# Appendix C

Interview Transcript, Captain Steven Ruiz

Survival Factors Group Chairman's Factual Report

Metrolink train 111 Union Pacific train LOF 65-12 Los Angeles, California September 12, 2008 DCA-08-MR-009

### UNITED STATES OF AMERICA

#### NATIONAL TRANSPORTATION SAFETY BOARD

#### OFFICE OF ADMINISTRATIVE LAW JUDGES

PACIFIC FREIGHT TRAIN, \* Docket No.: DCA-08-MR-009 \* Los Angeles, California \* \*

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Interview of: CAPT. STEVEN RUIZ

Los Angeles, California

Tuesday, September 16, 2008

The above-captioned matter convened, pursuant to notice.

BEFORE: DANA SANZO

#### APPEARANCES:

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# I N D E X

ITEM	PAGE				
Interview of Capt. Steven Ruiz, Los Angeles Police Department:					
By Ms. Sanzo	5				
By Chief Quintanar	12				
By Mr. Tapia	15				
By Mr. Ojeda	18				
By Mr. Tapia	20				
By Chief Quintanar	21				
By Ms. Sanzo	25				
By Mr. Tapia	26				
Ry Ms. Sanzo	2.7				

## 1 INTERVIEW

- MS. SANZO: My name is Dana Sanzo. I'm an
- 3 Investigator with the National Transportation Safety Board, and
- 4 today we're conducting an interview for Accident Number DCA-08-
- 5 MR-009, and for the collision of Metrolink train and UP freight
- 6 train in Los Angeles, California.
- 7 And if we can start by going around the table, if
- 8 everybody can just state their names and their organizations.
- 9 CHIEF QUINTANAR: John Quintanar, Battalion Chief, LA
- 10 City Fire, assigned to Metro Rail, and I've been assigned to
- 11 assist in the investigation with NTSB.
- MR. TAPIA: My name is Carlos Tapia. I'm a Motor
- 13 Power and Equipment Inspector in the Railroad Operations Safety
- 14 Branch of the California Public Utilities Commission, and I was
- 15 also asked to participate and assist NTSB in this
- 16 investigation.
- 17 CAPT. RUIZ: Captain Steven Ruiz, R U I Z. I'm the
- 18 Patrol Commanding Officer of Devonshire Patrol Division. I was
- 19 actually one of the first responders with the Los Angeles
- 20 Police Department that responded there to join in the unified
- 21 command with LA County Sheriff's and LA Fire Department.
- 22 LT. MILLS: My name is Lydia Mills, Lieutenant. I'm
- 23 one of the watch commanders. I was not here that day.
- 24 However, I will be assisting Captain Ruiz to prepare the LAPD
- 25 after action report.

- 1 SGT. BELLA: My name is Michael Bella (ph.). I'm a
- 2 Sergeant with the LA County Sheriff's Department, assigned to
- 3 Metrolink Bureau, and I was asked to attend the meeting.
- 4 MR. OJEDA: My name is Jesus Ojeda. I'm the Security
- 5 Coordinator for Metrolink, also have been assigned to
- 6 participate in the NTSB investigations group.
- 7 MS. SANZO: Okay. Thank you, everyone, for being
- 8 here today.
- 9 INTERVIEW OF CAPT. STEVEN RUIZ
- 10 BY MS. SANZO:
- 11 O. And, Captain, if you can just start by letting us
- 12 know how you were notified and tell us about what went on, on
- 13 that afternoon.
- 14 A. Okay. I was actually working that day, and I was
- 15 assigned in this building. I believe it was about -- the time
- 16 I show here is about -- approximately 4:25 p.m., that I got
- 17 notified by my watch commander that we had received a citizen
- 18 report, citizen report that there was a traffic -- an accident
- 19 involving a train. Initially I believe the initial report
- 20 possibly may have came out as a train versus vehicle.
- 21 Within -- at that time, I was preparing to go out to the scene.
- 22 He indicated where it was and in the Chatsworth area, which is
- 23 the jurisdiction in which we patrol, the Los Angeles Police
- 24 Department, Devonshire Division. As I was preparing to leave
- 25 and gathering some of my materials I may need out there, he

