

Docket No. SA-534

NATIONAL TRANSPORTATION SAFETY BOARD

Washington, D.C.

Survival Factors Group – Additional Documents
Transcript of San Bruno Police Department Communications

(34 Pages)

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

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Investigation of:

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PACIFIC GAS & ELECTRIC COMPANY
SEPTEMBER 9, 2010 ACCIDENT
SAN BRUNO, CALIFORNIA

* Docket No.: DCA-10-MP-008

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San Bruno Police Department
Radio Communications

Thursday,
September 9, 2010

1 RECORDING

2 (TALKCLOCK: Thursday, September 9, 2010. The time
3 1811.)

4 P8: Paul 8.

5 POLICE DISPATCHER: Standby at this point.

6 P8: You're getting it too, right? Something near
7 Crestmoor Elementary.

8 911 DISPATCHER: San Bruno, I'm getting numerous 911
9 calls of some type of an explosion Tehama Court or near that area.

10 P8: Paul 8. Yeah, it's very large. Flames seen a
11 couple hundred feet in the air.

12 POLICE DISPATCHER: 10-4.

13 UNIDENTIFIED SPEAKER: (indiscernible) right now.

14 S7: This is Sam 7, copy (indiscernible).

15 22: 22, what was the address again?

16 (TALKCLOCK: Thursday, September 9, 2010. The time
17 1812.)

18 UNIDENTIFIED SPEAKER: (indiscernible) where RP is
19 calling from.

20 P8: Paul 8. Paul 8, it looks like it's on Glenview
21 right down from Glenview Park.

22 911 DISPATCHER: Glenview Park area, we're still getting
23 numerous 911 --

24 UNIDENTIFIED SPEAKER: (indiscernible) fire. There's a
25 huge black cloud of smoke coming from that area. Just get them

1 rolling and we'll try to narrow it down for you.

2 S7: It's the Glen Earl Tot Lot, something up there,
3 couple hundred feet of flames.

4 POLICE DISPATCHER: 30, (indiscernible).

5 (TALKCLOCK: Thursday, September 9, 2010. The time
6 1813.)

7 UNIDENTIFIED SPEAKER: (indiscernible), 2212, when you
8 get a chance, can you give us an idea of what we need to do, start
9 evacuating or what. I'm trying to take care of the response from
10 down here.

11 POLICE DISPATCHER: Yeah, they're evacuating
12 (indiscernible) right now for Crestmoor.

13 (TALKCLOCK: Thursday, September 9, 2010. The time
14 1814.)

15 19: 19. 19.

16 (TALKCLOCK: Thursday, September 9, 2010. The time
17 1814.)

18 S7: Hey, Jason, you might want to block off the
19 Crestmoor (indiscernible) down there and I'll take San Bruno
20 Avenue.

21 JASON: Do you want me to go on the backside of
22 Crestmoor at the bottom?

23 S7: I'm blocking off San Bruno and (indiscernible). It
24 looks like it going to go all way down in the canyon. I've got to
25 get all of the people out of the way here.

1 JASON: Yeah, I'll wrap around. I'm already where you
2 are.

3 UNIDENTIFIED SPEAKER: (indiscernible) assisting in
4 evacuation.

5 (TALKCLOCK: Thursday, September 9, 2010. The time
6 1815.)

7 UNIDENTIFIED SPEAKER: Paul, you got the update for
8 fire. We've got flames, 2, 300 feet in the air and probably a
9 good 7, 800 feet in circumference here.

10 UNIDENTIFIED SPEAKER: (indiscernible).

11 (TALKCLOCK: Thursday, September 9, 2010. The time
12 1816.)

13 S7: Jason, when you get a chance, will you start
14 calling a couple of your agencies. We have major backup problems
15 here with the traffic. Maybe they can assist with that.

16 POLICE DISPATCHER: 10-4. Exactly where do you need
17 them?

18 JASON: 10-4, Mike.

19 S7: I'll probably cut off all San Bruno at Upper
20 Crestmoor and everyone's going to have to divert from there.

21 POLICE DISPATCHER: 10-4. 19, go ahead.

22 19: 19 (indiscernible) 35 here. I've got all traffic
23 stopped up here.

24 POLICE DISPATCHER: 10-4.

25 UNIDENTIFIED SPEAKER: (indiscernible). I'm going to

1 start clearing the houses on (indiscernible).

2 S7: Sam 7. I need fire and medics for a person who's
3 burned, at top of Glenview and San Bruno Avenue. Elderly male,
4 conscious and breathing.

5 09: 09, where do you need me?

6 POLICE DISPATCHER: Sam 7.

7 S7: Go ahead. This is Sam 7.

8 POLICE DISPATCHER: (indiscernible) reporting a possible
9 plane crash.

10 S7: I'm sorry. A possible what?

11 POLICE DISPATCHER: Possible plane crash.

12 S7: Copy. I need as much help up here as I can get.
13 Get South (indiscernible) and Millbrae and call County. I need
14 Glenview evacuated right now. I've got a major fire.

