

Docket No. SA-534

NATIONAL TRANSPORTATION SAFETY BOARD

Washington, D.C.

Survival Factors Group – Additional Documents
Transcript of Law Enforcement Mutual Aid Channel

(97 Pages)

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

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Investigation of: *

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PACIFIC GAS & ELECTRIC COMPANY *

SEPTEMBER 9, 2010 ACCIDENT * Docket No.: DCA-10-MP-008

SAN BRUNO, CALIFORNIA *

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San Mateo County Public Safety Communications
Law Enforcement Mutual Aid Channel
Radio Traffic on the Green

Thursday,
September 9, 2010

R E C O R D I N G

1

901: Safety 901, I'm on the green.

2

3

DISPATCHER: 901, 10-4.

4

901: 901, I'm sorry. Can you just try and give me an
5 exit?

6

DISPATCHER: 10-4. The best access if you're going to
7 be going on northbound 280, northbound 280, is San Bruno Avenue,
8 San Bruno Avenue, and you'll be going west on San Bruno Avenue,
9 and you be able to see all the equipment.

10

901: 10-4. I can see the smoke from here.

11

DISPATCHER: 10-4, just follow that.

12

901: 10-4.

13

34U5: 34 Unit 5, responding (indiscernible).

14

DISPATCHER: 34 Unit 5, 10-4.

15

24U5: County, 245 en route, (indiscernible).

16

DISPATCHER: 24-5, 10-4.

17

22C2: Charles 2 on the green, code 3.

18

DISPATCHER: Unit responding code 3, your full call sign
19 please? Unit on green, I need your full call sign.

20

UNIDENTIFIED SPEAKER: That would have been 22 Charles

21

2.

22

DISPATCHER: Thank you. 22 Charles 2.

23

22C10: 22 Charles 10 also en route code 3.

24

DISPATCHER: That would be 22 Charles 10, the other
25 unit?

1 18K2: 18 K 2.
2 DISPATCHER: 18-2, 10-4.
3 26B10: 26 Boy 10 on the green, 10-97.
4 DISPATCHER: 26 Boy 10, 10-4.
5 25L2: 25 Lincoln 2 responding.
6 DISPATCHER: 25 Lincoln 2, 10-4.
7 26C20: 26 Charles 20 responding also.
8 DISPATCHER: Thank you, 26 Charles 20, 10-4.
9 23A19: 23 Adam 19 responding, if you haven't already
10 got the info.
11 DISPATCHER: I'm sorry. Your code -- by your siren. Go
12 again.
13 23A19: 23 Adam 19.
14 DISPATCHER: 3 Adam 19, 10-4.
15 23A20: 23 Adam 20 responding code 3.
16 DISPATCHER: 23 Adam 20, 10-4.
17 24P15: 24 Paul 15 on the green, responding code 3.
18 DISPATCHER: 4 Paul 15, 10-4.
19 24T6: 24 Traffic 6 responding.
20 DISPATCHER: Sorry, last unit, I copy -- the static,
21 again?
22 24T6: 24 Traffic 6.
23 DISPATCHER: 24 Traffic 6, 10-4.
24 22C1: 22 Charles 1, also responding.
25 DISPATCHER: 22 Charles 1, 10-4.

1 22C2: 22 Charles 2, 49.

2 DISPATCHER: Sorry, I lost you. Go again.

3 22C2: 22 Charles 2.

4 DISPATCHER: Last unit, you're 10-1.

5 22C2: 22 Charles 2.

6 DISPATCHER: 22 Charles 2, go ahead.

7 2 Charles, I copy, you're responding.

8 8N32: 8 Nora 32, County. I'm en route to San Bruno.

9 DISPATCHER: 8 Nora 32, 10-4.

10 8N22: 8 Nora 22 on the green, I'm en route as well.

11 DISPATCHER: 22, 10-4.

12 8N36: 8 Nora 36 on the green, I'm responding, too.

13 DISPATCHER: 8 Nora 36, 10-4. 8 Nora 36, 10 Immigrant

14 (ph.).

15 8N36: Go ahead.

16 DISPATCHER: (indiscernible) area, you'll be assisting

17 30 Sam 7 at the command post.

18 8N36: Copy.

19 130: County, 130, confirm the command post is at

20 Lunardi's?

21 DISPATCHER: Affirm. The command post will be at

22 Lunardi's. 30 Sam 7 (indiscernible) will be incident commander.

23 130: Copy that.

24 UNIDENTIFIED SPEAKER: County (indiscernible) I'm en

25 route to the command post.

1 DISPATCHER: (indiscernible)-1, 10-4.
2 32B1: County, 32 Boy 1, 97.
3 DISPATCHER: 32 Boy 1, 10-4.
4 25S44: 25 Sam 44 on the green.
5 DISPATCHER: Sam 44, go ahead.
6 25S44: We're responding to the crash with 110 unit, 3
7 other officers and 2 vehicles.
8 DISPATCHER: Sam 44, 10-4. If you get a chance, their
9 call signs.
10 25S44: Say again.
11 DISPATCHER: 25 Sam 44, when you get a chance, I need
12 their call signs.
13 25S44: Affirm. It's going to be 25 Sam 44, 25-170, 25-
14 163 and 25-107.
15 DISPATCHER: I copy. 25- -- 25-163, 25-107 and the
16 other one?
17 25S44: 25-170.
18 DISPATCHER: And 25-170.
19 35S73: County, 35 Sam 73, responding to San Bruno.
20 DISPATCHER: Copy, Sam-73, 10-4.
21 35P180: 35 Paul 180 at the scene.
22 DISPATCHER: Paul 180, 10-97.
23 35P161: 35 Paul 161 and 123 (indiscernible).
24 DISPATCHER: 5 Paul 1, 10-4. And who is the other 35
25 Paul with you?

1 35P161: 123.

2 DISPATCHER: 5 Paul 123.

3 36 C 2: 36 Charles 2, I'm 97 the command post.

4 30S7: 30 Sam 7 on the green.

5 DISPATCHER: 30 Sam 7, go ahead.

6 30S7: 30 Sam 7, for right now I'm leading this at

7 command post at Lunardi's Shopping Center. Whatever units I can

8 get, I need to be responding to that location to set up a

9 perimeter to evacuate as many residences around this fire as

10 possible as well as clear San Bruno Avenue for traffic from the

11 airport caught up here.

12 DISPATCHER: 10-4.

13 UNIDENTIFIED SPEAKER: (indiscernible).

14 DISPATCHER: (indiscernible) closing of the airport in

15 San Bruno -- or the Airport Avenue and I'll see if I can get the

16 other Sam units. 35 Sam 7, 32 Sam 7, 45 Sam 7, respond to

17 Lunardi's to assist with the coordination.

18 45S45: 45 Sam 45, copy. We're at --

19 35273: 35 Sam 7-3.

20 DISPATCHER: 5 Sam 7-3, go ahead.

21 S73: I copied the intel. I'll be responding to

22 Lunardi's.

23 DISPATCHER: Sam 7-3, 10-4. 35 Sam 44, I copy your

24 traffic.

25 30P10: 30 Paul 10, priority.

1 DISPATCHER: 30 Paul 10, go ahead.

2 30P10: I need them to know if their closest water line
3 is at the corner of Claremont and Fairmont. The closest operable
4 water line, Claremont and Fairmont.

5 DISPATCHER: Copy. The closest water line is Claremont
6 and Fairmont.

7 2C60: 2 Charles 60, 97.

8 DISPATCHER: 60, 10-4.

9 34U5: 34 Union 5, 97.

10 UNIDENTIFIED SPEAKER: I'm on fire trying to help
11 evacuate houses.

12 25L2: County, 25 Lincoln 2. 25 Lincoln 2.

13 DISPATCHER: 25 Lincoln 2, go ahead.

14 25L2: I'm currently 7 at command post. Would you ask
15 the CHP to close 35 at northbound 280, please?

16 DISPATCHER: 5 and 280, 10-4.

17 Attention all San Bruno PD units, all San Bruno PD
18 units, please switch back to your primary. There are tactical
19 dispatchers en route to assist your dispatch with your scene. All
20 San Bruno units switch back to your primary.

21 26A2: 26 Adam 2 on the green.

22 DISPATCHER: 26 Adam 2, go ahead.

23 26A2: We're responding to the command post.

24 DISPATCHER: 26 Adam 2, 10-4.

25 2B80: County, 2 Boy 80 and 2 Boy 72 on the green en

1 route to the command post from (indiscernible).
2 DISPATCHER: 32 (indiscernible), 10-4.
3 24P15: County, 2 Paul 15, 10-97, at command post.
4 DISPATCHER: Paul 15, 10-4.
5 D1: Command Center, David 1.
6 DISPATCHER: (indiscernible).
7 D1: The fire's about the fifth house in from Earl,
8 where Earl meets Claremont. That's where the live burning house
9 is right now.
10 DISPATCHER: (indiscernible) Earl and Claremont, that's
11 the house in -- on fire.
12 30S7: Evacuation should be on Earl Avenue.
13 DISPATCHER: I copy your request, evacuation request at
14 Earl and Claremont. 30 Sam 7, copy that.
15 UNIDENTIFIED SPEAKER: (indiscernible) on air.
16 UNIDENTIFIED SPEAKER: County 2-750 at (indiscernible).
17 UNIDENTIFIED SPEAKER: You can hear me on the radio.
18 DISPATCHER: (indiscernible), 10-4.
19 UNIDENTIFIED SPEAKER: Boy (indiscernible) 20, 97.
20 DISPATCHER: (indiscernible) 30, 10-4.
21 UNIDENTIFIED SPEAKER: (indiscernible) 22 97.
22 DISPATCHER: 32, 10-4.
23 32A2: County, 32 Adam 2.
24 DISPATCHER: 32 Adam 2.
25 32A2: I'm 10-97 at command post.

1 DISPATCHER: 32 Adam 2, thank you.

2 23A19: 23 Adam 19, 10-97 at command post.

3 DISPATCHER: What's your call sign again?

4 23A19: 23 Adam 19.

5 DISPATCHER: 23 Adam 19, 10-4.

6 23A20: 23 Adam 20, same traffic.

7 DISPATCHER: 23 Adam 20, 10-4.

8 21R25: 21 Robert 25, 97.

9 DISPATCHER: 21 Robert 25, 10-4.

10 D1: Sam 7, David 1.

11 DISPATCHER: I copy, David 1. Just your full call sign
12 please.

13 D1: You can be most effective at east of Claremont
14 (indiscernible) pretty much covered by units.

15 DISPATCHER: East of Claremont to be evacuated.

16 OES18: OES 18.

17 DISPATCHER: OES 13, go ahead.

18 OES18: OES 18, OES 13, 10-8 from HOJ en route. What's
19 the CP's address?

20 DISPATCHER: That will be Lunardi's, 2801 West San Bruno
21 Avenue.

22 36B10: 36 Boy 10, the entire Windsor Court has been
23 cleared.

24 DISPATCHER: I copy, 36 Boy 10, that's Earl Court that's
25 been cleared?

1 36S3: 36 Sam 3, we're working on the 1800 block of --
2 standby. 1800 block of Claremont now, around 1840, we're starting
3 to clear.

4 DISPATCHER: 36 Sam 3, copy. That is the 1800 block of
5 Claremont.

6 18A1: 18 Adam 1. You said 280 West from 380?

7 DISPATCHER: Right down San Bruno Avenue from 280.
8 18 Adam 1, just confirm your location.

9 18A1: I'm on 280 right now south -- or, should I go
10 south or north?

11 DISPATCHER: What's the closest exit you're coming to?

12 31B32: 31 Boy 32. Hampton Court's clear.

13 DISPATCHER: 31 Boy 32, 10-4.

14 26C20: 26 Charles 20, 97.

15 DISPATCHER: Charles 20 (indiscernible).

16 8N32: 8 Nora 32, I'm 10-97.

17 DISPATCHER: Nora 32, 10-4.

18 33B1: County 33 Boy 1.

19 DISPATCHER: 33 Boy 1.

20 33B1: If you don't already have it, Concord and
21 Claremont, there's a fire in the back yard. It's south and east
22 of the main fire.

23 DISPATCHER: What is the address on Claremont, 33-1?

24 21K3: 21 K 3.

25 33B1: Dead end at Concord and Claremont, southeast

1 corner of the main fire.

2 DISPATCHER: Concord and Claremont, 10-4, copy, a fire
3 in the back.

4 21K3: This is 21 K 3. We also have a request to shut
5 down Skyline (indiscernible).

6 DISPATCHER: 3, I copy, Skyline/280 shut down. Just
7 your call sign, your full call sign, please?

8 21K3: 21 K 3, that request was made by San Bruno admin.

9 DISPATCHER: 10-4, copy. Skyline/280 to be shut down.

10 31S44: 31 Sam 44, we are on scene.

11 2B80: County, 2 Boy 80 and 2 Boy 72, 97.

12 25S44: 25 Sam 44.

13 UNIDENTIFIED SPEAKER: County (indiscernible).

14 26A2: 26 Adam 2, 97.

15 8S30: County, 8 Sam 30 on the green.

16 20B7: County, 20 Boy 7, 97.

17 8S30: County, 8 Sam 30 on the green.

18 A2901: A2 901 on scene.

19 DISPATCHER: 8 Sam 30, go.

20 8S30: We need to get -- are we doing San Bruno on the
21 green or no?

22 DISPATCHER: We're going to be on the green, sir.

23 8S30: All right. You need to call San Bruno and have
24 them have all their officers come up on the green.

25 DISPATCHER: 10-4.

1 22C1: 22 Charles 1 and 22 Charles 2 on the green, 10-
2 97.

3 DISPATCHER: 22 Charles 1 and 2, 10-4.

4 31D1: 31 David 1.

5 DISPATCHER: 1 David 1.

6 31D1: All the even residents on Estates Drive are all
7 clear.

8 DISPATCHER: 31 David 1, just the street name again?

9 31D1: Estates, E S T A T E S.

10 DISPATCHER: All the residents on Estates are clear.

11 31D1: Only the even addresses. The odds are on the
12 other side. Those have not been cleared yet.

13 DISPATCHER: I'm sorry, 31 David 1. You're 10-1 on
14 that. Again?

15 31B1: We're working on clearing the odds now.

16 DISPATCHER: I copy, clearing the odds side of Estates
17 Drive.

18 8S50: County, 8 Sam 50, 10-97 at the command post.

19 DISPATCHER: Sam 50, 10- --

20 35M167: 35 Mary 167, 35 (indiscernible) on the green.

