIR.	DR AUTHORIZES ANY O	THER PERSON TO	HTB IN CONNECTION WITH TH DEALERSKIP HOWEVER, ARE I SUCH WARRANTIES, NO E. A. CONSUMER TRANSACTIO WARRANTIES OF MERCHANT. D. ASSUME FOR IT ANY LIABI	ILITY IN	SUBLET AMO		+		
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97494

WEST END SERVICE, INC.

INVOICE

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 **ELLICOTT CITY, MD 21041-0226**

Phone: (410) 465-4455 Federal Id# 52-0899155

OTHERWISE INDICATED.

AA AFORDABLE TRANSPORTATION LLC 46 S FRANKLINTOWN ROAD

BALTIMORE, MD 21223

DESIGN COSTOMER COPY

PAGE 1

HOME: 410-9	145-0	2122	دے حص∧ت		045 0001		PAGE 1	r	ederal lo# 5	2-0899155	
BUS: 443-4	115-4	942	CEL		-945-9001		\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\				
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I hereby acknowledge t	that the C	Dealershin	is not	nisponsible	for loss or damage **	the vehicle	ne auticles total at the second	TOTAL CHAR			
responsibility or insuran	ce covera	cause 6	eyond it ealershii	Fedresen	please direct question ative). By signing he	s relating to	the extent of the Dealership's	LESS INSURA	NCE		
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97494

WEST END SERVICE, INC.

INVOICE

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 **ELLICOTT CITY. MD 21041-0226**

Phone: (410) 465-4455 Federal Id# 52-0899155

AA AFORDABLE TRANSPORTATION LLC 46 S FRANKLINTOWN ROAD

BALTIMORE, MD 21223

PAGE 2

HOME: 410-945-9001 CONT: 410-945-9001 BUS: 443-415-4942 CELL: SERVICE ADVISOR: 101 PAT MCGEENEY COLOR YEAR MAKE/MODEL LICENSE MILEAGE IN / OUT TAG 15 NAVISTAR CE S BUS 4DRBUAAP9FB029679 198891T 20660/20660 DEL. DATE PROD. DATE WARR. EXP. PROMISED PO NO. RATE PAYMENT INV. DATE 02SEP14 DD04DEC13 29DEC15 112.00 CASH 31DEC15 R.O. OPENED READY OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT TRN:6311243751 AXL:FOR02519610 10:13 29DEC15 15:03 1DEC15 LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

F** DRAGLINK BOOTS TORN OK TO REPLACE PER CUSTOMER 500 REPL; ACE BOTH DRAGLINK BOOTS & GREASE 10 CP

168.00 168.00 2 2590750C91 kT SEAL, KIT BOOT SEAL W/INSTRU 22.20 18.89 37.78

Manufacturer Special Policy Adjustment Programs: Fafteral law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any delects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or N.H.T.S.A. in addition, cortain consumer jubility that or organizations publish this information, which may available for a fee or fee.	DESCRIPTION	TOTALS
WARRANTY STATEMENT, DURSUANT TO MARRIE AND A AND A CHARLES	L'ABOR AMOUNT	700.80
WARRANTY STATEMENT: PURSUANT TO MARYLAND LAW, QUINSIMERS HAVE SPECIFIC IMPLIED WARRANTY RIGHTS IN CONNECTION WITH THE SALE ROT GURSS, AND ONLY SUCH MANUFACTURER OR SUPPLIER ISSUER BY LIABLE OF SUPPLIER OTHER THAN OUR DEALERSHIP, HOWEVER, ARE THEIRS,		358.57
WASHANTES AS GIVEN BY CUR CEALERSHIP, IF THIS GEPAIR IS NOT PERFORMED IN CONVECTION WITH A CONSIDER TABASACTUR. THE	GAS, OIL, LUBE	0.00
CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE PERSON WITH THE SALE OF PARTS OR PRODUCTS OR THE PERSON TO ASSUME FOR IT ANY LISBUILTY IN	SUBLET AMOUNT	0.00
*SHOP SUPPLY COSTS: We have added a charge equal to Sty of the sent	MISC. CHARGES *	45.80
The state of the supplies of the confine tier with this renair	TOTAL 011400	1105.17
case of figo, theft, or any other cause beyond its court liplease direct questions relating to the extent of the Dealership's	LESS INSURANCE	0.00
I hereby acknowledge that the Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of figo, there, or any other cause beyond its footrol lplease direct questions relating to the extent of the Dealership's or surface coverage to a Dealership degrees that you see the Dealership's of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received for had the payment of the Amount Due.	SALES TAX	21.51
DATE	PLEASE PAY THIS AMOUNT	1126.68
DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	ALL BARTS AD	E NEW LINES

97494

WEST END SERVICE, INC.

