

VEHICLE FACTORS GROUP CHAIRMAN'S FACTUAL REPORT

Vehicle Attachment – Recalls, Owners Letters, and Warranty Claims

Chattanooga, Tennessee

HWY17MH009

(52 pages)



A Subsidiary of **FREIGHTLINER** CORPORATION

Product Recall

To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 08V087 – Emergency/Side Door Handle Retrofit (Expansion)

Date: April 21, 2009

This is an EXPANSION of the original 08V-087. Enclosed are copies of the customer notification letter and the repair procedure for Recall 08V087. This recall involves certain ER-HD, MVP-EF, FS-65, HDX, C2 and Minotour school buses, manufactured between January 1994 and November 8, 2000. The defect involves the exterior handle. The exterior handle could begin corroding around the securing roll pin and square drive mechanism causing the protective finish to chip and flake. Continued corrosion and pitting weakens the handle. Handles weakened by corrosion over time may break while trying to open the door from the exterior.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers' names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.

The repair will consist of replacing the aluminum handles with a more robust handle. The labor allowance is .3 hour per handle (SRT code 90-76). You will need to order your parts from the Parts Distribution Center. (Kit Number 25-FL525-000). PLEASE MAKE SURE WHEN YOU FILE A CLAIM IN THE SYSTEM YOU CHOOSE 08V087 (WITHOUT THE DASH) FOR THIS GROUP OF UNITS.

Thomas Built Buses has elected to notify all customers directly. Your customers will be contacting you to schedule an appointment for repairs. Reimbursement for parts and labor, (if requested) may be obtained by filing a warranty claim.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.

Tracy

Enclosures: Customer Letter Repair Procedure Printout (if applicable)



Product Recall

To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 08V-622 – Dual Power Switch

Date: September 14 2009

Several requests have been made for the SRT times for this recall to be reviewed. The SRT has been changed to 1 hour for the EF and HDX. Some units that are equipped with optional equipment may also have conflicts to this SRT. Thomas will honor additional time for the following.

*HDX units with Thomas installed a/c will be an additional .7 hours *External transmission oil cooler SRT 19-01 will be an additional 2.4 hours. *Transmission retarder SRT 19-34 for pre '07 will be an additional 2.5 hrs & SRT 19-35 for '07 will be an additional 1.5 hrs.

Thomas will also provide reimbursement for any additional fasteners that were purchased to replace original fasteners determined to be too long.

Reimbursement will also be given on any Mega fuse components that were found to be defective out of the kit and are returned and determined to be damage by Thomas as well.

All of the above times and parts allowances will be effective on repairs made on or after August 1, 2009.

Tracy



Product Recall

To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 08V-622 – Dual Power Switch

Date: June 26, 2009

Enclosed are copies of the customer notification letter and the repair procedures for Recall 08V-622. This recall involves certain HDX and MVP-EF model school buses manufactured between February 2002 and October 2008. The defect involves solid state circuit breakers. These breakers may trip unnecessarily potentially resulting in a loss of power to the bus chassis and body electrical circuits causing an unexpected loss of engine power and exterior lighting. Unexpected loss of engine power and exterior lighting. Unexpected loss of engine power and exterior lighting could result in a vehicle crash.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers' names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.

The remedy will consist of the solid state dual power switch being replaced with mechanical circuit protection. The labor allowance is .5 hour for the MVP-EF model (SRT 90-88) and .7 for the HDX model (SRT 90-89). The kit for the HDX units will be 25-FL539-000 and the kit for the MVP-EF units will be 25-FL539-001.

Thomas Built Buses has elected to notify all customers directly. Your customers will be contacting you to schedule an appointment for repairs. Reimbursement for parts and labor, (if requested) may be obtained by filing a warranty claim.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.

Tracy

Enclosures: Customer Letter Repair Procedure Printout (if applicable)



July 6, 2009

Thomas Built Buses, Inc. PO Box 2450 (27261) 1408 Courtesy Road High Point, NC 27260 336-889-4871 Phone 336-889-2589 Fax

Recall 08V-622

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain HDX and MVP-EF model school buses manufactured between February 2002 and October 2008. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves solid state circuit breakers. These breakers may trip unnecessarily potentially resulting in a loss of power to the bus chassis and body electrical circuits causing an unexpected loss of engine power and exterior lighting. Unexpected loss of engine power and exterior lighting could result in a vehicle crash.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of the solid state dual power switch being replaced with mechanical circuit protection. It will take approximately .5 hour for repair on the MVP-EF model and .7 hour for repair on the HDX model. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support Office at (336)889-4871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to <u>www.thomasbus.com</u>.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey Warranty/Recall Department

Enclosure

RECALL 08V-622 - KIT 25-FL539-000	RELEASE NUMBER	REV LTR	REVISION DESCRIPTION		DATE	APPD
	P34704-02	Α	INITIAL RELEASE		05/21/08	
	P34704-06	B1	PG 2: WASHER PART NUMBER WAS 61371314 / 23-10900-028		08/11/08	
		B2	PG 8: ADD BODY FASTENING NOTE			
		B3	PG 8: ROTATE CABLE CLAMPING BRACKET 180°			
		B4	PG 9: MOVE DISCONNECT BRACKET TO TOP OF RAIL FLANGE			
	P37334-01	С	PG9: ADDED "IF PRESENT ON VEHICLE" TO NOTE		02/12/09	

- 1 APPLY RED INSULATING VARNISH TO ALL RING TERMINAL CONNECTIONS.
- The Body and Chassis Master Cut Off Switches will no longer be usable, they should be removed and discarded.
 TBB 61201002 Hole Plug Blank has been supplied to install in place of the switch.

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-		MATERIAL APPROVAL	DATE	MFG ENG/PUF	RCH AGENT	DATE
51	BRKT,		05/21/08			
50	В	DRAWN BY	DATE	CHECKED BY		DATE
TBBN15051	Ъ.		05/21/08			05/21/08
8	ΛF,	RESPONSIBLE ENGINEER	DATE	APPROVED BY	(DATE
Ē	PWR,MFJB		05/21/08			05/21/08
	N N	DESCRIPTION				
	E, I	INSTL-PW	R,MFJB,	BRKT,S	SVCE,HDX	(
£	2 S	SUPPLEMENTAL DESCRIPTION				
TEM NUMBER		285A1				
ZW	SCR	ITEM/DRAWING NUMBER				PAGE
E	DE	TBBN15	50511		C	1 of 9

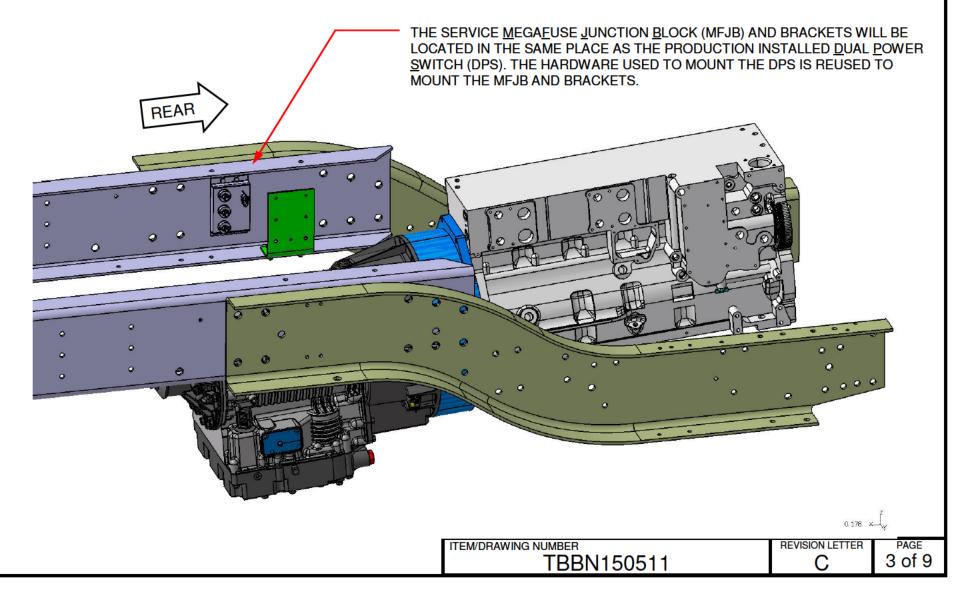
170			DECODIDITION	
ITE	M TBB PART NUMBER	FTL PART NUMBER	DESCRIPTION	QUANTITY
00	1 148338	TBBN148338	MFJB-ASSY,3 POS,150,150,BLANK	1
00	2 148878	TBBN148878	BRKT-PWR,MFJB,3 POS,DPS FTPRNT	1
00	3 148879	TBBN148879	COVER-PWR,MFJB,3 POS,BRKT	1
00	4 61370058	23-09336-007	NUT-HEX,CLRLK,5/16-18	2
00	5 61370504	23-13175-105	NUT-HEX,PT,5/16-18,C,CD,.336	3
00	6 62360291	TBB62360291	BRKT-MTG,TUBE CLAMP,1.5X2.75	1
00	7 61370825	23-11747-100	SCREW-CAP,HEX,3/8-16,GR8,ZN,1"	1
00	8 61370350	23-09114-002	WASHER-HRDN,0.41X0.81X.080,ZN	1
00	9 61370041	23-13175-106	NUT-HEX,PT,3/8-16,C,CD,.337	1
01	0 61480487	23-11357-016	CLAMP-HOSE,SGL,CUSH,1.00,SLOT	1
01	1 61370802	23-11743-075	SCREW-CAP,HEX,1/4-20 UNC	1
) 01	2 27150385	23-10900-025	PLAIN WASHER, 0.281 X 0.625 X 0.065	2
01	3 61370078	23-09336-006	NUT-HEX,CLRLK,1/4-20	1
01	4 150891	TBBN150891	BRKT-FLAT,FUEL FITTING ADAPT	1
01	5 61370642	23-11751-125	SCREW-CAP,HEX,1/2-13,GR8,ZN	2
01	6 61370352	23-09114-003	WASHER-HRDN,0.53X1.06X.177,ZN	2
01	7 61370043	23-13175-108	NUT-HEX,PT,1/2-13,C,CD,.448	2

