



**VEHICLE FACTORS GROUP CHAIRMAN'S
FACTUAL REPORT**

Vehicle Attachment 5 - Outside Vendor Maintenance Invoices

Baltimore, MD

HWY17MH007

(18 pages)

CUSTOMER #: 40
UNIT# 1876

97494

WEST END SERVICE, INC.

INTERNATIONAL SALES & SERVICE
8600 FREDERICK ROAD * P.O. BOX 226
ELLICOTT CITY, MD 21041-0226
Phone: (410) 465-4455
Federal Id# 52-0899155

ACCOUNTING

AA AFORDABLE TRANSPORTATION LLC
46 S FRANKLINTOWN ROAD
BALTIMORE, MD 21223

PAGE 1

HOME:410-945-9001 COM:410-945-9001
BUS: 443-415-4942 CELL:

SERVICE ADVISOR: 101 PAT MCGEENEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	20660/20660		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13		29DEC15		112.00	CASH	31DEC15

R.O. OPENED: 10:13 29DEC15
READY: 15:03 31DEC15
OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT
TRN:6311243751 AXL:FOR02519610

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A OIL CHANGE & LUBE FOR MEDIUM DUTY TRUCK LEVEL 2

CONCERN CODE:

1002 OIL CHANGE & LUBE FOR MEDIUM DUTY TRUCK
LEVEL 2

11 MACK REGINA LIC#: /
CP 2.50 0 26400

264.00 264.00

1 FLTRELC5050G

FLUID, FLEETRITE RELC 5050
GAL 1024 1467 0 16.14

14.67 14.67

B FUEL FILTER

CONCERN CODE:

1900A PARTS FOR LUBE SPECIAL

11 MACK REGINA LIC#: /
IS 0.00 260 0

0.00 0.00

1 1878042C93 KT

FLTR, KIT, FUEL FILTER 3702 3702 0 82.25

37.02 37.02

1 1884508C2 FILTER, ASSY

OIL 4261 4261 0 84.22

42.61 42.61

32 QT DELOLE1540

8352 8352 0 4.75

2.61 83.52

C INSPECT AIR FILTER, REPLACE IF NECESSARY

CONCERN CODE:

1901 REPLACE AIR FILTER

11 MACK REGINA LIC#: /
CP 0.20 260 2240

22.40 22.40

1 2602212C1 FILTER AIR

POWERCORE G2 5935 8997 0 109.41

89.97 89.97

D** SERVICE TRANS

CONCERN CODE:

1300 REPLACE TRANS FILTER & DRAIN & REFILL FLUID

4 CP 1.20 2200 13440

134.40 134.40

1 29539579 FILTER -

CONTROL MAIN 592 987 0 12.15

9.87 9.87

12 TRANSYND QT 8208 17376 0 18.77

14.48 173.76

E** REPAIR LEFT FRONT WHEEL OIL CAP LEAKING

Manufacturer Special Policy Adjustment Programs: Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.

WARRANTY STATEMENT: PURSUANT TO MARYLAND LAW, CONSUMERS HAVE SPECIFIC IMPLIED WARRANTY RIGHTS IN CONNECTION WITH THE SALE OF CONSUMER GOODS AND SERVICES. ANY WARRANTIES BY A MANUFACTURER OR SUPPLIER OTHER THAN OUR DEALERSHIP, HOWEVER, ARE THEIRS, NOT OURS, AND ONLY SUCH MANUFACTURER OR SUPPLIER SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. NO EXPRESS WARRANTIES ARE GIVEN BY OUR DEALERSHIP. IF THIS REPAIR IS NOT PERFORMED IN CONNECTION WITH A CONSUMER TRANSACTION, THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSURES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR.

*SHOP SUPPLY COSTS: We have added a charge equal to 5% of the total cost of labor and parts, not to exceed \$100.00, to the Repair Order for shop supplies used in connection with this repair.

I hereby acknowledge that the Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond its control (please direct questions relating to the extent of the Dealership's responsibility or insurance coverage to a Dealership representative). By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs (itemized in this invoice) and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 40
UNIT# 1876

97838

WEST END SERVICE, INC.

INTERNATIONAL SALES & SERVICE
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INVOICE

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46 S FRANKLINTOWN ROAD
BALTIMORE, MD 21223
HOME:410-945-9001 CONT:410-945-9001
BUS: 443-415-4942 CELL:

PAGE 1

SERVICE ADVISOR: 108 AUDREY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	22524/22526		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13		WAIT		112.00	CASH	22FEB16
R.O. OPENED	READY	OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT TRN:6311243751 AXL:FOR02519610					
09:46	22FEB16	11:47	22FEB16				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

B DRIVER STATES HORN KEEPS BLOWING OVERNIGHT.