21 DISPATCHER: On the green.

22 UNIDENTIFIED SPEAKER: Do you need help down there with
23 some more motors? I got to know where you're at.

24 DISPATCHER: Did you hear that Mary 167, go to traffic?

25 30K19: 30 King 19.

1 DISPATCHER: King 19, go ahead.

2 30K19: I have a 5 David Ocean Tom 630 in the middle of
3 traffic. Can't find the owners. I need this moved. Can we call
4 On-Call or Next in Line?

5 DISPATCHER: 5 David, just the plate again and your
6 location?

7 30K19: 5 David Ocean Tom 630, from Crestmoor, upper
8 Crestmoor and San Bruno. I can't find any occupants.

9 DISPATCHER: Crestmoor and San Bruno, 10-4. What's your
10 call sign? Crestmoor and San Bruno, just your call sign?

11 35M167: County, 35 Mary 167 on the green.

12 DISPATCHER: 35 Mary 167, go ahead.

13 35M167: Any luck with getting CHP to shut down Sneath
14 off from Southbound 280?

15 DISPATCHER: I've identified it.

16 35M167: (indiscernible) make sure.

17 UNIDENTIFIED SPEAKER: (indiscernible) 20, I'm 97.

18 35S80: 35 Sam 80 on the green.

19 DISPATCHER: I had a 20, 10-4. Go ahead, 35 Sam 8, go
20 ahead.

21 35S80: Have all responding units and units that haven't
22 checked in, respond to Lunardi's parking lot. That's going to be
23 staging. Or check in with 35 Paul 123 and check in and we'll tell
24 them where we need them to go.

25 DISPATCHER: All units not checked in, respond to

1 Lunardi's for check in, check in with 35 Paul 123 per 35 Sam 80.
2 UNIDENTIFIED SPEAKER: Sam 30 (indiscernible).
3 525A1: 5-25 Alpha 1 en route to the command post.
4 DISPATCHER: 25 Alpha 1, 10-4.
5 25A14: 25 Alpha 14, same traffic.
6 DISPATCHER: 25 Alpha 14, 10-4.
7 35S123: 35 Sam 123 on the green for (indiscernible).
8 DISPATCHER: 5 Sam 123, go ahead.
9 35S123: I'm trying to get a hold of Sam 123. I'm going
10 to roll around to the east side of Crestmoor and just be available
11 over there on the other side of the gully.
12 DISPATCHER: San Bruno, County on the green.
13 SAN BRUNO DISPATCHER: Go ahead. This is San Bruno.
14 DISPATCHER: We're going to need a water up from San
15 Bruno's water to Lunardi's for a fire.
16 SAN BRUNO DISPATCHER: 10-4. 30 Paul 8, from San Bruno
17 on the green.
18 DISPATCHER: 30 Sam 7, County on the green. Lunardi
19 Command, County on the green.
20 25 Lincoln 2, County, on the green. 25 Lincoln 2,
21 County, on the green.
22 UNIDENTIFIED SPEAKER: County (indiscernible) 1 to 97,
23 San Bruno.
24 DISPATCHER: (Indiscernible) freeway problems.
25 KINCAID 2: County, Kincaid 2 (indiscernible).

1 DISPATCHER: Kincaid 2, 10-4.

2 25 Lincoln 2, County, on the green. 25 Lincoln 2 or 30
3 Sam 7, County, on the green.

4 UNIDENTIFIED SPEAKER: (indiscernible).

5 DISPATCHER: 30 Sam 7 or 25 Lincoln 2, County, on the
6 green.

7 3S50: County, 3 Sam 50 and 3 Sam 54, 97.

8 DISPATCHER: 3 Sam 50, 10-4. Are you at the command
9 post?

10 3S50: I'll be there in about 30 seconds.

11 DISPATCHER: Sam 50, 10-4. If you can relay to the
12 North command post, we've got the CHP helo at the -- they're up on
13 Calcord (ph.), if they can come up on Calcord. I don't know if
14 any units have access to it in the regular patrol cars, but I know
15 the incident command vehicles do have Calcord. And we need them
16 to assist in the -- helping us transport if they need it.

17 35S80: 35 Sam 80, copy that. I'll relay it to the
18 command post.

19 DISPATCHER: 5 Sam 80, thank you.

20 30K19: 30 King 19.

21 DISPATCHER: 30 King 19, go ahead.

22 COMM 1: Comm 1, County, on the green.

23 DISPATCHER: Go ahead, County.

24 COMM 1: I'm on scene at the police command post. We're
25 located at the gas station at San Bruno and Skyline.

1 DISPATCHER: San Bruno and Skyline, 10-4. Will that be
2 the new command post?

3 COMM 1: That is the police command post. The fire
4 command post is at the Lunardi's parking lot at that same location
5 across the street, and I'm going to need a dispatcher because I
6 don't have any information. So can you give me a rundown of --
7 confirm you have a series 3 attack alert.

8 DISPATCHER: We have a phase 2 3 attack alert, ma'am,
9 and everyone's on the green.

10 COMM 1: Okay. I'm going to need the post locations.
11 The fire is traveling eastbound from this location, and we are
12 looking at trying to evacuate residents in those primary -- or the
13 perimeter streets, and I will give you some locations in a minute.

14 DISPATCHER: Comm 1, 10-4.

15 COMM 1: County, do we have any evac locations
16 determined?

17 DISPATCHER: We've got the Estates area evacuated
18 already and we're still working on a couple of more.

19 COMM 1: Okay. But do we have any central locations
20 where we're trying to get the evacuated residents to?

21 DISPATCHER: Not yet.

22 COMM 1: Standby. County, Comm 1, we're going to make
23 the evac center at Cherry and San Bruno Avenue in the Bayhill
24 Shopping Center, and I'm going to make sure I have a unit down
25 there.

1 DISPATCHER: I copy. Evacuation area for the evacuees
2 will be Cherry at the Bayhill Shopping Center.

3 COMM 1: All units on the perimeter. I need your
4 location for your perimeter security. Please, all units on the
5 green channel, can you confirm your locations?

6 UNIDENTIFIED SPEAKER: 29 Paul (indiscernible).

7 33B1: Boy 1 and Boy 9, Alpine on San Bruno.

8 DISPATCHER: Okay. There's a lot of background noise.
9 You're going to have to be patient with me. 29 Paul 21 at Alpine
10 and San Bruno Avenue?

11 33B1: 33 Boy 1 and 33 Boy 9.

12 COMM 1: 32 Boy 1 and 32 Paul 9?

13 33B1: 33 Boy 1 and 33 Boy 9.

14 COMM 1: Okay. I copy. 33 Boy 1, 33 Paul 9, Alpine and
15 San Bruno. And other unit?

16 UNIDENTIFIED SPEAKER: (indiscernible) unit Glenview and
17 San Bruno Avenue.

18 COMM 1: (indiscernible).

19 36C2: 36 Charles 2 and 36 Boy 10 are at Plymouth and
20 Claremont.

21 COMM 1: Okay, I'm sorry. 33 Boy 10, can you repeat?

22 36B10: 36 Boy 10 and 36 Charles 2 at Plymouth and
23 Claremont.

24 COMM 1: Okay. I copy. 36 Boy 10, 36 Charles 2 at
25 Plymouth and Claremont. Other units?

1 2C60: 2 Charles 60, I'm at Lunardi's.

2 COMM 1: 2 Charles 60 at Lunardi's, do you have an
3 assignment? Because I need somebody down at the Bayhill Shopping
4 Center to direct the evac units to.

5 UNIDENTIFIED SPEAKER: (indiscernible) 1.

6 COMM 1: Negative. 10-22 that. 30 Paul 22, confirm
7 you're en route to Bayhill.

8 D1: David 1.

9 8N34: 8 Nora 34, 97.

10 COMM 1: Who's at 97?

11 8N34: 8 Nora 34.

12 D1: County is 31, David 1.

13 COMM 1: Standby, David 1.

14 D1: Estates Road is clear, the even side and odd sides,
15 and the fire is now on the even side of the street.

16 COMM 1: Even and odd of what road?

17 D1: Estates.

18 COMM 1: Confirm Estates Road is all cleared.

19 D1: Confirm, Estates is clear, even and odd sides.

20 COMM 1: Okay. Copy. Evacuation units on the green
21 channel, can you identify yourself by call sign? Evacuation
22 units, can you identify yourself by call sign and your location?

23 8N22: 8 Nora 22.

24 COMM 1: Copy. Go ahead.

25 8N22: 8 Nora 22, myself, 33 and I believe 34 Nora

1 units, are at Charleston and Crestmoor.

2 COMM 1: Copy, Charleston and Crestmoor. Any evacuation
3 units that are on scene or currently evacuating, please answer up.

4 21B1: 21 Bob 1, Robert 25 and K 3 from Atherton at
5 Lunardi's.

6 COMM 1: Okay. 31 Paul -- what was the call sign?

7 21B1: 21 Bob 1 with Robert 25 and K 3.

8 COMM 1: And you guys are at staging?

9 21B1: Affirm, at Lunardi's.

10 COMM 1: Copy. Any evacuation units that are on the
11 air, can you identify yourself and your location, any evacuation
12 units?

13 B20: County, Boy 20.

14 COMM 1: Boy 20, go ahead.

15 B20: Myself and Boy 30 are on Estates and Glenview, 900
16 block.

17 COMM 1: 900 block of Glenview and what's the cross
18 street?

19 B20: Estates.

20 COMM 1: I copy. And to confirm, you are evacing at
21 this time?

22 B20: Affirm.

23 COMM 1: All units or all residents are to go to the
24 Bayhill Shopping Center and we have a San Bruno unit standing by.

25 35S73: Command post, 35 Sam 73.

1 COMM 1: 35 Sam 73.

2 35S73: I'm in the law enforcement staging area. I'll
3 stay here and assign people as needed.

4 COMM 1: Copy. Your call sign will be staging and
5 standby.

6 31D1: 31 David 1.

7 COMM 1: David 1.

8 31D1: The evacuation team from Estates is back at the
9 command post.

10 COMM 1: I'm sorry. Can you repeat again?

11 31D1: The evacuation team from Estates is back at the
12 command post.

13 25S44: 25 Sam 44.

14 COMM 1: 25 Sam 44.

15 25S44: On the evacuation detail, we're at Vermont and
16 Plymouth. We are currently clearing the 2600 block of Plymouth.
17 I've got myself, 25 Adam 107, 25 Charlie 170 and 25 Edward 163
18 assisting.

19 COMM 1: Copy. 25 Sam 44, 25 Adam 107, 25 Charlie 170,
20 25 Edward 163, in the 2600 block of Plymouth at Vermont. 31 David
21 1, can you repeat your traffic?

22 31D1: The evacuation team from Estates is clear.

23 COMM 1: The evacuation of the scene. I'm not copying
24 that one word.

25 31D1: The evacuation team from Estates Court is clear

1 and back at the Command Center.

2 COMM 1: What is the Court again?

3 31D1: Estates, E S T A T E S.

4 COMM 1: Estates Court, 10-4.

5 Are there any other evacuation units that can identify
6 themselves that haven't been on the air and answer up?

7 2S176: 2 Sam 176.

8 COMM 1: 2 Sam 176, go ahead.

9 2S176: 2 Sam 176, I'm at the command post. Confirm
10 Lunardi's.

11 COMM 1: The law enforcement command post is in the gas
12 station, the Econ Gas Station across from Lunardi's.

13 2S176: Copy, myself, Deputy Armando and Deputy I N J en
14 route. We're just crossing Duran (ph.) Bridge.

15 COMM 1: I need your ID numbers.

16 2S176: I N J and Armando are Boy 50.

17 COMM 1: I'm going to call your unit -- all three of you
18 are Boy 50 at this time.

19 Any other evacuation units that haven't come up on the
20 air yet, answer up.

21 31B32: 31 Boy 32, David 9, 10 and Boy 34 and King 2 are
22 at Claremont and Fairmont.

23 COMM 1: Claremont and Fairmont?

24 31B32: Affirm.

25 COMM 1: Are you evacuating at this time?

1 31B32: We're doing crowd control.

2 COMM 1: Copy.

3 OES 18: OES 18 and 13, 10-97.

4 COMM 1: OES 18, 97. Any other units that haven't

5 reported in on green yet, answer up.

6 31S10: 31 Sam 10.

7 COMM 1: 31 Sam 10.

8 31L5: 31 Lincoln 5 on Plymouth at Glenview.

9 COMM 1: I've got a helo overhead. 31 Sam 10, I've got

10 you at Plymouth and Elizabeth cross street. I need your partner's

11 call sign.

12 31S10: Plymouth and Glenview and 31 Lincoln 5 is with

13 me as well.

14 31B36: 31 Boy 36.

15 COMM 1: 31 Boy 36, go ahead.

16 31B36: Myself and 31 King 3 are at Plymouth and

17 Claremont.

18 30S7: 30 Sam 7 on the green.

19 COMM 1: Copy. 31 Boy 36 and King 3 at Plymouth and

20 Claremont. Other unit, go ahead.

21 30S7: 30 Sam 7 on the green. San Bruno dispatch.

22 COMM 1: Okay. Can you copy or repeat again?

23 30S7: I need a list of all elderly homes in the area so

24 we can evacuate them immediately. If there's any way we can track

25 in-house records for that, let's do it.

1 COMM 1: You can talk to San Bruno on the primary or on
2 the green.

3 Any other evacuation unit on the green channel that has
4 not identified themselves and their location, answer up.

5 31D9: 31 David 9.

6 COMM 1: David 9.

7 31D9: Myself, 31 David 10, 31 Boy 26, 31 David 4, 31
8 David 2, 31 King 2, 31 Boy 32, and 31 Boy 34, are at Claremont and
9 Fairmont.

10 COMM 1: Okay. I copy, 31 David 9, and I've got David
11 10, Boy 26, David 4, David 2, King 2, Boy 32, King 34 at Claremont
12 and Fairmont.

13 24P15: 24 Paul 15.

14 COMM 1: Go ahead.

15 30S7: Robert 5, Sam 7.

16 25S44: 25 Sam 44.

17 COMM 1: All units stand by. 24 unit, go ahead with
18 your traffic.

19 24P15: 24 Paul 15 is 97 at Claremont and Fairmont with
20 the 31 unit.

21 DISPATCHER: Okay. 25 Sam unit, go ahead.

22 25S44: 25 Sam 44, we're at 2600 Plymouth Avenue. It's
23 an elderly care home. They have five elderly that are going to
24 need assistance out of here. Most of them are in wheelchairs. Do
25 we have some kind of plan for evacuation as far as giving them

1 transportation out of here?

2 COMM 1: Negative. At this time, we'll relay to fire.

3 25S44: 10-4. I'm going to have them shelter in place
4 at this time.