15 POLICE DISPATCHER: 10-4. Do you have a staging area?

16 S7: Sam 7. I still need fire and medics for a male
17 subject with severe burns to the legs at the top of Glenview,
18 directly across the street from the church.

19 POLICE DISPATCHER: 10-4.

20 **(TALKCLOCK: Thursday, September 9, 2010. The time**
21 **1818.)**

22 UNIDENTIFIED SPEAKER: Where are you, Mike?

23 S7: Directly across the street from the church.

24 UNIDENTIFIED SPEAKER: 10-4. Where are we going to
25 start evacuating? What streets? Do you want to go up Glenview

1 and Earl.

2 S7: Right now I need everything south of this fire to
3 be evacuated. Everything.

4 UNIDENTIFIED SPEAKER: Copy.

5 S7: Sam 7. Make all the notifications that we can for
6 all admin and let me know about their assistance.

7 POLICE DISPATCHER: 30, Sam 7.

8 S7: Tom 16, this is Sam 7.

9 T16: Go ahead.

10 S7: I want you to go over to Lunardi's. Lunardi's is
11 going to be our command center right there, and I want you to
12 dispatch people once they arrive at the command center. San
13 Bruno, do you copy?

14 POLICE DISPATCHER: I didn't copy the location. Go
15 ahead with that again.

16 S7: Lunardi's parking lot is going to be our command
17 post. Tom 16 is going to man that post and direct people in where
18 we need them.

19 T16: 16, copy. 250, 240 and 230, these (indiscernible)
20 appear to be clear. The fire's working its way up the hill.

21 S7: Sam 7. I need a mall (ph.) guy out, out here to
22 evacuate houses, and I need a list of all houses that we are
23 evacuating.

24 UNIDENTIFIED SPEAKER: I'm here already.

25 P9: Sam 7, Paul 9. I can be at Lunardi's subcommand

1 post.

2 S7: Sam 7. I need as much help down here to evacuate
3 on Glenview as possible. Sam 7.

4 UNIDENTIFIED SPEAKER: Go ahead, Mike.

5 S7: Sam 7. (indiscernible) for as much assistance as
6 possible.

7 POLICE DISPATCHER: Sir, I'm on County with that right
8 now.

9 T16: (indiscernible) 16.

10 S7: Doug, are you at Lunardi's?

11 T16: Sam 7, I'm going to go over to Lunardi's. I'll
12 start the command post.

13 UNIDENTIFIED SPEAKER: Sam 7 (indiscernible).

14 S7: I want as many units up here to evacuate people as
15 possible.

16 22: Sam 7, 22. Do you want the Crestmoor residents
17 out, too?

18 **(TALKCLOCK: Thursday, September 9, 2010. The time**
19 **1821.)**

20 UNIDENTIFIED SPEAKER: Sam 7 (indiscernible).

21 POLICE DISPATCHER: Go ahead.

22 UNIDENTIFIED SPEAKER: If you guys want to start working
23 on (indiscernible), we'll figure all these agencies that's going
24 to get (indiscernible).

25 POLICE DISPATCHER: 30, Sam 7 in San Bruno, if you can

1 advise me what addresses you're evacuating.

2 S7: Sam 7, affirmed. Right now everything on Glenview,
3 right now south of the fire. I'll give you numbers when I can.
4 940, 941 --

5 (TALKCLOCK: Thursday, September 9, 2010. The time
6 1822.)

7 UNIDENTIFIED SPEAKER: Do we have anybody at San Bruno
8 and Sneath, or Skyline and Sneath?

9 POLICE DISPATCHER: (indiscernible).

10 S7: Sam 7, 951 is on fire and vacant.

11 POLICE DISPATCHER: Confirming and vacant.

12 (TALKCLOCK: Thursday, September 9, 2010. The time
13 1823.)

14 S7: Sam 7.

15 UNIDENTIFIED SPEAKER: Fire's asking for assistance to
16 clear the houses.

17 UNIDENTIFIED SPEAKER: (indiscernible).

18 S7: 30, Sam 7.

19 (TALKCLOCK: Thursday, September 9, 2010. The time
20 1824.)

21 S7: 30, Sam 7.

22 POLICE DISPATCHER: Sam 7.

23 S7: Glenview 960, any house that is north of 960 is
24 engulfed in fire right now as far as I can see. I need whatever
25 units I can on the north side of this fire to advise where they're

1 able to evacuate from.

2 (TALKCLOCK: Thursday, September 9, 2010. The time
3 1824.)