CAUSE: SERVICE CONTRACT #P4151B SHORTED HORN PAD

A08-2001A WIRING REPAIR(S), PERFORM

6 WAR

(N/C)

GY08-8499A HORN PAD, REPLACE

6 WAR

(N/C)

1 3586911C4 HORN , STEERING WHEEL HORN PAD

(N/C)

FC: 08918

PART#: 3586911C4

COUNT: 499

CLAIM TYPE: S

AUTH CODE: 39

P

SERVICE CONTRACT #P4151B TROUBLE SHOOT REMOVED AND REPLACED HORN PAD

D TRANS OIL FILTER MESSAGE

1300 CHECKED FOR ENGINE LIGHT ON FOUND LIGHT WAS
FOR TRANSMISSION SERVICE DUE. CLEARED LIGHT
AND RESET PARAMETERS

6 CP

33.60 33.60

DESCRIPTION	TOTALS
LABOR AMOUNT	33.60
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	33.60
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	33.60

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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

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AA AFORDABLE TRANSPORTATION LLC
 50 S FRANKLINTOWN ROAD
 BALTIMORE MD 21223

SERVICE ADVISOR **PAT MCGEENEY**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
18AUG14	21AUG14	1876	4DRBUAAP9FB029679	40			21AUG14	93033
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SA
10:39	11:02	15	NAVISTAR CE BUS	410-945-9001	102.00	18AUG14	104	101
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
1315	1320							

TECH	TYPE	HOURS	LIST UNIT	NET UNIT	TOTAL
A	PRE-DELIVERY FOR BE, CE, FE, RE BUSES				
	10-140 PRE-DELIVERY FOR BE, CE, FE, RE BUSES				
	4 INT				(N/C)
B	PROGRAM SALES PACKAGE				
	1200 ENGINES				
	4 INT				(N/C)
	1 ATO10 FUSE				(N/C)
C	RECALIBRATE ECM				
	CAUSE: RECALL 14503				
	A40-14503-2 RECAL ECM 5/6/2014 AND LATER				
	4 WAR				(N/C)
	FC: 14503 PART#: COUNT:				
	CLAIM TYPE: 2				
	AUTH CODE: 40				
	P				
	PERFORMED RECALL 14503				

DESCRIPTION	TOTALS	
LABOR AMOUNT	0.00	MON. THRU FRI. 7:00 A.M. to 5:00 P.M. SAT. 8:00 A.M. to 1:00 P.M.
PARTS AMOUNT	0.00	
GAS, OIL, LUBE	0.00	SERVICE ALL MAKES AND MODELS FRONT END ALIGNMENT WHEEL BALANCE TOWING INJECTION PUMPS AND INJECTOR REBUILDING MARYLAND INSPECTIONS
SUBLET AMOUNT	0.00	
MISC. CHARGES	0.00	
TOTAL CHARGES	0.00	
LESS DEDUCTIBLE	0.00	
SALES TAX	0.00	
PLEASE PAY THIS AMOUNT	0.00	

CUSTOMER'S AUTHORIZATION: I hereby certify that I am the owner and/or agent of the owner(s) of the subject motor vehicle herein described and I hereby authorize the repair work herein set forth to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the subject vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection. I agree that you are not responsible for loss or damage to subject vehicle or articles left in case of fire, theft, or any other cause beyond your control, or for any delays caused by unavailability of parts beyond your control.
 CUSTOMER CHARGES & LIENS: 12% of month following purchase. A charge of 2% per month (24% per annum) will be added to all past due amounts. An express Mechanic's Lien is hereby acknowledged on subject vehicle to secure the amount of repairs hereto. I also agree to pay reasonable attorney's fees and collection costs in addition to any other relief afforded to enforce collection.
 LIMITED EXPRESS & IMPLIED WARRANTY: 90 days or 4000 miles whichever occurs first and all adjustments must be performed by West End Service, Inc. NO ADJUSTMENTS AFTER 90 DAYS ON SHOP LABOR.

Maryland House Bill 1057
 THAT WHILE THE CUSTOMER'S MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO THE CUSTOMER'S MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES, AND THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

Manufacturer Special Policy Adjustment Programs
 Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (NHTSA) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or NHTSA. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.



Parts and Service you can depend on. We Service what we Sell since 1928.