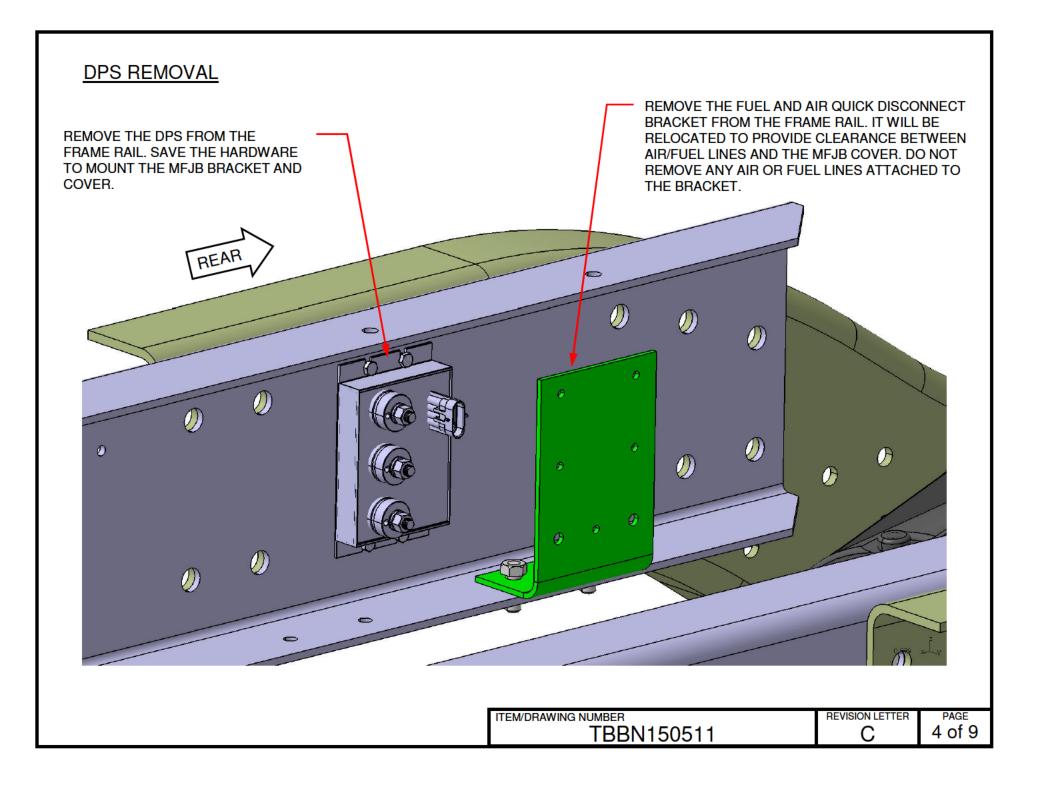


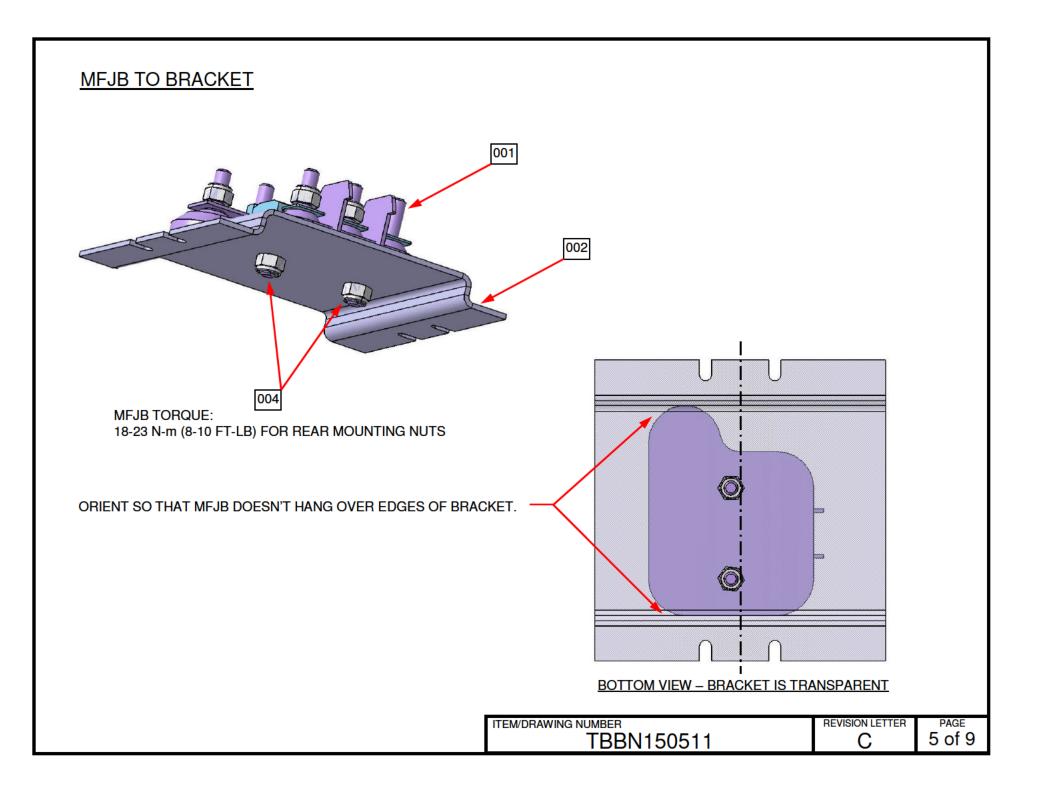
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TBBN150511	

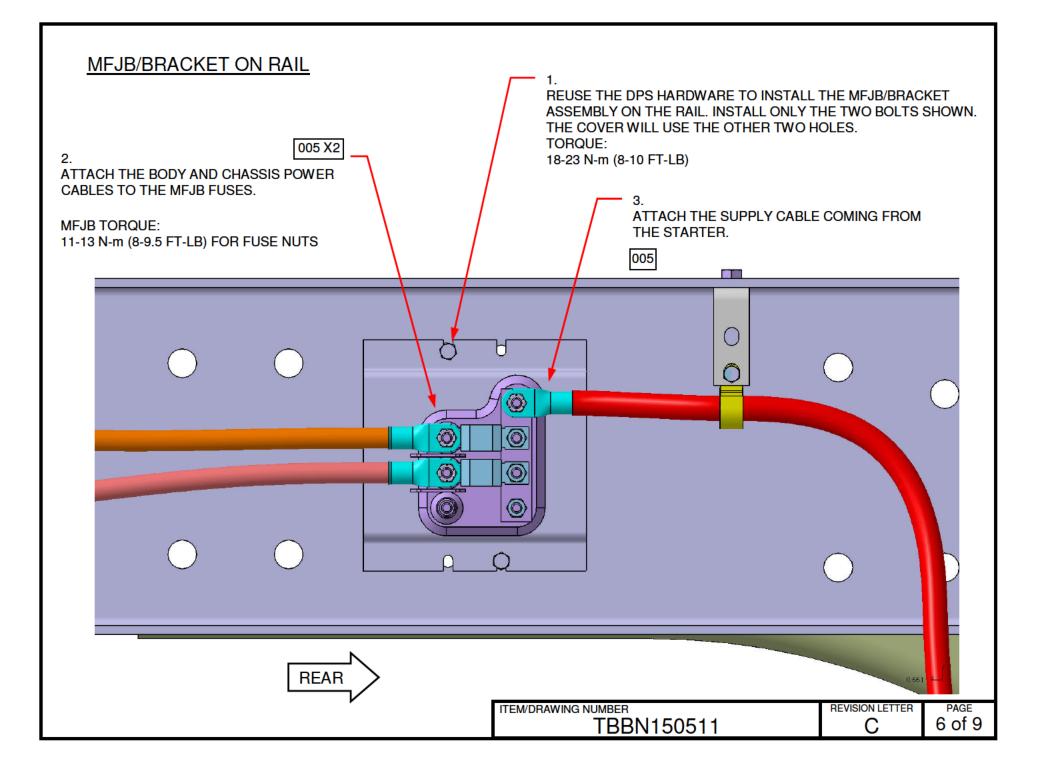
CHASSIS LOCATION

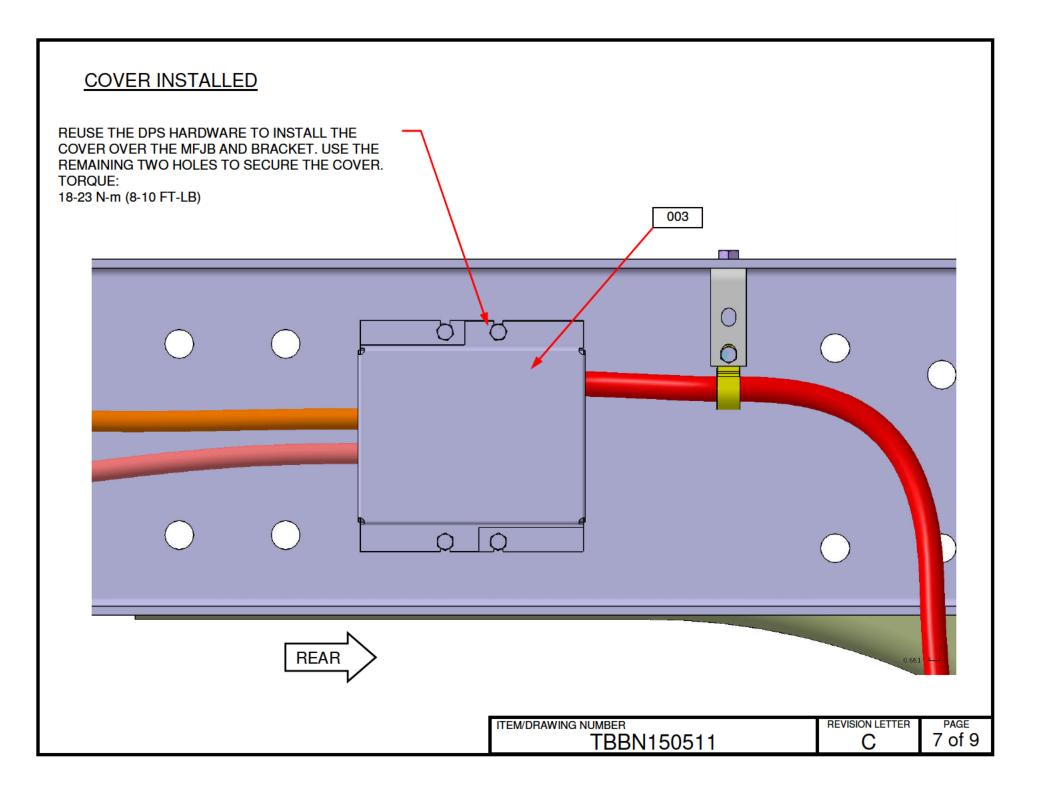
WARNING DISCONNECT THE BATTERIES BEFORE REMOVING THE DPS. DO NOT RECONNECT THE BATTERIES UNTIL THE MFJB COVER IS INSTALLED.

