

NTSB Investigation of Merrimack Valley, MA, Fires & Explosions
NTSB Investigation PLD18MR003

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Name	Mayes, Kevin Earl & Roorda, Adam
Company & Department	NiSource, Gas Control Department
Title	Senior Gas Controllers
Date of Interview	September 17, 2018

I have reviewed the transcript of my NTSB interview from the referenced investigation. I have answered questions to the best of my ability, but without the opportunity to review documents to refresh my recollection. Some of what I remember may be based on what others told me. My requested corrections and clarifications are as noted below.

Page	Line	Current	Request	Reason
1	11 & 12	Friday, September 14	Monday, September 17	Transcription Error
2	13	Mr. Rhoads	Messrs. Mayes & Roorda	Transcription Error
7	2	Roorda	Wallace	Transcription Error
7	11	had	have	Transcription Error
8	12	we have to there a quarter till	we have to be there at a quarter till	Transcription Error
8	16	situation where	situation, where	Transcription Error
8	19	occurs system	occurs in the system	Transcription Error
10	13	We're recalled, we're required to respond within 10	We're required to respond within 10	Transcription Error
12	17	controls	controllers	Transcription Error
12	18	I believe we have 20.	23 Operationally Qualified Controllers	Correction & Clarification
13	3	it is considered	is considered	Transcription Error
13	9	with M&R	with an M&R	Transcription Error
13	12	I can't answer that question, Sir.	No	Correction
13	23	changes alleviate	changes to alleviate	Transcription Error
14	11	change.	change that limit.	Transcription Error
14	12	So that --		Transcription Error
14	13	That's that limit.		Transcription Error
14	20	If there's any...	As to if there's any	Transcription Error
16	2	low alert to – you know, under – in very cold weather.	low alert due to large demand in very cold weather	Transcription Error / Clarification
17	19	MR. MAYES		Transcription Error
19	3	MAYES	ROORDA	Transcription Error
20	4	gas to make sure	Gas Systems Planning to make sure	Clarification
20	9	I cannot answer that. You know, that happens.	I can't say that it happens.	Transcription Error / Clarification
20	21	flow of alarms	flow alarms	Transcription Error

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20	23	float	flow	Transcription Error
21	7	of, you know, 2,400 Decatherms	of 2,400 Decatherms	Clarification
21	8	pound	mcf (thousands of cubic feet)	Transcription Error
21	15 & 17	MAYES	ROORDA	Transcription Error
22	5	tide	high	Transcription Error
22	13	So, they received a high-high, you	Received a High High,	Clarification
22	14	know, made the call to the field.	and made the call to the field.	Clarification
22	15	You know David was free to go after his turnover. He was	Mr. Rhoads was required to go drug test after his shift	Clarification
22	16	free to go drug test, so I was – and I’m fully aware or fully	I believe that our requirement is to try and get	Clarification
22	17	Sure that David would have stuck around. However, I needed him to	Employees tested within 2 hours	Clarification
22	18	leave to go drug testing per the, you know, requirements. You	I am sure that he would’ve stuck around although	Clarification
22	19	know, they would like us to get them there within two hours, I	there is no requirement so since we don’t have control	Clarification
22	20	believe.	here.	Clarification
23	10	MAYES	ROORDA	Transcription Error
25	5	overseas	oversees	Transcription Error
25	17	Perdue	Purdue	Transcription Error
27	1	MR. MAYES: Sure, so these drops here – I said, pulled all	Mr. Roorda: Sure so these drops here like I said, I pulled	Transcription Error

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27	4	when it basically did not get a good value, you know, to record	when the system did not receive a good value to record.	Clarification
27	6	may be a communication error or, you know, these sites are	may be a communication error since most of	Clarification
27	7	cellular, you know. And so, it could be a, you know	these sites utilize cellular or satellite communications.	Clarification
27	9, 11, 13 & 19	MAYES	ROORDA	Transcription Error
28	10	MR. MAYES: I don't know. I mean, I can't – I have provided,	Mr. Roorda: I don't know. I can't assume with the information I have been provided.	Clarification
28	14	as I don't know the time	don't know the time of the occurrence.	Clarification
28	16, 19 & 21	MAYES	ROORDA	Transcription Error
29	8	MAYES	ROORDA	Transcription Error
29	21	So, I do not know this system at all.	The SCADA system does not include that level of detail	Clarification
30	9, 14, 19 & 23	MAYES	ROORDA	Transcription Error
30	1	ROORDA	EVANS	Transcription Error
30	3 & 6	MAYES	LEMMERMAN	Transcription Error
31	2	MR. MAYES: I do – I do not. Intermittent controls	Mr. Roorda: I do not. The Instrument and Control Department	Transcription Error
31	2, 5, 8, 17, 18 & 20	MAYES	ROORDA	Transcription Error
31	4, 6	ROORDA	EVANS	Transcription Error
31	22	ROORDA	TOBIN	Transcription Error
31	25	MAYES	EVANS	Transcription Error

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33	10	September 14	September 17	Transcription Error