- 1 came in to inform me that we had now received several calls --
- 2 the communications dispatcher had advised that they had
- 3 received several calls advising that it was a train versus
- 4 train. Within seconds, I was out the door and in my car and
- 5 responding Code 3, which is lights, emergency lights and siren
- 6 from the station. Meanwhile, as I was driving there, there
- 7 were other units that were already advising that they were
- 8 present. Code 6 is a term we use when they arrive on scene,
- 9 and I was also informed, I believe it may have been watch
- 10 commander, that LAFD was already on scene. Upon -- and one of
- 11 the things that I did as I was driving over there was I made
- 12 the command decision of declaring a citywide tactical alert for
- 13 the police department, which basically means that all
- 14 resources, nobody's allowed to go home at the end of their
- 15 shift because it's possible that we may need additional
- 16 resources mobilized to this area because of what -- the
- 17 affected area and what had occurred. Upon my arrival and
- 18 parking, I could see that there were already numerous fire
- 19 personnel present. Helicopters were beginning to land in the
- 20 grass area of the school, and upon running onto the scene, I
- 21 basically observed the damaged train, Metrolink train, and I
- 22 also observed LAFD in basically the rescue -- in their rescue
- 23 mode, pulling victims and some of the deceased from the train
- 24 to get -- pulling some of the deceased to get to the -- to some
- 25 of the victims. Additionally, there were several LA County

- 1 deputy sheriffs that were present as well as Los Angeles Police
- 2 Department officers from my division, Devonshire Division, as
- 3 well as Valley Traffic Division. And at that time I
- 4 immediately went up to the first battalion chief that I could
- 5 find and asked him what do you need us to do, and at which time
- 6 he advised that he wanted the police to provide the security
- 7 because there were many onlookers and people climbing fences to
- 8 come over. I think many of them were there to help, but I had
- 9 also been instructed by a couple of officers that there
- 10 appeared to even be some homeless people from nearby
- 11 encampments that were coming in and posing as possible train
- 12 passengers and even coming up with some injuries that weren't
- 13 consistent with the train wreck and what we had seen. As far
- 14 as what I saw, I mean obviously it was very, it was very
- 15 gruesome. There were some obvious deceased passengers, some
- 16 injured severely with, you know, mutilated body parts. There
- 17 were people that were being rendered first aid and basically
- 18 lifted off on the gurney by -- many of them were being lifted
- 19 and rushed to the field. I think the more serious victims were
- 20 being rushed off immediately. At that time, I spoke to a
- 21 battalion chief, and I couldn't tell you his name or number,
- 22 but at that time, I started coordinating with my units to kind
- 23 of give some direction. I told my sergeants that I need you
- 24 to, you know, to get a team and provide security, keep people
- 25 out. I also needed a team to work closely with the fire to

- 1 assist in any, in any aid as far as lifting, you know, some
- 2 injured or deceased, to help in their, in their first aid mode
- 3 of operation that they were in. Within I want to say maybe 10
- 4 minutes, the deputy chief of our department, Deputy Chief
- 5 Michael Moore, who is the Valley Chief, arrived on scene, and I
- 6 had heard him broadcast shortly after I arrived that he was on
- 7 his way, responding Code 3 from a specific location. He
- 8 immediately -- at that point, prior to his arrival, I was the
- 9 incident commander for representing the police department, the
- 10 Los Angeles Police Department. Within, you know, minutes of
- 11 Deputy Chief Moore arriving, I gave him a quick briefing
- 12 because he obviously could see the same things that I saw and
- 13 declared himself the incident commander, and I was his
- 14 operations guy. We then -- I believe he may have touched base
- 15 with another battalion chief and -- just to confirm what we
- 16 were doing, and also as officers were arriving, we started
- 17 giving them missions to assist in, you know, coordinating some
- 18 of the arriving units as far as perimeter control, locking it
- 19 down, and aiding the fire department in any way. The fire was
- 20 the lead on this operation. We were there basically just to
- 21 assist. And shortly thereafter, we -- myself and Deputy Chief
- 22 Moore had given instructions to officers to be there to assist
- 23 and aid the fire department at their mission, and we -- within
- 24 minutes we began to implement the incident command structure,
- 25 the ICS, and we were directing outside resources, different