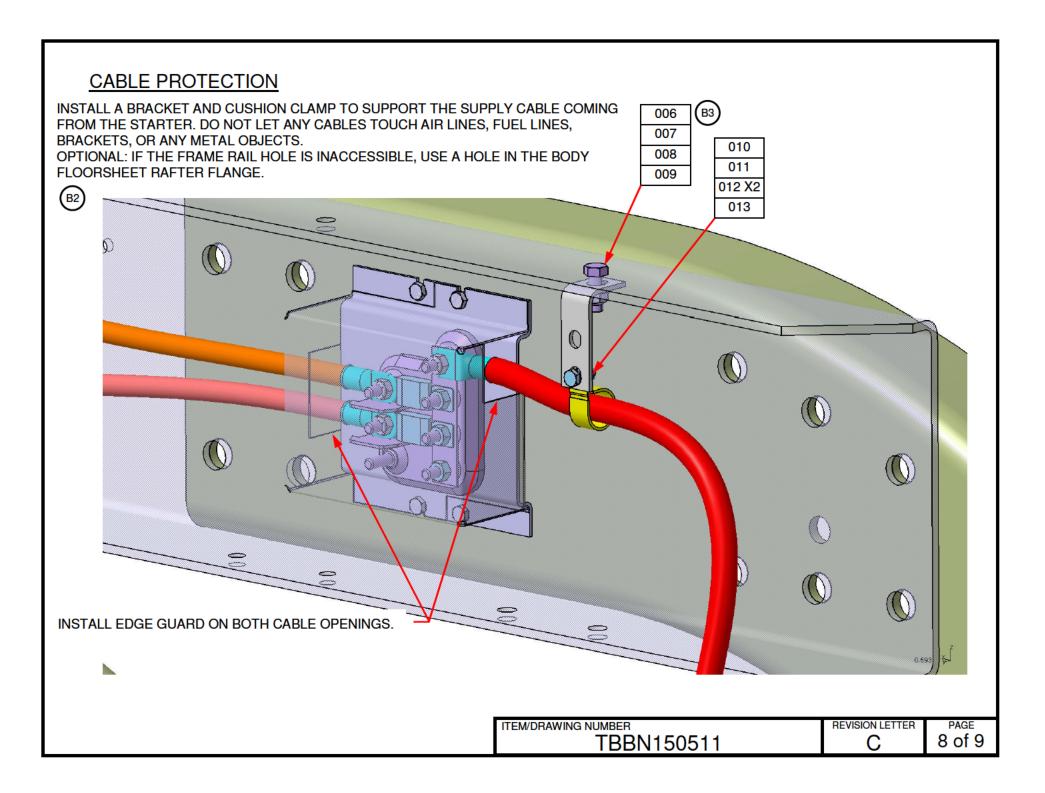


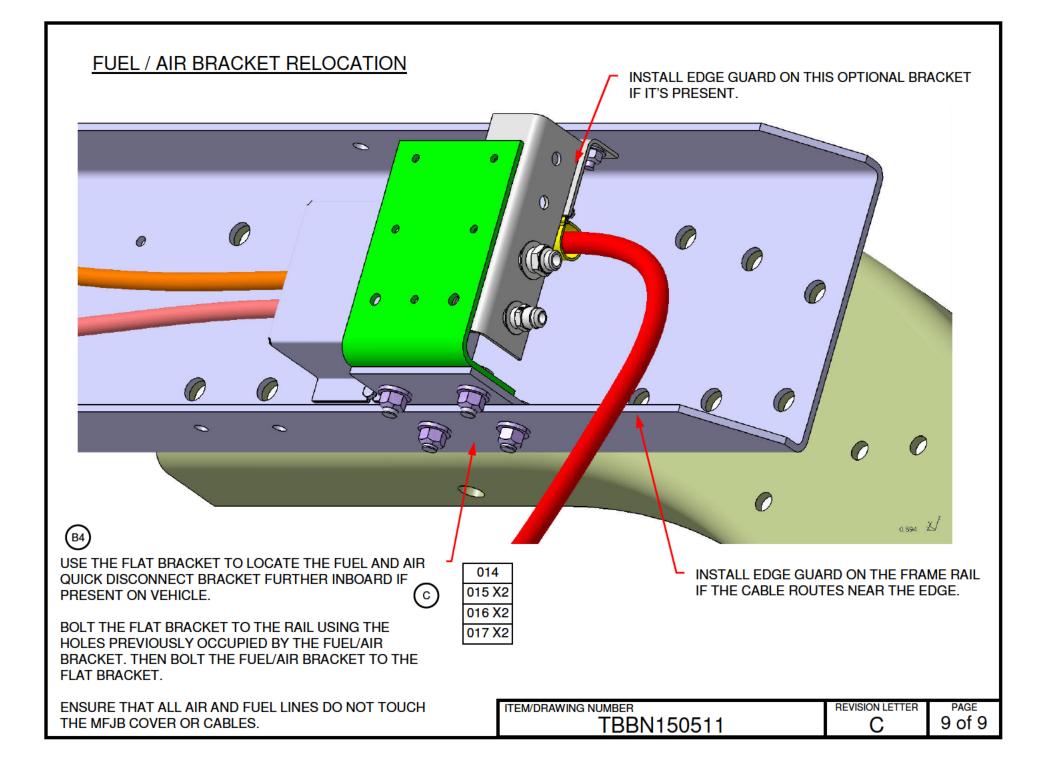












RECALL 08V-622 - KIT 25-FL539-001	RELEASE NUMBER	REV LTR	REVISION DESCRIPTION	BY	DATE	APPD
	P34704-04	Α	INITIAL RELEASE		05/29/08	

1 APPLY RED INSULATING VARNISH TO ALL RING TERMINAL CONNECTIONS.

2 The Body and Chassis Master Cut Off Switches will no longer be usable, they should be removed and discarded.

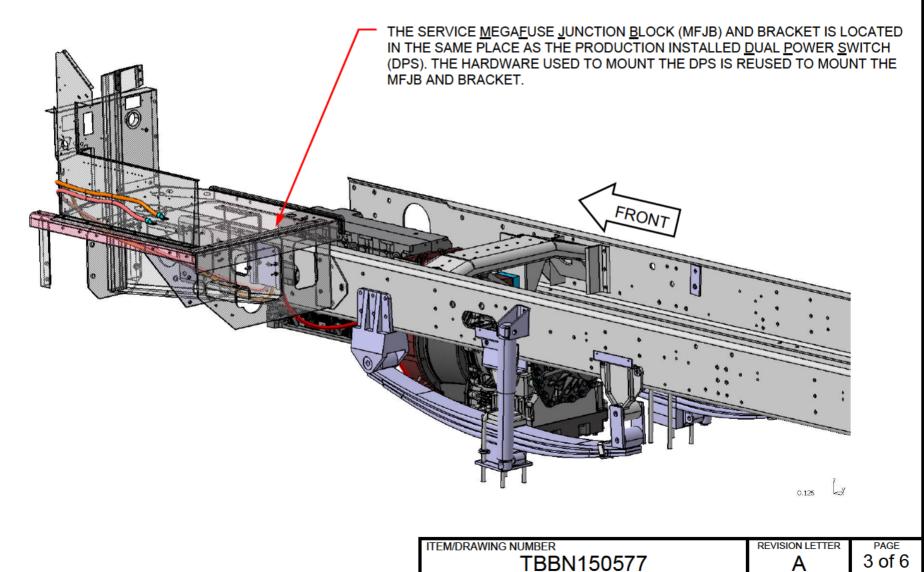
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~		MATERIAL APPROVAL	DATE	MFG ENG/PUF	RCH AGENT	DATE
24	RK		05/29/08	8		,
Ö	B	DRAWN BY	DATE	CHECKED BY		DATE
TBBN15057	JB		05/29/08			05/29/08
B	MF,	RESPONSIBLE ENGINEER	DATE	APPROVED BY	Y	DATE
IΪ			05/29/08			05/29/08
	WR	DESCRIPTION	~			
	TL-P	INSTL-PW	/R,MFJE	B, BRKT	,SVCE,E	F
a	NS.	SUPPLEMENTAL DESCRIPTION				
TEM NUMBER	DESCRIPTION	285A1				
N N	SCR	ITEM/DRAWING NUMBER			REVISION LETTER	PAGE
Ë	DE	TBBN1	60577		A	1 of 6

ITEM	TBB PART NUMBER	FTL PART NUMBER	DESCRIPTION	QUANTITY
001	148338	TBBN148338	MFJB-ASSY,3 POS,150,150,BLANK	1
002	148878	TBBN148878	BRKT-PWR,MFJB,3 POS,DPS FTPRNT	1
003	61370058	23-09336-007	NUT-HEX,CLRLK,5/16-18	2
004	61370504	23-13175-105	NUT-HEX,PT,5/16-18,C,CD,.336	3

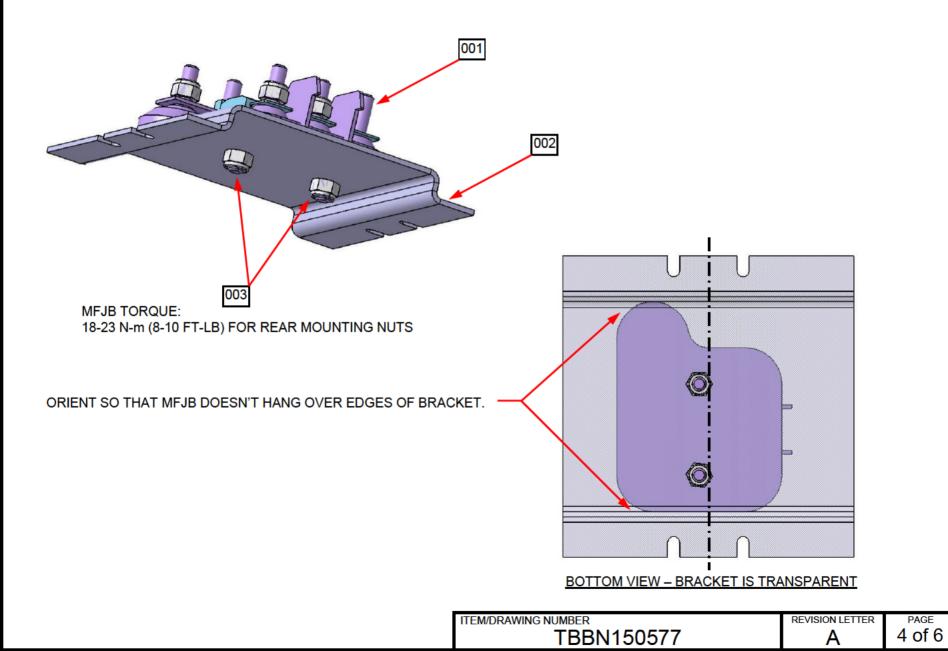
ITEM/DRAWING NUMBER	REVISION LETTER	PAGE
TBBN150577	Α	2 of 6

CHASSIS LOCATION

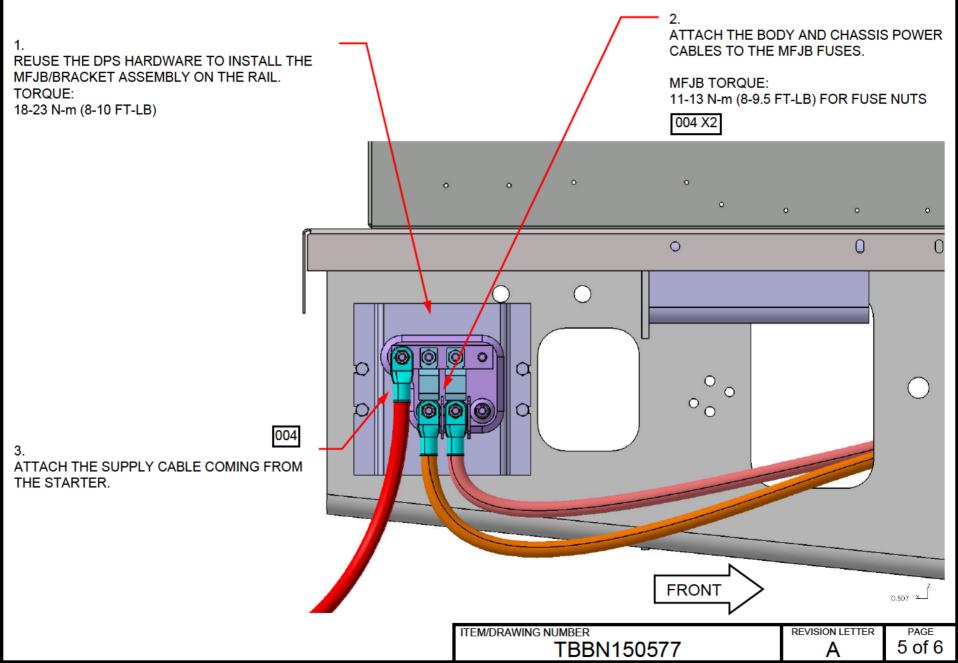
WARNING DISCONNECT THE BATTERIES BEFORE REMOVING THE DPS. DO NOT RECONNECT THE BATTERIES UNTIL ALL CABLES ARE INSTALLED.