5 COMM 1: 10-4, that's affirm.

6 30P10: 30 Paul 10.

7 COMM 1: 30 Paul 10.

8 30P10: We're at Claremont and Hamden with a group of
9 people that have been evacuated with police cars.

10 COMM 1: Confirm, you're driving them to Bayhill?

11 30P10: Negative. We're closest to that address with
12 the elderly that need to be evacuated. Give me that address one
13 more time?

14 COMM 1: 2600 Plymouth and confirm you can take non-
15 ambulatory?

16 30P10: Yeah, we can get them out of there. 1600
17 Plymouth, confirm.

18 COMM 1: 2600 Plymouth, 2600 Plymouth and meet with 25
19 Sam 44.

20 DISPATCHER: San Bruno Avenue, all police vehicles off
21 San Bruno Avenue.

22 25S44: 25 Sam 44, priority traffic.

23 COMM 1: Sam 44, go ahead.

24 25S44: Two people apparently trapped in a house at 1651
25 Claremont Street. They've had cell phone contact with a family

1 member, an elderly age 81 and another adult. Apparently they said
2 there's fire surrounding the house and they're currently trapped
3 in there.

4 COMM 1: Copy. Standby.

5 32P7: Control, 32 Paul 7, instructions from fire
6 regarding vehicles that are parked San Bruno Ave adjacent to the
7 staging area, all vehicles need to be moved per CDF.

8 COMM 1: 32 Paul 7. I'm sorry. Go ahead. I didn't
9 copy your traffic.

10 32P7: All emergency responding personnel vehicles that
11 are on San Bruno Avenue adjacent to Lunardi's need to have their
12 vehicles moved. It just came from CDF.

13 COMM 1: Okay. At this point, I don't need emergency
14 traffic for traffic control. I need emergency traffic for
15 priority traffic. Any other units that has any code 3 traffic,
16 answer up.

17 31K2: 31 King 2.

18 COMM 1: 31 King 2.

19 31K2: Regarding 1651 Claremont, we've tried several
20 times, we cannot get there. We cannot get to 1651.

21 COMM 1: Because of why?

22 31K2: It is engulfed, practically the whole block is
23 engulfed.

24 COMM 1: Okay. Standby.

25 OES 13: OES 13.

1 COMM 1: OES 13.

2 OES 13: Can you advise Redwood City units to respond
3 back to their vehicles and move them out of the area. They are
4 blocking San Bruno Avenue and they expect the fire to come this
5 way. Have them move their vehicles.

6 COMM 1: Redwood City PD, code 3 traffic, Redwood City
7 PD on the green, move your vehicles from their locations. Repeat,
8 move your vehicles from your location and respond to
9 (indiscernible) parking. Contact CHP.

10 25S44: 25 Sam 44.

11 30P10: 30 Paul 10.

12 COMM 1: Standby for code 3.

13 30 Paul 10, go ahead with your traffic.

14 25S44: 25 Sam 44.

15 COMM 1: 30 Paul 10, go ahead.

16 25S44: 25 Sam 44, fire is requesting assistance in
17 locating a hydrant. They need -- they don't have any water supply
18 in the Plymouth area here. They need someone to go north of the
19 Plymouth and Claremont area and try to find an active fire -- or
20 active fire hydrant.

21 COMM 1: County, Comm 1, code 3.

22 DISPATCHER: Go ahead.

23 COMM 1: I need San Bruno Water to respond to the law
24 enforcement command post or if they're not already here, to the
25 fire command post. I need water supplied to that area, and I need

1 on your fire map, if you can locate a fire hydrant for me at 1651
2 Claremont.

3 DISPATCHER: 10-4. San Bruno Water has been advised.
4 They should have a representative up at the command post.

5 COMM 1: I don't have law enforcement here, but I'll
6 take your word for it. Do you have a hydrant location for this
7 person?

8 All police vehicles, anybody that abandoned their cars,
9 San Bruno Avenue, move your car. Any police vehicle that's on San
10 Bruno Avenue, move your car.

11 UNIDENTIFIED SPEAKER: (indiscernible) 901 and Redwood
12 City are back en route to move their cars.

13 DISPATCHER: Comm 1 from County on green.

14 UNIDENTIFIED SPEAKER: (indiscernible) San Bruno Unit
15 11, San Bruno 11 needs to be moved off the street.

16 30S7: 30 Sam 7, the unit closest to 1651 Claremont.

17 25S44: 25 Sam 44 is closest.

18 30S7: Have you advised fire of the subjects trapped in
19 that house? Are they aware?

20 25S44: They've been aware, sir.

21 30S7: Copy.

22 24P15: 24 Paul 15, update on that.

23 COMM 1: 24 Paul 15.

24 24P15: That area is on fire. There's no way for them
25 to get to that. We advised fire and the captain.

1 COMM 1: Okay. (indiscernible) traffic. 24 Paul 15,
2 confirm that you're at 1651 Claremont.

3 24P15: Negative. We're unable to access that. The
4 whole area is on fire, engulfed in flames. We advised fire but
5 they're not going to be able to get it.

6 COMM 1: We advised fire here at the command post,
7 affirmative.

8 31D1: 31 David 1.

9 COMM 1: David 1, go ahead. David 1, go ahead.

10 31D1: County from 31 David 1.

11 COMM 1: David 1.

12 31D1: 2600 block of Crestmoor needs to start being
13 evacuated.

14 COMM 1: All evacuees go to Bayhill. All evacuees go to
15 Bayhill. They're going to have to walk at this point. I don't
16 have enough people to transport.

17 31D1: Negative. I need law enforcement personnel to
18 evacuate the 25 and 2600 blocks of Crestmoor.

19 COMM 1: Copy. I'll send you six units to the 2600
20 block of Claremont.

21 STAGING: Staging copies. We'll assign.

22 COMM 1: Staging copies, copy.

23 2615 Fairmont, 2615 Fairmont, be advised that fire has
24 been notified of your situation there and they're developing a
25 tactic, but at this time I have no update for you. 2615 Fairmont.

1 STAGING: Command post, staging.

2 COMM 1: Staging go.

3 STAGING: Confirm the 2500 block of Claremont or
4 Crestmont?

5 COMM 1: 2600 of Claremont.

6 STAGING: Copy.

7 30D30: 30 David 30. That's a negative. He said the 26
8 and 2500 block of Crestmoor.

9 UNIDENTIFIED SPEAKER: We got Crestmoor covered.
10 There's enough units here.

11 COMM 1: 3500 block of Crestview -- Crestmoor. 3500
12 block of Crestmoor. Staging, I covered you. 3600 block of
13 Crestmoor.

14 30D30: 2600 block, 2-6-0-0, and 2500 block of
15 Crestmoor.

16 COMM 1: 2-5-0-0, 2-6-0-0 Crestmoor, copy.
17 Staging, confirm you copy. I need six units to
18 evacuate.

19 STAGING: Affirmative. The Daly City group is heading
20 over to the 2500 block of Claremont.

21 8N36: 8 Nora 36.

22 COMM 1: Please be advised, I have to standby for the
23 command post. All units stand by.

24 Any unit that has traffic, go ahead to the command post.

25 8N36: 8 Nora 36.

1 COMM 1: All units standby. 36, go ahead.

2 8N36: Myself and Nora 22 are evacuating the 2300 block
3 of Trenton.

4 COMM 1: The 23 block of what?

5 8N36: 2300 block of Trenton.

6 COMM 1: I'm sorry. I can't hear you. Try with the
7 street name again.

8 8N36: Trenton, T R E N T O N.

9 COMM 1: 2300 block of Trenton, copy. Other units go
10 ahead.

11 D1: Command Post from David 1. We're going to need
12 evacuation units for Lexington Avenue and Kingston Avenue.

13 S11: Sam 11, 2. I'm at Lunardi's. Where are you at?

14 COMM 1: Staging. All units, if you don't have priority
15 traffic, stay off this channel. Staging, Command.

16 STAGING: Staging.

17 COMM 1: Six units to Lexington and Kingston, Lexington
18 and Kingston.

19 STAGING: Lexington and Kingston, copy.

20 COMM 1: Anybody with priority traffic, go ahead.
21 Anybody with no priority traffic, go ahead.
22 All units standby. Traffic with the command post.
23 Standby.

24 31B36: 31 Boy 36 on the green.

25 COMM 1: Go ahead, Boy 36.

1 31B36: I had a report of an 80-year-old elderly male at
2 1780 Claremont. He is hard of hearing and they can't get in
3 contact with him.

4 COMM 1: 1780 Claremont, I'll see what I can do.

5 36S3: 36 Sam 3, I'm on foot heading towards that 1780
6 Claremont one.

7 COMM 1: 36 Sam 3, go ahead.

8 36S3: 36 Sam 3, I'm in the lower 1800 block of
9 Claremont, and I'm going to see if I can get down to 1780.

10 COMM 1: I'll be advising fire. Standby.

11 Staging, Command.

12 STAGING: Staging.

13 COMM 1: I have 3 IDTs that are going to go over to
14 staging if you need them to deploy. I have one supervisor,
15 tactical dispatcher that's going to be the liaison over to the
16 fire command post. Do you need them anywhere?

17 STAGING: Not at this point, no.

18 10C1: 10 Charles 1 on the green.

19 COMM 1: 10 Charles 1, go ahead.

20 10C1: 10 Charles 1. Is PG&E on the green or MTI
21 California?

22 COMM 1: Are you setting up a morgue unit?

23 10C1: They're going to start establishing one, but that
24 hasn't been confirmed yet, yes.

25 COMM 1: Your ICS call sign?

1 10C1: 10 Charles 1.

2 COMM 1: I'm going to call you Morgue Unit, 10 Charles
3 1, and I'm going to need your location once you set up. Do you
4 have a location?

5 10C1: Yeah. The morgue is going to be set up at the
6 vacant lot, Glenview and San Bruno, where the medical triage is
7 set up.

8 COMM 1: Is that an appropriate call sign or do you want
9 Coroner 1?

10 10C1: 10 Charles 1, that's fine.

11 COMM 1: I need an ICS call sign, 10 Charles 1. I'm
12 going to call you Coroner.

13 10C1: Okay.

14 COMM 1: Units with traffic, go ahead.

15 36S3: 36 Sam 3, for info, 1780 Claremont is clear.
16 He's already gone.

17 COMM 1: 1780 Claremont is clear, copy. Thank you.

18 31D1: 31 David 1 (indiscernible).

19 31B36: 31 Boy 36 on the green.

20 COMM 1: 36.

21 31B36: The unit that responded to 1780 Claremont,
22 according to the family member, there's a back in-law apartment
23 downstairs in the back yard.

24 COMM 1: 36 Sam 3, did you copy that?

25 36S3: 36 Sam 3, we do now. We'll go back and check.

1 We only checked the main house.

2 COMM 1: Copy.

3 31D2: 31 David 2.

4 COMM 1: 31 David 2.

5 31D2: The Sam unit that's at the 1700 block of
6 Claremont, is there a way that he's found to get up to the 1650
7 area?

8 COMM 1: That area is fully engulfed. Standby. 36 Sam
9 3 or 31 Boy 36, can you advise? 31 Boy 36.

10 31B36: 31 Boy 36, I'm popping the windows right now.

11 COMM 1: Confirm, you're going to check out the
12 eastbound at 1650?

13 31B36: 31 Boy 36, I'm at Claremont and Plymouth with
14 the family, over.

15 COMM 1: 31 Boy 36, you're at Claremont and Plymouth.

16 31B36: 31 Boy 36, affirmative.

17 COMM 1: Any unit that can check out eastbound at 1650
18 Claremont to see if it's accessible, answer up. 36 Sam 3, are you
19 in the area? I couldn't hear, confirm.

20 36S3: 36 Sam 3. We are at 1780 Claremont right now.

21 COMM 1: There's no access to be had at 1650.

22 36S3: 36 Sam 3, not from where I'm at. They might be
23 able to reach it from the east side.

24 COMM 1: Copy.

25 35K116: County, 35 King 116.

1 COMM 1: 35 unit, go ahead.

2 35K1: Confirm, 35 King 1 and 116, we're a group. We're
3 doing evacs on Kingston.

4 COMM 1: 35 King 1, you're with the evacs on Kingston?

5 35K1: Confirm, and King 116.

6 COMM 1: Okay. King 116 and King 1 are on evacs on
7 Kingston. Other units?

8 8N22: 8 Nora 22, 8 Nora 36, in the 2200 block of
9 Hamilton evacuating.

10 COMM 1: 8 Nora 26, can you try it again?

11 8N22: 8 Nora 22 and 8 Nora 36 are in the 2200 block of
12 Hamilton evacuating.

13 COMM 1: Nora 36, Nora 22, 2200 block of Hamilton, copy.

14 34M2: 34 Mary 2, on the green. I'm 97, 2400 block of
15 Lexington for the evac.

16 COMM 1: 34 unit, what's the last part of your call
17 sign?

18 34M2: 34 Mary 2.

19 COMM 1: 34 Mary 2, the 2400 block of Lexington.

20 30P3: 30 Paul 3, I'm doing the 2200 block of
21 Charleston.

22 COMM 1: 2200 block of Charleston, copy.

23 36S3: 36 Sam 3, 1780 Claremont is completely clear.

24 COMM 1: Copy, 1780 Claremont is completely clear.

25 UNIDENTIFIED SPEAKER: (indiscernible).

1 SAM 7: Go ahead to Sam 7.

2 COMM 1: Any unit that's out there on the green channel
3 that needs any more assistance, answer up. Anybody on this
4 channel that needs any more police assistance, answer up.

5 35T130: 35 Tom 130.

6 COMM 1: Go ahead.

7 35M167: 35 Mary 167 from Sam 73.

8 COMM 1: 35 Tom 130, go ahead on the green.

9 35T130: Sneath and 280 on and off, there's only two of
10 us out here and it's a mess. We could use any help you can send
11 us.

12 UNIDENTIFIED SPEAKER: 167 (indiscernible).

13 35T130: Copy that.

14 COMM 1: Okay. 35 Tom 130, you were covered. Can you
15 try it again?

16 35T130: I have a couple Daly City CPAs coming up. I
17 think we should be okay. Can you double check on CHP to see if
18 they got the onramp from southbound 280 shut down to Sneath,
19 Connie?

20 COMM 1: Okay. We'll check. And confirm, you have two
21 Daly City units and what's your location?

22 35T130: Sneath Lane and southbound 280 on.

23 COMM 1: Thanks.

24 167: 167 to 7,3.

25 SAM 7: Go ahead.

1 167: Can you get a hold of Jeff and let him know that
2 the OES van is on Sneath, not on San Bruno Avenue.