4 S7: Sam 7. Who do I have on the north side of this
5 fire?

6 UNIDENTIFIED SPEAKER: (indiscernible).

7 P8: Paul 8, I'm moving over that way.

8 POLICE DISPATCHER: 10-4. You're moving of 960
9 Glenview?

10 P8: Yeah, I'll be -- yes.

11 S7: King 12, Sam 7.

12 K12: King 12.

13 S7: Copy. 940 and 930 are vacant and evacuated.

14 POLICE DISPATCHER: Confirming 930.

15 T16: Tom 16.

16 POLICE DISPATCHER: Tom 16.

17 T16: When you get CHP units here, can you have them
18 close down Skyline from Sneath to San Bruno. Traffic is getting
19 all jammed up and the fire's moving toward it.

20 POLICE DISPATCHER: 10-4. Did you advise them of that
21 or do I need to call back?

22 T16: If you could call them back please.

23 POLICE DISPATCHER: 10-4.

24 S7: Sam 7. Evacuating 920.

25 (TALKCLOCK: Thursday, September 9, 2010. The time

1 **1826.)**

2 UNIDENTIFIED SPEAKER: Sam 7, I didn't copy the traffic.

3 S7: Who do I have on the north side of this fire?

4 UNIDENTIFIED SPEAKER: (indiscernible).

5 14: 14, I'm also up here. Where do you want me, Sam 7?

6 S7: I need somebody to get to the north side of this
7 fire. I have already evacuated most houses on Glenview on the
8 south side. I need to make sure that everything on the north side
9 is evacuated.

10 14: 10-4. I'm at Glenview and Plymouth right now. I'll
11 go (indiscernible).

12 UNIDENTIFIED SPEAKER: (indiscernible) Claremont.

13 S7: (indiscernible) evacuated.

14 **(TALKCLOCK: Thursday, September 9, 2010. The time**

15 **1827.)**

16 S7: 09, Sam 7.

17 09: Go ahead.

18 S7: I need you to stop all traffic coming down
19 Glenview, all pedestrians, all -- everything, and keep them over
20 the top of Glenview. When we start getting additional units to
21 respond, all I want them right now is for evacuation and
22 perimeters and have nobody else come in here.

23 09: 10-4.

24 T16: Sam 7, Tom 16. I'm north of the fire. What needs
25 to be evacuated?

1 S7: Tom 16, Sam 7. As far as you can reach or see that
2 fire from, I want it evacuated right now. So (indiscernible)
3 whatever numbers you've got for positive identity (indiscernible).
4 Go as close to the fire and work your way out.

5 UNIDENTIFIED SPEAKER: (indiscernible).

6 **(TALKCLOCK: Thursday, September 9, 2010. The time**
7 **1829.)**

8 POLICE DISPATCHER: 30, Sam 7.

9 S7: Sam 7.

10 POLICE DISPATCHER: I've been advised that there was a
11 pot left on the stove at 1121 Vermont. I'm not sure if we can do
12 anything about that.

13 S7: I'm sorry. I've got too much background. Go
14 ahead.

15 POLICE DISPATCHER: Someone evacuated and left a pot
16 boiling on the stove at 1121 Vermont.

17 S7: 10-4. If there are units that can respond to that,
18 go ahead and force entry to turn it off if there's somebody
19 nearby.

20 1597: 1597, I'll take care of it.

21 POLICE DISPATCHER: 1597, on Vermont, 10-4.

22 S7: Sam 7, 820 Glenview. I was advised all of Sneath
23 Drive has been evacuated but not by PD.

24 POLICE DISPATCHER: All of Sneath Drive evacuated but
25 not by PD.

1 (TALKCLOCK: Thursday, September 9, 2010. The time
2 1830.)

3 T16: Tom 16.

4 POLICE DISPATCHER: Tom 16.

5 T16: Stove turned off 1121, (indiscernible) 1120.
6 Everything under that is cleared.

7 POLICE DISPATCHER: Everything under 1120 Vermont
8 cleared.

9 (TALKCLOCK: Thursday, September 9, 2010. The time
10 1830.)

11 POLICE DISPATCHER: Do we have an incident commander at
12 the staging area?

13 S7: Sam 7, (indiscernible).

14 POLICE DISPATCHER: Just confirming, are you at
15 Lunardi's?

16 S7: Negative. 409 is.

17 409: 409.

18 POLICE DISPATCHER: I was just seeing who was there.

19 P14: Paul 14, G12.

20 UNIDENTIFIED SPEAKER: Sam 7, (indiscernible).

21 S7: Go ahead, Sam 7 (indiscernible).

22 UNIDENTIFIED SPEAKER: The first CHP are on scene. I
23 was wondering where to route them. Where do you want them?

24 S7: I've got one deputy right now clearing Sneath
25 Drive. Give me at least one or two more down here to assist to

1 make sure all those houses are evacuated.

2 UNIDENTIFIED SPEAKER: 10-4.

3 7: 7. 250, 230 and 220 Sneath have already been
4 cleared by myself.