FLEETRITE

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 Federal Id# 52-0899155

AA AFORDABLE TRANSPORTATION LLC
 50 S FRANKLINTOWN ROAD
 BALTIMORE, MD 21223

SERVICE ADVISOR PAT MCGEENEY

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
12SEP14	16SEP14	1876	4DRBUAAP9FB029679	40			16SEP14	93279
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
11:55	09:34	15	NAVISTAR CE S BUS	410-945-9001	102.00	02SEP14	104	101
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
1720	1722	198891T						

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A BUZZER GOING OFF WHEN HITTING BUMP FOR EMERGENCY WINDOW CAUSE: PINCHED WIRE #F126GA A08-2004A WIRING REPAIR(S), PERFORM 12 WAR FC: 22000 PART#: COUNT: 493 CLAIM TYPE: H AUTH CODE: 01 P					(N/C)
TROUBLE SHOOT FOUND WIRE F126GA PINCHED AND SHORTING OUT. REMOVED SECTION AND REPAIRED B REPAIR ENTRANCE DOOR SWITCH NOT WORKING AT TIMES CAUSE: LOOSE DOOR SWITCH IN DASH G65-T1 TIGHTENED DOOR SWITCH 12 WAR FC: 22000 PART#: COUNT: 296 CLAIM TYPE: D AUTH CODE: 01 P					(N/C)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DEDUCTIBLE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

MON. THRU FRI. 7:00 A.M. to 5:00 P.M.
 SAT. 8:00 A.M. to 1:00 P.M.

SERVICE ALL MAKES AND MODELS
 FRONT END ALIGNMENT
 WHEEL BALANCE
 TOWING
 INJECTION PUMPS AND INJECTOR REBUILDING
 MARYLAND INSPECTIONS

CUSTOMER SIGNATURE

CUSTOMER'S AUTHORIZATION: I hereby certify that I am the owner and/or agent of the owner(s) of the subject motor vehicle herein described and I hereby authorize the repair work herein set forth to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the subject vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection. I agree that you are not responsible for loss or damage to subject vehicle or articles left in case of fire, theft, or any other cause beyond your control, or for any delays caused by unavailability of parts beyond your control.
 CUSTOMER CHARGES & LIENS: NET 15th of month following purchase. A charge of 2% per month (24% per annum) will be added to all past due amounts. An express Mechanic's Lien is hereby acknowledged on subject vehicle to secure the amount of repairs hereto. I also agree to pay reasonable attorney's fees and collection costs in addition to any other relief afforded to enforce collection.
 LIMITED EXPRESS & IMPLIED WARRANTY: 90 days or 4000 miles whichever occurs first and all adjustments must be performed by West End Service, Inc. NO ADJUSTMENTS AFTER 90 DAYS ON SHOP LABOR.

Maryland House Bill 1007
 THAT WHILE THE CUSTOMER'S MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO THE CUSTOMER'S MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES, AND THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

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12SEP14	16SEP14	1876	4DRBUAAP9FB029679	40			16SEP14	93279
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
11:55	09:34	15	NAVISTAR CE S BUS	410-945-9001	102.00	02SEP14	104	101
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
1720	1722	198891T						

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
TIGHTENED LOOSE DOOR SWITCH IN DASH					

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DEDUCTIBLE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

MON. THRU FRI. 7:00 A.M. to 5:00 P.M.
 SAT. 8:00 A.M. to 1:00 P.M.
 SERVICE ALL MAKES AND MODELS
 FRONT END ALIGNMENT
 WHEEL BALANCE
 TOWING
 INJECTION PUMPS AND INJECTOR REBUILDING
 MARYLAND INSPECTIONS

CUSTOMER SIGNATURE

CUSTOMER'S AUTHORIZATION: I hereby certify that I am the owner and/or agent of the owner(s) of the subject motor vehicle herein described and I hereby authorize the repair work herein set forth to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the subject vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection. I agree that you are not responsible for loss or damage to subject vehicle or articles left in case of fire, theft, or any other cause beyond your control, or for any delays caused by unavailability of parts beyond your control.
 CUSTOMER CHARGES & LIENS: NET 10th of month following purchase. A charge of 2% per month (24% per annum) will be added to all past due amounts. An Express Mechanic's Lien is hereby acknowledged on subject vehicle to secure the amount of repairs hereto. I also agree to pay reasonable attorney's fees and collection costs in addition to any other relief afforded to enforce collection.
 LIMITED EXPRESS & IMPLIED WARRANTY: 90 days or 4000 miles whichever occurs first and all adjustments must be performed by West End Service, Inc. NO ADJUSTMENTS AFTER 90 DAYS ON SHOP LABOR.