3 SAM 7: Yeah, I think he just rolled by and the bus is
4 coming up Sneath right now to you.

5 167: Copy that.

6 COMM 1: Okay. 35 Tom 130, I have San Bruno Avenue at
7 280 closed off but not Sneath. Do you need that?

8 35T130: Yeah, I believe we need both, Connie.

9 COMM 1: Directions, confirm.

10 35T130: Affirmative. I think we're westbound Sneath,
11 we're coming up the Freeway trying to get up to the command post.

12 COMM 1: Westbound Sneath from 280 will be closed.

13 160: 1-6-0 to 1-5-6. I'm on San Bruno Avenue with our
14 bus. Do you want me to grab the OES on Sneath?

15 156: Negative. 73 advised the OES bus is on Sneath,
16 and the PI bus is going up when it's possible.

17 160: Confirm, no. I'm supposed to go get the bus on
18 Sneath.

19 156: I have no idea, Joe. Sorry.

20 35K116: County, 35 King 116.

21 COMM 1: Who's calling?

22 35K116: King 116.

23 COMM 1: Go ahead.

24 35K116: 2260 Kingston, he's refusing to leave. Make
25 note.

1 COMM 1: Voluntary evacuation at this time. Voluntary
2 only.

3 35K116: Copy that.

4 COMM 1: Units on this frequency, information for
5 closures, northbound 280 at 35's closed both directions, San Bruno
6 and 280 both directions, 280 and Sneath. Does anybody else need
7 any other road closures per the CHP? Does anybody need any other
8 road closures for anywhere?

9 35S44: 35 Sam 44.

10 COMM 1: 44.

11 35S44: 35 Sam 44 to Command.

12 COMM 1: 35 Sam 44, go ahead.

13 35S44: The Public Safety employee from the college
14 advised that they could open up their gymnasium as a shelter point
15 if we need it.

16 COMM 1: Evac unit, that's at the EOS, evac unit that's
17 at the EO.

18 30 Paul 22, Command. 30 Paul 22.

19 30P22: 30 Paul 22, go ahead.

20 COMM 1: How many people do you have at your location?

21 30P22: Fifteen to twenty.

22 COMM 1: I'm sorry. Is there anything close by there?
23 We're trying to find a close location but, 35 Sam 44, we're not
24 going to be able to use the college because we're not going to be
25 able to access.

1 30P22: (indiscernible).
2 COMM 1: You were covered. Go ahead.
3 30P22: It is Code 4 (indiscernible).
4 COMM 1: Okay. Paul 22, Code 4. Sam 44, do you copy?
5 35S44: Sam 44, negative. Come back.
6 COMM 1: You tell those folks thanks, but we're not
7 going to be able to get those people up there.
8 35S44: 10-4. We're going to head back to the command
9 post. We'll help coordinate that.
10 COMM 1: Okay. Staging. Okay. Copy.
11 35S44: 44, 10-9 on the staging area.
12 COMM 1: Staging, Command.
13 35S44: Staging.
14 COMM 1: (indiscernible) at the command post over here.
15 35S44: Broke, again.
16 COMM 1: (indiscernible) at the command post.
17 35S44: I'm en route back to the command post at this
18 time. We're at San Bruno Avenue and Claremont.
19 COMM 1: Staging, I need four officers to the law
20 enforcement command post at the gas station.
21 STAGING: 10-4.
22 35K116: 35 King 116.
23 COMM 1: 116.
24 35K116: 2200 block of Kingston and the 2400 block of
25 Lexington has been cleared.

1 COMM 1: 2200 block of Kingston, 2400 block of what
2 street?

3 35K116: Lexington.

4 COMM 1: Copy. Thank you.

5 34M2: 34 Mary 2. We're working the 2400 block of
6 Trenton.

7 COMM 1: Copy. 34 Mary 2 working the 2400 block of
8 Trenton.

9 36B10: 36 Boy 10.

10 COMM 1: 36 Boy unit.

11 36B10: 36 Boy 10, I'm on Vermont and Claremont. We're
12 starting to get a lot of people, not traffic, coming down this
13 way. If you could have pedestrians stopped please.

14 COMM 1: Do you need transport for evac?

15 36B10: Negative. There's a lot of foot traffic coming
16 down this way from people trying to look. We need the pedestrians
17 stopped.

18 COMM 1: Okay. Any unit that can respond to Fairmont or
19 Vermont and Claremont answer up. Vermont and Claremont.

20 36C2: 36 Charles 2, I'll head down that direction.

21 COMM 1: 36 Paul 2 is going to assist. Any other units?
22 I can get somebody down there if you need it?

23 2B6: 2 Boy 6, we need them.

24 36 Boy 10: 36 Boy 10, if you want to take North
25 Vermont, they're sneaking down that way. It's easier to keep them

1 back from up there.

2 COMM 1: 2 Boy 6, confirm you're at Vermont and
3 Claremont?

4 2B6: 2 Boy 6, affirm.

5 COMM 1: 36 Boy 2, 2 Boy 6 are at Claremont and Vermont.
6 36 Boy 10, is that okay?

7 36S3: 36 Sam 3, they're actually coming down from
8 Plymouth, down Vermont, down Claremont, et cetera, if there's any
9 free units up that way.

10 COMM 1: 36 Sam 3, do you have a division, a command
11 post that you could establish and just redirect people if I send
12 them to you?

13 36S3: I'm about two blocks away from that area. If
14 they could just come down Plymouth and set up at the cross
15 streets, they can (indiscernible).

16 COMM 1: Okay. But I need a sergeant out there to
17 redirect people. If I could call you Plymouth Command, can you
18 redirect people so you can be like the incident command post
19 there?

20 36S3: That's affirmative. I can work my way back up
21 there.

22 COMM 1: That would be really good. I'll send you, I'll
23 send you two units to Plymouth and Vermont.

24 30B36: 30 Boy 36.

25 COMM 1: 30 Boy 36.

1 2S50: 2 Sam 50, I could take a bunch of units down
2 there and take care of that.

3 COMM 1: 2 Sam 50, I'm going to call you then Plymouth
4 Command. Is that okay?

5 2S50: That's fine. I'll head down and I'll have 8 with
6 me.

7 COMM 1: Plymouth Command with 8. 30 Boy 36, go ahead.

8 25S44: 25 Sam 44.

9 COMM 1: Go ahead.

10 25S44: I'm sitting here at San Bruno Avenue and
11 Claremont, and there's a large crowd moving right back into the
12 area that we're trying to clear out.

13 COMM 1: I'm going to call you Claremont Command. Is
14 that okay? And then you can redirect your units there and how
15 many do you need?

16 25S44: Affirmative. I'll take Claremont Command. I
17 have three officers with me, and I'll assess it when I get there.
18 I'm going down the street right now.

19 COMM 1: Copy. Tell me how much you need. Plymouth
20 Command, can you let me know when you get there at what your cross
21 street is?

22 2S50: 2 Sam 50, copy.

23 STAGING: Command post, staging.

24 COMM 1: Go ahead.

25 STAGING: We need a marked unit to meet PG&E at Sneath

1 and Skyline to escort them into the area.

2 COMM 1: Copy. You have nobody at staging?

3 STAGING: I do. I'm just advising. We're going to send
4 a marked unit over there.

5 COMM 1: So you're working out of there, right?

6 STAGING: Affirm.

7 COMM 1: Okay.

8 35K116: Command, King 116.

9 COMM 1: Go ahead.

10 35K116: 2400 block of Trenton has been cleared.

11 COMM 1: 34 Mary 2, confirm, 2400 block of Trenton is
12 clear.

13 35K116: 35 King 116, it's clear.

14 COMM 1: Do you need to be reassigned?

15 35K116: Yeah. We've cleared the whole area.

16 COMM 1: Can you go to Claremont, Claremont and San
17 Bruno Avenue?

18 35K116: Affirm.

19 COMM 1: Sam 44, I've got two coming at you.

20 31B33: 31 Boy 33.

21 COMM 1: Go ahead, Boy 33.

22 31B33: Viewmont (ph.) and Claremont has been cleared.
23 I cleared them.

24 COMM 1: Okay. I need your call sign and the location
25 that's been cleared?

1 31B33: 31 Boy 33 at Viewmont, I'm sorry, Fairmont and
2 Claremont.

3 COMM 1: Fairmont and Claremont is clear. 31 Boy 33, do
4 you need an assignment?

5 31B33: If you have one, yeah, go ahead.

6 COMM 1: Go to, report to Claremont Command and meet
7 with 25 Sam 44, San Bruno Avenue and Claremont.

8 31B33: Copy.

9 K116: Command from King 116.

10 COMM 1: 116.

11 K116: I've got a squad of about eight or nine. So
12 where do you want us?

13 COMM 1: You've got eight or nine that you need to evac?

14 K116: No. PD.

15 COMM 1: You've got eight units. How about going to
16 Claremont Command at Claremont and San Bruno Avenue until they
17 tell me Code 4.

18 K116: Copy that, 49.

19 25S44: 25 Sam 44. 25 Sam 44.

20 COMM 1: 25 Sam 44.

21 25S44: I've got Claremont Command. I am currently at
22 Claremont and Sneath. So change the location, Claremont and
23 Sneath, and if I get a team of about three officers, that should
24 be sufficient, three to six officers.

25 COMM 1: Okay. Claremont Command is established.

1 They're at Claremont and Sneath. Repeating, Claremont and Sneath.
2 I need three officers. So King 116, can you come back to staging
3 at the command post and, 31 Boy 33, if you can respond to that
4 location.

5 22C1: 22 Charles 1, Charles 2, 97 on Sneath.

6 COMM 1: 22 Charles 1 and 2, you're on where?

7 31B34: 31 Boy 34, (indiscernible). What's your 10-20?

8 COMM 1: For units 22 Charles 1 and 2, what's your
9 location?

10 22C1: We're at Sneath and Claremont.

11 COMM 1: Okay. Sneath and Claremont. So Claremont
12 Command.

13 35B50: 35 Boy 50, we had to stop at San Bruno Avenue
14 and Shelter Creek. There's no traffic control. We'll be here.

15 COMM 1: Okay. You'll have to repeat that. San Bruno
16 Avenue and what? What's your call sign?

17 35B50: 35 Boy 50 at Shelter Creek, there's no traffic
18 control here. We're going to be doing traffic control.

19 COMM 1: Traffic control, and that's Boy 50, 5 0.

20 35B50: (indiscernible).

21 COMM 1: Crossing San Bruno Avenue. No, west crossing
22 Sneath.

23 35B50: We're on San Bruno Avenue at Shelter Creek Lane.

24 COMM 1: Shelter Creek and San Bruno, Boy 50 for traffic
25 control.

1 35K116: 35 King 116. We're back at the command post.
2 COMM 1: Your call sign at the command post?
3 35K116: 35 King 116.
4 COMM 1: Copy and confirm you're reporting to staging.
5 35K116: Copy.
6 DISPATCHER: Command, this is County on the green.
7 COMM 1: Claremont Command, can you confirm that you
8 have sufficient units on scene?
9 CLAREMONT COMMAND: Do you have traffic for Claremont
10 Command?
11 COMM 1: Do you have sufficient units on scene?
12 CLAREMONT COMMAND: Affirmative. The problem has
13 dissipated here. There's no longer a need for anybody at Plymouth
14 and Vermont area.
15 COMM 1: You'll be holding ground there until further
16 advised?
17 CLAREMONT COMMAND: Yeah, (indiscernible). There
18 doesn't appear to be any problem right now.
19 COMM 1: Plymouth Command, your status, Plymouth
20 Command?
21 PLYMOUTH COMMAND: Plymouth Command. We're unable to
22 get to that location. We had to turn back. So we will not be
23 able to help.
24 COMM 1: Okay. Are you going back to the command post
25 or what's your -- what are you going to do?

1 PLYMOUTH COMMAND: Right now we're midstreet on Glenwood
2 dealing with the traffic there.

3 COMM 1: South on Glenwood.

4 PLYMOUTH COMMAND: I'm sorry. Glenview.

5 COMM 1: Okay. Glenview and what's the cross street?

6 PLYMOUTH COMMAND: It's a big block. Probably about 200
7 yards up with (indiscernible).

8 COMM 1: Copy.

9 35M167: Command, 35 Mary 167. Command from 35 Mary
10 167.

11 COMM 1: Go ahead, Command.

12 35M167: I have San Fran bus at Sneath and 280 for evac.
13 Where would you like them, ma'am?

14 COMM 1: Standby.

15 35P1: 35 Paul 1.

16 SAM 7: Sam 7.

17 COMM 1: Standby all units. Sam 7. Standby all units.
18 Sam 7, go ahead.

19 SAM 7: 10-42.

20 COMM 1: All units, go ahead.

21 35P1: 35 Paul 1, can I?

22 COMM 1: 35 Paul 1, go ahead.

23 35P1: People that have been evacuated, what's their
24 location?

25 COMM 1: They're at Bayhill Shopping Center. Paul 22,

1 Paul 22.

2 D81: County, David 81.

3 COMM 1: David 81.

4 D81: We're setting up for evacuation at Bayhill
5 Shopping Center right now.

6 COMM 1: Let me know if you need San Fran bus, Mary
7 167, because we have one. We can put people up for shelter in
8 there.

9 D81: I would like one at least for standby at this
10 point. I don't have a large amount of people but who knows what
11 to expect.

12 COMM 1: All right. Mary 167, can you tell them to go
13 Bayhill Shopping Center, San Bruno and Cherry?

14 M167: I'm sorry, County. Bayhill and what?

15 COMM 1: San Bruno Avenue and Cherry at the Bayhill
16 Shopping Center, 10-87, 30 Paul 22 and David 81.

17 M167: San Bruno and Cherry, Mary's en route.

18 COMM 1: Copy.

19 3S50: County, 3 Sam 50, we're available if you need us.

20 COMM 1: Return to the command post, please.

21 3S50: Okey doke.

22 COMM 1: Confirm, staging.

23 Staging, can you report to the command post how many
24 units you have? Staging.

25 STAGING: Staging.

1 COMM 1: How many people do you have over there?
2 STAGING: Probably about 50.
3 COMM 1: 5 0?
4 STAGING: Affirmative.
5 25S44: 25 Sam 44.
6 COMM 1: Sam unit, go ahead.
7 25S44: Sam 44 at Plymouth or at Vermont Command.
8 COMM 1: Vermont Command.
9 25S44: I have all three San Mateo units with me and I
10 also have two Redwood City PD units with me. That will be 22
11 Charles 1 and 22 Charles 2. I've got a total of five officers of
12 the Sam unit. This area at Vermont appears to be secure at this
13 time. We're standing by.
14 COMM 1: Will traffic control in that area be sufficient
15 so we can clear those units or what do you think?
16 25S44: It doesn't appear to be a need for traffic
17 control at this intersection.
18 COMM 1: Return to the staging area please.
19 25S44: Copy that. We'll be returning to the staging
20 area.
21 COMM 1: Code 33 until further notice, code 33 unless
22 code 3.
23 Nora 36 and Nora 22, status check. Nora 36 and Nora 22
24 on 2300 block of Trenton, status check?
25 UNIDENTIFIED SPEAKER: (indiscernible) call.