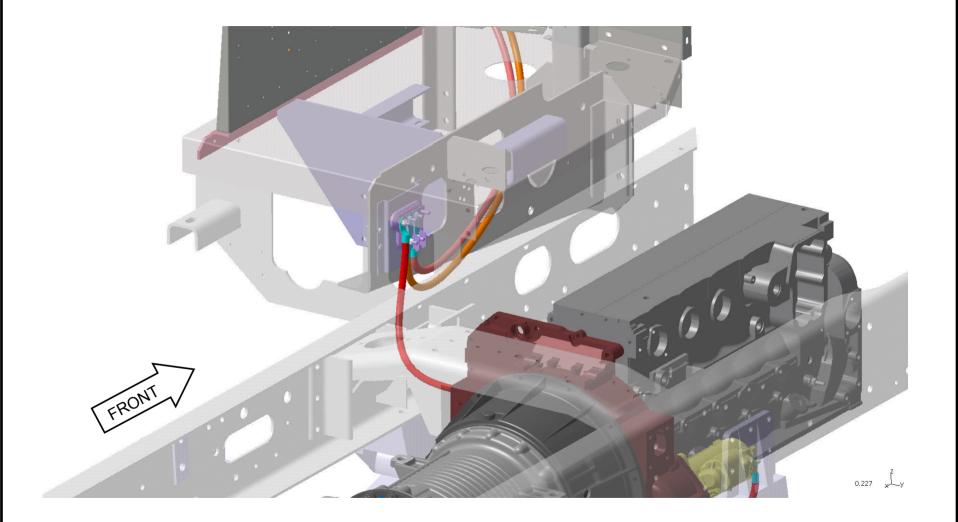


MFJB TO BRACKET



MFJB/BRACKET ON RAIL





ITEM/DRAWING NUMBER	REVISION LETTER	PAGE
TBBN150577	А	6 of 6



Product Recall

To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 09V-462 – TBB EF Accelerator Pedal

Date: March 10, 2010

Enclosed are copies of the customer notification letter and the repair procedures for Recall 09V-462. This recall involves certain MVP-EF model buses manufactured between February 15, 2005 and November 23, 2009. The defect involves the accelerator pedal. The accelerator pedal can become stuck in the full throttle position.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers' names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.

The remedy will consist of raising the accelerator pedals .75". The labor allowance is .3 hour (SRT 90-104).

Thomas Built Buses has elected to notify all customers directly. The repair parts will be shipped to those customers upon their response to the notification letter by completing and returning the postcard. However, some customers may contact their dealer for instructions or assistance.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.

Tracy

Enclosures: Customer Letter Repair Procedure Printout (if applicable)



March 17, 2010

Recall 09V-462

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain MVP-EF model buses manufactured between February 15, 2005 and November 23, 2009. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the accelerator pedal. The accelerator pedal can become stuck in the full throttle position. In the event that the pedal would become stuck in the full throttle position the driver could lose control of the vehicle which could lead to a vehicle crash or personal injury.

The remedy will consist raising the accelerator pedals .75". It will take approximately .3 hour per unit for repair. In the event that you choose to perform this repair yourself, Thomas will supply repair parts and a detailed repair procedure. Reimbursement is available upon request. To receive free repair parts, please complete the enclosed postage paid card and return it to Thomas Built Buses. A separate notice has been mailed for each vehicle involved in the recall. The body number for each vehicle involved in this campaign can be found just above the address on the enclosed postcard. If you are the owner of more than one Thomas bus involved in this recall and have received several notification letters, please complete each postcard separately and return the card(s) to Thomas Built Buses.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 889-4871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to www.thomasbus.com.

If the defect is not remedied without charge and within a reasonable time which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov. If your vehicle is involved in the Canadian portion, you may notify the Manger, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)993-9851

Sincerely,

Tracy Sauerbrey Warranty/Recall Department

Enclosure



RECALL #09V-462

MODEL: MVP-EF

SUBJECT: ACCELERATOR PEDAL MOUNTING BRACKET REPLACEMENT

PAGE: 1 OF 5

IMPORTANT: READ ENTIRE PROCEDURE BEFORE BEGINNING.

- 1. Chock wheels.
- 2. Make sure the ignition key is in the "OFF" position and disconnect the batteries.
- 3. Disconnect the wiring harness from the accelerator pedal assembly. Figure 1

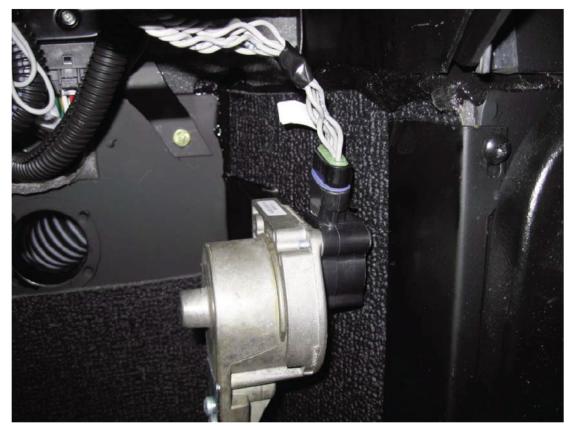


FIGURE 1



4. Open both windshield wiper access doors. Pull the top of the radiator grill out until it stops by the catch hook. Pull up on the grill to unhinge the bottom and remove the grill. **Figure 2**

FIGURE 2

5. Pull back the upper, driver's side radiator shroud to access the mounting hardware for the accelerator pedal assembly. Figure 3



FIGURE 3

- 6. With the bolts held from the inside, remove the locknuts and washers mounting the pedal assembly and retain for reuse. The pedal assembly can now be removed from the inner cowl. Retain bolts for reuse.
- 7. Remove the two 1/4" screws securing the mounting plate and discard the original mounting plate. Assemble the replacement Accelerator Mounting Plate, #TBB 164703 with the original screws. **Figure**
 - 4

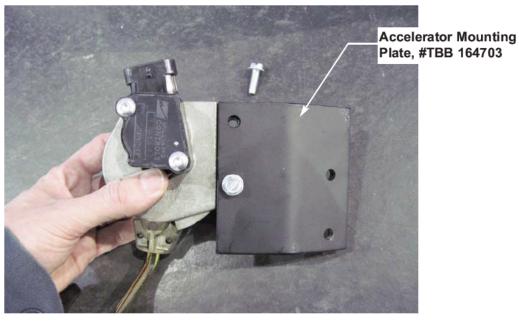


FIGURE 4

8. At the accelerator mounting location inside the cowl, trim an additional 3/4 of an inch up away from the sound abatement. This will insure solid mounting of the taller pedal mounting plate. **Figure 5**

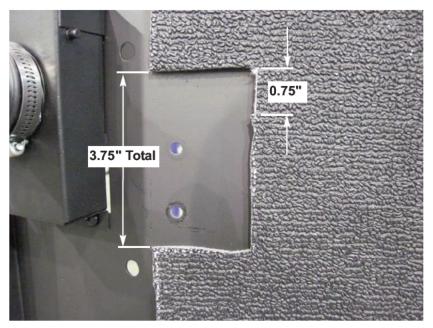
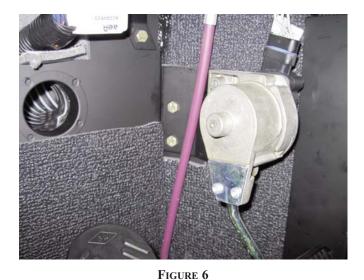


FIGURE 5

9. Reinstall the accelerator pedal assembly using the original hardware and torque locknuts to 6 ft-lbs. (Figures 6 & 7) Reconnect the wiring harness.



NOTE: LOCKING PLIERS AND STOP BLOCK CAN AID A SINGLE TECHNICIAN START AND TORQUE HARDWARE.



FIGURE 7

- 10. Verify the accelerator pedal does not make contact with the floor when fully depressed. Figure 8
- 11. Reconnect batteries and remove chocks; test for proper operation.



FIGURE 8

PAGE: 5 OF 5

MATERIALS REQUIRED:

Part Number	<u>Qтү.</u>	DESCRIPTION
TBB 164703	1	PLATE - HANGER, ELECTRIC ACCELERATOR PEDAL



A Subsidiary of FREIGHTINER

Product Recall

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To:	ALL	DEALERS	

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 07V-544– Printed Circuit boards, Circuit Protection, & Power Cable

Date: March 20, 2008

Enclosed are copies of the customer notification letter and the repair procedure for Recall 07V-544. This recall involves certain ER, MVP-EF, FS-65, HDX and MVP-ER model school buses manufactured between October 23, 2000 and January 24, 2006. The defect involves the Type II auto reset circuit breakers. The Type II auto reset circuit breaker temperatures may exceed the rating of the Tyco PC board causing the board to melt potentially resulting in a vehicle fire.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers' names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.

The repair will consist of replacing the Type II auto reset circuit breakers with manual circuit breakers and the jumper cable. The labor allowance is .5 hour. (SRT code 90-75). You will need to order your parts from the attached list from the Parts Distribution Center.

Thomas Built Buses has elected to notify all customers directly. Your customers will be contacting you to schedule an appointment for repairs. Reimbursement for parts and labor, (if requested) may be obtained by filing a warranty claim.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.