- 1 department resources to respond to our command post. Our
- 2 command post was set up at Canoga and Rinaldi. We had an outer
- 3 command post, and that's where all arriving LA Police personnel
- 4 were checking in, and they were waiting for specific missions.
- 5 As different command officers were arriving on scene,
- 6 different supervisors, we gave them missions as -- to oversee
- 7 some of the various structures within the incident command
- 8 structure. We immediately touched base with fire department
- 9 personnel. I know Chief Ruwada was one of the chiefs that was
- 10 present as were many other command staff from the fire
- 11 department, and it was immediately declared that this would be
- 12 a unified command, meaning that we shared, you know, different
- 13 responsibilities, but we shared in the command structure. So
- 14 fire obviously -- it was a unified command with a fire lead is
- 15 what it was, and pretty much throughout the evening, I stayed
- 16 at the incident command post and directed units -- arriving
- 17 units and providing them missions within, you know, whether it
- 18 be perimeter control, shutting off streets, traffic. We had
- 19 different LAPD captains that were all given -- as they would
- 20 arrive, we'd say, okay, you're in charge of the perimeter.
- 21 You're in charge of the logistics. You're in charge of the
- 22 command post, to direct units and check in units and so pretty
- 23 much it was, it was ongoing. We had briefs, it appeared to be
- 24 like maybe every half hour, and if something needed to be
- 25 brought up sooner or if they needed something from us then

- 1 we'd, you know, we had -- there was a LAPD liaison there, that
- 2 was a LAFD fire liaison. There was a LA County Sheriff
- 3 liaison, other patrol liaison. We had various liaisons
- 4 representing different agencies. So we're working together to
- 5 support each other, and that's really it. I remained there
- 6 throughout the evening, through the morning. I think I stayed
- 7 there until about 4:00 in the morning and, you know, obviously
- 8 a little chaotic as is any crime -- as is any type of scene of
- 9 this nature but, you know, within -- but in my opinion, I think
- 10 it worked well. It was a very well run unified command
- 11 involving multiple agencies working together. The NTSB
- 12 representative arrived, the FBI, the Metrolink. There was
- 13 probably some other entities that I'm probably leaving out, but
- 14 it all seemed to work well together.
- 15 Q. Okay. And could you describe a little bit more the
- 16 command structure and the different groups or divisions that
- 17 you might have had. We talked about perimeter control,
- 18 logistics, and could you just describe that a little bit more.
- 19 A. Yeah, I mean obviously the priority was the aid and
- 20 rescue of the victims that were injured in the train wreck, and
- 21 again it was a fire lead. They pretty much were the lead.
- 22 They had the equipment, and police, we had police personnel
- 23 there to support them in their mission, whether it be to move
- 24 some debris to help get to a victim or to help carry a victim
- on a gurney with fire, hand-in-hand, and sheriffs and, you

- 1 know, many other agencies that were represented. So that was
- 2 one component of it. My role as the -- as working in the
- 3 incident command structure was we were basically -- it was a
- 4 unified command. So fire had their own person that was
- 5 directing their missions. So I really just dealt with the law
- 6 enforcement component, but we worked real closely with the
- 7 Sheriff's. I don't have the ICS forms that we use in front of
- 8 me right now, but as many of the units were arriving, we were
- 9 giving them, you know, missions within that. For instance, we
- 10 had somebody in charge of operations. We had somebody in
- 11 charge of perimeter control. We had another captain that
- 12 actually was a commander, Commander Samanski (ph.), who was
- 13 tasked with overseeing the perimeter. So he was working real
- 14 closely with highway patrol, Department of Transportation,
- 15 ensuring streets were closed. We also had an investigative
- 16 component in the mix. We were told that initially this would
- 17 be LAPD -- there was an agreement made early on between the
- 18 Sheriff's and LAPD that we would take over investigative
- 19 responsibility, and we were told that NTSB would be arriving
- 20 but that they needed us to continue with the investigative
- 21 responsibility until relieved. So we also had an investigative
- 22 component. That consisted of another captain. Again, I can't
- 23 give you specifics as to what they were doing, but it branched
- 24 off. Everybody had their own section, but we had another
- 25 captain overseeing the investigative component, and detectives