1 COMM 1: Units Nora 36 and Nora 22, status check.
2 8N34: 8 Nora 34. I'll give them a call.
3 COMM 1: Thank you.
4 8N31: Nora 36 and 22 are at Charleston and Trenton.
5 COMM 1: Unit at Charleston, you were covered. Can you
6 repeat?
7 8N31: 8 Nora 31, 8 Nora 36 and 22.
8 COMM 1: Charleston and Trenton.
9 8N31: Charleston and Trenton.
10 COMM 1: Nora 31 and Nora 36 at Charleston and Trenton.
11 8N31: And Nora 22.
12 COMM 1: And Nora 22.
13 30D30: 30 David 30.
14 COMM 1: Go ahead.
15 30D30: 30 David 30. All the houses White Cliff Way
16 have been contacted.
17 COMM 1: White Cliff Way has been contacted, 10-4.
18 35 King 1 at Lexington and Kingston.
19 31 David 36, answer up, 31 David 36, confirm you're at
20 QAD and Claremont or 1780 Claremont.
21 30P3: 30 Paul 3.
22 COMM 1: 30 Paul 3.
23 30P3: I've got a relative that says they've got a
24 disabled person living in 181 Estates Drive, Mr. Michael Lazarri
25 (ph.). Has anybody gone there seeing that he won't be able to get

1 out by himself?

2 COMM 1: Paul 3, what's the location?

3 30P3: 1 8 1 Estates Drive.

4 COMM 1: We had Estates Court cleared earlier. Any unit
5 that was on Estates Court earlier, can you answer up?

6 24T6: 24 Traffic 6.

7 COMM 1: 24 Traffic 6.

8 24T6: We're at San Bruno Ave and Shelter Creek Way, and
9 we could use a couple more units down here for traffic control.

10 COMM 1: Okay. Any units that's en route back to the
11 command post that can take the assignment for traffic control at
12 San Bruno Avenue and Shelter Creek, answer up.

13 STAGING: Command, staging. Do you what CHP to go up
14 there?

15 COMM 1: Staging, Command. Can you send two officers
16 over to the command post? Staging, Command. Two officers please.

17 STAGING: 10-4.

18 COMM 1: Other units that can take the assignment at San
19 Bruno Avenue and Shelter Creek, answer up. Staging, Command.

20 STAGING: Staging.

21 COMM 1: We need two officers to go for traffic control,
22 San Bruno Avenue and Shelter Creek, San Bruno Avenue and Shelter
23 Creek, 87, with 24 Tom 6.

24 STAGING: 10-4. CHP will be on the way.

25 COMM 1: Copy, CHP.

1 30P3: 30 Paul 3. Just to confirm, 2200 block, all of
2 Charleston is clear.

3 COMM 1: 2200 block of what?

4 30P3: Charleston Drive is all clear.

5 COMM 1: 2200 block is clear. Any unit near the 2800
6 block of Crestmoor answer up. Any unit near the 2800 block of
7 Crestmoor answer up.

8 30M2: 30 Mary 2, 2600 block.

9 COMM 1: Okay. I need you to go to 2891 Crestmoor for
10 an elderly check, 2 8 9 1 Crestmoor.

11 30M2: Copy, 2891.

12 COMM 1: Any unit on Glenview in the 900 block, 900
13 block of Glenview, answer up.

14 Staging, Command. Staging, Command.

15 STAGING: Go ahead for staging. I'll relay.

16 COMM 1: Copy. I need an elderly check at 9 9 1
17 Glenview, 9 9 1 Glenview.

18 35S8: 35 Sam 8, I'll take a team of five there.

19 COMM 8: Team of five going to 9 9 1 Glenview.

20 35S8: Command from 35 Sam 8.

21 COMM 1: 35 Sam 8.

22 35S8: We're going to that Glenview address. Do you
23 know if we can get there from the Sneath side? Correction. The
24 San Bruno Avenue side.

25 UNIDENTIFIED SPEAKER: 8 (indiscernible) 81, I don't

1 think so. I'm at 880 and it goes higher as you go down the hill.

2 COMM 1: I don't have fire with me. So if there's fire
3 that's blocking, I can't tell you.

4 35S8: Copy.

5 COMM 1: You can get it off of San Bruno Avenue if it's
6 all clear.

7 31D4: 31 David 4.

8 COMM 1: 31 David 4, repeat.

9 31D4: 31 David 4, we're 97 on Glenview. Address again.

10 COMM 1: There's someone on Glenview.

11 31D4: Affirm. What's the address?

12 COMM 1: 9 9 1.

13 35S8: Command from 35 Sam 8. Confirm my team's not
14 going there.

15 COMM 1: I have 31 David 4 there. So you can return
16 back to the command post, to staging.

17 35S8: Copy that.

18 UNIDENTIFIED SPEAKER: (indiscernible).

19 COMM 1: Go ahead.

20 UNIDENTIFIED SPEAKER: I'm not (indiscernible). We're
21 on the 1100 block. We can't get through because the fire is right
22 in the midstreet. The other unit (indiscernible).

23 COMM 1: I don't know what street you're talking about.
24 Confirm on Crestmoor.

25 UNIDENTIFIED SPEAKER: Glenview, the welfare check you

1 just requested.

2 COMM 1: They're 97.

3 31D4: 31 David 4. (indiscernible) the 1100 block.

4 COMM 1: David 4, you're breaking. Can you try it
5 again.

6 31D4: We unable to access 991. We're on the 1100
7 block. We have to get it from the other side.

8 COMM 1: Okay. Copy. Unable to access.

9 35S8: 35 Sam 8, (indiscernible).

10 COMM 1: Staging, Command, staging.

11 STAGING: Staging.

12 COMM 1: How many do you have over there?

13 STAGING: CP, we'll get you a count here in a minute.

14 35M167: Command from 35 Mary 167.

15 COMM 1: 167.

16 35M167: 2490 Lexington, have you had any calls on it?

17 COMM 1: Not any calls that I'm aware of. We evaced the
18 2400 block of Lexington. That's been cleared.

19 35M167: I have a family down here saying now there's an
20 elderly gentleman who can't walk, in his nineties, at 2490 and
21 they were told to come up and get him by you guys. I was just
22 confirming. That's not the case.

23 COMM 1: That could be. I don't know where my paperwork
24 is. Are you on scene?

25 35M167: Negative, I'm at San Bruno and 280. The entire

1 2400 block has been evacuated?

2 COMM 1: Affirmative. Any unit near the 24, 2500 block
3 of Lexington answer up.

4 Staging, Command.

5 31D1: 31 David 1.

6 COMM 1: 31 David 1.

7 31D1: 31 David 1.

8 COMM 1: 31 David 1, are you in the area of the 2500
9 block of Lexington where you can check an elderly?

10 31D1: Probably I can. I'm only a block away.

11 COMM 1: Okay. 2490, 2 4 9 0, elderly, non-ambulatory,
12 if you could do a check please. I had a report that the 2400
13 block was cleared earlier but he may have not answered the door.

14 31D1: 10-4, 2492.

15 COMM 1: 2 4 9 0, confirm.

16 Any unit at Alpine and San Bruno Avenue answer up. 30
17 Paul 9, are you still there?

18 35 Sam 80.

19 35S80: Go ahead. Sam 80.

20 COMM 1: Are you still out and about or are you at
21 staging?

22 35S80: We're trying to walk down there but I don't know
23 if we're going to make it. We're going to try but the fire's not
24 giving us much help here either.

25 COMM 1: Okay. Confirm you're team of 5, I have an

1 assignment.

2 35S80: Well, we were going to 991 Glenview. If you
3 want us to reroute, we will.

4 STAGING: Command, staging.

5 COMM 1: Yeah, I have 31 David 4 at 991. We're going to
6 have to go around unless you have a better access.

7 35S80: We can see it from where we're at, but I don't
8 know if we're going to be able to access it until we get closer.
9 We're already on the (indiscernible) 900 block.

10 COMM 1: Up San Bruno Avenue?

11 35S80: No, on Glenview.

12 COMM 1: You are coming off of San Bruno Avenue though?

13 35S80: Affirmative.

14 COMM 1: Okay. And, David 4, confirm, you can't access
15 from San Bruno Avenue. You've got to go Sneath.

16 31D4: Negative. We're on the opposite Sneath Lane
17 side. We're on the 1100 block of Glenview.

18 COMM 1: Okay. Sam 80, could you try then the 991
19 address off of San Bruno Avenue and advise. David 4, if you could
20 just stay at your location until we advise.

21 35S80: 35 Sam 80, (indiscernible).

22 COMM 1: Any units anywhere ready for assignments?

23 STAGING: Command, staging.

24 COMM 1: Okay. I need five for an assignment.

25 STAGING: Go ahead. Command, staging. We have squads

1 ready to go. So whenever you need us.

2 Squad 2, can you copy that?

3 SQUAD 2: Squad 2, go ahead.

4 35S80: Command from 35 Sam 80.

5 COMM 1: Who's calling?

6 35S80: 35 Sam 80, 991 is inaccessible, fully engulfed.

7 COMM 1: Okay. I'll check with fire to see whether or

8 not they did a knock on it.

9 All units be advised that we're getting orders from the

10 command post that it is now mandatory evacuation for certain

11 areas. I will advise further, but mandatory evacuation for

12 certain areas.

13 Staging, the assignment for a mandatory evac at 1155

14 Fairmont, 1 1 5 5 Fairmont, a mandatory evac.

15 STAGING: 1 1 5 5 Fairmont, copy.

16 SQUAD 2: Squad 2 will take that.

17 COMM 1: Confirm, Squad 2 will take that Fairmont.

18 STAGING: Squad 2, can you answer up on that one please?

19 34M2: 34 Mary 2, 2891 Crestmoor's clear of the elderly.

20 COMM 1: 2891 Crestmoor's clear of elderly.

21 34S4: 34 Mary 2 from 34 Sam 4. If you're not on

22 detail, I need you to meet me at the command post, both you and

23 the (indiscernible).

24 34M2: Mary 2 en route.

25 COMM 1: I need the call sign that's going to 1155

1 Fairmont. Call sign that's going to 1 1 5 5 Fairmont answer up.
2 STAGING: Staging, that will be Squad 4. Squad 4.
3 COMM 1: Squad 4. Confirm you're now forming a team.
4 SQUAD 4: Affirmative.
5 SQUAD 2: County, Squad 2.
6 COMM 1: 2.
7 SQUAD 2: We're heading over to 1155 Fairbanks or
8 Fairfield, eight man unit.
9 COMM 1: Confirm, you're going to 1155 Fairmont and
10 you're an eight man unit?
11 SQUAD 2: Affirmative.
12 COMM 1: Staging, confirm that you've Squad 2 going to
13 Fairmont instead of Squad 4.
14 STAGING: Negative. Squad 2, stay in the staging area.
15 Squad 4 will be going to Fairmont.
16 COMM 1: You've got Squad 4 going to Fairmont. Squad 2
17 return to staging.
18 SQUAD 2: Copy.
19 SQUAD 4: Squad 4. Can you send us the number on
20 Fairmont. We're 97.
21 COMM 1: 1 1 5 5, 1155.
22 SQUAD 4: 10-4.
23 S7: King 19, Sam 7. King 19, Sam 7. King 19, Sam 7.
24 COMM 1: Sam 7, are you calling me?
25 S7: Sam 7 calling to King 19.

1 COMM 1: All units code 33, I have a code 3 assignment.

2 Standby.

3 SQUAD 4: Command Post, Squad 4.

4 COMM 1: 4, standby unless code 3. Any unit near
5 Charleston and Renton, Charles and Renton, I have a code 3
6 assignment.

7 72P3: 72 Paul 3 at Thompson.

8 COMM 1: 72 Paul 3, Charleston and Renton is the street
9 that I've been given. I'll verify the address. I have a report
10 of looters at Charleston and Renton -- Trenton. Confirm,
11 Charleston and Trenton.

12 72P3: Myself, 32 Paul 2 and Paul 8 and 34 Union 8 are
13 97.

14 COMM 1: 34 -- what's the call sign for the 34 unit?

15 72P3: Union 8.

16 COMM 1: Okay. I'm going to call you the Charleston
17 Unit, Charleston Unit.

18 72P3: 10-4, copy.

19 COMM 1: Is someone doing the elderly check at Glenview?
20 Fire advised they were unable to confirm occupancy at 991
21 Glenview. You can clear that area.

22 35S80: Clear and we're returning back to staging.

23 COMM 1: Squad 4, go ahead, command.

24 SQUAD 4: Squad 4. There is no 1155 Fairmont.

25 STAGING: Squad 4, did you copy? There is no 1155

1 Fairmont.

2 COMM 1: We're checking.

3 UNIDENTIFIED SPEAKER: Negative, it's not a good
4 address.

5 COMM 1: Okay. We're checking. I see. I see Fairview,
6 but hold on. Is there any unit at San Bruno and 380 on traffic
7 post, San Bruno and 380, besides Officer Baker?

8 35M167: 35 Mary 167 is with Officer Baker, go.

9 COMM 1: Okay. Mary 167, can you assume his assignment.
10 He needs to be relieved.

11 35M167: At this particular moment, no, I'm at 280. I
12 just come down there to help him out with something. Do you have
13 anybody else?

14 COMM 1: Okay. Are you at San Bruno and 280?

15 35M167: Yeah, affirm, and Joe Bob was just a little bit
16 east of me. I gave him help with something.

17 COMM 1: Okay. And we need to have somebody relieve
18 him. Confirm, and what was your assignment?

19 35M167: I'm San Bruno Avenue at the (indiscernible).

20 35M130: 35 Mary 130.

21 COMM 1: 35 Mary 130. 35 Mary 130, are you calling me?

22 35M130: Affirmative. I'm with 35 Mary 167.

23 COMM 1: Copy.

24 30D30: 30 David 30.

25 COMM 1: Go ahead.

1 30D30: The residence at 2 4 9 0 Lexington was
2 evacuated.

3 COMM 1: 30 David 30, you're evacuating 2 4 9 0
4 Lexington.

5 30D30: They're already evacuated. We're clear there.