Enclosures:

Tacy

Customer Letter Repair Procedure Printout (if applicable)



A Subsidiary of FREIGHTLINER

March 28, 2008

Recall 07V-544

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain ER, MVP-EF, FS-65, HDX, and MVP-ER school buses, manufactured between October 23, 2000 and January 24, 2006. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the Type II auto reset circuit breakers. The Type II auto reset circuit breaker temperatures may exceed the rating of the Tyco PC board causing the board to melt potentially resulting in a vehicle fire. A vehicle fire may result in a crash.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of replacing the Type II auto reset circuit breakers with manual circuit breakers and the jumper cable. It will take approximately .5 hour per unit for repairs. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 822-2871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday, e-mail Tracy.Sauerbrey@thomasbus.com.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)-889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Tracy Sauerbrey) Warranty/Recall-Department Enclosure



Repair Procedure

Instruction Sheet #TBB 85490091 RECALL #07V-544

MODEL: ER, HD, HDX, MVP-EF, & FS-65

SUBJECT: PRINTED CIRCUIT BOARDS, CIRCUIT PROTECTION, & POWER CABLE REPLACEMENT

PAGE: 1 OF 4

Read entire document before beginning the procedure.

This document replaces all the printed circuit board mounted auto-reset circuit breakers with either fuses or manual reset circuit breakers and replaces the printed circuit board battery power supply jumper cable for either the two or three Printed Circuit Board configuration.

The vehicles affected are as follows:

•Saf-T-Liner ER, HD, and HDX produced from January 1, 2000 to January 15, 2008; •MVP-EF produced from February 18, 2004 to January 15, 2008; •FS-65 produced from April 17, 2003 to August 1, 2007

States that specify Circuit Breakers:

 Alabama 	 Florida 	•Maine
 Maryland 	 Ohio 	 South Carolina
 Texas 	 Virginia 	 West Virginia

Abbreviations used in this document:

PCB = Printed Circuit Board, CB = Circuit Breaker

Your vehicle may be equipped with either a two PCB or a three PCB configuration in the front left exterior Electrical Side Panel and depending on option content originally ordered for the bus, may have a combination of fuses and auto-reset circuit breakers installed on the circuit boards. This procedure will guide you through replacing the PCB battery power jumper cable and PCB circuit protection devices with either PCB configuration.

Figure 1 shows the two PCB configuration and **Figure 2** shows the three PCB configuration. These figures are typical configurations and will be used as a reference for parts identification.

PAGE: 2 OF 4

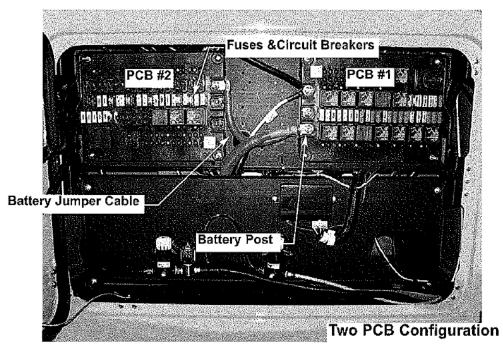
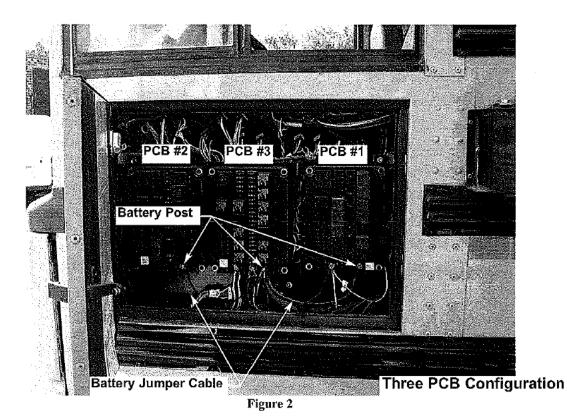


Figure 1



PAGE: 3 OF 4

PCB Inspection Procedure:

- 1. Shut down the engine, set the parking brake, and chock the tires.
- 2. Disconnect the batteries at the negative terminal.
- 3. Open the left front exterior electrical side panel door to gain access to the printed circuit boards.
- 4. If equipped, remove the fasteners that secure the PCB covers and the PCB covers. Save the fasteners and covers.
- 5. Document what the fuse or circuit breaker values are in each position of the PCB. Use drawings listed in the reference material section as a guide.

Replacement of Auto-Reset Circuit Breakers with Manual Reset Circuit Breakers or Fuses:

- For vehicles that require a circuit breaker option and have the auto reset circuit breaker installed, replace them with the manual reset circuit breaker of the appropriate value shown in the parts section of this PSB. The following nine states require circuit breakers to be installed:
 Alabama 2) Florida 3) Maine 4) Maryland 5) Ohio 6) South Carolina 7) Texas 8) Virginia
 West Virginia
- 2. If the vehicle does not require circuit breakers from any State specification, and has circuit breakers installed, replace them with fuses.

Replacement of the PCB Power Jumper Cable:

- 1. Label the cables and wires attached to each PCB battery post stud and remove the locknut.
- 2. Remove the PCB Jumper Cable, and discard, see Figures 1 and 2.
- 3. With all the wiring removed from the battery post, place the new Cable, #TBB 85520241 for the two PCB configuration or #TBB 85520242 for the three PCB configuration, as the first cable installed and in the orientation shown in Figures 3 and 4. If there are additional wires installed on this battery post stud, be sure to slightly stagger the terminals so they are setting flat on each other, and will not side load the battery post stud when the locknut is tightened. There should not be more than three separate terminals attached to the battery post stud.
- 4. Once the wires are oriented on the battery post stud from step 3, install the flat washer and locknut. Torque the locknut to 65 in-lbs.

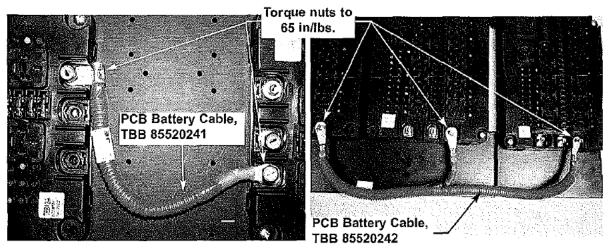


Figure 3

Figure 4

Checking the Installation:

- 1. Connect the negative terminal to the battery.
- 2. Test that there is battery voltage at the battery post on each PCB.
- 3. Start the engine and check that all the electrical systems powered by PCB 1 and PCB 2 operate properly.
- 4. Install the PCB covers, if applicable.

REFERENCE MATERIAL NEEDED FOR REPAIR PROCEDURE:

- 1. 52005123 (PCB 1 LABEL) FOR PCB 52004778
- 2. 52004547 (PCB 1 LABEL) FOR PCB 52003669
- 3. 52005124 (PCB 2 LABEL) FOR PCB 52004779
- 4. 52005554 (PCB 2 LABEL) FOR PCB 52005555
- 5. 52005125 (PCB 3 LABEL) FOR PCB 52004780

REFERENCE ONLY PART:

TBB 69004273, LOCKNUT, NYLON, M8 x 1.25 (PCB STUD LOCKNUT, IF NEEDED)

MATERIALS REQUIRED:

PART NUMBER	<u>Qтү.</u>	DESCRIPTION
TBB 85520241	1	PCB BATTERY CABLE, TWO PCB CONFIGURATION (4 AWG)
	<u>OR</u>	
TBB 85520242	1	PCB BATTERY CABLE, THREE PCB CONFIGURATION (4 AWG)
TBB 85520243	AR	FUSE ATC 3 AMP
TBB 85520244	AR	FUSE ATC 5 AMP
TBB 85520245	AR	FUSE ATC 7.5 AMP
TBB 85520246	AR	Fuse ATC 10 Amp
TBB 85520247	AR	Fuse ATC 15 Amp
TBB 85520248	AR	FUSE ATC 20 AMP
TBB 85520249	AR	FUSE ATC 25 AMP
TBB 85520250	AR	CIRCUIT BREAKER/MANUAL RESET 8 AMP
TBB 85520251	AR	CIRCUIT BREAKER/MANUAL RESET 10 AMP
TBB 85520252	AR	CIRCUIT BREAKER/MANUAL RESET 15 AMP
TBB 85520253	AR	CIRCUIT BREAKER/MANUAL RESET 20 AMP
TBB 85520254	AR	CIRCUIT BREAKER/MANUAL RESET 25 AMP





April 29, 2009

Recall 08V-087 (expansion)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain ER-HD, MVP-EF, FS-65, HDX, C2 and Minotour school buses, manufactured between January 1994 through November 8, 2000. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the exterior handle. The exterior handle could begin corroding around the securing roll pin and square drive mechanism causing the protective finish to chip and flake. Continued corrosion and pitting weakens the handle. Handles weakened by corrosion over time may break while trying to open the door from the exterior. In the event of an emergency, a person on the outside of the bus may break the door handle trying to open the emergency exit potentially delaying evacuation and increasing the risk of personal injury to the vehicle's occupants.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of replacing the aluminum handles with a more robust handle. It will take approximately .3 per handle for repairs. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 822-2871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to www.thomasbus.com.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)-889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey Warranty/Recall Department

Enclosure



A Subsidiary of **FREIGHTLINER** CORPORATION

Product Recall

 To:
 ALL DEALERS

 From:
 TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

 Subject:
 RECALL 08V-087 – Emergency/Side Door Handle Retrofit

 Date:
 July11, 2008

Please be aware that the recall you just received may have conflicting manufacture dates. This recalls involves certain ER-HD, MVP-EF, FS-65, HDX, C2 and Minotour school buses **manufactured between November 9, 2000 and March 10, 2008.**

Tracy



A Subsidiary of FREIGHTLINER

Product Recall

To: ALL DEALERS

From:

TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 08V-087 – Emergency/Side Door Handle Retrofit

Date: July 9, 2008

Enclosed are copies of the customer notification letter and the repair procedure for Recall 08V-087. This recall involves certain ER-HD, MVP-EF, FS-65, HDX, C2 and Minotour school buses, manufactured between November 9, 2000 and March 10, 2008. The defect involves the exterior handle. The exterior handle could begin corroding around the securing roll pin and square drive mechanism causing the protective finish to chip and flake. Continued corrosion and pitting weakens the handle. Handles weakened by corrosion over time may break while trying to open the door from the exterior.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers' names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.

The repair will consist of replacing the aluminum handles with a more robust handle. The labor allowance is .3 hour per handle (SRT code 90-76). You will need to order your parts from the Parts Distribution Center. (Kit Number 25-FL525-000)

Thomas Built Buses has elected to notify all customers directly. Your customers will be contacting you to schedule an appointment for repairs. Reimbursement for parts and labor, (if requested) may be obtained by filing a warranty claim.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Byses of that additional information in writing. Thank you for your cooperation and assistance.

Enclosures:

Customer Letter Repair Procedure Printout (if applicable)





July 19, 2008

Recall 08V-087

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain ER-HD, MVP-EF, FS-65, HDX, C2 and Minotour school buses, manufactured between 2000 and 2008. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the exterior handle. The exterior handle could begin corroding around the securing roll pin and square drive mechanism causing the protective finish to chip and flake. Continued corrosion and pitting weakens the handle. Handles weakened by corrosion over time may break while trying to open the door from the exterior. In the event of an emergency, a person on the outside of the bus may break the door handle trying to open the emergency exit potentially delaying evacuation and increasing the risk of personal injury to the vehicle's occupants.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of replacing the aluminum handles with a more robust handle. It will take approximately .3 per handle for repairs. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 822-2871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to www.thomasbus.com.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)-889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey Warranty/Recall Department

Enclosure



Repair Procedure

Instruction Sheet #TBB 85490092 RECALL #08V-087

MODEL: C2, ER-HD, FS-65, HDX, MVP-EF, MINOTOUR

SUBJECT: EMERGENCY / SIDE DOOR HANDLE RETROFIT

PAGE: 1 OF 2

All units with start of production dates of November 9, 2000 through March 10, 2008 will be covered by this change.