- 1 arrived to assist in doing that, and that's from everything
- 2 from helping to maybe meet with family members and identify
- 3 missing persons and to try to assist in working closely -- and
- 4 I also left out the coroner's office was there. The coroner's
- 5 office was represented as well, but working closely with the
- 6 coroner's office to ensure that those that were identified, the
- 7 deceased that were identified were placed on a list. So there
- 8 was a variety of different functions that every entity had.
- 9 Q. Okay.
- MS. SANZO: Well, I'll pause for a moment and go
- 11 around the table and see if the group members would like to ask
- 12 some questions. Let's go around this way.
- 13 BY CHIEF QUINTANAR:
- Q. Cap, I'm assuming you established a law branch and
- 15 you went through your --
- 16 A. Right.
- 17 O. Did you provide helicopters? I know that there
- 18 were -- they said they had seven helicopters making air
- 19 ambulance transports.
- 20 A. To my knowledge, our air shift was overhead, but
- 21 assisting really in the, in the coordination of shutting down
- 22 the streets, to my knowledge, I don't believe. I don't know
- 23 for sure. I couldn't tell you if LAPD was responsible for
- 24 landing and airlifting anybody. I don't believe so. I believe
- 25 they assisted basically in the -- as the eye in the sky in

- 1 directing units in because numerous resources were coming,
- 2 fire, large trucks and various entities and police, but they
- 3 assisted in the closure of -- coordinating the closure of
- 4 streets to enable fire personnel to respond safely and have an
- 5 egress and -- ingress and egress route to and from the scene.
- 6 Q. We interviewed Chief Castro today who was the Fire
- 7 Department Ops Chief at the time before Chief Fox got there,
- 8 and he was very, very complimentary to your department and your
- 9 department for the -- assisting the firefighters in extricating
- 10 the riders in cars number 1, 2 and 3 actually. So I just want
- 11 to give you --
- 12 A. Thank you.
- 13 Q. -- kind of that a boy to both of your departments. I
- 14 mentioned that to your department, of course. And with that in
- 15 mind, I know that we are paid for doing what we did, but I
- 16 think your department went above and beyond, and if we can
- 17 maybe get a list of the individuals that were actually in the
- 18 train area --
- 19 A. Sure.
- 20 Q. -- because I know that I talked to Chief Ruwada
- 21 (ph.). In fact, I just talked to him -- just got off the phone
- 22 with him, and I suggested maybe doing some type of an
- 23 appreciation or something, so maybe if in the future you guys
- 24 can come up with a list.
- 25 A. Yeah, in fact, I've been tasked with writing the

- 1 after action report, and Lieutenant Mills will be assisting me
- 2 in that. As you can imagine, that's going to be a large task
- 3 to try and coordinate and find out who was who, but we're
- 4 trying to identify everybody and what role they played but,
- 5 yeah, there were a number of officers who were initial first
- 6 responders there to assist the fire department, and they were
- 7 actively assisting in, you know, in helping to carry and remove
- 8 debris and helping the fire department with their mission of
- 9 the rescue.
- 10 Q. And when you do something that's beyond your scope,
- 11 you know, we like to acknowledge that because officers, police
- 12 officers, law enforcement people are not involved in rescuing
- 13 people --
- 14 A. Sure.
- 15 Q. -- as much as we are --
- 16 A. Right.
- 17 Q. -- physical rescue and so forth, and so we'd like to
- 18 acknowledge them. So again thank both of you.
- 19 A. And also it just came up, over here at the, at the
- 20 police department, we actually have a volunteer group who many
- 21 of -- and a lot of them provide -- they came on scene after
- 22 listening to the news, and they responded. They're the CEMP,
- 23 and I'll have to get the acronym for you, but basically what
- 24 they are, they are trained in first aid --
- Q. Right.

- 1 A. -- and EMT training, and they were there to assist,
- 2 and I know many of them were actually there and they were
- 3 taking direction --
- 4 O. Yes.
- 5 A. -- from a lot of the fire department personnel, you
- 6 know, hold -- you know, whether it was to hold direct pressure
- 7 on a wound or help, you know, bandage somebody up. They were
- 8 there on the line basically as well. Not initially, but as
- 9 they were arriving, because of the number of injured, they were
- 10 there to assist. So I'll also get you the list of those
- 11 volunteers because they actually rolled up with equipment, and
- 12 it's a volunteer group really that comes out and provides
- 13 support. They were real instrumental in providing some of the
- 14 lighting that we had and equipment as well.
- 15 Q. Right.
- 16 BY MR. TAPIA:
- 17 Q. So LAPD members were helping to walk people out of
- 18 the train --
- 19 A. Yes.
- 20 Q. -- the ones that were injured, and you were also
- 21 helping to take any metal pieces that were being cut, throw
- 22 them out?
- 23 A. Yeah. They were there to assist, and I couldn't give
- 24 you specifics because I personally didn't stay there but --
- 25 from what I've heard and what I did see, I did actually see