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94308

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BUS: 443-415-4942 CELL:

INVOICE

PAGE 1

SERVICE ADVISOR: 108 AUDREY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	6642/6650		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13		29JAN15		102.00	CASH	02FEB15
R.O. OPENED	READY	OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT TRN:6311243751 AXL:FOR02519610					
16:44	12JAN15	10:39	02FEB15				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CALIBRATION IS NOT CURRENT PER SCORE CARD.

CAUSE: REPROGRAM ECM AS PER VEHICLE CALIBRATION SCORECARD

A12-3510T ELECTRONIC CONTROL MODULE (ECM OR
ECM/IDM) - ENGINE, PROGRAM

11 JENKINS, KYLE LIC#: /
WAR

(N/C)

FC: 12000 PART#: COUNT: 716

CLAIM TYPE: M

AUTH CODE: 01

P

REPROGRAMMED ECM

B CUSTOMER REPORTS UNIT BLOWING EXCESSIVE SMOKE.

1200 ENGINES

11 JENKINS, KYLE LIC#: /
CP

1	2593986C1	GASKET, GASKET OFFSET 3 HOLE FLANGE	11.58	510.00	9.85	510.00
1	2593998C1	GASKET, GASKET 3 BOLT FLANGE W/4IN				
	PIP		16.02	13.62		13.62
1	1878042C92	KT FLTR, KIT FUEL FILTER	82.25	64.95		64.95
2	LP529	NYLON TIE RAPS	1.73	1.73		3.46

MISC DIESEL FUEL

CP

45.00 45.00

REMOVED DOC/DPF AND CHECKED FOUND OK NOT CLOGGED. REMOVED FUEL PUMP
AND SMELLED GASOLINE. DRAIN TANK, BLEW OUT LINES, CLEANED STRAINER,
REPLACED FUEL FILTER. ADDED 15 GALLONS OF DIESEL FUEL AND ROAD TEST OK.

C INSPECT AND REPAIR FOR SMOKING AND ENGINE LIGHT ON

CAUSE: CLOGGED IMP SENSOR

GY12-2181T ELECTRONIC ENGINE PERFORMANCE,
DIAGNOSE

5 WAR

(N/C)

G12-2309K "MAP" SENSOR, DIAGNOSTICS

5 WAR

(N/C)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 40
 UNIT# 1876

94308

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 50 S FRANKLINTOWN ROAD
 BALTIMORE, MD 21223
 HOME:410-945-9001 CONT:410-945-9001
 BUS: 443-415-4942 CELL:

INVOICE

PAGE 2

SERVICE ADVISOR: 108 AUDREY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	6642/6650		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13		29JAN15		102.00	CASH	02FEB15
R.O. OPENED	READY	OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT					
16:44	12JAN15	10:39	02FEB15	TRN:6311243751 AXL:FOR02519610			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
	GY12-6171T						
	ELECTRONIC ENGINE CONTROL SENSORS/REGULATORS (MAXXFORCE 9/10/DT), REPLACE						
				5	WAR		(N/C)
				1	1846481C92 SENSOR,SENSOR ASSY INTK MANFLD AIRPRS		(N/C)
	FC:			12000			
	PART#:			1846481C92			
	COUNT:			171			
	CLAIM TYPE:			Q			
	AUTH CODE:			01			
				P			

TROUBLE SHOOT, CHECKED IMP SENSOR. REMOVED AND REPLACED SENSOR.

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* SHOP SUPPLY COSTS: We have added a charge equal to 5% of the total cost of labor and parts, not to exceed \$100.00, to the Repair Order for shop supplies used in connection with this repair.

I hereby acknowledge that the Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond its control (please direct questions relating to the extent of the Dealership's responsibility or insurance coverage to a Dealership Representative). By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DESCRIPTION	TOTALS
LABOR AMOUNT	510.00
PARTS AMOUNT	91.88
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	65.00
TOTAL CHARGES	666.88
LESS INSURANCE	0.00
SALES TAX	5.51
PLEASE PAY THIS AMOUNT	672.39

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 40
 UNIT# 1876

95294

WEST END SERVICE, INC.

