

ANC10MA068  
Aleknagik, Alaska  
August 9, 2010  
~ 1442 ADT  
DeHavilland DHC-3T, N455A  
GCI Communications Corp.

## **Survival Factors Group Chairman's Factual Report**

### **Addendum 1**

**Satellite phone, survival kit contents, and passenger briefing card  
from N455A**

**3 pages**

## Iridium Satellite Phone

According to a GCI representative, N455A had an Iridium satellite phone on board at the time of the accident. The satellite phone was in a small black pelican case, and would normally be stowed under or behind a pilot seat. The case had three compartments; one for the phone charger, one for the phone, and one for the instructions. The instructions provided in the phone case on N455A included: the satellite phone number, the location of the power switch, the PIN for the phone, and dialing instructions. The instructions also included the phone numbers for three local lodges, and other miscellaneous phone numbers. In addition, there was a business card of a State of Alaska Department of Natural Resources Park Ranger in the satellite phone case.

According to an Iridium representative, Iridium voice subscribers in the United States are able to make emergency 911 calls from an Iridium handset, and no PIN is required. Emergency calls are routed to Intrado (a third party emergency call center) who takes the nature of the emergency, caller's name, call back number and location. The call is then routed to the nearest Public Safety Answering Point and the caller will speak to them directly for emergency assistance.

The GCI representative did not know who retrieved the phone or where it had been found; it was returned to GCI following the accident. The phone, charger and instructions were intact in the case, and the case was "caked with dirt." The representative noted that the phone's battery was charged and the phone was operational at the time it was returned to GCI.

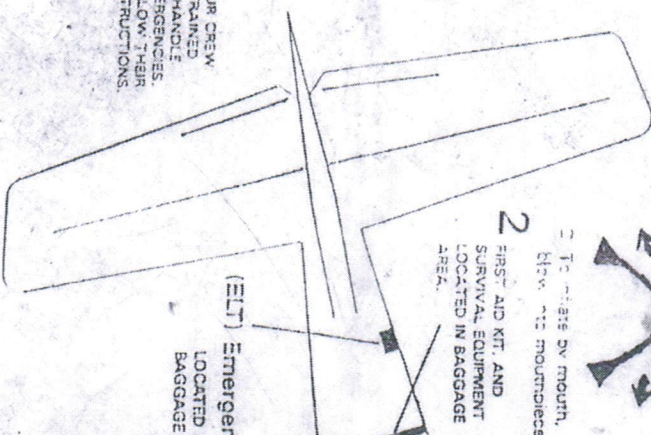
**PURCHASED FROM EAGLE SAFETY SOLUTIONS**  
**700 WEST INTERNATIONAL AIRPORT ROAD, BUILDING B, ANCHORAGE, AK 99518**  
**PHONE: 907-562-2331**  
**AVIATION SURVIVAL KIT (10 PERSON)**  
**SK-10**

QTY	DESCRIPTION
11	3600 CALORIE RATION BAR (1 PER/3 DAYS)
10	HEAD NET NO-SEE-UM
3	SKYBLAZER FLARES PER EACH
1	BAG SURVIVAL CORDURA 15X15X20
1.5	MATCHES, WIND AND WATERPROOF
1	FIRST AID KIT 16 UNIT
1	SURVIVAL KNIFE
1	FISH KIT FOR SURVIVAL KITS
2	STOVE FOLD UP
1	KNIFE SERRATED BLADE FOLDING
1	EVEREADY FLASHLIGHT 2-D
1	WATERPROOF MATCHBOX
1	SIGNAL MIRROR DAY/NIGHT
20	BUILLON CUBES
4.5	CANDY SURVIVAL 1LB
20	ELECTROLYTE TABS
1	MAGNESIUM FIRESTARTER
2	LIGHTER
0.5	FIRESTICKS 12-PACK
2	NUWICK 120HR CANDLE
2	EVEREADY D CELL BATTERY
1	WHISTLE W/LANYARD USCG APPROVED
2	SNAPLIGHT
2	ROADFLARE 20 MINUTE
5	POLYPRO GLOVE LINER
10	BAG 45 GAL POLY
1	WATERBAG 2GAL CAPACITY
2	NYLON CORD 50' ORANGE
30	WIRESNARE PER FT 20GAUGE
5	ALL WEATHER BLANKET
10	SPACE BAG SILVER
4	ALUMINUM FOIL WRAP FOR FIRE BASE PER FOOT
5	TUBE TENT
2	COFFEE POT SMALL
2	TOILET TISSUE
20	DIARREST ANTI-DIARRHEA TABLETS
1	TRIANGULAR BANDAGE
1	ASPRIN
1	EMERGENCY SURVIVAL HANDBOOK
1	BRUNTON COMPASS LENSATIC
1	FINGERTIP WIRE SAW
2	WATER PURIFICATION TABLETS
2	SIERRA CUP BULK
5	BENS INSECT REPELLANT 100% DEET
1	MACHETE 18" W/SHEATH

# 1 FLOATATION VESTS OPERATION



YOUR CREW IS TRAINED TO HANDLE EMERGENCIES. FOLLOW THEIR INSTRUCTIONS.