- 1 them assisting fire. Fire had the lead, and they were there to
- 2 assist, whatever fire needed, if it was take this or hold that.
- 3 Q. They didn't have any or did they have any opportunity
- 4 to use the tools to cut anything that needed to be cut --
- 5 A. No.
- 6 Q. -- to extricate passengers?
- 7 A. No, our department does not have any equipment or
- 8 training in that type. So really they were there just to
- 9 support the fire department.
- 10 Q. Okay. And that was mostly in the first Metrolink
- 11 passenger car. Were they in the second and the third car? Did
- 12 they see anything over there?
- 13 A. That I don't know. But I know they were assisting --
- 14 those that could walk, many of us, many of our people were
- 15 escorting. So that way the fire could go on to help the more
- 16 injured, the more serious injured. So I know that many of
- 17 officers, yes, I would say that probably the second and third
- 18 train, they were helping to walk other people as well. And as
- 19 additional resources came, they were given different missions
- 20 by the fire.
- 0. Okay. Thanks.
- 22 A. Uh-huh.
- MS. SANZO: Sergeant.
- 24 SGT. BELLA: I really -- I wasn't there. So I don't
- 25 have a lot. I'm learning more and more about it, and the fact

- 1 that the fire captain pointed out, everybody came together as a
- 2 team, and that's how it should be. You know, it really -- I
- 3 was watching it on TV. I called. As soon as I heard about it,
- 4 I called and asked if they needed me to come in. I actually
- 5 called Nina, because I knew she was working, and her cell phone
- 6 was ringing and ringing and ringing, and then finally somebody
- 7 answered, and it wasn't her, and I thought, oh, my God.
- 8 Because she and I read these trains, and at first I was very
- 9 concerned. Fortunately, the party on the other end said, no,
- 10 she's just busy and has me answering her phone. Who's this?
- 11 And I identified myself and I asked if they needed me to come
- 12 in. It was my day off, and they said that there was enough
- 13 personnel present that they didn't feel they needed me. But a
- 14 lot of people from what I hear just volunteered. That was a
- 15 good call to lock it down and get everybody, as many people as
- 16 possible. I think our agency did the same thing. And, you
- 17 know, the manpower that was needed to assist fire because that
- 18 was too much for fire to handle on their own, and people did, I
- 19 mean without being told, pretty much knew to go out there and
- 20 help people and get them to, you know, safety, and it looked
- 21 real good on TV and what's happening now to get the whole thing
- 22 back up and running. It's pretty impressive, I mean, because I
- 23 thought, wow, this is really going to be hard for a week or so
- 24 or more without having that line because that not only is a
- 25 freight line but the commuter line for Amtrak and Metrolink all

- 1 the way up the coast, and to hear that they're possibly back to
- 2 normal operations today is impressive.
- MR. OJEDA: I'd like to say, first of all, I'd like
- 4 to each what both people are saying, in terms of their
- 5 response, LAPD, Sheriff's, fire, you know, sometimes there are
- 6 no differences, and this time we were working like a huge
- 7 family including the railroad. So that's one of the big pluses
- 8 I'd like to throw out there. I do have questions.
- 9 BY MR. OJEDA:
- 10 Q. In terms of from a railroad perspective, did you have
- 11 any type of problems or did you guys have any problems with
- 12 entering the equipment, doors, windows?
- 13 A. No, but one of the things -- I don't know who cut the
- 14 whole in the fence to get in, I imagine fire did, but we -- I
- 15 mean that was only one opening. It would have been nice if
- 16 there had been more openings along the way because I mean you
- 17 had to -- there was one way in and one way out, and that's
- 18 where they cut it. But I mean it was right there at the scene
- 19 but many, you know, many officers were having to responding and
- 20 Sheriff's, and it was just one way in and one way out. You
- 21 know, in hindsight, I mean I realize the fences are there to
- 22 keep people from getting injured and going onto the tracks, but
- 23 maybe some more openings along the way in the event something
- 24 like that happens. I mean, I guess they could -- but, but I
- 25 mean, the opening was right where they needed to be get in