6 COMM 1: Okay. 2490 Lexington is clear.

7 COUNTY: Command Post, County (indiscernible).

8 COMM 1: County.

9 COUNTY: We have a request. Can you request assistance
10 with evacuation at 2 1 0 1 Rollingwood?

11 COMM 1: Mary 167, can you handle that? Mary 167, at
12 2101 Rollingwood, 2 1 0 1 Rollingwood, for evac.

13 35M167: I'm at -- relieving Officer Baker to clear him
14 up for you guys. I'm close. So negative.

15 COMM 1: Okay. Mary 130, can you handle it?

16 35M130: Negative, we're overwhelmed as it is here.

17 SQUAD 5: Squad 5 will handle it.

18 COMM 1: Squad 5 is handling 2101 Rollingwood.

19 COUNTY: County copies.

20 COMM 1: Unit.

21 COUNTY: County Control copies the 2101 Rollingwood.

22 COMM 1: 24 Tom 6, confirm you're still at San Bruno
23 Avenue and Shelter Creek. 24 Tom 6.

24 30D30: 30 David 30.

25 COMM 1: 30 David 30.

1 30D30: Did you have anything more regarding those
2 looters at Charleston and Trenton?

3 COMM 1: That's all we have.

4 30D30: 10-4, we're free. There's about 10 officers
5 floating in the area. Nothing seen so far.

6 COMM 1: Okay. We're getting these random reports.
7 Squad 4.

8 Copy, no looters at Charleston and Trenton, no looters
9 at Charleston and Trenton.

10 STAGING: Squad 6.

11 COMM 1: Squad 6.

12 STAGING: Squad 6, answer up.

13 SQUAD 6: Squad 6.

14 STAGING: Report over to the van please.

15 SQUAD 6: 10-4.

16 COUNTY: Command Post from County Control on the green.

17 COMM 1: Go ahead, County.

18 COUNTY: We've got the off duty personnel calling in
19 here. Do you want them to respond directly to the staging area?

20 COMM 1: Affirm, yes, all off duty responds to the
21 staging area.

22 COUNTY: Control, copy. All off duties respond to the
23 staging area.

24 UNIDENTIFIED SPEAKER: (indiscernible).

25 COMM 1: (indiscernible).

1 UNIDENTIFIED SPEAKER: Could you send 21 Paul 26 maybe
2 or Robert 26 and Paul 1 to the Command Center please.

3 COMM 1: Done.

4 Squad 4, come in.

5 SQUAD 4: Squad 4.

6 COMM 1: I'm unable to verify the Fremont location or
7 Fairmont location. So you can return to the command post.

8 SQUAD 4: Copy. We're assisting fire to set up some
9 equipment here for the (indiscernible).

10 COMM 1: At what location?

11 SQUAD 4: 1100 block Fairmont.

12 SQUAD 5: Squad 5, come in.

13 COMM 1: Squad 5.

14 SQUAD 5: Confirm the 10-20 on Rollingwood please.

15 COMM 1: 2 1 0 1, 2 1 0 1.

16 21 David 4, your status?

17 21D4: 21 David 4.

18 COMM 1: Your status?

19 21D4: We're standing by at the 1100 block of Glenview.

20 SQUAD 5: Squad 5, we're 97 on Rollingwood.

21 COMM 1: Squad 5 on Rollingwood.

22 35 Sam 80, confirm you're at staging.

23 35S80: Affirmative.

24 SQUAD 5: Squad 5, come in.

25 COMM 1: Squad 5.

1 SQUAD 5: Rollingwood's been handled. We're clear.
2 COMM 1: 10-4, you can return to the command post.
3 SQUAD 5: Copy.
4 31D9: 31 David 9.
5 COMM 1: 31 David 9.
6 31D9: I have a male here who is claiming there's an
7 elderly disabled male at 3726 Concord Way.
8 COMM 1: 3726 Concord.
9 SQUAD 5: Squad 5, we're still out and about. We'll
10 handle.
11 31D9: By the way, he is unable to move.
12 COMM 1: Copy. Squad 5 handling 3726 Concord.
13 31D9: 2 7 3 6, 2736.
14 COMM 1: 2736 Concord, copy. Copy, Squad 5.
15 SQUAD 5: Copy that.
16 COMM 1: Copy.
17 SQUAD 5: Squad 5, 97 on Concord. We have to turn
18 around.
19 COMM 1: 31 Boy 36, 31 Boy 36 and 31 Boy 6. 31 Boy 36,
20 31 Boy 36.
21 31B36: Go ahead, 31 Boy 36.
22 COMM 1: What's your location?
23 31B36: I'm at Post 4.
24 COMM 1: Are you still on (indiscernible) block of
25 Fairmont.

1 UNIDENTIFIED SPEAKER: Comm 1, can you hold traffic?
2 COMM 1: 31, priority traffic.
3 UNIDENTIFIED SPEAKER: (indiscernible).
4 COMM 1: Unit with priority traffic (indiscernible).
5 SQUAD 5: This is Squad 5, come in.
6 COMM 1: Squad 5.
7 SQUAD 5: We gained entry into the residence on Concord,
8 and it's clear (indiscernible).
9 COMM 1: Copy, 2736 Concord is clear.
10 SQUAD 6: Squad 6 to command post. Squad 6 to command
11 post.
12 COMM 1: Squad 6.
13 SQUAD 6: We're lining up at the staging area.
14 COMM 1: Lining up where?
15 SQUAD 6: At the staging area, by our DUI bus.
16 COMM 1: Standby.
17 SQUAD 5: Command, Squad 5.
18 COMM 1: Squad 5.
19 SQUAD 5: (indiscernible).
20 COMM 1: Affirmative. I copy 2736 Concord is cleared.
21 31D9: 31 David 9.
22 COMM 1: 31 David 9.
23 31D9: I'll advise the family member.
24 COMM 1: Thank you.
25 35P180: County, 35 Paul 180.

1 COMM 1: 35 Paul 180.

2 35P180: I was just advised by medics, they would like
3 to know if 2736 Concord was cleared or any attempt to clear it?

4 COMM 1: 2736 Concord is cleared.

5 K116: 180, King 116. We made entry and checked the
6 whole house. It's clear.

7 35P180: 10-4, I'll advise the medics.

8 COUNTY: 31 Lincoln 1 from County Control. Switch to
9 your channel 5, 35 Lincoln 1, switch to channel 5.

10 35L1: Copy.

11 COMM 1: Staging, Command.

12 STAGING: Staging.

13 COMM 1: Do you have 35 King 116 over there?

14 STAGING: He's Squad Leader of Squad 5, and he's out and
15 about.

16 COMM 1: Okay.

17 35K116: 35 King 116, command call me.

18 COMM 1: (indiscernible).

19 31D9: 31 David 9.

20 COMM 1: Who's calling?

21 31D9: 31 David 9.

22 COMM 1: 31 David 9.

23 31D9: We have some subjects here claiming that they
24 might have some family members on the 1100 block of Glenview. Can
25 we confirm that that has been cleared?

1 COMM 1: 31 Boy 33 was on Glenview. It has been
2 cleared.

3 31D9: 10-4.

4 COMMAND POST: Command Post, San Bruno.

5 COMM 1: San Bruno.

6 COMMAND POST: Command Post, Cottonwood, the 2850 block
7 affected by the evac. I have a subject on oxygen at 2850
8 Cottonwood.

9 SQUAD 5: Squad 5, we can take that also. We're still
10 out.

11 COMMAND POST: Copy that. Subject on oxygen. Please
12 advise (indiscernible). I'll get back to him.

13 COMM 1: Covering at 2850 Cottonwood. Do you have
14 additional?

15 COMMAND POST: It's an 80-year-old male on oxygen.

16 COMM 1: Copy.

17 UNIDENTIFIED SPEAKER: 167, 73.

18 35M167: Go ahead.

19 UNIDENTIFIED SPEAKER: Where are you at?

20 35M167: 130 and myself are at San Bruno and northbound
21 280 on and San Bruno and 280 off.

22 UNIDENTIFIED SPEAKER: 10-4. We've got relief coming
23 your way.

24 35M167: Copy that. 73, we've got 2 PAs out here with
25 us as well.

1 STAGING: Command, staging.

2 COMM 1: Staging, go ahead.

3 STAGING: It will be Squad 7 that will be going to

4 relieve the Mary units at San Bruno and 280.

5 COMM 1: Copy, Squad 7 to relieve at San Bruno and 280.

6 SQUAD 5: Command, Squad 5. You copy we're going to

7 handle Cottonwood, correct?

8 COMM 1: I have you going to 2850 Cottonwood.

9 STAGING: Command Post, Squad 5 is going to what

10 address?

11 COMM 1: 2850 Cottonwood, 2 8 5 0, you're looking for a

12 80-year-old male on O2.

13 STAGING: 10-4.

14 Squad 5, staging.

15 SQUAD 5: Go ahead, Squad 5.

16 STAGING: When you clear that detail, return to staging

17 please.

18 SQUAD 5: Copy.

19 SQUAD 7: Squad 7.

20 COMM 1: 7. Squad 7 calling.

21 P161: Paul 161, King 1 assisting.

22 UNIDENTIFIED SPEAKER: (indiscernible).

23 P161: We're waiting for you at Briarwood and Sneath.

24 K116: King 116, 161.

25 UNIDENTIFIED SPEAKER: (indiscernible).

1 UNIDENTIFIED SPEAKER: Attention all units on the green.
2 Any unit or officer assigned to a post location, switch to Tac 2.
3 Any officer or unit assigned to a post location, switch to Tac 2,
4 and standby for roll call.

5 SQUAD 5: Command, Squad 5. Command, Squad 5. Can we
6 get a 10-42 to 2850?

7 COMM 1: Command, copy.

8 UNIDENTIFIED SPEAKER: Any unit requesting
9 (indiscernible).

10 SQUAD 5: Squad 5 (indiscernible).

11 COMM 1: Squad 5.

12 OES99: OES 99 on the green.

13 COMM 1: OES 99, go ahead.

14 OES99: Southside, looking for OES 2 because AMG 1, I
15 don't know if he is monitoring the green or not.

16 SQUAD 5: Command, Squad 5. It's an 80-year-old male on
17 oxygen. He's gravely ill.

18 COMM 1: I copy that, Squad 5.

19 UNIDENTIFIED SPEAKER: (indiscernible) all units on the
20 green up here. If you're at a traffic post, Post 1, 2, 3, 4, 5,
21 6, 7, 8 or 9, I need you to switch to Tac 2 so we can account for
22 you and work on relief. All traffic post units switch to Tac 2.

23 OES18: County, OES 18.

24 COUNTY: OES 18, go ahead.

25 OES18: I've got a woman down on the sidewalk on San

1 Bruno, west of Crestmoor. In her 30s, conscious and breathing at
2 this time.

3 COUNTY: Unit requesting medics. San Bruno and what?

4 COMM 1: San Bruno Avenue, west of Crestmoor, 30-year-
5 old female, conscious, breathing.

6 OES18: On the south sidewalk.

7 COMM 1: Copy.

8 Staging, Command. Staging, Command. Staging, Command.

9 Any unit out in the field that's ready for an assignment answer
10 up.

11 30P10: 30 Paul 10, at Claremont and Plymouth.

12 COMM 1: Closer to Ridgeway or Glenview?

13 30P10: Closer to Sneath Lane, not on the Glenview side.

14 COMM 1: Okay. I have an assignment on Ridgeway. Is
15 that within your proximity? 30 Paul 10, can you handle an
16 assignment on Ridgeway?

17 30P10: I can get it, go ahead.

18 COMM 1: Elderly check at 2648 Ridgeway, 2 6 4 8
19 Ridgeway.

20 30P10: Just a welfare check.

21 COMM 1: Affirmed.

22 30P10: Copy. I'm on it.

23 COMM 1: Any other unit closer to the 1100 block of
24 Glenview answer up.

25 30P14: 30 Paul 14, I'm on 1100 Glenview.

1 COMM 1: Elderly check at 1136, 1 1 3 6.
2 30P14: 10-4
3 COMM 1: This is a wheelchair-bound elderly.
4 UNIDENTIFIED SPEAKER: Just repeating, 1 1 3 6.
5 30P14: We're at 1136 Glenview.
6 COMM 1: I have a unit on the scene at 1136. What's
7 your call sign?
8 30P14: 30 Paul 14.
9 COMM 1: 30 Paul 14 is at 1136 Glenview. I need a unit
10 for 181 Estates, 1 8 1 Estates. Anybody available?
11 35S81: 35 Sam 81 is on Estates Court.
12 COMM 1: 35 Sam 81, this is another welfare check,
13 possible 51-50 at that location. It had been cleared earlier,
14 about two hours ago, but we're not sure whether or not this is
15 current or dated information.
16 35S81: Address again.
17 COMM 1: 181 Estates, 1 8 1 Estates.
18 35S81: 10-4, 97.
19 COMM 1: Copy.
20 30P14: 30 Paul 14.
21 COMM 1: 14.
22 30P14: 1136 is clear. There was a subject earlier but
23 we got her out with a wheelchair but we checked again, and there's
24 no one in there.
25 COMM 1: Copy. Thank you. 1136 Glenview is clear.

1 SQUAD 5: Command, Squad 5.

2 COMM 1: Squad 5.

3 SQUAD 5: Just confirming, we have a 10-42 and what's

4 our location.

5 COMM 1: Yeah, that's San Bruno Avenue west of

6 Crestmoor. Squad 5, affirm, that's the one at San Bruno Avenue

7 west of Crestmoor.

8 SQUAD 5: Negative. We're on the one on Cottonwood.

9 COMM 1: Cottonwood also.

10 30P9: 30 Paul 9.

11 COMM 1: 30 Paul 9.

12 30P9: (indiscernible) 151 Yorkshire (indiscernible).

13 COMM 1: Copy.

14 35S81: 35 Sam 81.

15 COMM 1: Sam 81.

16 35S81: 97 to 181, same. No response. Anything

17 further?

18 COMM 1: We're getting all this data from Command, and I

19 don't know the source.

20 35S81: 10-4. There's no response. I'll be clear

21 (indiscernible).

22 COMM 1: Copy. You can return to staging. Sam 81,

23 confirm that your previous assignment was (indiscernible) Command.

24 I can't remember.

25 35S81: I was posted on Glenview. I'm going to head

1 back.

2 COMM 1: Is there anybody near Plymouth that could take
3 an elderly check at 2660 Plymouth, 2 6 6 0.

4 30K12: 30 King 12, I can take it. Confirm the number.

5 COMM 1: 2 6 6 0 Plymouth.

6 30K12: Copy. I have 30 Paul 9 with me as well.