INTERNATIONAL SALES & SERVICE
 8600 FREDERICK ROAD * P.O. BOX 226
 ELLICOTT CITY, MD 21041-0226
 Phone: (410) 465-4455
 Federal Id# 52-0899155

INVOICE

AA AFORDABLE TRANSPORTATION LLC
 46 S FRANKLINTOWN ROAD
 BALTIMORE MD 21223
 HOME: 410-945-9001 CONT: 410-945-9001
 BUS: 443-415-4942 CELL:

PAGE 1

SERVICE ADVISOR: 101 PAT MCGEENEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	11021/11023		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13				102.00	CHG	15MAY15
R.O. OPENED	READY	OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT TRN:6311243751 AXL:FOR02519610					
10:26	08MAY15	08:32	15MAY15				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A REPAIR OIL LEAKS AT FRONT AXLE
 CAUSE: LEAKING FRONT HUB CAPS
 A02-340 FRONT WHEEL HUB CAP AND/OR GASKET,
 REPLACE
 6 WAR (N/C)
 A02-340 FRONT WHEEL HUB CAP AND/OR GASKET,
 REPLACE
 6 WAR (N/C)
 2 CR1612 CAP-HUB ASSY (N/C)
 2 LB GEAR LUB (N/C)

FC: 02000
 PART#: CR1612
 COUNT: 264
 CLAIM TYPE: K
 AUTH CODE: 01
 P

REMOVED AND REPLACED FRONT HUB CAPS

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 40
UNIT# 1876

95781

WEST END SERVICE, INC.

INTERNATIONAL SALES & SERVICE
8600 FREDERICK ROAD * P.O. BOX 226
ELLCOTT CITY, MD 21041-0226
Phone: (410) 465-4455
Federal Id# 52-0899155

INVOICE

PAGE 1

AA AFORDABLE TRANSPORTATION LLC
46 S FRANKLINTOWN ROAD
BALTIMORE, MD 21223
HOME: 410-945-9001 CONT: 410-945-9001
BUS: 443-415-4942 CELL:

SERVICE ADVISOR: 101 PAT MCGEENEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	13982/13986		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13				102.00	CASH	06JUL15

R.O. OPENED	READY	OPTIONS:	DLR:843292 ENG:3518196/MAXFORCEDT			
10:14 25JUN15	11:10 06JUL15	TRN:6311243751	AXL:FOR02519610			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A REPAIR FRONT A/C TO WORK
 CAUSE: HARNESS FOR A/C CONTOL PLUG 1201 NOT CONNECTED
 A08-2005A WIRING REPAIR(S), PERFORM
 14 WAR (N/C)
 FC: 22000 PART#: COUNT: 479
 CLAIM TYPE: G
 AUTH CODE: 01
 P

TROUBLE SHOOT. FOUND CONNECTOR FOR PLUG NOT CONNECTED AND HARNESS
 IN DASH PULLED TOO TIGHT AND PULLING ON CONNECTOR. RE-PLUG AND REROUTE
 HARNESS

B REPAIR HORN TO WORK
 CAUSE: BROKEN CLOCK SPRING
 A08-3470 CLOCK SPRING (STEERING WHEEL CONTROLS),
 REPLACE
 14 WAR (N/C)
 1 2505657C91 SPRING CLOCK W/CANCEL CAM KIT (N/C)
 FC: 08918
 PART#: 2505657C91
 COUNT: 251
 CLAIM TYPE: B
 AUTH CODE: 01
 P

REMOVED AND REPLACED BROKEN CLOCK SPRING HARNESS

C REPAIR FRONT WHEEL HUB CAPS LEAKING
 CAUSE: LEAKING HUB CAPS
 A02-340 FRONT WHEEL HUB CAP AND/OR GASKET,
 REPLACE
 11 BRKLICH, SAMUEL J LIC#: /
 WAR (N/C)
 A02-340 FRONT WHEEL HUB CAP AND/OR GASKET,
 REPLACE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 40
UNIT# 1876

97494

WEST END SERVICE, INC.

INTERNATIONAL SALES & SERVICE
8600 FREDERICK ROAD * P.O. BOX 226
ELLCOTT CITY, MD 21041-0226
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AA AFORDABLE TRANSPORTATION LLC
46 S FRANKLINTOWN ROAD
BALTIMORE, MD 21223
HOME:410-945-9001 CONT:410-945-9001
BUS: 443-415-4942 CELL:

INVOICE

PAGE 1

SERVICE ADVISOR: 101 PAT MCGEENEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	20660/20660		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13		29DEC15		112.00	CASH	31DEC15

R.O. OPENED	READY	OPTIONS:
10:13 29DEC15	15:03 31DEC15	DLR:843292 ENG:3518196/MAXFORCEDT TRN:6311243751 AXL:FOR02519610

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A OIL CHANGE & LUBE FOR MEDIUM DUTY TRUCK LEVEL 2
1002 OIL CHANGE & LUBE FOR MEDIUM DUTY TRUCK
LEVEL 2
11 MACK,REGINA LIC#: /
CP
1 FLTRELCS050G FLUID,FLEETRITE RELC 5050 GAL 16.14 264.00 14.67 264.00

