

DOCKET NO. SA-519

EXHIBIT NO. 6C

**NATIONAL TRANSPORTATION SAFETY BOARD
WASHINGTON, D.C.**

**EXCERPTS FROM AMERICAN AIRLINES
SAFETY MANUAL**

(2 pages)

S80 EVACUATION COMMANDS - DOOR EXITS**Policy**

- Commands must be given continuously in a loud, controlled, authoritative voice

Procedures

- To protect passengers during impact, command:
 - "GRAB ANKLES" (Unplanned)
 - "BRACE" (Planned)
- When A/C comes to a complete stop, command:
 - "UNFASTEN SEATBELTS"
 - "COME THIS WAY"
- Come out of jumpseat
- Turn on Emergency Lights and turn off Powerport Switch (F/A 1)
 - Lift up on both red protective covers, then lift both toggle switches to the full up position using one hand
- Assess and operate the exit
- Ensure slide inflates properly
- Assume protected position with International Stop Sign raised
- Command passengers to:
 - "DON'T TAKE ANYTHING WITH YOU"
- Assign two assistants
 - "YOU, YOU"
 - "STAY AT THE BOTTOM"
 - "PULL THE PEOPLE OFF"
- Assess slide
- If slide is usable, drop International Stop Sign and command:
 - "JUMP, JUMP"
 - "DON'T TAKE ANYTHING WITH YOU"
- Assess and repeat commands
- For Blocked Exit Procedures, Redirection Techniques and Alternate Commands, see Section 130

S80 EVACUATION COMMANDS - TAILCONE EXIT**Policy**

- Commands must be given continuously in a loud, controlled, authoritative voice

Procedures

- To protect passengers during impact, command:
 - "GRAB ANKLES" (Unplanned)
 - "BRACE" (Planned)
- When A/C comes to a complete stop, command:
 - "UNFASTEN SEATBELTS"
 - "COME THIS WAY"
- Come out of jumpseat
- Assess and operate the exit
- Ensure tailcone deploys and slide inflates properly
- Assume protected position with International Stop Sign raised
- Command passengers to:
 - "DON'T TAKE ANYTHING WITH YOU"

- Assign two assistants
 - "YOU, YOU"
 - "STAY AT THE BOTTOM"
 - "PULL THE PEOPLE OFF"
- Assess Slide
- Lower barrier strap, drop International Stop Sign and command:
 - "STAY ON YOUR FEET"
 - "JUMP INTO THE SLIDE"
 - "DON'T TAKE ANYTHING WITH YOU"
- Elevate on aisle seat, last row
- Assess and repeat commands
- For Blocked Exit Procedures, Redirection Techniques and Alternate Commands, see Section 130

S80 EVACUATION COMMANDS - WINDOW EXITS

Policy

- Commands must be given continuously in a loud, controlled, authoritative voice

Procedures

- To protect passengers during impact, command:
 - "GRAB ANKLES" (Unplanned)
 - "BRACE" (Planned)
- When A/C comes to a complete stop, command:
 - "UNFASTEN SEATBELTS"
- Come out of jumpseat
- Proceed up aisle to forward window and command:
 - "OUT OF MY WAY"
- If aft windows visible and area clear outside, command passengers:
 - "OPEN THAT EXIT" (Point to exit)
- Move people out of row adjacent to window exit:
 - "OUT OF THOSE SEATS"
- Bump seatbacks
- Operate exit
- Assume protected position. (Elevate)
- Assign an assistant:
 - "YOU, STAY ON THE WING"
 - "HELP THE PEOPLE OUT"
 - "SEND THEM THAT WAY" (Point aft)
- To other passengers, command:
 - "STEP THRU, FOOT FIRST"
- If usable exits have not been opened, command passengers:
 - "OPEN THAT EXIT" (Point to exit)
- Continue to move people out of window exits:
 - "STEP THRU, FOOT FIRST"
- Redirect if area is congested and doors are usable.
 - "TURN AROUND"
 - "GO THAT WAY"
 - "USE THAT EXIT" (Point to exit, if visible)
- If a window exit becomes blocked, remain elevated and direct passengers to all other usable exits