7 COMM 1: Is Yorkshire clear?

8 30P9: Negative. I'm not with King 12.

9 COMM 1: I couldn't copy. Say that again.

10 30P9: I am not with 30 King 12. I'm coming 97 on
11 Yorkshire.

12 COMM 1: 30 Paul 9 is on Yorkshire. King 12, can you
13 advise who you have?

14 30K12: Yes, I've got 30 Paul 10 with me.

15 COMM 1: Copy.

16 SQUAD 5: Command, Squad 5. We're clear, and we're
17 going to return back to staging.

18 COMM 1: Copy, return to staging. Squad 5, the
19 ambulance arrived?

20 SQUAD 5: Medics are 97.

21 COMM 1: Okay. Thanks.

22 30 Paul 10, confirm that Ridgeway was clear.

23 30P10: 30 Paul 10, 10-9.

24 COMM 1: 2648 Ridgeway was clear?

25 30P10: That wasn't us. That was 30 Paul 9.

1 COMM 1: Squad 5 on assignment.

2 SQUAD 5: Okay.

3 COMM 1: 1 2 5 0 Claremont, 1 2 5 0 Claremont, an
4 elderly check.

5 SQUAD 5: Copy that, 1 2 5 0 Claremont.

6 30P10: 30 Paul 10.

7 COMM 1: 30 Paul 10.

8 30P10: 2660 Plymouth, the elderly check, she's okay.
9 She's code 4, doesn't need assistance.

10 COMM 1: Code 4 at 2660 Plymouth. Code 4.
11 Paul 22 at the evac center. Paul 22.

12 30P22: Go ahead.

13 COMM 1: How many evacuees do you have there?

14 30P22: I estimate about 100.

15 COMM 1: Have you made any attempt to log any of the
16 addresses that they've evaced from?

17 30P22: The Sheriff's Office command post, they've been
18 doing that.

19 COMM 1: Who's been doing that?

20 30P22: The Sheriff's Office command post, the rescue.

21 COMM 1: Are they with you?

22 30P22: Affirmative.

23 COMM 1: Okay. Can -- standby.

24 SQUAD 5: Squad 5, we're 97. No answer at the front.

25 COMM 1: Squad 5 is on scene at 1250 Claremont. No

1 answer.

2 SQUAD 5: Everyone is cleared. Secure.

3 COMM 1: Secure, cleared. Return to staging.

4 Paul 22, can you ask the Sheriff's people there if they
5 have a phone number?

6 30P22: Copy. I'll ask.

7 COUNTY D521: County D521.

8 COMM 1: Go ahead.

9 COUNTY D521: Yeah, the (indiscernible) Dan Bennett.
10 They have radio communication with Jeff who has that information.

11 COMM 1: I need to know if there's a phone number there.

12 COUNTY D521: I'm en route there. I'll be there in
13 about 5 minutes. I'll --

14 COMM 1: Paul 22's checking. She's already there.

15 Charles 1, Command, Charles 1.

16 C1: Go ahead.

17 COMM 1: Return to Command please.

18 C1: I'm on my way.

19 30P22: 30 Paul 22.

20 COMM 1: Go ahead.

21 30P22: They're advising no phone number at this time.

22 COMM 1: Okay. Thanks.

23 COUNTY D521: County D521.

24 COMM 1: D521.

25 COUNTY D521: If you can give her your number, I'll give

1 you a call when I get there. I'll be there in about five.

2 COMM 1: Okay. Just let me know when you get there, and
3 then we'll organize. What we're trying to do is get the addresses
4 of the evacuees to the San Bruno Dispatch Center.

5 COUNTY D521: 10-4.

6 30P9: 30 Paul 9.

7 COMM 1: Paul 9.

8 30P9: The elderly is actually asleep at Yorkshire. She
9 has two caregivers here to take care of her, and the house is not
10 downwind of any smoke, none to the fire.

11 COMM 1: Copy. Code 4 on Yorkshire. And, Paul 9, you
12 checked the 2648 Ridgeway already?

13 30P9: Negative. I can head there and check it.

14 COMM 1: Affirm please.

15 30P9: Copy.

16 COMM 1: King 12 or Paul 10, confirm you're clear on
17 Plymouth.

18 32P10: 32 Paul 10. We're clear. Do you need
19 something?

20 COMM 1: Confirm you're clear.

21 32P10: Yeah, I'm clear. I'm footing that area just
22 keep to an eye on this side. There's not many officers over here.

23 COMM 1: 10-4.

24 SQUAD 5: Squad 5, Command. We 97 back at the staging.

25 COMM 1: Squad 5, 10-4.

1 Any unit out and about ready for an assignment on
2 Claremont.

3 31B34: 31 Boy 34 on the 1200 block of Claremont. What
4 have you got?

5 COMM 1: 31 Boy 34, elderly check at 1 6 9 0, 1690, and
6 1750, 1 7 5 0.

7 31B34: 1690 and 1750, copy.

8 COMM 1: 31 Boy 34, you can 10-22 the 1690, 10-22 and
9 just respond to the 1750 address.

10 31B34: 1750, copy.

11 31K2: 31 King 2, I'm with 31 Boy 34.

12 COMM 1: 31 King 2, 10-4.

13 COUNTY D521: County D521.

14 COMM 1: IC Command, IC Command, respond to the command
15 post, Chief Telford, command post, please.

16 UNIDENTIFIED SPEAKER: 35 Mary 130, 156.

17 UNIDENTIFIED SPEAKER: Gary 176.

18 COMM 1: Chief Telford into the Commander. We need you
19 at the command post, code 2 1/2, Chief Telford, command post, code
20 2 1/2.

21 30D30: 30 David 30.

22 COMM 1: David 30.

23 30D30: Can we confirm whether or not it's still
24 mandatory evacuation around Crestmoor?

25 COMM 1: Standby. I'll advise.

1 35D179: 35 David 179.

2 COMM 1: Paul 30, we don't have any mandatory areas or
3 locations, mandatory evacs at this point.

4 30D30: Copy.

5 COMM 1: 35 David 179, go ahead.

6 35D179: We've been flagged down on an elderly sister
7 check at 2 4 2 5 Crestmoor. Do you know if that area has been
8 checked? Sorry, I guess I'm supposed to be on the tac. Do you
9 want me to switch to that?

10 COMM 1: No, we don't have it, 2891 Crestmoor is the
11 only location that's been cleared.

12 35D179: Do we have a group that can check that?

13 30D30: 30 David 30, we're 97 at 2425 Crestmoor.

14 COMM 1: 30 David 30, 10-4.

15 31B34: (indiscernible) 1750 Claremont.

16 COMM 1: 31 Boy 34, 31 King 2, at 1750 Claremont.

17 K19: King 19, 10-7.

18 30P9: 30 Paul 9.

19 COMM 1: 30 Paul 9.

20 30P9: Welfare check, the correct address on Ridgeway is
21 2641, it's code 4. The elderly male is going to call his
22 (indiscernible).

23 K19: King 19, 10-7.

24 COMM 1: Okay. 30 Paul 9, I have confirmed that you
25 have confirmation on the address because I had 2648.

1 30P9: Affirm. That address wasn't it. We located the
2 correct address, 2641. That was confirmed with San Bruno PD.

3 COMM 1: Okay. Thank you.

4 SAM 7: 30 King 19, Sam 7.

5 30P9: 30 Sam 7, 30 Paul 9. I'll try and get a hold of
6 him. He might be on the primary.

7 31K2: 31 King 2. The house is clear at 1750 Claremont.

8 COMM 1: 1750 Claremont is clear.

9 30D30: 30 David 30.

10 COMM 1: David 30.

11 30D30: 2 4 2 5 Crestmoor is all dark and secure.

12 There's an X out front indicating it's already been checked. It
13 doesn't look like anyone's home.

14 COMM 1: 10-4.

15 COUNTY B768: County B768.

16 COMM 1: B768.

17 COUNTY B768: There were two elderly females at 2425
18 Crestmoor evacuated a couple of hours ago.

19 COMM 1: Copy. Thank you.

20 Units close to the 1200 block of Claremont answer up.

21 Staging, Command. Staging, Command.

22 STAGING: Go ahead, this is staging on the green.

23 COMM 1: Can you advise for all your units at staging
24 that anybody that was assigned a dayshift is clear. DayshifTERS
25 can clear.

1 STAGING: 10-4, copy. Dayshifters can clear.
2 COUNTY: Command Post from County on the green.
3 COMM 1: Who's calling the command post.
4 COUNTY: County's calling the command post.
5 COMM 1: County.
6 COUNTY: I've got Sam 10's bus driver with two buses at
7 Claremont and Sneath for about an hour. He was requested there by
8 31 Sam 10. He's never seen anybody show up yet. Is there a need
9 for them still?
10 COMM 1: Sam 10's buses.
11 COUNTY: Two Sam 10 buses at Sneath and Claremont.
12 COMM 1: Okay. Standby.
13 Paul 22, Command.
14 P22: Paul 22.
15 COMM 1: At this point, do you have any necessity for
16 buses at your location?
17 P22: I'm working on (indiscernible) right now. I'll
18 have them over there in a minute.
19 COMM 1: Do they have room in that parking lot where
20 they can at least just stage down there for now?
21 P22: San Bruno Avenue is where the other buses are.
22 COMM 1: San Bruno Avenue, they have access from?
23 P22: Affirm.
24 COMM 1: County, command post.
25 COUNTY: Fire to County.

1 COMM 1: Can you have those buses go down to the
2 intersection of Cherry and San Bruno Avenue. The evac center is
3 nearby. They're trying to determine whether or not they need
4 them, but at least they're in closer proximity if they do.

5 COUNTY: San Bruno and Cherry.

6 31S6: 31 Sam 6 to command post.

7 COMM 1: 31 Sam 6.

8 31S6: I'm with some traffic control units at Cherry and
9 Sneath, and I'm checking in to see if they are still needed here
10 because the road is closed off at 280 and Sneath, and if you'd
11 like, we can move them up there. This is an extra blockage that
12 we don't need.

13 COMM 1: Okay. We're recapitulating all the post
14 locations at this point and trying to verify who's where and
15 what's needed. So I will relay that and let you know.

16 31S6: Okay.

17 UNIT 3: Unit 3, Central.

18 COMM 1: Call sign and go head.

19 UNIT 3: Unit 3. We have -- it looks like someone
20 jumped the fence here at the house at 2260, and we're going to be
21 checking the rear of that residence also.

22 COMM 1: Okay. I'm sorry. I need your call sign and
23 what was the address?

24 UNIT 3: Unit 3, and it's 2260 Kingston.

25 COMM 1: Copy. 2260 Kingston.

1 31 Sam 6, that traffic post at Cherry and Sneath can
2 clear. The traffic post at Cherry and Sneath answer up.
3 31S6: Got it.
4 COMM 1: 31 Sam 6, Command. 31 Sam 6.
5 31S6: Go ahead.
6 COMM 1: You can have that unit at Cherry and Sneath
7 clear and return to the command post or staging.
8 31S6: 10-4. Thank you.
9 UNIT 3: Unit 3 to Central.
10 COMM 1: Unit 3, go ahead, this is Command.
11 UNIT 3: We're now checking 2270. Hold on.
12 COMM 1: Copy.
13 31D9: 31 David 9.
14 COMM 1: David 9.
15 31D9: Myself and 31 David 10, we're returning to our
16 city.
17 COMM 1: 31 David 9 and 31 David 10 returning to your
18 city. 10-4.
19 UNIT 3: Unit 3, we're clear, 10-4.
20 COMM 1: Unit 3 is clear at 2270 Kingston.
21 31K2: 31 King 2.
22 COMM 1: 31 King 2.
23 31K2: Are you guys looking for any confirmed 10-55
24 information?
25 COMM 1: A VFO, affirmative.

1 31K2: 10-4, the number.
2 COMM 1: Standby.
3 30B31: 30 Boy 31 on the green.
4 COMM 1: Unit calling?
5 30B31: 30 Boy 31 on the green.
6 COMM 1: 31.
7 30B31: I'm going to evacuate from post over at Bayhill.
8 Are you clearing dayshift?
9 COMM 1: Affirmative. Any dayshift unit can go 10-7.
10 30B31: Copy that, 10-7.
11 COMM 1: 30 Boy 31 is 10-7. King 2, ready for the
12 number?
13 31K2: Go ahead.
14 COMM 1: 650-722-1066.
15 31K2: Copy.
16 COUNTY D521: County D521.
17 COMM 1: B521.
18 COUNTY D521: No, D as in David, 521.
19 COMM 1: Go ahead.
20 COUNTY D521: We have two individuals who are refusing
21 to evacuate (indiscernible).
22 COMM 1: You were covered. Can you repeat?
23 COUNTY D521: County D521, I have two individuals who
24 are refusing to evacuate (indiscernible).
25 COMM 1: Go ahead, and there's no mandatory issue at

1 this time.

2 COUNTY D521: 10-4. This is being reported by the wife.

3 I don't know if you want the information or not.

4 COMM 1: What was the address?

5 COUNTY D521: 2 2 2 0 Hamilton Avenue.

6 COMM 1: 2220 Hamilton.

7 COUNTY D521: And it's the husband, Stewart, and I think

8 the son, Nick.

9 COMM 1: Copy. Thank you.

10 30B31: 30 Boy 31.

11 COMM 1: 30 Boy 31.

12 30B31: I have one more that refuses to evacuate

13 (indiscernible) address.

14 COMM 1: Go ahead.

15 30B31: Timmy Kerry Holler, H O L L E R, 140 Vermont

16 Drive.

17 COMM 1: Copy.

18 30B31: (Indiscernible) 1140 Vermont Drive.

19 COMM 1: 1140. 31 King 2, are you going to make that

20 10-21?

21 31K2: Affirm. I'm just trying to get to place where

22 you can hear me.

23 COMM 1: Copy.

24 31S10: 31 Sam 10 returning to city.

25 COMM 1: 31 Sam 10 returning to city.

1 31S8: 31 Sam 8.

2 COMM 1: Sam 8. (indiscernible) that's rover and
3 (indiscernible).

4 30P10: 30 Paul 10, confirming you're looking for a
5 rover.

6 COMM 1: Actually I have an assignment.

7 30P10: Go ahead.

8 COMM 1: 181 Estates Court, 1 8 1 Estates Court. The
9 cross street is Glenview, break. 30 Paul 10, we've been to this
10 house a couple of times now, but command post wants this house
11 checked and to check the rear door. There's possible dogs on the
12 premise and we have a report of a possible 51-50 male inside the
13 residence that won't answer the door. The house has been checked
14 a couple of times with no answer, but we're afraid that he's not
15 answering because he's scared to answer the door and will be home
16 alone.