B FUEL FILTER
1900A PARTS FOR LUBE SPECIAL
11 MACK,REGINA LIC#: /
IS (N/C)
1 1878042C93 KT FLTR,KIT,FUEL FILTER (N/C)
1 1884508C2 FILTER, ASSY OIL (N/C)
32 QT DELOLE1540 (N/C)

C INSPECT AIR FILTER,REPLACE IF NECESSARY
1901 REPLACE AIR FILTER
11 MACK,REGINA LIC#: /
CP
1 2602212C1 FILTER AIR POWERCORE G2 109.41 22.40 89.97 22.40

D** SERVICE TRANS
1300 REPLACE TRANS FILTER & DRAIN & REFILL FLUID
4 CP
1 29539579 FILTER - CONTROL MAIN 12.15 134.40 9.87 134.40
12 TRANSYND QT 18.77 14.48 173.76

E** REPAIR LEFT FRONT WHEEL OIL CAP LEAKING
250 REPLACE OIL WHEEL CAP & FILL FLUID & CLEAN
WHEEL
11 MACK,REGINA LIC#: /
CP
1 ZDEAM7206 BRAKE CL 7.21 112.00 7.21 112.00
1 CR1612 CAP-HUB ASSY 27.26 25.31 25.31

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 40
UNIT# 1876

97494

WEST END SERVICE, INC.

INTERNATIONAL SALES & SERVICE
8600 FREDERICK ROAD * P.O. BOX 226
ELLICOTT CITY, MD 21041-0226
Phone: (410) 465-4455
Federal Id# 52-0899155

INVOICE

AA AFORDABLE TRANSPORTATION LLC
46 S FRANKLINTOWN ROAD
BALTIMORE, MD 21223

PAGE 1

HOME: 410-945-9001 CONT: 410-945-9001
BUS: 443-415-4942 CELL:

SERVICE ADVISOR: 101 PAT MCGEENEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	20660/20660		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13		29DEC15		112.00	CASH	31DEC15
R.O. OPENED	READY	OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT TRN:6311243751 AXL:FOR02519610					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A OIL CHANGE & LUBE FOR MEDIUM DUTY TRUCK LEVEL 2
 1002 OIL CHANGE & LUBE FOR MEDIUM DUTY TRUCK
 LEVEL 2
 11 MACK, REGINA LIC#: /
 CP
 1 FLTRELCS050G FLUID, FLEETRITE RELC 5050 GAL 16.14 264.00 14.67 264.00

B FUEL FILTER
 1900A PARTS FOR LUBE SPECIAL
 11 MACK, REGINA LIC#: /
 IS
 1 1878042C93 KT FLTR, KIT, FUEL FILTER (N/C)
 1 1884508C2 FILTER, ASSY OIL (N/C)
 32 QT DELOLE1540 (N/C)

C INSPECT AIR FILTER, REPLACE IF NECESSARY
 1901 REPLACE AIR FILTER
 11 MACK, REGINA LIC#: /
 CP
 1 2602212C1 FILTER AIR POWERCORE G2 109.41 22.40 89.97 22.40

D** SERVICE TRANS
 1300 REPLACE TRANS FILTER & DRAIN & REFILL FLUID
 4 CP
 1 29539579 FILTER - CONTROL MAIN 12.15 134.40 9.87 134.40
 12 TRANSYND QT 18.77 14.48 173.76

E** REPAIR LEFT FRONT WHEEL OIL CAP LEAKING
 250 REPLACE OIL WHEEL CAP & FILL FLUID & CLEAN
 WHEEL
 11 MACK, REGINA LIC#: /
 CP
 1 ZDEAM7206 BRAKE CL 7.21 112.00 7.21 112.00
 1 CR1612 CAP-HUB ASSY 27.26 25.31 25.31

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

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CUSTOMER #: 40
UNIT# 1876

97494

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INTERNATIONAL SALES & SERVICE
8600 FREDERICK ROAD * P.O. BOX 226
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46 S FRANKLINTOWN ROAD
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HOME: 410-945-9001 CONT: 410-945-9001
BUS: 443-415-4942 CELL:

INVOICE

PAGE 2

SERVICE ADVISOR: 101 PAT MCGEENEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	20660/20660		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13		29DEC15		112.00	CASH	31DEC15
R.O. OPENED	READY	OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT TRN:6311243751 AXL:FOR02519610					
10:13	29DEC15	15:03	31DEC15				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
F**							
DRAGLINK BOOTS TORN, OK TO REPLACE PER CUSTOMER							
500 REPL;ACE BOTH DRAGLINK BOOTS & GREASE							
				10	CP		
2	2590750C91	KT	SEAL, KIT BOOT SEAL W/INSTRU		22.20	168.00	168.00
						18.89	37.78