5 POLICE DISPATCHER: 10-4.

6 S7: Sam 7. 880 Glenview.

7 POLICE DISPATCHER: 10-4.

8 **(TALKCLOCK: Thursday, September 9, 2010. The time**
9 **1831.)**

10 P9: Sam 7, Paul 9.

11 S7: Go ahead. This is Sam 7.

12 P9: (Indiscernible) five units en route. Where do you
13 want them? Do you want them to help you with the clearing down
14 there?

15 S7: I've now picked up a San Francisco deputy and a SO
16 deputy. They're working on the same side. Get me whatever units
17 you can to the north and east side of this fire for whatever
18 evacuation need be done. I can't get close enough to this fire to
19 see what other streets are affected by this yet. Anybody else
20 been advised?

21 UNIDENTIFIED SPEAKER: (Indiscernible), I'll have them
22 find you.

23 S7: 10-4. Send them, send them east and then come in
24 because Glenview is now evacuated and Sneath is now evacuated. I
25 need the other side. I need the east side, the west side and the

1 north side.

2 S6: Sam 6.

3 UNIDENTIFIED SPEAKER: (Indiscernible) from the end on
4 the north side making our way down still.

5 S6: Sam 6, Sam 7. I'm on the north side of Fairmont
6 clearing houses.

7 P3: Paul 10, Paul 3.

8 P10: Go.

9 P3: I'm just getting into my uniform. Where do you
10 need me?

11 P10: North into Glenview or Fairmont. I've got the
12 Fairmont end. Take the north end of Glenview.

13 P3: 10-4. What are we doing? House by house
14 evacuation?

15 P10: The houses on fire are on Glenview but we've got
16 multiple structures on fire on Fairmont also.

17 P3: 10-4.

18 **(TALKCLOCK: Thursday, September 9, 2010. The time**
19 **1833.)**

20 K12: King 12.

21 POLICE DISPATCHER: King 12.

22 K12: I know you got it. Just to be extra clear, 1136
23 and 1141 Glenview, everything there north is clear. Unsafe to get
24 any closer with the heat. We can't get any farther south.

25 POLICE DISPATCHER: 10-4. 1136 - 1142 (sic) Glenview,

1 north of that is clear.

2 19: 19.

3 S7: Sam 7.

4 K12: Sam 7, King 12.

5 S7: Go ahead, Sam 7.

6 K12: Fire's waterline is broken out and I need units to
7 break and get to Sneath and Rollingwood. They're going to run a
8 line across Sneath at Rollingwood. Got to shut that down.

9 S7: Paul 9, Sam 7. I need units to shut that down, and
10 I'm also going to -- I need San Bruno Avenue cleared for the
11 airport to come up here. Paul 9, Sam 7. Can you attach one of
12 those units to clear San Bruno Avenue so the airport can respond?

13 P9: Copy that.

14 19: Sam 7, 19. I've got a (indiscernible) unit myself
15 heading over that way.

16 S7: 10-4. Are you taking care of the hose
17 (indiscernible) needs?

18 19: Affirmed.

19 S7: 10-4. Whatever houses you can see in that area,
20 after you block it off by car, I need them vacated.

21 16: 16. Vermont's clear halfway through the block.
22 I'm going to start (indiscernible) a couple more houses and it'll
23 be cleared.

24 POLICE DISPATCHER: Copy. Vermont, halfway through the
25 block.

1 16: Just to be advised, every house that I cleared has
2 an open door, open door.

3 POLICE DISPATCHER: Every house has an open door, 10-4.

4 19: Jason, 19. You said you need Sneath and Claremont
5 or lower Claremont.

6 JASON: It's actually going to be closer to Sequoia.
7 That's where the hydrants are they think.

8 19: 10-4.

9 JASON: Do you need another unit up there? Could you do
10 it by yourself or do you need somebody else?

11 19: I think we're good.

12 POLICE DISPATCHER: 30, Sam 7.

13 S7: Go ahead. This is Sam 7.

14 POLICE DISPATCHER: I have -- the county agency's on the
15 green. Do you want to switch to the green and have county
16 dispatch?

17 S7: That'll work. That'll work. All units on the
18 primary switch over to the green.

19 UNIDENTIFIED SPEAKER: (indiscernible), San Bruno
20 priority traffic. (indiscernible) San Bruno priority traffic.

21 P10: Paul 10. Get everyone off the green. Get
22 everyone off the green. Everyone (indiscernible) they're coming
23 from.

24 1216: 1216, is there something I can help you with?

25 **(TALKCLOCK: Thursday, September 9, 2010. The time**

1 1837.)

2 UNIDENTIFIED SPEAKER: (Indiscernible).

3 (TALKCLOCK: Thursday, September 9, 2010. The time

4 1838.)

5 POLICE DISPATCHER: Open mic on primary.

6 UNIDENTIFIED SPEAKER: (Indiscernible).

7 POLICE DISPATCHER: Open mic on primary. Check for open
8 mic on primary.

9 (TALKCLOCK: Thursday, September 9, 2010. The time

10 1839.)