17 30P10: 30 Paul 10, copy. It's going to take 10, 15
18 minutes to get there. We're on the other side, but we'll make it.
19 181 Estates.

20 COMM 1: Affirm, thank you.

21 31K2: 31 King 2.

22 COMM 1: Go ahead.

23 31K2: Myself, 31 Boy 31, I'm sorry, 31 Boy 34 and 31
24 Boy 32, 10-98 and returning to our city.

25 COMM 1: Copy, thank you. Good night.

1 25A1: 25 Alpha 1, likewise, 10-98. Thank you. Good
2 work.

3 COMM 1: 25 Alpha 1, thank you for that.

4 31S10: 31 Sam 10, 10-98, and returning to South City.

5 COMM 1: 31 Sam 10, 10-4, thank you. Good night.

6 35K116: 35 King 116.

7 30P10: 30 Paul 10.

8 COMM 1: 30 Paul 10.

9 30P10: I can't make it to Estates. I can't get through
10 the fire. It's going to have to be someone on the south side of
11 the fire, the Lunardi side to handle that call.

12 COMM 1: Okay. I'll get somebody from staging. Thank
13 you.

14 UNIDENTIFIED SPEAKER: (indiscernible).

15 COMM 1: (indiscernible).

16 UNIDENTIFIED SPEAKER: Myself, 35 Sam 81 and 97, are at
17 Glenview and Estates. Do they want forced entry at that Estates
18 address?

19 COMM 1: 181 Estates Court, if you could, check the rear
20 door, make every attempt that you can, to locate the possible 51-
21 50 male subject inside.

22 UNIDENTIFIED SPEAKER: 10-4, we'll be en route.

23 UNIDENTIFIED SPEAKER: Paul 22, (indiscernible).

24 P22: Go ahead.

25 UNIDENTIFIED SPEAKER: How many visitors you have down

1 there at the center?

2 8D81: Command, 8 David 81.

3 P22: About 200.

4 UNIDENTIFIED SPEAKER: 10-4. Could you use some more
5 patrol?

6 P22: We're (indiscernible).

7 UNIDENTIFIED SPEAKER: 10-4.

8 8D81: Command, 8 David 81.

9 COMM 1: 8 David 81.

10 8D81: We're in front of Bayhill Shopping Center
11 evacuation center. Can we request a supervisor down here and a
12 PIO?

13 COMM 1: Copy, requesting a supervisor and PIO to the
14 evac area.

15 8D81: Command, the major is the State Senator is
16 showing up and numerous (indiscernible).

17 COMM 1: Command Post copies.

18 35K116: CP, 35 King 167 or sorry, 116.

19 COMM 1: King 116, go ahead.

20 35K116: We're 97 at 181 Estates Court and the front
21 door is unlocked. We'll make entry now.

22 COMM 1: Copy. Making entry at 181 Estates Court.

23 UNIDENTIFIED SPEAKER: (indiscernible).

24 UNIDENTIFIED SPEAKER: (indiscernible) command post.

25 COMM 1: (indiscernible) code 3.

1 UNIDENTIFIED SPEAKER: We're at Rollingwood and Sneath,
2 (indiscernible).

3 COMM 1: I copy that, Rollingwood and Sneath for
4 (indiscernible).

5 UNIDENTIFIED SPEAKER: (indiscernible), we're in code 4.

6 COMM 1: Code 4, the code 3 cover Rollingwood and
7 Sneath.

8 Sam 81, Command.

9 S81: Command, Sam 81.

10 COMM 1: David 81, can you call me at the following
11 number.

12 S81: (indiscernible) Sam 81.

13 COMM 1: The unit that's at the evac center requesting a
14 PIO and supervisor. I need you to call me at this phone number.

15 All units on this frequency, information. We are
16 starting to move evacuees and (indiscernible) of residents,
17 physical (indiscernible) of residents to the rec center at San
18 Bruno Park, the rec center at San Bruno Park.

19 King 116, status check. King 116.

20 35K116: Still checking the residence, will advise when
21 we're code 4.

22 COMM 1: Copy. Squad 5, you're code 4 still at
23 Rollingwood and Sneath?

24 SQUAD 5: Squad 5, we're clear and leaving.

25 COMM 1: Copy.

1 UNIDENTIFIED SPEAKER: CP (indiscernible).

2 COMM 1: Squad 5, Command. Squad 5, Command.

3 SQUAD 5: Squad 5.

4 COMM 1: Respond to the Bayhill Shopping Center where
5 the temporary evac center is. We need crowd control there.

6 SQUAD 5: We're en route but we're broke up. We're a
7 two-man unit.

8 COMM 1: Squad 5, I only need 2.
9 22, Command. Paul 22.

10 35K116: Command, 35 King 116.

11 COMM 1: 116.

12 35K116: Residence is vacant, and we're clear. We're
13 returning to staging.

14 COMM 1: Confirm nobody in the residence.

15 35K116: Confirm, it's clear.

16 COMM 1: Copy, clear.

17 David 81, Command, David 81.

18 Anybody at the evacuation center that can answer up at
19 Bayhill Shopping Center?

20 Staging, Command.

21 SQUAD 5: Squad 5, (indiscernible) Bayhill.

22 COMM 1: Squad 5, 10-4. Squad 5 back.

23 SQUAD 5: Go ahead.

24 COMM 1: You're there. Can you see if anybody knows
25 anything about the request for the PIO and supervisor? I have an

1 update and nobody's answering me.

2 SQUAD 5: I'll check it out.

3 Squad 5 to CP.

4 COMM 1: Squad 5, go ahead.

5 SQUAD 5: We have a code 4 down here. However, they
6 need a PIO to give out some information if you could arrange one.
7 I don't know if you can or not.

8 COMM 1: Okay. So they still need a PIO. We're going
9 to try to get somebody down there but they're going to hold off on
10 anything until I get somebody there.

11 SQUAD 5: Yeah, they're aware of that. They just want
12 someone to tell people what's going on.

13 Squad 5, we're clear. We're heading back up.

14 COMM 1: Squad 5, repeat.

15 SQUAD 5: CP, Squad 5, we're clear. We're heading back
16 up.

17 DISPATCHER: Squad 5, 10-4.

18 30D30: 30 King 19, 30 David 30.

19 30K12: 30 King 19, 30 King 12.

20 30K19: Go ahead.

21 30K12: Are you meeting (indiscernible) over here or
22 what? We're trying to escort him into the area. You guys need to
23 go.

24 30K19: I'm sorry. Come back.

25 30K12: What's your 20 so I can meet up with you? I've

1 got to walk you and Valienti (ph.) into the area you are?

2 30K19: That's Fairmont and Claremont right now. Do I just
3 keep heading south on Claremont.

4 30K12: Yeah, head south until it wraps all the way
5 around the fire, and I will meet you on that side. I'll get Joe
6 set up and then I'll meet you to bring you in.

7 30K19: Copy.

8 Joe, 19.

9 J: Go ahead.

10 30K19: I'm stuck at Concord and Claremont. Is that
11 where you want me?

12 J: Yeah, if you can keep going, you're going to wrap
13 all the way down south around Claremont where it turns back up
14 towards Plymouth, and you'll see where the base of this whole
15 thing is. That's where I am.

16 30K12: 30 Sam 7, 30 King 12.

17 30S7: Go ahead, Sam 7.

18 30K12: If possible, are you anywhere near Commander
19 Catalano? If so, can you forward him my number? I've got to
20 brief him on these two guys down here.

21 30S7: I will shortly if I can locate him.

22 30K12: 10-4.

23 30P10: 30 Paul 10.

24 COMM 1: 30 Paul 10.

25 30P10: I need Commander Catalano from San Bruno PD to

1 call me on my cell phone. He should be at the command post.

2 COMM 1: Does he have your number?

3 T16: Sam 7, Tom 16.

4 30S7: Go ahead.

5 T16: Are you clear for that 10-41?

6 30S7: Negative.

7 COMM 1: 30 Paul 10, nobody has seen Commander Catalano

8 at the command post.

9 30P3: 30 Paul 3.

10 COMM 1: 30 Paul 3.

11 30P3: Confirm, I sent down to City Hall on a code 4

12 down here.

13 COMM 1: You're where? At City Park?

14 30P3: No, at City Hall. They said there were some

15 problems here, but it's code 4.

16 COMM 1: City Hall, code 4.

17 S7: Tom 16, Sam 7, go ahead with your call.

18 T16: 10-4.

19 COMM 1: Staging, Command. Staging, Command

20 (indiscernible). Staging, Command. Staging.

21 STAGING: Go ahead, this is staging on the green.

22 COMM 1: I need, per the IC, I need 10, 10 officers to

23 go to the Bayhill Shopping Center, at the evac center.

24 STAGING: 10-4.

25 Squad 12. Squad 12. Squad 12, staging on the green.

1 COUNTY: Command, County Control.

2 UNIDENTIFIED SPEAKER: County, go ahead.

3 COUNTY CONTROL: Advise Comm 1, there's a 10-20 request
4 to (indiscernible).

5 UNIDENTIFIED SPEAKER: Copy.

6 COMM 1: Comm 1 copies.

7 COUNTY: 10-4.

8 UNIDENTIFIED SPEAKER: (indiscernible).

9 STAGING: Command Post, staging.

10 UNIDENTIFIED SPEAKER: Staging.

11 STAGING: Where did you need the 10 officers at Bayhill?
12 Who do you need them to report to?

13 UNIDENTIFIED SPEAKER: (indiscernible) staging. Can you
14 send them (indiscernible)?

15 STAGING: I'm sorry, I can't copy you.

16 UNIDENTIFIED SPEAKER: Can you 10-90 that?

17 STAGING: The 10 officers that are supposed to go to
18 Bayhill, who do you need them to report to?

19 UNIDENTIFIED SPEAKER: Ten officers will be on the way
20 already.

21 STAGING: They're there now, but they just need to know
22 who they're supported to report to.

23 UNIDENTIFIED SPEAKER: They should track down Adam 1 in
24 the IC?

25 STAGING: 10-4.

1 COMM 1: Kevin from Comm 1 on the green.

2 S7: Go ahead, Sam 7.

3 COMM 1: I'm trying to establish the command post over
4 in the same command vehicle. Can you advise if you're en route
5 over here?

6 S7: Affirm, ma'am. I'm just pulling the vehicle from
7 the garage.

8 OPERATIONS COMMAND: Units on the green channel. This
9 is Operations Command. We're going to be doing a roll call here
10 pretty soon. Please be advised we'll need your call signs and
11 locations.

12 COMM 59: (indiscernible) from San Bruno PD. If you can
13 come into the command post please.

14 S7: Sam 7, copy.

15 COMM 59: Thank you.

16 LOGISTICS: Incident Command from Logistics.

17 COMM 59: Go ahead.

18 LOGISTICS: Are you going to copy drop points for food
19 for any officer that needs food?

20 COMM 59: Sorry, (indiscernible).

21 LOGISTICS: Are you going to copy drop points for food
22 for any officer that needs to be fed?

23 COMM 59: Go ahead.

24 LOGISTICS: There's going to be 100 at the command post,
25 another 100 at Station 52 which is at Earl and Glenview, and then

1 100 at Sneath and Claremont, break.

2 COMM 59: Go ahead. Go ahead.

3 LOGISTICS: If you can advise the staging area to advise
4 officers on scene that they can go to those locations for food.

5 COMM 59: 10-4. Anyone on post that's going to be
6 needing flares, advise the command post now. Anybody needing
7 flares (indiscernible).

8 30 Paul 9 from command post.

9 30P9: Go ahead, Paul 9.

10 COMM 59: I have some locations for flares for
11 (indiscernible).

12 30P9: Go ahead with it.

13 COMM 59: Sneath and Rollingwood, Sneath and
14 Rollingwood, and then San Bruno and 280, just the two.

15 30P9: Copy that.

16 LOGISTICS: Staging from Logistics. Are you on the
17 green?

18 COMM 59: We're working them on Tac 1. Did you want me
19 to relist?

20 LOGISTICS: Affirm. If you can get a count of how many
21 fresh bodies we have now.

22 COMM 59: 10-40, standby.

23 LOGISTICS: 10-4.

24 STAGING: Logistics, are you looking for me?

25 COMM 59: Negative. County Communications from Comm 59

1 on the green.

2 COUNTY: Go ahead, County.

3 COMM 59: Can you give me what the headcount was for the
4 phase 1 and now phase 2 because we've only got two people here?

5 COUNTY: 10-4. I've got your partner on line. I'm
6 trying to get it for you now.

7 COMM 59: Logistics from the command post. Logistics
8 from Comm 59. Captain Bertini (ph.).

9 CAPT. BERTINI: Go ahead.

10 COMM 59: So far they've only got two of the oncoming
11 officers there. I'm asking for the headcount that we got out of
12 the phase 1. It'll be just a second.

13 CAPT. BERTINI: 10-4, copy.

14 COMM 59: Logistics from Comm 59. Captain Bertini from
15 Comm 59.

16 CAPT. BERTINI: Go ahead.

17 COMM 59: We're said to have 17 here. We've got 7 here
18 now and another 10 en route.

19 CAPT. BERTINI: 10-4.

20 39P7: Staging, 32 Paul 7.

21 SAM 7: David 30, Sam 7.

22 DAVID 30: Go ahead.

23 SAM 7: (indiscernible.)

24 DAVID 30: (indiscernible).

25 SAM 7: 10-4.

1 UNIDENTIFIED SPEAKER: (indiscernible) about where we're
2 going to set up barricades on San Bruno Avenue and Sneath, solid
3 barricades, San Bruno and Sneath. Find me the best locations
4 while you're going around.

5 UNIDENTIFIED SPEAKER: (indiscernible).

6 32P7: Staging, 32 Paul 7.

7 COUNTY: 32 Paul 7, this is County Control. Go ahead.

8 32P7: For staging, please advise that we'll need two
9 officers to handle relief for traffic control at San Bruno and
10 Crestwood.

11 COUNTY: I'll give them the information.

12 32P7: 10-4.

13 COUNTY: Thanks.

14 (End of Recording.)

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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: PACIFIC GAS & ELECTRIC COMPANY
 SEPTEMBER 9, 2010 ACCIDENT
 SAN BRUNO, CALIFORNIA

DOCKET NUMBER: DCA-10-MP-008

PLACE: San Bruno, California

DATE: September 9, 2010

was held according to the record, and that this is the original,
complete, true and accurate transcript which has been compared to
the recording accomplished at the hearing.

Kathryn A. Mirfin
Transcriber