- 1 there, but there was only one way in and one way out. As far
- 2 as access to the train, other than the first train that was,
- 3 you know, severely damaged and the other trains were, I mean
- 4 they were intact. You could enter it, and that was not a
- 5 problem.
- 6 Q. Okay. Thank you. In terms of the railroad
- 7 cooperating with you, law enforcement and fire, did you find it
- 8 acceptable? Were they doing what you guys required from the
- 9 railroad?
- 10 A. You're talking like Metrolink personnel?
- 11 Q. Metrolink, yes.
- 12 A. Oh, yeah, I mean from the onset, they had a
- 13 representative, and they were working real close with us.
- 14 There was -- every agency that was there had a representative
- 15 at the police command post. And we worked real closely
- 16 alongside, shoulder to shoulder with the fire and again
- 17 Sheriff's were part of our law.
- 18 Q. Do you know if anyone from your department, to your
- 19 knowledge, called the railroad to shut it down right after the
- 20 incident?
- 21 A. That I don't know. I don't know.
- 22 O. And that would --
- 23 A. Yeah, it's possible that could have been done by the
- 24 Sheriff's. I really don't know. Because I know, again as I
- 25 was on scene, there was already Sheriff's and my officers on

- 1 scene, but I personally did not. So I don't know.
- 2 Q. Okay. Thank you.
- 3 MR. TAPIA: I have a question.
- 4 BY MR. TAPIA:
- 5 Q. When you left here by Code 3, did you need to use
- 6 your radio to get information or to give information? And if
- 7 you did, did you run into any problems communicating, anybody
- 8 else getting on the same frequency and talking at the same
- 9 time?
- 10 A. No, in fact, the radio was actually unusually quiet
- 11 at that time, and when I heard the broadcast that there were
- 12 casualties, several or numerous casualties is the way
- 13 broadcast, we try and have radio discipline and not tie up the
- 14 radio and make a whole lot of riffraff. The only request that
- 15 I did upon hearing that was I knew it was going to be a long
- 16 night. I knew it was going to be a large perimeter. I knew it
- 17 was going to take resources, and with my training and
- 18 experience, about the only request I did was to show me
- 19 responding Code 3, and upon hearing the news that there was
- 20 some casualties, I declared a citywide tactical alert which
- 21 tells our department nobody can go home and be ready to be
- 22 deployed as needed, and then I think shortly thereafter, I
- 23 don't know if it was as I was approaching, I requested 40
- 24 officers to assist right from the get-go. So that was my only
- 25 broadcast, but we try and limit. In fact, the only

- 1 broadcasting that was being done were those already on scene
- 2 directing others to respond on Canoga to Rinaldi. In other
- 3 words, how to arrive at the scene safely without interfering
- 4 with the fire department and allow their trucks to come in. So
- 5 I thought it was very well-coordinated as far as working with
- 6 them to allow them to get their equipment in.
- 7 CHIEF QUINTANAR: I have one question.
- BY CHIEF QUINTANAR:
- 9 Q. You mentioned Commander Moore, is it?
- 10 A. Deputy Chief Michael Moore.
- 11 Q. He was the lead or the IC along with Chief Ruwada for
- 12 fire and police.
- 13 A. Right.
- 0. And then yourself, you were operations. If we had
- 15 time to interview other LAPD officers, who would you suggest
- 16 that we --
- 17 LT. MILLS: Wolleck was one of the first responders,
- 18 and he's here today.
- 19 THE WITNESS: Well, are you -- you're asking about
- 20 first responding officers?
- 21 BY CHIEF QUINTANAR:
- 22 Q. Yes. Yes, somebody that might give us a different
- 23 perspective. I mean you're --
- A. Yeah.
- Q. -- you're giving us the command perspective.

- 1 A. Right, sure.
- Q. Somebody that might give us one that was maybe --
- 3 A. I actually have, I actually have some officers here.
- 4 She mentioned an Officer Wolleck. Him and his partner were
- 5 among the first. I don't know if they were the first LAPD on
- 6 scene, but they were among the first there at the onset
- 7 helping. So I would say some of our officers who were there
- 8 to -- and his whole mission was basically to stay there and
- 9 assist fire. So he wasn't aware of what was happening with
- 10 incident command. So he could tell you firsthand what their
- 11 role was and what they were doing and what they saw, sure.
- 12 Q. And he's working today?
- 13 A. Yes.
- 14 LT. MILLS: He is working. I believe he is. You
- 15 know, he had an interview today. So I seen him.
- 16 CHIEF QUINTANAR: Okay.
- 17 LT. MILLS: If you'd like, I can go and see if he is.
- 18 CHIEF QUINTANAR: Maybe we can get his number --
- 19 THE WITNESS: And there may be a list. I'd have to
- 20 look at the lineup today to see who's working, but there may be
- 21 additional officers, but I'm expecting later today or maybe
- 22 tomorrow morning a list of personnel that were there, and I
- 23 could probably give you a more detailed list, break it down to
- 24 the first responders that were, you know, break it down as
- 25 closely as possible. Right now it would be just who I recall