Read entire procedure before beginning.

- 1. Cut off the existing door handle to break it loose from the square shaft it is attached to. (Figure
 - 1) Retain nylon washer and rubber washer to be reinstalled.
 - 1.1 Make cut in the direction pictured approximately ½" deep and then use a mallet / pry bar to remove handle.
 - 1.2 Be careful not to damage the square shaft. Figure 2
 - 1.3 Discard the existing pin and handle.

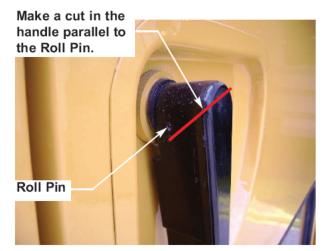






Figure 2

- 2. Install the new Handle, #TBB 138158, with the existing nylon washer and rubber washer as shown in **Figure 3**.
- 3. Insert new Roll Pin (Spring Pin), #TBB 148087.
 - 3.1 Set the internal handle to the latched position before installing the new external handle. Figure 4
 - 3.2 In this orientation, the new handle should be vertical when installed.
- 4. Confirm handle operation after installation.



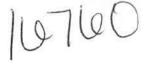
Figure 3

Figure 4

MATERIALS REQUIRED:

Part Number	<u>Qтү.</u>	DESCRIPTION-
25-FL525-000	1	Kit, Recall #08V-087, Emergency / Side Door Handle Retrofit
CONSISTING OF:		
TBB 85490092	1	REPAIR PROCEDURE FOR RECALL #08V-087 EMERGENCY / SIDE DOOR HANDLE RETROFIT
TBB 138158	1	HANDLE, EMERGENCY AND LIFT DOOR, EXTERIOR
TBB 148087	1	Spring Pin, .125 x 1.375, Straight Slotted, 420 Stainless Steel





NOTICE: Material returned must show this invoice number. Material returned subject to 15% handling charge. Exchange units must be received in 10 days or 15% charge applies. After 15 days material accepted at the discretion of Cummins Power South, LLC

	OGA SERVICE 26TH STREET OGA, TN 37407- 7	10760		00	VOICE NO 09-57456 0. Box 403895 30384-3896
4300 WEAV ATTN: ACC	CHOOL SERVICES ER PARKWAY OUNTS PAYABLE LLE, IL 60555-	2501 E ATTN:	AM SCHOOL SERVICES DODDS AVE ACCOUNTS PAYABLE TANOOGA, TN 37407-	PAG	E 1 OF 3 CHARGE ***
DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE
02-JUL-2012		02-JUL-2007	ISB 240		THOMAS BUILT
CUSTOMER NO.	SHIP VIA	FAIL DATE 29-JUN-2012	ENGINE SERIAL NO. 46762586	CPL NO.	EQUIPMENT MODEL ALL-STAR
REF. NO.	SALESPERSON	PARTS DISP.	MILEAGEMOURS	PUMP CODE	UNIT NO.
97535	160		91293		366
QUANTITY BACK ORDERED ORDERED	GANTITY PART GHIPPED NUMBER	DESCRIPTION	PROBUCT		UNITPRICE ANOUNT
OSN/MSN/VIN COMPLAINT CAUSE		KS UMP. ASSEMBLY. LEAKS F	FUEL. LOCATION N/A.		
COMPLAINT	CHECK FOR FUEL LEAF FUEL SYSTEM. FUEL P EDS DSBBF8573 ADMINISTRATIVE TIME STEAM CLEAN - SINGLI INSITE - USE DURING FUEL SYSTEMS - CHEC FUEL SUPPLY PUMP - F AIR INTAKE HOSE, AIR ENGINE COVER, IN-CAI INSTALL	UMP. ASSEMBLY. LEAKS I - OPEN AND CLOSE REPA E COMPONENT REPAIR TROUBLESHOOTING CK REMOVE AND INSTALL, (C COMPRESSOR - REMOVE B, WITHOUT QUICK RELEA SERVOIR - REMOVE AND I	AIR ORDER (SHOP REPAIRS) OMMON RAIL FUEL SYSTEM) AND INSTALL ASE CLAMPS - REMOVE AND)	

TERMS: Net 30 days from invoice date, on preapproved charge accounts only. All Other Accounts, PAYMENT DUE UPON RECEIPT. A SERVICE CHARGE OF 11/2 % PER MONTH (EFFECTIVE RATE OF 18% PER ANNUM) WILL BE CHARGED ON PAST DUE ACCOUNTS. Any claims for shortages or deductions for erroneous charges must be made within seven days after receipt of goods.

AUTHORIZED BY (print name)_

SIGNATURE

DATE



NOTICE: Material returned must show this invoice number. Material returned subject to 15% handling charge. Exchange units must be received in 10 days or 15% charge applies. After 15 days material accepted at the discretion of Cummins Power South, LLC

	T 26TH STREET IOOGA, TN 37407-				-57456	
(423)6291	447			Remit To: P. O. Atlanta, GA 30		
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4300 WE	SCHOOL SERVICES AVER PARKWAY COUNTS PAYABLE	2501 D	AM SCHOOL SERVICES ODDS AVE ACCOUNTS PAYABLE		2 OF 3	
	IVILLE, IL 60555-		FANOOGA, TN 37407-	••• C	HARGE ***	
DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMEN	TMAKE
2-JUL-2012		02-JUL-2007	ISB 240		THOMAS	BUILT
USTOMER NO.	SHIP VIA	FAIL DATE 29-JUN-2012	ENGINE SERIAL NO. 46762586	CPL NO.	EQUIPMEN	T MODEL
REF. NO.	SALESPERSON	PARTS DISP,	MILEAGE/HOURS	PUMP CODE	UNIT	
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	UNIT 16760 ENG 46762586 MILES 91293 VIN					
OVERAGE	BASE					
RO	99-999 .1 FOR JSA 99-999 .5 FOR R&I	DIPSTICK TUBE				
1	1 5264250NX	PUMP, FUEL INJECTION DE	LPH DRC PULL FOR G.K		.00	0.00
1	1 3964009D	FUEL PUMP BOSCH HPCR	CLEAN		.00	0.00
-1	-1 3964009D	FUEL PUMP BOSCH HPCR	DIRTY		.00	0.00
1	1 4003	BRAKE CLEANER	OTHER		.00	0.00
		PARTS	5:			0.00
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		MISC.				0.00
			COVERAGE CREDIT		0.00	0.00
		TOTAL	L MISC.:		0.00	
WARRANTIES A	APPLIED: FACTORY					

Accounts, PAYMENT DUE UPON RECEIPT. A SERVICE CHARGE OF 1½ % PER MONTH (EFFECTIVE RATE OF 18% PER ANNUM) WILL BE CHARGED ON PAST DUE ACCOUNTS. Any claims for shortages or deductions for erroneous charges must be made within seven days after receipt of goods.

AUTHORIZED BY (print name)_

DATE

07/10/2012 11:16 #808 P.008/015



CTR

BILL TO

(423)6291447

Power South

CHATTANOOGA SERVICE

1509 EAST 26TH STREET CHATTANOOGA, TN 37407-

DURHAM SCHOOL SERVICES

ATTN: ACCOUNTS PAYABLE

4300 WEAVER PARKWAY

WARRENVILLE, IL 60555-

NOTICE: Material returned must show this invoice number. Material returned subject to 15% handling charge. Exchange units must be received in 10 days or 15% charge applies. After 15 days material accepted at the discretion of Cummins Power South, LLC

	INVOICE NO
	009-57456
	Remit To: P. O. Box 403896 Atlanta, GA 30384-3896
R DURHAM SCHOOL SERVICES	L <u>astronomona de la consec</u> ta de la consecta

PAGE 3 OF 3

*** CHARGE ***

DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE
2-JUL-2012		02-JUL-2007	ISB 240		THOMAS BUILT
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPMENT MODEL
		29-JUN-2012	46762586		ALL-STAR
REF. NO.	SALESPERSON	PARTS DISP.	NILEAGE/HOURS	PUMP CODE	UNIT NO.
97535	160		91293		366

2501 DODDS AVE

ATTN: ACCOUNTS PAYABLE

CHATTANOOGA, TN 37407-

OWNER

FREE CUSTOMER SERVICE FREE INSPECTION SUPPLIES

SALES TAX

0.00

ALL INVOICES DUE AND PAYABLE TO: CUMMINS PO	WER SOUTH, P.O. BOX 403896, ATLAN	TA, GA 30384-3896	
TERMS: Nat 30 days from Invoice data, on preapproved Accounts, PAYMENT DUE UPON RECEIPT. A SERVIC		SUB TOTAL:	0.00
(EFFECTIVE RATE OF 18% PER ANNUM) WILL BE CH Any claims for shortages or deductions for erroneous cha	ARGED ON PAST DUE ACCOUNTS.	TOTAL TAX:	0.00
after receipt of goods.	58 0	TOTAL AMOUNT: US \$	0.00
AUTHORIZED BY (print name)	SIGNATURE	DATE	



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CHATTANOOGA SERVICE CTR 1509 EAST 26TH STREET CHATTANOOGA, TN 37407-(423)6291447

BILL TO

DURHAM SCHOOL SERVICES 4300 WEAVER PARKWAY ATTN: ACCOUNTS PAYABLE WARRENVILLE, IL 60555material accepted at the discretion of Cummins Power South, LLC