11 POLICE DISPATCHER: Open mic on primary. Open mic on
12 primary.

13 P9: Sam 7, this is Paul 9.

14 S7: Go ahead. This is Sam 7.

15 P9: (indiscernible) what streets do you need cleared?

16 S7: It looks like Earl I believe and any street west or
17 north of this fire.

18 P9: I copy Earl. What was the second one?

19 S7: I believe Earl, but right now I've got to figure
20 out what else -- how far north the fire is right now.

21 P9: Copy that.

22 16: Sam 7, 16. It's worked its way over to Claremont
23 where it hooks around (indiscernible).

24 (TALKCLOCK: Thursday, September 9, 2010. The time

25 1840.)

1 S7: 16, I'm going to be escorting a male at 1140
2 Vermont. He's refused to leave.

3 (TALKCLOCK: Thursday, September 9, 2010. The time
4 1841.)

5 S7: Sam 7.

6 POLICE DISPATCHER: Go ahead.

7 S7: Sam 7. Has admin been contacted?

8 POLICE DISPATCHER: I don't really know.

9 S7: 10-4. Sam 7, to a unit on the north side of this
10 fire. Who can advise?

11 14: 14.

12 S7: 14, Sam 7. How close are you able to get to the
13 fire that you're evacuating houses from? What's the closest?

14 14: 1136 I believe was the last one.

15 S7: 1136, what street?

16 14: (indiscernible).

17 S7: Copy that.

18 16: Sam 7, 16. I've cleared Vermont and Claremont.
19 I'll move to the northeast corner.

20 S7: 10-4. I want a unit that can advise me how far
21 east this fire has traveled. I need to set up a map, coordinates
22 for what houses are affected.

23 UNIDENTIFIED SPEAKER: I'll tell you.

24 UNIDENTIFIED SPEAKER: Hey, Mike, is there any kind of
25 staging area for these people to go to?

1 UNIDENTIFIED SPEAKER: Lunardi's.

2 1012: 1012, to any unit, anybody has questions, send
3 them to Lunardi's for staging.

4 S7: Sam 7. (Indiscernible) Lunardi's. I thought Paul
5 8 was here.

6 UNIDENTIFIED SPEAKER: (indiscernible) citizens down
7 (indiscernible). Is there any special spot for them?

8 16: Sam 7, 16.

9 S7: Go ahead.

10 16: (indiscernible) units are working their way down
11 1300 block of Claremont. That's the far east side of the fire.

12 S7: You need units at that location?

13 16: (Indiscernible) is assisting me on foot. Negative.
14 I'm good.

15 S7: (indiscernible) your 10-20?

16 19: Sam 7, 19.

17 S7: Sam 7, go ahead.

18 19: Hey, Mike, it's going all the way to 1100 Glenview
19 east (indiscernible). Up north, I'm haven't checked that yet.

20 S7: 10-4. I need you to advise which houses you're
21 evacuating on Glenview.

22 19: Hey, Mike, we have that handled through dispatch.
23 They have the addresses.

24 S7: Standby. I've got a bunch of people shouting in my
25 ear. Go ahead.

1 19: I gave the coordinates to dispatch. We went as far
2 south towards the fire as we could. They have the coordinates.
3 Other than that, it's too dangerous for us to go.

4 S7: Copy.

5 UNIDENTIFIED SPEAKER: (Indiscernible).

6 16: 1214, 16.

7 S7: Go ahead.

8 16: Confirm you cleared all the way up to 1370
9 Claremont?

10 S7: From 1136 north. I don't know what the numbers are
11 up top.

12 16: 10-4.

13 P10: Paul 10.

14 POLICE DISPATCHER: Paul 10.

15 P10: (Indiscernible). 10 again.

16 POLICE DISPATCHER: Go ahead.

17 P10: Can we get any kind of city services, PG&E, anyone
18 in charge of the gas company to Lunardi's?

19 POLICE DISPATCHER: 10-4.

20 **(TALKCLOCK: Thursday, September 9, 2010. The time**
21 **1846.)**

22 T16: 16.

23 POLICE DISPATCHER: Go ahead, Tom 16.

24 T16: City unit's advising that a citizen says that her
25 aunt and some people are trapped in 1651 Claremont. Myself and

1 (indiscernible) are going to go back over and check it out if we
2 can reach it.

3 POLICE DISPATCHER: 1651 Claremont, subjects in fire.

4 **(TALKCLOCK: Thursday, September 9, 2010. The time**
5 **1849.)**

6 S7: Tom 16, Sam 7. Did you get those people out?

7 UNIDENTIFIED SPEAKER: (Indiscernible).

8 S7: Tom 16, Sam 7. Do you copy?

9 T16: I'm only advising. According to the citizen,
10 they're (indiscernible) with Claremont and Fairmont, Vermont, and
11 by my experience it's too hot to get to but I'm advising fire.