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 **ELLICOTT CITY, MD 21041-0226**

Phone: (410) 465-4455 Federal Id# 52-0899155

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BALTIMORE, MD 21223

PAGE 2

HOME:410-945-9001 CONT:410-945-9001

BUS: 443-415-4942 CELL: SERVICE ADVISOR: 101 PAT MCGEENEY COLOR YEAR MAKE/MODEL LICENSE MILEAGE IN / OUT TAG NAVISTAR CE S BUS 4DRBUAAP9FB029679 198891T 20660/20660 DEL. DATE PROD. DATE WARR, EXP. PROMISED PO NO. RATE PAYMENT INV. DATE 02SEP14 DD04DEC13 29DEC15 31DEC15 112.00 CASH R.O. OPENED READY OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT

TRN:6311243751 AXL:FOR02519610

10:13 29DEC15 15:03 31DEC15

AA AFORDABLE TRANSPORTATION LLC

46 S FRANKLINTOWN ROAD

LINE OPCODE TECH TYPE HOURS LIST TOTAL F** DRAGLINK BOOTS TORN, OK TO REPLACE PER CUSTOMER 500 REPL; ACE BOTH DRAGLINK BOOTS & GREASE

10 CP 168.00 168.00 2 2590750C91 KT SEAL, KIT BOOT SEAL W/INSTRU 22.20 18.89 37.78

anufacturer Special Policy Adjustment Programs: Foderal law requires manufacturers to furnish the National Highway Traffic Safety furnishation (M.H.T.S.A.) with buildins describing any defects in their whiches. You may obtain oppies of those buildins from either the anufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may available for a fee or for incommendations.	DESCRIPTION	TOTALS
	LABOR AMOUNT	700.80
ARRANTY STATEMENT: PURSUANT TO MARYLAND LAW, CONSUMERS HAVE SPECIFICIMPLIED WARRANTY RIGHTS IN CONNECTION WITH THE SALE CONSUMER GOODS AND SERVICES, ANY WARRANTIES BY A MANUFACTURER OR SUPPLIEROTHER THAN OUR DEALERSHIP HOWEVER, ARE THEIRS, TO CHES. AND ONLY SERVICES ANY WARRANTIES BY A MANUFACTURER OR SUPPLIEROTHER THAN OUR DEALERSHIP HOWEVER, ARE THEIRS,	PARTS AMOUNT	358.57
PRANTIES ARE GIVEN BY OUR DEALERSHER IF THES REPAIR BY DEPENDING FOR PERFORMANCE UNDER SUCH WARRANTIES, NO EXPRESS	GAS, OIL, LUBE	0.00
alersimpherebyelpressi ytisclaims all warranties, expressand implied, incluxing any implied warranties of merchantability O fitness for a particularpurpose, and neither assumes nor authorizes any other person to assume for it any lubbility in NMECTION with the sale of parts or products or the repair.	SUBLET AMOUNT	0.00
SHOP SUPPLY COSTS: We have added a charge equal to 5% of the total cost of labor and parts, not to exceed	MISC. CHARGES *	45.80
00.00, to the Repair Order for shop supplies used in connection with this repair.	TOTAL CHARGES	1105.17
tereby acknowledge that the Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in se of line, their, or any other cause beyond its control (please direct questions relating to the extent of the Dealership's	LESS INSURANCE	0.00
hereby acknowledge that the Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in see of line, their, or any other cause beyond its control (please direct questions relating to the extent of the Dealership's sponsibility or insurance coverage to a Dealership Representative). By signify or insurance coverage to a Dealership Representative), By signify or lost converged that you were notified and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the populative) to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your syment of the Amount Due.	SALES TAX	21.51
syment of the Amount Due.		
	THIS AMOUNT	1126.68

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

99129

WEST END SERVICE, INC.

INVOICE

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 **ELLICOTT CITY, MD 21041-0226**

Phone: (410) 465-4455 Federal Id# 52-0899155

AA AFORDABLE TRANSPORTATION LLC 46 S FRANKLINTOWN ROAD BALTIMORE, MD 21223

PAGE 1

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PLEASE PAY THIS AMOUNT

CUSTOMER SIGNATURE

99211

WEST END SERVICE, INC.