- 1 from my memory, but in looking at lists and some of the rosters
- 2 that were put together.
- 3 BY CHIEF QUINTANAR:
- 4 O. Yeah, I'm assuming that Dana, you know, we don't want
- 5 to speak to, you know, an individual who handled the perimeter,
- 6 you know.
- 7 A. Right, no, no.
- 8 Q. I mean (indiscernible) --
- 9 A. But by looking at that list, I can tell you, I mean,
- 10 I could be able to tell you that these were my first
- 11 responders.
- 12 Q. Right.
- 13 A. These were the guys that were there right at the
- 14 onset.
- Q. Can we give you a call tomorrow maybe and --
- 16 A. Sure.
- 17 Q. -- or tonight, whenever you have that list because
- 18 Dana's leaving Friday.
- 19 A. Okay.
- Q. So we're hoping to wrap everything up by Thursday.
- 21 A. Okay.
- 22 Q. So if we can get that list as soon as possible --
- 23 A. Sure.
- Q. -- we'd appreciate that.
- 25 A. Sure.

- 1 MS. SANZO: Lieutenant, would you like to ask any
- 2 questions or --
- 3 LT. MILLS: No.
- 4 MS. SANZO: Offer any insights?
- 5 LT. MILLS: No, I'm just now hearing for the first
- 6 time all of this stuff. So --
- 7 THE WITNESS: And if I could just add, I mean --
- 8 MS. SANZO: Certainly.
- 9 THE WITNESS: -- I mean, when you look at the thing,
- 10 as chaotic as it looked, it actually came together as a joint
- 11 operation. I think everybody worked well together, NTSB, FBI,
- 12 Department of Transportation, that's our City, because we got
- 13 them to relieve some of our officers on street corners shutting
- 14 down traffic, so they could be used for something else. And
- 15 you know, there were a number of concerns that were popping up
- 16 along the way. We were getting reports of looking into who's
- 17 jumping fences and going into people's backyards and trying to
- 18 take pictures, and so really we were trying to close down the
- 19 scene but no, it was definitely -- I mean, I've worked real
- 20 closely in many planned events, when you have an incident,
- 21 whether it be a major parade or a major, you know, victory,
- 22 championship for the Lakers or whatever it may be, and we've
- 23 always worked well together with fire, Sheriff's and a lot of
- 24 the outside entities, but this is something that was
- 25 spontaneous, and I think as a result of the training that we've

- 1 done in the last probably 5 to 10 years, with ICS, it all came
- 2 together and worked well, and everybody knew their mission and,
- 3 you know, they worked well together.
- 4 BY MS. SANZO:
- 5 Q. Okay. Along those lines, I'd like to ask if you
- 6 could give any advice or recommendation to other departments on
- 7 training or planning that helped during this incident?
- 8 A. Yeah, what I would recommend is like I said, in the
- 9 last few years, as a supervisor, as a commander officer, we've
- 10 attended trainings at the LA Fire Academy over -- at Leesh Park
- 11 (ph.), bottom of Leesh Park there.
- 12 CHIEF QUINTANAR: Near Dodger's Stadium.
- 13 THE WITNESS: Near Dodger's Stadium, and one thing
- 14 that we do in these exercises is we go over the incident
- 15 command structure. We do tabletops. We do training and stuff.
- 16 Although it's just tabletop exercises and practice, but I think
- 17 that helped contribute, and all that comes into play when it's
- 18 needed, and I think we have a good working rapport with the
- 19 agencies here in Los Angeles, the LA Sheriff's also, you know,
- 20 work well with us, but again it's to intermix the training
- 21 between fire personnel. Years ago it used to be just the
- 22 police, but now we have a lot of joint training for disasters
- 23 and things of that nature, but I think it paid dividends in an
- 24 incident like this.
- MS. SANZO: I'll ask the group.