12 S7: 10-4. 30, Sam 7. 30, Sam 7. 30, Sam 7.

13 POLICE DISPATCHER: Sam 7, go ahead. Sam 7, go ahead.

14 S7: Sam 7. I don't know if you know this but I need a
15 lift. So whatever vehicles, whatever houses in the upper
16 (indiscernible) area for elderly medical care that we can find, so
17 I can specifically to them to evacuate them if they're in this
18 area.

19 POLICE DISPATCHER: 10-4.

20 **(TALKCLOCK: Thursday, September 9, 2010. The time**
21 **1850.)**

22 P3: Paul 3, the 1100 block of Vermont is clear.

23 S7: Paul 9, Sam 7.

24 P9: Go ahead.

25 S7: Where are you at for the command post because I'm

1 running it all through here?

2 P9: We have to relocate the command post at
3 (indiscernible) Gas Station across from Lunardi's.

4 S7: 10-4. (Indiscernible). Paul 9, Sam 7.

5 P9: Go ahead.

6 S7: I'm sending whatever cops are floating around here
7 to your location. Per the map, I need you to point them out to
8 send them to those locations whether it be on foot or by vehicle,
9 copy?

10 P9: Copy that.

11 **(TALKCLOCK: Thursday, September 9, 2010. The time**
12 **1853.)**

13 P9: Paul 9.

14 POLICE DISPATCHER: Paul 9.

15 P9: Do we get a confirmation of location or exact
16 location?

17 POLICE DISPATCHER: I'm sorry. Confirmation of what?
18 Paul 9, I didn't copy that traffic.

19 **(TALKCLOCK: Thursday, September 9, 2010. The time**
20 **1855.)**

21 P9: Just a moment.

22 POLICE DISPATCHER: Paul 9.

23 P9: Take roll call and I will sort a few things out.

24 POLICE DISPATCHER: Sam 7, your 10-20.

25 S7: Sam 7. I got off at the gas station by the

1 Lunardi's, at the command center.

2 POLICE DISPATCHER: 10-4. 30, King 12.

3 K12: King 12, with McMullen on Claremont and Fairmont.

4 POLICE DISPATCHER: Paul 22.

5 P22: 22, I'm on Claremont and Plymouth.

6 POLICE DISPATCHER: King 19. 30, King 19.

7 K19: Go ahead.

8 POLICE DISPATCHER: Roll call. Your 10-20.

9 K19: Upper Crestmoor and San Bruno Avenue, trying to
10 get everyone out of here.

11 POLICE DISPATCHER: 30, Paul 8.

12 S7: 30, Sam 7.

13 POLICE DISPATCHER: 30, Sam 7.

14 S7: Give me the last address I gave you on Glenview
15 going to the south side of the fire.

16 POLICE DISPATCHER: I've got 940 and 941 Glenview.
17 Standby for fire's --

18 S7: Negative. I don't need fire's. I just need an
19 address of whatever's closest. You get me an address that's on
20 the west side of the fire, the closest one.

21 POLICE DISPATCHER: 1136 Glenview.

22 **(TALKCLOCK: Thursday, September 9, 2010. The time**
23 **1857.)**

24 POLICE DISPATCHER: 30, Paul 8. 30, Paul 8.

25 P10: Paul 10.

1 (TALKCLOCK: Thursday, September 9, 2010. The time
2 1857.)

3 POLICE DISPATCHER: 30, Paul 8, on primary.

4 P8: Yeah, go ahead. I answered. Maybe I was covered.
5 I'm on Earl and Quality.

6 POLICE DISPATCHER: I'm sorry. Which street?

7 P8: Quality Court and Earl.

8 POLICE DISPATCHER: 10-4. 30, Tom 16.

9 T16: 16. Claremont and Plymouth.

10 S7: Tom 16, Sam 7.

11 T16: Go ahead.

12 S7: Has Claremont all been evacuated, all the way up?

13 T16: As far as 1731 North according to Paul 14. I
14 can't go any farther south than that because of the smoke.

15 S7: 10-4. Have we reached Concord Way? Anybody on
16 Concord Way?

17 P10: Paul 10 on Concord. I'm told South
18 (indiscernible) PD it's been cleared along with Fairmont.

19 S7: 10-4. What's the address closest to the fire on
20 Glenview on the north side of the fire?

21 K12: King 12, 1121.

22 S7: Copy.

23 P10: Sam 7, Paul 10.

24 S7: Go ahead. This is Sam 7.

25 P10: The way the wind and flames are going on the north

1 end, I think lower Crestmoor, the neighborhood of lower Crestmoor
2 is going to have to be evacuated in case it gets in the canyon.

3 S7: Sam 7, copy. Can I get you to get a hold of a
4 bunch of whatever officers you can get a hold of and start
5 evacuating all of Crestmoor, from San Bruno Avenue all the way to
6 the elementary school.