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DESCRIPTION	TOTALS
LABOR AMOUNT	700.80
PARTS AMOUNT	358.57
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	45.80
TOTAL CHARGES	1105.17
LESS INSURANCE	0.00
SALES TAX	21.51
PLEASE PAY THIS AMOUNT	1126.68

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

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CUSTOMER #: 40
UNIT# 1876

97494

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46 S FRANKLINTOWN ROAD
BALTIMORE, MD 21223
HOME:410-945-9001 CONT:410-945-9001
BUS: 443-415-4942 CELL:

INVOICE

PAGE 2

SERVICE ADVISOR: 101 PAT MCGEENEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
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DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13		29DEC15		112.00	CASH	31DEC15
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10:13	29DEC15	15:03	31DEC15				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
F**	DRAGLINK BOOTS TORN, OK TO REPLACE PER CUSTOMER						
	500 REPL;ACE BOTH DRAGLINK BOOTS & GREASE						
				10	CP		
2	2590750C91	KT SEAL	KIT BOOT SEAL W/INSTRU		22.20	168.00	168.00
						18.89	37.78

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DESCRIPTION	TOTALS
LABOR AMOUNT	700.80
PARTS AMOUNT	358.57
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	45.80
TOTAL CHARGES	1105.17
LESS INSURANCE	0.00
SALES TAX	21.51
PLEASE PAY THIS AMOUNT	1126.68

DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 40
UNIT# 1876

99129

WEST END SERVICE, INC.

INTERNATIONAL SALES & SERVICE
8600 FREDERICK ROAD * P.O. BOX 226
ELLCOTT CITY, MD 21041-0226
Phone: (410) 465-4455
Federal Id# 52-0899155

INVOICE

AA AFORDABLE TRANSPORTATION LLC
46 S FRANKLINTOWN ROAD
BALTIMORE, MD 21223
HOME:410-945-9001 CONT:410-945-9001
BUS: 443-415-4942 CELL:

PAGE 1

SERVICE ADVISOR: 108 AUDREY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	30301/30339		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13		29JUL16		112.00	CASH	08AUG16
R.O. OPENED	READY	OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT TRN:6311243751 AXL:FOR02519610					
11:35	27JUL16	08:20	08AUG16				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER HAD UNIT TOWED FOR PARKING BRAKE WILL NOT RELEASE, ALSO,
MULTIPLE BRAKE WARNING LIGHTS ON IN DASH.

CAUSE:

450 MERITOR DIRECT PAY CASE #AM894261 TROUBLE
SHOOT REMOVED AND REPLACED MERITOR SUPPLIED
HPB AND BLEED SYSTEM.

- 3 WAR (N/C)
- 1 ZDEAM7206 BRAKE CL (N/C)
- 1 2587199C1 CAP FILLER MASTER CYL (N/C)
- 1 FLTBF32OZ FLUID, FLEETRITE BRAKE FLUID 32 (N/C)
- 1 FLTBF32OZ FLUID, FLEETRITE BRAKE FLUID GA (N/C)
- 1 3573169C3 CABLE PARK BRAKE 13.27 IN (N/C)
- 1 ATO20 FUSE 20 AMP (N/C)

FC: PART#: COUNT:
CLAIM TYPE:
AUTH CODE:

B WRECKER SERVICE CONTRACT

CAUSE: SERVICE CONTRACT #T2008C LEAKING EGR COOLER
A99-T1 WRECKER SERVICE CONTRACT #T2008C

104 WAR (N/C)

FC: 12000 PART#: COUNT: 778
CLAIM TYPE: K
AUTH CODE: 39

P
SUBL WRECKER SERVICE INV# 189669 PO#53435
WAR (N/C)

FC: 53435-189669
SERVICE CONTRACT #T2008C WRECKER SERVICE

C CUSTOMER REPORTS COOLANT CONSUMPTION, UNIT NEEDS FILLED UP AFTER
EVERY RUN WITH NO EXTERNAL LEAKS SEEN.

CAUSE: LEAKING EGR COOLER

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Manufacturer Special Policy Adjustment Programs: Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.

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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 40
 UNIT# 1876

99211

WEST END SERVICE, INC.