- 1 CHIEF QUINTANAR: I agree with you. I mentioned to
- 2 Dana that three, four years ago when we went as two
- 3 departments, when Sheriff's joined us at Oxnard where all our
- 4 command officers went up there and had an opportunity to, you
- 5 know, let our hair loose a little bit and also at the same time
- 6 go over the incident command system and NIMS and so forth. So
- 7 that was almost the beginning of us. It seemed to work a lot
- 8 better, and this is a good example.
- 9 THE WITNESS: Yeah.
- 10 MR. TAPIA: I have another question.
- 11 BY MR. TAPIA:
- 12 O. When the LAPD officers climb on the -- onto the
- 13 Metrolink passenger cars, were they possibly in the locomotives
- 14 as well? If they did, was there any question they had, like I
- 15 can't touch this or I'm not supposed to touch that or is this
- 16 safe, that you know of?
- 17 A. I know that one of the questions I had asked of the
- 18 fire department, was there any potential for like a hazardous
- 19 material exposure, and they -- the person I talked to deemed
- 20 that they had rendered it safe. They had put out the threat of
- 21 the fire. As far as did any of my officers go on the freight
- 22 train, I don't know the answer to that. I really don't know.
- 23 O. All right.
- A. I would imagine that somebody cleared and checked to
- 25 make sure there were no additional victims or -- but I don't

- 1 know. We were really there as -- to assist the fire who was
- 2 the lead on the actual scene. So I couldn't tell you if they
- 3 did that, but I can, I can tell you right now that my officers
- 4 wouldn't have taken it upon themselves to go do that without
- 5 getting direction from fire because we were there to support
- 6 them.
- 7 Q. Okay. All right. Thanks.
- 8 BY MS. SANZO:
- 9 Q. I'd just like to ask if any you have any final
- 10 thoughts or advice to departments on handling an incident like
- 11 this, if there's anything else you'd like to add at all?
- 12 A. No, I just think training, like I talked about, you
- 13 know, that really prepares you for events like this, just
- 14 consistent training and training with the agencies, the various
- 15 agencies intermix because not only do we work with the
- 16 Sheriff's and the fire department, we also work with other city
- 17 entities, whether it be DWP, the Department of Water and Power,
- 18 General Services. There's even different entities within the
- 19 city and county that work together and are part of it. So it's
- 20 not just limited to law enforcement and fire. There's also,
- 21 you know, from the civilian side, other entities that work with
- 22 us, and they also understand the structure, the ICS structure.
- MR. TAPIA: One last thing I want to say.
- MS. SANZO: Uh-huh.
- MR. TAPIA: That is that I've been to other training

- 1 relations, like a whole class, and when I went to this one,
- 2 this one was tremendous, and just hearing the TV, I see Arnold
- 3 Schwarzenegger and other people saying that the way the police
- 4 department and the Sheriff's and the fire department, the way
- 5 they worked together was just fantastic and participating in
- 6 interviews, the work that you guys did was just tremendous.
- 7 THE WITNESS: Thank you.
- 8 MR. TAPIA: Everybody should be very thankful for
- 9 that.
- 10 THE WITNESS: Thank you. Additionally, one of the
- 11 other things that we did from the outside, as far as our
- 12 department goes, was because of the gruesome exposure that many
- 13 of the personnel got, we also brought in our psychologist from
- 14 the City Department to assist with anybody, because I mean this
- 15 literally shook up both fire and law enforcement personnel,
- 16 anybody that was there. I mean, people were breaking down in
- 17 addition to doing their job, and they continued to do it, but
- 18 it was an emotional thing for many people. But we also, you
- 19 know, utilized our behavioral sciences psychologists to go out
- 20 there to help and just make sure that our law enforcement, our
- 21 fire and everybody that was involved with the outside agencies
- 22 were also being cared for as well and, you know, looked after.
- MS. SANZO: I'd like to thank you very much for your
- 24 time today. It was an incredibly informative interview, and
- 25 that will conclude the interview.

1		(	Whereupon,	the	interview	in	the	above-entitled
2	matter	was	concluded.	)				
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### CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: HEAD-ON COLLISION OF A METROLINK

COMMUTER TRAIN WITH A UNION

PACIFIC FREIGHT TRAIN September 12, 2008, Los Angeles, California

Interview of Capt. Steven Ruiz

DOCKET NUMBER: DCA-08-MR-009

PLACE: Los Angeles, California

DATE: September 16, 2008

was held according to the record, and that this is the original, complete, true and accurate transcript which has been compared to the recording accomplished at the hearing.

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Kathryn A. Mirfin Transcriber