7 P10: (indiscernible).

8 UNIDENTIFIED SPEAKER: Mike, you want to eliminate
9 everyone out at Crestmoor?

10 S7: If you're telling me the fire's going towards the
11 canyon, I want everybody on Crestmoor also evacuated.

12 UNIDENTIFIED SPEAKER: Copy.

13 UNIDENTIFIED SPEAKER: Is there any unit down at lower
14 Crestmoor and San Bruno Avenue?

15 **(TALKCLOCK: Thursday, September 9, 2010. The time**
16 **1901.)**

17 16: Sam 7, 16.

18 S7: Go ahead.

19 16: I met with 14. I need to clarify. I don't know
20 how much of lower Claremont has been check. 14 was referring to
21 Glenview. I'm going to check with fire and see how far we can
22 clear.

23 S7: 10-4.

24 P10: Sam 7, Paul 10. Sam 7, Paul 10.

25 S7: Go ahead.

1 P10: Can't get through Crestmoor from where I'm at.
2 Too many water lines in the way.

3 S7: 10-4. Grab whatever units you can and do it by
4 foot all the way from San Bruno to the elementary school.

5 P10: I'm on the north end. Are there units at
6 Lunardi's that can handle that?

7 19: 19.

8 POLICE DISPATCHER: 19, go ahead.

9 19: I'm advising, I'll take that.

10 POLICE DISPATCHER: 10-4. 19 to take that. Break.

11 Paul 9.

12 P9: Go ahead.

13 POLICE DISPATCHER: Cappuccino wants to know if we need
14 to use them as an evacuation center?

15 P9: I missed that. Say again.

16 POLICE DISPATCHER: Cappuccino wants to know if we need
17 to use them as an evacuation center?

18 P9: Standby.

19 UNIDENTIFIED SPEAKER: Somebody meet me at the Crestmoor
20 7-Eleven and we'll work both sides of the street.

21 UNIDENTIFIED SPEAKER: (indiscernible).

22 16: Sam 7, 16.

23 S7: Standby.

24 **(TALKCLOCK: Thursday, September 9, 2010. The time**
25 **1903.)**

1 S7: Paul 22, Sam 7.
2 P22: Go ahead.
3 S7: Paul 22, Sam 7.
4 P22: Go ahead, Mike.
5 S7: I need you to respond to the Bayhill Shopping
6 Center, at Cherry and San Bruno Avenue, and that's going to be our
7 evac location. So I need you to coordinate where the people are
8 there.
9 P22: Copy. I'm en route.
10 P9: Paul 9. Paul 9. Just to let you know, Cappuccino
11 is too far. We're going to be using Bayhill.
12 POLICE DISPATCHER: Paul 9, 10-4.
13 S7: Paul 21, Sam 7.
14 POLICE DISPATCHER: 30, Paul 21.
15 P21: 21, go ahead.
16 POLICE DISPATCHER: Sam 7 on traffic.
17 P21: Go ahead, 21.
18 P19: Paul 3, 19.
19 P3: I'm not there yet, Joey. I'm stuck on the south
20 access road. I'll be there in a few.
21 P19: That's fine. I'm going to start without you.
22 I've got NCF, a couple NCF units. We're going to walk north from
23 the school all the way to San Bruno Avenue.
24 P3: Okay. 10-4.
25 S7: Paul 22, Sam 7.

1 P22: Go ahead.

2 S7: You're my evac coordinator. I need you to stay in
3 that position and let people know that you are the person and have
4 them remain in that location (indiscernible).

5 P22: Copy.

6 UNIDENTIFIED SPEAKER: Concord and Plymouth, that
7 intersection is now engulfed. Can't go any further south than
8 Concord. That's Fairmont and Concord.

9 **(TALKCLOCK: Thursday, September 9, 2010. The time**
10 **1906.)**

11 P10: Paul 10.

12 POLICE DISPATCHER: Paul 10.

13 P10: We've got air tankers that are prepared, looking
14 like they're prepared to deploy. We need to back up people as far
15 as possible from all the intersections around this thing.

16 POLICE DISPATCHER: Air tankers are preparing to deploy.
17 All units need to back up from intersections.

18 UNIDENTIFIED SPEAKER: Just to confirm, Cappuccino's the
19 location.

20 UNIDENTIFIED SPEAKER: Bayhill.

21 **(TALKCLOCK: Thursday, September 9, 2010. The time**
22 **1906.)**

23 P34: Sam 7, Paul 34.

24 S7: Go ahead.

25 P34: Hey, Mike. Where do you want Robert 5 and I,

1 we're together?

2 S7: Come up to Lunardi's Shopping Center. That's the
3 law enforcement command center.

4 P34: 34, copy.

5 (TALKCLOCK: Thursday, September 9, 2010. The time
6 1907.)

7 S7: 30, Sam 7.

8 POLICE DISPATCHER: 30, Sam 7. 30, Sam 7, go ahead.

9 S7: Standby.

10 (TALKCLOCK: Thursday, September 9, 2010. The time
11 1908.)