INVOICE

PAGE 1

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 **ELLICOTT CITY, MD 21041-0226**

Phone: (410) 465-4455 Federal Id# 52-0899155

AA AFORDABLE TRANSPORTATION LLC

BALTIMORE, MD 21223

46 S FRANKLINTOWN ROAD

HOME:410-945-9001 CONT:410-945-9001

BUS: 443-4	115-4	942	CELL:		SEF	RVICE ADVISOR:	104 RAN	IDY HART		
COLOR YEAR MAKE/MODEL						VIN	LICENSE	MILEAGE IN / OUT		TAG
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Manufacturor Special Policy Adjustment Programs: Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with buttetins describing any defects in their vehicles. You may obtain copies of these buttetins from either the manufacturer of N.H.T.S.A. In addition content of the continuous content of the continuous content of the co	DESCRIPTION	TOTALS
free.	LABOR AMOUNT	0.00
warranty statement: pursuant to maryland law, consumers have specific implied warranty rights in connection with the sale of consumer guods and services, any warranties by a manufacturer or supplier other than our dealership however, are theirs,		0.00
OURS, AND UNLY SECH MANUFACTURER OR SUPPLIER SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTES. NO EXPRESS WARRANTES ARE GIVEN BY OUR DEALERSHOP, IF THUS REPAIR IS NOT PERFORMENT CONDECTION WITH A CONSIDERED THAT AND ADMINISTRATION OF THE REPAIR OF TH		0.00
ealershipmereby expresslydisclaims all warranties, expressand implied, including any implied warranties of merchantability No fitness for a particular purpose, and neither assumes nor authorizes any other personto assume for it any lability in Onnection with the sale of parts or products or the repair.	SUBLET AMOUNT	0.00
SHOP SUPPLY COSTS: We have added a charge equal to 5% of the total cost of labor and parts, not to exceed	MISC. CHARGES *	0.00
100.00, to the Repair Order for shop supplies used in connection with this repair.	TOTAL CHARGES	0.00
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sponsibility of insurance coverage to a Dealership Representative). By signing below, you acknowledge that you were notified and authorized the Dealership to perform the services/repairs (ternized in this invoice and that you received (or had the	SALES TAX	0.00
pportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your ayment of the Amount Due.	PLEASE PAY THIS AMOUNT	0.00

DATE

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

TROUBLE SHOOT CODE 2659-10 AS PER FAP CALIBRATED MAF SENSOR

96980

WEST END SERVICE, INC.

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PAGE 1

INTERNATIONAL SALES & SERVICE 8600 FREDERICK ROAD * P.O. BOX 226 **ELLICOTT CITY, MD 21041-0226**

Phone: (410) 465-4455 Federal Id# 52-0899155

AA AFORDABLE TRANSPORTATION LLC

46 S FRANKLINTOWN ROAD

BALTIMORE, MD 21223

HOME: 410-945-9001 CONT: 410-945-9001

BUS: 443-4				745-3001	SEF	NICE ADVISOR:	104 RA	NDY HART		
COLOR	YEAR		MAKE/MODEL			VIN	LICENSE		IN / OUT	TAG
	15	NAV	ISTAR CE	S BUS	4DRBI	JAAP9FB029679	198891	r 13986/	/13986	
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TRN:6311243751 AXL:FOR02519610

11:06 230CT15 | 11:09 230CT15

LINE OPCODE TECH TYPE HOURS TOTAL

A CREDIT INVOICE #95781

CAUSE:

9996 CREDIT INVOICE #95781 DATED 06JUL15 LINE B CLOCK SPRING PASSED ALL FUNCTIONAL TESTING AT INTERNATIONAL PRODUCT REVIEW CENTER

104 WAR

FC: PART#: COUNT:

CLAIM TYPE: AUTH CODE: (N/C)

Manufacturer Special Policy Adjustment Programs: Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer of N.H.T.S.A. In addition, continuously continuously and the programs of the pro	DESCRIPTION	TOTALS
free. The state of	LABOR AMOUNT	0.00
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WARRANTIES ARE GIVEN BY OUR DEALERSHIP, IF THES REPARTS AND DEBEGRANGING CONTROL WITH A CONSISTED TRANSPORTED TO SERVICE THE SECOND OF THE SEC	GAS, OIL, LUBE	0.00
DEALERSHEPHEREBYEYPERSSLYDISCLAIMS ALL WARRANTIES, EXPRESSAND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR.		0.00
SHOP SUPPLY COSTS; We have added a charge equal to 5% of the total cost of labor and parts, not to exceed	MISC. CHARGES *	0.00
5100.00, to the Repair Order for shop supplies used in connection with this repair,	TOTAL CHARGES	0.00
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appointing to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.	PLEASE PAY	2.22

DATE **CUSTOMER SIGNATURE**

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

95781

WEST END SERVICE, INC.