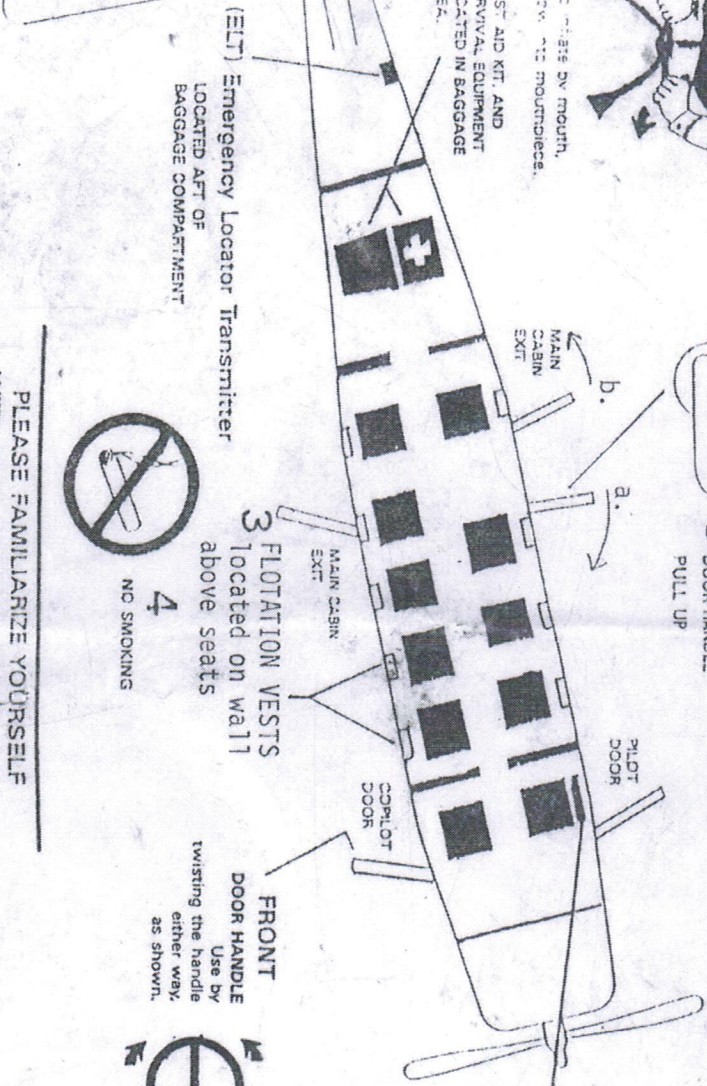


2 To inflate by mouth, blow into mouthpiece.  
 2 FIRST AID KIT AND SURVIVAL EQUIPMENT LOCATED IN BAGGAGE AREA.

# DE HAVILLAND DHC-3 OTTER AIRCRAFT SAFETY INFORMATION

## NUMBERS CORRESPOND TO ILLUSTRATIONS

1. FLOATATION VEST OPERATION
2. SURVIVAL EQUIPMENT LOCATION
3. FLOAT VESTS LOCATED ON WALLS ABOVE SEATS
4. NO SMOKING ALLOWED ABOARD AIRCRAFT
5. DOOR HANDLE OPERATION
6. FIRE EXTINGUISHER-LEFT OF PILOT SEAT
7. FEDERAL REGULATIONS PROHIBIT DRINKING ABOARD AIRCRAFT
8. KEEP SEAT BELTS FASTENED DURING FLIGHT
9. EMERGENCY EXITS: There are four exits provided for your use. The primary exits for passenger use are the main cabin doors.



(ELT) Emergency Locator Transmitter LOCATED AFT OF BAGGAGE COMPARTMENT



5 REAR DETAIL OF DOOR HANDLE PULL UP



4 NO SMOKING

3 FLOATATION VESTS located on wall above seats

FRONT DOOR HANDLE Use by twisting the handle either way as shown.



9 EMERGENCY EXITS Primary exits for passengers, two (2) Main Cabin Exits. Pilot and co-pilot doors.



8 SEAT BELTS Seat belt must be fastened for takeoffs, and landings. We recommend that you keep your seat belt fastened during flight.



7 FEDERAL REGULATIONS PROHIBIT DRINKING ABOARD AIRCRAFT.

6 FIRE EXTINGUISHER LEFT OF PILOT SEAT



Operating Instructions:  
 A. Hold Upright  
 B. Pull Pin  
 C. Squeeze Handle  
 D. Aim at Base of fire.

### EMERGENCY LANDING BRACE POSITION

Sit well back in seat. Assume position shown, and keep position until aircraft stops.



PLEASE FAMILIARIZE YOURSELF WITH THIS SAFETY INFORMATION.