	INVO	CENO
	009-	54510
Remit To	.P. O. B GA 303	ox 403896

PAGE 1 OF 4

*** CHARGE ***

DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE
10-MAR-2012		02-JUL-2007	ISB 240		THOMAS BUILT
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPNENT MODEL
		30-MAR-2012	46762586		ALL-STAR
REF. NO.	SALESPERSON	PARTS DISP.	WILEAGE/HOURS	PUMP CODE	UNIT NO.
95866	160		88037		366
NANTITY BACK	GUANTITY PART. SHIPPED HUNDER	DESCRIPTION	PRODUCT CODE		UNIT PRICE ANOUNT
OSN/MSN/VIN					
COMPLAINT	CHECK SCHOOL BUS CHECK UNIT FOR OIL LEAKS AND NOISE				1676
CAUSE	AIR (COMPRESSED) S MTG GSKT LEAKS OIL.	YSTEM. AIR COMP. SEE M LOCATION N/A.	D GASKET, LEAKS EXHAUS ODE DESCRIPTION, HLST DWE, BROKEN, CRACKED	1A/C	1014
CORRECTION	NON-SRT DETAIL PERFORM BLACK LIGH STEAM CLEAN - COMP TROUBLESHOOT - ENC - PERFORM CHECKS II TROUBLESHOOT - LUE AIR CLEANER ASSEME EXHAUST MANIFOLD, I AND VGT) EXHAUST OUTLET COI AIR COMPRESSOR (AL ALTERNATOR BRACKE STARTING MOTOR - RE ENGINE COVER, IN-CA INSTALL POWER STEERING RE FASTENER, FITTING O HOLE THREADS, EACH GUARDIAN INSPECTIO CHECK UNIT FOR A EI ENGINE COVER THAT	AT AND DYE TEST LETE ENGINE SINE NOISE EXCESSIVE IN STEP -01 AND -02 IRICATING OIL CONSUMPT BLY - REMOVE AND INSTAL FRONT AND REAR - REMOVE AND REAR - REMOVE IN MODELS) - REMOVE AND I L MODELS) - REMOVE AND I L MODELS) - REMOVE AND I L MODELS) - REMOVE AND I SERVOIR - REMOVE AND I SERVOIR - REMOVE AND I R STUD, BROKEN OR SEIZ I N NGINE NOISE AND OIL LEA IS BOLTED DOWN	L, EACH VE AND INSTALL (WITH EG NSTALL) INSTALL WITH EGR . (COMMON RAIL FUEL SYS (COMMON RAIL FUEL SYS SEE CLAMPS - REMOVE AN	R STEM) ITEM) D JR VED	
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DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPM	ENT MAKE
30-MAR-2012		02-JUL-2007	ISB 240		THOM	AS BUILT
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPH	ENT MODEL
		30-MAR-2012	46762586		A	LL-STAR
REF. NO.	SALESPERSON	PARTS DISP.	MILEAGE/HOURS	PUMP CODE	UN	IT NO.
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TERMS: Net 30 day Accounts, PAYMEN (EFFECTIVE RATE Any claims for short after receipt of good	vs from invoice date, on preap IT DUE UPON RECEIPT. A 5 OF 18% PER ANNUM) WILL lages or deductions for errone ts.	INS POWER SCUTH, P.O. BOX / proved charge accounts only. All O SERVICE CHARGE OF 11/2 % PE L BE CHARGED ON PAST DUE A sous charges must be made within SIGN/	Diher R MONTH CCOUNTS. seven days			



CHATTANOOGA SERVICE CTR 1509 EAST 26TH STREET CHATTANOOGA, TN 37407-(423)6291447

BILL TO

DURHAM SCHOOL SERVICES 4300 WEAVER PARKWAY ATTN: ACCOUNTS PAYABLE WARRENVILLE, IL 60555NOTICE: Material returned must show this invoice number. Material returned subject to 15% handling charge. Exchange units must be received in 10 days or 15% charge applies. After 15 days material accepted at the discretion of Cummins Power South, LLC

	INVOICE NO
	009-54510
Remit	To: P. O. Box 403896 ta, GA 30384-3896

PAGE 3 OF 4

*** CHARGE ***

0-MAR-2012 CUSTOMER NO. REF. NO.	S		02-JUL-2007	ISB 240		TUOM	
REF. NO.	S	the date of the late to part of the second of the second of		100 240		IHOM/	AS BUILT
		HIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPM	ENT MODEL
			30-MAR-2012	46762586		A	LL-STAR
	SAL	ESPERSON	PARTS DISP.	MILEAGE/HOURS	PUMPCODE	UN	IT NO.
95866		160		88037			366
WANTITT BACK RDERED ORDERED	GUANTITY CHIPPED	PART	ORBERTETION	PROBUCT CODE		UNIT PRICE	AMOUNT
OSN/MSN/VIN							
1	1	4896897	GASKET.ACC DRIVE COVER	CECO		.00	0.00
2	2	3903990	SCREW, HEX FLANGE HEAD CA	P CECO		.00	0.00
7	7	5266422	GASKET, EXHAUST MANIFOLD	CECO		.00	0.00
1	1	5260648	GASKET, TURBOCHARGER	CECO		.00	0.00
1	1	5264568	GASKET,OIL DRAIN	CECO		.00	0.00
1	1	4003	BRAKE CLEANER	OTHER		.00	0.00
10	10	C24706	CABLE TIE BLACK 15-1/2"	OTHER		.00	0.00
			PARTS:				0.00
			PARTS CC	VERAGE CREDIT:			0.00
			TOTAL PA	RTS:		0.00	
			SURCHAR	GE TOTAL:			0.00
			LABOR:				0.00
			LABOR CC	VERAGE CREDIT:			0.00
			TOTAL LA	BOR:		0.00	
			MISC .:				0.00
			MISC. COV	VERAGE CREDIT:			0.000
			TOTAL MIS	SC.:		0.00	
WARRANTIES APP	PLIED:	FACTORY					
		FREE CUST	OMER SERVICE				
		FREE INSPI	ECTION				
		SUPPLIES					
					SALES TAX		0.00

ALL INVOICES DUE AND PAYABLE TO: CUMMINS POWER SOUTH, P.O. BOX 403896, ATLANTA, GA 30384-3896 TERMS: Net 30 days from invoice date, on preapproved charge accounts only. All Other Accounts, PAYMENT DUE UPON RECEIPT. A SERVICE CHARGE OF 1½ % PER MONTH

Accounts, PAYMENT DUE UPON RECEIPT. A SERVICE CHARGE OF 1½ % PER MONTH (EFFECTIVE RATE OF 18% PER ANNUM) WILL BE CHARGED ON PAST DUE ACCOUNTS. Any claims for shortages or deductions for erroneous charges must be made within seven days after receipt of goods.

SIGNATURE



CTR

(423)6291447

Power South

CHATTANOOGA SERVICE

1509 EAST 26TH STREET CHATTANOOGA, TN 37407NOTICE: Material returned must show this invoice number. Material returned subject to 15% handling charge. Exchange units must be received in 10 days or 15% charge applies. After 15 days material accepted at the discretion of Cummins Power South. LLC

	INVOICE NO
ľ	009-54510
R	emit To: P. O. Box 403896

Atlanta, GA 30384-3896

BILL TO

DURHAM SCHOOL SERVICES 4300 WEAVER PARKWAY ATTN: ACCOUNTS PAYABLE WARRENVILLE, IL 60555-

PAGE 4 OF 4

*** CHARGE ***

DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE
30-MAR-2012		02-JUL-2007	ISB 240		THOMAS BUILT
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPMENT MODEL
1. Contraction 1. Con		30-MAR-2012	46762586		ALL-STAR
REF. NO.	SALESPERSON	PARTS DISP.	MILEAGEHOURS	PUMP CODE	UNIT NO.
95866	160		88037		366

ALL INVOICES DUE AND PAYABLE TO: CUMMINS PO		A, OA 50504-5050	50-1-5-1
TERMS: Net 30 days from invoice date, on preapproved of Accounts, PAYMENT DUE UPON RECEIPT. A SERVICE		SUB TOTAL:	0.00
(EFFECTIVE RATE OF 18% PER ANNUM) WILL BE CH	TOTAL TAX:	0.00	
Any claims for shortages or deductions for erroneous cha after receipt of goods.	rges must be made within seven days	TOTAL AMOUNT: US \$	0.00
AUTHORIZED BY (print name)	SIGNATURE	DATE	

From: Cummins Powers South

CHATTANOOGA SERVICE

1509 EAST 26TH STREET CHATTANOOGA, TN 37407-

DURHAM SCHOOL SERVICES

ATTN: ACCOUNTS PAYABLE

4300 WEAVER PARKWAY

WARRENVILLE, IL 60555-

#646 P.015/022 05/16/2012 13:50



(423)6291447

CTR

BILL TO

NOTICE: Material returned must show this invoice number. Material returned subject to 15% handling charge. Exchange units must be received in 10 days or 15% charge applies. After 15 days material accepted at the discretion of Cummins Power South, LLC

	INVOICE NO
	009-52438
Remit 1 Atlanti	To: P. O. Box 403896 a. GA 30384-3896

PAGE 1 OF 3

*** CHARGE ***

DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE
27-JAN-2012		02-JUL-2007	ISB 240		THOMAS BUILT
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPMENT MODEL
		26-JAN-2012	46762586		ALL-STAR
REF. NO.	SALESPERSON	PARTS DISP.	MILEAGE/HOURS	PUMP CODE	UNIT NO.
94590	160		83031		366
OUANTITY BACK	QUANTITY PART SHIPPED NUMBER	DESCRIPTION	PROBUCT		UNIT PRICE ANDUNT
OSN/MSN/VIN	 East And an analysis (and a balance decision of the second s				and contractions and a second
COMPLAINT	CHECK SCHOOL BUS CHECK UNIT FOR A OI	L LEAK			
CAUSE	AIR (COMPRESSED) S' MTG GSKT LEAKS OIL	YSTEM, AIR COMP. SEE MO LOCATION N/A.	DDE DESCRIPTION. HLST 1/ DWE. BROKEN, CRACKED.		
CORRECTION	PERFORM BLACK LIGH STEAM CLEAN - COMP TROUBLESHOOT - LUE - PERFORM CHECKS II AIR COMPRESSOR (AL ENGINE COVER, IN-CA INSTALL POWER STEERING PU POWER STEERING RE FASTENER, FITTING O HOLE THREADS, EACH NON-SRT DETAIL CHECK UNIT FOR A OI FILLED OUT JSA, REM LEAK WITH BLACK LIG FOUND OIL LEAK AT A MOUNTING GASKET, I RESVOIR, DIPSTICK A REMOVED COMPRESS REINSTALLED COMPR COOLANT HOSES, TH BOLTS REINSTALLED P STEERING RESVOIR.	IT AND DYE TEST LETE ENGINE SRICATING OIL CONSUMPT V STEP -01 L MODELS) - REMOVE AND B, WITHOUT QUICK RELEA MP - MOVE FOR ACCESS SERVOIR - REMOVE AND I R STUD, BROKEN OR SEIZ L LEAK IN TAND DYE IR COMPRESSOR DRAINED COOLANT, REMO ND TUBE POWER STEERII OR, CLEANED AND REPL ESSOR AND TORQUED TO EN REMOVED SUPPORT A SUPPORT BRACKET AND IN DWER STEERING PUMP. I FILLED AND DEAREATED O	D INSTALL WITH EGR ASE CLAMPS - REMOVE ANI NSTALL ED - DRILL OUT AND REPA AT IS BOLTED DOWN , TS C DVED POWER STEERING NG PUMP , DISCONNECTED ACED GASKET , TIMED AND ACED GASKET , TIMED AND SPECS , RECONNECTED ND DRILLED OUT 2 BROKE NEW BOLTS AND TORQUED	D IR DIL AND TO	

OWNER

DURHAM SCHOOL SERVICES

ATTN: ACCOUNTS PAYABLE

CHATTANOOGA, TN 37407-

2501 DODDS AVE

ALL INVOICES DUE AND PAYABLE TO: CUMMINS POWER SOUTH, P.O. BOX 403896, ATLANTA, GA 30384-3896

TERMS: Net 30 days from invoice date, on preapproved charge accounts only. All Other Accounts, PAYMENT DUE UPON RECEIPT. A SERVICE CHARGE OF 11/2 % PER MONTH (EFFECTIVE RATE OF 18% PER ANNUM) WILL BE CHARGED ON PAST DUE ACCOUNTS. Any claims for shortages or deductions for erroneous charges must be made within seven days after receipt of goods.