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PAGE 2

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Phone: (410) 465-4455 Federal Id# 52-0899155

AA AFORDABLE TRANSPORTATION LLC 46 S FRANKLINTOWN ROAD

BALTIMORE, MD 21223

HOME: 410-945-9001 CONT: 410-945-9001

SERVICE ADVISOR: 101 PAT MCGEENEY

BUS: 443-4	15-45	142	<u> CEPP: </u>		SEF	<u>(VICE ADVISO</u>	R: 101 PAT	MCGEENE	Y	
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TRN:6311243751 AXL:FOR02519610

10:14 25JUN15 |11:10 06JUL15

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

11 BRKLICH, SAMUEL J LIC#: /

(N/C) (N/C)

2 CR1612 CAP-HUB ASSY FC: 02000

PART#: CR1612 COUNT: 264 CLAIM TYPE: K AUTH CODE: 01

P

REMOVED AND REPLACED BOTH HUB CAPS

D INSPECT AND REPAIR HORNS NOT WORKING AFTER REPAIRING CLOCK SPRING

CAUSE: SHORTED CITY HORNS

GA65-1284A HORNS, REPLACE

14 WAR

GA65-1284A HORNS, REPLACE

14 WAR

1 2512659C91 KT, HORN, KIT, DUAL DISC HORN, (N/C)

FC: 22000

PART#: 2512659C91

COUNT: 284 CLAIM TYPE: S AUTH CODE: 01

P

REMOVED AND REPLACED BOTH CITY HORNS

Manufacturer Special Policy Adjustment Programs: Foderal law requires manufacturers to furnish the National Highway Traffic Safety Administration (M.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these buildins from either the manufacturer of N.H.T.S.A. In additional contribution of the contribution of		TOTALS
tree.	LABOR AMOUNT	0.00
varranty statement: pursuant to marylano law, consumers have specific implied warranty rights in connection with the sale If consumer doods and services, any warrantes by a manufacturer or supplier other than our dealership however, are theirs, Out dues, and only such manufacturer or supplier other than our dealership however, are theirs,		0.00
ARRANTIES ARE GIVEN BY CHIR DEALERSHIP IF THIS DEPART IN DESCRIPTION OF PROPERTY AREA OF THE CONTROLLED TO THE PROPERTY OF THE	GAS OF THRE	0.00
ealerskipherebyexpress/vidsclaims all warranties, expressand implied, including any implied warranties of merchantability ND Fitness for a particularpurpose, and neither assumes nor authorizes any other personto assume for it any liability in Danection with the sale of parts or products or the repair.	SUBLET AMOUNT	0.00
SHOP SUPPLY COSTS: We have added a charge equal to 5% of the total cost of labor and parts, not to exceed	MISC. CHARGES *	0.00
100.00, to the Repair Order for shop supplies used in connection with this repair.	TOTAL CHARGES	0.00
heroby acknowledge that the Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in see of line, that, or any other cause beyond its control (please direct quositions relating to the extent of the Dealership's sponsibility or insurance overage to a Dealership Representative), By signing below, you acknowledge that you were nothing and authorized the central the sentential representative in this invoice and that you received (or had the portunity to inspect) any related parts as requested by you. The vehicle is being returned to your exchange for your avenue of the amount Day of the sentential that the control the sentential that the control that the sentential that the control the sentential that the control that the sentential that the control that the sentential that the sentential that the control that the sentential that the se	LESS INSURANCE	0.00
asponatoury or insurance coverage to a Dealership Representative). By signing below, you acknowledge that you were notified a unfortiged the Dealership to perform the services repairs (temized, in this Invoice and that you received for had the	SALES TAX	0.00
pportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your ayment of the Amount Due.	PLEASE PAY THIS AMOUNT	0 00

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

(N/C)

(N/C)