12 POLICE DISPATCHER: 30, Paul 9.

13 P9: Paul 9, go ahead.

14 POLICE DISPATCHER: Do we need resources from the
15 National Guard?

16 S7: Sam 7. Negative on that. National Guard but
17 advise them to standby.

18 POLICE DISPATCHER: 10-4.

19 ADAM 3: Adam 3, (indiscernible) city limits.

20 POLICE DISPATCHER: Adam 3, 10-4. We're going to need a
21 press officer.

22 ADAM 3: Standby. (indiscernible) first.

23 POLICE DISPATCHER: 10-4. We have someone in the lobby
24 FYI.

25 ADAM 3: 10-4. Thank you.

1 **(TALKCLOCK: Thursday, September 9, 2010. The time**
2 **1909.)**

3 ROBERT 2: 30, Sam 7, Robert 2.

4 S7: Go ahead. This is Sam 7.

5 ROBERT 2: Yeah, I'll be heading up that way with my
6 personal vehicle. Where do you want me?

7 S7: Lunardi's Shopping Center, but do not come up San
8 Bruno Avenue. You're not going to make it.

9 ROBERT 2: What's the best way?

10 S7: 280 to Skyline is probably the best.

11 ROBERT 2: 10-4. Robert 2, copy.

12 **(TALKCLOCK: Thursday, September 9, 2010. The time**
13 **1910.)**

14 DAVID 30: Sam 7, David 30.

15 S7: This is Sam 7.

16 DAVID 30: The info about the air tankers has been
17 relayed to everybody north or sorry, south of the fire except for
18 the fire units who are battling the fire right there.

19 S7: I'm sorry. I've got a bunch yelling up here. Go
20 again.

21 DAVID 30: Everyone down here south of the fire except
22 for the fire units right on scene have been advised to back up for
23 the air tankers.

24 S7: Copy.

25 UNIDENTIFIED SPEAKER: Sam 7, (indiscernible).

1 S7: Go ahead. This is Sam 7.

2 UNIDENTIFIED SPEAKER: Hey, Mike, (indiscernible) don't
3 answer. What are we doing?

4 S7: If you have people in the house, that's in danger
5 of fire, then get those people out any way you can.

6 UNIDENTIFIED SPEAKER: Can we switch into the green?
7 I'm getting word of that.

8 POLICE DISPATCHER: 10-10, all San Bruno units, it is
9 now time to switch to the green, to the green.

10 **(TALKCLOCK: Thursday, September 9, 2010. The time**
11 **1913.)**

12 S7: 30, Sam 7 on primary.

13 POLICE DISPATCHER: Sam 7, go ahead.

14 S7: Any luck in finding me all medical aid housers,
15 like housers for the elderly? Were you able to do that?

16 POLICE DISPATCHER: We're working on that.

17 T16: Tom 16.

18 S7: (indiscernible) to respond to those houses
19 immediately.

20 T16. Tom 16. 30, Tom 16.

21 POLICE DISPATCHER: Tom 16.

22 T16: 1136 which is a care home has been cleared. 1136
23 Vermont has been cleared.

24 POLICE DISPATCHER: 1136 Vermont care home has been
25 cleared.

1 **(TALKCLOCK: Thursday, September 9, 2010. The time**
2 **1914.)**

3 S7: 30, Sam 7, on primary.

4 POLICE DISPATCHER: Sam 7, go ahead.

5 S7: Do you have any units there at the station?

6 POLICE DISPATCHER: Negative, but I'm working on that.
7 I have nothing pending.

8 S7: Any unit that goes to the station, I need them to
9 bring up whatever portable radios we have in Wasser's (ph.) office
10 or upstairs.

11 POLICE DISPATCHER: 10-4, portable radios. Do you want
12 me to have a CSO bring them up?

13 **(TALKCLOCK: Thursday, September 9, 2010. The time**
14 **1915.)**

15 ADAM 3: Adam 3 on primary. I'll grab up what I find
16 and bring them up.

17 POLICE DISPATCHER: 10-4. I also have a CSO working on
18 it.

19 ADAM 3: Okay. That's even better.

20 ROBERT 5: Robert 5.

21 POLICE DISPATCHER: Robert 5.

22 ROBERT 5: I'm en route to pick up those radios or do we
23 have somebody coming up here with them?

24 POLICE DISPATCHER: We're checking. We're going to have
25 someone come up.

1 ROBERT 5: Do you have a unit going code 3 because it's
2 a lot of traffic?

3 **(TALKCLOCK: Thursday, September 9, 2010. The time**
4 **1917.)**

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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: PACIFIC GAS & ELECTRIC COMPANY
 SEPTEMBER 9, 2010 ACCIDENT
 SAN BRUNO, CALIFORNIA

DOCKET NUMBER: DCA-10-MP-008

PLACE: San Bruno, California

DATE: September 9, 2010

was held according to the record, and that this is the original,
complete, true and accurate transcript which has been compared to
the recording accomplished at the hearing.

Kathryn A. Mirfin
Transcriber