DATE

From: Cummins Powers South

CHATTANOOGA SERVICE

1509 EAST 26TH STREET CHATTANOOGA, TN 37407-

#646 P.016/022 05/16/2012 13:51

	PLOS.
100	Power
(T) (Marine	South
A ADDRESS OF	CARRENT A

(423)6291447

CTR

NOTICE: Material returned must show this invoice number. Material returned subject to 15% handling charge. Exchange units must be received in 10 days or 15% charge applies. After 15 days material accepted at the discretion of Cummins Power South, LLC

	INVOICE NO
	009-52438
Ramit	To: P. O. Box 403896

Atlanta, GA 30384-3896

BILL TO		OWNER				
DURHAM SCHOOL SERVICES 4300 WEAVER PARKWAY ATTN: ACCOUNTS PAYABLE		2501 E	DURHAM SCHOOL SERVICES 2501 DODDS AVE		PAGE 2 OF 3	
	COUNTS PAYABLE VILLE, IL 60555-		ACCOUNTS PAYABLE TANOOGA, TN 37407-		CHARGE ***	
DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE	
27-JAN-2012		02-JUL-2007	ISB 240		THOMAS BUILT	
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPMENT MODEL	
		26-JAN-2012	46762586		ALL-STAR	
		PARTS DISP.	MILEAGEHOURS	PUMP CODE	UNIT NO.	
REF. NO.	SALESPERSON	PARIS DISP.	MILEAGENOUND	romr bobb	entra at	

ANTITY BACK QUANTITY DERED GROENED SHIPPED	PART DESCRIPTION	PRODUCT UNIT PRICE AND

OSN/MSN/VIN

UNIT 16760 ENG 46762586 MILES 83031 VIN

OK

COVERAGE SRO		A II DIPSTICK TUBE II SUPPORT BRACKET			
1	1 3376891	ADDITIVE.FLUORESCENT DYE	CECO	.00	0.00 *
		Contraction of the second s	ULL FOR G.K	.00	0.00
1	1 4896897	GASKET, ACC DRIVE COVER	CECO	.00	0.00 .
1	1 4988280	GASKET, HYDRAULIC PUMP	CECO	.00	0.00 *
2	2 3903990	SCREW, HEX FLANGE HEAD CAP	CECO	.00	0.00 .
1	1 4003	BRAKE CLEANER	OTHER	.00	0.00 .
		PARTS:			0.00
		PARTS COVE	RAGE CREDIT:		0.00CR
		TOTAL PART	S:	0.00	
		SURCHARGE	TOTAL:		0.00
		LABOR:			0.00
		LABOR COVE	ERAGE CREDIT:		0.00CR
		TOTAL LABO	R:	0.00	

MISC .:

MISC. COVERAGE CREDIT:

ALL INVOICES DUE AND PAYABLE TO: CUMMINS POWER SOUTH, P.O. BOX 403896, ATLANTA, GA 30384-3896

TERMS: Net 30 days from invoice date, on preapproved charge accounts only. All Olher Accounts, PAYMENT DUE UPON RECEIPT. A SERVICE CHARGE OF 11/2 % PER MONTH (EFFECTIVE RATE OF 18% PER ANNUM) WILL BE CHARGED ON PAST DUE ACCOUNTS.

Any claims for shortages or deductions for erroneous charges must be made within seven days

after receipt of goods.

AUTHORIZED BY (print name)

SIGNATURE_

DATE

0.00

0.00CR

From:Cummins Powers South

1 .

05/16/2012 13:51 #646 P.017/022

South			NOTICE: Material returned Material returned subject must be received in 10 d material accepted at the	to 15% handling ch avs or 15% charge	applies. After 15 days	
CHATTANOO CTR						OICE NO
1509 EAST 26 CHATTANOO (423)6291447	GA, TN				Remit To: P. Atlanta, GA	O. Box 403896 30384-3896
BILL TO DURHAM SC 4300 WEAVE ATTN: ACCC WARRENVIL	ER PARK	AYABLE	2501 D	AM SCHOOL SERVICES ODDS AVE ACCOUNTS PAYABLE FANOOGA, TN 37407-	PAG	E 3 OF 3 CHARGE ***
DATE	CUSTOME	ORDER NO.	DATE IN SERVICE	ENGINE MODEL	FUMF NO.	EQUIPMENT MAKE THOMAS BUILT
27-JAN-2012 CUSTOMER NO.	\$ HIF	VIA	02-JUL-2007 FAIL DATE 26-JAN-2012	ISB 240 ENGINE SERIAL NO. 46762586	CPL NO.	EQUIPMENT MODEL ALL-STAR
REF. NO. 94590		PERSON 60	PARTS DISP.	MILEAGE/HOURS 83031	PUMP CODE	UNIT NO. 366
ORDERED ORDERED	UANTITY SHIPPED	улат Липрен	BEUCRIPTION	PHOPUel .cont	A CARE THE	UNIT PRICE . ANOUNT
			TOTA	L MISC .:		0.00
WARRANTIES APP	LIED:	FACTORY	R SERVICE			
		SUPPLIES			CALCO TAV	
					SALES TAX	0.00

TERMS: Net 30 days from Invoice date, on preapprove Accounts, PAYMENT DUE UPON RECEIPT. A SERV		SUB TOTAL:	0.00
(EFFECTIVE RATE OF 18% PER ANNUM) WILL BE Any claims for shortages or deductions for erroneous	TOTAL TAX:	0.00	
after receipt of goods.	na geo mar ee maao man oo tor aayo	TOTAL AMOUNT: US \$	0.00
AUTHORIZED BY (print name)	SIGNATURE	DATE	

From: Cummins Powers South

01/30/2012 08:24	#284 P.001/002
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NOTICE: Material returned must show this invoice number.

-	-
THE .	Power
2511	South
Constant of	
Distance of	

BILL TO

CHATTANOOGA SERVICE CTR 1509 EAST 26TH STREET CHATTANOOGA, TN 37407-(423)6291447

DURHAM SCHOOL SERVICES

ATTN: ACCOUNTS PAYABLE

4300 WEAVER PARKWAY

WARRENVILLE, IL 60555-

OWNER

Material returned subject to 15% handling charge. Exchange units must be received in 10 days or 15% charge applies. After 15 days material accepted at the discretion of Cummins Power South, LLC

DURHAM SCHOOL SERVICES

ATTN: ACCOUNTS PAYABLE

CHATTANOOGA, TN 37407-

2501 DODDS AVE

INVOICE NO 009-52438

Remit To: P. O. Box 403896 Atlanta, GA 30384-3896

DATE

PAGE 2 OF 3

*** CHARGE ***

	CULETONES	ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMEN	NTMAKE
DATE	CONTONER	i onven no.	02-JUL-2007	ISB 240		THOMA	S BUILT
27-JAN-2012	eure	VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.		NT MODEL
CUSTOMER NO.	•111	· · ·	26-JAN-2012	46762586			L-STAR
REF. NO.	SALES	PERSON	PARTS DISP.	MILEAGE/HOURS	PUMP CODE	UNIT	TNO.
94590		60		83031			366
WATHIN MALL	-	PART S	DESCRIPTION	PRODUCT	aland alandara	NHIT PRICE	AMOUNT
OSN/MSN/VIN							
	ОК						
	ENG	16760 46762586 S 83031					
COVERAGE	BAS	E					
SRO	99-9	99 .1 FOR JSA 99 .5 FOR R&I 99 .5 FOR R&I	DIPSTICK TUBE SUPPORT BRACKET				
1		3376891	ADDITIVE, FLUORESCENT D	DYE CECO		.00	0.00
				PULL FOR G.K		00	0.00
1	1 -	4896897	GASKET, ACC DRIVE COVE	R CECO		.00	100000
1	1.	4988280	GASKET.HYDRAULIC PUMP	CECO		.00	0.00
2	2 :	3903990	SCREW, HEX FLANGE HEAD	D CAP CECO		.00	0.00
1	1 .	4003	BRAKE CLEANER	OTHER		.00	0.00
			PART	S:			0.00
			PART	S COVERAGE CREDIT:			0.000
			τοτα	L PARTS:		0.00	
			SURC	HARGE TOTAL:			0.00
			LABO	R:			0.00
			LABO	R COVERAGE CREDIT:			0.00
			τοτα	L LABOR:		0.00	
			MISC.			20225	0.00

ALL INVOICES DUE AND PAYABLE TO: CUMMINS POWER SOUTH, P.O. BOX 403896, ATLANTA, GA 30384-3896

TERMS: Net 30 days from invoice date, on preapproved charge accounts only. All Other Accounts, PAYMENT DUE UPON RECEIPT. A SERVICE CHARGE OF 11/2 % PER MONTH (EFFECTIVE RATE OF 18% PER ANNUM) WILL BE CHARGED ON PAST DUE ACCOUNTS. Any claims for shortages or deductions for erroneous charges must be made within seven days after receipt of goods.

AUTHORIZED BY (print name)

SIGNATURE

From:Cummins Powers South

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	ower outh			NOTICE: Material returned Material returned subject to must be received in 10 day material accepted at the di	o 15% handling cr	applies. After 15 days
CHATTANO CTR 1509 EAST CHATTANO (423)629144	26TH STR OGA, TN	EET			00	OICE NO 09-52438 0. Box 403896 30384-3896
BILL TO DURHAM S 4300 WEA ATTN: ACO WARRENV	VER PARK	AYABLE	2501 D ATTN:	AM SCHOOL SERVICES ODDS AVE ACCOUNTS PAYABLE TANOOGA, TN 37407-	PAC	GE 3 OF 3 CHARGE ***
DATE 27-JAN-2012	CUSTONE	R ORDER NO.	DATE IN SERVICE 02-JUL-2007	ENGINE MODEL ISB 240	PUMP NO.	EQUIPMENT MAKE THOMAS BUILT
CUSTOMER NO.	\$Ht	VIA	FAIL DATE 26-JAN-2012	ENGINE SERIAL NO. 46762586	CPL NO.	EQUIPMENT MODEL
REF. NO. 94590	04/06/2020	PERSON 60	PARTS DISP.	MILEAGEHOURS 83031	PUMPCODE	UNIT ND. 366
ONDERED BACK	QUANITITY (HIDDITO	PART HUMBER	OLICERPEIGN	PRODUCT		UNIT PRICE AND UNIT
			TOTA	L MISC :		0.00
WARRANTIES A	PPLIED:	FACTORY FREE CUSTOM	ER SERVICE			

SALES TAX

0.00

SUB TOTAL:	0.00
TOTAL TAX:	0 00
TOTAL AMOUNT: US \$	0.00
	TOTAL TAX:

01/30/2012 08:25 #284 P.002/002