INTERNATIONAL SALES & SERVICE
 8600 FREDERICK ROAD * P.O. BOX 226
 ELLICOTT CITY, MD 21041-0226
 Phone: (410) 465-4455
 Federal Id# 52-0899155

INVOICE

AA AFORDABLE TRANSPORTATION LLC
 46 S FRANKLINTOWN ROAD
 BALTIMORE, MD 21223
 HOME: 410-945-9001 CONT: 410-945-9001
 BUS: 443-415-4942 CELL:

PAGE 1

SERVICE ADVISOR: 104 RANDY HART

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	30324/30335		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13				112.00	CASH	04AUG16
R.O. OPENED	READY	OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT TRN:6311243751 AXL:FOR02519610					
11:57	03AUG16	09:25	04AUG16				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A INSPECT AND REPAIR ENGINE LIGHT CAME ON DURING ROAD TEST

CAUSE: MAF CALIBRATION

GY12-2953T ELECTRONIC ENGINE CONTROL SYSTEM OR SCR SYSTEM (FAULT CODE/CIRCUIT), DIAGNOSIS 3 WAR	(N/C)
A12-2110T ENGINE SYSTEM TESTS AND INSPECTIONS (MF DT 9/10 2010 EMISSIONS) 3 WAR	(N/C)
A12-2192T ENGINE SYSTEM TESTS AND INSPECTIONS (MF DT 9/10 2010 EMISSIONS) 3 WAR	(N/C)
A12-2213T ENGINE SYSTEM TESTS AND INSPECTIONS (MF DT 9/10 2010 EMISSIONS) 3 WAR	(N/C)
GY12-6714T INTAKE THROTTLE VALVE (ITV), REPLACE 3 WAR	(N/C)
A12-2115T ENGINE SYSTEM TESTS AND INSPECTIONS (MF DT 9/10 2010 EMISSIONS) 3 WAR	(N/C)

FC: 12000 PART#: COUNT: 993

CLAIM TYPE: M

AUTH CODE: 01

P

TROUBLE SHOOT CODE 2659-10 AS PER FAP CALIBRATED MAF SENSOR

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 40
UNIT# 1876

96980

WEST END SERVICE, INC.

INTERNATIONAL SALES & SERVICE
8600 FREDERICK ROAD * P.O. BOX 226
ELLCOTT CITY, MD 21041-0226
Phone: (410) 465-4455
Federal Id# 52-0899155

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46 S FRANKLINTOWN ROAD
BALTIMORE, MD 21223
HOME:410-945-9001 CONT:410-945-9001
BUS: 443-415-4942 CELL:

PAGE 1

SERVICE ADVISOR: 104 RANDY HART

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	13986/13986		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13				112.00	CHG	23OCT15
R.O. OPENED	READY	OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT TRN:6311243751 AXL:FOR02519610					
11:06	23OCT15	11:09	23OCT15				
LINE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	

A CREDIT INVOICE #95781

CAUSE:

9996 CREDIT INVOICE #95781 DATED 06JUL15 LINE B
CLOCK SPRING PASSED ALL FUNCTIONAL TESTING
AT INTERNATIONAL PRODUCT REVIEW CENTER.

104 WAR

(N/C)

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 40
 UNIT# 1876

95781

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 BALTIMORE, MD 21223
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PAGE 2

SERVICE ADVISOR: 101 PAT MCGEENEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	NAVISTAR CE S BUS	4DRBUAAP9FB029679	198891T	13982/13986		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
02SEP14	DD04DEC13				102.00	CASH	06JUL15
R.O. OPENED	READY	OPTIONS: DLR:843292 ENG:3518196/MAXFORCEDT					
10:14	25JUN15	11:10	06JUL15	TRN:6311243751 AXL:FOR02519610			
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

11 BRKLICH,SAMUEL J LIC#: /

WAR

(N/C)

2 CR1612 CAP-HUB ASSY

(N/C)

FC: 02000

PART#: CR1612

COUNT: 264

CLAIM TYPE: K

AUTH CODE: 01

P

REMOVED AND REPLACED BOTH HUB CAPS

D INSPECT AND REPAIR HORNS NOT WORKING AFTER REPAIRING CLOCK SPRING

CAUSE: SHORTED CITY HORNS

GA65-1284A HORNS, REPLACE

14 WAR

(N/C)

GA65-1284A HORNS, REPLACE

14 WAR

(N/C)

1 2512659C91 KT, HORN,KIT, DUAL DISC HORN,

(N/C)

FC: 22000

PART#: 2512659C91

COUNT: 284

CLAIM TYPE: S

AUTH CODE: 01

P

REMOVED AND REPLACED BOTH CITY HORNS

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PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE